


## BlueAccess Silver \$2,500 Plan 623

Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

Coverage Period: Beginning on or after 1/1/2020

Coverage for: Single and family | Plan Type: PPO

 The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is **only** a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit [www.bluecrossmnonline.com](http://www.bluecrossmnonline.com) or call 1-888-279-4210. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms see the Glossary. You can view the Glossary at <https://www.healthcare.gov/sbc-glossary> or call 1-888-279-4210 to request a copy.

| Important Questions   | Answers   | Why This Matters:   |
|---|---|---|
| What is the overall <a href="#">deductible</a> ?                                | \$2,500/individual medical <a href="#">Network</a><br>\$5,000/per family medical <a href="#">Network</a><br>\$10,000/individual medical <a href="#">Out-of-Network</a><br>\$20,000/per family medical <a href="#">Out-of-Network</a>                              | Generally, you must pay all of the costs from <a href="#">providers</a> up to the <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay. This <a href="#">plan</a> has an embedded <a href="#">deductible</a> . If you have other family members on the <a href="#">plan</a> , each family member must meet their own individual <a href="#">deductible</a> until the total amount of <a href="#">deductible</a> expenses paid by all family members meets the overall family <a href="#">deductible</a> .   |
| Are there services covered before you meet your <a href="#">deductible</a> ?    | Yes. Well-child care, prenatal care and Network <a href="#">Preventive care</a> services are covered before you meet your <a href="#">deductible</a> .  | This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this <a href="#">plan</a> covers certain <a href="#">preventive services</a> without <a href="#">cost-sharing</a> and before you meet your <a href="#">deductible</a> . See a list of covered <a href="#">preventive services</a> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> . |
| Are there other <a href="#">deductibles</a> for specific services?              | No.   | You don't have to meet <a href="#">deductibles</a> for specific services.   |
| What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a> ? | \$7,500/individual medical and drug <a href="#">Network</a><br>\$15,000/family medical and drug <a href="#">Network</a><br>\$30,000/individual medical and drug <a href="#">Out-of-Network</a><br>\$60,000/family medical and drug <a href="#">Out-of-Network</a> | The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. This <a href="#">plan</a> has an embedded <a href="#">out-of-pocket limit</a> . If you have other family members in this <a href="#">plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.   |
| What is not included in the <a href="#">out-of-pocket limit</a> ?               | <a href="#">Premiums</a> , <a href="#">balance-billing</a> charges, and health care this <a href="#">plan</a> doesn't cover.  | Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .   |

|  |   |  |
|--|---|--|
| Will you pay less if you use a <a href="#">network provider</a> ?            | Yes.<br>See <a href="http://www.bluecrossmnonline.com/find-a-doctor/#/home">www.bluecrossmnonline.com/find-a-doctor/#/home</a> or call 1-888-279-4210 for a list of <a href="#">network providers</a> . | This <a href="#">plan</a> uses a <a href="#">provider network</a> . You will pay less if you use a <a href="#">provider</a> in the <a href="#">plan's network</a> . You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the <a href="#">provider's</a> charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services. |
| Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ? | No.   | You can see the <a href="#">specialist</a> you choose without a <a href="#">referral</a> .   |



All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

| Common Medical Event   | Services You May Need                                  | What You Will Pay   |   | Limitations, Exceptions, & Other Important Information   |
|--|--|---|---|--|
|  |  | Network Provider<br>(You will pay the least)  | Out-of-Network Provider   |  |
| If you visit a health care <a href="#">provider's</a> office or clinic   | Primary care visit to treat an injury or illness       | 30% <a href="#">coinsurance</a>   | 50% <a href="#">coinsurance</a>                                 | None   |
|  | <a href="#">Specialist</a> visit                       | 30% <a href="#">coinsurance</a>   | 50% <a href="#">coinsurance</a>                                 | None   |
|  | <a href="#">Preventive care/screening/immunization</a> | No charge   | Well child: No charge<br>Adult: 50% <a href="#">coinsurance</a> | You may have to pay for services that aren't <a href="#">preventive</a> . Ask your <a href="#">provider</a> if the services you need are <a href="#">preventive</a> . Then check what your <a href="#">plan</a> will pay for.  |
| If you have a test   | <a href="#">Diagnostic test</a> (x-ray, blood work)    | 30% <a href="#">coinsurance</a>   | 50% <a href="#">coinsurance</a>                                 | None   |
|  | Imaging (CT/PET scans, MRIs)                           | 30% <a href="#">coinsurance</a>   | 50% <a href="#">coinsurance</a>                                 |  |
| If you need drugs to treat your illness or condition.<br>A Retail Pharmacy is any licensed pharmacy that you can physically enter to obtain a prescription drug. A Mail Service Pharmacy dispenses prescription drugs through the U.S. Mail.<br>More information about prescription drug coverage is | Tier 1 Prescription Drugs                              | \$15 <a href="#">copay</a> /retail<br>\$45 <a href="#">copay</a> /mail service<br>\$45 <a href="#">copay</a> /90dayRx Retail    | Not covered   | Covers up to a 31-day supply (retail prescription); 93-day supply (mail order prescription and 90dayRx Retail prescription). Some over-the-counter drugs can be obtained with a prescription at the preventive level of benefits. No coverage for services from <a href="#">Out-of-Network Providers</a> . |
|  | Tier 2 Prescription Drugs                              | \$60 <a href="#">copay</a> /retail<br>\$180 <a href="#">copay</a> /mail service<br>\$180 <a href="#">copay</a> /90dayRx Retail  | Not covered   |  |
|  | Tier 3 Prescription Drugs                              | \$150 <a href="#">copay</a> /retail<br>\$450 <a href="#">copay</a> /mail service<br>\$450 <a href="#">copay</a> /90dayRx Retail | Not covered   |  |

| Common Medical Event   | Services You May Need  | What You Will Pay   |   | Limitations, Exceptions, & Other Important Information  |
|--|--|---|---|---|
|  |  | Network Provider<br>(You will pay the least)  | Out-of-Network Provider   |   |
| available at<br><a href="http://www.bluecrossmn.com/basicrxin/dividualsmallgroup2020">www.bluecrossmn.com/basicrxin/dividualsmallgroup2020</a> | Tier 4 Prescription Drugs:<br><a href="#">Specialty drugs</a>          | 20% <a href="#">coinsurance</a>   | Not covered   | Covers up to a 31-day supply (participating Specialty Drug Network Supplier prescription). No coverage for services from <a href="#">Out-of-Network Providers</a> .   |
| If you have outpatient surgery   | Facility fee (e.g., ambulatory surgery center)                         | 30% <a href="#">coinsurance</a> for outpatient hospital facility services<br>10% <a href="#">coinsurance</a> for ambulatory surgery center services | 50% <a href="#">coinsurance</a>   | None  |
|  | Physician/surgeon fees   | 30% <a href="#">coinsurance</a> for outpatient hospital facility services<br>10% <a href="#">coinsurance</a> for ambulatory surgery center services | 50% <a href="#">coinsurance</a>   |   |
| If you need immediate medical attention  | <a href="#">Emergency room care</a>                                    | 30% <a href="#">coinsurance</a>   | 30% <a href="#">coinsurance</a>   | None  |
|  | <a href="#">Emergency medical transportation</a>                       | 30% <a href="#">coinsurance</a>   | 30% <a href="#">coinsurance</a>   |   |
|  | <a href="#">Urgent care</a>  | 30% <a href="#">coinsurance</a>   | 50% <a href="#">coinsurance</a>   |   |
| If you have a hospital stay  | Facility fee (e.g., hospital room)                                     | 30% <a href="#">coinsurance</a>   | 50% <a href="#">coinsurance</a>   | None  |
|  | Physician/surgeon fees   | 30% <a href="#">coinsurance</a>   | 50% <a href="#">coinsurance</a>   |   |
| If you need mental health, behavioral health, or substance abuse services  | Outpatient services  | 30% <a href="#">coinsurance</a>   | 50% <a href="#">coinsurance</a>   | Services for marriage/couples counseling are not covered.   |
|  | Inpatient services including residential adult mental health treatment | 30% <a href="#">coinsurance</a>   | 50% <a href="#">coinsurance</a>   |   |
| If you are pregnant  | Office visits  | Prenatal Care: No charge<br>Postnatal Care: 30% <a href="#">coinsurance</a>   | Prenatal Care: No charge<br>Postnatal Care: 50% <a href="#">coinsurance</a> | <a href="#">Cost sharing</a> does not apply to certain <a href="#">preventive services</a> . Depending on the type of services, other <a href="#">cost sharing</a> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). |
|  | Childbirth/delivery professional services                              | 30% <a href="#">coinsurance</a>   | 50% <a href="#">coinsurance</a>   |   |
|  | Childbirth/delivery facility services                                  | 30% <a href="#">coinsurance</a>   | 50% <a href="#">coinsurance</a>   |   |

| Common Medical Event   | Services You May Need                     | What You Will Pay  |  | Limitations, Exceptions, & Other Important Information   |
|--|---|--|--|--|
|  |   | Network Provider<br>(You will pay the least)   | Out-of-Network Provider  |  |
| If you need help recovering or have other special health needs | <a href="#">Home health care</a>          | 30% <a href="#">coinsurance</a>  | Not covered  | <a href="#">Network</a> : 120 visits per person per benefit period. No coverage for services from <a href="#">Out-of-Network Providers</a> .   |
|  | <a href="#">Rehabilitation services</a>   | 30% <a href="#">coinsurance</a> for occupational therapy<br>30% <a href="#">coinsurance</a> for physical therapy<br>30% <a href="#">coinsurance</a> for speech therapy | 50% <a href="#">coinsurance</a> for occupational therapy<br>50% <a href="#">coinsurance</a> for physical therapy<br>50% <a href="#">coinsurance</a> for speech therapy | None   |
|  | <a href="#">Habilitation services</a>     | 30% <a href="#">coinsurance</a> for occupational therapy<br>30% <a href="#">coinsurance</a> for physical therapy<br>30% <a href="#">coinsurance</a> for speech therapy | 50% <a href="#">coinsurance</a> for occupational therapy<br>50% <a href="#">coinsurance</a> for physical therapy<br>50% <a href="#">coinsurance</a> for speech therapy | None   |
|  | <a href="#">Skilled nursing care</a>      | 30% <a href="#">coinsurance</a>  | 50% <a href="#">coinsurance</a>  | Combined <a href="#">Network</a> and <a href="#">Out-of-Network</a> : 120 days per person per benefit period.  |
|  | <a href="#">Durable medical equipment</a> | 30% <a href="#">coinsurance</a>  | 50% <a href="#">coinsurance</a>  | None   |
|  | <a href="#">Hospice services</a>          | 30% <a href="#">coinsurance</a>  | Not covered  | None   |
| If your child needs dental or eye care                         | Children's eye exam                       | No charge  | Through age 5: No charge<br>Age 6 through 18: 50% <a href="#">coinsurance</a>  | None   |
|  | Children's glasses                        | 30% <a href="#">coinsurance</a>  | Not covered  | Maximum of one standard frame and one pair of lenses or one pair of contact lenses or one year supply of disposable contact lenses per cal year for members age 18 and younger. No Coverage for services from <a href="#">Out-of-Network Providers</a> . |
|  | Children's dental check-up                | Not covered  | Not covered  | No coverage for these services.  |

## Excluded Services & Other Covered Services:

| Services Your <a href="#">Plan</a> Generally Does NOT Cover (Check your policy or <a href="#">plan</a> document for more information and a list of any other <a href="#">excluded services</a> .)                            |   |  |
|--|---|--|
| <ul style="list-style-type: none"><li>Acupuncture (except as specified in <a href="#">plan</a> benefits)</li><li>Bariatric Surgery</li><li>Cosmetic Surgery (except as specified in <a href="#">plan</a> benefits)</li></ul> | <ul style="list-style-type: none"><li>Dental Care (except as specified in <a href="#">plan</a> benefits)</li><li>Infertility Treatment</li><li>Long-Term Care</li></ul> | <ul style="list-style-type: none"><li>Routine Foot Care</li><li>Weight Loss Programs</li></ul>                                   |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <a href="#">plan</a> document.)   |   |  |
| <ul style="list-style-type: none"><li>Chiropractic Care</li><li>Hearing Aids for individuals 18 years of age or younger (as required by state law)</li></ul>   | <ul style="list-style-type: none"><li>Non-emergency care when traveling outside the U.S.</li></ul>  | <ul style="list-style-type: none"><li>Private Duty Nursing (as required by state law)</li><li>Routine eye care (Adult)</li></ul> |

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Minnesota Department of Commerce, Attention: Consumer Concerns/Market Assurance Division, 85 7th Place East Suite 280, St. Paul, MN 55101-2198, or call 1-800-657-3602; for group health coverage subject to ERISA, contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform); or, Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1-877-267-2323, extension 61565 or [www.cciio.cms.gov](http://www.cciio.cms.gov). Other coverage options may be available to you too, including buying individual insurance coverage through MNsure. For more information about MNsure, visit [www.mnsure.org](http://www.mnsure.org) or call 1-855-366-7873.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: Member Service at [www.bluecrossmnonline.com](http://www.bluecrossmnonline.com) or call 1-888-279-4210 or the Minnesota Commissioner of Commerce by calling (651) 539-1600 or toll-free 1-800-657-3602. For group health coverage subject to ERISA, contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform). If you are covered under a plan offered by the State Health [plan](#), a city, county, school district, or Service Coop, you may contact the Department of Health and Human Services Health Insurance team at 1-888-393-2789.

**Does this plan provide Minimum Essential Coverage?** Yes.

If you don't have [Minimum Essential Coverage](#) for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

**Does this plan meet Minimum Value Standards?** Yes.

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through MNsure/the Marketplace.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.-----

## About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

### Peg is Having a Baby

(9 months of network prenatal care and a hospital delivery)

|   |         |
|---|---------|
| ■ The <a href="#">plan's</a> overall <a href="#">deductible</a> | \$2,500 |
| ■ <a href="#">Specialist copayment</a>                          | \$0     |
| ■ Hospital (facility) <a href="#">coinsurance</a>               | 30%     |
| ■ Other <a href="#">coinsurance</a>                             | 30%     |

This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*)  
 Childbirth/Delivery Professional Services  
 Childbirth/Delivery Facility Services  
 Diagnostic tests (*ultrasounds and blood work*)  
 Specialist visit (*anesthesia*)

|                    |          |
|--------------------|----------|
| Total Example Cost | \$12,800 |
|--------------------|----------|

In this example, Peg would pay:

| Cost Sharing                      |                |
|-----------------------------------|----------------|
| Deductibles                       | \$2,500        |
| Copayments                        | \$60           |
| Coinsurance                       | \$3,061        |
| What isn't covered                |                |
| Limits or exclusions              | \$60           |
| <b>The total Peg would pay is</b> | <b>\$5,681</b> |

### Managing Joe's type 2 Diabetes

(a year of routine network care of a well-controlled condition)

|   |         |
|---|---------|
| ■ The <a href="#">plan's</a> overall <a href="#">deductible</a> | \$2,500 |
| ■ <a href="#">Specialist copayment</a>                          | \$0     |
| ■ Hospital (facility) <a href="#">coinsurance</a>               | 30%     |
| ■ Other <a href="#">coinsurance</a>                             | 30%     |

This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*)  
 Diagnostic tests (*blood work*)  
 Prescription drugs  
 Durable medical equipment (*glucose meter*)

|                    |         |
|--------------------|---------|
| Total Example Cost | \$7,400 |
|--------------------|---------|

In this example, Joe would pay:

| Cost Sharing                      |                |
|-----------------------------------|----------------|
| Deductibles                       | \$2,048        |
| Copayments                        | \$1,245        |
| Coinsurance                       | \$878          |
| What isn't covered                |                |
| Limits or exclusions              | \$55           |
| <b>The total Joe would pay is</b> | <b>\$4,226</b> |

### Mia's Simple Fracture

(network emergency room visit and follow up care)

|   |         |
|---|---------|
| ■ The <a href="#">plan's</a> overall <a href="#">deductible</a> | \$2,500 |
| ■ <a href="#">Specialist copayment</a>                          | \$0     |
| ■ Hospital (facility) <a href="#">coinsurance</a>               | 30%     |
| ■ Other <a href="#">coinsurance</a>                             | 30%     |

This EXAMPLE event includes services like:

Emergency room care (*including medical supplies*)  
 Diagnostic test (*x-ray*)  
 Durable medical equipment (*crutches*)  
 Rehabilitation services (*physical therapy*)

|                    |         |
|--------------------|---------|
| Total Example Cost | \$1,900 |
|--------------------|---------|

In this example, Mia would pay:

| Cost Sharing                      |                |
|-----------------------------------|----------------|
| Deductibles                       | \$1,322        |
| Copayments                        | \$0            |
| Coinsurance                       | \$578          |
| What isn't covered                |                |
| Limits or exclusions              | \$0            |
| <b>The total Mia would pay is</b> | <b>\$1,900</b> |

The total patient would pay amount assumes the patient is not using funds from a Flexible Spending Account (FSA), Health Savings Account (HSA), or an integrated Health Reimbursement Account (HRA), including an integrated HRA funded through a Voluntary Employee Beneficiary Association (VEBA-HRA). Account balances may provide you funds to help cover out-of-pocket expenses.

Note: These numbers assume the patient does not participate in the [plan's](#) wellness program. If you participate in the [plan's](#) wellness program, you may be able to reduce your costs.

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.



## Notice of Nondiscrimination Practices

*Effective July 18, 2016*

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or gender. Blue Cross does not exclude people or treat them differently because of race, color, national origin, age, disability, or gender.

Blue Cross provides resources to access information in alternative formats and languages:

- Auxiliary aids and services, such as qualified interpreters and written information available in other formats, are available free of charge to people with disabilities to assist in communicating with us.
- Language services, such as qualified interpreters and information written in other languages, are available free of charge to people whose primary language is not English.

If you need these services, contact us at 1-800-382-2000 or by using the telephone number on the back of your member identification card. TTY users call 711.

If you believe that Blue Cross has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or gender, you can file a grievance with the Nondiscrimination Civil Rights Coordinator

- by email at: [Civil.Rights.Coord@bluecrossmn.com](mailto:Civil.Rights.Coord@bluecrossmn.com)
- by mail at: Nondiscrimination Civil Rights Coordinator  
Blue Cross and Blue Shield of Minnesota and Blue Plus  
M495  
PO Box 64560  
Eagan, MN 55164-0560
- or by telephone at: 1-800-509-5312

Grievance forms are available by contacting us at the contacts listed above, by calling 1-800-382-2000 or by using the telephone number on the back of your member identification card. TTY users call 711. If you need help filing a grievance, assistance is available by contacting us at the numbers listed above.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights

- electronically through the Office for Civil Rights Complaint Portal, available at: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>
- by telephone at: 1-800-368-1019 or 1-800-537-7697 (TDD)
- or by mail at: U.S. Department of Health and Human Services  
200 Independence Avenue SW  
Room 509F, HHH Building  
Washington, DC 20201

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

## Language Access Services:

This information is available in other languages. Free language assistance services are available by calling the toll free number below. For TTY, call 711.

Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al 1-855-903-2583. Para TTY, llame al 711.

Yog tias koj hais lus Hmoob, muaj kev pab txhais lus pub dawb rau koj. Hu rau 1-800-793-6931. Rau TTY, hu rau 711.

Haddii aad ku hadasho Soomaali, adigu waxaad heli kartaa caawimo luqad lacag la'aan ah. Wac 1-866-251-6736. Markay tahay dad maqalku ku adag yahay (TTY), wac 711.

နမ့်ကတိကညီကျိန်ဒီး, တံကဟ့်နကျိန်တံမၤကလိတဖၣ်န့ၣ်လီၤ. ကိး 1-866-251-6744 လၢ TTYအဂီၢ်, ကိး 711 တက့ၢ်.

إذا كنت تتحدث العربية، تتوفر لك خدمات المساعدة اللغوية المجانية. اتصل بالرقم 1-866-569-9123. للهاتف النصي اتصل بالرقم 711.

Nếu quý vị nói Tiếng Việt, có sẵn các dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị. Gọi số 1-855-315-4015. Người dùng TTY xin gọi 711.

Afaan Oromoo dubbattu yoo ta'e, tajaajila gargaarsa afaan hiikuu kaffaltii malee. Argachuuf 1-855-315-4016 bilbilaa. TTY dhaaf, 711 bilbilaa.

如果您說中文，我們可以為您提供免費的語言協助服務。請撥打 1-855-315-4017。聽語障專 (TTY)，請撥打 711。

Если Вы говорите по-русски, Вы можете воспользоваться бесплатными услугами переводчика. Звоните 1-855-315-4028. Для использования телефонного аппарата с текстовым выходом звоните 711.

Si vous parlez français, des services d'assistance linguistique sont disponibles gratuitement. Appelez le +1-855-315-4029. Pour les personnes malentendantes, appelez le 711.

አማርኛ የሚናገሩ ከሆኑ፣ ነጻ የቋንቋ አገልግሎት እርዳ አለሎት። በ 1-855-315-4030 ይደውሉ ለ TTY በ 711።

한국어를 사용하시는 경우, 무료 언어 지원 서비스가 제공됩니다. 1-855-904-2583 으로 전화하십시오. TTY 사용자는 711 로 전화하십시오.

ຖ້າເຈົ້າເວົ້າພາສາລາວໄດ້, ມີການບໍລິການຊ່ວຍເຫຼືອພາສາໃຫ້ເຈົ້າຟຣີ. ໃຫ້ໂທຫາ 1-866-356-2423 ສໍາລັບ. TTY, ໃຫ້ໂທຫາ 711.

Kung nagsasalita kayo ng Tagalog, mayroon kayong magagamit na libreng tulong na mga serbisyo sa wika. Tumawag sa 1-866-537-7720. Para sa TTY, tumawag sa 711.

Wenn Sie Deutsch sprechen, steht Ihnen fremdsprachliche Unterstützung zur Verfügung. Wählen Sie 1-866-289-7402. Für TTY wählen Sie 711.

ប្រសិនបើអ្នកនិយាយភាសាខ្មែរមិន អ្នកអាចរកបានសេវាជំនួយភាសាឥតគិតថ្លៃ។ ទូរស័ព្ទមកលេខ 1-855-906-2583។ សម្រាប់ TTY សូមទូរស័ព្ទមកលេខ 711។

Diné k'ehjí yáníłt'i'go saad bee yát'i' éí t'áájíík'e bee níká'a'doowołgo éí ná'ahoot'i'. Kojí éí béésh bee hodíílnih 1-855-902-2583. TTY biniiyégo éí 711 jì' béésh bee hodíílnih.