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# Abu Olubunmi

9, Dominion Street, Bells Ota, Ogun State.  
(+234) 8147032983, Sex: Female  
Email: abuolubunmi21@gmail.com, Place of Birth: Nigeria.

## Profile

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Building positive working relationships that aids the achievements of goals within time frame. Use different analytical and statistical tools to bring outstanding results, and exhibit critical thinking and problem solving skills.

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## Studies And Certificates

### Uniwersytet Śląski w Katowicach, Poland

2020- Present

Master's of Science, Mathematics in Finance and Economics.  
Double Master's Degree in Mathematical Engineering.

### Software Engineer – Internship

2021-Present

Frontend Developer - Zuri Training Institute

## Work Experience

### Customer Care Representative - Rescue Resource Limited, Otta Nigeria. 2018 – 2019

- Keeping records of customer interactions, process customer accounts, and file documents.
- Handling customer complaints, provide appropriate solutions and alternatives within the time limits; follow up to ensure resolution.
- Building sustainable relationships and trust with customer accounts through open communication.
- Contributing to team effort by accomplishing related results as needed.
- Developed client rapport by promptly processing requests and resolving financial discrepancies.
- Assisting with placement of orders, refunds, or exchanges.
- Evaluating customer information to explore issues, develop potential solutions and maintain high-quality service.

### Secretary- Press and Editorial Group (NYSC). Abia, Nigeria.

2016 – 2017.

- Maintain effective and adequate media sensitization on the effect of expired production-consumption.
- Identifying topics for special issues, which might need public awareness.
- Reviewing and suggesting content to the team.
- Reporting the financial state for every project in the group.
- Greeting incoming visitors and members professionally and provided friendly, knowledgeable assistance.

- Drafting agendas, recorded minutes and created report documents for monthly review.

## CERTIFICATES

Data Mining With Python.

**2020-2021**

- Learned Cluster analysis, classification, and Regression.
- Apache Spark, SVM, and Dimensionality Reduction.
- Network Mining, Tet Mining, and Natural Language Processing.

<https://www.purple.com/courses/take/data-mining-with-python/lessons/11470795-what-are-statistics-part-a>

Python For Finance, Investment Fundamentals and Data Analytics.

**2020-2021**

- Learn how to code in python and its application in the world of finance.
- Focusing on finance, covering tools and techniques used by professionals daily such as Regression Analysis, Monte Carlo Simulation.
- Correlation between stocks.

<https://www.udemy.com/course/python-for-finance-investment-fundamentals-data-analytics/learn/lecture/6780086#overview>

## SKILLS

- Microsoft Excel, Microsoft Power point, and Microsoft Words.
- Python, HTML, CSS, Javascript and R.

## LANGUAGE

English, Basic User of Italian, and Polish.

## INTERESTS

Traveling, Designing, and Meeting people.