

Bachelor of Computer and Information Science in Application Development (BCAD313 and BCAD323) XBCAD7319 XBCAD7329 WORK INTEGRATED LEARNING MODULE MANUAL 2024 (First Edition 2019)

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[Link]

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Using this Manual

This manual has been developed to meet the specific objectives of the module, and uses a number of different sources. It functions as a stand-alone resource for this module and no prescribed textbook or material is therefore required. There may, however, be occasions when additional readings are also recommended to supplement the information provided. Where these are specified, please ensure that you engage with the reading as indicated.

Various activities and revision questions are included in the learning units of this manual. These are designed to help you to engage with the subject matter as well as to help you prepare for your assessments.

1. Introduction

An essential part of The Independent Institute of Education (The IIE) qualifications is to prepare students for a career in Information Technology.

This module gives you the opportunity to use all of your skills you have learned at The IIE; collaborate with your colleagues and develop a real-world application. Your WIL project requires that you, in groups, create a complete Mobile App.that tackle a serious issue that directly affects a <u>disadvantaged community in South Africa</u>. Examples include social housing, unemployment, education, crime, poverty, etc.

In approaching this problem, you will have to do research, conceptualise your ideas generate documentation for your mobile app.

Social responsibility is critical in our society, and each year your lecturer will select a Non-Profit Organisation (NPO) that has a critical need for a cutting-edge software solution. However, because the organisation is non-profit, they are not able to afford to pay a full-time development team. This also means that they are cost-conscious, and this should be taken into consideration when developing and building your solution.

Your goal is to develop a high-quality solution that the NPO can use sustainably into the future.

2. The Value of WIL

The purpose of having a WIL module in a qualification is to bring together all the knowledge and skills gained into one consolidated project thereby enabling you, the student, to integrate what you have learnt in several modules and demonstrate that you are able to work as a team and apply your knowledge to solve a real-world problem.

Through the WIL Modules additional attention can be given to what SAQA calls Critical Crossfield Outcomes (CCFOs) or what is now more generally known internationally as global competencies. These include:

- **CCFO1**: Identify and solve problems in which responses demonstrate that responsible decisions using critical and creative thinking have been made.
- **CCFO2**: Work effectively with others as a member of a team, group, organisation, community.
- **CCFO3**: Organise and manage oneself and one's activities responsibly and effectively.
- **CCFO4**: Collect, analyse, organise and critically evaluate information.
- **CCFO5**: Communicate effectively using visual, mathematical and/or language skills in the modes of oral and/or written presentation.
- **CCFO6**: Use science and technology effectively and critically, showing responsibility towards the environment and health of others.

CCFO7: Demonstrate an understanding of the world as a set of related systems by recognising that problem-solving contexts do not exist in isolation.

CCFO8: In order to contribute to the full personal development of each learner and the social and economic development of the society at large, it must be the underlying intention of any programme of learning to make an individual aware of the importance of:

- reflecting on and exploring a variety of strategies to learn more effectively.
- participating as responsible citizens in the life of local, national and global communities.
- being culturally and aesthetically sensitive across a range of social contexts.
- exploring education and career opportunities; and
- developing entrepreneurial opportunities.

The application of CCFOs or global competencies is largely context and discipline dependent.

INFORMATION FOR DEVELOPERS

Community Engagement:

Central to WIL is the need to simulate workplace activities to ensure that graduates can apply their learning in the world of work. Consequently, the development of the WIL should promote authentic learning activities. These activities should imitate what students will need to do in the workplace and promote students that are ready and willing to contribute to society and economy. This will ensure that our graduates are not only employable but global citizens. It is therefore paramount that our WIL reflects appropriate community engagement.

Although community engagement typically involves organised outreach, community research and service learning- it also encompasses important themes such as: 1) Citizenship 2) Values 3) Awareness/Consciousness- Raising 4) Skills and Knowledge (IIE019). It is not necessary nor advisable to include all these themes into one single WIL/POE. These should be appropriately crafted into the WIL to allow students to bridge the gap between theory and practice and to develop the skills needed to solve real-world problems, conduct themselves in an ethical and professional manner and to apply their knowledge in a context that can impact the well-being of others and the community.

In crafting these themes of community engagement, students should understand their role in the work group setting, how they would engage with colleagues and the impact that their work/career will have on the wider community. Students should also be given opportunities, where appropriate, to promote and practice respect and inclusion.

Here are some ideas for incorporating Community Engagement:

a) Academic Content: It may be helpful to interrogate any links between the tasks, academic content, and any of the above themes. The intention here is not to talk about these themes but to empower the students with the skills and/or competencies to apply learning in the workplace and to appreciate their impact on the community.

- b) Reciprocity: Seek opportunities where students need to work as a team and solve a problem. Emphasize the importance of communication, community voice (cultural understanding & involvement), equality and mutual impact to the successful completion of a task (Bandy, 2011).
- c) Diversity: Expose students to diversity- this can be in groupwork activity or engaging/problem-solving in different contexts. This promotes identity development and challenges students to apply their skills in familiar and unfamiliar contexts (Bandy, 2011).
- d) Ethical Dilemmas: Give students the opportunity to analyse a situation and gain practice in ethical decision making – this can be a in a work environment, potential impact on the community or a legal issue where students must choose a course of action.
- e) Underline Reflection: By highlighting the importance of reflection students are encouraged to think critically about the task/ exercise and its potential impact on the business, institution, colleagues and/or community. They are encouraged to challenge their attitudes, assumptions, beliefs and stereotypes. They are encouraged to transform a single task into broader issue awareness.
- f) Creativity & Innovation: In a simulated assessment it is important to consider the type of assessment being utilised and how it relates to tasks students will perform in the world of work: directed writing (e.g., community experience/impact, community needs assessment, community problems- resources, processes and delivery, personal journals, lesson plans, letters, press releases, advocacy letter, policy review, photo essays and class presentations.

3. WIL Role Players

WIL involves the following role players:

- The <u>student</u> the student is expected to attend all scheduled sessions (in person or in the case of distance students remotely), to meet deadlines, and collect and prepare evidence aligned to expectations as set out in the relevant WIL Module Manual.
- The <u>WIL Coordinator</u> takes responsibility for the overall operationalisation of WIL on a campus or for a group of students. The WIL Coordinator will also facilitate the initial engagement with the client.
- 3. IIE approved <u>lecturers</u> designated to guide, mentor, assess and monitor students' academic progress in the WIL module.
- 4. The <u>client</u> is the customer who requires the software solution. The client will be responsible in evaluating the software solutions presented by each team.

A lecturer responsible for a WIL module may also be the designated WIL Coordinator.

4. Assessment of WIL

Assessment of Work-Integrated Learning (WIL) should be based on the design of the learning component of the programme expectations and stated outcomes. In addition, the assessment of WIL is governed by the principles in The IIE Assessment Strategy and Policy (IIE009) and the IIE Work-Integrated Learning Policy (IIE006).

WIL modules are assessed primarily through:

- Portfolio of Evidence (PoE)
- GitHub repository
- Oral presentation and demonstration of the software product developed with your group
- Individual contribution must be evident in the PoE, GitHub and Oral presentation for marks to be allocated.

4.1 Portfolio of Evidence

A Portfolio of Evidence (PoE) is a collection of materials that illustrates a person's skills and capabilities. A PoE also typically includes reflecting on the learning process and is the place where documents are collected for one or both of the following purposes:

- To demonstrate student competence during a WIL process by putting together evidence of what they did, for example, analysis documentation, background research, design documents, evidence of testing, evidence of scrum processes, etc.
- Centralise all project documentation from WIL.

The student's submissions for their PoE should be in the form of a PDF document. This document should include all documentation relevant to your project.

The student will receive the WIL Module Manual halfway through the first semester, but the actual WIL runs in the second semester. The final submission of the portfolio will be after the 12th week in the second semester – normally in week 13. Alternatively, the WIL Module can be run in the second half of the year and start in the first week of the third semester, with a final submission in the fourth semester.

The PoE must minimally consist of the following:

Cover Page

- 1. The Group name and members
- 2. The Scrum Agile board URL, such as the Teamfu link (ensure that all markers have access)
- 3. The Source code repository URL, such as the team's GitHub link (ensure that all markers have access)
- 4. The Code Quality URL, such as the SonarQube project link (ensure that all markers have access)
- 5. The Security report URL, such as the Snyk project link (ensure that all markers have access)
- 6. The play store URL (if your app has been published)
- 7. Any other URL relevant to your submission (E.g., website URLs should be included here)

2. Table of Contents

This should minimally include the headings shown in this section.

1. Introduction to the project

Describe the project at a high-level and give the reader some background as to the problem you need to solve.

1. Work agreement

Describe your team's work agreement, and team responsibilities for the project

2. Definition of ready (DoR)

Describe your team's definition of ready.

3. Definition of Done (DoD)

Describe your team's definition of done.

4. Roadmap (High-level plan)

What was the high-level plan developed for your team. How long did you agree for sprints. Is everyone's availability planned for the duration of the project.

2. Requirements

Include all requirement artifacts in this section. Include any research that your team did to better understand the organization, project and users of the software you will build.

1. User Roles

Describe the various User Roles that your team has identified.

2. User Stories

These should be in the standard format: As a (User role who wants to accomplish something) I want to (what they want to accomplish) so that (why they want to accomplish that thing)

Include all User Stories in your team's backlog, with business priority and team estimation. Note which sprint they were included in and whether they have been successfully implemented or not.

3. User Experience Journey Map

A User Experience (UX) Journey Map shows all the screens in your software application and how a user can navigate between these screens. Consider doing this for each application that you plan to build and remember to include different user roles.

3. Non-functional requirements

This section should cover non-functional requirements gathered through interaction with your client.

4. Analysis artifacts

This section contains information about how your team analysed the requirements to create domain model.

1. Domain modelling

Show a diagram of the bounded contexts your team identified. Include a description of each bounded context that the team identified. It is recommended to use the Domain Driven Design approach to complete this section.

2. Design artifacts

This section contains information about how your team analysed the domain model to create your implementation models.

5. Implementation Documentation

This section should show your implementation document, such as UML sequence diagrams showing critical flows; deployment documentation; as well as any related documentation. Only important flows need to be documented.

6. Data Schema Documentation

Document the data storage explaining your choices of technology, such as Entity Relationship Diagrams (ERD's). Include JSON schemas if using a document store technology (NoSQL). Describe and explain the diagrams and schema's that you include.

7. Architecture artifacts

Describe which architecture patterns were used and why they were selected

1. Design Patterns

Document your use of best-practice design patterns and explain your choices.

2. Architecture Patterns

Documentation your choice of architecture pattern and explain your choices.

3. Cloud

Describe your cloud architecture and discuss your technology decisions. Diagrams should include your cloud services and show network segregation and protocols used to communicate between services.

8. Security

In this section, describe how security was addressed in the application. Address the standard security considerations, including networking, vulnerabilities and threats.

9. DevOps

Rapid deployment of a high-quality application is pivotal to the success of a software product. This section should discuss how your team has addressed this non-functional requirement in your project.

1. GitHub Actions Pipeline

Describe with use of a diagram the functionality in your GitHub pipeline.

10. Running costs

Show predicted monthly costs of running the solution. Show growth projections for two (2) years that are based on input from client.

11. Change Management

This section should describe your approach to managing the adoption of the software product that your team has built. Consider answering the following questions:

- How and why will the organization adopt your software?
- How and why will the users adopt your software?
- What is your strategy to gain adoption from both the organization and the users?

12. Appendices

- 1. Declaration of Authenticity
- 2. Scrum artifacts

Evidence of using a Scrum board for collaboration; backlog prioritization; sprint planning; sprint reviews; and sprint retrospectives. Include an attendance roster for each Scrum event (ceremony).

3. Presentation rubric

This should include lecturer's feedback from the final presentation.

4.2 GitHub repository

Your team's GitHub repository is the primary source of your project code. Your code will be evaluated with your PoE to check that there is alignment. Your GitHub repository is the evidence of everything you have documented in your PoE.

Your GitHub actions pipeline will also be evaluated.

Contributions to the GitHub repo will be considered as evidence of contribution to the project in the evaluation. Ideally everyone in the team should have contributed to your GitHub repository.

It is recommended that you create a single GitHub repository for your team at the start of the project and then give access to the rest of your team. Use this single repository for the duration of the project.

4.3 Oral Presentations

The WIL modules require students to deliver an oral presentation describing their project or activity to their client, WIL co-ordinator and lecturer(s). This will typically happen at the end of the project, i.e., towards the end of the WIL module. Each student in the group is to be evaluated according to the presentation rubric (Annexure E).

There are two main components of oral presentations, namely, a verbal component and a visual component. The **verbal** component focuses on the oral, or spoken, portion of the presentation during which aspects such as tone, delivery, language and audience engagement are assessed.

The **visual** component includes all other communication aids that are used during the presentation, for example, slides, video clips, posters, handouts, models, simulations, diagrams, websites, etc. The visual images created by the students themselves may be included here if they are relevant to the environment which is being represented. A typical example would be when a group of students is simulating the presentation of a proposal to a prospective client. In such instances, appropriate dress, posture and body language are important. Visual aids used in presentations should be used effectively. For example, PowerPoint slides should **support** the presentation, but not **become** the presentation. Consequently, students need to think about both what they say, how they say it, what they use to support what they say, and how they are acting professionally and appropriately in a work-like environment.

5. Qualification Summary

Qualification Name: Bachelor of Computer and Information Science in Application Development (BCAD313 and BCAD323)

Qualification Code: BCAD313 and BCAD323

QUALIFICATION PURPOSE

The purpose of this qualification is to qualify learners to follow a career in Software Application Development. The outcomes for this qualification were identified as critical to drive a successful career in software development providing competent desktop and mobile application developers in the private and the public sectors. understanding business processes in the context of business rules, learners will be able to solve business problems and meet business needs through software application development. Learners will be suitably prepared to demonstrate competencies in application development, and to contribute to the economic well-being of their organisation in a responsible manner.

The qualification design supports the logical progression in learning throughout the programme by introducing learners to the foundational and mathematical concepts, theories and fundamental knowledge in the first year to position them to master the more complex skills of analysing, interpreting and developing the principles and theories of desktop software development, mobile application development, cloud computing development and dynamic web development in the context of current IT trends and requirements. The design of the qualification will facilitate critical learning through the exposure to and application of specialised learning areas plus relevant support learning areas to enable the learner to manage the versatile and dynamic context of application development.

This qualification is designed to graduate learners with the ability to think and act strategically and professionally and to contribute meaningfully to the organisations that employ them. The programme design

EXIT LEVEL OUTCOMES

ELO1: Demonstrate the ability to apply key theories in the design and development of software applications.

ELO2: Demonstrate the ability to provide software solutions ethically and professionally.

ELO3: Demonstrate the ability to design software applications on a variety of platforms.

ELO4: Communicate effectively and professionally as a member of a software design and development team

ELO5: Demonstrate the ability to conduct research related to IT programming and Cloud Computing.

thus	facilitates	the	development	of	а	٧	well-
rour	nded softwar	re de	eveloper.				

6. MODULE SUMMARY

ITEM	DESCRIPTION			
Faculty	Information Communications Technology			
Qualification	Bachelor of Computer and Information Science in Application			
Qualification	Development (BCAD313 and BCAD323)			
Module Name	Work Integrated Learning			
Module Code	XBCAD7319/XBCAD7329			
Module	This module requires the students to integrate their knowledge			
Purpose	and skills to develop software applications that meet specific			
	given business requirements.			
	MO1: Identify software requirements for a new IT software			
	system to meet given business requirements.			
	MO2: Design the implementation plan to meet the pre-			
	determined software requirements.			
Module	MO3: Develop and implement the deliverables identified in			
	the implementation plan.			
Outcomes	MO4: Create comprehensive documentation for each			
	required deliverable for the development and implementation			
	of the new IT software system.			
	MO5: Collaborate as a group to produce all deliverables of			
	the new IT software system.			
Credits 15				
Notional Hours	150 hrs (24 hrs contract)			
Type of WIL	Project			
	Personal Computer			
	Microsoft® Office 365			
	Internet			
Tools and	Microsoft Teams (or Trello, Slack, Confluence)			
Resources	Project Management Software			
Resources	Microsoft Visual Studio, Android Studio (or any other IDE)			
	GitHub			
	Note additional tools recommendations in ANNEXURE C:			
	Recommended tools			
Additional				
Information				

7. Pacer

Students need to communicate with the lecturer on the **progression** of their project and need to take initiative to invite their lecturing team, the WIL Coordinator and your Client to appropriate Sprint Events (Ceremonies).

It is recommended that you review ANNEXURE F: A quick start to WIL if you are unsure where to start.

The roadmap that you create will be the guideline that the lecturing team and WIL Coordinator will use to monitor and assess your progress through this module.

8. Detailed WIL Requirements

While there are general principles for the assessment of WIL modules, each WIL module will have its own marking criteria and weightings.

MILESTONE	TASK	MARK WEIGHTING
(ASSESSMENT		BREAKDOWN
POINT)		
1. POE		50 %
2. GitHub		20 %
repository		
3. Contribution	Individual contribution to the project	5 %
4. Presentation	Group Presentation	25 %
TOTAL		100
WEIGHTING		

1 ANNEXURE A: Cognitive Overload

Environments to avoid are where you, as a developer, experience extended cognitive overload, this is usually where the business domain model has diverse software models that one must interpolate and understand before being able to work on a system. Software systems that have a high extraneous mental load (unnecessary mappings between business and software models) become difficult and then nearly impossible to maintain. This difficulty to maintain the software leads to lengthy maintenance cycles. The extra time needed for maintenance means that the software product will inevitably loose it's commercial advantage, and at first will begin lagging in features when compared to its competitors but will ultimately lead to a loss in support from its customers. The inflection point in the life cycle of a software product usually spells the beginning of the end. Decisions to reduce complexity and focus on a maintainable code base made early in the life cycle of a software product can steer the product and the team away from this disaster, and towards a sustainable software product.

1.1 Domain Driven Design (DDD)

An excellent approach to managing cognitive load is to use Domain Driven Design (DDD) that aims to map the business domain model directly to the software model. Therefore, you as a developer, do not need intermediate interpolations, interpretations or mappings. DDD aims to give you a one-to-one mapping between the business understanding of a domain and the software services that you build in your application.

Further reading:

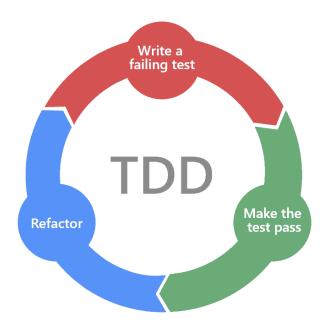
<u>Eric Evans, Domain-Driven Design: Tackling Complexity in the Heart of Software 1st</u> Edition

https://en.wikipedia.org/wiki/Domain-driven design [Accessed 08 February 2023].

1.2 Test Driven Development (TDD)

Another excellent tool for keeping a manageable level of cognitive load during development is to use Test Driven Development (TDD).





Using this approach, you write a failing unit test that describes a method you intend to build. This failing test is referred to as "red" stage, because when the unit test fails you see a red cross in your IDE. Then you write a method that implements the method to make the test pass. This passing test is referred to as a "green" stage because the test is now passing, and you see a green tick in your IDE. Next, you add complexity to your unit test (or another unit test for your user-story), typically by checking the next element of the user-story (or requirement), and this is the refactor stage. Refactoring the unit tests is expected to create a failing test, so back to the "red" phase of TDD. Next you need to implement the minimal additional code to ensure a passing test, to make the code green again.

This sequence of red->green->refactor->red->green->refactor->... is the development process for TDD. The major advantages of TDD are maintainable code, because your suite of unit tests is actually your documentation of your code base, any new developer can quickly make changes with a minimal cognitive load; knowing that there is a safety net (of unit tests) to catch them if a mistake is made. There is a lot more to TDD, including a very useful naming conventions for tests that make each test "self-describing", the name should contain:

- The name of the method being tested.
- The scenario under which it's being tested.
- The expected behavior when the scenario is invoked.

For example, if you were unit testing a "login" method with incorrect credentials, you could use the following name: <code>loginWithIncorrectCredentialsExpectFailure</code>

¹ https://marsner.com/blog/why-test-driven-development-tdd/

You should also follow the AAA-pattern for each unit test that describes the structure of each unit test:

- Arrange: Prepare any prerequisites (service mocks, data dependencies, etc.)
- Act: Do the action that you want to test
- Assert: Was the action successful?

By way of example, consider writing a method that validates a password. The password needs to have a minimum length of twelve (12) characters and should include both upper and lowercase letters. There should also be at least one special character and one numeric character. The following can describe the process of using TDD to create a test suite for this method:

- 1. Write a test that expects minimum length of twelve (12) characters.
 - a. The test case is that given a password of less than twelve characters expect failure.
 - b. The test method name would then be: givenPasswordLessthanTwelve expectFailure
- 2. Run the test and it should fail.
- 3. Create the method to check the password and add a validation on the length of the password. It must be twelve (12) characters or more.
- 4. Run the test and it should pass.
- 5. Can the code be refactored to be more efficient? If yes, then refactor the code. Make sure that the test still passes.
- 6. Write a second test that checks for at least one uppercase letter.
 - a. The test case is given that there are no uppercase letters expect failure.
 - b. The test method name would be givenPasswordHasNoUppercase_expectFailure
- 7. Run the test and it should fail.
- 8. Update the password validation method to check for at least one uppercase letter.
- 9. Run the test and it should pass.
- 10. Can the code be refactored to be more efficient? If yes, then refactor the code. Make sure that the tests still pass.
- 11. Write a third test method that checks for at least one lowercase letter.
 - a. The test case is given that there are no lowercase letters expect failure.
 - b. The test method name would be givenPasswordHasNoLowercase_expectFailure
- 12. Run the test and it should fail.
- 13. Update the password validation method to check for at least one lowercase letter.
- 14. Run the test and it should pass.
- 15. Can the code be refactored to be more efficient? If yes, then refactor the code. Make sure that the tests still pass.
- 16. Write a Fourth test method that checks for at least one special character.
 - The test case is given that there are no special characters expect failure.
 - b. The test method name would be givenPasswordHasNoSpecialCharacter expectFailure
- 17. Run the test and it should fail.
- 18. Update the password validation method to check for at least one special character.
- 19. Run the test and it should pass.
- 20. Can the code be refactored to be more efficient? If yes, then refactor the code. Make sure that the tests still pass.

What other tests can you think of? Should the list of special characters be reduced to avoid SQL injection? You can easily extend the tests to include these types of requirements without breaking previous tests.

Admittedly this is a trivial example, however, it describes the process. TDD is about understanding the process of writing test case and then implementing the code so that the test case passes. Even with the most complex business case can be broken up into manageable test cases that can be implemented as unit tests in code.

Further reading on TDD:

https://en.wikipedia.org/wiki/Test-driven_development [Accessed 08 February 2023]. https://marsner.com/blog/why-test-driven-development-tdd/ [Accessed 08 February 2023].

http://www.tddbuddy.com/ [Accessed 08 February 2023].

https://www.codewars.com/ [Accessed 08 February 2023].

https://www.hackerrank.com/ [Accessed 08 February 2023].

It goes without saying that following good programming practices, like OOP, SOLID, and using design patterns all help in lowering cognitive load. You need to use all the tools in your tool-belt to create a maintainable application.

References worth reviewing:

A friendly introduction to cognitive load theory for the software developer

<u>The theory behind cognitive load – Cognitive load during problem solving, J. Sweller 1988 [Accessed 08 February 2023].</u>

Making better unit tests: part 1, the AAA unit test pattern, V. Khorikov 2020 (read the book if you can) [Accessed 08 February 2023].

2 ANNEXURE B: Declaration of Authenticity

Plagiarism occurs in a variety of forms. Ultimately though, it refers to the use of the words, ideas or images of another person without acknowledging the source using the required conventions. The IIE publishes a Quick Reference Guide (available on The IIE Library website) that provides more detailed guidance, but a brief description of plagiarism and referencing is included below for your reference. It is vital that you are familiar with this information and the Intellectual Integrity Policy before attempting any assignments.

The IIE respects the intellectual property of other people and requires its students to be familiar with the necessary referencing conventions. Please ensure that you seek assistance in this regard before submitting work if you are uncertain.

If you fail to acknowledge the work or ideas of others or do so inadequately this will be handled in terms of the Intellectual Integrity Policy (IIE023 – [available in the library]) and/or the Student Code of Conduct policy (IIE026)— depending on whether or not plagiarism and/or cheating (passing off the work of other people as your own by copying the work of other students or copying off the Internet or from another source) is suspected.

Your campus offers individual and group training on referencing conventions – please speak to your librarian or ADC/Campus Co-Navigator in this regard.

Reiteration of the Declaration you have signed:

- 1. I have been informed about the seriousness of acts of plagiarism.
- 2. I understand what plagiarism is.
- 3. I am aware that The Independent Institute of Education (IIE) has a policy regarding plagiarism and that it does not accept acts of plagiarism.
- 4. I am aware that the Intellectual Integrity Policy and the Student Code of Conduct prescribe the consequences of plagiarism.
- 5. I am aware that referencing guides are available in my student handbook or equivalent and in the library and that following them is a requirement for successful completion of my programme.
- I am aware that should I require support or assistance in using referencing guides to avoid plagiarism I may speak to the lecturers, the librarian or the campus ADC/ Campus Co-Navigator.
- 7. I am aware of the consequences of plagiarism.

Please ask for assistance prior to submitting work if you are at all unsure.

Declaration of authenticity

, ID Number,
nereby declare that this portfolio, and any evidence included therein, contains
my own independent work and that I have not received help from other groups.
confirm that we have not committed plagiarism in the accomplishment of this
work, nor have I falsified and/or invented experimental data.
accept the academic penalties that may be imposed for violations of the
above.
STUDENT SIGNATURE DATE

3 ANNEXURE C: Recommended tools

3.1 Diagramming tools

https://app.diagrams.net

Microsoft Visio

3.2 UML Diagrams

https://plantuml.com/ https://app.diagrams.net Microsoft Visio

3.3 Scrum board

https://teamfu.tech

https://docs.github.com/en/issues

3.4 Retrospectives

https://reetro.io/

3.5 Source code

https://GitHub.com

3.6 Continuous Integration Pipeline

GitHub actions

https://docs.GitHub.com/en/actions

3.7 Security and static code analysis tools

Name/Link	Owner	License	Note
		Open	
.NET Security		Source or	
Guard		Free	.NET, C\#, VB.net
		Open	ASP, ASP.NET, C∖#, Java,
		Source or	Javascript, Perl, PHP, Python, Ruby,
<u>Agnitio</u>		Free	VB.NET, XML
		Open	
APIsecurity.io		Source or	online tool for OpenAPI / Swagger file
Security Audit		Free	static security analysis
		Open	Mobile application security testing tool
	Guardsquar	Source or	for compiled Android apps with
<u>AppSweep</u>	е	Free	support of CI/CD integration
			ASH is a one stop shop for security
			scanners and does not require any
			installation. It will identify the different
			frameworks, and download the
		Open	relevant, up to date tools. ASH is
<u>Automated</u>		Source or	running on isolated Docker
Security Helper	AWS	Free	containers, keeping the user

Name/Link	Owner	License	Note
			environment clean, with a single
			aggregated report. The following
			frameworks are supported: Git,
			Python, Javascript, Cloudformation,
			Terraform and Jupyter.
		Open	
		Source or	Bandit is a comprehensive source
<u>Bandit</u>		Free	vulnerability scanner for Python
			Code Scanning/SAST/Static
			Analysis/Linting using many
			tools/Scanners with One Report.
			Currently supports: PHP, Java, Scala,
			Python, Ruby, Javascript, GO, Secret
			Scanning, Dependency Confusion,
			Trojan Source, Open Source and
			Proprietary Checks (total ca. 1000
Betterscan CE			checks). Supports also Differential
(Community	Marcin	Open	analysis. Goal is to have one report
Edition)	Kozlowski	Source	using many tools/scanners
			Brakeman is an open-source
		Open	vulnerability scanner specifically
		Source or	designed for Ruby on Rails
<u>Brakeman</u>		Free	applications
			A CLI SAST (Static application
			security testing) tool which was built
			with the intent of finding vulnerable
		Open	Clojure code via rules that use a
<u>clj-holmes</u>	clj-holmes	Source	simple pattern language.
			Dawnscanner is an open-source
			security source code analyser for
			Ruby, supporting major MVC
		Open	frameworks like Ruby on Rails,
Daymaaannar		Source or	Padrino, and Sinatra. It also works on
<u>Dawnscanner</u>		Free	non-web applications written in Ruby.
		Open Source or	Byte code analysis tool for
Deep Divo		Free	discovering vulnerabilities in Java deployments (EAR, WAR, JAR).
Deep Dive			deployments (EAR, WAR, JAR).
		Open Source or	
DevBug		Free	PHP
Devoră		1100	Enlightn is a vulnerability scanner
			specifically designed for Laravel PHP
			applications that combines SAST,
			DAST, IAST and configuration
	Enlightn	Open	analysis techniques to detect
Enlightn	Software	Source	vulnerabilities.
<u>LIIIIYIIIII</u>	Joitwale	Source	ขนแปะเสมแนะจ.

Name/Link	Owner	License	Note
		Open	
		Source or	
Find Security Bugs		Free	Java, Scala, Groovy
			Find bugs (including a few security
		Open	flaws) in Java programs [Legacy -
		Source or	NOT Maintained - Use SpotBugs (see
<u>FindBugs</u>		Free	other entry) instead]
			A security specific plugin for
			SpotBugs that significantly improves
		Open	SpotBugs's ability to find security
		Source or	vulnerabilities in Java programs.
<u>FindSecBugs</u>		Free	Works with the old FindBugs too.
		Open	
		Source or	
<u>Flawfinder</u>		Free	Scans C and C++.
			SAST, DAST and SCA vulnerability
Fluid Attack's		Open	detection tool with perfect OWASP
<u>Scanner</u>	Fluid Attacks	Source	Benchmark score.
			GitHub Advanced Security uses
			CodeQL for Static Code Analysis, and
			GitHub Secret Scanning for
		Open	identifying tokens. GitHub code
GitHub Advanced	C:H Ih	Source or	scanning can import SARIF from any other SAST tool
Security	GitHub	Free	
		Open	A Go Linters aggregator - One of the
		Open Source or	Linters is gosec (Go Security), which is off by default but can easily be
GolangCI-Lint		Free	enabled.
Golanger-Line		riee	Uses Google Code Search to identify
			vulnerabilities in open-source code
			projects hosted by Google Code, MS
			CodePlex, SourceForge, GitHub, and
			more. The tool comes with over 130
			default searches that identify SQL
			injection, cross-site scripting (XSS),
			insecure remote and local file
			includes, hard-coded passwords, and
			much more. *Essentially, Google
			CodeSearchDiggity provides a source
		Open	code security analysis of nearly every
Google		Source or	single open-source code project in
<u>CodeSearchDiggity</u>		Free	existence – simultaneously. *
		Open	Scans multiple languages for various
		Source or	security flaws. Basically, security
Graudit		Free	enhanced code Grep.
	<u> </u>	<u> </u>	

Name/Link	Owner	License	Note
HCL AppScan CodeSweep -	HCL	Open Source or	Scan the new code on a push/pull request using a GitHub action. Findings are highlighted in the `Files Changed` view and details about the issue and mitigation steps can be found in the `Actions` page. Unrestricted usage allowed with a free trial account. The tool currently supports Python, Ruby, JS (Vue, React, Node, Angular, JQuery, etc), PHP, Perl, COBOL, APEX & a few
GitHub Action	Software	Free	more.
HCI AppScap	HCI.	Open Source or	This is the first Community edition version of AppScan. It is delivered as a VS Code [https://hclsw.co/codesweep] and JetBrains [https://hclsw.co/codesweep-jetbrains] (IntelliJ IDEA, CLion, GoLand, PhpStorm, PyCharm, Rider, RubyMine, WebStorm) plugin and scans files upon saving them. The results show the location of a finding, type and remediation advice. The tool currently supports Java, .Net, Go, Python, Ruby, JS (Node, Angular, JQuery, etc), PHP, Perl, COBOL, APEX & a few more. Auto-fix for some of the incurse is available with a
HCL AppScan	HCL Software	Source or Free	some of the issues is available with a free trial.
HCL AppScan on Cloud	HCL Software	Open Source or	Apex, ASP, C, C++, COBOL, ColdFusion, Go, Java, JavaScript (Client-side JavaScript, Kotlin, NodeJS, and AngularJS), .NET (C#, ASP.NET, VB.NET), .NET Core, Perl, PHP, PL/SQL, Python, Ruby, T-SQL, Swift, Visual Basic 6
Horusec		Open Source or Free	C#, Java, Kotlin, Python, Ruby, Golang, Terraform, Javascript, Typescript, Kubernetes, PHP, C, HTML, JSON, Dart, Elixir, Shell, Nginx, Swift

Name/Link	Owner	License	Note
			HuskyCl is an open-source tool that
			orchestrates security tests inside CI
			pipelines of multiple projects and
			centralizes all results into a database
			for further analysis and metrics.
			HuskyCl can perform static security
			analysis in Python (Bandit and
			Safety), Ruby (Brakeman), JavaScript
		Open	(Npm Audit and Yarn Audit), Golang
		Source or	(Gosec), and Java (SpotBugs plus
<u>HuskyCl</u>		Free	Find Sec Bugs)
			An open-source Static Application
			Security Testing tool (SAST) written
			in GoLang for Java Maven and
		Open	Android), Kotlin (Android), Swift (iOS),
		Source or	.NET Full Framework, C#, and
Insider CLI	InsiderSec	Free	Javascript (Node.js).
			A free for open-source static analysis
			service that automatically monitors
			commits to publicly accessible code
		Open	in Bitbucket Cloud, GitHub, or GitLab.
		Source or	Supports C/C++, C\#, Go, Java,
<u>LGTM</u>		Free	JavaScript/TypeScript, Python.
			Software Composition Analysis (SCA)
			tool to generate SBOMs, identify
			vulnerabilities in dependencies, and
		Open	generate patches. Leverages Static
LunaTrace by		Source or	Analysis to reduce false positives by
<u>LunaSec</u>	LunaSec	Free	filtering non-exploitable CVEs.
		Open	
		Source or	
Microsoft FxCop		Free	.NET
		Open	
		Source or	
Microsoft PREFast		Free	C, C++
			Mobile Security Framework (MobSF)
			is an automated, all-in-one mobile
			application (Android/iOS/Windows)
			pen-testing, malware analysis and
		Open	security assessment framework
		Source or	capable of performing static and
MobSF		Free	dynamic analysis.
		Open	
		Source or	
<u>MobSF</u>		Free	Android Java, Objective C, Swift

Name/Link	Owner	License	Note
		Open	
		Source or	
<u>nodejsscan</u>		Free	Node.js
			An Open Source, Source Code
			Scanning Tool, developed with
			JavaScript (Node.js framework),
			Scans for PHP & MySQL Security
			Vulnerabilities According to OWASP
OWASP ASST			Top 10 and Some other OWASP's
(Automated	Tarik	Open	famous vulnerabilities, and it teaches
Software Security	Seyceri &	Source or	developers of how to secure their
Toolkit)	OWASP	Free	codes after scan.
OWASP Code		Open	
<u>Crawler</u>	OWASP	Source	.NET, Java
OWASP LAPSE		Open	
<u>Project</u>	OWASP	Source	Java
OWASP Orizon		Open	
<u>Project</u>	OWASP	Source	Java
OWASP WAP			
(Web Application		Open	
Protection)	OWASP	Source	PHP
		Open	
		Source or	
<u>ParaSoft</u>		Free	C, C++, Java, .NET
			A set of PHP_CodeSniffer rules to
			finds flaws or weaknesses related to
		0	security in PHP and its popular CMS
nhnos occurity		Open	or frameworks. It currently has core
phpcs-security-		Source or	PHP rules as well as Drupal 7 specific
audit		Free	rules.
		Open	PMD scans Java source code and
		Open Source or	looks for potential code problems (this is a code quality tool that does not
PMD		Free	focus on security issues).
IND		Open	PREfast is a static analysis tool that
		Source or	identifies defects in C/C++ programs.
PreFast	Microsoft	Free	Last update 2006.
1 101 401	17110100011	. 100	Progpilot is a static analyzer tool for
		Open	PHP that detects security
		Source or	vulnerabilities such as XSS and SQL
<u>Progpilot</u>		Free	Injection.
Springs		Open	Static code analysis for PHP projects,
<u>Psalm</u>	Vimeo, Inc.	Source	written in PHP.
	,	Open	
Puma Scan		Source or	
Professional		Free	.NET, C\#
Sicocionai		1	

Name/Link	Owner	License	Note
		Open	
		Source or	
PVS-Studio		Free	C, C++, C\#
			A performant type-checker for Python
		Open	3, that also has <u>limited security/data</u>
		Source or	flow analysis capabilities. [Accessed
<u>Pyre</u>		Free	08 February 2023].
			Static code analyzer for .NET. It will
		Open	find SQL injections, LDAP injections,
Security Code		Source or	XXE, cryptography weakness, XSS
<u>Scan</u>		Free	and more.
			Lightweight static analysis for many
			languages. Find bug variants with
			patterns that look like source code.
		_	No compilation needed to scan
		Open	source code. Supports Go, Java,
		Source or	JavaScript, JSON, Python,
<u>Semgrep</u>		Free	TypeScript, and more.
			A free open-source DevSecOps
			platform for detecting security issues
			in source code and dependencies. It
		0::-	supports a broad range of languages
		Open	and CI/CD pipelines by bundling
Chiffl off Coop		Source or Free	various open-source scanners into
ShiftLeft Scan		Open	the pipeline. Java byte code static code analyzer
		Source or	for performing source/sink (taint)
Sink Tank		Free	analysis.
OHK TAHK		1166	Detects cloud security issues as soon
			as developers start designing
			configurations, providing expert
			guidance to cloud, platform, and
		Commercia	security teams in the tools and
Snyk Cloud	Snyk Limited		workflows they use every day.
,	,		Al-powered code checker that
			analyzes your code for security
			issues, providing actionable advice
		Commercia	directly from your IDE to help you fix
Snyk Code	Snyk Limited	I or Free	vulnerabilities quickly
			Container and Kubernetes security
			that helps developers and DevOps
		Commercia	find and fix vulnerabilities throughout
Snyk Container	Snyk Limited	I or Free	the SDLC.
			Reduce risk by automating
		Commercia	Infrastructure as Code (IaC) security
Snyk IaC	Snyk Limited	I or Free	and compliance in development

Owner	License	Note
		workflows pre-deployment and
		detecting drifted and missing
		resources post-deployment.
		Software composition analysis (SCA)
		solution helping developers find,
		prioritize, and fix security
	Commercia	vulnerabilities and license issues in
Snyk Limited	I or Free	open-source dependencies.
		ABAP, C, C++, Objective-C, COBOL,
		C∖#, CSS, Flex, Go, HTML, Java,
	Open	Javascript, Kotlin, PHP, PL/I, PL/SQL,
	Source or	Python, RPG, Ruby, Swift, T-SQL,
	Free	TypeScript, VB6, VB, XML
		Scans source code for 15 languages
		for Bugs, Vulnerabilities, and Code
		Smells. SonarQube IDE plugins for
		Eclipse, Visual Studio, and IntelliJ
	Open	provided by
	Source or	[SonarLint](https://www.sonarlint.org/)
	Free	
		Discover, classify, and protect your
		codebases, logs, and other assets.
	Open	Monitor and detect API keys, tokens,
	Source or	credentials, high-risk security
SpectralOps	Free	misconfiguration and more.
	Open	
	Source or	
	Free	С
		Java. This is the active fork
		replacement for FindBugs, which is
	Open	not maintained anymore. Very little
	Source or	security. FindSecBugs plugin
	Free	provides security rules.
		Android, ASP.NET, C\#, C, C++,
		Classic ASP, COBOL,
		ColdFusion/Java, Go, Groovy, iOS,
		Java, JavaScript, Perl,
		PhoneGap/Cordova, PHP, Python,
	Open	React Native, RPG, Ruby on Rails,
	-	Scala, Titanium, TypeScript, VB.NET,
	Free	Visual Basic 6, Xamarin
		,
	Source or	
	Free	C/C++, C\#, VB, PHP, Java, PL/SQL
	Snyk Limited	Commercia Snyk Limited Open Source or Free

Name/Link	Owner	License	Note
			Scans C/C++, C\#, VB, PHP, Java,
			PL/SQL, and COBOL for security
			issues and for comments which may
			indicate defective code. The config
			files can be used to carry out
		Open	additional checks for banned
VisualCodeGreppe		Source or	functions or functions which
r (VCG)		Free	commonly cause security issues.
			Plugin to Microsoft Visual Studio
			Code that enables rich editing
VS Code OpenAPI		Open	capabilities for REST API contracts
(Swagger) Editor		Source or	and also includes linting and Security
<u>extension</u>		Free	Audit (static security analysis).

reference: https://owasp.org/www-community/Source Code Analysis Tools

3.8 Containerization

http://docker.io

3.9 Cloud hosting

https://azure.com

3.10 Documentation

Microsoft Word can be used and then a PDF generated when you are ready to submit. Alternatives include LaTeX tools, such as https://www.overleaf.com

3.11 User Experience Journey Mapping

https://miro.com/aq/ps/customer-journey-map/

4 ANNEXURE D: A Scrum Agile Primer

Scrum Agile is one of the most widely used approaches to developing commercial software today.

4.1 Some Success factors

There are several factors that have contributed to the adoption of this methodology, and here are some of the key factors:

- Collaboration with team and client is more important than following processes
- Responsive
- Continuous improvement
- Fail fast

4.1.1 Collaboration with team and client is more important than following processes

Working together with your team and your client in an open, honest way is more sustainable for a project and leads to more successful projects. When challenges are openly communicated with the team, it is more likely that a solution will be found. The team support each other when there is open and honest communication. Similarly, usually clients know when the facts are being hidden. Being honest with your client builds trust and becomes the foundation of a sustainable relationship. Being dishonest will quickly damage the relationship and will jeopardise the success of the project.

4.1.2 Responsive

The real-world evolves and changes continuously with time. In the same way, business requirements change to adapt to a changing environment. Iterations (or Sprints) allow clients to adapt their business priorities, add new requirements and remove requirements that are no longer needed.

Development is time-consuming and usually needs time to complete a user story. The balance between being responsive to business demand and the team needing enough time to implement a story is maintained by using Sprints. A Sprint is a fixed time period that is used for an iteration in the Scrum Agile model. An iteration can be any length of time but is commonly set to two (2) weeks. During a Sprint, the prioritization of backlog items and the items themselves are not allowed to change. Unless there is a critical change in the business and the client negotiates a change with the team. Such a negotiation means that if new items are added to the Sprint, then other items (which were originally planned for the sprint) must be removed.

This ability to respond to changing business requirements while maintaining stability for the Scrum team is sought after in many commercial environments.

4.1.3 Continuous improvement

Every iteration in the Scrum process includes the opportunity to reflect and improve. The improvements that the team agrees to implement should then be included in the next sprint. The team is looking continuously for ways to improve and work smarter.

4.1.4 Fail fast

Not every technology is fit-for-purpose and not every idea is a good one. Spending too much time on a bad idea (wrong architecture) or the wrong technology can cause a project to fail.

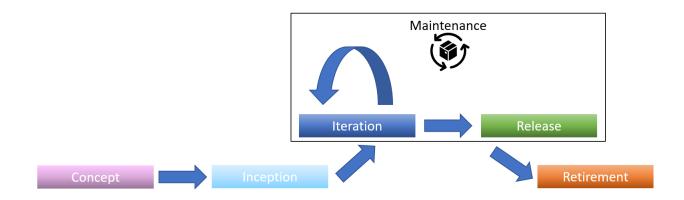
The iterative nature of Scrum agile allows a review at the end of each iteration (Sprint) and this time it is the team's responsibility to be honest about these practices and ideas. If something is failing, then it should be stopped immediately. The team needs to adjust and find a new way forward.

The failing fast approach is the best way to test new technologies or new ideas before adoption. Test them and see if they can work before adopting for your final solution.

4.2 The Agile Lifecycle

The lifecycle in Agile refers to the software lifecycle and can be described by the following diagram:

Agile Lifecycle



4.2.1 Concept

The initial idea for the product is developed by the Product Owner (PO). The PO defines the core requirements for the product; considers product viability; competition in the market; and develops a business case for the product. Usually this includes phase includes gathering initial funding for the product.

4.2.2 Inception

The PO creates a team to work on the product. This initial work also includes refining the requirements into a Product Backlog.

4.2.3 Iteration

The iteration phase is where the construction of the product occurs. This is where the Scrum Agile iterations fit into the lifecycle (see the next section for details).

4.2.4 Release

Once the product has be quality assured (tested) and the PO is happy to release the features available in the product, then the team defines a product increment and releases the product.

4.2.5 Maintenance

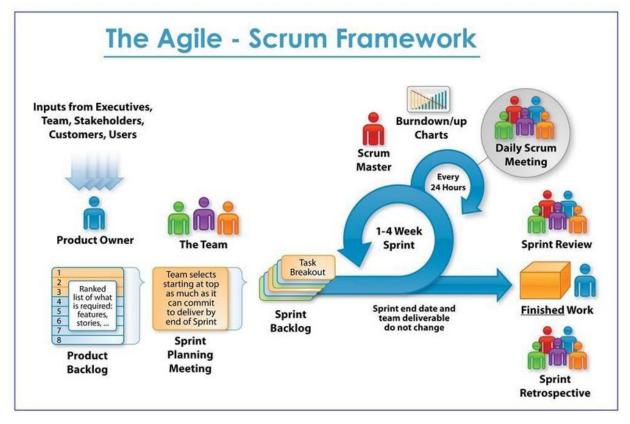
The product is available to customers and the team provide ongoing upgrades and customer support (bug fixing, and feature development). The maintenance period of the application includes regular iterations and releases.

4.2.6 Retirement

The product will eventually be retired (for many reasons) and this is the final phase of the software product. Typically, the customers are migrated to the replacement system and then the production system is shutdown. Finally, the code is archived.

4.3 The Scrum Agile Iterations

When your team enters the Iteration lifecycle phase, then the actual iterations (Sprints) are described in the following cycle:



2

4.3.1 Roles in the Scrum Framework

4.3.1.1Product Owner

The Product Owner (PO) is responsible for the business value of the product being built. Typically, these are the people who have conceptualised a product, have sourced financial backing and have a passion to build the product.

The PO is responsible for defining the scope of the product and creating the Product Backlog. The Product Backlog is a ranked list of features that the PO needs in the product. The highest ranked feature is the most important.

4.3.1.2Scrum Master

The Scrum Master is the co-ordinator of the Team, s/he is responsible for setting up all of the Scrum events (or ceremonies). The Scrum Master needs to live the Agile values and demonstrate to the team how to work with this methodology. The Scrum Master is also responsible for shielding the team from outside distractions (such as direct contact from Executives, Stakeholders, Customers, Users, etc).

_

https://www.researchgate.net/figure/Agile-Scrum-Framework-20_fig6_340849598

4.3.1.3The Team

These are the people responsible for building a high-quality software product. Usually these team members are cross-functional and able to work on more than one type of task.

4.3.2 Backlogs

There are different views of the items that the Team works on. Those that are future requirements are in the Product Backlog. Once an item has been committed to, it is moved from the Product Backlog into the Sprint Backlog. Once an item is in the Sprint Backlog it must be completed during that Sprint. Adding an item to a Sprint is a commitment to complete it within that sprint.

When a backlog item is too big to complete in a single Sprint, then it must be reduced in scope, so that it can be completed in a Sprint.

4.3.3 Events (Ceremonies)

It has been found that by using regular events and cycles, team develop a working rhythm that is referred to as the velocity of the team. This rhythm also helps the team develop a maintainable delivery rhythm. A maintainable cycle is the foundation of a healthy team with consistent high-quality delivery of working software.

4.3.3.1 Backlog Grooming

This event is where the team meets to discuss the Product Backlog. This ceremony is timeboxed, which means that there is a set amount of time allocated. When the time limit is reached, then the meeting ends. The goal is to work through as many backlog items as possible in the allocated time.

Typically, this meeting will be once a Sprint and would be 2 hours. Usually, there would be more time needed at the beginning of a project to groom the backlog items. As the project concludes, less time will be needed. Remember, that each team can adjust this to suit their requirements.

The prerequisite for this meeting is that the team have a Product Backlog and that the PO has ranked the items in the backlog. The most important Product Backlog Items (PBI's) must be at the top of the list.

The purpose of this meeting is to discuss the first non-groomed item in the backlog and to identify what will be needed to fully implement the item. This is a team discussion, where each team member should ask questions to understand what needs to be done. Ideally, the PO is available to answer any questions about the PBI's they have created.

Once each member of the team is confident that a PBI can be implemented, then the PBI should be marked as ready for implementation.

Note that the implementation time for a PBI should be considered. Ideally each PBI should not take more than two (2) days. Try to split the PBI's into parts if they are too big. Also try to focus on core functionality first. This means that sometimes you can implement the base of a feature before building on the "nice to have" part of the feature.

4.3.3.2Sprint Planning

This is a Team meeting with the Scrum Master, the PO is not involved. The focus of this meeting is to commit to what is possible to be delivered in the Sprint.

The prerequisite for this meeting is that the Product Backlog has PBI's that have been groomed and are ready for implementation.

This meeting must occur before the start of the new Sprint. Before a Sprint can start, there must be PBI's added to the Sprint and the team must agree that the items in the Sprint Backlog can be accomplished during the Sprint.

The Scrum Master should first check each the availability of each team member and s/he must ensure that the team does not overcommit. However, the team also needs to complete the project, so it is important that there is a healthy balance when adding items into the sprint.

It is the responsibility of the team to create implementation tasks associated with each PBI, and these tasks form the Sprint Backlog for the upcoming Sprint.

The outcome of the Sprint Planning meeting is that each team member knows exactly what is expected of them in the upcoming sprint.

4.3.3.3 Daily Scrum Meeting

This is a short daily meeting where the team members gather to discuss what will be achieved in the coming day.

The team should raise with the Scrum Master if there are any issues that are blocking them from progressing. The Scrum Master will then take those issues offline with the person directly to understand the problem and to find ways to resolve the issue. The Scrum Master focus is usually on finding the right people to speak with, rather than trying to solve every problem themselves.

The typical format of this meeting is to briefly discuss what was accomplished yesterday, whether the person has any blockers; and what they hope to accomplish today.

Note that the frequency of the Scrum Meeting can be adjusted by the Team. For example, if the team are busy in an exam period and no-one has capacity to work on the WIL project, then a weekly Scrum meeting would make sense. Remember to adjust the meetings based on the unique requirements of your team.

4.3.3.4Sprint Review

This is an opportunity to demonstrate your working software to your stakeholders. Ideally, the client (PO) must be present to review the software. With WIL, this is not always possible, so your WIL co-ordinator (and or lecturer) will act as a proxy product owner for your team.

This meeting occurs at the end of a Sprint and the purpose is to demonstrate the software that the team has developed.

There is no set amount of time for the meeting, discuss with your Scrum Master so that a meeting of appropriate time is scheduled with your PO (or proxy Product Owner).

If there is no working software to demonstrate at the end of a Sprint, then the Scrum Master must explain to the stakeholders why no. S/he must also negotiate with the stakeholders (PO and or proxy PO) regarding the next sprint's deliverables.

4.3.3.5Sprint Retrospective

This meeting occurs at the end of a sprint and usually after the Sprint Review. Only the Team and the Scrum Master are included in this meeting and what happens in Retro, stays in Retro. This is a time for the team to honestly and openly review the Sprint that has just finished.

This meeting is typically timeboxed to 30min, but sometimes up to an hour. The meeting is chaired by the Scrum Master, but every team member is expected to contribute.

The structure of this meeting is to spend the first 5 minutes brainstorming on the following topics:

- What worked (what went well)?
- What did not work (what should we change)?
- Who did very good work (kudos)?

These items should be ranked by the team (remember that the meeting is timeboxed, so only the most important items will be discussed).

The remainder of the time should allow the team to talk through the items that have been raised.

Remember that this meeting is your chance to improve things in the next Sprint, so try to focus on what practical changes can be made.

The outcome of the meeting is a list of things that will be done differently in the next Sprint. Try to keep your list less than five (5) items, anything more will probably be too much change for a single Sprint. Typically, teams find between one (1) and three (3) changes per Sprint to be manageable.

4.3.3.6Sprint

A Sprint is a complete iteration that involves all the above events (ceremonies). The purpose of a Sprint is to achieve the goal described by the team at the beginning of the Sprint. The team works together to achieve the goal.

The Sprint is timeboxed into a few weeks that suits the product being developed and the technologies being used. The Scrum Agile guide recommends that a Sprint is not shorter than one (1) week and not longer than four (4) weeks. The industry norm is to use a Sprint of two (2) weeks, but it is the decision of the Scrum team to set the duration of a Sprint.

Our recommendation is that you consider the time your team need to produce demonstratable output to your client. We further recommend that you keep the duration of your Sprints consistent throughout this project, so that you can develop Velocity charts for your PoE. If you decide to change the duration of your Sprints, then your Velocity chart will be reset.

4.4 Scrum Charts

Charts are used to measure the progress and productivity of the team. These are a guide for the Scrum Master to understand when the team is not keeping pace with the commitment for the Sprint or when the team completes things faster than planned.

The charts that you should be aware of (remember this is just an introduction) are the Burndown chart, the Burnup chart and the Velocity chart.

4.4.1 Burndown chart

The burndown chart starts with the total amount of work planned for the sprint and reduces it each time a task is closed.

The goal is to reduce the work to zero before the end of the sprint.

4.4.2 Burnup chart

This is the inverse of the Burndown chart. This chart starts with nothing that has been completed (zero) and then increases the amount of work every time a task is closed. The goal is that the chart increases consistently over the course of the Sprint until the total amount of work planned is completed at the end of the sprint.

4.4.3 Velocity chart

This chart only starts to make sense after about three (3) sprints, and the objective is to measure the amount of work completed in each sprint. The duration of a Sprint must be consistent for this chart to make sense.

The horizontal axis plots the sprint, and the vertical axis plots the amount of work completed. The goal of this chart is to develop a maintainable rhythm for the team. The question that this chart should answer is "How much work can the team complete in a sprint?"

4.5 Further Reading

The art of software development is evolving all the time and this Scrum Agile Primer is only meant as a brief introduction. There is a lot more to learn and the reader is encouraged to continuously keep their knowledge up to date.

Here are a few links to get started:

Official Agile Manifesto

An Agile Guide

Scrum Guide

Scrum Resources

PMI Agile Practice Guide

Scrum Alliance Resources

5 ANNEXURE E: Sprint Attendance Record

SPRINT ATTENDANCE RECORD

GROUP N	IAME:		
SPRINT:			

Attendees	Backlog Grooming	Sprint Planning	Sprint Review	Sprint Retrospective	Daily Scrums
Client		n/a		n/a	n/a
WIL Coordinator					
Lecturer					

6 ANNEXURE F: A quick start to WIL

6.1 Choose your team

Friends do not always make the best work colleagues. Choose wisely. This module can only be successfully complete if every team member contributes and works towards a common goal.

Consider the agile principles when selecting your team:

- Ability to understand a problem
- Willingness to collaborate
- Ability to learn
- Willingness to stay flexible
- Focus on achieving high-performance results

A team works best when the people in the team can work hard together, be honest about the quality of the work.

Scrum teams should be cross functional, meaning that each team member can contribute to every part of the project. Practically, it makes sense to assign responsibilities in your team as early as possible. While everyone can contribute to every part of the project, there will be people better suited to gathering requirements; or developing software; or testing.

Be honest about what your commitments are for the semester and the level that you can realistically contribute to this project.

This should lead to your Work Agreement for your team.

6.1.1 Work Agreement

This is a list of principles that you as a team agree to follow. Spend between 30min to an hour as a team brainstorming what is important to you as a team and document what you agree.

Here is an example:

- We will meet every other day at 8am for 15min for a guick scrum.
- We will identify problems, dependencies early and communicate with the team.
- We will review the output of every sprint as if the client is participating (even if they are not)
- We will be honest but not aggressive in our feedback on other people's work.
- We will always help each other.

Remember that your Sprint Retrospective meeting is an opportunity to be honest with your teammates if someone is not following the Work Agreement.

6.1.2 Team Roles

Each person should ideally be cross-functional, contributing equally to every part of the project. In practice, this seldom happens, and it is more pragmatic to assign each team member a core area of responsibility and then to allow that team member to contribute to other areas once their primary responsibility is completed. The goal is to allow each team member to focus on a core area of responsibility and if blocked, then have another area that will allow each person to continue to contribute throughout the project.

Here is an example of how you could split your team roles:

- 1. Requirements and testing
- 2. Architecture and design
- 3. Development frontend lead
- 4. Development backend lead

There is not enough time in your semester to assign all responsibilities to a single person. Distribute the responsibilities evenly between your team so that everyone has an equal opportunity to contribute. Allow each team member to focus on their individual strength and when reviewing the overall project, each member should have a meaningful contribution to the success of the project.

6.2 Meet your client

Meet your client and understand their needs. Gathering requirements is important because you need to shape your product based on their needs. The client's needs are not always clearly communicated, and it is important to ask questions. Research their environment and understand as much as you can about the organisation before meeting your client. Preparation shows that you are serious about your work and your client; this demonstrates a level of professionalism that your client will appreciate.

Your time with your client is limited, so gather as much information as you can. Preparation is crucial, so research (Google) and find out as much as you can about the organisation before the meeting as you can. Use your research to prepare questions to ask the customer.

Also, remember to ask about non-functional requirements.

6.3 Plan your time

Create a roadmap for this module. In Scrum Agile terms, you can think of the key goals through the semester as being milestones.

Your team will not be successful with this module if you do not plan your time for this semester.

This module recommends Scrum Agile and to adhere to the Agile principles.

Plan how many sprints you want to use for each part of the project, how will you spend your time? Think high-level, what should the goal of these sprints be? At this point, you do not need

detailed tasks only the purpose of the sprint. Before you start a sprint, make sure that you have the detailed tasks.

Ideally you want to present at least a mock-up of the solution to the client for feedback as soon as you can. The more feedback you can get from the client the better your solution will align with the client needs.

This module is approximately 12 weeks, you need to split this time into sprints. A typical sprint is 2 weeks, but you can adjust this to suit your individual team. If you choose to work in 2-week sprints, then you have 6 sprints to complete this module.

During each sprint you should perform the Sprint events (ceremonies):

- Scrum (usually daily for 15min or less)
- Backlog prioritization (typically once a sprint for 1 hour, but usually more time is needed initially) The timing can be adjusted based on the duration of your sprint and your team's availability.
- Backlog grooming (typically 2 hours every two weeks, but often more frequently at the beginning of the sprint). The timing can be adjusted based on the duration of your sprint and your team's availability.
- Sprint Review (typically an hour at the end of the sprint). This is where you
 demonstrate working software to your client. If the client is not available, then your WIL
 Co-ordinator and Lecturers will fulfil this role.
- Sprint Retrospective (typically an hour after the Sprint Review). The timing can be adjusted based on the duration of your sprint and your team's availability.
- Sprint Planning (typically an hour once a sprint)

A sprint goal defines the high-level objective for the sprint. The actual tasks in the sprint can include any tasks that the team prioritise. It is important that the entire team agree the sprints and the tasks that are included.

Here are a few things to keep in mind when creating your high-level plan: Do your team members have commitments to other modules? Who is available in which sprint?

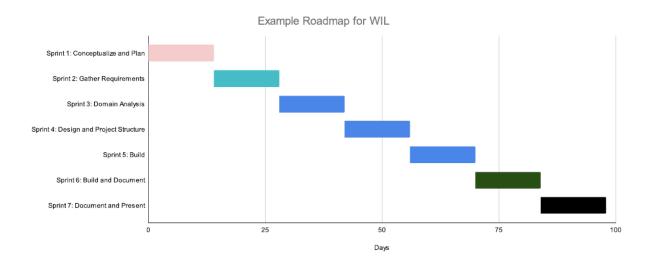
- What are your team commitments to assignments? When will they be unavailable for this project
- When are your semester exams? Do any of these commitments clash with your planning. Who will be available?
- Have you planned time for the Scrum ceremonies? Who will schedule the meetings in your diaries?
- Have you considered contingencies? What if your lead developer contracts Covid?
 Identify risks and consider your approach to mitigating these risks as a team. A great way to mitigate this risk is to ensure pull request (PR) reviews by your team; so that no code is committed without at least one other person understanding the code.

The roadmap (high-level plan) needs to be something that all team members agree on and commit to. This is your plan, own it.

6.3.1 Example of a Roadmap (high-level plan)

Below is an example of a Roadmap for WIL. Note that the first Sprint is in the Concept Agile Lifecycle phase; the second Sprint is the Inception Agile Lifecycle phase; the third, fourth and fifth Sprints are in the Iteration Agile Lifecycle phase; then the sixth Sprint is in the Release Agile Lifecycle phase; then the last sprint is in the Maintain Agile Lifecycle phase. Refer to

ANNEXURE D. A Scrum Agile Primer if you are unfamiliar with the lifecycle phases.



Here is an idea about how you might develop a high-level plan for this module:

Sprint 1: Conceptualize and Plan Agile Lifecycle Phase: Concept

Sprint Goal: Create a Sprint team and create your Work Agreement, Definition of Ready (DoR), Definition of Done (DoD) and define your team roles. Also create a Roadmap (high-level plan)

Sprint 2: Gather requirements

Agile Lifecycle Phase: Inception

Sprint Goal: Meet with client and develop user stories, as well as a first draft user journey.

(Remember the non-functional requirements.)

Considerations: Are any technology investigations needed?

Team availability: [List your team members and their availability for this sprint]

Example backlog items:

- 1. As a developer I need a prioritised backlog of requirements from the client so that I can develop an application that meets their needs. (Requirements responsibility)
- 2. As a developer, I need to understand how the screens and user roles will work together, so that I can build a UI that meets the client's needs. (Create first user journey UX responsibility)

- 3. As a frontend developer I need to know which framework to use and which standards to follow so that I can develop high quality code. (Frontend responsibility)
- As a DevOps team member, I need to understand how GitHub actions work so that I 4. can build a pipeline to ensure a high-level of quality of the code that is committed. (DevOps responsibility)
- 5. As a backend developer I need to know which libraries (SDK) versions to use for backend development so that I can ensure my local environment is configured to match the rest of my team. (Backend responsibility)

Sprint 3: Domain analysis

Agile Lifecycle Phase: Iteration

Sprint Goal: Do the domain analysis. Complete the User Journey diagram. Agree the architecture and technology choices and document. Build mock-up and present to the client. Team availability: [List your team members and their availability for this sprint]

Sprint 4: Design and project structure

Agile Lifecycle Phase: Iteration

Sprint Goal: Review any feedback from the client and update. Design core component interactions and document. Setup your GitHub repo. Design your pipeline and implement the initial version.

Team availability: [List your team members and their availability for this sprint]

Sprint 5: Build

Agile Lifecycle Phase: Iteration

Sprint Goal: Build the solution. Implement your DevSecOps pipeline. By this time the team members should all work in parallel using agreed design. Collaborate to ensure integrations between components are successful.

Team availability: [List your team members and their availability for this sprint]

Sprint 6: Build and Document Agile Lifecycle Phase: Release

Sprint Goal: Complete the build and ensure that the components of the application work together. Continue working on your POE.

Team availability: [List your team members and their availability for this sprint]

Sprint 7: Presentation and Documentation

Agile Lifecycle Phase: Maintain

Sprint goal: Ensure that the application is stable for the presentation and give an outstanding presentation to the client. Complete the documentation of your project and finalize the POE. Team availability: [List your team members and their availability for this sprint. Note that it important that everyone in the team is present at the final presentation.]

6.3.2 Example of time commitment expectations

The following is an example of the time commitment expected for a two-week Sprint, which consists of ten (10) working days. This assumes a light workload of two hours a day on WIL for each day in the Sprint. Only two hours are allocated because we assume the team has other study commitments. Adjust the task work time based on your team's availability, consider time commitments to other modules, exams, projects, etc.

Topic	Time commitment
Daily Scrum	10x15 = 150min
Backlog Grooming	120min
Sprint Planning	60min
Sprint Review	60min
Sprint Retrospective	30min
Task work	10x120 =1200min
TOTAL	27 hours

Over the course of seven (7) Sprints this would amount to 189hours time commitment to complete this module.

6.4 Create your backlog

Your product backlog contains the list of all User Stories that you plan to complete for your project. It is a list of all your requirements for the project. This list can grow (and shrink) as your project runs.

Create a backlog of tasks as early as possible. Assign tasks and ensure that everyone knows what they are responsible for.

We recommend using an online collaboration tool for this. Such as https://teamfu.tech to track User Stories and tasks.

6.4.1 Creating backlog stories

We recommend using the following template for creating stories for your team backlog: As a (who wants to accomplish something)

I want to (what they want to accomplish)

So that (why they want to accomplish that thing)

This format helps everyone understand who wants the feature, why they want the feature and what they want to do. This also helps understand user journeys through the software and roles and rights that are needed per type of user.

6.4.2 Prioritize your backlog

Which User Stories in the backlog are the most important to the client? These should be your top priority. Rank the backlog from the most important to the least important.

Agile principles aim to deliver the most value to the client as early as possible. This means working software as early as possible.

Practically, you can nominate a team member to be a proxy-product owner. This person acts on behalf of your client and is given the responsibility to prioritize the backlog.

6.4.3 Backlog grooming

As a team you need to block a portion of time every sprint to discuss the top priority items for the next sprint.

Typically, in a two-week sprint cycle, you will probably want to meet at least once for two hours to discuss the backlog. Adjust this based on the length of your sprint. If you have a shorter cycle, then make your meetings shorter, or you won't have any time to complete the User Stories in your sprint.

The purpose of backlog grooming is to discuss the highest priority User Story that has not been groomed. Discussion points should include dependencies, implementation, testing and agreeing how you know it is complete. Do not leave a User Story open-ended. It needs to be clear to all team members what needs to be done, what the User Story is dependent on and how will it be tested.

As a team you should agree what your definition of ready is (DoR). This is your team's definition of when a User Story is ready for Sprint Planning. If a User Story has not been groomed, then it will not meet the DoR and cannot be added to a sprint.

You should also agree on a definition of done (DoD). This is your team's definition of when a User Story is successfully implemented. For example, the User Story is only done when the code builds successfully in the GitHub actions pipeline and is deployed to a shared environment; and another team member has tested the feature and confirms that it is fully implemented.

6.4.4 Sprint planning

Sprint planning must consider the team's time commitments. Remember that when you as a team agree to complete a user story it is a commitment. This means that the team does everything possible to achieve the commitment.

Only User Stories that have been groomed and meet the DoR can be considered for the Sprint. Start with the highest ranked User Story on the backlog and add to the sprint. Stop adding User Stories to the sprint when the team is fully committed for their available time.

Use your scrum board to track the User Stories and responsibilities. E.g., https://teamfu.tech

6.4.5 Scrum Event (Ceremony) Attendance

Use ANNEXURE E: Sprint Attendance Record to record the people who attended the events (ceremonies) in each Sprint. Add your team's names below the "Lecturer" entry.

Note the following:

- The Client needs to attend at least one Sprint Review. They do not need to attend every scrum meeting. Coordinate with your client about when they will be able to attend Sprint Reviews. Remember that there are other WIL teams that also need time from your client, so you may need to co-ordinate these meetings with your Lecturer and WIL Coordinator
- Your WIL Coordinator will attend as many Scrum Events (Ceremonies) as possible.
 However, you need to invite and coordinate with the WIL Coordinator as to what is practically possible.
- Your Lecturer will attend as many Scrum Events (Ceremonies) as possible. However, you need to invite and coordinate with your lecturing team as to what is practically possible.
- The Scrum Team is expected to attend all ceremonies.

For the Daily Scrum entries use a fraction, for example if you have ten (10) Scrums in a two-week Sprint cycle and you attend all ten (10) then use $^{10}/_{10}$

However, if a team member only attends three (3) Daily Scrums, then use $\frac{3}{10}$

6.5 Timebox

Timeboxing is restricting your meeting, work, investigation, or task to a specified time period. This is a good principle to help you and your team with time management. It is important to use your time productively or you will not complete the project.

For example, when busy with backlog grooming, you can timebox the meeting to two hours. During those two hours complete as many stories as possible. Complete the meeting promptly after two hours. In the next meeting you can continue the backlog grooming where your team finished.

Timeboxing can also help your team to deliver high value features to the customer early by only delivering the simplest implementation of the feature first. Subsequent sprints allow you to deepen your feature until it is completed.

6.6 Regularly review, reflect and adjust

Agile has the approach that teamwork is work in progress and leverages continuous improvement to keep bettering the team. Honest communication is important during Sprint retrospectives. If a team member did not deliver on work, they committed to do, then it is important to discuss the reasons why as a team.

Remember that you are working together to build a software solution for your client.

If someone was sick and was not able to deliver, then how can you as a team adjust and catch-up in the next sprint?

Did someone over-commit in the sprint? Help them by not assigning so much work in the next sprint and make sure that everyone in the team is contributing.

You goal is to adjust your next sprint so that you find a sustainable level of work for your team. Also, if you fall behind with your planning, then you will need to catch-up.

Catching up on missed work usually means that you will need to adjust the next sprint, and this will ripple through your project. Your team will probably find that they need to reduce the scope of the original work to a more manageable level.

On the other hand, if your team accomplishes more than expected then you can develop additional features.

Retrospectives (or Retro's) are also used to look at any changes that are needed. For example, is your selected technology stack working?

Everything that forms part of your Sprint cycle can be improved, including tools, processes, technologies, architecture, design patterns, etc.

6.7 Demonstrate working software often

Working software is the best measure of progress. Demonstrate your software as often as you can. Even if the client is not available, demonstrate your software to your colleagues, your family, anyone who will look and give you honest feedback.

6.8 GitHub

Your team needs a GitHub repository that all team members use. Create this as soon as possible and give access to all team members. The simplest approach is that one person in the team creates a repo and then gives contributor access to the rest of the team.

If you are not familiar with GitHub, then there is a useful introduction available here: https://github.com/Cyber-Mint/git-going

6.8.1 GitHub Actions

Your team will need a DevOps pipeline (GitHub Actions) to allow you to run your unit tests and build your project every time code is committed.

Once you have built a basic DevOps pipeline that runs the projects unit tests and builds the code consider the following enhancements:

- Add a static code analyser (see section below)
- Add a source code security analyser tool (see section below)
- Deploy your services into your cloud infrastructure. Note that if you do want to perform this step, then using containerisation (Docker) is usually a prerequisite.
- Publish your Android app to the Google Play Store

Further reading:

https://docs.github.com/en/actions/quickstart

https://docs.github.com/en/actions/automating-builds-and-tests

https://linuxhit.com/how-to-create-docker-images-with-github-actions/

https://learn.microsoft.com/en-us/azure/app-service/deploy-github-actions?tabs=applevel

6.9 Static Code Analysis and Security Scanners

A static code analysis tool will look for bugs, security flaws, code maintainability and similar code quality issues. Typically, these tools give you a dashboard page showing you the overall quality of your code. Such as where you need to increase unit testing coverage, the maintainability of your code and several other metrics that will help improve the quality of the code. The purpose is to scan your code and then remediate the findings so that you improve the score on your dashboard.

There is a list of code scanners available in ANNEXURE C: Recommended tools. Best practice is to integrate a static code analysis tool and a source code security analyser tool into your GitHub Actions pipeline so that every time you commit and push code the scanners can check the code quality and whether there are any security vulnerabilities. Ideally, the person committing the code will review these findings and fix them before merging their code into the main branch.

A source code security analyser tool will specifically focus on scanning your code for security vulnerabilities. These tools offer more comprehensive security scanning than a static code analysis tool. For any commercial project it is recommended to include a security scan of your source code. The purpose of this scan is to identify security concerns and to allow you to remediate the findings from the scan so that your security quality is improved.

Note that the source code security analyser tools are very language specific, so you may need to implement more than one depending on how many languages you are using.

The purpose of implementing these code scanners is to improve maintainability of your code, reduce bugs and improve security.

Further reading:

https://owasp.org/www-community/controls/Static Code Analysis
https://www.nist.gov/itl/ssd/software-quality-group/source-code-security-analyzers
https://owasp.org/www-community/Source Code Analysis Tools

https://github.com/analysis-tools-dev/static-analysis https://github.com/marketplace/actions/sonarqube-scan https://github.com/marketplace/actions/securitycodescan

7 ANNEXURE G: PoE Rubric

CRITERIA Business Communic	0-1 Does not meet the required standards ation (hint APCT5111, IPMA	2 – Meets the required standards 6212. INRS7321)	3 - Partially exceeds the required standards	4 - Exceeds the required standards	TOTAL
Demonstrate effective small group (team) communication team demonstrates ability to: Deal with conflict Communicate about challenges Allocation of work Meet regularly (even with other modules and being under exam pressure)	 No evidence of regular communication No documentation of retrospectives No evidence of regularly meeting No evidence of distributing work evenly No evidence of conflict resolution in the team No evidence of team collaboration to solve problems 	 Limited evidence of regular communication Limited documentation of retrospectives Limited evidence of regularly meeting. Some Sprints have the ANNEXURE E: Sprint Attendance Record included. Limited or no evidence of distributing work evenly No evidence of conflict resolution in the team Limited or no evidence of team 	 Evidence of regular communication Documentation of retrospectives Evidence of regularly meeting. Most Sprints have the ANNEXURE E: Sprint Attendance Record included. Limited or no evidence of distributing work evenly Limited or no evidence of conflict resolution in the team 	 Clear evidence of regular communication Clear documentation of retrospectives Clear evidence of regularly meeting. Every Sprint has the ANNEXURE E: Sprint Attendance Record included Clear evidence of distributing work evenly between team members Clear evidence of conflict resolution in the team Clear evidence of team collaborating to solve problems 	/6

CRITERIA	0-1 Does not meet the	2 - Meets the required	3 - Partially exceeds	4 - Exceeds the required	TOTAL
	required standards	standards	the required standards	standards	
		collaboration to	Limited evidence		
		solve problems	of team		
			collaboration to		
			solve problems		
Project introduction	No introduction to	An introduction to	Well-constructed	Well-constructed	
clear and research	the project	the project	introduction to	introduction to the	
logical	No research on	A work	the project is	project is included	
	the client	agreement is	included	Ethical and privacy	
	organisation is	included	Ethical and	concerns are	
	included	 A definition of 	privacy concerns	highlighted in the	
	No Work	Ready (DoR) is	are highlighted	context of the project	
	agreement	included	in the context of	Well described	
	No definition of	 A definition of 	the project	research into the	
	Ready (DoR) is	Done (DoD) is	Well described	client organisation is	
	included	included	research into the	included and is	
	No definition of	A High-level plan	client	logical.	
	Done (DoD) is	of the team's	organisation is	Work agreement that	
	included	sprints is	included and is	is unique and was	
	No High-level plan	included.	logical.	followed throughout	
	of the team's		Work agreement	the project	
	sprints is included.		is included	Definition of Ready	
				(DoR) is included	/10

CRITERIA	0-1 Does not meet the	2 - Meets the required	3 - Partially exceeds	4 - Exceeds the required	TOTAL
	required standards	standards	the required standards	standards	
	No actual sprints	None of the	 Definition of 	and is logical and	
	with user stories	above has been	Ready (DoR) is	easy to understand.	
	are included.	copied from the	included and is	Definition of Done	
		manual or	logical and easy	(DoD) is included	
		another team	to understand.	and is logical and	
			 Definition of 	easy to understand.	
			Done (DoD) is	High-level plan of the	
			included and is	team's sprints is	
			logical and easy	included.	
			to understand.	Project risks with	
			High-level plan	relevant mitigations	
			of the team's	were documented	
			sprints is	The actual sprints	
			included.	with User Stories are	
			Some Sprints	included to show	
			with User Stories	how the team	
			were included	adjusted during the	
			None of the	project. The	
			above has been	documentation	
			copied from the	explains the	
			manual or	challenges and how	
			another team	the team adjusted	
				each sprint to reach	

CRITERIA	0-1 Does not meet the	2 - Meets the required	3 - Partially exceeds	4 - Exceeds the required	TOTAL
	required standards	standards	the required standards	standards	
	-		-	the project objectives.	
				None of the above	
				has been copied	
				from the manual or	
				another team	
Systems Analysis an	d Design (hint SAND6221)	1		1	
Demonstrate effective requirements elicitation	No evidence of requirements elicitation	User Roles are documented Use Stories are documented in the required format.	User Roles are documented User Stories are all in the required format and documented clearly. User stories show attempted prioritization and some estimations	 User Roles are documented User Stories are all in the required format and documented clearly. User Stories were prioritized throughout the project (every Sprint) User Stories were groomed every Sprint and re-prioritization is evident. User Stories were groomed every Sprint and team estimations are evident. Release notes for each Sprint are included. E.g., which User Stories were 	/5

CRITERIA	0-1 Does not meet the required standards	2 – Meets the required standards	3 - Partially exceeds the required standards	4 - Exceeds the required standards	TOTAL
Demonstrate understanding of	No evidence of any non-functional requirements:	Some Performance	Performance requirements are	completed, and the features and bugfixes in the release are clearly documented. • Clear definition of Performance	
non-functional requirements	Performance Scalability Reliability Maintainability Security Usability Interoperability internationalisation / localisation	requirements included in user- stories (backlog) Some Scalability requirements included in user- stories (backlog) Some Reliability requirements included in user- stories (backlog)	requirements are included in user-stories (backlog) Scalability requirements included in user-stories (backlog) Reliability requirements are included in user-stories (backlog) Maintainability requirements are included in user-stories (backlog) Security requirements are included in user-stories (backlog) Security requirements are included in user-stories (backlog)	requirements included in user- stories (backlog) Clear definition of Scalability requirements included in user- stories (backlog) Clear definition of Reliability requirements included in user- stories (backlog) Clear definition of Maintainability requirements included in user- stories (backlog) Clear definition of Maintainability requirements included in user- stories (backlog) Clear definition of Security requirements included in user- stories (backlog)	/8

CRITERIA	0-1 Does not meet the	2 - Meets the required	-		TOTAL
	required standards	standards	the required standards	standards	
				 Clear definition of Usability requirements included in user-stories (backlog) Clear definition of Interoperability requirements included in user-stories (backlog) Clear definition of internationalisation / localisation requirements included in user-stories (backlog) 	
Demonstrate understanding of User Experience (UX)	No User Experience Journey Map was included	User Experience Journey Map available for the normal user role	 User Experience Journey Map available for review User Experience Journey Map includes paths for each User Role 	User Experience Journey Map available for review User Experience Journey Map includes paths for each User Role and clearly shows which screens and functions are accessible by only that Role User roles have limited overlap	/5

CRITERIA	0-1 Does not meet the	2 - Meets the required	3 - Partially exceeds	4 - Exceeds the required	TOTAL
	required standards	standards	the required standards	standards	
				between screens. Administrators should not have access to features that regular users have access to.	
Demonstrate understanding of analysis	No bounded contexts identified No UML documentation of the bounded contexts	Bounded context identified and documented	Bounded contexts identified and documented UML documentation of the bounded context (but no clear explanation of the mapping between the bounded context and the UML packages)	Bounded contexts identified and clearly defined that match the problem domain clearly UML documentation of the identified bounded context as services. UML Package Diagram is expected as evidence; this needs to map to the bounded contexts described previously	/4
Demonstrate understanding of software implementation documentation	No documentation of software implementation Tool used to generate UML for all class objects after code was written.	UML object diagram showing class relationships for entities identified from analysis.	 UML object diagram showing class relationships for entities identified from analysis. UML sequence diagrams show interactions between 	UML object diagram showing class relationships for entities identified from analysis. UML sequence diagrams show interactions between components for	/4

CRITERIA	0-1 Does not meet the	2 - Meets the required	3 - Partially exceeds	4 - Exceeds the required	TOTAL
	required standards	standards	the required standards	standards	
			components for important complex flows	important complex flows • UML State diagrams are included for important state transitions within your project	
	DV6211/CLDV6212, PROG7	· · · · · · · · · · · · · · · · · · ·			
Demonstrate understanding of architecture	 No evidence of cloud architecture No evidence of decisions regarding cloud architecture No evidence of cloud networking No evidence of communication protocols No evidence of cloud security considerations 	 Cloud architecture clearly documented Cloud architecture decisions clearly documented 	 Cloud architecture clearly documented Cloud architecture decisions clearly documented Cloud networking clearly documented Protocols used for communication clearly documented and justified 	 Cloud architecture clearly documented Cloud architecture decisions clearly documented Cloud networking clearly documented Protocols used for communication clearly documented and justified Cloud security clearly documented and justified 	/5
Demonstrate	No documented	• Some	Documented	Documented Data	
understanding of Design and	Data Structures	documentation of	Data Structures	Structures and well-	
Architecture patterns	nor any use of	Data Structures	and well-known	known algorithms	
-	well-known	and well-known	algorithms being	being used. For	/4

CRITERIA	0-1 Does not meet the	2 - Meets the required	3 - Partially exceeds	4 - Exceeds the required	TOTAL
	required standards	standards	the required standards	standards	
	algorithms. For	algorithms being	used. For	example, is there any	
	example, are there	used. For	example, is	use of stacks, queues,	
	any use of stacks,	example, is there	there any use of	dictionaries, sets,	
	queues,	any use of stacks,	stacks, queues,	trees, graphs, etc? The	
	dictionaries, sets,	queues,	dictionaries,	use of the structure	
	trees, graphs, etc?	dictionaries, sets,	sets, trees,	must be appropriate to	
	No documentation	trees, graphs,	graphs, etc? The	the problem being	
	of data classes	etc? The use of	use of the	solved. Well-	
	used for all data	the structure must	structure must	implemented code that	
	transfer between	be appropriate to	be appropriate to	is easy to read and	
	services in the	the problem being	the problem	understand can be	
	code.	solved.	being solved. An	found in the GitHub	
	No documentation	• Some	attempt at	code repository exists.	
	of architectural	documentation of	implementing	Documentation of data	
	and design	data classes used	this in code can	classes used for all	
	patterns.	for all data	be found in the	data transfer between	
	No documentation	transfer between	GitHub	services in the code.	
	of industry	services in the	repository.	Well-implemented	
	standard	code.	Documentation	code that is easy to	
	communication	• Some	of data classes	read and understand	
	between frontend	documentation of	used for all data	can be found in the	
	(UI) and backend	architectural and	transfer between	GitHub code repository	
	services.	design patterns.	services in the	exists.	
		These patterns	code. An attempt		
		·	•		

CRITERIA	0-1 Does not meet the	2 - Meets the required	3 - Partially exceeds	4 - Exceeds the required	TOTAL
	required standards	standards	the required standards	standards	
	No documentation	must exist in your	at implementing	Documentation of	
	of integration with third-party API	GitHub repository	this in code can	architectural and	
	third-party API (webservices).	(code).	be found in the	design patterns. These	
	,	• Some	GitHub	patterns must exist in	
		documentation of	repository.	your GitHub repository	
		industry standard	 Documentation 	(code). Well-	
		communication	of architectural	implemented code that	
		between frontend	and design	is easy to read and	
		(UI) and backend	patterns. These	understand can be	
		services. E.g.,	patterns must	found in the GitHub	
		Webservices /	exist in your	code repository exists.	
		APIs were used	GitHub	Documentation of	
		as an integration	repository	industry standard	
		layer and did the	(code). An	communication	
		team use the	attempt at	between frontend (UI)	
		repository pattern	implementing	and backend services.	
		for data access?	this in code can	E.g., Webservices /	
		• Some	be found in the	APIs were used as an	
		documentation of	GitHub	integration layer and	
		integration with third-party API	repository.	did the team use the	
		(webservices).	 Documentation 	repository pattern for	
		For example,	of industry	data access? Well-	
		using geolocation services, social	standard	implemented code that	
		23. 1.000, 200141	communication	is easy to read and	

CRITERIA	0-1 Does not meet the	2 - Meets the required	3 - Partially exceeds	4 - Exceeds the required	TOTAL
	required standards	standards	the required standards	standards	
		media integration,	between	understand can be	
		etc.	frontend (UI) and	found in the GitHub	
			backend	code repository exists.	
			services. E.g.,	Documentation of	
			Webservices /	integration with third-	
			APIs were used	party API	
			as an integration	(webservices).	
			layer and did the	Example, using	
			team use the	geolocation services,	
			repository	social media	
			pattern for data	integration, etc. Well-	
			access? Limited	implemented code that	
			evidence in the	is easy to read and	
			GitHub code	understand can be	
			repository must	found in the GitHub	
			exist before	code repository exists.	
			these marks can		
			be given.		
			 Documentation of integration with third-party API (webservices). 		
			For example, using		
			geolocation		

understanding of data schemas No relationsh diagram (The Data do not objects of in document (domain in There is	meet the 2 - Meets the required	3 - Partially exceeds	4 - Exceeds the required	TOTAL
understanding of data schemas No relationsh diagram (The Data do not objects of in document (domain in There is data entity	ards standards	the required standards	standards	
understanding of data schemas No relationsh diagram (The Data do not objects of in document (domain in There is data entity		services, social media integration, etc. A clear attempt to implement this in the GitHub code repository must exist before these marks can be given.		
	entity ship (ERD). ta entities of match described design ntation models). s a single ity that has	 Data storage is clearly described. The data storage explanation has an entity relationship diagram (ERD) that closely matches the description. The data entities match objects described in design documentation (domain models). 	 Data storage is clearly described. The data storage explanation is well supported by a logical entity relationship (ERD) diagram. Data entities match objects described in design documentation (domain models). Multiple data entities are defined and their relationships are well defined. 	/4

CRITERIA	0-1 Does not meet the	2 - Meets the required	3 - Partially exceeds	4 - Exceeds the required	TOTAL
	required standards	standards	the required standards	standards	
Demonstrate respect	 No declaration of 	• Declaration of	 Declaration of 	Declaration of original	
for profession and	original work	original work -	original work -	work - Annexure B is	
colleagues	(Annexure B) is	Annexure B is	Annexure B is	completed	
	included in	completed	completed	• References are	
	submissions.		 References are 	included for all work	
	 No references are 		included for all	that is not original from	
	included for work		work that is not	the team.	
	not originating from		original from the	Use of a software	
	the team.		team.	license with	
	 No use of a software 			justification about its	
	license for the			selection.	
	source code.				/3
Application security (hint PROG7311)				
Demonstrate an	 No potential threat 	• Potential threat	 Potential threat 	Potential threat actors	
understanding of	actors were	actors documented	actors	documented	
application security	documented	• Potential threat	documented	Potential threat vectors	
	 No potential threat 	vectors	 Potential threat 	documented	
	vectors were	documented	vectors	Mitigations for threats	
	documented		documented	were documented	
	 No mitigations for 		• Mitigations for	∘ Economy of	
	threats were		threats were	mechanism was	
	documented		documented	considered with	
	 Economy of 		 Economy of 	each mitigation	
	mechanism		mechanism	Logical discussion on	
	was not		was	balancing security with	
	considered		considered	usability	
	 No discussion on 		with each	• Security was	
	balancing security		mitigation	considered when	
	with usability		 Logical discussion 	accessing every data	
	 No Security was 		on balancing	object	
	considered when				/4

CRITERIA	0-1 Does not meet the	2 - Meets the required	3 - Partially exceeds	4 - Exceeds the required	TOTAL
	required standards	standards	the required standards	standards	
	accessing every data object Complete mediation was not discussed.		security with usability	 Complete mediation is logically discussed in the context of the application 	
Operations					
Demonstrate an understanding of DevOps		 A clear description of the use of DevOps in the project is included and each step in the pipeline is well described. A flow chart describing the various steps in the GitHub pipeline. 	of the use of DevOps in the project is included and each step in the pipeline is described.	 A clear description of the use of DevOps in the project is included and each step in the pipeline is well described. A flow chart describing the various steps in the GitHub pipeline. Testing output from the pipeline is available. E.g., A unit test report Static code analysis using a third-party tool is shown. E.g., Reports from the external tool are included. A security testing report using a third-party tool from the GitHub pipeline is 	
				included.	/5

CRITERIA	0-1 Does not meet the	2 - Meets the required	_	4 - Exceeds the required	TOTAL
	required standards	standards	the required standards	standards	
Demonstrate an understanding running costs	 No predicted user growth is documented. No technology scaling points are documented. No predictive modelling for the next two years No description planned technology replacements due to scaling have been documented. 	The predicted user growth is documented. The scaling points of each technology used in the architecture has been related back to the number of users. E.g. How many users will cause the Azure compute services to scale?	The predicted user growth is well documented.	 The predicted user growth is well documented. The scaling points of each technology used in the architecture has been related back to the number of users. E.g. How many users will cause the Azure compute services to scale? Create predictive models that cover three scenarios over two years on a monthly basis: Best case of user growth Worst case of user growth Mean (Avg) user growth 	/4

CRITERIA	0-1 Does not meet the	2 - Meets the required	3 - Partially exceeds	4 - Exceeds the required	TOTAL
	required standards	standards	the required standards	standards	
Demonstrate an understanding of change management	No argument for the organisational adoption of your			be reached and will need to be replaced?	
	 software is included. No argument for the user adoption of your software is included. No description of your strategy to gain adoption from both the organisation and the users. No strategy to maintain and support the software for the client is included. Or the strategy is unrealistic. 	software is included. • An argument for the user adoption of your software is included.	adoption of your software is included. • A well-formed argument for the user adoption of your software is included. • A clear description of your strategy to gain adoption from both the organisation and he users.	your strategy to gain adoption from both the organisation and the users.	/4
				TOTAL:	Mark/7 <mark>5*100</mark>

8 ANNEXURE H: GitHub Rubric

CRITERIA	0-1	Does not meet the	2 -	Meets the required	3 – P	artially exceeds the	4 –	Exceeds the required	TOTAL
	•	ired standards		dards	requ	ired standards	stan	dards	
Basic Programming SI	ills (h	· · · · · · · · · · · · · · · · · · ·	G6112	, PRLD5111)	1		T		T
5	•	No evidence of	•	Evidence of basic	•	Evidence of basic	•	Evidence of basic	
Demonstrate basic programming skills		basic concepts		concepts including		concepts including		concepts including use	
programming skills		including use of		use of methods;		use of methods;		of methods; classes;	
		methods; classes;		classes; loops;		classes; loops;		loops; arrays; and	
		loops; arrays; and		arrays; and		arrays; and		appropriate use of	
		appropriate use of		appropriate use of		appropriate use of		variables	
		variables		variables		variables	•	Evidence of exception	
	•	No evidence of	•	Evidence of	•	Evidence of		handling	
		exception handling		exception handling		exception handling	•	Evidence of good	
	•	No evidence of			•	Evidence of good		application structure that	
		good application				application		shows logical separation	
		structure that				structure that		of code. This separation	
		shows logical				shows logical		should map to the	
		separation of code.				separation of code.		Domains identified and	
		This separation				This separation		documented in the POE.	
		should map to the				should map to the	•	Evidence of following	
		Domains identified				Domains identified		good programming	
		and documented in				and documented in		practices. The results of	
		the POE.				the POE.		a static code analysis	
								tool are included and	/4

CRITERIA		Does not meet the ired standards		Meets the required dards		artially exceeds the ired standards		Exceeds the required dards	TOTAL
	• requ	No evidence of	Stant	uarus	requi	ireu Stanuarus	Stant	show level A (best level)	
	•							,	
		following good						for the code.	
		programming							
		practices.							
Internal Pate Burney		Lille (List DDOOO44	DD0	00040 00007044)					
Intermediate Programn Demonstrate	1		1			Full-man of Oblinet		Foliable of Object	
intermediate	•	No evidence of	•	Evidence of Object	•	Evidence of Object	•	Evidence of Object	
programming skills		Object Orientated		Orientated		Orientated		Orientated	
programming chang		Programming, such		Programming, such		Programming, such		Programming, such as:	
		as: encapsulation,		as: encapsulation,		as: encapsulation,		encapsulation,	
		inheritance and		inheritance and		inheritance and		inheritance and	
		polymorphism; and		polymorphism; and		polymorphism; and		polymorphism; and	
		usage of interfaces		usage of interfaces		usage of interfaces		usage of interfaces	
	•	No evidence of	•	Evidence of using	•	Evidence of using	•	Evidence of using the	
		using the chosen		the chosen		the chosen		chosen programming	
		programming		programming		programming		language framework to	
		language		language framework		language		accelerate development.	
		framework to		to accelerate		framework to		Such as the use of an	
		accelerate		development. Such		accelerate		ORM (E.g., Entity	
		development. Such		as the use of an		development. Such		Framework in C#)	
		as the use of an		ORM (E.g., Entity		as the use of an	•	Evidence of using	
		ORM (E.g., Entity		Framework in C#)		ORM (E.g., Entity		parallel programming.	
		Framework in C#)	•	Evidence of testing.		Framework in C#)		Such as multithreading,	
	•	No evidence of		Not limited to: Unit	•	Evidence of using		async, etc	
		using parallel		testing, integration		parallel			/4

CRITERIA	0-1	Does not meet the	2 - Mee	ets the	required	3 – Par	tially exceeds the	4 –	Exceeds th	e required	TOTAL
	requ	ired standards	standard			require	ed standards	stand	dards		
		programming.	tes	ting, regi	ression	ŗ	programming.	•	Evidence of	testing. Not	
		Such as	tes	ting and	functional	5	Such as		limited to: Ur	nit testing,	
		multithreading,	tes	ting		r	nultithreading,		integration te	esting,	
		async, etc				a	async, etc		regression te	esting and	
	•	No evidence of					Evidence of		functional tes	sting	
		testing. Not limited					testing. Not	•	Evidence of		
		to: Unit testing,					limited to: Unit		International	zation or	
		integration testing,					testing,		localization in	n the code	
		regression testing					integration		base. E.g., re	esource	
		and functional					testing,		files were us	ed for all	
		testing					regression testing		text displaye	d in the	
	•	No evidence of					and functional		application.		
		Internationalization					testing	•	Evidence of	an effective	
		or localization in							user interfac	e. Compare	
		the code base.							the User inte	rface	
		E.g., resource files							design with t	he	
		were used for all							implemented	design.	
		text displayed in							Are features	available	
		the application.							with minimal	clicks in	
	•	No evidence of an							the application	on? Is there	
		effective user							appropriate ι	use of	
		interface. Compare							design - aud	io, images,	
		the User interface							fonts, text co	lour, video,	
		design with the							etc. Does the	e choice of	

CRITERIA	0-1 Does not meet the	2 - Meets the required	3 - Partially exceeds the	4 - Exceeds the required	TOTAL
	required standards	standards	required standards	standards	
	implemented			design improve usability	1
	design. Are			or detract from it? Is the	ĺ
	features available			UI responsive under	I
	with minimal clicks			"real-world" conditions.	I
	in the application?			For example, if the	1
	Is there appropriate			expected users have	1
	use of design -			limited internet speeds	1
	audio, images,			(such as EDGE), will the	1
	fonts, text colour,			app still work?	1
	video, etc. Does				1
	the choice of				1
	design improve				1
	usability or detract				1
	from it? Is the UI				1
	responsive under				1
	"real-world"				1
	conditions. For				1
	example, if the				1
	expected users				1
	have limited]
	internet speeds]
	(such as EDGE),				
	will the app still]
	work?				ļ
	Work.				1

CRITERIA	0-1 I	Does not meet the	2 -	Meets the required		artially exceeds the	4 –	Exceeds the required	TOTAL
	•	ired standards		dards	requi	red standards	stan	dards	
Advanced Programmin	g Skil	•	ROG7	312, OPSC7312)	ı		ı		1
Demonstrate advanced	•	No Evidence of	•	Some evidence of	•	Evidence of Data	•	Evidence of Data	
programming skills		Data Structures		Data Structures and		Structures and		Structures and well-	
		and well-known		well-known		well-known		known algorithms being	
		algorithms being		algorithms being		algorithms being		used. For example, is	
		used. For example,		used. For example,		used. For example,		there any use of stacks,	
		is there any use of		is there any use of		is there any use of		queues, dictionaries,	
		stacks, queues,		stacks, queues,		stacks, queues,		sets, trees, graphs, etc?	
		dictionaries, sets,		dictionaries, sets,		dictionaries, sets,		The use of the structure	
		trees, graphs, etc?		trees, graphs, etc?		trees, graphs, etc?		must be appropriate to	
		The use of the		The use of the		The use of the		the problem being	
		structure must be		structure must be		structure must be		solved.	
		appropriate to the		appropriate to the		appropriate to the	•	Evidence of data	
		problem being		problem being		problem being		classes used for all data	
		solved.		solved.		solved.		transfer between	
	•	No evidence of	•	Some evidence of	•	Evidence of data		services in the code.	
		data classes used		data classes used for		classes used for all	•	Evidence of logical	
		for all data transfer		all data transfer		data transfer		grouping of code in the	
		between services		between services in		between services		structure of the folders.	
		in the code.		the code.		in the code.	•	Evidence of	
	•	No evidence of	•	Some evidence of	•	Evidence of logical		architectural and design	
		logical grouping of		logical grouping of		grouping of code in		patterns implemented.	
		code in the		code in the structure		the structure of the		Check the POE, which	
				of the folders.		folders.		architectural patterns	/4

CRITERIA	0-1 Does not meet the	2 - Meets the required	3 - Partially exceeds the	4 - Exceeds the required	TOTAL
	required standards	standards	required standards	standards	
	structure of the		Evidence of	were referenced and is	
	folders.		architectural and	there evidence that	
	No evidence of		design patterns	these were applied in	
	architectural and		implemented.	the code?	
	design patterns		Check the POE,	Evidence of industry	
	implemented.		which architectural	standard communication	
	Check the POE,		patterns were	between frontend (UI)	
	which architectural		referenced and is	and backend services.	
	patterns were		there evidence that	E.g., Webservices /	
	referenced and is		these were applied	APIs were used as an	
	there evidence that		in the code?	integration layer and did	
	these were applied		Evidence of	the team use the	
	in the code?		industry standard	repository pattern for	
	No evidence of		communication	data access?	
	industry standard		between frontend	Evidence of integration	
	communication		(UI) and backend	with third-party API	
	between frontend		services. E.g.,	(webservices). Example,	
	(UI) and backend		Webservices / APIs	using geolocation	
	services. E.g.,		were used as an	services, social media	
	Webservices / APIs		integration layer	integration, etc	
	were used as an		and did the team	The application was	
	integration layer		use the repository	published to the Google	
	and did the team		pattern for data	Play store (or similar	
	use the repository		access?	commercial app store)	

CRITERIA	0-1	Does not meet the	2 - Meets	the	required	3 - Partially	exceeds the	4 -	Exceeds the required	TOTAL
	requ	ired standards	standards			required sta	ındards	stan	dards	
		pattern for data						•	Evidence of	
		access?							implementation of non-	
	•	No evidence of							functional requirements.	
		integration with							Use POE to cross-	
		third-party API							reference expected	
		(webservices).							implementation in the	
		Example, using							GitHub repo. Check for	
		geolocation							evidence of	
		services, social							performance; scalability;	
		media integration,							reliability;	
		etc							maintainability; usability;	
	•	The application							interoperability.	
		was not published								
		to the Google Play								
		store (nor any								
		similar commercial								
		app store)								
	•	No evidence of								
		implementation of								
		non-functional								
		requirements. Use								
		POE to cross-								
		reference expected								
		implementation in								

CRITERIA	0-1 I	Does not meet the	2 -	Meets the re	equired	3 – P	artially exceeds the	4 –	Exceeds the	required	TOTAL
	requ	ired standards	stand	dards		requi	red standards	stand	dards		
		the GitHub repo.									
		Check for evidence									
		of performance;									
		scalability;									
		reliability;									
		maintainability;									
		usability;									
		interoperability.									
Secure application dev	elopm	ent (hint PROG7311)									
Demonstrate	•	No evidence of	•	Compare code	Э	•	Compare code	•	Compare code		
understanding of secure application		security		implementation	n with		implementation		implementation	with	
development		considerations in		POE discussion	on on		with POE		POE discussion	n on	
,		the GitHub repo.		security; and u	use the		discussion on		security; and us	se the	
		Nothing in the code		GitHub repo to)		security; and use		GitHub repo to	confirm	
		to confirm		confirm statem	nents		the GitHub repo to		statements ma	de in the	
		statements made		made in the Po	OE		confirm statements		POE regarding	security.	
		in the POE		regarding secu	urity.		made in the POE		E.g., Is there e	vidence	
		regarding security.		E.g., Is there			regarding security.		of Complete Me	ediation	
	•	No evidence of		evidence of			E.g., Is there		in the code? Is	there	
		user inputs being		Complete Med	diation		evidence of		evidence of a b	alance of	
		sanitised.		in the code? Is	s there		Complete		security with us	sability?	
	•	No evidence of		evidence of a			Mediation in the		Is there eviden	ce of	
		using secure		balance of sec	curity		code? Is there		economy of		
				with usability?	Is		evidence of a		mechanism?		/4

CRITERIA	0-1	Does not meet the	2 -	Meets the required	3 – P	artially exceeds the	4 –	Exceeds the required	TOTAL
	requ	ired standards	stand	dards	requi	red standards	stand	dards	
		protocols with all		there evidence of		balance of security	•	Evidence of all user	
		communication.		economy of		with usability? Is		inputs sanitised.	
	•	No evidence of		mechanism?		there evidence of	•	Evidence of using	
		masking used to	•	Evidence of all user		economy of		secure protocols (e.g.,	
		protect sensitive		inputs sanitised.		mechanism?		TLS 1.3) with all	
		information when	•	Evidence of using	•	Evidence of all		communication between	
		logging.		secure protocols		user inputs		application frontend (UI)	
	•	No evidence of the		(e.g., TLS 1.3) with		sanitised.		and backend. The use	
		principle of least		all communication.	•	Evidence of using		of secure protocols must	
		privilege was		The use of secure		secure protocols		align with the POE	
		followed. E.g., No		protocols must align		(e.g., TLS 1.3) with		security discussion on	
		user roles; or user		with the POE		all communication.		protocols.	
		roles have the		security discussion		The use of secure	•	Evidence of masking	
		same access.		on protocols.		protocols must		used to protect sensitive	
	•	No evidence of the				align with the POE		information when	
		principle of defence				security discussion		logging.	
		in depth was				on protocols.	•	Evidence of the principle	
		followed. E.g., No			•	Evidence of		of least privilege was	
		strategies were				masking used to		followed. E.g., Users	
		used to provide				protect sensitive		have different roles to	
		multiple defensive				information when		Administrators and	
		measures in the				logging.		these roles have	
		event of the failure						appropriate levels of	
		of a security control							

CRITERIA	0-1 Does not meet the	2 - Meets the required	3 - Partially exceeds the	4 - Exceeds the required	TOTAL
	required standards	standards	required standards	standards	
	(or if a vulnerability			access in the	
	is exploited)			application.	
				Evidence of the principle	
				of defence in depth was	
				followed. E.g., what	
				strategies were used to	
				provide multiple	
				defensive measures in	
				the event of the failure	
				of a security control (or	
				if a vulnerability is	
				exploited)	
				. ,	
DevOps					
Demonstrate	No evidence of a	Evidence of a	Evidence of a	Evidence of a working	
understanding of a	working GitHub	working GitHub	working GitHub	GitHub pipeline that	
DevOps pipeline	pipeline that	pipeline that	pipeline that	automatically builds the	
	automatically	automatically builds	automatically	application.	
	builds the	the application.	builds the	Evidence of running unit	
	application.	Evidence of running	application.	tests implemented in the	
	No evidence of	unit tests	Evidence of	GitHub pipeline. Unit	
	running unit tests	implemented in the	running unit tests	tests should be valid	
	implemented in the	GitHub pipeline. Unit	implemented in the	tests that appropriately	
	GitHub pipeline	tests should be valid	GitHub pipeline.		/4

CRITERIA	0-1	Does not meet the	2 –	Meets the	required	3 – F	Partially exceeds the	4 –	Exceeds the required	TOTAL
	requ	ired standards	stand			requ	ired standards	stan	dards	
	•	No evidence of		tests that			Unit tests should		exercise the code under	
		static code analysis		appropriate	ely		be valid tests that		test.	
		in the GitHub		exercise th	e code		appropriately	•	Evidence of static code	
		pipeline		under test.			exercise the code		analysis using a third-	
	•	No evidence of					under test.		party tool in the GitHub	
		security testing in				•	Evidence of static		pipeline. E.g., Reports	
		the GitHub pipeline					code analysis in		from the external tool	
							the GitHub pipeline		are available as part of	
									the POE and match the	
									output from the pipeline.	
								•	Evidence of security	
									testing using a third-	
									party tool in the GitHub	
									pipeline. E.g., Reports	
									from the external (third-	
									party) tool are available	
									in the POE and match	
									the output from the	
									pipeline.	
	1								TOTAL:	/20

9 ANNEXURE I: Presentation Rubric

NAME OF STUDENT GROUP

This is the rubric your lecturer will mark your group and individual presentation against. Please refer to this when preparing your presentation.

PRESENTATION RUBRIC

MODULE:

CRITERIA		Does not meet the uired standards		Meets the required dards		Partially exceeds the ired standards		Exceeds the required dards	TOTAL
VISUAL AIDS & TIN	IING								
Physical &	•	Unrelated to	•	Poor, distracts	•	Commercially	•	Original visual aids,	
Electronic e.g.,		presentation.		audience, adds		available visual		relevant to topic,	
demonstration of working				nothing to		aids, relevant to		support and enhance	
application,				presentation.		topic, enhance		understanding and	
PowerPoint slides,						understanding and		explanation.	
etc						explanation.			/5
GROUP DYNAMIC									
Present as a team	•	Only one person	•	The whole team	•	The whole team are	•	Presentation flows	
		presents		are involved in the		engaged with the		naturally between all	
				presentation		audience while		team members	
						presenting		without any	
								prompting from other	
								team members	/5
GENERAL LECTUR	ER F	EEDBACK:	1		I		l		

/10

TOTAL:

INDIVIDUAL PRESENTATION RUBRIC

NAME OF STUDENT MODULE	JLE:
------------------------	------

CRITERIA	0-1 Does not meet the	2 – Meets the required	3 - Partially exceeds the	4 – Exceeds the required	TOTAL
	required standards	standards	required standards	standards	
NON-VERBAL SKILLS	(CCFO5)				
Audience Engagement	Makes no attempt to interact with the audience.	Sometimes interacts with one or two members of the audience.	Has frequent interaction with the same people in the audience.	Holds attention through direct interaction with various members of audience.	/5
VERBAL SKILLS					
Delivery	Shows no interest in topic or activity/does not participate in oral part of presentation.	Mumbles, appears distracted or unfocused, reads notes word for word.	Thoughts well- articulated, uses own words, but unable to keep audience engaged throughout presentation.	Enthusiastic, relaxed, self-confident, seldom refers to notes, maintains interest of audience throughout presentation.	/5
SUBJECT KNOWLEDG	E				-1
Understanding of subject	Demonstrates no understanding of concepts and unable to answer questions	Demonstrates limited understanding of concepts and has difficulty answering questions.	Demonstrates adequate understanding of concepts and able to answer most questions.	Demonstrates deep understanding of concepts and is able to provide in-depth explanations in response to all questions.	/5
GENERAL LECTURER	FEEDBACK:				•
				TOTAL:	/15

10 ANNEXURE J: Individual Rubric

CRITERIA	0-1 Does not meet the required standards	2 – Meets the required standards	3 - Partially exceeds the required standards	4 – Exceeds the required standards	TOTAL				
GITHUB CONTRIBUTION									
Evidence of contribution using GitHub contribution page on team repowebsite	No evidence of contribution	Some evidence of contribution can be found at the end of the project timeline	Regular contribution throughout the timeline of the project	 Regular contribution throughout the timeline of the project. Contribution shows code added and removed (refactoring) 	/5				
POE CONTRIBUTION									
Evidence of contribution to the PoE	No evidence of contribution	Some evidence can be found of contribution to the PoE	 Clear evidence of contribution to the project can be found Contribution aligns with team role 	 Clear evidence of contribution to the project can be found Contribution aligns with team role Contribution is valuable and of a high quality 	/5				
		•	•	TOTAL:	/10				

11 ANNEXURE K: LECTURER FEEDBACK TO STUDENT

NAME OF STUDENT:	STUDENT NUMBER:	MODULE:
		• • • • • • • • • • • • • • • • • •

	Task	Student Submission	Maximum Mark	Student Mark	Comments
PoE	Consolidation of all evidence supporting the submission for this module		75		
GitHub	All code used to create your final application. This should include a GitHub Actions pipeline.		20		
Contribution	GitHub contributions as well as PoE contributions will be used to determine this mark		10		
Presentation	Final Project Presentation		25		
Self - Evaluation			30		
TOTAL			160		
			Mark %		

Comments_			
_			

12 ANNEXURE L SELF - EVALUATION



REFLECTIVE REPORT

Please complete and include this self-reflective report when submitting your final PoE.

Using a reporting structure complete the following:

Introduction

Write an introductory paragraph in which you briefly outline your understanding of the purpose and value of WIL.

Skills Learnt

Identify the skills you have learnt. State how you used/were expected to use each skill during your WIL. Consider skills under each of the following three categories and report on each:

Industry specific practices, e.g. media monitoring, compiling media kits, writing articles for the staff newsletter, etc.

- Interpersonal communication skills, e.g. brainstorming sessions, feedback sessions, staff meetings or briefing and debriefing sessions, etc.
- Management skills, e.g. time management to meet deadlines, crisis management to solve unexpected problems, etc.

Role in the team

Describe the team dynamic during your WIL and whom you reported to and with whom you were in a team with. Comment on your role in the team with regard to all of the following points: Leadership responsibilities and being provided instruction.

- Your contribution to team success.
- The group dynamic and your contribution to the group/team as a whole.
- Dealing with concerns, complaints, queries and conflict.

Research, technology and the presentation of information

Finding information that is both relevant and useful is a much-needed skill in WIL.

- Describe one (1) or two (2) scenarios in which you were expected to find information for a task or duty that you had to complete. This can be related to online research, finding client or supplier contact information, or looking through files and databases to find relevant data.
- Where did you find the information you needed to do this work?
- What technology did you use?
- How did you have to present the information you found?

Personal strengths (strong points) and weaknesses (areas to do better in)

Comment on the elements, tasks or duties during your WIL that you found yourself excel in, as well as the ones you found difficult to master.

- List and describe the tasks that you did really well in.
- Identify at least five strengths that you realised you have.
- List and describe the tasks that you did not do well in.
- Why in your opinion, did you not perform well in these tasks?
- Comment on how you think you can improve on the weaknesses that you identified.

Stakeholder relationship

Describe your relationship with the WIL Coordinator or in the case of placement, the mentor in the workplace by focusing on the following areas:

- Part of this relationship that worked well for you and parts that did not.
- Explain how you think you could have made the relationship better or stronger.

Impact

This refers to your contributions to the organisation during your placement there.

- Comment on how you think others (if placed, management, fellow staff members, team
 members, clients, suppliers and others you worked with during your placement) benefitted from
 you being there and the work you did.
- Describe how you have made a better/greater/more positive impact.

Conclusion

Write a summary whereby a clear overall impression of your WIL experience is provided.

The lecturer will use the rubric below to mark your self-reflection report. Consider the criteria when compiling your report.

REFLECTION REPORT CRITERIA	0-1 Does not meet the required standard	2- Meets the required standard	3- Exceeds the required standard	TOTAL	
Introduction (CCFO8) Write an introductory paragraph in which understanding of the purpose and value of	Lack of understanding of the purpose and value of WIL.	Some understanding of the purpose and value of WIL.	 Clear understanding of the purpose and value of WIL. Explained the 		
		 Did not refer to preparation for the world of work. Did not mention concepts from any modules. 	Could relate to the world of work, but did not mention concepts from modules.	relationship between the world of work and the concepts from a range of modules.	/3
	0-1 Does not meet the required standard	2- Meets the required standard	3- Partially exceeds the required standard	4- Greatly exceeds the required standard	
Skills Learnt (CCFO1; CCFO2; CCFO3; CCFO4; CCFO8) Identify the skills you have learnt. State how you used/were expected to use each skill during your WIL.	 The student did not reflect on the skills they learnt. Limited to no details or examples were provided. 	The student thought about some skills that they learnt during the WIL.	The student clearly considered and reflected some understanding of the skills they learnt.	The student fully understands and can explain to others what skills they learnt in the WIL module.	

		Some examples were provided as per brief .	Detailed examples were provided, however there was no or limited reflection on the skills learnt.	 Detailed examples for what and how the student learnt were provided. Reflection on the skills learnt is complete and done well in line with the brief. 	
					/4
	0-1 Does not meet the required standard	2- Meets the required standard	3- Partially exceeds the required standard	4- Greatly exceeds the required standard	
Role in the team (CCFO2; CCFO8) Describe the team dynamic during your WIL. Who you reported to and who you were on a team with. Comment on your role in the team.	 The student did not clearly reflect on the team dynamic. The role of the student concerning their role in the team is not clear. 	The student reflected on the team dynamic and some key issues concerning their role in the team were described.	The student clearly reflected on the team dynamic and underlined all key issues. The student reflected on how they contributed to team success.	 The team dynamic is clearly described. The role of the student concerning their role in the team is clear and in line with the brief. The student reflected on their contribution to the 	

				team success and how they addressed concerns and/or complaints.	/4
Research, technology and the presentation of information (CCFO5; CCFO6; CCFO8) Finding information that is both relevant and useful is a much-needed skill in WIL. Describe one or two scenarios in which you were expected to find information for a task or duty that you had to complete. This can be related to online research, finding client or supplier contact information, or looking through files and databases to find relevant data. Where did you find the information you needed to do this work? What technology did you use? How did you have to present the	The student did not clearly reflect on research, technology and the presentation of information.	The student reflected on a limited number of key issues concerning research, technology and the presentation of information. The student attempted to share how the information was found, used and presented.	The student clearly reflected on the key issues concerning research, technology and presentation of information. The student clearly addressed how and where information was found and what technology was used.	 Most aspects relating to research, technology and the presentation of information is clearly described as per brief. The student presented clear scenarios that they had to complete. The student clearly described where the information was found and what technology was used. 	
information you found?					/4

	0-1 Does not meet the required standard	2- Meets the required standard	3- Partially exceeds the required standard	4- Greatly exceeds the required standard
Stakeholder relationship (CCFO2; CCFO8) Describe your relationship with the WIL Coordinator or in the case of placement, the mentor in the workplace by focusing on the following areas: Part of this relationship that worked well for you and parts that did not. Explain how you think you could have made the relationship better or stronger.	 The student did not adequately describe their relationship with the WIL Coordinator and/or mentor. Limited to no understanding was shown on how the quality of the relationship could have been enhanced. 	 The student displayed satisfactory understanding of their relationship with the WIL Coordinator and/or mentor. The student provided some details on how the relationship could have been improved. 	 The student displayed a more than satisfactory understanding of the relationship with the WIL Coordinator and/or mentor. Details were provided on which part of the relationship worked well and parts that did not. The student provided clear details on how the relationship could have been improved. 	 The student fully understands their relationship with the WIL Coordinator and/or mentor. Details were provided on which part of the relationship that worked well and parts that did not. The student is also able to comprehensively explain how the relationship could have been made stronger or better. Overall, the reflection on the stakeholder relationship is

					complete and done	
					well in line with the	
					brief.	
						/4
		0-1 Does not meet the	2- Meets the required	3- Partially exceeds	4- Greatly exceeds the	
		required standard	standard	the required standard	required standard	
Impa	act (CCFO8)	The student did not	The student	The student	The student's	
		think about their	provided limited	provided clearly	reflection on their	
	refers to your contributions to the nisation during your placement	contributions	insight into their	articulated insight	contribution during	
there	e.	during WIL.	contributions during	into their	WIL is complete and	
			WIL.	contributions	done well in line with	
•	Comment on how you think			during WIL.	the brief.	
	others (management, fellow staff			It was evident	It was well	
	members, team members,			how the student	evidenced how the	
	clients, suppliers and others you			made a positive	student made a	
	worked with during your			impact to the	positive impact to	
	placement) benefitted from you			organisation.	the organisation.	
	being there and the work you did.			9.94	and organication.	
•	Describe how you have made a					
	better/greater/more positive					
	impact.					
						/4

	0-	0-1 Does not meet the		Meets the	3- Exceeds the		
	re	quired standard	required standard		required standard		
Conclusion (CCFO4; CCFO8)	•	The student did not	•	The student	•	The student	
Write a summary whereby a clear overall impression of your WIL		provide a clear		provided an		provided a clear and	
experience is provided.		summary of their		adequate		detailed summary of	
		overall impression		summary of their		their overall	
		of their WIL		overall impression		impression of their	
		experience		of their WIL		WIL experience.	
				experience. More			
				details could have			
				been included in			
				this regard.			/3
TOTAL							/30

Intellectual Property

Plagiarism occurs in a variety of forms. Ultimately though, it refers to the use of the words, ideas or images of another person without acknowledging the source using the required conventions. The IIE publishes a Quick Reference Guide that provides more detailed guidance, but a brief description of plagiarism and referencing is included below for your reference. It is vital that you are familiar with this information and the Intellectual Integrity Policy before attempting any assignments.

Introduction to Referencing and Plagiarism

What is 'Plagiarism'?

'Plagiarism' is the act of taking someone's words or ideas and presenting them as your own.

What is 'Referencing'?

'Referencing' is the act of citing or giving credit to the authors of any work that you have referred to or consulted. A 'reference' then refers to a citation (a credit) or the actual information from a publication that is referred to.

Referencing is the acknowledgment of any work that is not your own, but is used by you in an academic document. It is simply a way of giving credit to and acknowledging the ideas and words of others.

When writing assignments, students are required to acknowledge the work, words or ideas of others through the technique of referencing. Referencing occurs in the text at the place where the work of others is being cited, and at the end of the document, in the bibliography.

The bibliography is a list of all the work (published and unpublished) that a writer has read in the course of preparing a piece of writing. This includes items that are not directly cited in the work.

A reference is required when you:

Quote directly: when you use the <u>exact words</u> as they appear in the source;

• Copy directly: when you copy data, figures, tables, images, music, videos or frameworks;

- <u>Summarise:</u> when you write a <u>short account</u> of what is in the source;
- Paraphrase: when you state the work, words and ideas of someone else in your own words.

It is standard practice in the academic world to recognise and respect the ownership of ideas, known as <u>intellectual property</u>, through good referencing techniques. However, there are other reasons why referencing is useful.

Good Reasons for Referencing

It is good academic practice to reference because:

- It enhances the quality of your writing;
- It demonstrates the scope, depth and breadth of your research;
- It gives structure and strength to the aims of your article or paper;
- It endorses your arguments;
- It allows readers to access source documents relating to your work, quickly and easily.

Sources

The following would count as 'sources':

- Books,
- Chapters from books,
- Encyclopaedias,
- Articles,
- Journals,
- Magazines,
- Periodicals,
- Newspaper articles,
- Items from the Internet (images, videos, etc.),
- Pictures,
- Unpublished notes, articles, papers, books, manuscripts, dissertations, theses, etc.,
- Diagrams,
- Videos,

- Films,
- Music,
- Works of fiction (novels, short stories or poetry).

What You Need to Document from the Hard Copy Source You are Using

(Not every detail will be applicable in every case. However, the following lists provide a guide to what information is needed.)

You need to acknowledge:

- The words or work of the author(s),
- The author(s)'s or editor(s)'s full names,
- If your source is a group/ organisation/ body, you need all the details,
- Name of the journal, periodical, magazine, book, etc.,
- Edition,
- Publisher's name,
- Place of publication (i.e. the <u>city</u> of publication),
- Year of publication,
- Volume number,
- Issue number,
- Page numbers.

What You Need to Document if you are Citing Electronic Sources

- Author(s)'s/ editor(s)'s name,
- Title of the page,
- Title of the site,
- Copyright date, or the date that the page was last updated,
- Full Internet address of page(s),
- Date you accessed/ viewed the source,
- Any other relevant information pertaining to the web page or website.

Referencing Systems

There are a number of referencing systems in use and each has its own consistent rules. While these may differ from system-to-system, the referencing system followed needs to be used consistently, throughout the text. Different referencing systems cannot be mixed in the same piece of work!

A detailed guide to referencing, entitled <u>Referencing and Plagiarism Guide</u> is available from your library. Please refer to it if you require further assistance.

When is Referencing Not Necessary?

This is a difficult question to answer – usually when something is 'common knowledge'. However, it is not always clear what 'common knowledge' is.

Examples of 'common knowledge' are:

- Nelson Mandela was released from prison in 1990;
- The world's largest diamond was found in South Africa;
- South Africa is divided into nine (9) provinces;
- The lion is also known as 'The King of the Jungle'.
- $E = mc^2$
- The sky is blue.

Usually, all of the above examples would not be referenced. The equation $E = mc^2$ is Einstein's famous equation for calculations of total energy and has become so familiar that it is not referenced to Einstein.

Sometimes what we think is 'common knowledge', is not. For example, the above statement about the sky being blue is only partly true. The light from the sun looks white, but it is actually made up of all the colours of the rainbow. Sunlight reaches the Earth's atmosphere and is scattered in all directions by all the gases and particles in the air. The smallest particles are by coincidence the same length as the wavelength of blue light. Blue is scattered more than the other colours because it travels as shorter, smaller waves. It is not entirely accurate then to claim that the sky is blue. It is thus generally safer to always check your facts and try to find a reputable source for your claim.

Important Plagiarism Reminders

The IIE respects the intellectual property of other people and requires its students to be familiar with the necessary referencing conventions. Please ensure that you seek assistance in this regard before submitting work if you are uncertain.

If you fail to acknowledge the work or ideas of others or do so inadequately this will be handled in terms of the Intellectual Integrity Policy (available in the library) and/ or the Student Code of Conduct – depending on whether or not plagiarism and/ or cheating (passing off the work of other people as your own by copying the work of other students or copying off the Internet or from another source) is suspected.

Your campus offers individual and group training on referencing conventions – please speak to your librarian or ADC/ Campus Co-Navigator in this regard.

Reiteration of the Declaration you have signed:

- 1. I have been informed about the seriousness of acts of plagiarism.
- 2. I understand what plagiarism is.
- 3. I am aware that The Independent Institute of Education (IIE) has a policy regarding plagiarism and that it does not accept acts of plagiarism.
- 4. I am aware that the Intellectual Integrity Policy and the Student Code of Conduct prescribe the consequences of plagiarism.
- 5. I am aware that referencing guides are available in my student handbook or equivalent and in the library and that following them is a requirement for successful completion of my programme.
- 6. I am aware that should I require support or assistance in using referencing guides to avoid plagiarism I may speak to the lecturers, the librarian or the campus ADC/ Campus Co-Navigator.
- 7. I am aware of the consequences of plagiarism.

Please ask for assistance prior to submitting work if you are at all unsure.