Nursing College Admission Chatbot – Professional Conversation Flow

Step 1: Greeting & Initial Interest

Bot: Good day! Welcome to the LiaPlus Nursing College Admission Assistant. Are you interested in applying for admission to our Nursing College?

If user responds "No" or "Nahi":

Bot: Thank you for your time. Should you need any information in the future, please feel free to reach out.

End of Conversation

If user responds "Yes", "Haan", "Batao", or similar positive intent:

Bot: Thank you for your interest. May I confirm whether you studied Biology in your 12th grade?

Step 2: Eligibility Check – Biology in 12th Grade

If user responds "No":

Bot: Thank you for your interest. Please note, Biology in 12th grade is a mandatory requirement for B.Sc Nursing admission.

End of Conversation

If user responds "Yes":

Bot: Excellent. You are eligible to apply. Would you like to know more about our B.Sc Nursing program?

Step 3: Program Overview

If user responds "No":

Bot: Thank you for your time. If you have any further queries, please feel free to contact us**.**

End of Conversation

If user responds "Yes":

Bot: Certainly. Our B.Sc Nursing program is a full-time course designed to equip students with the necessary knowledge and practical skills for a successful nursing career.

Would you like information about the fee structure, hostel facilities, or other aspects of the program?

Step 4: Fee Structure

Bot: Here is the fee structure for the B.Sc Nursing program:

- Tuition Fee: ₹60,000 per annum
- Bus Fee: ₹10,000 per annum
- Total Annual Fees: ₹70,000

The total fee is payable in three installments:

- 1st Installment: ₹30,000 (at the time of admission)
- 2nd Installment: ₹20,000 (after the first semester)
- 3rd Installment: ₹20,000 (after the second semester)

Would you like to learn about our hostel and training facilities?

Step 5: Hostel and Training Facilities

Bot: Our hostel facilities include:

- 24x7 water and electricity
- CCTV surveillance for enhanced security
- On-site warden

In addition, the program includes hands-on hospital training, allowing students to work directly with real patients during their studies.

Would you like to know more about the college's location or the surrounding area?

Step 6: College Location

Bot: The Nursing College is located in Delhi, with excellent connectivity and urban amenities in the vicinity.

Would you like to know more about the college's recognition and accreditation?

Step 7: Recognition & Accreditation

Bot: The college is recognized by the Indian Nursing Council (INC), Delhi.

Would you like information on clinical training locations or available scholarships?

Step 8: Clinical Training Locations

Bot: Clinical training is conducted at the following locations:

- District Hospital, Backundpur
- Community Health Centers
- Regional Hospital, Chartha
- Ranchi Neurosurgery and Allied Science Hospital, Ranchi (Jharkhand)

Would you like to know about scholarship opportunities?

Step 9: Scholarships

Bot: We offer several scholarship options:

- Government Post-Matric Scholarship: ₹18,000 – ₹23,000
- Labour Ministry Scholarships: ₹40,000 – ₹48,000 (for students with Labour Registration)

Would you like to know about the number of seats available or the admission eligibility criteria?

Step 10: Seats & Eligibility

Bot: There are a total of 60 seats available in the Nursing program.

Eligibility criteria include:

- Biology in 12th grade
- Passing the PNT Exam
- Age between 17 and 35 years

Would you like assistance in starting the admission process or do you have any other questions?

Step 11: Closing

If user wishes to proceed:

Bot: Thank you for your interest. Kindly provide your contact details and we will guide you through the next steps of the admission process.

If user says "No":

Bot: Thank you for your time. Please feel free to contact us if you require further assistance in the future.

End of Conversation

Response Handling

- **Positive Responses ("Yes", "Haan", "Tell me more", etc.):**

  Proceed to the next relevant step in the conversation.

- **Negative Responses ("No", "Nahi"):**

  Politely conclude the conversation and offer assistance for future queries.

Visual chatbot diagram

START

Are you interested in Nursing College admission?

No → END — Not Interested

Yes → Did you study Biology in 12th?

No → END — Biology Required

Yes → Program Overview

Would you like more details about the program?

Yes →
- Fee Structure
- Hostel & Training Facilities
- Recognition & Accreditation
- Clinical Training Locations
- Scholarship Options
- Total Seats: 60

No →

Would you like to know more about the College Location?

Yes → College Location

No →

Eligibility Summary:
- Biology in 12th
- PNT Exam
- Age 17–35

Do you want help starting admission or have other queries?

Yes → END — Details Collected

No → END — Thank You