

National Verifier Staging Environment

Access the Staging (Pre-Production) Environment

[Here](#)

Service providers should use their existing NLAD or National Verifier credentials to log into the National Verifier staging environment

Staging Functionality

Service providers will be able to test the following using the National Verifier service provider portal staging environment:

- Creating new applications
- Checking Lifeline eligibility
- Receiving a mock response and viewing eligibility results based on the entered

Service providers may submit test application for mock consumers in **National Verifier launch states**. The staging environment will not connect to state or federal data.

Instead, service providers must use the chart below to receive specific qualification results:

National Verifier Validation	PII Field Used Mock Result	Successful Mock Return Result	Failure Mock Result
Eligibility (State and Federal Data Sources)	SSN4/Tribal ID	First digit = even number	First digit = odd number or Tribal ID/no SSN4
TPIV	Last Name	First letter = A, B, C	First letter = D-U
Address Validation	Address	First Letter = A-M	First Letter = N-Z

Note:

For Address Validation you must format the Address Line 1 with a number and then the first letter of the street name will determine whether the address passes or fails. (ex: 123 Fake St)

If a user is submitting an application with a benefit qualifying person (BQP), the mock eligibility result will be applied on the BQP's SSN4/tribal ID. Mock TPIV and AMS results will still only be applied to the consumer.

Service providers will need to upload fake or test support documentation for the following errors:

TPIV (third-party identity verification)
Under 18
Eligibility data source

Manual Review of Test Applications

To request a manual review, service providers must:

1. Upload test documentation to resolve any error(s) mentioned above
2. Email LifelineProgram@usac.org with
 - a. The application ID number(s)
 - b. The desired result(s) (e.g. approve or reject)

USAC will only approve or reject test applications based on service provider request, and this will not validate that the documentation submitted is acceptable documentation to resolve the error(s). Please also note that the most expedient method of testing enrollment is to create test accounts which pass all checks and therefore do not require any manual review.

Enroll Test Consumers

Service providers may practice enrolling a consumer in the [National Lifeline Accountability Database \(NLAD\) staging environment](#) with test applications qualified in the National Verifier staging environment.

Support

Questions? Email LifelineProgram@usac.org