

# BRYCE FUDGE

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**SUMMARY** Computer Science graduate with a strong foundation in IT support, system troubleshooting, and hardware maintenance. Experienced in setting up, maintaining, and documenting computer systems and devices. Skilled in working with MacOS, Windows, and Linux environments, managing user support requests, and ensuring systems run efficiently. Known for being dependable, detail oriented, good communication, and responsive when solving technical issues. Eager to apply my technical knowledge and problem solving skills.

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**EDUCATION** **California State University Channel Islands** **May 2025**

- Bachelor of Science in Computer Science, GPA: 3.7
- Minor in Mathematics

## Relevant Course Work

- **Computer Networks:** Configured routers and switches, analyzed TCP/IP communication, and diagnosed connectivity issues.
  - **Operating Systems (Ubuntu/Linux):** Managed system processes, user permissions, and file structures in Linux environments.
  - **Computer Architecture & Assembly:** Applied low level programming to understand hardware and instruction execution.
  - **Database Systems & Data Structures:** Structured and optimized data storage for system efficiency and accuracy.
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## TECHNICAL SKILLS & STRENGTHS

- **Hardware & Systems:** Workstation setup, imaging, hardware replacement, printer installation and troubleshooting
  - **Software & Tools:** Windows OS, Ubuntu/Linux, Active Directory (basic understanding), Microsoft Office Suite, Wireshark
  - **Networking:** TCP/IP configuration, file sharing, network permissions, LAN troubleshooting
  - **Languages:** Python, SQL, C, Java, Kotlin
  - **Technical Skills:** System documentation, record management, IT inventory tracking, customer support and service
  - Strong understanding of operating systems, networks, and hardware setup.
  - Experience imaging and replacing workstations while maintaining data integrity.
  - Excellent communication skills and organization when documenting
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## WORK EXPERIENCE

### Resident Advisor, Housing and Residential Education

July 2023 - May 2025

- Maintained accurate data logs and inventory
  - Assisted with file management and shared folder permissions to support department operations.
  - Created reports and maintained documentation for tracking system issues and resident requests
  - Recognized by supervisors for reliability, organization, and responsiveness.
  - Collaborated with staff to improve documentation processes and data accuracy.
  - Served as a point of contact for inquiries, resolving issues through clear communication and teamwork.
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