### **RELEVANT SKILLS**

#### **Communication and Customer Service**

- Analyzed customer calls to assess AI talkbot performance and identify areas for improvement.
- Gained practical experience in building a simple AI talkbot using self-authored script for specific use cases.
- Demonstrated effective call monitoring, annotations, data checking, and transcribing skills.

### **Programming and Coding**

- Knowledgeable with programming languages, especially JavaScript, Kotlin, and Python, encompassing fundamental concepts and various functionalities.
- Demonstrated working knowledge of Microsoft Visual Studio and Android Studio, familiarity with Figma, and a basic understanding of Unity.
- Collaborated in Developing an app in Android Studio as the Front-end Developer.
- Developed a mock-up website for Riot Games using HTML, CSS, and JavaScript.
  Additionally, served as the front-end developer for a project website on a room information system.

#### **Certifications and Badges**

- Lean Six Sigma White Belt Certificate
- Git Course Certification
- DCC Git and GitHub Workshop Completion
- PythonQuest Day 1-5 Completion
- AWS Educate Badges

### **EXPERIENCE**

#### HackFest 2024: Fusion

#### 2024

- UI/UX
- Developed a mobile app prototype using Figma.
- One of the top 10 finalists.

#### WIZ.AI

#### 2023

Al Talkbot Support

- Developed Skills such as transcribing, making script for the talkbot, and collaborating effectively with my team.
- Praised for my work ethics and delivering work on time with good quality.

## AWS Cloud Club - PUP Manila 2023

- Junior Cloud Architect
- Completed Git and GitHub Workshop
- Participated in the PythonQuest and Completion of AWS Educate Badges

## Dynamic Access to Learning and Training of Achievers 2019

- Attended as one of the representatives of our school.
- Participated as an assistant to the team leader.
- Rank 3<sup>rd</sup> place overall in the competition

# Managing Director and Feature Writer – Ang Bughaw (Official School Newspaper Publication)

#### 2017 - 2019

- Written an article that was featured in the newspaper of the school.
- Chosen as a managing director based on writing a feature article on the spot alongside opponents.
- Joined several pieces of training as a club representative.

## Youth Leadership Training Course 2017

- Attended as a participant in the leadership training course.
- Chosen as one of the class representatives to attend the said course.

### **EDUCATION**

| Studying 2021 – present | Bachelor of Science in Computer Engineering,                               |
|-------------------------|--|
|                         | Polytechnic University of the Philippines, Main Campus                     |
|                         | Bachelor of Science in Computer Engineering (BSCoE)                        |
| Graduated 2021          | Academic Track - Science, Technology, Engineering, and Mathematics (STEM), |
|                         | Bernardo College   |
|                         | Graduated with Honors  |
| Graduated 2019          | Las Pinas East National High School  |
|                         | Graduated with Honors  |

## **ADDITIONAL SKILLS**

- Technology Literate (Tech-Savvy)
- Decent Communication skills through written or oral
- Time management
- Team player
- Adaptability
- Proficient with Microsoft Word and PowerPoint
- Figma