



BRYAN NATHANIEL OÑA

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PERSONAL INFORMATION

I am a highly motivated IT professional with a Bachelor of Science degree in Information Technology from STI College Calamba. I have a strong foundation in programming languages (C#, SQL) and web technologies (HTML, CSS, JavaScript), along with expertise in various software development tools. My current role involves comprehensive software support, server monitoring, network troubleshooting, and system configuration. I am an excellent communicator and team player, eager to advance my career in the IT industry and stay updated with the latest technologies.

WORK EXPERIENCE

TECHNICIAN II – Toshiba / Binán, Calabarzon, Philippines.

February 2024 – present.

- Provided comprehensive software support, including installation and troubleshooting of hardware and software issues.
- Conducted rigorous testing to ensure software functionality and reliability.
- Monitored servers to maintain optimal performance and uptime.
- Verified PC setups to ensure proper configuration and operation.
- Offering client support to resolve technical issues and provide guidance.
- Troubleshoot network issues to maintain connectivity and performance.
- Configured Windows and Linux systems according to company standards.

Software Skills

- **MS Office** (Word, Excel, Outlook, Access, PowerPoint)
- **Web Technologies** (HTML5, JavaScript, CSS3, Bootstrap 5)
- **Linux** (CentOS)

Software Skills

- **Software Support:** installation, troubleshooting, and configuration.
- **Server Management:** Monitored and maintained servers to ensure optimal uptime and performance.
- **Hardware Setup:** Verified PC setups for proper configuration and operation.
- **Client Support:** Offers effective client support, resolving technical issues and providing guidance.
- **Network Troubleshooting:** Troubleshoot network issues to maintain connectivity and performance.
- **System Configuration:** Configured Windows and Linux systems.

REFERENCES

Lester Del Rosario
Engineer II
Toshiba Information Equipment

Dairon Delacruz
Technician III
Toshiba Information Equipment

Jerald de Florencia
Administrative Assistant
PhilHealth Calamba

Contact information will be provided upon request.