

COUNCIL TAX

FINANCIAL YEAR 2023/2024

Please quote this reference on
all communications

57520220

Civic Centre, Stockwell Close,
BROMLEY BR1 3UH

Date of issue: 05.12.2023

Address to which this notice
applies if not as postal address

66 HIGH STREET
PENGE
LONDON
SE20 7HB

MS DOMINIQUE SARAH TARR
MR BRUCE CONNOR THOMSON
28 GLANVILLE ROAD
BROMLEY
BR2 9LW

Your property is a Council Tax band D. The 2023/24 charge for this band is £1842.19, an increase of 6.1% on the previous year. The tax is made up as follows:-

LONDON BOROUGH OF BROMLEY	(increase of 3.0% on last year)	£1218.25
ADULT SOCIAL CARE PRECEPT	(increase of 2.0% on last year)	£189.80
GREATER LONDON AUTHORITY	(increase of 9.7% on last year)	£434.14
TOTAL FOR YEAR 2023/2024	(increase of 6.1% on last year)	£1842.19

All percentages on this demand are shown to 1 decimal place. The actual Council Tax increase for London Borough of Bromley is 4.99%. When rounded to 1 decimal place this appears as 5.0% (including Adult Social Care). The actual increase including the GLA precept is 6.07%.

Financial information about Council Tax spending, the Adult Social Care Precept and the Empty Homes Premium can be found at www.bromley.gov.uk/YourCouncilTax.

Council Tax for Period 01.04.2023 to 04.11.2023	£1097.26
Council Tax for Period 05.11.2023 to 06.11.2023	£10.07
Less 0.00% Discount as Empty Unoccupied & unfurnished	£0.00
Less Payments Received	-£1380.19
AMOUNT PAYABLE	-£272.86

To request a refund please visit : www.bromley.gov.uk/CouncilTaxRefund



If any discount or exemption is shown above, you must tell the Council of any changes in your circumstances which could affect your entitlement. Failure to do so could lead to a financial penalty and/or prosecution.

How to pay your Council Tax bill



Payment by Direct Debit helps to keep costs down and is guaranteed by the banks. Set up a Direct Debit by logging into your Council Tax account at www.bromley.gov.uk/mybromley.



Via our secure website at www.bromley.gov.uk/pay.



Via our 24 hr automated payment line on 0300 003 0089



At your bank by cheque or cash accompanied by a payment slip. Some banks may charge for this service.



Complete a bank mandate in accordance with the instalment details overleaf to HSBC, Sort Code 40-15-05. London Borough of Bromley General Account 81462822. Please quote your 8 digit Council Tax reference number overleaf.



Make cheques and postal orders (NO CASH) payable to 'London Borough of Bromley' and post to P.O. Box 126, Bromley, BR1 3ZT. Quote your reference number on the reverse and include a payment slip if you have one. If you require a receipt, please enclose a stamped addressed envelope. If you are paying more than one account please make sure the reference number and amount for each account is shown clearly. Please do not send post-dated cheques.



At one of our payment kiosks located at Civic Centre, Stockwell Close, Bromley, BR1 3UH or at Penge Library, 45 Green Lane, Penge, London SE20 8HT. Please visit www.bromley.gov.uk/paycounciltax for opening times.

Adult Social Care: For adult social care authorities, your bill shows two percentage changes: one for the part of the overall change attributable to the adult social care precept, and one for the part attributable to general expenditure.

Your Council Tax: For information about how your Council Tax is spent, how the Social Care precept is calculated, Council Tax banding, discounts and exemptions, please visit www.bromley.gov.uk/YourCouncilTax. A printed version can be requested by calling 0300 303 8670.

Half yearly payers: if you prefer to pay half yearly, you can do so providing the first instalment is received no later than the 30th April and the second instalment no later than the 31st October.

Reporting Fraud: If you think someone is receiving Housing Benefit and/or Council Tax Support they are not entitled to, please let us know. Call our confidential and free **Fraud Hotline on 0800 169 6975**.

Other information

Data Protection: The Data Protection Act 2018 and the European General Data Protection Regulation (GDPR) control how we use your personal information. This means we follow strict rules on how we record, use, share and store your data. To see our full statement and what this means please visit our website at www.bromley.gov.uk/privacy. If you have any questions or concerns about the way we process your personal data, please go to www.bromley.gov.uk for more information.

Housing Benefit/Council Tax Support: Information is available on our website at www.bromley.gov.uk/benefits alternatively call the Benefits Helpline on 0300 303 8670.

Contact: Our website at www.bromley.gov.uk has more information about Housing Benefit and Council Tax however if you do not have access to our website or have additional needs please call us on 0300 303 8670, open Mon-Fri 08.30am–5.30pm excluding Public Holidays.

You can write to us at P.O. Box 126 Bromley BR1 3ZT or visit us at the Civic Centre, Stockwell Close, Bromley, Kent BR1 3UH. Please visit www.bromley.gov.uk/customerservices for opening times at the Civic Centre.



THE LONDON BOROUGH
www.bromley.gov.uk

Civic Centre, Stockwell Close, BROMLEY BR1 3UH

PLEASE SEND ALL LETTERS TO: P.O BOX 126 BROMLEY BR1 3ZT
COUNCIL TAX HELPLINE: 0300 303 8670



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IMPORTANT: CONFIRMATION OF YOUR DIRECT DEBIT INSTRUCTION

Thank you for arranging to settle your Council Tax by Direct Debit.

Having accepted your Direct Debit details, I would like you to confirm that they are correct. Please can you check the details below;

Account name: D S TARR

Bank Sort Code: 401006

Account Number: ****7345

If any of these details are incorrect please call as soon as possible on the above helpline number. However, if your details are correct you need do nothing and your Direct Debit will be processed as normal.

You have the right to cancel your Direct Debit at any time. A copy of the Direct Debit Guarantee is below.

For your information, the collections will be made using this reference;

Originator Identification: LBBROMCTAX

Direct Debit Reference: 00057520220

Regards

Council Tax Manager

The Direct Debit Guarantee



This Guarantee is offered by all banks and building societies that accept instructions to pay by Direct Debits.

- *If there are any changes to the amount, date or frequency of your Direct Debit the London Borough of Bromley will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request the London Borough of Bromley to collect a payment, confirmation of the amount and date will be given to you at the time of the request.*
- *If an error is made in the payment of your Direct Debit by the London Borough of Bromley or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.*
- *If you receive a refund you are not entitled to, you must pay it back when the London Borough of Bromley asks you to.*
- *You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.*

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