

HCI 3583 - Consent Form

* Required

Introduction

Hello and welcome. You are invited to participate in a research study being ran by Bruno Stevaux, Jonathan Scott, Sarah Reid and William Lawrence from the department of Computer Science at Acadia University. The purpose of this study is to evaluate how easy and user friendly it is to use the discord authentication bot. Your participation in this study involves using the authenticate discord bot to authenticate yourself as an Acadia student and get the student role on discord. The study also involves watching a 30 second video on how to use the discord bot and authenticate yourself. Your decision to participate in this study is completely voluntary and you may decide at any point in the study to withdraw from it. Your decision to discontinue the user study will not affect your academic status or your access to Acadia University. The study we are conducting requires you to use discord.

Consent

By using this Discord bot, you are agreeing to having your data sent to Google Cloud Vision Label Detection in order to extract information located on your Acadia Student ID (or other, if you upload an incorrect photo). The Discord bot only interfaces with Google services if you use the /authenticate command. If you do not consent to your images to be sent to Google services, do not run the command and do not provide a photo of your Acadia Student ID. After processing, all images are instantly deleted.

Questionnaire

If you choose to participate, you may skip any questions or items you do not wish to answer. The responses from the participant will remain confidential and your name will remain anonymous and not be associated to the responses. Only the researchers that are associated with the project will have access to the questionnaires. The results of this study may be presented in class lectures. All data presented will be anonymous. The data will be securely stored by one of the researchers for a minimum of 4 months.

Debrief

There are no foreseeable risks to this study, but if any risk arises, the researchers will inform the participants immediately. If you experience any adverse effects please contact Bruno Stevaux, Jonathan Scott, Sarah Reid or Will immediately. If you have any question or comments on the study below

1. I consent to the questionnaire, and I am aware that by running the /authenticate command and uploading a photo of my Acadia ID, I immediately consent to having my images sent to google services and deleted after the processing is finished. *

Mark only one oval.

- ☐ I consent to take part of the study
- ☐ I do not consent to take part of the study

Preliminary Questions

2. To which gender identity do you most identify?

Mark only one oval.

- ☐ Female
- ☐ Male
- ☐ Transgender Female
- ☐ Transgender Male
- ☐ Gender Variant/Non-Conforming
- ☐ Not Listed
- ☐ Prefer Not to Answer

3. Do you have a Discord account?

Mark only one oval.

- ☐ Yes
- ☐ No
- ☐ Only made one for this study

4. Have you ever used discord for class or for a club/community?

Mark only one oval.

☐ Yes

☐ No

Please note if you have answered no to having a discord account please skip to the next section Task.

5. If you have a discord account what do you use it for? (You can check more than one option)

Check all that apply.

☐ School work

☐ School clubs

☐ Gaming

☐ Socializing with friends and people

Other: ☐ _____

6. In an average week, how many hours on average do use discord?

Mark only one oval.

☐ 0 hours

☐ 1-3 hours

☐ 5 -10 hours

☐ 10+ hours

Please evaluate your knowledge and use of discord in terms of the following statements. Please note if you have answered no to having a discord account please skip this section.

1 = strongly disagree

2 = agree

3 = neutral

4 = disagree

5 = strongly agree

7. I use discord very often

Mark only one oval.

	1	2	3	4	5	
strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree

8. I am well experienced and comfortable with using discord.

Mark only one oval.

	1	2	3	4	5	
strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree

9. I use discord often to do school work/study with classmates

Mark only one oval.

	1	2	3	4	5	
strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree

10. I use discord often to socialize with classmates

Mark only one oval.

	1	2	3	4	5	
strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree

11. I have experience with using a discord bot

Mark only one oval.

	1	2	3	4	5	
strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree

12. I have had positive experiences in the past with using a discord bot

Mark only one oval.

	1	2	3	4	5	
strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree

13. Please elaborate on your experience (pros/cons) with using a discord bot.

Task

Please join our discord Chanel for the testing of our bot at <https://discord.gg/y2PjhhXK>.

Please follow the directions given by the Authentication both (Auth Bot) and get assigned the student role by th bot.

When you have finished the task please evaluate your experience using our discord bot in terms of the followin statements.

1 = strongly disagree

2 = agree

3 = neutral

4 = disagree

5 = strongly agree

14. I found the instructions were clear

Mark only one oval.

	1	2	3	4	5	
strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree

15. I found the instructions easy to follow

Mark only one oval.

	1	2	3	4	5	
strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree

16. I found the instructions from the bot helpful

Mark only one oval.

	1	2	3	4	5	
strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree

17. I found using the command /authenticate simple and easy to use

Mark only one oval.

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

18. I found taking a picture of my student Id and uploading it to the discord bot simple

Mark only one oval.

	1	2	3	4	5	
strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree

19. I used the "How to take a photo" button

Mark only one oval.

☐ Yes

☐ No

If you said no to the last question please skip to the review section.

20. I read/used the following content on the page

Check all that apply.

- ☐ Video Tutorial
- ☐ Using the Bot
- ☐ Taking a Photo
- ☐ Uploading a photo
- ☐ Failed Authentication

21. I found the Common Problem and Solution page helpful

Mark only one oval.

	1	2	3	4	5	
strongly agree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly disagree

22. I found the Common Problem and Solution page easy to navigate

Mark only one oval.

	1	2	3	4	5	
strongly agree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly disagree

23. I found the information on the page pertinent

Mark only one oval.

	1	2	3	4	5	
strongly agree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly disagree

24. I found the pictures in the guide helpful

Mark only one oval.

	1	2	3	4	5	
strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree

25. I liked the layout of the page

Mark only one oval.

	1	2	3	4	5	
strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree

26. Please briefly give your thoughts on the help page

27.

Mark only one oval.☐ Option 1

If you used the video please answer the following questions. If not please skip these next questions to the review section.

28. I found the video easy to follow

Mark only one oval.

	1	2	3	4	5	
strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree

29. I found the video to be long

Mark only one oval.

	1	2	3	4	5	
strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree

30. I found the instructions in the video was clear

Mark only one oval.

	1	2	3	4	5	
strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree

31. I found that the video made the task easier to do

Mark only one oval.

	1	2	3	4	5	
strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree

32. Please share your thoughts on the video

Review Section

33. I found the task easy to do

Mark only one oval.

	1	2	3	4	5	
strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree

34. I was happy with the bots interactions

Mark only one oval.

	1	2	3	4	5	
Strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree

35. Please elaborate the reasons why you were happy or unhappy with the bots interactions

36. I would not mind using the bot again

Mark only one oval.

	1	2	3	4	5	
strongly disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	strongly agree

37. Please share your thoughts on the overall ease of execution of the task. Write down the pros and cons you have found with the bots performance and the ease of execution

Debrief

Thank you for participating in our study! Your time and effort have been valuable to us. The goal of our study is to make a discord bot that authenticates Acadia students in discord and gives them a custom student role. The student role allows other individuals to know who is a student in the discord server. The questionnaire helps us understand what we can do to improve the interface and interaction of our bot to appease our users.

Thank you very much for participating, the answers will help us improve our application and cater it to our clients needs. Do you have any questions right now for us? If so please talk to Bruno Stevaux, Jonathan Scott, Sarah Reid and William Lawrence. If you have any questions, later on, about the study, please contact one of us. Please do not tell other people about what we had you do here to avoid biasing potential participants.

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