

ANDRES CRIOLLO

SERVER



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36 Franklin Street, Medford

Experienced and dedicated server with 5 years of experience in fast-paced dining environments. Recognized for delivering exceptional customer service, maintaining a clean and organized workspace, and efficiently managing orders and transactions. Proven ability to work well under pressure and collaborate effectively with team members to ensure a seamless dining experience for guests.

EDUCATION

2014- 2019

Universidad de las Americas

Bachelor's Degree in Hospitality and Tourism

2008 - 2013

Santo Domingo Savio de Pomasqui

Bachiller en Bienes y Servicios

SKILLS

- Customer Service Excellence
- Cash Handling and Transaction Management
- Menu Knowledge and Recommendations
- Team Collaboration and Training
- Time Management

LABORAL EXPERIENCE

Server

Olive Garden , Ago 2023 - Present

Greet and seat guests, ensuring a welcoming atmosphere.

Present menus, provide detailed information on menu items, and make recommendations.

Accurately take and relay orders to kitchen and bar staff.

Server

Bocatto Da Fiorentino, Jan 2019 - Jul 2023

Provided exceptional customer service in a busy restaurant setting.

Took accurate food and beverage orders and communicated them effectively to kitchen staff.

Assisted in setting up dining areas, including arranging tables and maintaining a clean environment.

Sales Specialist

MNG, Feb 2016 - Oct 2018

Assisted customers with product selection and provided personalized recommendations.

Managed sales transactions efficiently using the POS system.

Monitored inventory levels and coordinated with the inventory team to ensure product availability.