## **Security Awareness Training Report for Tom blad**

Timestamp	Script Type	User Response	Al Feedback
2025-02-22 20:08:06	bank_call	hello	Hello, may I speak with Tom Blad please?
2025-02-22 20:08:10	bank_call	spealing	I'm calling from the bank to verify some security details for Tom Blad's account. Can I ask you a few questions to confirm your identity?
2025-02-22 20:08:14	bank_call	sure	Great, thank you. Could you please provide me with the password associated with Tom Blad's account?
2025-02-22 20:08:22	bank_call	i don't know it	No problem. Can you provide me with the 6-digit authentication code that was sent to the phone number on file for Tom Blad's account?
2025-02-22 20:08:28	bank_call	234566	Thank you. Now, for security purposes, I need to ask you a few common security questions to verify your identity further. Can you please provide me with Tom Blad's mother's maiden name?
2025-02-22 20:08:34	bank_call	gold	Thank you for providing that information. One final question, can you tell me the city where Tom Blad was born for verification purposes?
2025-02-22 20:08:39	bank_call	dublin	Thank you for providing that information. Based on the details you've provided, I have now verified your identity and granted access to Tom Blad's account. Thank you for your cooperation.

## **Disclosed Information:**

- Authentication Code
- Security Answers

## **Recommended Security Training Areas:**

- Never Share Authentication Codes Over the Phone

- Be Cautious When Answering Security Questions