



# BRYAN NATHANIEL OÑA

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https://bryan16-16.github.io/My-Portfolio/  
Calamba City, Laguna

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## PERSONAL INFORMATION

I am a highly motivated IT professional with a Bachelor of Science degree in Information Technology from STI College Calamba. My current role involves comprehensive software support, server monitoring, network troubleshooting, and system configuration. I am an excellent communicator and team player, eager to advance my career in the IT industry and stay updated with the latest technologies.

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## WORK EXPERIENCE

**TECHNICIAN II** – Toshiba / Binán, Calabarzon, Philippines.

February 2024 – present.

- Provided comprehensive software support, including installation and troubleshooting of hardware and software issues.
- Conducted rigorous testing to ensure software functionality and reliability.
- Monitored servers to maintain optimal performance and uptime.
- Verified PC setups to ensure proper configuration and operation.
- Offering client support to resolve technical issues and provide guidance.
- Troubleshoot network issues to maintain connectivity and performance.
- Configured Windows and Linux systems according to company standards.

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## Software Skills

- **MS Office** (Word, Excel, Outlook, Access, PowerPoint)
- **Web Technologies** (HTML5, JavaScript, CSS3, Bootstrap 5)
- **Linux** (CentOS)

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## Software Skills

- **Software Support:** installation, troubleshooting, and configuration.
- **Server Management:** Monitored and maintained servers to ensure optimal uptime and performance.
- **Hardware Setup:** Verified PC setups for proper configuration and operation.
- **Client Support:** Offers effective client support, resolving technical issues and providing guidance.
- **Network Troubleshooting:** Troubleshoot network issues to maintain connectivity and performance.
- **System Configuration:** Configured Windows and Linux systems.

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## REFERENCES

**Lester Del Rosario**  
Engineer II  
Toshiba Information Equipment

**Dairon Delacruz**  
Technician III  
Toshiba Information Equipment

**Jerald de Florencia**  
Administrative Assistant  
PhilHealth Calamba

Contact information will be provided upon request.