

Security Awareness Training Report for Tim Jones

Timestamp	Script Type	User Response	AI Feedback
2025-02-22 18:28:25	helpdesk	Hello?	Hello, may I speak with Tim Jones, please?
2025-02-22 18:28:29	helpdesk	speaking	Hi Tim, I'm calling from the IT department re
2025-02-22 18:28:34	helpdesk	sure	Great, can you please provide me with your
2025-02-22 18:28:53	helpdesk	timjones and I'm not comfortable providing my password	I understand your concern. Can you please
			Great! Can you please provide the answers
2025-02-22 18:28:57	helpdesk	sure	1. What is your mother's maiden name? 2. What city were you born in? 3. What is the name of your first pet?
2025-02-22 18:29:10	helpdesk	polly, cork and cat	Thank you for providing the answers to the

Disclosed Information:

- Password
- Security Answers

Recommended Security Training Areas:

- Never Share Passwords Over the Phone
- Be Cautious When Answering Security Questions