



BRUNA A. RIBEIRO

FULL STACK DEVELOPER 📍 AMSTERDAM, NETHERLANDS ☎ 06-58851409

◦ DETAILS ◦

Amsterdam
Netherlands
06-58851409
brrunarib@gmail.com

Date of birth
07/01/1997

Nationality
Brazilian

◦ SKILLS ◦

Python
JavaScript
Frontend Development
HTML
CSS
VS Code
Analytical and Problem-Solving skills
Git
Clean, Concise Code
Management Skills
First Aid & CPR
Leadership Skills
Customer Service
Barista

◦ LANGUAGES ◦

English

Portuguese

Spanish; Castilian

◦ HOBBIES ◦

Camping, Gaming, Travel.



PROFILE

I am a Full Stack Developer student at Code Institute. My previous experience was related to hospitality and logistics, and includes managing, high-end customer service, coping with tight deadlines at high standards while enjoying and having fun. Always working with a humble attitude and a willingness to learn. I am honest, driven, and passionate about getting results and helping people.



EMPLOYMENT HISTORY

Floor Manager at Indrapura, Amsterdam

June 2023 — Present

Managed a team of 20+ employees to ensure efficient workflow and customer satisfaction.

B2B Team Leader for Tiffany & Co. at Ferrari Group, Amsterdam

October 2020 — June 2023

Part of Europe's Distribution Center's opening team.

Member of the team responsible for the Stock, with achieved 98.56% accuracy. I also process refunds, exchanges, replacements as a Return Agent. I provide training to new employees and continue to offer guidance and assistance to the team.

As an ERO(emergency responder officer), I also assist in the Health and Safety of the facility and organize evacuation drills eventually.

Promoted to B2B Team Leader for our main client, Tiffany & Co.

Food and Beverage Employee at DoubleTree by Hilton , Amsterdam

February 2020 — October 2019

High demand hotel with 557 rooms, constantly focusing on client satisfaction and consistent service.

Hostess at Cecconis's, Amsterdam

April 2019 — February 2020

Cecconi's is part of Soho House, a member's only club, in which guests can enjoy their exclusivity in a casual environment.

Host & Floor manager at MOMO Restaurant, Bar & Lounge, Amsterdam

October 2018 — April 2019

5 stars restaurant known for its high-end service. I worked as Floor manager and Hostess.

Food & Beverage Supervisor at W Hotel, Amsterdam

October 2017 — October 2018

Helping the team to meet all brand standards, Stock and requisitions. Schedule, managing and accepting hours. Quarterly performance reviews. Support and motivate the team.

I managed employee training for all new recruits over a year and offered continuous advice, guidance and mentorship on duties and best practices.

- **Front Desk Agent at Downtown Hotel, Amsterdam**
December 2016 — October 2017
Checking guests in and out. Supervise housekeeping work.
- **Turndown Service at Conservatorium Hotel, Amsterdam**
May 2015 — December 2016
Every guests needs are meet before hand, the incredible personalized welcome set up is made depending on the occasion.

🎓 EDUCATION

- **Full Stack Developer, Code Institute**
March 2023 — March 2024

⚙️ COURSES

- **CodeChallenge, Code Instutite**
February 2023 — February 2023
- **AirCargo Employee, SpecialCargo**
February 2023 — February 2024
- **BHV, Westpoort**
March 2022 — March 2023
- **BarSmarts - Advanced Bartending, Pernod Ricard**
2020 — 2020
- **EHBO, Rode Kruis - International Committee of the Red Cross**
2020 — 2020
- **BHV, Enprevo**
September 2018 — September 2018

📢 REFERENCES

- References available upon request