

**Top Frontier Investment Holdings, Inc.** and its subsidiaries ("**Top Frontier**", "**We**", "**us**" or "**our**") respect your privacy and will keep secure and confidential all personal and sensitive information that you may provide to Top Frontier, and/or those that Top Frontier may collect from you ("**Personal Data**").

This privacy statement ("**Statement**") provides for the Personal Data we obtain, or which you may provide through this website, [www.topfrontier.com.ph](http://www.topfrontier.com.ph) ("**Website**"), and the standards we observe in using, processing, keeping, securing and disclosing said Personal Data.

Please read this Statement carefully to understand how We treat Personal Data. We may update this Statement from time to time to reflect change(s) in the law and/or our internal standards. When We do so, We will notify you by posting the updated Statement in this Website for your information and reference. By accessing the Website and submitting your Concerns (defined below), or Personal Data through it, you expressly acknowledge that you have read, understood and hereby agree to all of the terms of this Statement and that you provide consent for us to:

- Process your Personal Data, as provided under applicable laws, regulations, and our policies, for our subsidiaries and affiliates, contractors, service providers, and other authorized third parties' legitimate purpose/s;
- Make your Personal Data available for our subsidiaries and affiliates, contractors, service providers, and other third parties.

### **Personal Data We Collect and Process**

Our Website allows you to directly reach us and provide comments, suggestions and complaints (collectively, "**Concerns**") on our products and services to help us improve them. When you access our Website and submit your Concerns, We ask you to provide the following Personal Data to identify you, and enable Top Frontier to act on your Concerns:

- Full Name
- E-mail address
- Contact number

If you do not provide any or all of the foregoing Personal Data accurately, We may not be in the position to effectively address your Concerns.

Any additional Personal Data that you may provide through your correspondence(s) with Top Frontier in connection with your Concerns shall also be considered and treated as Personal Data.

When you navigate through and interact with the Website, depending on your settings, We may use automatic data collection technologies (e.g., cookies, web beacons, small data text files or similar technologies) to obtain certain information about your equipment, browsing actions, and patterns, such as:

- Details of your visits to the Website (e.g., traffic data, location data, logs, and other communication data and the resources that you access and use on the Website).
- Information about your computer/device and internet connection, as well as IP address, operating system, and browser type (collectively, "Collected Data").

The Collected Data are mostly statistical data but may include other Personal Data, and We may maintain or associate them with the Personal Data that We ask you to provide to Top Frontier in connection with your Concerns.

### **What We Do with Personal Data and Collected Data**

Upon receiving your Concerns and the accompanying Personal Data identifying you, Top Frontier or its duly authorized third party forwards the same to the concerned Top Frontier department. Top Frontier may use your Personal Data to get in touch with you, in order to attend to, further inquire about, and

address your Concerns. Top Frontier may separately contact you to confirm that the concerned Top Frontier department has acted on your Concerns, ask you for further feedback, request your participation in surveys and/or provide information on its products and services.

For the Collected Data, We use them to help us improve our Website and to deliver a better and more personalized service by enabling us to:

- Estimate our audience size and usage patterns;
- Store information about your preferences, allowing us to customize our Website according to your individual interests;
- Speed up your searches; and
- Recognize you when you return to our Website.

### **Retention of Personal Data and Collected Data**

Top Frontier and/or its duly authorized third party shall retain the Personal Data and Collected Data for a maximum period of five (5) years counted from the date you provide it to Top Frontier or when they were collected, respectively.

### **Disclosure and Sharing of Personal Data and Collected Data**

We may disclose aggregated information about our users, and information that does not identify, or when combined with other information, does not directly and certainly identify any individual, without restriction.

We may disclose and share the Personal Data and Collected Data, subject to compliance with applicable laws and regulations, on a need to know basis, and in all cases only for legitimate business purposes, as follows:

- To our subsidiaries and affiliates;
- To contractors, service providers, and other third parties. We engage to support our business, and who are bound by contractual obligations to keep Customer Information and Collected Data confidential, and use it only for the purposes for which We disclose it to them;
- To government and law enforcement agencies and regulatory bodies;
- To comply with orders of courts, government agencies, regulatory bodies, stock exchanges and with applicable laws and regulations;
- If We believe disclosure is necessary or appropriate to protect the rights, property, or safety of Top Frontier, our subsidiaries and affiliates, officers, employees customers, or other third parties;
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of Top Frontier's assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which Personal Data held by Top Frontier about our Website users is among the assets transferred; and
- To conduct investigations of breaches of Top Frontier's internal policies, laws and regulations, enforce appropriate sanctions and pursue legal actions if necessary.

### **Website Visitor Under the Age of 18**

No one under age eighteen (18) ("**Minors**") may provide any Personal Data on the Website. Top Frontier does not knowingly collect Personal Data from Minors. If you are a Minor, please do not use or provide any information on this Website about yourself.

### **Third-Party Use of Cookies and Other Tracking Technologies**

Some content or applications, including advertisements, on the Website are served by third-parties, including advertisers, ad networks and servers, content providers, and application providers. These third parties may use cookies (alone or in conjunction with web beacons or other tracking technologies) to collect information about you when you use our Website. The information they collect may be associated with your Personal Data or they may collect information, including Personal Data, about your online

activities over time and across different websites and other online services. They may use this information to provide you with interestbased (behavioral) advertising or other targeted content.

We do not control these third parties' tracking technologies or how they may be used. If you have any questions about an advertisement or other targeted content, you should contact the responsible provider directly.

### **Accessing and Correcting Your Personal Data**

You are entitled to certain rights in relation to the Personal Data collected from you, including the right to access and correct your Personal Data being processed, object to the processing, and to lodge a complaint before the National Privacy Commission in case of violation of your rights as data subject.

You may send us an e-mail at [dpo@topfrontier.com.ph](mailto:dpo@topfrontier.com.ph) to request access to, correct and/or delete any Personal Data that you have provided to us. Please be advised, however, that We cannot delete your Personal Data without restricting or removing our ability to effectively address your Concerns. We may not accommodate a request to correct and/or delete Personal Data if We believe the same would violate any law or legal requirement or cause the Personal Data to be incorrect.

### **Security of your Personal Data and the Collected Data**

We have implemented technical, organizational, and physical measures designed to protect the confidentiality, integrity, and availability of your Personal Data and Collected Data and secure such Data from destruction, unauthorized access, alteration, disclosure, fraudulent misuse and/or any other unlawful processing, as well as other natural and human dangers.

### **Contact Information**

Should you have any questions and/or concerns regarding this Statement, Top Frontier's use of your Personal Data and the Collected Data, or your rights in relation thereto under the Data Privacy Act of 2012, please do not hesitate to contact the Top Frontier Data Protection Officer at [dpo@topfrontier.com.ph](mailto:dpo@topfrontier.com.ph) and (+632) 632-3431.

### **A. PRIVACY STATEMENT**

Ayala Corporation ("AC") values an individual's right to privacy. As such, we ensure that all personal data collected from our customers, vendors, partners, employees, agents and other stakeholders and processed by the organization, our subsidiaries and affiliates are protected at all times in accordance with Republic Act No. 10173, otherwise known as the Data Privacy Act of 2012 ("Data Privacy Act"), its corresponding Implementing Rules and Procedures ("IRR"), and the existing Memorandum Circulars and Advisories issued by the National Privacy Commission ("NPC"). Likewise, we make it a point to inform individuals from whom we collect such data of our personal data processing activities and to respect and enforce their rights as data subjects.

### **B. SCOPE**

1. This document enumerates AC's organizational policy in relation to the collection, use, storage, sharing and disposal of all personal data processed by the organization in accordance the Data Privacy Act, its IRR, and all related issuances of the NPC.
2. AC maintains the right to amend and/or modify this document to comply with any future developments in local and/or foreign data privacy regulations where applicable and to reflect any changes in the organization's policies and/or personal data processing activities.
3. This document applies, in general, to all personal data processing activities conducted by AC, our subsidiaries and affiliates including, but not limited to, the collection, use, storage, sharing and disposal of all personal data about our customers, vendors, partners, employees, agents and other stakeholders subject to their individual right to expressly provide a separate privacy policy.

## C. DEFINITION OF TERMS

- Data Subject refers to any individual whose personal data is processed.
- Data Sharing refers to the disclosure or transfer to a third party of personal data under the control or custody of a personal information controller. The term excludes outsourcing, or the disclosure or transfer of personal data by a personal information controller to a personal information processor.
- Processing refers to any operation or any set of operations performed upon personal information including, but not limited to, the collection, recording, organization, storage, updating or modification, retrieval, consultation, use, consolidation, blocking, erasure or destruction of data.
- Personal Information refers to any information whether recorded in a material form or not, from which the identity of an individual is apparent or can be reasonably and directly ascertained by the entity holding the information, or when put together with other information would directly and certainly identify an individual.
- Personal Information Controller refers to any person or organization who controls the collection, holding, processing or use of personal information, including a person or organization who instructs another person or organization to collect, hold, process, use, transfer or disclose personal information on his or her behalf.
- Personal Information Processor refers to any natural or juridical person qualified to act as such under this Act to whom a personal information controller may outsource the processing of personal data pertaining to a data subject.
- Sensitive Personal Information refers to personal information (a) About an individual's race, ethnic origin, marital status, age, color, and religious, philosophical or political affiliations; (b) About an individual's health, education, genetic or sexual life of a person, or to any proceeding for any offense committed or alleged to have been committed by such person, the disposal of such proceedings, or the sentence of any court in such proceedings; (c) Issued by government agencies peculiar to an individual which includes, but not limited to, social security numbers, previous or current health records, licenses or its denials, suspension or revocation, and tax returns; and (d) Specifically established by an executive order or an act of Congress to be kept classified.
- Personal Data collectively refers to all categories of personal information.

## D. COLLECTION AND USE OF PERSONAL DATA

### 1. INFORMATION WE COLLECT AND FOR WHAT PURPOSE

We collect and process the following types of personal data, among others:

- a. Contact Information and employment and/or business affiliation of our customers and individuals representing or affiliated with our vendors, partners, investors and other business contacts
- b. Personal details, credit history, government issued identification, bank account and credit card information of our customers
- c. Shareholder information found in publicly available Securities and Exchange Commission ("SEC") documents
- d. Contact information, employment history, educational background, biometric information, organizational affiliation, filial relations, gender, date of birth, religion, ethnicity, civil status citizenship, physical medical history, past criminal and/or administrative records, government issued identifying information (such as Pag-IBIG, SSS, TIN, PhilHealth, Professional IDs, Passport, and Birth Certificates),

payroll information, company identification of our prospective job applicants, current employees, agents and stakeholders.

e. Information about visitors to our website and social media profiles as well as individuals who use our digital platforms and/or mobile applications. Such information may include, among others, social media profiles, browsing activities, IP Addresses, services procured, and links visited.

## 2. PURPOSE OF COLLECTION

In general, we collect and process personal data for purposes of service fulfilment, the achievement of strategic corporate objectives and development, fostering investor relations, internal operations, communications and administration, human resource and financial management, and compliance to applicable laws, rules and regulations.

### a. Vendors, Partners, Investors and other Business Contacts

- i. For purposes of conducting appropriate and necessary due diligence;
- ii. For purposes of verification, assessment and accreditation;
- iii. For purposes of communication and maintenance of continues business relations;
- iv. To exercise or defend any legal claims of the organization; and
- v. To fulfill and enforce any contractual terms and obligations we may have with them

### b. Shareholders

- i. To administer, monitor and manage the relationship between AC and its shareholders, including the protection of their rights under the applicable laws and regulations; and
- ii. To communicate to shareholders all relevant information regarding the organization's performance, activities, polices, management and operations.

### c. Employees

We collect, process personal data from and about our employees for administrative and human resource development purposes as well as in compliance to applicable regulations and/or laws, including, but not limited to: identity verification; pre-qualification and post-qualification assessment; processing of employment compensation and benefits; internal security; compliance to regulatory requirements; for the protection of lawful rights and interests of the organization in internal administrative and court proceedings, or the establishment, exercise or defense of legal claims of the organization.

## 3. HOW WE COLLECT AND PROCESS PERSONAL DATA

We collect both electronic and physical personal data from the following sources:

a. Directly from customers when they avail of any of our products and/or services. We also collect such information when customers, among others, contact us through our agents and representatives, and sign up to receive communications from us, respond to our surveys, participate in our events, and/or receive queries, requests and complaints from them; and indirectly through third-party sources such as social media sites, publicly available databases and government repositories and/or from other customers.

b. We also obtain such information when customers visit our website and social media profiles as well as when they use our digital platforms and/or mobile applications.

c. When individuals representing or affiliated with our vendors, partners, investors and other business contacts voluntarily provide us with their contact information in order to develop business relations and/or complete legitimate transactions with them.

d. Directly from our employees and job applicants through their curriculum vitae, personal information sheets, submitted medical records and government documents, and interview and training assessment results conducted by authorized personnel, and pre-employment health screening and indirectly from the verification efforts of third-party employee background/screening service providers, job search sites and/or other social media sites and references from previous employers and other third parties.

## E. DISCLOSURES OF INFORMATION

We generally do not sell or disclose the personal data we process to third parties without the consent of data subjects unless we are legally required to do so; if it is necessary to fulfill the purposes for which we process personal data as mentioned above; or if such action is necessary to protect, defend and/or enforce our rights, property or the personal safety of our employees and other individuals.

We allow access to personal data to authorized third-party service providers/suppliers/subcontractors/consultants who provide outsourced functions including, among others:

1. Automated payroll processing and management to ensure timely and proper compensation as well as compliance to existing employment regulations;
2. Automated human resource database, loans and benefits management systems;
3. Cloud storage systems to meet the company's storage management requirements;
4. Online Portal/Application-based services facilities;
5. Systems integration software for the various business management systems, productivity tools and/or applications, and such other products and/or services;
6. External professional advice and consultation including audits, legal assessments, comparative compensation studies and evaluations; and
7. Other financial, technical, architectural and administrative services such as information technology, payroll, accounting, sales administration, procurement, training and other services.

The Company remains responsible over the personal data disclosed to such third parties. As such, we ensure that such third parties are contractually obligated to comply with the requirements of the Data Privacy Act and shall process your data strictly in accordance with the purposes enumerated above. You may request for additional information on the identities of these parties from the Office of the Data Protection Officer.

## F. THE RIGHTS OF DATA SUBJECTS

AC fully recognizes that under the Data Privacy Act, our customers, employees vendors, partners, investors, shareholder and other business contacts and employees, as data subjects, are accorded the following rights:

- Right to be informed

They have the right to demand and be informed of the details about the type of personal data, the purpose of processing, and how they are being processed by AC, including its sources, recipients, methods, disclosures to third parties and their identities, automated processes, manner of storage, period of retention, manner of disposal and any changes to such processing activities before the same is undertaken.

- Right to access

They have the right to have reasonable access to their personal data, sensitive or otherwise, upon demand. They have the right to review and amend their personal data processed by AC in case there are errors.

- Right to dispute

They have the right to dispute inaccuracy or error in personal data processed by AC.

- Right to object

They have the right to reject further processing of their personal data, including the right to suspend, withdraw, and remove their personal data in possession of AC which are falsely collected or unlawfully processed.

## G. POLICY ON THE COLLECTION AND USE OF PERSONAL DATA

In relation to the rights of Data Subjects, it is AC's policy to:

1. Ensure that data subjects affected by the organization's personal data processing activities are fully and adequately informed of their rights;
2. Ensure that they are fully and adequately informed of all processing activities performed by AC with respect to their personal data;
3. Ensure that their consent is obtained in accordance with the requirements set forth in the Data Privacy Act, its Implementing Rules and Regulations, and Memorandum Circulars issued by the NPC where applicable. Where the processing does not require consent from our customers and employees in the instances set forth in Sections 12 and 13 of the Data Privacy Act pertaining to the Criteria for the Lawful Processing of Personal Information and the Criteria for the Lawful Processing of Sensitive Personal Information, respectively, such rules and procedures will ensure that our customers and employees are fully and adequately informed of the bases of such processing other than consent;
4. Ensure that they have the facility to reasonably access, review and amend their personal data and to request for copies thereof in a commonly portable format;
5. Ensure that they have the facility to: dispute any inaccuracy or error in their personal data, object to any changes in the manner and purpose by which they are processed, withdraw consent where applicable, and to suspend, withdraw, block, destroy, or remove any unnecessary, falsely collected or unlawfully processed personal data;
6. Ensure that such personal data are proportional, necessary and limited to the declared, specified and legitimate purpose of the processing;
7. Ensure that such personal data are retained for only a limited period or until the lawful purpose of the processing has been achieved;
8. Ensure that such personal data are destroyed or disposed of in a secure manner;
9. Ensure that they have the facility to lodge complaints to AC relating to any violations to their rights as data subjects and that such complaints are adequately and timely addressed.

## H. DATA PROTECTION OFFICER

To oversee our privacy compliance efforts, AC has appointed a Data Privacy Officer (“DPO”) to manage and safeguard the handling of our personal data processing activities. Likewise, our subsidiaries have appointed individual Compliance Officers for Privacy (“COP”) to ensure that such efforts are sustained throughout the AC family.

Our DPO and COPs are fully committed to protecting the privacy rights of data subjects affected by AC’s personal data processing activities and to ensuring that AC as an organization promotes a culture of privacy. Should you have any concerns regarding AC’s privacy practices and policies, you may reach the DPO through the following contact information

## I. PERSONAL DATA SECURITY POLICY

### 1. STORAGE OF AND ACCESS TO PERSONAL DATA

It is the policy of AC to ensure all personal data stored by the organization, whether in manual or electronic form, are kept in secure data centers with appropriate physical, technical and organizational security measures and accessed in accordance with the data security standards of the organization.

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal data, username, password, transaction information and data stored and processed by AC, including appropriate encryption tools, firewalls and security incident management systems and procedures.

Transfers of personal data internally and externally shall only be made in accordance with strict security protocols and under modes of transfer compliant to the requirements and standards of the Data Privacy Act, its Internal Rules and Regulations, and the relevant issuances of the NPC

We also ensure that only authorized individuals within the organization shall be allowed to process personal data in accordance with AC’s access control policies and procedures.

### 2. RETENTION AND DISPOSAL OF PERSONAL DATA

It is the policy of AC to ensure that personal data is only retained for a limited period or until the lawful and legitimate purpose of the processing is achieved. To that effect, we have established procedures for securely disposing files that contain personal data whether the same is stored on paper, film, optical or magnetic media, personal data stored offsite, and computer equipment, such as disk servers, desktop computers and mobile phones at end-of-life.

### 3. THIRD-PARTY DISCLOSURES

#### a. PERSONAL INFORMATION PROCESSORS

AC shall ensure, in instances where any processing of personal data is outsourced to a third-party processor, that such third party shall be compliant to the organization’s security standards through the appropriate contractual documents and that it regularly conducts due diligence efforts on such third party’s data processing activities through appropriate independent certification and verification procedures.



## b. PERSONAL INFORMATION CONTROLLERS

AC shall ensure that any disclosures or transfers of personal data controllers shall be governed by legally-compliant data sharing agreements and in accordance with the rights of data subjects. Data subjects shall be duly informed and consent from them obtained, where applicable, before such data sharing activities are performed.

## 4. HUMAN RESOURCE POLICY

AC will implement periodic and mandatory training for all its personnel, representatives, and agents training on privacy and data protection in general and in areas reflecting job-specific content. Likewise, it will ensure that all employees, representatives, and agents exposed to personal data pursuant to their function are adequately bound by strict confidentiality.

## 5. INTERNATIONAL DATA TRANSFERS

While AC generally does not transfer its personal data outside of the Philippines, the organization, its subsidiaries and affiliates utilize cloud technology in the storage and processing of personal data resulting in transfers of such data to data centers outside of the country. To ensure the protection of such data, we've made it a point to instruct our cloud service providers to limit the location of data servers housing the personal data we process in countries with similar data protection standards and regulations.

## 6. WEB BROWSER COOKIES

Our website may use cookies to enhance your experience. Your web browser places cookies on your device for record-keeping purposes and sometimes to track information about your use of our website. You may choose to set your web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the website may not function properly.

### Data Privacy Terms and Conditions

## I. AYALA ENTERPRISE CIRCLE

Ayala Enterprise Circle is an initiative of Ayala Corporation ("AC" or "we" or "us" or "our") intending to consolidate the efforts of AC and its subsidiaries and affiliates, including Ayala Land, Globe, Bank of the Philippine Islands (BPI), and AC's associates as well as investee companies of AC, its subsidiaries, affiliates and associates (collectively, the "Ayala Group") to engage, support, and drive value for its small and medium enterprise (SME) customers and suppliers, and to create a formal network to upskill, connect and enable SMEs. Through Ayala Enterprise Circle("AEC"), we aim to:

Enable SME owners on how to grow, scale, and optimize their businesses;

Connect SMEs to potential partners and suppliers, experts, and mentors to support the SME growth opportunities; and

Permit SMEs to have a better experience across the Ayala Group.

## II. DATA PRIVACY

### A. Scope

As customers, suppliers and their authorized representatives ("Data Subjects") of Ayala Group, you acknowledge that your participation in AEC may involve the processing of Personal Information and Sensitive Personal information as defined in Section 3 of Republic Act No. 10173 or the Data Privacy Act of 2012 (DPA) (collectively, "Personal Data") that you provide to us when you sign up for AEC and use our services more particularly described in our Terms of Service (our "Services").

### B. Personal Data We Collect

We collect Personal Data to provide our Services, to communicate with you, or to make our Services better.

We collect information, including Personal Data, in three ways: if and when you provide information to us, automatically through operating our Services, and from outside sources.

#### Information You Provide Us

When you register for our Services, you need to provide data including your name, e-mail address, contact number, relationship to the company (for corporate accounts) and birthdate. We also collect information that may not be personal in nature relating to the business including relevant company data such as company name, company website, and business entity government identifiers, such as the Tax Identifier Number (TIN) of the business, SEC Registration Number or DTI Registration Number of the business, as well as identifiers within the Ayala Group including, but not limited to the business' BPI account number and its Globe account or mobile number.

When you submit to us your company/business data, you represent and warrant that: (1) consent has been obtained from such company/business entity in accordance with this consent form and our terms of Service; (2) that you have been designated as having the authority to perform acts on behalf of the company/business entity including the authority to give instructions and to sign documents electronically; (2) that you have been duly authorized to submit the same to us for purposes stated herein; and (3) that the company/business entity you represent shall be legally bound by your actions hereunder.

For the avoidance of doubt, "consent" is used herein to refer to your consent, and to the consent of the representatives of the company/business entity and of the company/business entity itself you are representing and on whose behalf you have registered and/or signed up as member to avail of our Services, as may be applicable.

#### Information We Collect Automatically

We also collect some information automatically through our Services, including:

**Log Information:** This includes data on the way you use our services, such as the web pages you visit, the time and date of your visit as well as your internet protocol (IP) address.

**Device and browser information:** This includes data on your device and browser specifications, such as the type of operating system and version, browser type, and language settings.

**Location Information:** This includes the approximate location of your device from your IP address and information about your precise location via geotags in images you supply.

**Cookie information:** This includes our use cookies and other technologies to help us identify and track visitors, usage, and access preferences for our Services.

#### Information We Collect from Other Sources

We may also obtain other information, including Personal Data, from third parties and combine that with information we collect through our Services.

#### C. How We Use Your Data

We may collect, use, disclose and/or process your information, including Personal Data, for one or more of the following purposes:

To provide our Services, including, but not limited to, setting up and maintaining your account, processing and completing transactions, providing customer service and support, connecting you with AEC partners

and other AEC members, providing you with promotions from across the Ayala Group and AEC partners, or as may be reasonably necessary to fulfil our AEC service obligations.

To further develop and improve our Services, e.g., by adding new features that we think our users will enjoy or will help them use our Services more effectively;

To monitor and analyze trends and better understand how users interact with our Services, which helps us improve our Services and make them easier to use;

To measure, gauge, and improve the effectiveness of our advertising, and better understand user retention and attrition—for example, we may analyze how many individuals purchased a plan after receiving a marketing message or the features used by those who continue to use our Services after a certain length of time;

To monitor and prevent any problems with our Services, protect the security of our Services, detect and prevent fraudulent transactions and other illegal activities, fight spam, and protect the rights and property of the Ayala Group and others, which may result in us declining a transaction or the use of our Services;

To communicate with you, for example through an email, about offers and promotions offered by AEC and others we think will be of interest to you, solicit your feedback, or keep you up to date on AEC and our products;

To personalize your experience using our Services, provide content recommendations, target our marketing messages to groups of our users (for example, those who have a particular plan with us or have been our user for a certain length of time), and serve relevant advertisements;

To comply with the requirements of the law and legal proceedings, such as court orders and legal obligations; and

For other legitimate business purposes.

#### D. Sharing of Information Collected

In line with the aim of AEC to connect SMEs to potential partners, suppliers, experts and mentors, you acknowledge that your Personal Data, including those pertaining to other representatives of the company/business entity that you represent as well as any information relating to the company/business entity which may be provided or submitted to us from time to time for the purposes stated herein, may be shared by us to enable us to perform our obligations under our Terms of Service and on the basis of our legitimate interest (“Shared Personal Data and Other Information”).

##### Sharing within the Ayala Group

Your Personal Data, may be shared within the Ayala Group by granting an access right to servers, databases, or storage devices where all or some of the Shared Personal Data and Other Information is stored and encrypted against unauthorized access. Electronic and/or physical copies of all or some of the Shared Personal Data and Other Information can also be sent or delivered to the members of Ayala Group. The Shared Personal Data and Other Information may likewise be used to contact you about any matter, including updates, future events, promotions and benefits, and to create your profile should you choose to avail any of the programs, services, promotions and benefits being offered.

In order to facilitate the provision of the Services, you and/or the company/business entity you are representing herein agree that AC may also collect and obtain from Bank of the Philippine Islands (BPI) relevant information about you and/or the company/business entity you are representing and on whose behalf you have registered and/or signed up as member to avail of our Services such as, where applicable, your company profile, BPI relationship status and credit profile (“BPI Profile Information”). For this purpose, you and/or the company/business entity you are representing herein expressly authorize

BPI, from time to time, to disclose and share to AC your BPI Profile Information as appearing in BPI's records, and for AC to process and use your updated BPI Profile Information obtained from BPI in accordance with these Terms and Conditions.

#### Sharing with other SMEs and Independent Contractors

We may share your Personal Data including the Shared Personal Data and Other Information with the following third parties to enable us to deliver our Services: Ayala Group partners, suppliers, distributors or resellers for further follow-up related to your interests, AEC partners and other AEC members that offer complementary products and services.

#### Sharing with Third Parties

We may share Personal Data, including the Shared Personal Data and Other Information, with the following third parties for a business purpose:

Third-party service providers (for example, analytics providers, website management, information technology and related infrastructure provision, customer service, e-mail delivery, auditing, and other similar service providers) in order for those service providers to perform business functions on behalf of the Ayala Group;

Relevant third parties in the event of a reorganization, merger, sale, joint venture, assignment, transfer or other disposition of all or any portion of our business, assets or stock (including in connection with any bankruptcy or similar proceedings);

As required by law, such as to comply with a subpoena or other legal process, when we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to government requests, including public and government authorities outside your country of residence, for national security and/or law enforcement purposes.

#### E. Protection of Personal Data and Other Information

Ayala Group shall take appropriate measures to prevent risks of unauthorized access to your Personal Data, the Shared Personal Data and Other Information including implementation of appropriate physical, technical and organizational measures in compliance with the requirements of applicable privacy laws and regulations.

When third parties are given access to Personal Data, including the Shared Personal Data and Other Information, we will take appropriate contractual, technical and organizational measures designed to ensure that personal information is processed only to the extent that such processing is necessary, consistent with our Privacy Policy, and in accordance with applicable law.

#### F. Data Retention and Disposal

Your Personal Data, including the Shared Personal Data and Other Information, shall be retained only for as long as is necessary for the fulfillment of the declared, specified, and legitimate purposes provided above, or when the processing is relevant to such purposes, strictly in accordance with our records retention policy but should not exceed a period of five (5) years, unless otherwise extended by another agreement. After which, your Personal Data, including the Shared Personal Data and Other Information, shall be disposed or discarded in a secure manner that would prevent further processing, unauthorized access, or disclosure to any other party or the public, or prejudice your interests.

#### G. Your Rights as Data Subject

**The Right to be Informed** – We honor your right to be informed of the purposes, scope and methods of personal data processing involved in your registration for Ayala Enterprise Circle. Please note that we are constantly trying to improve and evolve the capabilities of Ayala Enterprise Circle to automate the

validation, verification, and processing of Personal Data. This could involve changes to the purpose, scope and method of personal data collection and processing. To this extent, we shall endeavor to inform you of any such changes and, when necessary, ask you to review and accept supplemental terms covering new programs and services.

**The Right to Object** – You have the right to object to the further processing and disclosure of your personal data at any time. You shall be informed of any changes to the Terms and Conditions and your consent obtained thereto, when appropriate.

**The Right to Suspend and/or Withdraw Consent Anytime** – Whenever data processing is based on consent, you may suspend and/or withdraw your consent at any time. If you suspend and/or withdraw your consent, this will not affect the lawfulness of our collecting, using and sharing of your Personal Information up to the point in time that you withdraw your consent. Even if you suspend and/or withdraw your consent, we may still use your information if we have other lawful bases for processing (e.g., fulfillment of contractual obligations and for legitimate business interests) and such information that has been fully anonymized and does not personally identify you. Unless duly communicated to us in writing and which communication we have acknowledged, the consent you have given upon registration shall remain in full force and effect, and shall continue to authorize us to process your Personal Data, including the Shared Personal Data and Other Information, for purposes stated herein. You agree that suspension and/or withdrawal of consent shall not be presumed from non- use of our Services for any length of time.

**The Right to Access, Correction and/or Blocking** – You have the right to request for a copy of any of your Personal Data processed under these Terms and Conditions. We may charge you reasonable fees to defray the costs of reproduction of the Personal Data being processed. Furthermore, you have the right to have it corrected if you think it is inaccurate or incomplete, subject to the submission of sufficient proof. You have the right to suspend, withdraw or order the blocking, removal or destruction of your Personal Data should you: (a) discover that it is incomplete, outdated, false, unlawfully obtained, used for an unauthorized purpose, no longer necessary for the abovementioned purposes; (b) withdraw your consent thereto; or, (c) discover violations of your right as a data subject.

#### H. Use of Cookies

Ayala Enterprise Circle may from time to time implement identifiers that are transferred to your computer or mobile device that allow us to recognize your computer or device and tell us how and when the Services or website are used or visited, by how many people and to track movements within our website (“Cookies”) or other potential features that allow us or third parties to collect or share information that will help us improve our Site and the Services that Ayala Enterprise Circle will offer. We may link cookie information to your member profile. Cookies may also link to information regarding Services and/or products you have viewed or purchased. This information is used to keep track of your shopping cart, as an example, when we choose to launch more of our Services. We will use Cookies to also deliver content to deliver content specific to your interest and monitor website usage.

Refusal to the use of cookies can be enabled by selecting the appropriate settings on your web browser. However, this may result to not being able to use the full functionality of the Site and our Services

#### I. Google Analytics

Ayala Enterprise Circle may utilize certain Google Analytics functions. Please see this link for how your data is collected and this link for instructions on how to opt-out of any Google Analytics data tracking.

### III. ACCEPTANCE OF THE TERMS AND CONDITIONS, AND RELATED OBLIGATIONS

Acceptance of these Terms and Conditions constitutes your express consent and the express consent of the company/business entity you are representing and on whose behalf you have registered herein to the collection, use, storage, disclosure and general processing of your Personal Data, the Personal Data of

your company's/business entity's representatives including the Shared Personal Data and Other Information by Ayala Group for the purposes stated herein.

Your acceptance shall also be tantamount to you and/or the company/business entity you are representing herein taking full and sole responsibility over the truthfulness, accuracy and completeness of the Personal Data as well as the Shared Personal Data and Other Information you provide or caused to provide to Ayala Group for the stated purposes, and that you undertake to immediately notify AC or Ayala Group of any change thereto. The foregoing also constitutes your express consent as well as the express consent of the company/business entity you are representing herein under the applicable confidentiality and bank secrecy laws of the Philippines and other jurisdictions.

In case of violation hereof or any form of misrepresentation, you and/or the company/business entity you are representing and legally bound by your actions herein commit to defend, indemnify and hold free and harmless AC and the Ayala Group, their directors, officers and employees from any and all claims, suits, liability, loss, cost, damage and/or injury which may arise therefrom or in connection with the implementation and compliance with the authorization conferred by you under these Terms and Conditions .

These Terms and Conditions are supplemented by AC's Privacy Policy (<https://www.ayala.com.ph/privacy-policy>), to the extent that the same is not in conflict with the provisions herein. In case of disagreement, these Terms and Conditions shall prevail.

#### Privacy Statement

JG Summit Holdings Inc. commits to protect and maintain the privacy of your personal information in accordance with the mandate of the Data Privacy Act of 2012. If we ask you to provide information that can identify you, we assure you that it will be used strictly in accordance with this privacy statement.

This sets out how we use and protect the personal information you give when you use this website.

We may change this policy from time to time to better protect your personal information and privacy. Any changes may be viewed on this page, so we advise that you check this at your convenience if you visit this website.

#### WHAT WE COLLECT?

We may collect the following information from you:

Name

Age

Contact information including, mailing address, email address, telephone number

Preferences and interests

Other information that may be used for customer surveys, marketing offers, or online promotions

#### WHEN DO WE COLLECT YOUR PERSONAL INFORMATION?

We may collect your personal information when you:

Visit our website

Contact us by sending an inquiry, leaving a comment, or providing a feedback at our website

Do any transaction through our website such as when you subscribe for information on our products, participate in any of our online activities, etc.

## WHAT DO WE DO WITH YOUR PERSONAL INFORMATION?

We get your personal information to understand your needs and to help better the products that we put on the market. More specifically, we ask for your personal information:

For record purposes.

So we may send you, through any of the contact information that you provided, with promotional materials, special offers, or other information that you may find interesting.

So we may contact you when we or any of our affiliates conduct market analysis or surveys.

For gathering of facts for data analytics of our or of any of our affiliates' products.

When we do cross-selling.

To share with any of our affiliates for marketing, promotional, and other commercial purposes.

When you allow us to collect your personal information, you give us your consent to use it for the purposes mentioned in this page.

## IS YOUR PERSONAL INFORMATION SAFE WITH US?

Yes. Our commitment is to keep your information secure at all times. To prevent loss, destruction, alteration, unlawful access/use, or unauthorized disclosure, we have set up an adequate organizational, physical, and technical security measures to safeguard the information that we collect through this website.

We will keep your personal information until such time that you withdraw your consent, which you can do by sending us a written request for such purpose at our mailbox, 43/F Robinsons Equitable Tower ADB Avenue cor P Poveda St., Ortigas Center, Pasig City Metro Manila. Within twenty-four (24) hours from receipt of your request, we shall destroy or remove your personal information, in whole and permanently, from our records.

## IS DATA SHARING ALLOWED?

If necessary and appropriate, we may share your personal information for purposes of data storage and/or processing only to affiliates and third parties, who shall be bound by the same degree of confidentiality and security obligations.

## HOW CAN YOU CONTROL YOUR PERSONAL INFORMATION?

You have control over the collection and use of your personal information. You may do this as follows:

By sending us a written request, you may access your personal information and see the details. If you wish to make any correction on your data, you may send your written request at: 43/F Robinsons Equitable Tower ADB Avenue cor P Poveda St., Ortigas Center, Pasig City Metro Manila

We shall respond within thirty (30) days from receipt of your request. We may charge you a reasonable administrative fee for the retrieval of your personal information records.

You may lodge a complaint before the National Privacy Commission, if you have reasonable ground to believe that your personal information is being used other than for the purpose for which it was collected.

We will not disclose to, or allow third parties to use your personal information unless you give us your consent or we are required by law to do so.

Your data is in good hands. When you bank with us, your personal information shall be collected. You can be confident that we will take your safety and privacy very seriously.

How Metrobank protects your data:

Your data is protected by law. We will keep your data confidential and use it only within the bounds of applicable Philippine laws, rules, and regulations.

Your data is collected through secure channels. We collect your data through secure contact points, such as our trained branch personnel, our Contact Centers, and our electronic channels.

Your data is stored in our systems and protected by our high security standards. We enforce very strict policies on data within the Metrobank Group, making use of physical, technological, and procedural safeguards to keep our systems secure. Our employees regularly train in matters of protection, privacy, and confidentiality and we impose sanctions and penalties for non-compliance.

Finally, we only engage with outside companies who meet our security standards. Sharing of information shall be subject to authorization procedures and proper approvals.

Appropriate security controls shall be put in place in the transmission of data using secure channels.

We value your data privacy rights

We recognize your right to have control over your personal data. So, in the spirit of trust and transparency, here are what we collect from you and what we use it for.

What data Metrobank collects from you:

Personal data and employment details

Financial information, business interests, and assets

Transaction details with third-party merchants and companies

Video, image, and sound recordings of when you transact in branches or contact us via phone calls.

Non-personal information that can be read on your device when you use Metrobank's websites, apps, and other electronic platforms.

What Metrobank uses your data for:

To protect you. We use your data to further secure your accounts from fraud and other illegal activities.

To keep your information updated. We use your data to validate, verify, and update your information and documents.

To facilitate transactions and offer you relevant products. We share your data within the Metrobank Group and to carefully selected third-party service providers to facilitate transactions and let you know about products and services relevant to you.

To perform legal duties. We use your data to further improve our legal duties and due diligence in anti-money laundering and counter-terrorism efforts as well as other activities required by law.

To settle claims or disputes. We use your data to settle claims or disputes involving our products and services. Your data can also be used for prosecuting or defending Metrobank or its employees if needed.

We recognize your agency and ownership of your data. As such, we recognize the following:

Your rights under the Data Privacy Act of 2012:

The right to know if your data is being processed or has been processed, what data is being processed, and for what purposes.



The right to demand reasonable access to your data and obtain a copy of such data in an electronic or structured format.

The right to object to the processing of your personal data, including processing for direct marketing, automated processing or profiling, and to dispute and correct inaccuracies and errors in your data.

The right to revoke, block, remove, or destroy your data if it's proven to be incomplete, outdated, unlawfully obtained, or used for unauthorized transactions.

The right to damages sustained from inaccurate, incomplete, outdated, false, unlawfully obtained data as well as damages from unauthorized uses of your data.

The right to file a complaint.

How long Metrobank can keep your data

We will keep your data safely stored in our system and regularly updated throughout the entirety of your relationship with us. Only authorized personnel who have accomplished strict security training will have access to it.

If you choose to close your relationship with us, we are obligated to delete your data within 5 years after you formally settle and close all engagements with the bank. Records, back-up tape reels and cartridges containing information are physically destroyed (e.g. removed from their cases, immersed in water and, or cut into small pieces).

Your safety is our priority

We care for the safety and security of all our clients and partners. Because of this, we highly encourage the following:

Protect and update your information. Keep your data safe by making sure your account details, PINs, username, and password are not accessible to others. Use strong passwords and change them regularly. When on electronic platforms, make sure to use devices that are safe and keep your software updated. We will not be able to serve you properly if your information is not updated. Make sure the information you submit is accurate, complete, and not misleading. Keep documents that can verify your information safe and available. If there are changes to your information, inform us immediately.

Contact us through secure channels. Take advantage of our secure channels by contacting us through our website, branches, Contact Center, MetrobankDirect Online, and MetrobankDirect Mobile. When communicating via email, never disclose sensitive information such as account numbers, credit card numbers, or passwords. We will never ask you for these via email. We will also never ask you to click a link to verify your information. If we need sensitive information, an authorized bank representative will get in touch with you.

Report any data issues. If you think your data has been mishandled in terms of confidentiality or integrity, or if you think your data has been tampered with, contact us through any secure channels mentioned above.

Privacy Policy

The Philippine Stock Exchange and its subsidiaries (collectively referred to herein as the "PSE", "we", "us" or "our") are committed to respect and protect your personal data privacy as a visitor of this website and our social media accounts. We will keep secure and confidential any personal information and sensitive personal information ("Personal Data") you may provide us or that the PSE may collect from you, unless required to be disclosed by law, rules or regulations or with your authorization.

Scope

This Privacy Policy ("Privacy Policy") describes the Personal Data that we collect via our Website (as applicable, [www.pse.com.ph](http://www.pse.com.ph), [www.pseacademy.com.ph](http://www.pseacademy.com.ph), and <http://edge.pse.com.ph>) and social media accounts (The Philippine Stock Exchange, Inc. and @PhStockExchange, our twitter and facebook accounts, respectively), how we collect, disclose, and process the Personal Data, and the means by which you can control, to a certain extent, these processes.

By interacting with us, submitting information to us, or signing up for any products or services offered by us, you agree and consent to the PSE, as well as to our representatives and/or agents, collecting, using, disclosing, processing, and sharing amongst themselves your Personal Data, and disclosing such Personal Data to the Securities and Exchange Commission ("SEC"), the PSE's authorized service provider/s and relevant third parties.

This Privacy Policy complements, and does not limit or replace, the purposes for which you provide the PSE with your Personal Data which may be expressly given in any form for submission of Personal Data to the PSE or as required under the law or rules of the PSE. This Privacy Policy does not apply to access to the PSE's trading platforms, whether through the internet or by other means. Access to the PSE's electronic trading platforms is limited to Trading Participants ("TP"), its authorized personnel, and clients, if applicable, in accordance with the TPs' agreements with the PSE.

Your use of this Website and social media accounts and our services, and any dispute over privacy are subject to this Privacy Policy, our Terms and Conditions/Site Disclaimer and Link Policy available from our homepage, and the Terms of Use and Disclosure as posted in our Facebook account, including any applicable limitations on damages and the resolution of disputes. Said Terms and Conditions and Terms of Use and Disclosure are incorporated by reference into this Privacy Policy. If at any time you choose not to accept the terms of this Privacy Policy, you should not use this Website and the social media accounts.

This Privacy Policy applies only in circumstances governed by the Data Privacy Act of 2012 ("DPA"). The PSE may amend this Privacy Policy by posting the amended Privacy Policy on this site.

#### Collection of Personal Data

When you use the Website, we collect Personal Data from you which may depend on your particular interaction with the Website and the services. When we require you to register through the Website to create My Portfolio account, register with the PSE Academy, request training or workshop, inquire or provide feedback, or in order to contact us, we collect Personal Data from you such as your full name, email address, residential address, phone and mobile numbers, title or job title, company and company address, investor type, and a password that you select. Likewise, your interaction with us through social media may give rise to the collection by us of Personal Data such as your name, contact number, and email address, in order for us to respond to your inquiries or refer you to corporate activities. Any additional Personal Data that you may provide through your correspondence(s) with us in connection with your concerns shall also be considered and treated as Personal Data.

#### Use of Personal Data

We use your Personal Data to provide you with services and to respond to your inquiries. We also use your Personal Data as follows:

- To comply with legal and/or regulatory requirements.
- To facilitate your registration of My Portfolio account, enrolment or registration in our activities and to identify you when you log into your account on the Website.
- To request feedback on our services and to notify you about updates or changes to subscriptions, products, and services.
- To conduct market research.

## Disclosure and Sharing of Personal Data

As a Self-Regulatory Organization ('SRO') and for purposes of implementing the full disclosure policy under the Securities Regulation Code ('SRC'), we disclose Personal Data included in the disclosures to us of Listed Companies and of the Trading Participants in compliance with the SRC, its Implementing Rules and Regulations ('IRR'), other applicable laws and regulations, our Rules and Regulations as duly approved by the SEC or when mandated to do so by the SEC, other regulators or government agencies such as the Bangko Sentral ng Pilipinas or the Bureau of Internal Revenue, or upon order of the court.

We may disclose aggregated information that does not identify, or when combined with other information, does not directly and certainly identify any individual.

## Protection Measures

We store Personal Data collected in electronic and paper formats. The security of your Personal Data is important to us and we take reasonable and appropriate steps or measures to protect it from misuse, interference, loss, unauthorized access, modification, and unauthorized disclosure by enforcing and establishing limitations, when applicable, on access to Personal Data, documents storage security policies, security measures to control access to our systems and premises, stringent selection of third party data processors and agents, non-disclosure clauses in agreements, confidentiality agreements and data privacy trainings of our officers and employees, and electronic security measures such as firewalls.

We store your Personal Data physically or electronically with third party data storage service providers. For this purpose, we require non-disclosure agreement and make use of contractual arrangements to ensure those providers to take necessary and appropriate measures to protect that information and to restrict its access or use.

We will not keep Personal Data longer than is necessary for the purpose for which they were collected, unless required otherwise by the SRC, its IRR, our Rules and Regulations, and other applicable laws, and we will take reasonable steps to safely destroy or permanently de-identify Personal Data if it is no longer needed.

## Access and Correction

You are entitled to certain rights in relation to the Personal Data collected from you through the Website or our social media accounts, including the right to access and correct your Personal Data being processed, object to the processing, and to lodge a complaint before the National Privacy Commission ('NPC') in case of violation of your rights as data subject. If you want to access, update, or correct inaccuracies in your Personal Data, or have your name removed from our databases, please email us at [dataprivacy@pse.com.ph](mailto:dataprivacy@pse.com.ph) and we will act on your request unless there are practical, contractual or legal reasons why we cannot process your request. We also reserve the right to refuse requests which, in our opinion, occur with unreasonable frequency or otherwise are unreasonable. Moreover, if you are a registered user of the Website, you can also access online your personal account information and make changes by logging into your account.

## Links

The Website contains links to other sites and when clicking on a link, it is encouraged that you review its privacy policy and decide based on the information provided.

If you have questions or comments about this Privacy Policy, you can contact our Data Protection Officer at [dataprivacy@pse.com.ph](mailto:dataprivacy@pse.com.ph).

## Our Privacy Commitment

2GO is committed to protect your personal data ("Data"). To ensure your confidence in giving us your personal data, , we provide this Privacy Policy outlining how we collect and use your data.

Please read our privacy policy carefully to understand how 2GO collects, uses, protects or otherwise handles your personal data in accordance with Republic Act No. 10173, or the Data Privacy Act of 2012, and its Implementing Rules and Regulations (collectively, the "Data Privacy Act").

## Our services

2GO collects personal information to provide products and services to our customers and stakeholders. 2GO uses collected personal information to perform services necessary for commercial and legitimate business purposes (the "Purposes") such as but not limited to booking of tickets; shipping, freight, brokerage, and warehousing services; parcel, food, and other product deliveries; addressing inquiries and assisting customers; employment-related activities; improving products, services, and processes; data analytics; profiling, marketing communications; and customer-engagement programs.

## Data we collect

Depending on the type of service you require or the type of engagement you will have with us, the data we collect from you may be a combination of any, or all, of the following: name, age, address, contact number, email address, gender, birthdate, or company name.

Should you choose not to provide any of the above personal information, 2GO may not be able to accommodate your request or perform its Services.

## How we collect and process your data

We collect your data during your face-to face, on-line, and over-the-phone interactions with 2GO. We only share your data with employees, authorized representatives, related companies and appointed third party service providers for the purposes indicated in this Privacy Policy. 2GO uses the personal information it collects only for the above-mentioned Purposes as is without further processing. If necessary, 2GO may subject the personal information to additional processing before using the same for such Purposes. The term "processing" herein shall have the same meaning as provided in the IRR of the DPA, to wit: any operation or any set of operations performed upon personal information including, but not limited to, the collection, recording, organization, storage, updating or modification, retrieval, consultation, use, consolidation, blocking, erasure or destruction of data. Your data is processed in secure areas in the Philippines, with exemption to the storage of select data, some of which may be stored in secure offshore locations.

## How we protect your data

Only authorized 2GO personnel are granted access to personal information collected by 2GO. Personal information collected via the internet or other electronic methods is stored in a secure database, while physical records of personal information are stored in locked filing cabinets or in secured warehouse facilities.

## Third Parties

2GO will not share your personal information with third parties unless necessary for the above-mentioned Purposes and unless you give your consent thereto. Such third parties may include 2GO's subsidiaries and affiliates as well as business partners, service providers and contractors or subcontractors. Any personal information shared with such third parties shall also be covered by the appropriate agreement to ensure that all personal information is adequately safeguarded.

We may disclose the Data when required by law or court order, or as requested by other government or law enforcement authorities, or in the good faith that disclosure is otherwise necessary or advisable including and without limitation to protect the rights or properties of 2GO. This also applies when we have reason to believe that disclosing the Data is necessary to identify, contact or bring legal action against someone who may be causing interference with our rights or properties, whether intentionally or otherwise, or when anyone else could be harmed by such activities.

### Minors

Our website is intended only for persons who are at least eighteen (18) years old. We neither offer products or services to, nor knowingly collect personal data of, persons below the age of eighteen (18) years ("Minors") without any legal basis. Should we learn that we were provided with personal data of Minors, we will delete the same from our database unless there is legal basis for keeping and processing such personal data (e.g. contract entered into and/or consent given by the parent or legal guardian of the Minors on their behalf). If you are a Minor, please do not provide any personal data to us, such as your name, age, gender, email address, contact information and the like, and consult your parent(s) or guardian(s) first before visiting our website.

### Retention Period

2GO retains the personal information it collects only for the period allowed under the applicable laws and regulations, including but not limited to the DPA and IRR. 2GO shall immediately destroy or dispose in a secure manner any personal information the retention of which is no longer allowed under the said applicable laws and regulations.

### Your Responsibility and Right to Access or Correct Your Data

You are responsible for the accuracy and correctness of any personal information you provide to 2GO, as well as for the consequences of disclosing your personal information to 2GO and failure to provide the accurate, correct and updated personal information.

You have the right to be informed, to access, to object, to erasure or blocking, to damages, to file a complaint, to rectify, and to data portability in relation to your personal information, which you provided and which 2GO collected and stored, in accordance with the conditions and requirements under the DPA and IRR.

To access and/or correct or update such personal information, please contact the Data Protection Officer (DPO) by sending an email to [dataprivacy@2go.com.ph](mailto:dataprivacy@2go.com.ph) with your full name and the personal information you wish to access or to be corrected or updated. The DPO will contact you within the time required by the law and regulations. Where correction of personal information is not possible, the DPO shall explain the reason for refusing to make such correction.

Should you wish to obtain a hard copy or printout of such personal information, any and all costs related thereto shall be for your own account.

## Inquiry

For inquiries regarding this Privacy Policy, or to exercise your right under the Data Protection Act, please send a written communication addressed to our Data Protection Officer

## BPI Data Privacy Statement

Maintaining your privacy is an important part of the products and services that we provide. This Privacy Statement, hereafter referred to as "Statement", explains how we collect, protect, use, and share information when you access our websites and/or apply for and avail of our products and services.

This Statement outlines the general practices of the Bank of the Philippine Islands ("BPI") in relation to our processes and content which are made available through our network of websites, our online and mobile applications, and social media pages (collectively referred to as "websites"). This Statement also covers the privacy practices for our customers who apply for and obtain products and services from us, such as, but not limited to, deposits, loans, investments, insurance, safety deposit box, and other such products and services that the Bank may offer from time to time.

## Our Privacy Practices

The privacy practices described in this Statement are primarily intended for individuals in the Philippines and are designed to comply with the Data Privacy Act of 2012 (R.A. 10173) and its implementing rules and regulations. When accessing our websites and/or availing of our services from outside the Philippines, you acknowledge and agree that your information may be transferred to and processed in the Philippines following legal and regulatory standards for data protection that may differ from your current or home jurisdictions.

## What We May Collect From You

When you apply for or avail of any product or service that BPI offers or when you interact with our employees, authorized representatives, agents and service providers, we collect your personal information. This may include, among others:

your name and personal particulars such as contact details, address, birthdate, education;

specimen signatures;

government ID details;

financial information (such as income, expenses, balances, investments, tax, insurance, financial and transaction history, etc);

employment details;

business interests and assets;

images via CCTV and other similar recording devices and processes which may be observed when visiting our offices and/or using our other facilities;

voice recordings of our conversations with you

We may, as and when necessary, seek to verify or augment these information with third-party entities including government regulators, judicial, supervisory bodies, tax authorities or courts of competent jurisdiction and, in the process, gain additional information about you.

In the course of availing our products and services, we also collect information about your transactions and dealings which include your account activities, movements and interactions with third parties such as merchants and utility companies.

When you access our websites, we may provide information about us as well as information regarding our products and services. If you have enrolled your account as a condition of use, you may conveniently access your accounts through the website. In the course of using our network of websites and electronic platforms, we may collect non-personal information such as those provided by your device which may include the IP address, operating system, browser type and version, and other machine identifiers. We may track your location if you use our location-based content such as branch or ATM locators. We may likewise use web analytics tools, including those of third parties', that use cookies to collect anonymous information and data generated in connection with your activities when you visit the pages and our network of websites.

We may also collect, use and keep your personal opinions or comments made known to us via feedback or responses to surveys or any other interaction that you had with our employees, authorized representatives, agents and service providers.

#### How We Use Your Information

We use the information collected to deliver and provide the products and services that you have availed to:

approve, facilitate, administer and process applications and transactions;

respond to queries, requests and complaints and improve how we interact with you;

send you statements, billings, notices and other such documents necessary for continued use of our products and services;

conduct studies and researches for the purpose of reviewing, developing and improving our products and services;

perform profile analysis, behavioral modeling and analytics to understand needs, preferences and market trends to be able to improve and recommend suitable products and services;

reach out to you regarding products and services information, including offers, promotions, discounts, rewards; and for personalizing your experience with our various touchpoints such as branches, call center, telemarketing, email, messaging and other channels;

determine the effectiveness of our marketing efforts and initiatives;

provide location-based services such as finding the ATM or branch nearest to you;

perform certain protective safeguards against improper use or abuse of our products and services including fraud prevention;

comply with our operational, audit, administrative, credit and risk management processes, policies and procedures, the terms and conditions governing our products, services, facilities and channels, the Bangko Sentral ng Pilipinas rules and regulations, legal and regulatory requirements of government regulators, judicial, supervisory bodies, tax authorities or courts of competent jurisdiction, as the same may be amended or supplemented from time to time.

comply with applicable laws of the Philippines and those of other jurisdictions including the United States Foreign Account Tax Compliance Act (FATCA), the laws on the prevention of money laundering including the provisions of Republic Act No. 9160 (Anti-Money Laundering Act of 2001, as amended (AMLA) and the implementation of know your customer and sanction screening checks

comply with legal and regulatory requirements such as submission of data to credit bureaus, credit information companies, the Credit Information Corporation (CIC) (pursuant to RA No. 9510 and its implementing rules and regulations) responding to court orders and other instructions and requests from any local or foreign authorities including regulatory, governmental, tax and law enforcement authorities or other similar authorities;

perform other such activities permitted by law or with your consent.

#### How We May Share Your Information

We may share your personal information with our subsidiaries, affiliates and third parties, under an obligation of confidentiality.

We may share personal information with various units within BPI in order to better understand the way you use our products and services. This will allow us to improve our services and offer you opportunities to obtain such other useful products and services that may deliver greater value to you.

We may share information with our subsidiaries and affiliates to likewise offer you additional products and services that we believe you might find interesting.

We may share with third parties that we engaged to support us in delivering our services to you. These may involve anonymous or aggregated information to help improve our products, services, and content.

We may also engage third parties to help us operate our business. These include support in:

complying with legal requirements such as court orders;

enforcing our terms of use including, among others, our rights as creditor to customers availing of our loan or credit products, or such other applicable policies with respect to the services that we provide;

addressing fraud, security or technical issues, to respond to an emergency or otherwise to protect the rights, property or security of our customers or third parties;

to carry out all other purposes set out above.

Further, if you are, become, or apply to become a client of any of our subsidiaries and affiliates, BPI and the subsidiary/ies and/or affiliate/s concerned has the option, but not the obligation to, rely upon, use, and share your relevant personal and/or account information for any of the following purposes:

To facilitate your account opening or application with the concerned subsidiary/ies or affiliate/s;

To validate, consolidate or update your customer information records and/or credit history;

To provide consolidated billings, deposit or investment summaries or other reports as you may request;

To send you reminders, announcements, promotions, offers, invitations and other notifications;

To enroll you in loyalty or similar client-oriented programs of the BPI Group of Companies;

For research purposes or to design banking, financial, securities and investment or other related products or services for your use;

For promotional and/or marketing activities of BPI or of the concerned subsidiary/ies or affiliate/s; and/or

To comply with a legal obligation to which BPI or the concerned subsidiary/ies or affiliate/s is subject.

We may transfer, store, and/or process your personal data outside the Philippines. In doing so, we will comply with the Data Privacy Act and its implementing rules and regulations.



We wish to assure you that we do not, and will not, sell personal data to any third parties. All our engagements with third parties shall be fully compliant with our obligation of confidentiality imposed on us under the applicable agreements and/or terms and conditions or any applicable laws that govern our relationship with you.

#### How We Protect Your Information

We fully recognize the value of your personal information particularly as it may include sensitive personal information such as your gender, government-issued IDs, etc. Appropriately, we strive to maintain the confidentiality, integrity and availability of your personal information by employing physical, technological and procedural safeguards. We train our employees to properly handle your information. Whenever we engage other companies to provide services for us, we require them to protect personal information aligned with our own security standards.

#### How Long Do We Keep Your Information

Your personal information shall be retained for as long as the purpose for which it was collected, and such other purposes that you may have consented to from time to time, remains in effect and until such time as it is no longer required nor necessary to keep your information for any other legal, regulatory or business purposes.

#### You Have Rights

In respecting your rights to privacy, you may opt to tell us:

not to send you marketing materials via email or SMS;

not to share your information with our subsidiaries and affiliates or with other companies that we have business with provided that such information is not critical nor required by applicable laws and regulations in maintaining the services that you have availed with us;

to provide you with information that we currently have about you subject to restrictions applied to us as a bank and a company operating in the Philippines by certain laws and regulations;

to update your information;

about your other concerns relating to how we collect, use, share, protect or dispose your information.

We may charge a fee for processing your request/s for access and/or update. Such a fee depends on the nature and complexity of your request. Information on the processing fee will be made available to you prior to making the request.

#### How To Contact Us

For any queries, clarifications or requests on any aspect of this Statement, the exercise of your rights pertaining to your personal information or to provide any feedback that you may have about our processing of personal information, please visit any of our branches or get in touch with our Contact Center via our 24 hour hotline at (+632) 889-10000 or available toll-free numbers listed here. You may also email us at [privacy@bpi.com.ph](mailto:privacy@bpi.com.ph) which is manned during business hours.

You may also write our Data Protection Officer at:

DATA PROTECTION OFFICER

Bank of the Philippine Islands

Tower One, Ayala North Exchange

6796 Ayala Avenue corner Salcedo St.

Legaspi Village, Makati City 1226

Philippines

#### Changes to Our Privacy Statement

We may modify or amend this Privacy Statement from time to time to keep up with any changes in relevant laws and regulations applicable to us or how we collect, use, protect, store, share or dispose of your personal information. Any relevant updates will be posted on the BPI website.

Personal Information/ Data - refers to any information whether recorded in a material form or not, from which the identity of an individual is apparent or can be reasonably and directly ascertained by the entity holding the information, or when put together with other information would directly and certainly identify an individual.

Sensitive Personal Information/ Data - refers to personal information:

About an individual's race, ethnic origin, marital status, age, color, and religious, philosophical or political affiliations;

About an individual's health, education, genetic or sexual life of a person, or to any proceeding for any offense committed or alleged to have been committed by such person, the disposal of such proceedings, or the sentence of any court in such proceedings;

Issued by government agencies peculiar to an individual which includes, but not limited to, social security numbers, previous or current health records, licenses or its denials, suspension or revocation, and tax returns; and

Specifically established by an executive order or an act of Congress to be kept classified.

BPI subsidiaries and affiliates - members of the BPI Group of Companies such as, but not limited to, Ayala Plans, Inc., BPI Asset Management and Trust Corporation, BPI Capital Corporation, BPI Century Tokyo Lease & Finance Corporation, BPI Century Tokyo Rental Corporation, BPI Direct Banko, Inc., A Savings Bank, BPI Europe, PLC, BPI Express Remittance Centre HK Limited, BPI Family Savings Bank, Inc., BPI Forex Corporation, BPI International Finance, Limited, BPI Investment Management, Inc., BPI/MS Insurance Corporation, BPI-Philam Life Assurance Corporation and BPI Securities Corporation.

#### PRIVACY POLICY

For countries outside of the Philippines, please [click here](#).

ABS-CBN Corporation, a corporation duly organized and existing under Philippine laws, with business address at Sgt. Esguerra Avenue corner Mother Ignacia Street, Quezon City 1103, Philippines (including its affiliates and subsidiaries, "ABS-CBN") is committed to protecting your privacy and developing technology that gives you a powerful but secure and safe online experience. This Privacy Notice (the "Privacy Notice") applies to and governs data collection, recording, updating, modification or corrections, usage, sharing, storage, retention and destruction or disposition (collectively, "data processing") by ABS-CBN in the websites owned and/or operated by ABS-CBN, including the website you are currently accessing (the "Website"). You are hereby requested to accept and consent to the data processing rules and practices described in this Privacy Notice so that you may continue to use and enjoy the Website.

Insofar as ABS-CBN processes your personal data for purposes of using and enjoying the Website, ABS-CBN shall comply with its obligations on data privacy, as specified in Republic Act No. 10173, otherwise

known as the “Data Privacy Act of 2012”, its implementing rules and regulations, and all other relevant data privacy laws. Where applicable, ABS-CBN shall likewise comply with relevant data privacy laws of the country or territory where you are a citizen, a resident or otherwise accessing the Website.

ABS-CBN encourages you to review the privacy statements or policies of websites you choose to link to from the Website (the “Linked Sites”) so that you can understand how these Linked Sites collect, use and share your information. ABS-CBN is not responsible for the privacy statements or policies or other content on websites downloaded from the Website and other websites operated by third parties.

## I. Data Processing

ABS-CBN’s activities, procedures and objectives in relation to data processing are guided by, consistent with and pursuant to the principles of transparency, legitimate purpose and proportionality as provided by law.

### A. Data Collection:>

#### 1. Personal Information you provide to ABS-CBN:

To allow you to access and/or use the Website, including the creation, registration or maintenance of a user account specific to you (the “Account”), ABS-CBN may ask you to provide certain contact and personal identifiable details, such as your name, e-mail, home, work or some other address, telephone numbers (landline or mobile), as well as sensitive personal information, such as nationality, birthday, marital status, gender, educational attainment, occupation, religious, philosophical or political affiliations, family background, government issued data like social security number and passport details. ABS-CBN also collects anonymous demographic information, which is not unique to you, such as your ZIP code, preferences, interests and favorites. Please note that providing additional information about yourself may reveal your identity even when using the Website as “Anonymous” user.

Further information may be collected when ABS-CBN exchanges communications with you, for example, if you submit a request, contact ABS-CBN’s support team, or report a violation or complaint to ABS-CBN’s Data Privacy Officer at [dpo@abs-cbn.com](mailto:dpo@abs-cbn.com) in accordance with your rights as provided below.

Any such information you provide ABS-CBN is used for its internal purpose only and/or in connection with the Website, and will be treated with utmost confidentiality.

Any false, incorrect, or outdated information may impair ABS-CBN’s ability to provide you with the Website and to contact you when necessary. ABS-CBN will explicitly indicate the fields for mandatory completion. If you do not enter the requisite data in these fields, you may not be able to continue to use the Website.

Content or materials you upload and any other information you submit in the Website will be posted along with other personally identifiable information. Therefore, you must exercise caution and common sense when submitting these content, materials or information. At the very least, you should demonstrate the same degree of caution as when publishing personal information by means other than the Internet and cellular services.

#### 2. Account Log-in Details you will use

For some websites of ABS-CBN, you may be required to log-in to your Account. To login, you must use your username and password that ABS-CBN allocated to you or that you have selected for your Account (the “Account Log-in Details”). ABS-CBN may also establish and require from time to time additional or different means of identification and authentication for logging in and accessing the Website or for accessing certain features or designated sections of the Website.

Please note that the Account Log-in Details will be used to identify you when you use the Website. Your username will be included along with any information you submit for posting. It will therefore be visible to others.

Your Account Log-in Details are under your responsibility. You are fully accountable for any use or misuse of your Account and personal information as a result of conveying your Account Log-in Details to someone else. You must maintain your Account Log-in Details in absolute confidentiality and avoid disclosing them to others. We encourage you to change your password frequently and at least once every six (6) months.

### 3. Meta-data that ABS-CBN collects from your use of the Website and view of sponsored Content

ABS-CBN keeps track of your surfing and browsing of the Website and its Linked Sites, collects information about your use of the Website, and may collect information about the services that you use and how you use them, like when you visit different parts of the Website or view its sponsored content, and what selections you make.

ABS-CBN may also automatically collect certain technical information such as:

(a) Device information. ABS-CBN may collect device-specific information (such as your hardware model, operating system version, unique device identifiers, and mobile information if you use a mobile device to access the site);

(b) Log information. When you use the services or view content provided by ABS-CBN, ABS-CBN may automatically collect and store certain information in server logs. This information may include:

- details of how you used our service, such as your navigation paths and search queries; • mobile related information if you access the Website using your mobile device;
- internet protocol address;
- device event information such as crashes, system activity, hardware settings, browser type, browser language, the date and time of your request and referral URL; and
- cookies that may uniquely identify your browser or your account.

For example, ABS-CBN may record the frequency and scope of your use of the Website, the duration of your sessions, the web pages that you visit, information that you read, content that you use or create, advertisements that you view or click on, your communications with other users and third parties, the Internet Protocol (IP) address and the name of the domain that serve you to access the Website, and the geographic location of the computer system that you are using to log-in. Such data is usually automatically collected and stored among others in log files of the Website's computer servers.

(c) Location and/or Route Information. Whether as "Anonymous" or as registered user, when you use your Mobile Phone with a copy of the Website, ABS-CBN collects your location and route information. ABS-CBN uses that information to provide you and other users with the Website. ABS-CBN may make further use of your location and route information by providing you information about sites, shops and other places and attractions in your close vicinity.

### 4. Cookies

ABS-CBN may install "cookies" to help you personalize your experience with the Website. A "cookie" is a HTTP file that is placed on your browser by a web page server. Cookies cannot be used to run programs or deliver viruses to your device. Cookies are uniquely assigned to you, and can only be read by the web page server of the Website that issued the cookie to you.

You can accept or decline cookies by modifying your browser setting to decline cookies if you prefer. Unless you have modified your browser setting to decline the cookie, if you continue to use the Website, the cookie will be automatically installed. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Website or the Linked Sites you visit.

One of the primary purposes of cookies is to provide a convenience feature to save you time by informing the web server that you have returned to a specific page. For example, if you personalize the website pages, or register with Linked Sites or services, a cookie helps the Website to recall your behavioral information on subsequent visits. When you return to the Website, your behavioral information from your previous visits can be retrieved, so the Website and its features can be customized based on your data.

#### 5. Information collected by the government

You acknowledge that, pursuant to Republic Act No. 10175, or the Cybercrime Prevention Act of 2015 (the "Cybercrime Law"), law enforcement authorities, with due cause, shall be authorized to collect or record by technical or electronic means traffic data in real-time associated with specified communications transmitted by means of a computer system.

Traffic data refer only to the communication's origin, destination, route, time, date, size, duration, or type of underlying service, but not content, nor identities.

Pursuant to the Cybercrime Law, the integrity of traffic data and subscriber information relating to communication services provided by a service provider shall be preserved for a minimum period of six (6) months from the date of the transaction. Content data shall be similarly preserved for six (6) months from the date of receipt of the order from law enforcement authorities requiring its preservation.

#### B. Data Usage:

##### 1. Performance of services

The information gathered by ABS-CBN about you is used to operate the Website and deliver the services you have requested.

##### 2. Behavior Tracking for Customer Customization

ABS-CBN keeps track of your surfing and browsing of the Website and its Linked Sites, essentially logging information about the sections and web pages that you visit and the actions you take. ABS-CBN monitors these connections in order to determine what ABS-CBN services are most popular and use this data to deliver customized content and advertising within the Website to customers whose behavior indicates that they are interested in a particular subject area. Generally, ABS-CBN monitors your browsing behavior to give you – the customer - the most efficient service and the most satisfactory experience that ABS-CBN can provide.

If you do not wish ABS-CBN to track your behavior in our Website, your option is limited to closing the Website.

##### 3. Marketing, Promotions and Surveys

ABS-CBN also uses your personal data to inform you of other products or services available from ABS-CBN, its affiliates, subsidiaries and external business partners. Thus, ABS-CBN may contact you for any or all of the purposes below:

- (a) to market, promote and advertise our products, services, events, initiatives and activities;
- (b) to customize our advertising, promotional and marketing activities;

(c) to conduct research, survey and perform statistical analyses of user behavior in order to measure relative consumer interest on our various products, services and activities; and

(d) to promote and manage our customer loyalty program(s).

From time to time, ABS-CBN may also contact you to participate in surveys on your opinion of current services or of potential new services that may be offered by ABS-CBN, its affiliates, subsidiaries or partners. Your participation in the survey is optional and not a condition for the continued use or access to the Website.

#### 4. Aggregated Data and Analytics

ABS-CBN may also use collected data to create aggregated anonymous data and to use and share such data with its affiliates, subsidiaries, external business partners and Trusted Contractors (as defined below), for research, analysis and evaluation to improve ABS-CBN's performance and delivery of services. ABS-CBN shall make commercially reasonable efforts to remove or obscure your personally identifiable information that are used for aggregated and analytics purposes.

#### C. Data Sharing:

##### 1. Cross-Promotions with ABS-CBN Affiliates, Subsidiaries, and External Business Partners

ABS-CBN may, from time to time, contact you on behalf of its affiliates, subsidiaries and external business partners about a particular offering that may be of interest to you. In these cases, your unique personally identifiable information is not transferred to the affiliate, subsidiary or external business partners.

##### 2. Services of Trusted Contractors engaged by ABS-CBN

ABS-CBN has contracted and may further contract trusted third party service providers to perform certain activities on behalf of ABS-CBN, to help ABS-CBN in delivering the services to you, or to help ABS-CBN in performing statistical analysis, sending you email or postal mail, providing customer support or arrangement for deliveries ("Trusted Contractors"). These Trusted Contractors may have access to, process, record, use, store, retain, or destroy, your personal data for the purposes stated in this Privacy Notice. All such Trusted Contractors are prohibited from using your personal data except to provide these services to ABS-CBN, and are required to keep and maintain the confidentiality of your data. ABS-CBN shall be responsible to you for safeguarding your personal information, unless you have entered into an agreement with such Trusted Contractor that would directly allow them to use and disclose your personally identifiable information.

Please note that ABS-CBN shall never sell, rent or lease its customer lists to third parties.

##### 3. Disclosures

Except as otherwise expressly provided in this Privacy Notice or in the Terms of Use of the Website or as otherwise expressly authorized by you, ABS-CBN will not give any of your personal information to any third party. However, ABS-CBN does not guarantee the security of any of your private transmissions against unauthorized or unlawful interception or access by third parties. Further, you hereby acknowledge that ABS-CBN may have to disclose such information to its authorized agents or representative, employees, consultants, and personnel on a need to know basis in any and all instances when such disclosure is necessary for the execution of efforts geared towards overall customer satisfaction, which include information dissemination through marketing or telemarketing of ABS-CBN and its subsidiaries' and affiliates' products and other means, facilitating services requests and maintenance work, and the like. Furthermore, ABS-CBN can (and you authorize us to) disclose any information about you to private entities, law enforcement agencies or government officials, as ABS-CBN, in its sole discretion, believe necessary or appropriate to investigate or resolve possible problems or inquiries, or as otherwise required

by law, regulation, legal process or governmental request or in order to comply with an investigatory, legal, regulatory or administrative proceeding (including a subpoena, civil investigative demand or similar process) or a court order, or to edit, refuse to post or to remove any information or materials, in whole or in part, in ABS-CBN's sole discretion

Nonetheless, ABS-CBN does not disclose sensitive personal information without your explicit consent.

#### 4. Community Services

The Website may contain bulletin board services, chat areas, news groups, forums, communities, personal pages, calendars, and/or other message or communication facilities designed to enable you to communicate with the public at large or with a group (collectively, "Community Services"). ABS-CBN has no obligation to monitor the Community Services. You agree to use the Community Services only to post, send and receive messages and material that are proper and related to the particular Communication Service. You agree to be responsible for any personally identifiable information or personally sensitive data that you disclose through the Community Services, which may be collected and used by any third party.

#### 5. Integration with social networks

You may choose to share information between your Account and your social network accounts (such as Facebook, YouTube, Instagram, Twitter). Through this option, you may choose to have personal information and other content about you available from social networks, transmitted and shared through the Website. Similarly, you may choose to have personal information and other content about you available from ABS-CBN, including your location and route information, transmitted to and shared through your social network account if you choose to share this information.

When you connect to the social network account through the Website for the first time or otherwise make the Website interact with your social network account, you will be asked to permit the social network to share your personal information stored on such social network with the Website. ABS-CBN collects your information from your social networks account only in accordance with your privacy settings you have set up under your social networks accounts. Accordingly ABS-CBN only collects such information which you allowed the social network(s) to share with third parties (such as your name, email address, list of friends, profile picture, other information you make publicly available via the applicable social network and/or other information you authorize us to access by authorizing the social network to provide such information) subject to the privacy settings that you have set in such social network accounts. You understand that the Website may access, make available and store (if applicable and as permitted by the third party social network and authorized by you) the information in your social network accounts so that it is available on and through your Account with ABS-CBN.

By setting your Account to integrate with social networks including by signing onto ABS-CBN through your social network accounts, you agree to share information (including personally identifiable information) between ABS-CBN and these social networks, for the purposes provided under this Privacy Notice and such social networks' privacy notice.

The social network's use of information made available by ABS-CBN is governed by that social network's privacy notice and controlled by the social network, not by this Privacy Notice or ABS-CBN.

Please note that certain information which you have defined as private on your third party social network accounts may become public to other ABS-CBN users through the Website if you have defined such information to be public on the Website.

#### D. Data Storage, Protection, Retention:

##### 1. Storage

Your personal data are stored in ABS-CBN corporate database and systems located in its principal office, or in corporate subscribed cloud storage, or data storage facilities, such as servers, located in Philippines and the United States of America. The database is controlled and can be accessed electronically only by select administrative staff of ABS-CBN or its duly authorized Trusted Contractors.

## 2. Security Measures

ABS-CBN implements reasonable and appropriate organizational, physical, and technical security measures to protect any data, such as personal information, meta-data or otherwise, that ABS-CBN collects from you.

These security measures aim to maintain the confidentiality, integrity and availability of your personal data against any accidental or unlawful destruction, alteration, and disclosure, as well as against any other unlawful processing. ABS-CBN uses commercially reasonable methods, technology and tools to secure your personal data from unauthorized access, use or disclosure. ABS-CBN secures the personally identifiable information you provide in the Website in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal data (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

ABS-CBN also has stringent protocols, policies and procedure for the collection, processing, and storage of personal data, including but not limited to ensuring that office spaces and work station shall provide privacy to anyone processing your personal data, encrypting your personal data during storage and while in process, restricted access protocols, authentication procedures and regular scanning, testing and upgrading of its security measures against data breaches

## 3. No Liability for Other Users' Conduct

ABS-CBN takes great measures to provide you with the best experience you can have while using the Website. However, ABS-CBN has no control over the conduct of any user, and disclaims all liability in this regard. Users are advised to carefully and thoroughly consider whether or not to make public or available any information and carefully examine all necessary details related to any communication with other users prior to any engagement or communication being made.

Participating in any user's activities as a result, directly or indirectly, from using the Website, is entirely at your own risk. ABS-CBN is not a party to any agreement entered into between the users in any circumstances. The user has the sole and ultimate responsibility regarding compliance with all laws, regulation or any other duty. ABS-CBN does not accept any liability for any loss, damage, cost or expense that you may suffer or incur as a result of or in connection with your participation in any activity or event initiated, held or conducted by a user or a third party nor in connection to any agreement between the users or third parties, including any activity or event related in any way, directly or indirectly, the Website or the use thereof.

## 4. Retention

ABS-CBN will retain your personal data for the duration it deems necessary for its reasonable business needs to ensure full delivery and performance of the services you require or for as long as necessary to fulfil the purposes ABS-CBN collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements, or for complying with any applicable law, regulation, legal process or governmental requests.

To determine the appropriate retention period for personal data, ABS-CBN shall consider the amount, nature, and sensitivity of the personal data, the potential risk of harm from unauthorised use or disclosure of your personal data, the purposes for which ABS-CBN process your personal data and whether ABS-CBN can achieve those purposes through other means, and the applicable legal requirements.



Thereafter, your personal data may be anonymized or destroyed. When anonymized for research or statistical purposes, your personal data will and can no longer be associated with you, in which case ABS-CBN may use this information indefinitely without further notice to you. ABS-CBN may at all times review, retain and disclose any other information as ABS-CBN deems necessary to satisfy any applicable law, regulation, legal process or governmental request and ABS-CBN's needs and necessities. By doing so, ABS-CBN does not either expressly or impliedly endorse, affirm or in any manner assume any responsibility for such communications.

### III. Your Rights under this Privacy Notice

#### A. Rights to your Personal Data

ABS-CBN recognizes and adheres to your rights to your personal data as provided under relevant data privacy laws. At any time you may deem necessary or convenient, you may correct, edit, modify or update the personal information or sensitive personal information that you provided in the Website.

Further, you have the right to:

- (a) access, retrieve, copy, and otherwise be informed about your personal data that was processed, manner by which such data were processed, date when your personal data was last accessed and modified;
- (b) dispute the inaccuracy in your personal data;
- (c) suspend, withdraw, or order the blocking, removal, or destruction of your personal data from ABS-CBN's system;
- (d) be indemnified for any damages you may have sustained due to such inaccurate, incomplete, false, unlawfully obtained or unauthorized use of your personal data attributable to ABS-CBN fault or negligence; and/or
- (e) object to the processing of your personal data, including processing for direct marketing, automated processing or profiling.

Should you wish to exercise any of the foregoing rights, please contact us, by sending an email to [dpo@abs-cbn.com](mailto:dpo@abs-cbn.com). ABS-CBN shall endeavor to reply to or otherwise act on your concerns without undue delay and in any event within one (1) month from our receipt of your email. That period may be extended by a further period of two (2) months where necessary, taking into account the complexity and number of requests. ABS-CBN will inform you of any such extension within one (1) month of receipt of your email, together with the reason for the delay.

#### B. Changes to this Privacy Notice

ABS-CBN may amend this Privacy Notice at any time in its sole discretion. Any amendments or modifications to this Privacy Notice may be effected by ABS-CBN through announcements made through the Website and/or written notice, advice or material sent to you.

#### C. Contact Information

ABS-CBN welcomes your comments, questions and suggestions regarding this Privacy Notice. You may contact ABS-CBN at [dpo@abs-cbn.com](mailto:dpo@abs-cbn.com). ABS-CBN will use commercially reasonable efforts to promptly reply to your comments and/or questions.

#### D. Opting out

At all times you may de-register or cancel your Account or uninstall the Website, by using the Website's uninstall option, or by using the programs removal feature of your operating system. Following the uninstallation process, ABS-CBN will not be able to collect any further location based information from you, or provide you with location based information about sites, shops and other places and attractions in your close vicinity.

In some circumstances, you can ask us to delete your personal data. If you wish to remove personally identifying details from ABS-CBN's servers, please contact [dpo@abs-cbn.com](mailto:dpo@abs-cbn.com) for the facilitation of the request.

## Privacy Statement

### Your Right to Privacy

Date: 25th May 2018

At Advanced Computer Software Group Limited, we recognise the importance of protecting your personal information and we are committed to safeguarding your privacy.

Our privacy policy ensures we protect the trust you place in us when you provide us with your personal information.

Our privacy policy reflects the spirit and content of the General Data Protection Legislation.

We understand that individuals are concerned about privacy, so we have instituted policies intended to ensure that their personal information is handled in a safe and responsible manner.

As we continue to develop our processes and take advantage of technologies to improve the services we provide, it may be necessary to modify our policy. We therefore encourage you to refer to this policy on a regular basis so that you understand our current privacy policy.

### Scope

This Statement applies to Customer Information only.

Any references to 'we', 'us' or 'our' in this Statement refer to Advanced and its subsidiaries.

Any references to 'you' or 'your' refers to the individuals for which Advanced processes Personal Data.

### Definitions

#### Statement

Statement means Privacy Statement. In this Statement, we explain how we collect, store, use, maintain and retain Customer Information.

As a Data Processor, we will process all Customer Data strictly on behalf of our customers in accordance with our contractual agreements with them and/or as required or permitted by law.

#### Customer

Customer refers to the existing customer of Advanced who have purchased our products and services.

#### Marketing Leads & Prospective Customers

These are the individuals who are not our existing customers but receive marketing communications from us, based on our legitimate interest or their consent via opt-in (and who may subsequently receive marketing communications from us or our selected partners (again based on our legitimate interest or

where it has been expressly consented to). The Personal Data of these individuals is collected through lead generation by our marketing team or via third party data providers.

#### Customer Information

Customer Information means Personal Data we collect from visitors to our websites and data we collect about our existing customers, marketing leads and prospective customers in the course of our marketing activities.

Advanced is the Data Controller in relation to Customer Information.

#### Customer Data

Customer Data means Personal Data which our customers and/or their end-users input or upload into the customer portals or services provided to them by Advanced. This does not include Customer Information collected directly by Advanced for business activities such as sales and marketing.

Advanced is Data Processor in relation to the Customer Data.

All Customer Data is processed in accordance with the Services Privacy Statement published on our products and services.

#### Services Data

Services Data means the data that resides on Advanced, customer or third party systems to which Advanced is provided access to perform services, including cloud environments, test environment, development and production environments, in order to perform any of the services, including but not limited to:

Consultancy & Training

Professional services

Support services

Hosting

IT and Administrative operations

Technical Services

Managed Services

Advanced is Data Processor in relation to Services Data and treats it in accordance with the terms of the contractual agreement with you.

#### Personal Data

Under the EU's General Data Protection Regulation (GDPR) Personal Data is defined as:

“any information relating to an identified or identifiable natural person ('data subject'); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person”.

#### Data Processor

Under the EU's General Data Protection Regulation (GDPR) Data Processor is defined as:

“data processor, in relation to personal data, means any person (other than an employee of the data controller) who processes the data on behalf of the data controller.”

## Data Controller

Under the EU’s General Data Protection Regulation (GDPR) Data Controller is defined as:

““data controller” means a person who (either alone or jointly or in common with other persons) determines the purposes for which and the manner in which any personal data are, or are to be processed.”

## Data Processing Activities

1. Mobile App Users
2. Customers, Marketing Leads & Prospective Customers
3. Visitors to our Website
4. Visitors to our Offices
5. Other individuals who contact Advanced
6. Suppliers and Sub-contractors
7. Partners and Resellers
8. Staff
9. Job Applicants

### 1.Mobile App Users

Mobile apps have their own privacy statements explaining why and how personal data is collected and processed by those apps. Please refer to the privacy statement provided within those applications.

### 2.Customers, Marketing Leads & Prospective Customers

#### How we use Customer Data and Services Data?

If you are an existing Customer and want to know how we process personal information in relation to our products and services, please see our Services Privacy Statement. Please note that this is only applicable to existing customers who are hosted by Advanced.

#### How we use Customer Information?

Existing Customers: We use Customer Information for marketing purposes to make our Customers aware of new products, offers, events and product upgrades that they might find useful. We also send relevant business communications and support related information to keep you informed about our services and business updates and certain products and services provided by our selected partners.

Marketing Leads & Prospective Customers: We use your Personal Data for marketing purposes to make our prospects aware of products, offers, events that they might find useful. We also send relevant business communications to keep you informed about our services and business updates and certain products and services provided by our selected partners.

The Personal Data we collect from Customers, Marketing Leads and Prospective Customers will be used for the following purposes:

#### Direct Marketing

Updates regarding products and services

Providing our products and services via our selected sales and delivery partners

Event Invites

Surveys

Our legal basis for processing your Personal Data:

Legitimate interest – telemarketing, B2B/B2G email marketing

Consent - email marketing based on individual opt-in (and please also see data sharing below)

Any legitimate interests pursued by us, or third parties we use or selected partners that we work with, are as follows:

Promoting our products

Product upgrades and updates to existing customers

The legitimate interests specified above are related to the products and services you currently use from Advanced (if you are an existing Customer), products and services provided by Advanced that you don't currently use or products and services that would be of interest to your company, the sector you operate in or the job role you hold.

We do not collect or process special categories of Personal Data (as defined in GDPR) for marketing activities.

Under what circumstances will Advanced contact you?

Our aim is not to be intrusive, and we undertake not to ask irrelevant or unnecessary questions. Moreover, the information you provide will be subject to rigorous measures and procedures to minimize the risk of un-authorised access or disclosure.

Retention Period

Existing Customers: Advanced will process and store Personal Data for marketing purposes as long as you are a customer of Advanced and use our products and services. However, if you choose to opt-out of communications, we will remove your details from our marketing database.

Leads & Prospective Customers: If Advanced received your data from a third party (Third Party Data/Lead Generation Provider), your data will be processed and stored for one year or the length of the contract with the data provider. If Advanced collected data directly from you and you opted in to receive marketing communications from us, we will store and process your data as long as you do not opt-out.

3.Visitors to our Website

How we use your information?

We collect and use your Personal Data to provide you with information and advice about products or services that you may request using the Contact Form on the website. We also use cookies to help us provide you with a personalised service, and to help make our websites, applications and services better for you. [Click here to view our Cookies Policy.](#)

We may also collect non-personally identifying information about your visit to our websites based on your browsing activities. This information may include the pages you browse and products and services viewed. This helps us to better manage and develop our sites, to provide you with a more enjoyable,

customized service and experience in the future, and to help us develop and deliver better products and services tailored to your individual interests and needs.

#### Retention Period

Advanced will process and store Personal Data for marketing purposes, if you opt-in to receive marketing communications from us, as long as you do not opt-out. If you do not opt-in, but choose to get in touch with us using the Contact Us form on our website, we will retain your data for 12 months in order to communicate with you.

#### 4.Visitors to our Offices

We endeavour to keep our premises secure by deploying appropriate security measures such as building access control, CCTV and maintaining visitor records.

##### How we collect and use your data?

CCTV surveillance is in place at the head office based at Ditton Park, Slough. The only areas covered by the CCTV are the front office and the NOC room. The images captured are securely stored and only accessed on a need-to-know basis by authorised personnel.

The front office at Advanced located at Mailbox, Birmingham is also under CCTV surveillance, but this is installed and maintained by the building management. Advanced is not the owner of this CCTV equipment or the data collected by it. However, executive members of the Advanced staff can request access to the relevant CCTV images for security reasons, if and when required.

We require visitors to our offices to sign in at reception. Our visitor records are securely stored and only accessible on a need-to-know basis.

#### Retention Period

CCTV recordings are automatically overwritten after 3 months unless they are required to be kept for an investigation resulting from an identified issue.

Visitor records (hard copy registers) maintained by reception are kept up to 2 years from the date on which the register is full.

#### 5.Other individuals who contact Advanced

Individuals, who are not our data subjects, may contact us via phone, email or other means for various reasons of their own. In such cases, the individual is in control of the information they provide and we will only use the data for the purpose of responding to the communication.

#### 6.Suppliers and Sub-contractors

We process personal data about our suppliers, including sub-contractors and other individuals associated with both, (our 'Supplier' or 'Suppliers') who are directly or indirectly involved in providing services to Advanced.

##### How we use Supplier personal data?

We use Supplier personal data for the following purposes:

Receiving Services: We receive and process personal information from our Suppliers about their staff as necessary to receive services from our Suppliers.

Providing relevant services to our clients: we process Supplier personal data in order to deliver services to our customers, whereby Suppliers are involved in delivering those services.

Managing business and business services: we process personal data to manage our relationship with our Suppliers and developing business and services. This includes processing personal data for maintaining and using IT systems, website administration, application management and other business activities.

Information Security, Quality & Risk Management: personal data may be processed as part of our strategy and schedules to maintain quality, manage risks and deploy security measures. This includes activities such as vulnerability scanning, quality monitoring, auditing, and supplier security assessments. Any data that we process under this provision will be processed in compliance with the contractual agreement(s) with our Suppliers.

Legal & regulatory compliance: Subject to business-specific legal and regulatory requirements, we are required to process personal data and maintain records containing personal data.

#### Retention Period

We retain personal data processed by us for as long as necessary for the purpose for which it was collected in line with our contractual agreement with our Suppliers.

We may retain personal data for longer periods where required by applicable law or regulation or to establish, exercise or defend our legal rights as provided for in the data protection legislation.

#### 7.Partners and Resellers

We process personal data about our channel partners, including resellers and other individuals associated with both (our 'Partner' or 'Partners'), who are directly or indirectly involved in purchasing products and services from Advanced.

#### How we use Partner personal data?

We use your Partner personal data for the following purposes:

Providing Services: We receive and process personal information from Partners about their staff as necessary to provide products/services to our Partners.

Providing relevant services to Partner clients: we process Partner personal data in order to deliver services to Partner customers, whereby youthe Partner is involved in delivering those services.

Managing business and business services: we process personal data to manage our relationship with our Partners and developing business and services. This includes contacting Partners with updates regarding new products and offers.

Legal & regulatory compliance: Subject to business-specific legal and regulatory requirements, we are required to process personal data and maintain records containing personal data.

#### Retention Period

We retain personal data processed by us for as long as necessary for the purpose for which it was collected in line with our contractual agreement with the Partners.

We may retain personal data for longer periods where required by applicable law or regulation or to establish, exercise or defend our legal rights as provided for in the data protection legislation.

#### 8.Staff

We collect and process Personal Data of our staff for employment, administrative and management purposes.

The details of our processing activities for staff are provided in the Privacy Notice for staff available on the Advanced Hub.

## 9. Job Applicants

Our recruitment privacy policy is displayed on the Careers page when you apply for a job. Additional information is also provided during relevant stages of the recruitment process.

### Data Sharing

Will Advanced share your personal information with anyone else?

We may pass your Personal Data on to:

Other member firms of the Advanced group for the relevant purpose(s). All the member firms have a consistent data protection framework and comply with the data protection legislation.

Third-party service providers or selected sales or delivery partners contracted to Advanced in the course of dealing with you. Any third parties that we may share your data with are obliged to keep your details securely, and to use them only to contact you for marketing purposes that you have either consented to or that we or they have a legitimate interest in or requirement to fulfil the service they provide to you on our behalf, such as cloud storage, event check-in and monitoring. When you opt out or they no longer need your Personal Data to fulfil any relevant service, they will dispose of the Personal Data in line with Advanced's procedures. If we wish to pass your sensitive Personal Data (as defined in the GDPR) on to a third party we will only do so once we have obtained your consent, unless we are legally required to do otherwise.

Auditors and other professional advisers.

Law enforcement or other government and regulatory agencies or to other third parties as required by, or in accordance with, the applicable law or regulation.

### Data Transfer outside EEA

Advanced has offices and subsidiaries outside EEA and we share data with authorised personnel at these offices on a need-to-know basis. We have deployed appropriate safeguards in compliance with the data protection legislation in order to be eligible for data transfer to our offices outside EEA.

We also use third-party applications or cloud based service providers located outside EEA. In all such instances, we ensure that there are appropriate safeguards in place in line with the data protection legislation.

### Security

Information security is an integral part of our business. We adopt industry best standards and have implemented an Information Security Management System based on the requirements of ISO 27001 to ensure we have the relevant controls to keep our data secure. We have robust policies and processes which have been verified by a UKAS accredited certification body. To ensure our commitment to security, the policies have been endorsed by our senior management and are embedded into our working culture.

### Data Subject Rights

#### Right to Access

Advanced, at your request, can confirm what information we hold about you and how it is processed. This right can be exercised by:

Existing Customers: call the Support Desk.;

Staff: refer to the guidelines in Privacy Notice for staff available on Advanced Hub.;

Job applicants: refer to the recruitment privacy policy on careers page.;



Others: send an email to [dataprotection@oneadvanced.com](mailto:dataprotection@oneadvanced.com).

We will aim to respond to any requests for information promptly and within the time limits required by the data protection legislation and other applicable law. Please note that you will be required to verify your identity in order to receive the information.

#### Right to Rectification

Existing Customers: You may update your data by amending your personal details held within the relevant application or via any suitable customer support portal that you may have access to as an Advanced customer. Alternatively, you can contact the Support Desk to get your details rectified.

Visitors to our website, Leads and Prospective customers: You may update your personal information submitted via our corporate website by contacting us via the Contact Form on our website.

Job applicants: Refer to the recruitment privacy policy on careers page.

Others: Please email us at [dataprotection@oneadvanced.com](mailto:dataprotection@oneadvanced.com).

Subject to applicable law and regulations and applicable checks, we endeavor to update our records based on the accurate information provided by you.

#### Right to object

You have the right to object to direct marketing based on legitimate interest. We use legitimate interest as the lawful basis for direct marketing. You can opt-out of this anytime by following instructions provided here.

#### Withdrawal of consent

We do not rely on consent for our processing activities except for certain email marketing activities. In such an instance, you have the right to withdraw consent at any time. You can do this by following instructions provided here or clicking on unsubscribe link in the relevant email that you received from Advanced.

#### Right to be informed

This Privacy Statement is intended to provide you with information about the personal data we collect about you, and how it is used. We intend to keep this Privacy Statement updated to reflect any change(s) in our processing activities.

#### Other Rights

In addition to the rights specified above, you also have other rights such as a right to erasure, right to restrict processing, and right to data portability.

If you wish to exercise any of these rights, please contact:

Existing Customers: Call the Support Desk;

Staff: Refer to the guidelines in Privacy Notice for staff available on Advanced Hub;

Job applicants: Refer to the recruitment privacy policy on careers page;

Others: Send an email to [dataprotection@oneadvanced.com](mailto:dataprotection@oneadvanced.com).

#### Privacy Policy

#### Purpose

Adventist Medical Center Manila (AdventistMed) provides medical care based on the hospital's objective, which is constant realization of high quality medical care and better services toward patients and staff. To provide immediate and accurate medical care depending on a patient's condition, the information regarding patients is necessary.

AdventistMed is committed to protecting the privacy of patients and staff's information. We are required by law to protect personal information and comply with the Data Privacy Act (DPA) and other relevant legislation relating to confidentiality and privacy. This policy outlines the management of personal information at AdventistMed to satisfy the requirements of this legislation.

#### Responsibility

AdventistMed is required by law to maintain the privacy of staff and patients information; provide notices that describes the ways how we use their information; and to follow the terms of the notice currently in effect.

#### Target Audience

This policy relates to staff, patients, and their families, visitors, members of the public, and external organizations.

#### Definitions

AdventistMed-Adventist Medical Center Manila

DPA-Data Privacy Act

#### Policy

##### Collection

AdventistMed only collects Personal Information necessary to perform our functions:

##### Employee Information

Name

Sex

Height

Weight

Blood Type

Citizenship

Birth Place

Birth Date

##### Contact Information

Address

SSS, TIN, PhilHealth No.,PAGIBIG No., PRC Licence No.

Religion

##### Spouse Information

Children Information

Educational Attainment

Employment History

Patient Information

Name

Birthday

Age

Sex

Status

Nationality

Religion

Occupation

Physician

Medical History

Height

Weight

Residence Address and Telephone

Business Address and Telephone

Accompanied By and Relationship

AdventistMed provides all patients with a copy of "What Happens to Information About Me?" brochure outlining the key information about the organisation's information handling practices and how a patient can access their information. Information will be collected by fair and lawful means, where possible directly from the patient themselves.

To conduct business globally and comply with government regulations (employment, tax, insurance, etc.), AdventistMed collects various personal and other data depending on staff's employment responsibilities, citizenship, and other factors. If the staff send any unsolicited data to AdventistMed by any means the staff explicitly consent to storage, destruction, processing, disclosure, and/or any other use by AdventistMed or any subcontractor of AdventistMed.

#### b. Use and Disclosure

AdventistMed may use the health information for treatment purposes, billing of services, and conducting normal business, known as health care operations. Examples of how we use the information include:

Treatment. We keep records of the care and services provided by the hospital. Health care providers use these records to deliver quality care to meet the patient's needs. For example, the doctor may share the health information with a specialist who will assist in patient's treatment. Some health records, including confidential communications with a mental health professional and substance abuse records, may have additional restrictions for use and disclosure under Philippine Law.

**Payment.** We keep billing records that include payment information and documentation of the services provided. The information may be used to obtain payment, insurance company, or another third party. We may also contact the insurance company to verify coverage of care or to notify them of upcoming services that may need prior notice or approval. For example, we may disclose health information about the services provided to claim and obtain payment from insurance company or Medicare.

**Health Care Operations.** We use health information to improve the quality of care; train staff and students; provide customer service; manage costs; conduct required business duties; and make plans to better serve our communities. For example, we may use the health information to evaluate the quality of treatment and services provided by our physicians, nurses, and other health care workers.

**Training.** We use health information for training purposes, doctors-in-training and students of co-medical professions will be also present during medical practice, nursing, and/or treatment.

**Employment.** We use employee's record to identify and communicate with the applicant and/or staff of AdventistMed. We also use the data to comply with human resources requirements and government regulations and to provide employee benefits (compensation, health insurance, expense reimbursements, etc.)

**Legal requests and investigations.** We may disclose any data about the patient and staff when, in our opinion, such disclosure is necessary to prevent fraud or to comply with any statute, law, rule or regulation of any governmental authority or any order of any court of competent jurisdiction.

**Third-party service providers.** We may, from time to time, outsource some or all of the operations of our business to third-party service providers. In such cases, it will be necessary for us to disclose your data to those service providers. In some cases, the service providers may collect data directly from you on our behalf. We restrict how such service providers may access, use and disclose your data.

**Agents.** We employ other companies and individuals to perform functions on our behalf. Examples include processing compensation, providing employee benefits, and performing legal and other professional services. These agents have access to your data as needed to perform their functions, but they are not permitted to use it for other purposes.

In general, information is only used and disclosed for the primary purpose for which it was collected. Generally, this is for the purpose of employment, providing care and treatment or purposes directly related (i.e. billing records; payment transaction; claim of insurance; doctors, nurses, and students training).

We may use or disclose information for other purposes, which are permitted under law. For example: to lessen or prevent a serious threat to public health, welfare or safety.

Individual patient consent is obtained for use or disclosures for purposes that are not directly related to primary or secondary purposes. AdventistMed normally transfers information to the referring doctor after a patient is discharged or after an emergency or outpatient visit. Patients (or guardians) are able to request this does not occur. AdventistMed will make health information relating to an individual available to another health service provider if requested by the individual. Information that is de-identified, ensuring an individual's identity cannot be ascertained, is not covered by the Data Privacy Act 2012 and may be used and disclosed without consent.

All AdventistMed staff will sign confidentiality agreements and Terms of Agreement as part of their employment contract, and are subject to disciplinary action if there is a breach. AdventistMed employees must take reasonable steps to keep all current personal information it holds up-to-date, accurate, and complete.

### c. Protection Measure

AdventistMed employs security measures and technologies, such as password protection, encryption, physical locks, etc., to ensure the confidentiality of personal data. If the staff are authorized to have access to the personal data of others, it is important that he/she take appropriate safeguards to protect this personal data. Examples include:

Paper and other hard copies containing personal data should be secured in a locked location when not in use.

Computers and other access points should be secured when not in use by logging out or locking.

Passwords and user ID's should be guarded and not shared.

When no longer necessary for business purposes, paper and hard copies should be immediately destroyed using paper shredders or other approved devices.

Do not leave copies in unsecured locations waiting to be shredded or otherwise destroyed.

Do not make or distribute unauthorized copies of documents and other tangible mediums containing personal data.

Electronic files containing personal data should only be stored on secured computers and not copied or otherwise communicated to unauthorized individuals within or outside of AMCM.

AdventistMed has a specified manager to handle the patient and staff information safely and properly and only authorized AdventistMed personnel have access to these personal information. Moreover, we also consolidate rules and regulations, perform staff training, and conduct audits. We strive for secured and accurate maintenance to prevent unauthorized access, loss, destruction, and leakage of patient and staff personal information.

Patients personal information will be stored in a database for fifteen (15) years (after discharge, inquiries, requests are acted upon) after which physical records shall be disposed of through shredding, while digital files shall be anonymized.

Employees' record are permanently stored in 201 file storage room.

AdventistMed monitors Internet traffic to detect access to inappropriate websites or other materials. AdventistMed also uses email filters to block spam and computer viruses. It is possible that some legitimate email messages and websites may be blocked or hindered by these filters.

### d. Openness

The patient privacy brochure is available to anyone who asks for further information on AdventistMed information handling practices. AdventistMed has a complaints process to address patient's concerns relating to the care and handling of their personal information.

Privacy Notices are posted in all areas that collects personal information. Privacy Policy is endorsed to all Department Heads to remind all their staff about the existing Privacy Policy.

### e. Access and Correction

Patients and staff are able to request access to their personal information held by AdventistMed, as set out in the Data Privacy Act of 2012. In some circumstances, access may be refused and an explanation will be provided. They also have a right to request an amendment to incorrect information.

### f. Identifiers

A numeric identifier such as Hospital/Patient Number and Employees' Number is allocated to each patient that attends AdventistMed to enable ongoing care and treatment to be provided.

g. Anonymity

In general, it is impracticable for AdventistMed to provide healthcare and employment to individuals anonymously.

h. Trans-border Data Flow

AdventistMed will only transfer information in circumstances where the information will have appropriate protection; where the transfer is necessary for the provision of service to the individual; or where consent has been obtained. Transfer or closure of the practice of a health service provider in the event AdventistMed or part thereof is sold, transferred, amalgamated or closed down, health information will be handled in accordance with Data Privacy Act of 2012.

i. Direct Access to Systems for other Health Service Providers

In some cases, external healthcare providers will be able to access a joint database of patient/client data, on condition that:

The participating healthcare provider signs a confidentiality form (or equivalent); and

Their participating clients sign consent.

Patients Right to Privacy

Request special restrictions on how we use and share health information. We will consider all requests for special restrictions carefully and implement those required by law and carefully consider other requests and notify the patient of our decision.

Request that we use a specific telephone number or address to communicate with AdventistMed. Patient may make this request in writing during registration.

Inspect and receive a copy of their health information, including medical and billing records. Fees may apply. Under limited circumstances, we may deny access to a portion of health information and may request a review of the denial.

Request an amendment to their health information.

Request an accounting of certain disclosures we made of patient health information. The request must include a specific time period. The first accounting is free but a fee will apply if more than one request is made.

Patient may request a paper copy if they received this notice electronically.

Violations of Policy

Compliance with this Privacy Policy is important to AdventistMed. Any potential violation of these privacy policies should be reported to the Data Protection Officer at [dataprotection@amcmanila.org](mailto:dataprotection@amcmanila.org). Failure to follow these privacy policies may result in discipline, up to and including imprisonment, of the employee.

Evaluation

Regular document revision and review of relevant report will be used to evaluate the effectiveness of this policy.

AdventistMed reserves the right to change, supplement and/or amend this notice at any time; in such case this will be notified through our website and/or any other methods allowed by applicable law.

Data Protection Officer

Should you have any concern or complaint about your privacy, please let us know through our data protection officer.

Rossel R. Roldan

Data Protection Officer

Adventist Medical Center Manila

[dataprotection@amcmanila.org](mailto:dataprotection@amcmanila.org)

(632) 525 9191 loc. 622

Introduction

AirAsia Com Travel Sdn Bhd is concerned about your right to privacy. Therefore, AirAsia together with the AirAsia Group of Companies (hereunder defined) pledge to be responsible when gathering your personal information and to protect your privacy in every possible way. Although this Privacy Statement is not a contract and does not create any legal rights, it serves as an expression of our commitment to protecting private personal information.

AirAsia Com Travel Sdn Bhd and its subsidiaries ("AirAsia", "we", "us", "our") are Malaysian entities indirectly owned by AirAsia Group Berhad ("AAGB"). AirAsia Com Travel Sdn Bhd is a wholly owned subsidiary AirAsia Digital Sdn Bhd ("AAD"). AAGB, AAD and its respective affiliates shall collectively be known as AirAsia Group of Companies. For avoidance of doubt, affiliates shall mean an entity, present and future, that directly or indirectly, through one or more intermediaries, controls, is controlled by, or is under common control with AirAsia. The term "control" (including the terms "controlled by" and "under common control with") means the possession, directly or indirectly, of the power to direct or cause the direction of the management and policies of AirAsia, whether through the ownership of voting securities, by contract or otherwise.

We reserve the right to amend, modify, add, delete and make corrections to this Privacy Statement at any time and will notify users of the same by updating the statement on the website and by including a "NEWLY UPDATED" label with the "PRIVACY STATEMENT" link on the websites for a period of 30 days. After the 30-days' period, the updated version(s) of the Privacy Statement shall supersede all previous versions of the Privacy Statement with automatic effect, without any further action by us. You acknowledge and agree that all your Personal Information collected or processed by us (including all information already in our possession), shall be processed in accordance with the terms of the most recent version of the Privacy Statement found on the Website.

This Privacy Statement describes the information that we collect, how it is used, when it may be shared with others, and how we safeguard its confidentiality and security.

This Privacy Statement is applicable to all users of this Website and those who have provided their personal information to any third party providers of products and services.

Information collection

We collect and maintain information that you enter on our Website or give us in any other way (collectively, "Personal Information"). You can choose not to provide certain information, but you may not be able to enjoy all the features of our Website and services provided by us. Personal Information we collect from you helps us to personalise and continually improve your online experience. Here are the types of Personal Information that we collect:

Personally Identifiable information e.g. Name, photo, facial features, gender, date of birth, nationality, passport/identification card number, passport expiry date, passport issuing country and country of residence;

Contact information e.g. address, email address and phone numbers;

Payment information e.g. credit or debit card information, including the name of cardholder, card number, card issuing bank, card issuing country, card expiry date and banking account details;

Transaction information e.g. information relating to your purchase of products or services made on the Website;

Health information or medical records; and

Technical information e.g. IP address and device ID

Audio material e.g. Voice sample when using Voice Search

When you interact with applications created by us, we may collect information about your location and mobile device. The information may be used to provide you with location-based services such as search results and marketing content. You may decline to share your Personal Information with us, or disable location services on your mobile device at any time.

#### Use of information collected

We may use the Personal Information for the following purposes:

AirAsia Group of Companies who have access to this Personal Information with our permission and who need to know or have access to this Personal Information in order to: perform the service requested by you (including to make, administer, and manage reservations or handle payments, "single sign-on", and customer service); analyze how you use this Website and other websites belonging to AirAsia Group of Companies, improve and provide new and personalized offers, products and services, and marketing, for purposes of research, analytics, to develop and improve any existing and future products or services offered by us, to explore further potential initiatives, to optimise research, improve our forecasting abilities, and for other business purposes of AirAsia Group of Companies; detect, prevent, and investigate fraudulent transactions and/or activities, other illegal activities, and data breaches; internal (audit/compliance) investigations; or as otherwise required or permitted by applicable law.

Administrative Purpose e.g. processing, confirming, fulfilling and completing your transactions and requests for our products and services.

Third Party Suppliers of products and services such as accommodation properties and/or providers of products and services who fulfil your transaction. These suppliers may contact you as necessary to obtain additional information about you to facilitate and fulfill your transaction.

Our Service Providers who provide data processing services to us (for example web hosting), or who otherwise process personal information for purposes such as credit card and payment processing, business analytics, customer service, marketing, or distribution of surveys, to facilitate the delivery of online services and advertising tailored to your interests, and/or fraud prevention. Our service providers will only process information as needed to perform their functions. They are not permitted to share or use the information for any other purpose.



Business Partners with whom we may jointly offer products or services, or whose products or services may be offered on our Website. If you choose to access these optional services, we will on occasion share your Personal Information with those partners.

Where Required or Permitted by Law - such as to protect ourselves against liability, to respond to subpoenas, judicial processes, legitimate requests, warrants or equivalent by law enforcement officials or authorities, to investigate fraud or other wrongdoing or as otherwise required or necessary in order to comply with applicable law, protect our legitimate interests or to the purchasers in connection with any sale, assignment, or other transfer of all or a part of our business or company. We may also, in compliance with applicable law, disclose your Personal Information to enforce or apply the terms and conditions applicable to our services or to protect the rights, property, or safety of AirAsia, our users, or others.

Business Reorganization - such as part of any sale, assignment or other transfer of our business, or transition of service to another provider. We will ask for your consent if required by applicable law.

We provide appropriate protections for such sharing as required by applicable law to prohibit third parties from using your Personal Information for their own purposes, and to address the security and confidentiality of your Personal Information. Except as disclosed in this Privacy Policy or as required or permitted by applicable law, we will not disclose your Personal Information to third parties without your consent.

If you have elected to subscribe to the AirAsia Membership, the use of your personal information will be subjected to the AirAsia Membership Terms and Conditions.

In the employment scenario, we would use information that you voluntarily provide to compare against the job specification / criteria we are seeking / intending to employ.

#### Sharing of Information Collected

We may share your Personal Information to:

AirAsia Group of Companies;

payment network operators and credit card verification providers, (including VISA, MasterCard, China Union Pay, where applicable), governmental agencies, regulatory authorities, if and when required;

Government authorities and agencies such as airport, customs, immigration, safety and security personnel;

data analytics, marketing agency, third party suppliers of products and services, business partners or service providers, parties which have business or contractual dealings with AirAsia and the AirAsia Group of Companies, and other third party who is able to demonstrate that you have explicitly consented to the disclosure of your Personal Information by us to such third party (collectively known as "Authorised Third Party")

Your Personal Information may also be shared or transferred to any of our actual and potential assignee, transferee or acquirer (including AirAsia Group of Companies and our affiliates and subsidiaries), or in connection with any corporate restructuring or exercise including our restructuring to transfer the business, assets and/or liabilities.

In addition, you agree and acknowledge that the rights you have granted AirAsia to use, collect, disclose and otherwise process your Personal Information (as described in this Privacy Statement and any other agreements between us and you), may be transferred or assigned to any actual and potential assignee, transferee or acquirer of AirAsia and/or one or more members of the AirAsia Group of Companies for securitisation purposes, in connection with any capital or fund-raising exercise carried out by the AirAsia

group. Such transfer or assignment of rights will not affect your ability to exercise any of your rights regarding your Personal Information. At all times, we will ensure that you shall continue to have the ability to exercise all rights over your Personal Information (as provided under applicable data protection laws). In the event of foreclosure of the security, data that forms part of the security may be transferred to the transferee / assignee / acquirer and processed by them for their own purposes, but your statutory rights to your Personal Information will continue to subsist nevertheless.

As part of our effort to serve you better, we are constantly enhancing and expanding our products and services to fulfill your ever-growing needs. In order to realise this business aim, we will from time to time share your Personal Information with the AirAsia Group of Companies and the Authorised Third Party to make available promotions, offers, products or services which may or may not belong to us. However, to ensure that you will not receive unwanted communications, only information with regards to promotions, offers, products or services which are relevant to the transaction you have completed with us will be shared.

In the circumstances set out in this Privacy Statement where we share your Personal Information to a third party, we will ensure that the security measures that such party has in place in relation to the processing of your data are at least as stringent as those employed by us, if not better. This does not apply where we are required to pass your information to a certain third party by operation of the law.

In the event we go through a business transition, such as sale of part or all of our assets, merger or acquisition, restructuring or insolvency, your Personal Information and/or the rights therein over your Personal Information, will likely form part of this transition and be transferred.

We may share your anonymous and/or aggregated information about all our users with the AirAsia Group of Companies and/or third parties.

For any inquiries regarding the handling and management of Personal Information disclosed to, or shared with AirAsia Group of Companies and/or third parties hereunder, you can contact us in the manner described under the "Contact Us" section below.

## Cookies

Cookies are small files containing information which are downloaded to your device when you visit our Website. We use cookies to recognise your preference information, keep track of your bookings and purchases and facilitate site administration. If you continue to browse our Website without changing your web browsers or device settings that control cookies, you agree to receive cookies when you use the services on our Website.

Most web browsers automatically accept cookies, but, if you prefer, you may set your browser to prevent it from accepting cookies. The "help" portion of the toolbar on most browsers will tell you how to disable cookies.

It is important that you prevent unauthorised access to your password and your computer. You should always log out from your AirAsia membership account after using a shared device. [Click here](#) for more information on how to logout.

There are 4 types of cookies used on our Website:

**Functionality:** These cookies enable you to use our Website. These cookies are essential to enable you to browse our Website and use certain features. Disabling them may prevent you from using certain parts of the Website. Without these cookies, features like login, booking and paying activity cannot be provided. These cookies also help keep our Website safe and secure.

**Preference:** These cookies store information such as your preferred country, language selection and website preferences. Without these cookies, our Website may not be able to remember certain choices

you've previously made or personalise your browsing experience by providing you with relevant information.

**Analytics:** These cookies collect information about how you use our Website such as which pages you visit regularly. These cookies are used to provide you high-quality experience by doing things such as tracking page load, site response times, and error messages.

**Content/Advertising:** These cookies gather information about your use of our Website so we may improve your experience and provide you with more relevant content and advertising. They remember that you've visited our Website and help us understand usage of our Website. Some of these cookies are from third parties that collect information about users of our Website in order to provide advertising (on our services and elsewhere) based on users' online activities (so-called "interest-based advertising") on our Website and elsewhere online. The third parties involved in interest-based advertising collect internet browsing information (e.g. websites visited, time of visit) across different websites and over time, and they may use the information they collect on our Website to provide you ads (from us and other companies) across the internet.

#### Data storage

The headquarters of AirAsia is located in Malaysia. However, we may transfer and store your Personal Information on our servers located overseas. Such transfers are necessary pursuant to our contract with you and/or our contract(s) with the relevant third parties.

We will secure the storage in compliance with the minimum security measures prescribed under the Personal Data Protection Act 2010 of Malaysia, its regulation and standards, in the following manners:

register those who have access to the storage;

control and limit access based on necessity;

maintain proper record of access and transfer of Personal Information;

ensure all employees of AirAsia AirAsia Group of Companies' protect confidentiality;

conduct awareness programmes to educate employees on responsibility to protect Personal Information;

establish physical security procedures;

bind third parties involved in processing of Personal Information; and

do not use removable device and cloud computing service to transfer or store Personal Information without written consent from AirAsia's senior management.

#### Your consent

AirAsia, AirAsia Group of Companies, third party suppliers of products and services, business partners or service providers engaged by us will obtain your consent to collect and use your Personal Information at the time of collection, subject to certain legally prescribed circumstances where your consent is not required. Where required by law, AirAsia will adopt an 'opt-in' policy to obtain your express written consent when collecting your Personal Information. You may be asked, for example, to click next, continue, proceed, sign a form or tick a box.

Generally, in using the Website, you consent to the collection and use of your Personal Information by us in the ways described above (which may change from time to time) unless and until you inform us to the contrary. You may submit a request to withdraw your consent at any time by contacting us. By providing us Personal Information of any third party individual(s), you represent and warrant that the individual(s)

has been informed of and consents to the terms of this Privacy Statement, as may be amended from time to time.

However, we will provide you with an avenue to unsubscribe from receiving marketing, communications, promotional offers, newsletters or any other communications from us.

#### Access to and Correction of Your Personal Information

We will be able to provide you or make any correction to your stored Personal Information upon receiving a request via our e-form.

#### Minors\* Under Age of Majority

We cannot distinguish the age of visitors to our Website. If you are a parent or guardian of someone under the age of majority in the territory you're residing in, who has provided us his/her Personal Information without your knowledge and consent, you may request that we remove such information by contacting us.

#### External and Third Party Sites

This Website may contain links to websites maintained by third parties ("External Sites"). These External Sites are provided to redirect you to another website to enable purchase of Products and Services, or for your reference and convenience only. AirAsia does not operate, control or endorse in any respect such External Sites or their content. You assume sole responsibility for use of these External Sites and are therefore, advised to examine the terms and conditions and privacy statement of those External Sites carefully.

#### Contact Us

Should you have any queries, concerns or complaints in relation to our handling and management of your Personal Information or this Privacy Statement, please contact our Compliance Officer at [airasia\\_privacycompliance@airasia.com](mailto:airasia_privacycompliance@airasia.com).

#### Terms of Use

With reference to the terms and conditions on the use of our Website, please refer to our Terms of Use for further information.

#### FrieslandCampina Privacy Statement

Everyday, Royal FrieslandCampina provides millions of consumers all over the world with dairy products containing valuable nutrients. At FrieslandCampina, we feel responsible to protect the personal data of our consumers and business partners and to safeguard your privacy. We believe in the importance of keeping our services transparent, personal and reliable. We invite you to familiarize yourself with this Privacy Statement, which we developed to inform you about the way we collect, use and protect your information.

##### 1. About This Privacy Statement

This Privacy Statement describes the collection and use of your personal information by ALASKA MILK CORPORATION, a FrieslandCampina company. It applies whenever one of our websites, mobile apps, social media pages or hardcopy forms redirects you to this statement on [www.frieslandcampina.com](http://www.frieslandcampina.com). This Privacy statement does not apply to the use of your personal information by websites that are not operated by FrieslandCampina, even though links to these websites may be included on ours.

This Privacy Statement may change when prompted by new developments. FrieslandCampina advises you to read this Privacy statement regularly, in order to stay up to date on any changes. In case of major changes, we endeavour to inform you pro-actively.

This Privacy Statement was last updated on 19 May 2018.

## 2. AT A GLANCE – How We Use Your Information

Click on the following topics to find out how we are using your personal information.

Contacting Customer Service

Subscribing to a Newsletter

Participating in Contests, Events and Loyalty Programmes

Ordering Online

Visiting Our Websites & Using Our Apps

Taking Part in Panels, Tastings Surveys

Interaction Via Social Media

### 2.1 Contacting Customer Service

If you contact our customer service by telephone, email, social media or by completing an online form, we register your query in our customer service database. We also register your name, address, telephone number, email address and all other personal data provided by you.

We only use the data to respond to you, handling your complaints and, after removing all items that relate to you, for improving our products and services.

Your personal information will be stored for no more than two years.

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### 2.2 Subscribing to a Newsletter

If you subscribe to our newsletters or leave your phone number for this purpose, your name, email address and phone number will be used to inform you about FrieslandCampina products, and related promotions and events. You may choose to give us more details, such as your age, gender or profession. We also store your interaction with our newsletters, for instance whether you opened the email or clicked on items in the newsletter. We use this information to get to know you better and to personalize our newsletters, for example by:

- > Showing events that are organized in your region
- > Highlighting products or offers based on your age, gender or consumption behaviour
- > Sending a special offer on your birthday

We also use the information to display advertisements of our products that may be interesting to you on third-party websites, like Facebook and Google.

In case you also interact with us via contests and events, join our loyalty programs or order online, we add this information to your newsletter profile.

We keep you on our mailing lists until you choose to unsubscribe by clicking on the unsubscribe link in each newsletter. You can also send an email to [consumer@alaskamilk.com](mailto:consumer@alaskamilk.com). If you want to keep receiving

newsletters but do not agree to us sharing your information for displaying advertisements, send us an email too.

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### 2.3 Participating in Contests, Events and Loyalty Programmes

You can take part in our contests and events. Examples are our prize contests, cashback actions, (free) samples, sweepstakes, loyalty programmes and organised excursions to farms.

We collect your personal data, such as your name, address, email address and age. Your information is used to confirm your registration, to verify eligibility and to execute the event. If you subscribe to a newsletter when taking part in an event, we link the information to your (newsletter) profile.

In addition this Privacy statement, campaigns or promotions may be governed by additional privacy terms. Please take a moment to familiarize yourself with such terms before participating in any such campaigns or promotions.

Your information will be stored as long as the contest or event is running, and a bit longer to be able to analyse data and measure effectiveness. This will never exceed two years after the event is closed, though.

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### 2.4 Ordering Online

If you choose to buy our products in our web shops, we use your information to conclude your order, to ship the products and to contact you in relation to your order.

We register your contact and payment details, such as name, address, email address, account, bank account number and credit card details. We also store your purchase history and payment history.

Your information will be stored for two years. Your transactional information (wire transfer details), will be stored longer to comply with laws.

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### 2.5 Visiting Our Websites & Using Our Apps

When you are using our websites or apps, we collect technical information about your device and your interaction with our websites and apps.

We collect information such as:

- > The IP address of your device
- > Information on the operating system and browser of your device
- > Your interaction with our websites, apps and online advertisements

If the website you visit or the app you use enables login, we also connect the information to your personal account (like your webshop or loyalty programme account), to optimise your browsing experience and provide you relevant information across all channels. Find out more about how we're using your information to build profiles in section 3.4 below.

### Cookies

We use cookies to collect the information. Cookies are small data files that are created on the device you use to visit our website. Cookies prevent you from repeatedly providing your data, specifying your choices

or putting products in your shopping basket. They allow us to show you advertisements of our products on third-party websites. So, your information also becomes available to the other parties involved in publishing our advertisements. We will always seek your consent, before using these type of cookies.

Cookies used for advertising are stored on your device for a maximum of twelve months following your last visit. You can always disable cookies yourself or delete them from your device. You can find all details in our Cookie Statement. If you choose to delete cookies, our website may not operate as optimally as before, and some services may no longer be available to you.

#### Geolocation / GPS

We also use your geolocation in some of our apps, but only when you have enabled this. We use your device's GPS signal to push certain content to your device, such as a movie, loyalty points or website links when you're near a specific location or in a geographic location.

We do not store your historical locations. We only use your last known location. We store your visits to geographic areas which were marked for specific campaigns or events (such as the Campina Farm Days). This information is deleted when the campaign or event is finished. You can switch off sharing location/GPS data in your (mobile) device settings at any time.

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## 2.6 Taking Part in Panels, Tastings & Surveys

If you choose to take part in one of our consumer panels, tastings or surveys, we use your input to improve our products and services. We value your opinion, as it enables us to bring high-quality dairy products to our consumers.

If you occasionally take part in a panel, tasting event or survey on the street or at one of our business partners, FrieslandCampina normally does not collect and use identifying information like your name, address or contact details. We may ask for, or use, information like age and gender to be able to analyze your input and successfully market our products.

If you take part in an online survey to give your opinion about our products, such as when clicking on a link to a survey in one of our newsletters, we will use your identifying information by:

- > Linking surveys to your (loyalty) account to automatically capture gender, age, and region
- > Connecting your opinion to your consumption behavior, which is stored in your profile

This enables us to obtain more valuable input from you and to better understand your preferences. Apart from improving our products, we also add this information to your profile. Find out more about how we build profiles in the MORE INFORMATION section below.

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## 2.7 Interaction Via Social Media

### On our social media pages

When you communicate with us via social media (Twitter, Pinterest, YouTube, Instagram, Facebook and so on), we will receive some of your information. You can communicate on our social media pages by:

- > Placing a comment or sending a message
- > Uploading media
- > Becoming a follower (by clicking on a "like" button or subscribing to a YouTube channel, for instance)

> Participating in our contests and campaigns on social media (Facebook lead forms, for example)

We will receive information such as your (user) name, your profile photo, the place where you live, your email address and your gender. You can check your social media account settings and the social media privacy statements to find out more.

We use your information to respond to your comments and messages, to analyze and measure our consumer population and to enable you to participate in our contests and events.

On your social media pages

We also use social media to display advertisements. This is either based on the information the social media platform has collected from you or the information FrieslandCampina has collected from you, such as when you subscribe to our newsletters (see 2.2 above).

> In case the social media platform has collected the information, FrieslandCampina does not get access to that information. As a result, we have no say in how the platform stores and uses the information. We recommend reading the conditions and privacy statements of your social media provider. They also often provide you with account settings or some other means to change your privacy settings.

> In case we share your personal information, like your email address or phone number, the social media platform uses your information to include or exclude you from seeing a particular advertisement. Your information will be encrypted (hashed) when transferred to the social media platform. If you don't have a profile on a particular platform, that platform won't be able to decrypt the information and find out who you are.

We may also proactively contact you on social media if you're connected to us or if you post a photo or video linked to FrieslandCampina or our products.

You can opt out at any time from sharing your information with social media platforms for advertising by sending an email to [consumer@alaskamilk.com](mailto:consumer@alaskamilk.com).

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### 3. MORE INFORMATION – How We Use Your Information

#### 3.1 Sharing Receiving Your Information With Others

Which other parties have access to your information?

FrieslandCampina does not sell your information to others, but we make personal information available to partners that work with us to provide products and services, or that help us market to customers. Whether your information is provided to these partners depends on the nature of your interaction with us:

> Email marketing partners, to send you our newsletters, call or text you

> Order fulfillment partners, to ship products to you

> Payment providers, to administer your (ordering products) and our (cashback) payments

> Media agencies, to manage our website and apps and to display advertisements on the internet

> Marketing agencies, to assist us in organizing contests, promotions, loyalty programme and other events

> Companies that assist us in analyzing customer data and building profiles

> Social media platforms, to show you our advertisements



Our partners only use your information under our instructions. We take measures to ensure that your information is used only for the purposes described in this Privacy Statement.

Where necessary, we also share your information with FrieslandCampina group companies.

Personal data will only be provided to supervisory bodies, fiscal authorities and/or investigating authorities if FrieslandCampina is obliged to do so by law.

From which other parties do we receive your information?

FrieslandCampina does not collect your personal information from others without you knowing about it first. If we receive information from others, we always ensure that we have your consent for receiving and using the information.

### 3.2 Storing Your Information

We use various systems and databases to store your personal information. Some are managed by FrieslandCampina and others by our partners (see 3.1 above). Because we fully understand the importance of keeping your information secure, we have taken various technical and organisational measures to protect your information against loss or improper use. Our systems and applications are protected according to the applicable standards for information protection.

If personal information is passed on to recipients in countries outside the Philippines, we will take additional measures to protect your information.

### 3.3 Using Your Information to Improve Our Products and Services

FrieslandCampina uses the information you provide to us to measure, analyze and improve our:

- > Products, based on your feedback
- > Websites and apps, based on your use
- > Newsletters, based on your interaction
- > Contests and events, based on your participation
- > Advertising, based on your interaction with them

Your information will be anonymized before it is used. We're not interested in your particular situation but rather in trends and aggregated data.

### 3.4 Using Your Information to Build Profiles

If you subscribe to our newsletters, create an account on our website, use our apps or take part in our contests and events, we create a profile for you. This enables us to get to know you and do more effective marketing and communication. It allows you to receive communications according to your interests and preferences. This is how we build profiles:

- > We link your surfing behavior on our websites and apps to your profile
- > We link your purchases in our web shops to your profile
- > We connect data concerning your participation in contests, events, loyalty programmes and online surveys to your profile
- > We mark your (possible) interests in your profile, based on the information above and demographic information, data resulting from market research and your interactions with us

If you would prefer us not to make profiles, or you'd like to correct or update your interests and preferences, feel free to send an email to [consumer@alaskamilk.com](mailto:consumer@alaskamilk.com).

### 3.5 Personal Data of Children

We understand the importance of safeguarding the privacy of children. We do not knowingly collect personal data of children without the consent of their parents or legal guardians. We ask children who are under the age of 16 and who are using our websites or apps in a way that requires them to submit personal data, to ask their parent or guardian to consent to submitting that data.

We may set age limits to participate in sweepstakes or other promotions. This restriction will then be mentioned in the terms and conditions of these activities. We may ask for certain personal data, like date of birth, to carry out age verification checks and enforce any such age restrictions.

### 3.6 Your Privacy Rights

#### Requests for access, correction, and removal of your data

If you want to know what information we store about you, just ask and we will send you an overview of your personal information. No costs will be charged. If the information turns out to be inaccurate—or in case it appears to be stored in violation of data protection laws—we will correct or delete it. If you have an account on our websites or apps, you can also update your information yourself.

#### Requests to stop using your data

You can also ask us to not use your information anymore or to stop using it in a particular way, like for building profiles or sharing it with social media platforms (see 3.4 above). If you have given consent for the use of your information, you can withdraw that consent.

#### Questions and complaints

If you have a question about this Privacy Statement, please send an email to [MAEsquivel@alaskamilk.com](mailto:MAEsquivel@alaskamilk.com). If you have a complaint about the way we use your information or how we respond to your requests and questions related to privacy, you can also send a complaint to your national Data Protection Authority.

#### How we respond to your request

We may decline requests if we cannot verify your identity, your request is unreasonable or unspecific or in case your request jeopardizes the privacy of others. We will reply to you anyhow within 30 days.

#### Privacy Policy

#### What is Youth Engaged for Change?

Youth Engaged 4 Change (YE4C) was created by the Interagency Working Group on Youth Programs (IWGYP), which is composed of representatives from 22 federal agencies that support programs and services for youth. YE4C was created for 16-24 year olds (see policy regarding children under 13 years of age outlined below). The site promotes youth and young adult engagement and facilitates access to resources and opportunities for youth and young adults to improve their lives and the world around them locally and nationally.

#### How can I contact YE4C?

You may contact YE4C, including with questions or comments about this privacy policy at:

You can call us at 1-877-231-7843.

You can e-mail questions or comment to [YE4C@air.org](mailto:YE4C@air.org)

Thank you for visiting our website and for reviewing our Privacy Policy. Our policy is clear:

We do not collect personally identifiable information (PII) about you unless you choose to provide that information to us.

Non-PII information related to your visit to our website may be automatically collected and temporarily stored.

#### Personal information

You do not have to sign up to use our site — it's open to everyone. You do not have to give YE4C any personal information, unless you would like to provide it.

The only way YE4C will be able to see your personal information is if you directly provide it by sending a message to our e-mail address or by filling out a form on our site. We do not use any hidden tools to monitor what websites you visit, so you do not have to worry about receiving spam messages or seeing ads by visiting our site.

#### Nonpersonal information

YE4C does collect some nonpersonal information from your computer when you visit our website. This is the same information that your computer provides to all the websites you visit:

The Internet provider used to access the website

The date and time you visited the website

The pages you accessed on the website and what you searched for

The address of the website that you were visiting when you clicked to link to YE4C

Your location at the time of your visit, down to the city-level.

We use this information to improve our website and provide a better user experience for our visitors. We use a tool, Google Analytics, to collect and aggregate this information. This information is available only to web managers and other designated staff who require this information to perform their duties. It is retained only for as long as needed for proper analysis. There is no PII included in this data.

#### Sharing your information

Unless doing so is required by law, YE4C will only share identifying information about you when: we have your consent to do so; it is necessary to maintain the integrity of our products; promotes safety and security; or protects the well-being of our users. On some of our web pages and social media sites, we offer interactive forms that let you voluntarily submit personal information (such as your e-mail address, name, or organization). This occurs when you are registering for conferences, webinars, or contests, or submitting comments to various web discussion forums. In those cases, all submitted information is used only for the expressed purposes for which it is intended and is not made available to or sold to any third party.

If you choose to provide YE4C with personal information — for example by completing a "Contact Us" inquiry via email, leaving a comment, or completing a survey — we may use that information to respond to your message and/or help us get you the information or services you asked for. Submitting personal information (name, address, telephone number, email address, etc.) is voluntary and is not required to access information on our website.

#### Third-party websites and applications

YE4C's privacy policy extends to YE4C's website only. However, YE4C uses new technologies and social media options to communicate and interact with the public. We maintain accounts on third-party websites, such as social media sites, as tools to better interact with the public. Your activity on those third-party websites is governed by the security and policies of those sites. Users of third-party websites often share information with the general public, user community, and/or the third-party operating the website. These actors may use this information in a variety of ways. You should review the privacy policies of all websites before using them and ensure that you understand how your information may be used. You should also adjust privacy settings on your account on any third-party website to match your preferences. The following list includes the websites and applications we use and their purposes. For any sites or applications that collect PII, this list also includes details on what information is collected and how the YE4C protects your private information. Common third-party websites in use include:

Facebook Privacy Policy

Instagram Privacy Policy

Twitter Privacy Policy

YouTube Privacy Policy

#### Information Collected and Used from Third-Party Websites

If you have an account with a third-party website, and choose to follow, like, friend, or comment, certain PII associated with your account may be made available based on the privacy policies of the third-party website and your privacy settings within that third-party website. YE4C sometimes collects and uses PII made available through third-party websites. We do not share PII made available through third-party websites.

#### Web measurement and customization

We use Web measurement and customization technologies, such as cookies, to help our website function better for visitors and to better understand how the public is using our website.

#### Cookies

YE4C uses "cookies" to test and optimize website design and content. A cookie is a small text file automatically placed on your computer. We use two types of cookies on our websites:

We use session cookies to gather data for technical purposes, such as enabling better navigation through our website and generating aggregated statistics about how the website is used. Session cookies are temporary text files that expire when you leave our website. When cookies expire, they are automatically deleted from your computer. We do not use session cookies to collect PII, and we do not share data collected from session cookies. Our use of session cookies is defined as Tier 1 usage in accordance with the OMB Memorandum (M)-10-22 Guidance for Online Use of Web Measurement and Customization Technologies.

We use multisession cookies, aka persistent cookies, to customize our website for frequent visitors and to test variations of website design and content. Multisession cookies are stored over more than a single session on your computer. We do not use multisession cookies to collect PII, and we do not share data collected from multisession cookies. Our use of multisession cookies is defined as Tier 2 usage in accordance with the OMB Memorandum (M)-10-22 Guidance for Online Use of Web Measurement and Customization Technologies.

You can take actions to block cookies. Blocking these cookies from your computer will not affect your access to the content and tools on our website. Instructions to opt out are available on USA.gov, [http://www.usa.gov/optout\\_instructions.shtml](http://www.usa.gov/optout_instructions.shtml).

## Youth Engaged 4 Change (YE4C) Commenting policy

YE4C encourages you to be engaged, improve your life, and improve your communities. To that end, YE4C provides content on social media channels to encourage the use of youth education resources, publications, and tools.

YE4C uses social media sites to provide content in formats that may be useful or interesting. However, YE4C cannot attest to the accuracy of other information provided by these or any other linked sites. Using these third-party sites does not constitute an endorsement by the YE4C or any of its partners of the sponsors of the sites or the information or products presented on the sites. Also, please be aware that the privacy protection provided at YE4C may not be available on these third-party sites. When you post a comment, you are choosing to provide information to us. YE4C does not disclose, give, sell, or transfer any personal information about our visitors with any other organization or government agency except as required by Federal law, or to combat harmful conduct, detect and prevent spam and other bad experiences, maintain the integrity of our products, and promote safety and security. For example, we use data we have to investigate suspicious activity or violations of our terms or policies, or to detect when someone needs help, or to prevent death or imminent bodily harm.

While we encourage people to share thoughts and opinions on the YE4C Facebook page as well as the YE4C Instagram page, we expect that they will do so in a respectful manner. YE4C does not agree with or endorse comments that individuals post on our pages. Our goal is to share ideas and information with as many individuals as possible and our policy is to accept the majority of comments made on our page.

However, comments will be deleted if they contain any of these:

Hate speech

Profanity, obscenity, or vulgarity

Nudity in profile pictures

Defamation to a person or people

Racially discriminatory statements

Name calling, bullying, and/or personal attacks

Comments aimed at advertising or selling a product(s)

Comments that infringe on copyrights

Job openings

Spam comments, such as the same comment posted repeatedly on a profile

Other comments that the YE4C team deems inappropriate

All links posted as comments on YE4C posts will be reviewed and may be deleted. Repeated violations of the YE4C comment policy may cause the author to be blocked from YE4C.

## Interaction with Children Under 13 Years of Age Online

YE4C will take all reasonable steps necessary to protect the privacy and safety of any child from whom information is collected, as required by the Children's Online Privacy Protection Act (COPPA).

This site is not for use by children under the age of 13. Children under the age of 13 are not permitted to provide information on this site without written consent from the child's parent or guardian. This site will not collect information from children under age of 13 unless consent is provided by the child's parent to collect such information and it will not use or disclose such information without parental consent.

Information and instructions will be provided by the specific webpage and/or app that collects information about a child. The webpage and/or app will specify exactly what the information will be used for, who will see it, and how long it will be kept.

#### Intrusion Detection

This site is maintained by the U.S. Government. It is protected by various provisions of Title 18, U.S. Code. Violations of Title 18 are subject to criminal prosecution in federal court.

For site security purposes and to ensure that this service remains available to all users, we employ software programs to monitor traffic to identify unauthorized attempts to upload or change information or otherwise cause damage. In the event of authorized law enforcement investigations and as part of any required legal process, information from these sources may be used to help identify an individual.

#### The Suicide Prevention Lifeline

The Suicide Prevention Lifeline provides 24/7, free and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals. You can call them at 1.800.273.8255.

#### PRIVACY POLICY

We encourage visitors/clients to check ABL's corporate website for any updates to the Bank's Privacy Policy

This Privacy Policy outlines how Allied Bank Limited manages its customer's personal information received through [www.abl.com](http://www.abl.com). It also describes the sorts of data held, including how it is gathered, maintained, used, and disclosed.

We encourage visitors/clients to check ABL's corporate website for any updates to the Bank's Privacy Policy.

#### Collecting Personal Information

ABL collects only personal information necessary for the Bank to conduct its business operation. The Bank obtains information from the following sources:

Information received from Complaints, Enquiries, Requests, Suggestions, and Write to Us forms

Information received from Job Applications

Information authorized by clients to us, to resolve their queries or review their online transactions with us.

#### Using Client's Information

The Bank may use personally identifiable data collected through [www.abl.com](http://www.abl.com) to:

Contact Users/Clients regarding products and services offered by Allied Bank Limited

Enhance Users' experience, &

For research regarding the effectiveness of the website, marketing campaigns, and advertising and sales efforts.

#### Maintaining Client's Information

ABL recognizes that the proper use and safeguarding of personal information is an important social responsibility. As such, ABL makes every effort to ensure that customers' personal information is properly used and safeguarded with industry standard security measures.

## Protecting Client's Information

The Bank stores and manages client's personal information, endeavouring to keep it current and accurate, whilst employing appropriate security measures and safeguards to prevent data leakages.

ABL also maintains necessary supervision and oversight of resources deployed on [www.abl.com](http://www.abl.com) who handle personal information.

## Disclosure to Third Parties

ABL does NOT disclose personal information to third parties without the customer's consent, unless compelled by law to do so.

ABL reserves the right to modify this Privacy Policy or any part thereof at any time, taking into account new developments in information technology, changes in societal demands, and other relevant factors. Through these efforts, the Bank aims to improve management of its customers' personal information in a more efficient manner. Please check this policy from time to time for any changes.

## PRIVACY POLICY

### EFFECTIVE OCTOBER 2015

This Privacy Policy is specific to Armscor Precision International, and its affiliates and subsidiaries ("we," "us" or "our") located in the United States. As part of our Terms of Use, this Privacy Policy governs your visit to this website and any other website owned and operated by us (the "Sites"). Review our Privacy Policy from time to time as we may update or change this Privacy Policy at any time for any reason without notice to you. By using this Site, you indicate your assent to all of the terms of this Privacy Policy and the Terms and Conditions of Use. If you do not agree with any term of this Privacy Policy, do not use this Site or submit any Personal Information.

## Information We Collect

Our primary goal in collecting information from you is to provide you with a smooth, efficient, and customized experience while using our Site. To accomplish this goal, we may collect two types of information about our users: Personally Identifiable Information and Non-Personally Identifiable Information.

We do not collect Personal Information unless you voluntarily provide it to us. Personally Identifiable Information: This refers to information that lets us know the specifics of who you are. When you engage in certain activities on this site, such as registering for a membership, ordering a product or service, submitting content and/or posting content in discussion forums or other public areas, entering a contest or sweepstakes, filling out a survey, or sending us feedback, we may ask you to provide certain information about yourself by filling out and submitting an online form. It is completely optional for you to engage in these activities. If you elect to engage in these activities, however, we may ask that you provide us personal information, such as your first and last name, mailing address (including zip code), e-mail address, employer, job title and department, telephone and facsimile numbers, and other personal identifying information. When ordering products or services on the site, you may be asked to provide a credit card number. Depending upon the activity, some of the information we ask you to provide is identified as mandatory and some as voluntary. If you do not provide the mandatory data with respect to a particular activity, you will not be able to engage in that activity.

We will primarily use your Personally Identifiable Information to provide our services to you, as required by our agreements with you. We will also use Personally Identifiable Information to enhance the operation of our site, fill orders, improve our marketing and promotional efforts, statistically analyze site use, improve our product and service offerings, and customize our site's content, layout, and services. We

may use Personally Identifiable Information to deliver information to you and to contact you regarding administrative notices. We may also use Personally Identifiable Information to resolve disputes, troubleshoot problems and enforce our agreements with you, including our Site Terms of Use, Sales Terms and Conditions, and this Private Policy. We reserve the right to transfer any information, including Personal Information, in the event all, or a portion, of the business or assets are sold or transferred, including in connection with a sale, merger, consolidation, change in control, transfer of assets, reorganization or liquidation of our business.

**Non-Personally Identifiable Information:** This refers to information that does not by itself identify a specific individual. We gather certain information about you based upon where you visit on our site in several ways. This information is compiled and analyzed on both a personal and an aggregated basis. This information may include the Web site's Uniform Resource Locator ("URL") that you just came from, which URL you go to next, what browser you are using, and your Internet Protocol ("IP") address. An URL is the global address of documents and other resources on the World Wide Web. An IP address is an identifier for a computer or device on a Transmission Control Protocol/Internet Protocol ("TCP/IP") network, such as the World Wide Web. Networks like the Web use the TCP/IP protocol to route information based on the IP address of the destination. In other words, an IP address is a number that is automatically assigned to your computer whenever you are surfing the web, allowing web servers to locate and identify your computer. Computers require IP addresses in order for users to communicate on the Internet.

Non-Personally Identifiable is ultimately stored in the form of store categories, and, in some cases, specific URLs. We use your IP address to diagnose problems with our servers, software, to administer our site and to gather demographic information. Our third party ad servers will also provide us with summary, but not individual, reports that will tell us how many ads were presented and clicked upon at our site.

#### Cookies and Other Software

When you use our site we will store cookies on your computer in order to facilitate and customize your use of our site. A cookie is a small data text file, which a Web site stores on your computer's hard drive (if your Web browser permits) that can later be retrieved to identify you to us. Our cookies store randomly assigned user identification numbers, the country where you are located, and your first name to welcome you back to our site. The cookies make your use of the site easier, make the site run more smoothly and help us to maintain a secure site. You are always free to decline our cookies if your browser permits, but some parts of our site may not work properly in that case.

We may use an outside ad serving company to display banner advertisements on our site. As part of their service, they will place a separate cookie on your computer. We will not provide any third-party ad server with any of your Personally Identifiable Information or information about your purchases. We and our third party ad server will collect and use Non-Personally Identifiable Information about you, such as your IP address, browser type, the server your computer is logged onto, the area code and zip code associated with your server and whether you responded to a particular ad. Other advertisers may also place banner ads on our site in the same manner as above, but we will not disclose any Personally Identifiable Information to them.

#### What We Share With Others

We do not sell, trade, or rent your Personally Identifiable Information to others. We do provide some of our services through contractual arrangements with affiliates, services providers, partners and other third parties. We and our service partners use your Personally Identifiable Information to operate our sites and to deliver their services. For example, we must release your credit card information to the card-issuing bank to confirm payment for products and services purchased on this site; release your address information to the delivery service to deliver products that you ordered; and provide order information to third parties that help us provide customer service.



We will encourage our service partners to adopt and post privacy policies. However, the use of your Personally Identifiable Information by our service partners is governed by the privacy policies of those service partners, and is not subject to our control.

Occasionally we may be required by law enforcement or judicial authorities to provide Personally Identifiable Information to the appropriate governmental authorities. We will disclose Personally Identifiable Information upon receipt of a court order, subpoena, or to cooperate with a law enforcement investigation. We fully cooperate with law enforcement agencies in identifying those who use our services for illegal activities. We reserve the right to report to law enforcement agencies any activities that we in good faith believe to be unlawful.

We may also provide Non-Personally Identifiable Information about our customers' sales, traffic patterns, and related site information to third party advertisers, but these statistics do not include any Personally Identifiable Information.

### Protecting Your Privacy

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place physical, electronic, and managerial procedures to safeguard the information we collect online. All of our websites that collect information will process and store that information in databases located in the United States.

In order to most efficiently serve you, credit card transactions and order fulfillment are handled by established third party banking, processing agents and distribution institutions. They receive the information needed to verify and authorize your credit card or other payment information and to process and ship your order.

Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your Personally Identifiable Information, you acknowledge that: (a) there are security and privacy limitations of the Internet which are beyond our control; (b) the security, integrity and privacy of any and all information and data exchanged between you and us through this site cannot be guaranteed; and (c) any such information and data may be viewed or tampered with in transit by a third party.

### Third-Party Sites

Except as otherwise discussed in this Privacy Policy, this document only addresses the use and disclosure of information we collect from you. Other sites accessible through our site have their own privacy policies and data collection, use and disclosure practices. Please consult each site's privacy policy. We are not responsible for the policies or practices of third parties. Additionally, other companies which place advertising on our site may collect information about you when you view or click on their advertising through the use of cookies. We cannot control this collection of information. You should contact these advertisers directly if you have any questions about their use of the information that they collect.

### Children's Privacy

The Sites are not intended for children under the age of 18. We do not knowingly solicit or collect Personal Information from children under 18. If you are under the age of 18, please do not submit your e-mail address or any other personal information to us through the Sites.

### Updating Information

You can help us maintain the accuracy of your information by notifying us of any changes to your address, phone number or e-mail address. If you have previously given your personal information to us

and no longer want to be contacted via e-mail, please contact us. If at any time you wish to stop receiving an electronic newsletter you can unsubscribe as explained in the newsletter.

If you have previously given your personal information to us through our online magazine and no longer want to be contacted via e-mail, please unsubscribe using the link at the bottom of the e-mail.

If you need assistance in updating your information, please contact us. To aid our processing of your request, please include your contact information, the name of the service to which you register or to which you need the changes applied, and the details of the change (e.g., update email address, unsubscribe from a newsletter).

#### Your California Privacy Rights

Pursuant to Section 1798.83 of the California Civil Code, residents of California have the right to request from a business, with whom the California resident has an established business relationship, certain information with respect to the types of personal information the business shares with third parties for direct marketing purposes by such third party and the identities of the third parties with whom the business has shared such information in the immediately preceding calendar year. To access this information, write to:

Armcor Precision International, 150 North Smart Way Pahrump, NV 89060

#### Transfer of Data To the United States

The Sites primarily target users residing in the United States and are governed by and operated in accordance with the laws of the United States. We make no representation that the Sites are operated in accordance with the laws or regulations of, or governed by, any other nation. By accessing and using the Sites, you certify that you meet the age and other eligibility requirements for each Site as set forth in our Terms of Use. If you are located outside of the United States, please be advised that any information you provide to us will be transferred to the United States and that by submitting information, you explicitly authorize its transfer.

#### Uploading content

You are solely responsible for the personally identifiable information and other content you post on or through our Sites. You understand that personal and other information (e.g., user name, e-mail address, phone number) that you post on or through public areas of our Sites, e.g., chats, blog comments are generally accessible to, and may be collected and used by, others and may result in unsolicited messages or other contact from others. Users of our Sites are encouraged to exercise caution when posting online personally identifiable information about themselves. You warrant that you have permission to upload any third-party information and you agree to indemnify, defend and hold harmless us, our affiliates, subsidiaries and agents from and against any claim, liability, cost and expense arising in connection with your provision of that information.

#### Questions

We welcome comments and questions on this policy. We are dedicated to protecting your personal information, and will make reasonable efforts to keep that information secure. We may occasionally update this policy. All revisions will be posted to this site and will become effective on the date that the modified policy is posted on our site.

If you have any questions or concerns regarding this policy, please notify us at:

Armcor Precision International, 150 North Smart Way Pahrump, NV 89060

## Privacy Policy

Asia Brewery, Inc. (ABI) is committed in securing the privacy and giving safe online buying for all of our consumers while we continue to provide them with quality products at affordable prices, supported by outstanding service.

This informs you of our policies regarding the collection, use, and disclosure of personal data when you use our Service and the choices you have associated with that data. By using our websites or otherwise providing Personal Information to us, you agree to this Privacy Policy.

## DEFINITIONS

### SERVICE

Service is the [www.asiabrewery.com](http://www.asiabrewery.com) website, operated by Asia Brewery Incorporated.

### PERSONAL DATA

Personal Data means data about a living individual who can be identified from those data (or from those and other information either in our possession or likely to come into our possession).

### USAGE DATA

Usage Data is data collected automatically either generated by the use of the Service or from the Service infrastructure itself (for example, the duration of a page visit).

### COOKIES

Cookies are small files stored on your device (computer or mobile device).

## INFORMATION COLLECTION AND USE

We collect several different types of information for various purposes to provide and improve our Service to you.

### TYPES OF DATA COLLECTED

#### PERSONAL DATA

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you ("Personal Data"). Personally identifiable information may include, but is not limited to:

E-mail address

First name and last name

Phone number

Address, State, Province, ZIP/Postal code, City

Cookies and Usage Data

#### USAGE DATA

We may also collect information how the Service is accessed and used ("Usage Data"). This Usage Data may include information such as your computer's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

## TRACKING COOKIES DATA

We use cookies and similar tracking technologies to track the activity on our Service and we hold certain information.

Cookies are files with a small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Other tracking technologies are also used such as beacons, tags and scripts to collect and track information and to improve and analyze our Service.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

Examples of Cookies we use:

Session Cookies - We use Session Cookies to operate our Service.

Preference Cookies - We use Preference Cookies to remember your preferences and various settings.

Security Cookies - We use Security Cookies for security purposes.

## USE OF DATA

ABI uses the collected data for various purposes:

To provide and maintain the Service

To notify you about changes to our Service

To allow you to participate in interactive features of our Service when you choose to do so

To provide customer care and support

To provide analysis or valuable information so that we can improve the Service

To monitor the usage of the Service

To detect, prevent and address technical issues

## TRANSFER OF DATA

Your information, including Personal Data, may be transferred to - and maintained on - computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction.

If you are located outside Philippines and choose to provide information to us, please note that we transfer the data, including Personal Data, to Philippines and process it there.

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

Asia Brewery Inc. will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of your data and other personal information.

## DISCLOSURE OF DATA

## LEGAL REQUIREMENTS

Asia Brewery Inc. may disclose your Personal Data in the good faith belief that such action is necessary to:

To comply with a legal obligation

To protect and defend the rights or property of Nature's Spring Foundation

To prevent or investigate possible wrongdoing in connection with the Service

To protect the personal safety of users of the Service or the public

To protect against legal liability

## SECURITY OF DATA

The security of your data is important to us but remember that no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

## SERVICE PROVIDERS

We may employ third party companies and individuals to facilitate our Service ("Service Providers"), to provide the Service on our behalf, to perform Service-related services or to assist us in analyzing how our Service is used.

These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

## ANALYTICS

We may use third-party Service Providers to monitor and analyze the use of our Service.

## LINKS TO OTHER SITES

Our Service may contain links to other sites that are not operated by us. If you click a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

## CHILDREN'S PRIVACY

Our Service does not address anyone under the age of 18 ("Children").

We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or guardian and you are aware that your Child has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from children without verification of parental consent, we take steps to remove that information from our servers.

## CHANGES TO THIS PRIVACY POLICY

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

We will let you know via email and/or a prominent notice on our Service, prior to the change becoming effective and update the "effective date" at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

## Privacy Statement

We commit to keep your personal and account information (collectively, "Personal Data") safe with us, as a shared responsibility and accountability between yourself and our bank.

### Our Pledge

We honor the secrecy of bank deposits and the confidentiality of Personal Data, as mandated under and in accordance with prevailing banking and data privacy laws, rules and regulations in the Republic of the Philippines. Accordingly, unless otherwise required by applicable laws, rules and regulations, we will not disclose Personal Data that you have provided to us without securing your permission.

We confirm that our bank only employs the following secure channels to collect Personal Data:

In person through trained personnel and/or accredited service providers, at our branch counters and in the course of marketing initiatives;

Via mobile or telephone through our authorized bank personnel;

Through electronic channels.

We guarantee that your Personal Data are protected against unauthorized access through tested policies and procedures that we regularly assess and refine, as well as reliable systems and infrastructure that we continuously upgrade.

Our service providers and program partners are accredited and regularly evaluated based on metrics that include compliance with our agreed security, confidentiality and data privacy standards.

Our employee development program includes training in data privacy and confidentiality of classified information. We stress that you, as the data subject, have the following rights under the Data Privacy Act of 2012 (Republic Act No. 10173):

The right to be informed whether your Personal Data is being or has been processed, what data is being processed, and for what purpose plus how such processing is being or has been conducted;

The right to demand reasonable access to your Personal Data with our bank and obtain a copy of such Personal Data;

The right to object to the processing of your Personal Data;

The right to dispute and rectify any inaccuracy with or error found within your Personal Data with us;

The right to deletion or blocking of your Personal Data with us upon discovery and substantial proof that your Personal Data with us are incomplete, outdated, false, unlawfully obtained, used for unauthorized purposes or are no longer necessary for the purposes for which such Personal Data were collected;

The right to be indemnified for any damages sustained due to inaccurate, incomplete, outdated, false, unlawfully obtained, or unauthorized use of your Personal Data; and

The right to file a complaint.

### Our Declaration

We declare that we collect from you the following Personal Data:

Personal data

Employment details and information on your financial position and capacity

Transaction details with third parties

Video, image and sound recordings that you have submitted in the course of account opening process

Video, image and sound recordings of your visit in any of our branches and/or as may be disclosed to you when you reach us through our other channels

We may also collect information not considered personal information under the Data Privacy Act of 2012 (Republic Act No. 10173) that can be read on your device when you use our electronic channels.

We collect said information for the following purposes:

For AUB core bank, AUB Trust and Investments Group, members of the AUB Group<sup>1</sup> and AUB's accredited service providers and program partners (i) to further secure you from fraud, unauthorized and illegal transactions, and anti-money laundering and terrorist financing risks, (ii) to provide you with a customized experience and/or to offer you products and services that are relevant and suitable to you, (iii) to participate in any automated teller machine network, electronic fund and/or credit card network, (iv) to validate, verify and/or update provided information and supporting documents, and (v) to comply with applicable laws, rules, regulations, contractual obligations, or orders of courts or quasi-judicial and administrative offices; and

As may be necessary in the settlement of disputes or claims regarding your account/s or in defense of our bank and/or any of its officers and personnel.

#### Our Request

As our partner in safeguarding your Personal Data, we rely on your commitment:

To employ the necessary measures to likewise protect your Personal Data, including keeping your passwords and security information safe and updated;

To communicate with us only through our branches and official channels, while taking appropriate security and confidentiality safeguards necessary on your end;

To immediately reach out to us in case any of your Personal Data had been (or you suspect may have been) accessed, handled or otherwise dealt with without your consent.

For queries, clarifications or requests on matters related to your Personal Data, please visit any of our branches or get in touch with our Customer Care Contact Center at +632 8282 8888 or [customercare@aub.com.ph](mailto:customercare@aub.com.ph).

You may also contact our Data Privacy Officer at:

DATA PRIVACY OFFICER

Asia United Bank Corporation

31/F Joy~Nostalg Center

17 ADB Avenue, Ortigas Center

Pasig City, Metro Manila

[aub\\_dpo@aub.com.ph](mailto:aub_dpo@aub.com.ph)

Please be advised that we may revise this Data Privacy Policy from time to time, as may be necessary to reflect any changes in our policies and procedures, as well as to keep up with developments in applicable laws, rules and regulations. Please be assured that any such changes will be posted on our website.

This Data Privacy Policy was last amended on 28 August 2020.

## Privacy Statement

### Our Privacy Commitment

TV5 Network Inc. values and respects your privacy. We are committed to safeguarding your personal data in compliance with Republic Act No. 10173 or the Data Privacy Act of 2012 and its Implementing Rules and Regulations.

We have developed a Privacy Policy that adopts and observes appropriate standards for personal data protection. While our Privacy Policy sets out the general principles governing the collection, use, and disclosure of our users' personal information, our Privacy Commitment seeks to inform you more about TV5's privacy practices.

Why do we collect your personal information (as applicable)?

We collect and maintain basic information about you as users of TV5 sites for the following purposes:

To provide you relevant content;

To promote our latest and upcoming shows;

To deliver news and updates on current events, sports, esports and entertainment;

To share livestreams of our shows, news, and sports;

To understand our viewers' needs and preferences;

To meet legal and regulatory requirements; and

To perform other processes or disclosures that are required to comply with pertinent laws, rules, or regulations.

Where do we get your personal information?

There are several ways we collect your personal information.

Information that you personally provided.

Most of the personal information we have are those you provided when you:

Register to our programs or services;

Inquired, filed a complaint or requested for our services;

Took part in our research and surveys; and

Became our Partner, Vendor, Contractor or Supplier.

Information we collect during your engagement with us

We also collect information as you use our products and services, like:

Using our network, facilities and services;

Activities that are being tracked by our website cookies;

Calling our hotline;

Using our apps, websites, and self-service channels and portals; and

Joining our promos, prize raffles, or rewards and loyalty programs.



Information we collect from other sources

Other means of collection of information may be through:

Our market research initiatives;

When you visit and use our websites and mobile application; and

Subsidiaries, affiliates, and third-party business partners to whom you have given consent to share your information to us.

When do we disclose personal information?

There may be instances when we are required to share the information you provided us. In such cases, we ensure that your personal information will be disclosed on a confidential manner, through secure channels and in compliance with the Data Privacy Act and other privacy laws.

We will never share, rent, or sell your personal information to third parties outside of TV5 except in special cases where you have given consent, and in cases described in our privacy policy.

In some instances, we may be required to disclose your personal information to our agents, subsidiaries, affiliates, business partners and other third-party agencies and service providers as part of our regular business operations and for the provision of our programs and services. This means we might share your information with our service providers, contractors, and professional advisers who help us provide our services.

How we protect your personal information

The integrity, confidentiality, and security of your information is important to us. That is why we strictly enforce our Privacy Policy within TV5 and have implemented technical, organizational, and physical security measures that are designed to protect your information from unauthorized or fraudulent access, alteration, disclosure, misuse, and other unlawful activities.

We also put in effect the following safeguards:

We keep and protect your information using a secured server behind a firewall, encryption and security controls;

We keep your information only for as long as it is necessary for us to (a) provide the products and services that you avail from us, (b) for our legitimate business purposes, (c) to comply with pertinent laws, and (d) for special cases that will require the exercise or defense of legal claims;

We restrict access to your information only to qualified and authorized personnel who are trained to handle your information with strict confidentiality;

We undergo regular audits and rigorous testing of our infrastructure's security protocols to ensure your data is always protected;

We promptly notify you and the National Privacy Commission when sensitive personal information that may, under the circumstances, be used to enable identity fraud are reasonably believed to have been acquired by an unauthorized person;

We let you update your information securely to keep our records accurate.

TV5 will not collect, use, or disclose your personal information for any purpose other than those identified in this Commitment, your Service Agreement or our Terms of Service, and any other purpose that you may have given your consent for.

What are your choices?

We make sure that we have your consent to continue to collect, use, and disclose your personal information for the purposes that we have identified. We want you to know that you may object or withdraw your consent and/or edit your consent preferences at any time.

If you wish to have access to the personal information in our custody or if you think that the personal information you provided is incomplete, or otherwise inaccurate, you may get in touch with our Data Protection Officer through the contact details provided below. In some instances, we may request for supporting documents or proof before we effect requested changes.

Data Protection Officer

TV5 Network Inc.

Reliance corner Sheridan Streets

Mandaluyong City

tv5dataprivacy@tv5.com.ph

What happens when there are changes in our Policy?

From time to time, we may update our privacy policy and practices to comply with changes in applicable laws and regulatory requirements, adapt to new technologies and protocols, and align with the best practices of the industry.

You will be provided notices if the changes are significant and, if we are required by law, we will obtain your updated consent.

## PRIVACY POLICY

Thank you for visiting our site. Please read this Privacy Notice before using our site or submitting any personal data or information.

This Privacy Notice sets out the data processing practices carried out through the use of the Internet and any other electronic communications networks by Tokyo Tokyo Philippines. Tokyo Tokyo Philippines uses the Internet to collect and process your personal information. This naturally involves the Processing and transmission of your personal information across borders.

Throughout this site, the terms 'we', 'us', 'our' and 'Tokyo Tokyo' refer to Tokyo Tokyo Philippines, its principals and any of its affiliated companies as appropriate in the context.

Tokyo Tokyo Philippines links to other applications to offer you an opportunity to review connected and interesting information related to Tokyo Tokyo. These Third Party applications are outside of our control and are not covered by this Privacy Notice. If you access other applications using the links provided, the operators of these applications may collect your personal information. Please ensure that you are satisfied with the Privacy Policies of these Third Party applications before you submit any personal information

Tokyo Tokyo Philippines tries, as far as we can, to ensure that all Third Party linked applications have equivalent measures for protection of your personal information, but we cannot be held responsible legally or otherwise for the activities, privacy policies or levels of privacy compliance of these Third Parties.

It is important that you are informed that Tokyo Tokyo Philippines and/or its principals are the Data Controllers of your personal information. For purposes of this application, Data Controller is the organization alone or jointly that determines the purposes and means of the Processing of your personal information which here is Tokyo Tokyo Philippines and/or its principals.

For purposes of this Privacy Policy, Processing of Personal Information shall refer to any operation or set of operations which is performed upon your personal information whether or not by automatic means including collection, recording, organization, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, blocking, erasure or destruction (i.e. effectively any activity that Tokyo Tokyo Philippines performs on or with the personal information that you send us) done on the basis of free and informed consent of the natural person submitting the personal information.

## DATA COLLECTION AND INTENDED USE

In our site, we collect two (2) types of data about users: Active data (such as name, mail address, e-mail address, etc.) when voluntarily submitted by site visitors for application, inquiries, etc.; and Passive data (such as browser type, IP address, page reference, cookies, etc.) The Data Controller collecting the personal data described herein is Tokyo Tokyo Philippines and/or its principals. The personal data submitted by you is used only for the purposes for which you provided it to Tokyo Tokyo Philippines. We will not use personally identifiable data for direct marketing or unsolicited follow-up unless you have given us your express permission for such use. For purposes of this Privacy Policy, Personal Information can also be known as Personal Data and means any information relating to you as a natural person that is capable of directly or indirectly identifying you (on applications this is typically at least your e-mail address). Personal information includes at least all of the following: (1) Full name (2) Email address and (3) Contact number.

We will use your personally identifiable data only for business purposes within Tokyo Tokyo Philippines which may include its communication to our affiliates and subsidiaries. We do not share personally identifiable data collected at this site with third parties except for the limited instances set out below. The exceptions are: We may transfer your personal data to third party agencies (service providers) who assist us in administering the site(s). They can only use the data for the purposes of maintaining our site. These partner agencies are bound by a contractual agreement to keep your data private and secure. For purposes of this Privacy Policy, third parties are companies not under the control of the Data Controllers through either direct or indirect ownership who, under the direct authority of the Data Controllers, are authorized to process the personal data; We may also disclose personal data if we are required to do so by law or lawful order of a court or if in our good faith judgment, such action is reasonably necessary to comply with legal processes, to respond to any claims, or to protect the rights of Tokyo Tokyo Philippines, its customers and the public; or In the event of an acquisition of all or part of Tokyo Tokyo Philippines by another company, or in the event that Tokyo Tokyo Philippines were to sell or dispose of all or a part of Tokyo Tokyo Philippines business, the acquirer would have access to the data maintained by that Tokyo Tokyo Philippines business, which could include personal data, subject to applicable law. Similarly, data may be transferred as part of reorganization (business merging) or insolvency proceedings.

## SERVER

The server that makes this application available may be located outside the country from which you accessed this application. We will collect, process and use personal data only in accordance with this Privacy Notice.

## RESTRICTED ACCESS

Process of personal data (such as user-ID, password, etc.) may be mandatory for the purposes of consultation, modification or deletion of your personal data and/or of the online services offered by this application.

## DATA SECURITY, ACCESSING, DELETING OR CORRECTING DATA

You may have your personal data deleted, corrected or revised by sending us an e-mail at [customercare@tokyotokyo.ph](mailto:customercare@tokyotokyo.ph)

You may have access to your data at any time through the email addresses above.

#### TRACKING TECHNOLOGY ('COOKIES')

We do make use of tracking technology ('Cookies') to gather such data as browser type and operating system, aggregate metrics (i.e., total number of visitors and pages viewed), geographical location, and understanding how visitors use this application. Cookies also help us tailor this application to your personal needs. This data will not be disclosed outside Tokyo Tokyo Philippines, affiliated companies, third party agents, or business partners and will not be used for unsolicited communication.

If you prefer not to receive cookies while browsing our application, you can set your browser to warn you before accepting cookies and refuse the cookie when your browser alerts you to its presence. You can also refuse all cookies by turning them off in your browser, although you may not be able to take full advantage of some application features if you do so. You do not need to have cookies turned on, however, to use or navigate through many parts of our application.

#### REFERRALS

Some of our applications may provide you with the opportunity to email a web page to another person. For this feature to work, we may need to collect your email addresses and/or the email addresses of those to whom you send the web page. The email addresses collected in this context are not used for any other purpose other than to send your request. These email addresses are deleted as soon as Tokyo Tokyo Philippines has complied with its obligations under applicable laws after your request is fulfilled.

#### SPAMMING

We do not practice 'spamming'. Spamming is where unsolicited e-mails are sent to recipients containing advertisement or marketing related materials without the prior consent of the recipient. If for some reason you believe you have received SPAM e-mail from Tokyo Tokyo Philippines please inform us immediately at the address given.

#### DATA RETENTION

The data collected through this application is kept secure for as long as it is necessary, taking into consideration the purpose for which it is collected, our need to answer your queries, provide you new and/or improved services and comply or prove our compliance with the requirements of applicable laws, before being destroyed.

#### SPECIAL NOTE TO CHILDREN UNDER THE AGE OF 18

If you are under the age of 18, you should consult your parent or guardian BEFORE giving out your personal data. If you are uncertain about anything written in this section, you should consult your parent or guardian for help.

#### SPECIAL NOTE TO PARENTS OF CHILDREN UNDER THE AGE OF 18

We recommend that parents/guardians regularly check and monitor your children's use of email and other on-line activities. Please be sure to inform your child not to provide personally identifiable data on-line, prior to obtaining your consent.

#### PRIVACY NOTICE UPDATES

We reserve the right to make any changes and corrections to this Privacy Notice. It is the responsibility of visitors to this application to refer to this page from time to time to review any subsequent amendments.

#### ACCEPTANCE

Tokyo Tokyo Philippines uses the Internet to collect and process your personal information. This naturally involves the processing and transmission of your personal information across borders. By browsing this application, communicating electronically with us and submitting your personal data to this application, you acknowledge and agree to our processing of personal data in this way and to the terms of this Privacy Notice.

## GOVERNING LAW

This Privacy Notice is governed by and construed in accordance with the laws of the Philippines. You agree to submit any dispute arising out of your use of this application to the exclusive jurisdiction of the courts of Quezon City, Philippines.

## TERMS AND CONDITIONS OF USE

Thank you for visiting this application. Please be sure to read the Terms and Conditions contained in this document carefully since any use of this application constitutes your acceptance of the Terms and Conditions set out herein.

Throughout this site, the terms 'we', 'us', 'our' and 'Tokyo Tokyo' refer to Tokyo Tokyo Philippines, its principals and any of its affiliated companies as appropriate in the context.

## APPLICATION PRIVACY POLICY

Any personal information or material sent to Tokyo Tokyo Philippines applications are subject to Tokyo Tokyo Philippines policy on privacy and protection of personal data set out in the Privacy Notice located [here](#)

## ACCURACY, COMPLETENESS AND TIMELINESS OF INFORMATION

While we use all reasonable attempts to ensure the accuracy and completeness of information on this application, we are not responsible if the information that we make available on this application is inaccurate or incomplete. Any reliance upon the material on this application shall be at your own risk. You agree that it is your responsibility to monitor any changes to the material and the information contained on this application.

You also agree that Tokyo Tokyo Philippines has the right to deactivate partially or totally any media file or comment that is against proper language expressions, is defamatory, contains implicit or explicit sexual content, is subject of a reasonable complaint by any person or entity in writing, we find violative of existing laws or governmental rules and regulations or may give rise to any action or liability on the part of Tokyo Tokyo Philippines.

## TRANSMISSION OR POSTING

Any non-personal information, communication or material you transmit to this application by electronic mail or otherwise, including any data, questions, comments, suggestions or the like is, and will be treated as non-confidential and non-proprietary. For purposes of this application, non-personal information, communication or materials are those that relate to natural persons and are not capable of directly or indirectly identifying a particular natural person.

Anything you transmit or post becomes the property of Tokyo Tokyo Philippines and you hereby authorize Tokyo Tokyo Philippines to use the same for any purpose, including but not limited to, reproduction, disclosure, transmission, publication, broadcast and posting. Furthermore, Tokyo Tokyo Philippines is free to use for any purposes whatsoever (including but not limited to the developing, manufacturing, advertising and marketing of products) any ideas, artwork, inventions, developments, suggestions or concepts contained in any communication you send to this application. Any such use is without

compensation to the party submitting such ideas, artwork, inventions, developments, suggestions or concepts.

By submitting information, you are also warranting that you own the material/content submitted, that it is not defamatory and that Tokyo Tokyo Philippines's use will not violate any third party's rights. Tokyo Tokyo Philippines is under no obligation to use the information submitted.

## INTELLECTUAL PROPERTY RIGHTS

Trademark of Tokyo Tokyo. All rights reserved. All copyright and other intellectual property rights in all text, images and other materials on this application are the property of Tokyo Tokyo Philippines or are included with the permission of the relevant owner. You are permitted to browse this application. No reproduction of any part of this application may be done nor shall it be modified or incorporated in any other work, publication or application.

The trademarks, logos, characters and service marks (collectively 'Trademarks') displayed on this application belong to Tokyo Tokyo Philippines. Nothing contained on this application should be construed as granting any license or right to use any Trademark displayed on this application. Your use/misuse of the Trademarks displayed on this application, or on any other content on this application, except as provided for in these Terms and Conditions, is strictly prohibited. You are also advised that Tokyo Tokyo Philippines will aggressively enforce its intellectual property rights to the fullest extent of the law including criminal prosecution for serious offences.

## LINKS TO OTHER APPLICATIONS OR WEBSITES

Links on Tokyo Tokyo Philippines application may take you outside Tokyo Tokyo Philippines network and Tokyo Tokyo Philippines accepts no responsibility for the content, accuracy or function of these other applications or websites. The links are provided in good faith and Tokyo Tokyo Philippines cannot be held responsible for any subsequent change in other applications to which we provide a link. The inclusion of any link to other applications or websites does not imply endorsement by Tokyo Tokyo Philippines. We highly recommend that you make yourself aware of and carefully read the legal and privacy notices of all other applications that you visit.

## WARRANTIES AND DISCLAIMERS

Your use of this application is exclusively at your sole risk. You must not publish in this application any copyrighted material unless you are the owner of it or you have received written authorization to use the copyrighted material

## WARRANTIES

This application is provided to you on an 'As Is' and 'As Available' basis and, consequently, Tokyo Tokyo Philippines gives no warranties of any kind, whether express, implied, statutory or otherwise (including the implied warranties of merchantability and fitness for a particular purpose) including warranties or representations that material on this application will be complete, accurate, reliable, timely, non-infringing to third parties; that access to this application will be un-interrupted or error-free.

That this application will be secure; that any advice or opinion obtained from Tokyo Tokyo Philippines through this application is accurate or to be relied upon and any representations or warranties thereto are expressly disclaimed. We reserve the right to restrict or terminate your access to this application or any feature of this application or any feature or part thereof at any time.

## LIABILITY

Tokyo Tokyo Philippines nor any other party involved in the creating, producing or delivering this site on our behalf shall have no liability or any responsibility whatsoever for any direct, incidental, consequential,

indirect or punitive damages, costs, losses or liabilities whatsoever arising out of your access to, use, inability to use, change in content of this application or arising from any other application you access through a link from this application or from any actions we take or fail to take as a result of any electronic mail messages you send us.

Tokyo Tokyo Philippines nor any other party involved in the creating, producing or delivering this application shall have no responsibility to maintain the material and services made available on this web site or to supply any corrections, updates, or releases in connection therewith. Any material on this application is subject to change without notice.

To the maximum extent permitted by applicable law, you expressly waive all claims against Tokyo Tokyo Philippines, its officers, directors, employees, suppliers and programmers that may arise from your use or access of this application.

#### PROHIBITED ACTIVITY

You are prohibited from doing any act that Tokyo Tokyo Philippines in its absolute discretion may deem to be inappropriate and/or would be deemed to be an unlawful act or is prohibited by any laws applicable to this application including but not limited to:

Any act that would constitute a breach of either the privacy (including uploading private information without the concerned individual's consent) right or any other legal right of individuals; Using this application to defame or libel Tokyo Tokyo Philippines, its employees or any other companies, entities or individuals, or acting in such a way that brings into disrepute the good name of Tokyo Tokyo Philippines; Uploading files that contain viruses that may cause damage to the property of Tokyo Tokyo Philippines or the property of other individuals; Posting or transmitting to this application any non-authorized material including but not limited to material that is in our opinion likely to cause annoyance, detrimental to or in violation of Tokyo Tokyo Philippines or third party's systems or network security, defamatory, racist, obscene, threatening, pornographic or otherwise unlawful or render Tokyo Tokyo Philippines liable under its existing contracts with third parties.

You and Tokyo Tokyo Philippines agree that any controversy or claim arising from or pertaining to the use of this application shall be governed by Philippine law and be submitted to the exclusive jurisdiction of the courts of Makati City, Philippines.

#### ABILITY TO ACCEPT TERMS AND CONDITIONS OF USE

You affirm that you are either at least 18 years of age or an emancipated minor or possess legal parental consent to be able to and be competent to enter into the terms, conditions, obligations, affirmations, representations, and warranties contained in this Terms and Conditions of Use, and abide by and comply with the same.

#### JURISDICTION AND GOVERNING LAW

Tokyo Tokyo Philippines materials and information appearing on this application are intended for Philippine users only. Tokyo Tokyo Philippines makes no representation that the materials and information found on this application are appropriate or available in locations other than the Philippines.

You and Tokyo Tokyo Philippines agree that any controversy or claim arising from or pertaining to the use of this application shall be governed by Philippine law and be submitted to the exclusive jurisdiction of the courts of Quezon City, Philippines.

#### COOKIES

Tokyo Tokyo Philippines does use tracking technology ('cookies'). The policy of Tokyo Tokyo Philippines on use of cookies is set out in Tokyo Tokyo Philippines privacy and personal information policy located [here](#).

## LEGAL NOTICE UPDATE

We reserve the right to make any changes and corrections to this notice. Please refer to this page from time to time to review these and new additional information.

## PRIVACY POLICY

To create a wonderful world for our customers, partners, community, and the nation as a whole, Globe Telecom, Inc. and its subsidiaries (collectively "Globe," "we," "us," "our") put you, our customers, first. Because we care for you, we regard your privacy with the utmost importance.

This Privacy Policy outlines our policy in relation to the collection, use, and protection of your Customer Data to provide you with a wonderful customer experience. From time to time, we may update our Privacy Policy to reflect current changes in our policy and the law. When we do so, we will notify you by posting it on our website for your information and reference.

## YOUR RIGHTS AS OUR CUSTOMER

Globe recognizes that you should be the ultimate decision-maker on matters that involve your Personal Information. To this end, Globe is mindful of the fundamental right to privacy of every Globe customer under the Data Privacy Act of 2012.

By accepting the Terms and Conditions for the use of Globe products and services, you agree to the collection, processing, use, and sharing of your Personal Information in accordance with this Privacy Policy that will enable us to provide you with your desired Globe products and services.

You have the right to be informed of the Personal Information that we collect, process, use, and share. We can provide you with such Personal Information, provided that such Personal Information does not amount to information deemed confidential or proprietary by Globe, or that your request for Personal Information is not vexatious or unreasonable.

You have the right to object or withhold your consent to the collection, processing, use, and sharing of your Personal Information. However, we may be constrained to terminate your Globe product or service as your Personal Information may be required to deliver such Globe product or service. Without your Personal Information, we will be unable to provide you with updates on Globe's latest offerings; similarly, you will be unable to participate in our events, promotions, or other activities.

You have the right to suspend, withdraw, or order the blocking, removal, or destruction of your Personal Information in our processing systems upon discovery and substantial proof that your Personal Information is no longer necessary for the purpose or purposes for which it was collected, and for such other cases provided in the Data Privacy Act of 2012.

You have the right to seek indemnity for damages sustained, if any, due to inaccurate, incomplete, outdated, false, unlawfully obtained, or unauthorized use of your Personal Information.

Should you feel that there has been mishandling or misuse of your Personal Information, or that any of your data privacy rights have been violated, you may email us at [privacy@globe.com.ph](mailto:privacy@globe.com.ph).

## COLLECTION OF CUSTOMER DATA

As part of our continuing relationship with you, we collect, process, use, and share your Customer Data in accordance with this Privacy Policy and the Terms and Conditions for the use of Globe products and services, as may be applicable.



The Customer Data that we collect, process, use, and share are either Personal Information or Non-Personal Information:

Personal Information is any information from which the identity of an individual can be reasonably and directly ascertained, or when put together with other information would directly and certainly identify an individual, such as name, gender, date of birth, address, telephone/mobile number, email address, proof of identification, etc. It also includes information about:

The services provided to you, such as call/SMS details, location information, and certain information about your rate plans and features, as required by law;

The location of your device whenever it is switched on, if you subscribe to location-based services, subject to coverage limitations; and

Your use of our network, your Internet Protocol addresses, network performance experience, diagnostics, such as signal strength, dropped calls, data failures, and other network performance issues, to help us improve our network and quality of products and services, improve your user experience, determine tailored content, create new products and services, and for other legitimate business purposes.

Non-Personal Information is any information that does not identify you individually, and includes statistical or analytical data, and anonymized or aggregated reports.

#### USE OF CUSTOMER DATA

We may share Customer Data with our subsidiaries, affiliates, partners, and third-party service providers as part of business operations and provision of products and services.

Without limiting the generality of the foregoing, Customer Data is used to, among others:

Provide you with your subscribed products and services, including customer support;

Help us improve our network and quality of products and services;

Create new products and services;

Enhance your customer experience and determine tailored content to meet your preferences and needs;

Communicate relevant services and/or advisories to you;

Abide by any safety, security, public service or legal requirements and processes;

Process information for statistical, analytical, and research purposes. The use of your information for statistical, analytical, and research purposes enables us to create anonymized and aggregated insight reports that we use to further improve your user experience and to provide new products and services;

Create a customer portrait based on your demographic, and your behavioral, transaction, and interaction data across all products, systems, devices, and/or interaction channels, which we may use as a basis for sending you commercial and promotional alerts, personalized advertisements, financial service offers, and surveys. To be clear, should we need to share data with third parties for advertising and marketing purposes, we only share anonymized and aggregated data, and not your Personal Information;

Compute for a telco score which may be shared with our subsidiaries, affiliates, partners and/or third parties, for various purposes such as, but not limited to, credit scoring, premium subscription offerings, product bundling, consistent with our goal to provide you with new products and relevant offerings to meet your changing needs; and

Comply with the requirements of the law and legal process, such as a court order; to comply with a legal obligation; or to prevent imminent harm to public security, safety, or order, collectively referred to as "Data Use Purpose."

When required by our Privacy Policy and the law, and before we collect, process, use, or share your Personal Information for any other purpose other than enumerated above, we will ask for your consent.

You may avail of our broadcast messages relevant to you through written correspondence, text messaging, internet, or other similar means of communication. You may also change your mind anytime and stop receiving them.

When you use our website and electronically communicate with us, depending on your settings, we may use cookies, web beacons, small data text files, or similar technologies to identify your device and record your preferences, with your consent. The completeness and accuracy of your Personal Information help us improve our products and services. Thus, we encourage you to update your Personal Information from time to time.

We outsource or contract the processing of Customer Data to third parties, such as but not limited to, vendors, service providers, partners, or other telecommunications operators, to fulfill any of the above purposes. They are only authorized to use Customer Data for such contracted purposes. They may have access to Customer Data for a limited time under reasonable contractual and technical safeguards to limit their use of such Customer Data. We require them to protect Customer Data consistent with our Privacy Policy.

During roaming or when availing of services offered by foreign service providers through our network, the storage, treatment, and transfer of your Personal Information may be subject to regulations different from Philippine regulations.

## PROTECTION OF PERSONAL INFORMATION

We respect your privacy. We take paramount care in protecting your Personal Information. As such, we secure and protect your Personal Information with proper safeguards to ensure confidentiality and privacy; prevent loss, theft, or use for unauthorized purposes; and comply with the requirements of the law.

As Information Security threats continue to develop and evolve at such a rapid pace, we make reasonable and appropriate security arrangements and measures that use a variety of physical, electronic, and procedural safeguards to protect Personal Information. Globe runs a state of the art Security Operations Center with a dedicated team and personnel that monitors our network and systems to make sure risks to Globe and your Personal Information are properly managed. We regularly review our information collection, storage, and processing practices, including physical security measures, to guard against unauthorized access to our system and unauthorized alteration, disclosure, or destruction of information we hold.

We only permit your Personal Information to be collected, processed, used, and shared by our authorized employees, contractors, and subcontractors who hold such Personal Information under strict confidentiality and in accordance with their contractual obligations and who have implemented minimum security features against data leakage, unauthorized access, or disclosure. We restrict access to information to Globe employees, contractors, and subcontractors who need to know such information in order to process it for us, who are subject to strict contractual and technical safeguards, and who are accountable if they fail to meet these obligations.

We only give you or your authorized representative access to your Personal Information. We do not provide, sell, or share your Personal Information to anyone unless you have given your express consent. We also do not use nor share your Personal Information with content and/or information providers without

your prior request or consent. Personal Information will only be disclosed to third parties in accordance with this Privacy Policy.

We keep our records as accurate as possible. If your Personal Information is wrong, we give you ways to update it. Once you have registered as our customer, you may access your account details and correct your Personal Information by contacting Globe Customer Care ((+632) 7730-1000 or 211 using your mobile phone) or your relationship manager, as may be applicable; or by visiting any Globe Store or our website at [www.globe.com.ph](http://www.globe.com.ph).

We keep your Personal Information in our business records, as may be applicable, while you are a customer, or as long as it is necessary to fulfill the purpose for which it was collected, or while it is needed by us for business, tax, or legal purposes. When disposing of your Personal Information, we take reasonable measures to ensure that it is done properly and is not accessible to the public.

We are not responsible for information, content, application, product, or service that we do not provide. But because we care for you and protect you, we take measures to fight spam, fraud, or any unauthorized messages that traverse our network. Further, we will not tolerate the use of our network that violates the law, which shall include but not be limited to:

Photo or video voyeurism, including the publication or broadcast or transmission through our network of any sexual act or any similar activity without the consent of the person involved and under circumstances in which the person has a reasonable expectation of privacy, is prohibited and unlawful with corresponding penalties under the law.

Child pornography is also prohibited and punishable by law and our network shall not be used in any manner for the storage, transmission, or dissemination of materials containing child pornography. We will report any instances of such activity that we become aware of, to the proper authorities as required by law.

We shall cooperate with law enforcement agencies to curtail criminality and prevent criminals from wreaking havoc over the internet, which shall include the blocking of certain sites or prevention of access to certain individuals, all in accordance with the stipulations of the law and with respect to legal due process.

## HIGH-LEVEL PRIVACY PRINCIPLES

In addition, we only want the happiest customers, so we commit ourselves to abide by Groupe Speciale Mobile Association (GSMA)'s high-level privacy principles based on internationally recognized and accepted principles on privacy and data protection as follows:

### Openness, Transparency, and Notice

We are open and honest with you and will ensure that you are provided with clear, prominent, and timely information regarding our data privacy practices. We will provide you with information about the collection of your Personal Information, access, sharing, and further use of your Personal Information, enabling you to make informed decisions about whether to use a mobile application or service.

### Purpose and Use

We will limit the access, collection, sharing, disclosure, and further use of your Personal Information to meet legitimate business purposes or to otherwise meet legal obligations.

### User Choice and Control

We will give you opportunities to exercise meaningful choice and control over your Personal Information.

### Data Minimization and Retention

We will collect, access, and use only the minimum Personal Information necessary to meet legitimate business purposes and to deliver, provision, maintain, or develop applications and services. Personal Information will not be kept for longer than is necessary for those legitimate business purposes or to meet legal obligations, and will subsequently be deleted or rendered anonymous.

#### Respect User Rights

You will be provided with information about, and an easy means to exercise, your rights over the use of your Personal Information.

#### Security

Personal Information will be protected, using reasonable safeguards appropriate to the sensitivity of the information.

#### Education

You will be provided with information about privacy and security issues and ways to manage and protect your privacy.

#### Children

An application or service that is directed at children will ensure that the collection, access, and use of Personal Information is appropriate in all given circumstances and compatible with applicable law.

#### Accountability and Enforcement

All responsible persons will be accountable for ensuring that these principles are met.

#### CONTACT US

Should you wish not to:

Have your Personal Information disclosed or processed;

Receive marketing alerts and promotional messages from us, our subsidiaries, affiliates, and partners, you may immediately get in touch with us through our website at [www.globe.com.ph](http://www.globe.com.ph) or by contacting Globe Customer Care ((+632) 7730-1000 or 211 using your mobile phone).

For any questions or concerns, you may contact our Data Protection Officer as follows:

Data Protection Officer

Globe Telecom, Inc.

The Globe Tower

32nd Street corner 7th Avenue,

Bonifacio Global City, 1634 Taguig City,

Metro Manila, Philippines

Email: [privacy@globe.com.ph](mailto:privacy@globe.com.ph)

#### Privacy Policy

This Privacy Policy (the "Policy") tells you how Beam Up Ltd ("We") processes your personal information, including through the website [beam.org](http://beam.org) (the "Website"). If you are a member or partner, our collection and processing of your personal data is subject to our Member Privacy Policy, available [here](#).

This Policy (and our terms of use at [beam.org/terms](https://beam.org/terms) and any other documents referred to in it) explains how we will process any personal data that we collect from you, or that you give us. It also tells you our views and practices about your personal data and how we will treat it.

For the purpose of applicable data protection legislation (including but not limited to the Data Protection Act 2018 and the General Data Protection Regulation (Regulation (EU) 2016/679)), the data controller of your personal information is Beam Up Ltd of Techspace Shoreditch, 25 Luke Street, London, EC2A 4DS.

## WHAT INFORMATION DO WE COLLECT AND HOW DO WE COLLECT IT

We collect personal information about you when you donate to a Beam campaign or when you just spend time on our website.

### Information you give us

There is certain information we collect from you directly. This might be when you fill in forms on the Website or when you contact us by phone, by e-mail or via any other contact method. For example, this might be information you give us when you donate through the Website, either as a one-off donation or a regular (e.g. monthly) donation. In general, if you are donating to a Beam campaign, we will ask you for your name, e-mail address, phone number, financial and credit card information. If you contact us for any other reason (for example, to notify us of a problem with our website), we may also collect other ad hoc information about you from our discussion.

### Information we collect about you automatically

When you use the Website, regardless of whether or not you make a donation, as is the case with most websites, we automatically get some technical details such as your chosen browser and unique IP address. As is common to all major websites, we also collect information about your visit, including information about how you are using the Website including the movement of your mouse, what buttons you click, and any phone number you may phone us on with a customer service issue. Most of this information is collected via the use of cookies.

Cookies are a useful way for us to understand how supporters/donors use our website. Cookies are created by your web browser when you visit our website. Every time you go back to the Beam website, your browser will send the cookie file back to the website's server. They improve your experience of using our website, for example, by remembering your preference settings so that you are presented with information likely to be most relevant to you, and by measuring your use of the website to enable us to continuously improve our website to ensure that it meets your needs. Cookies can also be used to show you relevant content on social media services such as Facebook - these are known as "retargeting" or "advertising" cookies. For further information about cookies and how to amend your browser settings in order to block cookies, please see the cookie information below.

### Information we receive from other sources

We may also receive certain personal information about you from third parties. For example, if you contribute to Beam via fundraising sites like JustGiving or Virgin Money Giving. These independent third parties will pass your personal information to Beam where you have indicated that you wish to support Beam and have given your consent or it is a necessary part of completing a contract with you.

We might also obtain your personal information through your use of social media such as Facebook, WhatsApp, Twitter or LinkedIn, depending on your settings or the privacy policies of these social media and messaging services. To change your settings on these services, please refer to their privacy notices, which will tell you how to do this.

### Information about others

To help you tell your friends and family about a particular campaign you are supporting, you might give us information about other people (or allow us to collect this information for you from your social networks or your email contacts list). Please let them know and make sure that they are happy for you to provide us with their information. You might want keep a record of their consent and provide them with a copy of or link to this Policy.

## HOW WE USE YOUR INFORMATION

We use the personal information we collect about you for a number of purposes:

to manage and process donations to funding campaigns;

to provide you updates about funding campaigns that you have donated to;

to carry out our obligations arising from any contracts entered into between you and us and to provide you with the information, products and services that you request from us;

for fraud or verification checks;

to give you information about other goods and services we offer that are similar to those that you have already bought or asked about;

to give you, or allow certain third parties to give you, information about goods or services we feel may interest you;

to tell you about changes to our service;

to make sure that content from the Website is presented in the most effective manner for you and for your computer;

to comply with legal and regulatory requirements;

to administer the Website and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;

to improve the Website to ensure that content is presented in the most effective manner for you and for your computer;

so that you can use any interactive features of our service, when you choose to do so;

as part of our efforts to keep the Website safe and secure; and

to make suggestions and recommendations to you and other users of the Website about goods or services that may interest you or them.

## WHO WE SHARE YOUR PERSONAL INFORMATION WITH

We may disclose your personal information to a limited category of trusted third parties, including:

any current or future member of our group, which includes our subsidiaries, our ultimate holding company and its subsidiaries, as defined in section 1159 of the UK Companies Act 2006;

third party service providers who perform functions on our behalf (including external consultants and professional advisers such as lawyers, auditors and accountants);

third party IT providers where we have an appropriate data processing agreements (or similar protections) in place;

tax, audit, or other authorities;

Beam board members, trustees, and advisers and their trusted third-party service providers and affiliates; advertisers and advertising networks that need the data to select and serve relevant adverts to you and others;

analytics and search engine providers that help us improve and optimise Beam;

in anonymous form to funders or potential funders of Beam;

if we sell or buy any business or assets, to the potential seller or buyer of such business or assets;

if Beam or substantially all of its assets are acquired by a third party, personal data held by it about its customers will be one of the transferred assets; and

if we have to disclose or share your personal data to comply with any legal obligation, or to enforce or apply our terms of use and other agreements; or to protect the rights, property, or safety of Beam, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

We do not share, rent or trade your information with third parties for marketing or promotional purposes.

## HOW WE PROTECT YOUR PERSONAL DATA

All information we hold about you is stored on secure servers. Any payment transactions will be encrypted using SSL technology. Where we have given you (or where you have chosen) a password to access certain parts of the Website, you are responsible for keeping this password confidential. Please do not share your password with anyone. Unfortunately, the sending of information via the internet is not completely secure. Although we will do our best to protect your personal information, we cannot guarantee the security of your information sent to the Website and so if you send information you do so at your own risk. Once we hold your information, we will use strict procedures and security features to try to stop unauthorised access to it.

## WHERE WE TRANSFER YOUR PERSONAL INFORMATION

The personal information that we hold about you may be sent to, and stored at, a destination outside the European Economic Area (which means the 28 European Union member states, together with Norway, Iceland and Liechtenstein, "EEA"), including by our suppliers. Your information may also be processed by staff operating outside the EEA who work for us or for one of our suppliers. This may include staff working to, among other things, help process your donations and payment details, or to provide support services. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Policy and applicable legal requirements, for example by entering into data transfer agreements which incorporate the current standard contractual clauses adopted by the European Commission for transfers of personal data.

## KEEPING YOUR RECORDS

We will hold your personal information for as long as is necessary to comply with our statutory and contractual obligations, the purposes for which we process your information (as described in this privacy policy) and in accordance with our legitimate interests as a controller of your personal information.

## YOUR RIGHTS

### Access to your information

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email us at [hello@beam.org](mailto:hello@beam.org). If we provide you with access to the information we hold about you, we will not charge you for this unless permitted by law. If

you request further copies of this information from us, we may charge you a reasonable administrative cost. Where we are legally permitted to do so, we may refuse your request. If we refuse your request we will always tell you the reasons for doing so.

#### Right to object

This right enables you to object to us processing your personal data where we do so for one of the following reasons:

because it is in our legitimate interests to do so (for further information please see below);

to enable us to perform a task in the public interest or exercise official authority;

to send you direct marketing materials; or

for scientific, historical, research, or statistical purposes.

#### Right to withdraw consent

Where we have obtained your consent to process your personal data for certain activities, you may withdraw this consent at any time and we will cease to use your data for that purpose unless we consider that there is an alternative legal basis to justify our continued processing of your data for this purpose, in which case we will inform you of this condition.

#### Right to erasure

You have the right to request that we "erase" your personal data in certain circumstances. Normally, this right exists where:

the data is no longer necessary;

you have withdrawn your consent to us using your data, and there is no other valid reason for us to continue;

the data has been processed unlawfully;

it is necessary for the data to be erased in order for us to comply with our obligations under law; or

you object to the processing and we are unable to demonstrate overriding legitimate grounds for our continued processing.

We would only be entitled to refuse to comply with your request for erasure in limited circumstances and we will always tell you our reason for doing so.

When complying with a valid request for the erasure of data we will take all reasonably practicable steps to delete the relevant data.

#### Right to restrict processing

You have the right to request that we restrict our processing of your personal data in certain circumstances, for example if you dispute the accuracy of the personal data that we hold about you or you object to our processing of your personal data for our legitimate interests. If we have shared your personal data with third parties, we will notify them about the restricted processing unless this is impossible or involves disproportionate effort. We will, of course, notify you before lifting any restriction on processing your personal data.

#### Right to rectification



You have the right to request that we rectify any inaccurate or incomplete personal data that we hold about you. If we have shared this personal data with third parties, we will notify them about the rectification unless this is impossible or involves disproportionate effort. You may also request details of the third parties that we have disclosed the inaccurate or incomplete personal data to. Where we think that it is reasonable for us not to comply with your request, we will explain our reasons for this decision.

#### Right of data portability

If you wish, you have the right to transfer your personal data between service providers. In effect, this means that you are able to transfer the details we hold on you to another third party. To allow you to do so, we will provide you with your data in a commonly used machine-readable format so that you can transfer the data. Alternatively, we may directly transfer the data for you.

#### Right to complain

You have the right to lodge a complaint and can contact us at [hello@beam.org](mailto:hello@beam.org). You also have the right to make a complaint to your local supervisory authority which is the Information Commissioner's Office. You can contact them in the following ways:

Phone: 0303 123 1113

Email: [casework@ico.org.uk](mailto:casework@ico.org.uk)

Post: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

The Website may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and we do not accept any responsibility for them. Please check these policies before you submit any personal data to these websites.

#### LEGAL CONDITIONS FOR USING YOUR PERSONAL DATA

There are a number of different ways that we are lawfully able to process your personal information. We have set these out below.

##### Where using your data is in our legitimate interests

We are allowed to use your personal information where it is in our interests to do so, and those interests aren't outweighed by any potential prejudice to you.

We believe that our use of your personal information is within a number of our legitimate interests, including but not limited to:

to fulfil our objective of helping people to train up and get into work;

to manage funding campaigns;

to process campaign and other donations to the Beam cause;

to provide our donors and other interested third parties with information and marketing materials about our organisation, our campaigns and other information and similar products and services that we may make available;

to help us satisfy our legal obligations;

to help us understand the people that use our services better and provide better, more relevant services to them;

to ensure that our website runs smoothly; and

to help us keep our systems secure and prevent unauthorized access or cyber attacks.

We don't think that any of the activities set out in this privacy policy will prejudice you in any way. However, you do have the right to object to us processing your personal data on this basis. We have set out details regarding how you can go about doing this above.

Where you give us your consent to use your personal data

We are allowed to use your data where you have specifically consented. In order for your consent to be valid:

it has to be given freely, without us putting you under any type of pressure;

you have to know what you are consenting to – so we'll make sure we give you enough information;

you should only be asked to consent to one thing at a time – we therefore avoid "bundling" consents together so that you don't know exactly what you're agreeing to; and

you need to take positive and affirmative action in giving us your consent – we're likely to provide a tick box for you to check so that this requirement is met in a clear and unambiguous fashion.

We ask for your consent when you register with Beam to send you marketing communications.

You have the right to withdraw your consent at any time. We have set out details regarding how you can go about this above.

Where using your personal data is necessary for us to carry out our obligations under our contract with you

We are allowed to use your personal data when it is necessary to do so for the performance of our contract with you. For example, we need to collect your credit card or other financial information in order to process your donation.

Where processing is necessary for us to carry out our legal obligations

As well as our obligations to you under any contract, we also have other legal obligations that we need to comply with and we are allowed to use your personal data when we need to in order to comply with those other legal obligations.

### THIRD PARTY WEBSITES

This Policy only applies to the Website. If you land on the Website from other websites (or move to other websites from our website) you should read their separate privacy policies.

### UPDATES

Any changes we make to this Policy in the future will be posted on this page and we may email you to tell you about any changes. Please check back regularly to see any updates or changes to this Policy.

### CONTACT

If you have any questions about this Policy, or would like to exercise your rights with respect to your personal information, send us an email via [hello@beam.org](mailto:hello@beam.org). The contact details of the Data Protection Compliance Manager are as follows: Alexander Stephany who can be contacted on [alex@beam.org](mailto:alex@beam.org). If you have any questions about this Policy, or want to complain about how we handle your personal information, Alexander Stephany, would be happy to help.

Cookie policy

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our Website.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

We use the following cookies:

#### Strictly necessary cookies

These are cookies that are required for the operation of our Website. They include, for example, cookies that enable you to log into secure areas of our website, use a shopping cart or make use of e-billing services.

#### Analytical/performance cookies

They allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.

#### Functionality cookies

These are used to recognise you when you return to our Website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).

#### Targeting cookies

These cookies record your visit to our website, the pages you have visited and the links you have followed. We will use this information to make our website and the advertising displayed on it more relevant to your interests. We may also share this information with third parties for this purpose.

Please note that third parties (including, for example, advertising networks and providers of external services like web traffic analysis services) may also use cookies, over which we have no control. These cookies are likely to be analytical/performance cookies or targeting cookies.

You block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. For further details of how to do this, please click on the following link: <http://www.allaboutcookies.org/manage-cookies/>. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our Website. Except for essential cookies, all cookies will expire after 180 days.

This privacy policy discloses the privacy practices for Viva Communications Inc. This privacy policy applies solely to information collected by this web site. It will notify you of the following:

What personally identifiable information is collected from you through the web site, how it is used and with whom it may be shared.

What choices are available to you regarding the use of your data.

The security procedures in place to protect the misuse of your information.

How you can correct any inaccuracies in the information.

#### Information Collection, Use, and Sharing

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. to ship an order.

Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

#### Your Access to and Control Over Information

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number given on our website:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

#### Security

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Wherever we collect sensitive information (such as credit card data), that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a closed lock icon at the bottom of your web browser, or looking for "https" at the beginning of the address of the web page.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

#### Updates

Our Privacy Policy may change from time to time and all updates will be posted on this page.

#### Cookies

We use "cookies" on this site. A cookie is a piece of data stored on a site visitor's hard drive to help us improve your access to our site and identify repeat visitors to our site. For instance, when we use a cookie to identify you, you would not have to log in a password more than once, thereby saving time while on our site. Cookies can also enable us to track and target the interests of our users to enhance the experience on our site. Usage of a cookie is in no way linked to any personally identifiable information on our site.

For privacy concerns, our Data Privacy Officer (DPO) may be contacted at [DPOVivaCommunications@viva.com.ph](mailto:DPOVivaCommunications@viva.com.ph) or at +63 2 687 5853 local 789

#### PRIVACY POLICY

To create a wonderful world for our customers, partners, community, and the nation as a whole, Globe Telecom, Inc. and its subsidiaries (collectively "Globe," "we," "us," "our") put you, our customers, first. Because we care for you, we regard your privacy with the utmost importance.

This Privacy Policy outlines our policy in relation to the collection, use, and protection of your Customer Data to provide you with a wonderful customer experience. From time to time, we may update our Privacy Policy to reflect current changes in our policy and the law. When we do so, we will notify you by posting it on our website for your information and reference.

## YOUR RIGHTS AS OUR CUSTOMER

Globe recognizes that you should be the ultimate decision-maker on matters that involve your Personal Information. To this end, Globe is mindful of the fundamental right to privacy of every Globe customer under the Data Privacy Act of 2012.

By accepting the Terms and Conditions for the use of Globe products and services, you agree to the collection, processing, use, and sharing of your Personal Information in accordance with this Privacy Policy that will enable us to provide you with your desired Globe products and services.

You have the right to be informed of the Personal Information that we collect, process, use, and share. We can provide you with such Personal Information, provided that such Personal Information does not amount to information deemed confidential or proprietary by Globe, or that your request for Personal Information is not vexatious or unreasonable. You have the right to object or withhold your consent to the collection, processing, use, and sharing of your Personal Information. However, we may be constrained to terminate your Globe product or service as your Personal Information may be required to deliver such Globe product or service. Without your Personal Information, we will be unable to provide you with updates on Globe's latest offerings; similarly, you will be unable to participate in our events, promotions, or other activities.

You have the right to suspend, withdraw, or order the blocking, removal, or destruction of your Personal Information in our processing systems upon discovery and substantial proof that your Personal Information is no longer necessary for the purpose or purposes for which it was collected, and for such other cases provided in the Data Privacy Act of 2012.

You have the right to seek indemnity for damages sustained, if any, due to inaccurate, incomplete, outdated, false, unlawfully obtained, or unauthorized use of your Personal Information.

Should you feel that there has been mishandling or misuse of your Personal Information, or that any of your data privacy rights have been violated, you may email us at [privacy@globe.com.ph](mailto:privacy@globe.com.ph).

## COLLECTION OF CUSTOMER DATA

As part of our continuing relationship with you, we collect, process, use, and share your Customer Data in accordance with this Privacy Policy and the Terms and Conditions for the use of Globe products and services, as may be applicable. The Customer Data that we collect, process, use, and share are either Personal Information or Non-Personal Information:

Personal Information is any information from which the identity of an individual can be reasonably and directly ascertained, or when put together with other information would directly and certainly identify an individual, such as name, gender, date of birth, address, telephone/mobile number, email address, proof of identification, etc. It also includes information about:

The services provided to you, such as call/SMS details, location information, and certain information about your rate plans and features, as required by law; The location of your device whenever it is switched on, if you subscribe to location-based services, subject to coverage limitations; and

Your use of our network, your Internet Protocol addresses, network performance experience, diagnostics, such as signal strength, dropped calls, data failures, and other network performance issues, to help us improve our network and quality of products and services, improve your user experience, determine tailored content, create new products and services, and for other legitimate business purposes.

Non-Personal Information is any information that does not identify you individually, and includes statistical or analytical data, and anonymized or aggregated reports.

## USE OF CUSTOMER DATA

We may share Customer Data with our subsidiaries, affiliates, partners, and third-party service providers as part of business operations and provision of products and services.

Without limiting the generality of the foregoing, Customer Data is used to, among others:

Provide you with your subscribed products and services, including customer support;

Help us improve our network and quality of products and services;

Create new products and services;

Enhance your customer experience and determine tailored content to meet your preferences and needs;

Communicate relevant services and/or advisories to you;

Abide by any safety, security, public service or legal requirements and processes;

Process information for statistical, analytical, and research purposes. The use of your information for statistical, analytical, and research purposes enables us to create anonymized and aggregated insight reports that we use to further improve your user experience and to provide new products and services;

Create a customer portrait based on your demographic, and your behavioral, transaction, and interaction data across all products, systems, devices, and/or interaction channels, which we may use as a basis for sending you commercial and promotional alerts, personalized advertisements, financial service offers, and surveys. To be clear, should we need to share data with third parties for advertising and marketing purposes, we only share anonymized and aggregated data, and not your Personal Information;

Compute for a telco score which may be shared with our subsidiaries, affiliates, partners and/or third parties, for various purposes such as, but not limited to, credit scoring, premium subscription offerings, product bundling, consistent with our goal to provide you with new products and relevant offerings to meet your changing needs; and

Comply with the requirements of the law and legal process, such as a court order; to comply with a legal obligation; or to prevent imminent harm to public security, safety, or order, collectively referred to as "Data Use Purpose."

When required by our Privacy Policy and the law, and before we collect, process, use, or share your Personal Information for any other purpose other than enumerated above, we will ask for your consent. You may avail of our broadcast messages relevant to you through written correspondence, text messaging, internet, or other similar means of communication. You may also change your mind anytime and stop receiving them. When you use our website and electronically communicate with us, depending on your settings, we may use cookies, web beacons, small data text files, or similar technologies to identify your device and record your preferences, with your consent. The completeness and accuracy of your Personal Information help us improve our products and services. Thus, we encourage you to update your Personal Information from time to time.

We outsource or contract the processing of Customer Data to third parties, such as but not limited to, vendors, service providers, partners, or other telecommunications operators, to fulfill any of the above purposes. They are only authorized to use Customer Data for such contracted purposes. They may have access to Customer Data for a limited time under reasonable contractual and technical safeguards to limit their use of such Customer Data. We require them to protect Customer Data consistent with our Privacy Policy.

During roaming or when availing of services offered by foreign service providers through our network, the storage, treatment, and transfer of your Personal Information may be subject to regulations different from Philippine regulations.

## PROTECTION OF PERSONAL INFORMATION

We respect your privacy. We take paramount care in protecting your Personal Information. As such, we secure and protect your Personal Information with proper safeguards to ensure confidentiality and privacy; prevent loss, theft, or use for unauthorized purposes; and comply with the requirements of the law.

As Information Security threats continue to develop and evolve at such a rapid pace, we make reasonable and appropriate security arrangements and measures that use a variety of physical, electronic, and procedural safeguards to protect Personal Information. Globe runs a state of the art Security Operations Center with a dedicated team and personnel that monitors our network and systems to make sure risks to Globe and your Personal Information are properly managed. We regularly review our information collection, storage, and processing practices, including physical security measures, to guard against unauthorized access to our system and unauthorized alteration, disclosure, or destruction of information we hold.

We only permit your Personal Information to be collected, processed, used, and shared by our authorized employees, contractors, and subcontractors who hold such Personal Information under strict confidentiality and in accordance with their contractual obligations and who have implemented minimum security features against data leakage, unauthorized access, or disclosure. We restrict access to information to Globe employees, contractors, and subcontractors who need to know such information in order to process it for us, who are subject to strict contractual and technical safeguards, and who are accountable if they fail to meet these obligations.

We only give you or your authorized representative access to your Personal Information. We do not provide, sell, or share your Personal Information to anyone unless you have given your express consent. We also do not use nor share your Personal Information with content and/or information providers without your prior request or consent. Personal Information will only be disclosed to third parties in accordance with this Privacy Policy. We keep our records as accurate as possible. If your Personal Information is wrong, we give you ways to update it. Once you have registered as our customer, you may access your account details and correct your Personal Information by contacting Globe Customer Care ((+632) 7730-1000 or 211 using your mobile phone) or your relationship manager, as may be applicable; or by visiting any Globe Store or our website at [www.globe.com.ph](http://www.globe.com.ph).

We keep your Personal Information in our business records, as may be applicable, while you are a customer, or as long as it is necessary to fulfill the purpose for which it was collected, or while it is needed by us for business, tax, or legal purposes. When disposing of your Personal Information, we take reasonable measures to ensure that it is done properly and is not accessible to the public.

We are not responsible for information, content, application, product, or service that we do not provide. But because we care for you and protect you, we take measures to fight spam, fraud, or any unauthorized messages that traverse our network. Further, we will not tolerate the use of our network that violates the law, which shall include but not be limited to:

Photo or video voyeurism, including the publication or broadcast or transmission through our network of any sexual act or any similar activity without the consent of the person involved and under circumstances in which the person has a reasonable expectation of privacy, is prohibited and unlawful with corresponding penalties under the law.

Child pornography is also prohibited and punishable by law and our network shall not be used in any manner for the storage, transmission, or dissemination of materials containing child pornography. We will

report any instances of such activity that we become aware of, to the proper authorities as required by law. We shall cooperate with law enforcement agencies to curtail criminality and prevent criminals from wreaking havoc over the internet, which shall include the blocking of certain sites or prevention of access to certain individuals, all in accordance with the stipulations of the law and with respect to legal due process.

## HIGH-LEVEL PRIVACY PRINCIPLES

In addition, we only want the happiest customers, so we commit ourselves to abide by Groupe Speciale Mobile Association (GSMA)'s high-level privacy principles based on internationally recognized and accepted principles on privacy and data protection as follows:

### Openness, Transparency, and Notice

We are open and honest with you and will ensure that you are provided with clear, prominent, and timely information regarding our data privacy practices. We will provide you with information about the collection of your Personal Information, access, sharing, and further use of your Personal Information, enabling you to make informed decisions about whether to use a mobile application or service.

### Purpose and Use

We will limit the access, collection, sharing, disclosure, and further use of your Personal Information to meet legitimate business purposes or to otherwise meet legal obligations.

### User Choice and Control

We will give you opportunities to exercise meaningful choice and control over your Personal Information.

### Data Minimization and Retention

We will collect, access, and use only the minimum Personal Information necessary to meet legitimate business purposes and to deliver, provision, maintain, or develop applications and services. Personal Information will not be kept for longer than is necessary for those legitimate business purposes or to meet legal obligations, and will subsequently be deleted or rendered anonymous.

### Respect User Rights

You will be provided with information about, and an easy means to exercise, your rights over the use of your Personal Information.

### Security

Personal Information will be protected, using reasonable safeguards appropriate to the sensitivity of the information.

### Education

You will be provided with information about privacy and security issues and ways to manage and protect your privacy.

### Children

An application or service that is directed at children will ensure that the collection, access, and use of Personal Information is appropriate in all given circumstances and compatible with applicable law.

### Accountability and Enforcement

All responsible persons will be accountable for ensuring that these principles are met.



## CONTACT US

Should you wish not to:

Have your Personal Information disclosed or processed;

Receive marketing alerts and promotional messages from us, our subsidiaries, affiliates, and partners, you may immediately get in touch with us through our website at [www.globe.com.ph](http://www.globe.com.ph) or by contacting Globe Customer Care ((+632) 7730-1000 or 211 using your mobile phone).

For any questions or concerns, you may contact our Data Protection Officer as follows:

Data Protection Officer

Globe Telecom, Inc.

The Globe Tower

32nd Street corner 7th Avenue,

Bonifacio Global City, 1634 Taguig City,

Metro Manila, Philippines

Email: [privacy@globe.com.ph](mailto:privacy@globe.com.ph)

## PRIVACY POLICY

Cebu Landmasters, Inc., its affiliates and subsidiaries, directors, officers, and employees ("CLI Group") recognize and respect each individual's privacy and commit to protect privacy, confidentiality, and security of personal data.

In this Privacy Policy, we disclose how the CLI Group collects, processes, protects, and manage personal and sensitive data we collect or provided to us in connection with dealing or transacting with us.

## DATA WE COLLECT

CLI Group collects the following data:

Information relating to identity, such as full name, gender, date of birth, nationality, civil status, residential address, email address, contact details, and details of government issued identification documents;

Information relating to financial capacity such as salary rate/range and credit history; and

Information relating to use of our website/s.

## CONSENT TO DATA COLLECTION

By submitting personal information through any of the dealings with CLI Group, the customer or client consents to the collection, use, storage, and processing of personal information in accordance with this Policy.

## MANNER OF COLLECTION

We collect data in the following manner:

Cookie-based when using our websites; and

Consent-based through submission of our designated forms to our employees or duly authorized representatives.

## USE AND PURPOSE

We use collected personal information for the following purposes:

Conduct appropriate due diligence;

Assist and monitor clients or customers in fulfilling their contractual obligations, and disseminate service and product related information;

Prepare necessary sales documents and other relevant documents;

Communicate advisories, and respond to queries or requests;

Enhance customer experience through delivering products and services suited to the customer's needs and preference;

Process information for statistical, analytical, advertising, and marketing opinion research purposes; and

Any other purpose analogous or related to any of the above.

## SHARING AND DISCLOSURE

CLI Group will keep the personal information confidential. Nonetheless, it reserves the right to disclose and transfer, as may be necessary, to third party companies, entities, or service providers such as the following:

Government agencies such as, SSS and GSIS;

Banking and financial institutions;

Insurance providers;

External professional advisors such as auditors and legal counsels;

Contractors or sub-contractors; and

Such other necessary service providers.

## SHARING AND DISCLOSURE

CLI Group will take all necessary technical, organizational and physical measures to protect confidentiality and security of personal information. We will retain documents containing personal data to the extent required in our contracts or in law, and as retention may be relevant to any ongoing or prospective legal proceedings.

Thereafter, we will dispose said documents containing personal information in a secure manner which will prevent further processing, unauthorized access, or public disclosure.

## UPDATING AND CORRECTIONS

CLI Group will respond to reasonable requests to review, update, modify, correct, or delete personal information of clients and customers in accordance with the Data Privacy Act of 2012.

## UCPB DATA PRIVACY STATEMENT

Published as of January 15, 2018

This UCPB Data Privacy Statement (DPS) is issued in accordance with the Philippine Republic Act No. 10173 – Data Privacy Act of 2012 (DPA), and its implementing rules and regulations. This statement aims to inform customers and business partners of what and how customer information are collected; how customer data will be used, disclosed, shared, retained and disposed; how to view, change, or withdraw personal information; and to reiterate customer rights under the DPA as subjects of these data.

### I. GENERAL

Customer privacy is of utmost importance to us. At UCPB we are committed to safeguard your personal and account information, protect them from data corruption, compromise or loss, ensure information security, and use them only as you would want us to, or as law allows.

### II. YOUR PERSONAL DATA

When doing business at UCPB, we obtain various information about you through different means — during your visits to our branches/offices or interacting with our employees and authorized representatives, when availing of our products or services, when filling out our bank forms and product brochures, through traditional telecommunication devices, or when using our electronic banking facilities (UCPB Connect and UCPB Mobile Phone Banking) for your inquiries, transactions and other concerns.

Our website collects your personal information when you enroll to our electronic banking facilities (UCPB Connect and UCPB Mobile Phone Banking). The personal information that you submit include:

UCPB User ID

Name (First name, middle initial and last name)

Birthdate

Email address

Mobile phone number

Existing account number/ and its/their account type/s

Our system also records your IP address whenever you access our website.

The Bank also collects images and footages of customers/clients and employees through CCTV cameras located within the Bank's premises and at ATM sites and other facilities of the Bank.

### III. OUR COMMITMENT FOR YOUR PROTECTION

We assure you that your personal information with us will be held strictly confidential and will be used discreetly and professionally in offering personal and proactive products and services that respond to your diverse needs, advising you about other opportunities, and in addressing your inquiries and

concerns. If necessary, this may involve sharing of information about you within the UCPB Group of Companies, its Bancassurance partners and authorized/accredited service providers, as follows:

United Coconut Planters Bank (UCPB)

UCPB Leasing and Finance Corporation (ULFC)

UCPB Savings Bank, Inc. (USB)

UCPB Securities, Inc. (Cocosec)

UCPB General Insurance Co., Inc. (COCOGEN)

United Coconut Planters Life Assurance Corporation (COCOLIFE)

UCPB Multi-Purpose Cooperative (UGMC)

We guarantee that your personal information is handled by qualified and duly vetted personnel, and our technical and physical safeguards are within established standards, procedures and protocols.

Records of your personal information are stored and protected in our files and databases in accordance to the retention, storage and protection policies of UCPB that are compliant with applicable banking rules and regulations or as prescribed by law.

The disclosure of your information shall only be done when we have previously informed you through disclosures or agreements, or you have expressly authorized us in writing to do so, or as we are required by law.

In order to protect your information, we follow strict standards of security and confidentiality in safeguarding them. We have implemented appropriate technical, organizational and physical control measures which include, but are not limited to, the following:

Storing your personal information in our database servers protected with firewall and encryption.

Retention of records containing your personal information are stored in our database as long as necessary, or upon the fulfillment of the declared, specified and legitimate purpose, or as the law oblige the retention.

Control protocols limiting access to your information only to authorized employees trained for the handling of such.

Physical security controls to safeguard hard copy documents and hardware containing your data.

Appropriate disposal or destruction procedures at the end of the established retention period.

#### IV. HOW WE CAN HELP YOU

We fully respect your rights to privacy as promulgated in the Philippine Data Privacy Act of 2012 — which include:

Your right to be informed of the personal information we collect and how we process them;

Your right to object to the processing of your personal data and/or withdraw your consent;

Your right to access or demand access to view of practically everything that will happen to your personal data;

Your right to dispute and correct the inaccuracies or errors in our records of your data;

Your right to suspend or withdraw, order the blocking, removal or destruction of your personal data from our systems;

Your right to file a complaint and receive compensation for any damages you have sustained;

Your right to obtain a copy of your personal information that we are processing.

For your queries, requests or issues pertaining to this Privacy Statement, or your personal information, or suspected breaches you may visit any UCPB branch/office most convenient for you, or you may get in touch with our UCPB Customer Relations Center at its 24-hour hotline (632) 8811-9111. You may also send in your concerns to:

UCPB Data Protection Officer

UCPB Corporate Offices, 7907 Makati Avenue, Makati City, Philippines

eMail address: [ucpbprotects@ucpb.com](mailto:ucpbprotects@ucpb.com)

Telephone: (632) 8811-9784

#### V. UPDATES & REVISIONS

This Privacy Statement may be modified or amended in keeping with recent laws, rules and regulations, the prevailing market environment and recent technology. We will keep you informed of such updates through the UCPB website at <https://www.ucpb.com>.