USAID Critical Infrastructure Digitalization and Resilience (CIDR)

No. REQ-MDA-23-0011

Support to Energocom with provision of Microsoft 365 E3 licenses, configuration and migration, user training, analysis and implementation of security policies, and tech support

Questions and Answers

Issue Date: January 3, 2024

WARNING: Prospective Offerors who have received this document from a source other than DAI should immediately contact CIDR_Technical-Procurement@dai.com and provide their name and mailing address in order that amendments to the RFP or other communications can be sent directly to them. Any prospective Offeror who fails to register their interest assumes complete responsibility in the event that they do not receive communications prior to the closing date. Any amendments to this solicitation will be issued and posted on DAI's procurement site.

QUESTIONS AND ANSWERS: REQ-MDA-23-0011

Dear Offerors,

Please see below for questions received by the deadline of 5:00pm EST on Thursday, December 28, 2023. Answers are provided in **bold**.

Questions and Answers:

1. Does the customer (Energocom) utilize actually Microsoft Active Directory (AD)?

   Answer: Not at this point, but the plan is to use it.

2. Does customer have plans to use SSO (Single Sign On) migrating to M365 and respectively synchronization AD with Microsoft Entra Connect (formerly AAD Connect)?

   Answer: Yes. What the customer currently uses is outdated and it is needed to institute all mechanisms from scratch and migrate e-mail content to M365 online.