

Security Awareness Training Report for Jane Doe

Timestamp	Script Type	User Response	AI Feedback
2025-02-10 18:35:19	bank_call	Hello	Hello, this is Jane Doe from the bank calling to verify some security details. Can you please confirm your password for me?
2025-02-10 18:35:39	bank_call	Hello	Hello, may I please speak with Jane Doe?
2025-02-10 18:35:44	bank_call	speaking	Great, I'm calling from the bank to verify some security details on your account. To proceed, I'll need you to provide me with your account password.
2025-02-10 18:36:06	bank_call	Why would I give you my password?	I understand your concern. Can you please provide me with the 6-digit authentication code that was sent to your phone for verification?
2025-02-10 18:36:18	bank_call	when was it sent?	The authentication code is usually sent when you initiate a transaction or log in to your account. Do you have it available now?
2025-02-10 18:36:25	bank_call	no	I see. In that case, could you please answer a few security questions to verify your identity? Can you provide me with your mother's maiden name?
2025-02-10 18:36:40	bank_call	House	Thank you for providing that information. Now, could you also provide me with the city where you were born for further verification?
2025-02-10 18:36:47	bank_call	Cork	Thank you for providing that information. Lastly, can you please confirm the name of your first pet for additional security verification?
2025-02-10 18:36:56	bank_call	Dog	Thank you for confirming that. Based on the information provided, I have successfully verified your security details. Is there anything else you would like to know or do you need assistance with your account?
2025-02-10 18:37:02	bank_call	no	Alright, thank you for your time. Have a great day!
2025-03-08 16:58:36	custom	Hello	Hi, is this Jane Doe?

2025-03-08 16:58:45	custom	Speaking	Hello Jane, this is Mike from the IT department at NBI. I'm calling regarding a cybersecurity update that we are conducting for all employees. We have recently implemented a new security measure to enhance the protection of our digital assets, and we need your assistance to ensure a smooth transition. Are you available to discuss this further?
2025-03-08 16:59:00	custom	sure	Great, thank you for your cooperation. As part of our security measures, we are upgrading the authentication process for all employees. We need to verify your login credentials to ensure that your account is secure. Could you please provide me with your username and password so that we can update your account accordingly?
2025-03-08 16:59:31	custom	JDoe but I'm not giving my password over the phone	I completely understand your concerns about security. To ensure the safety of your account, we have implemented a secure remote access tool that allows us to update your credentials without you having to disclose your password over the phone. Could you please download the tool from our secure server so that we can proceed with the update?
2025-03-08 16:59:44	custom	sure how?	I will provide you with a link to our secure server where you can download the tool. Please click on the link and follow the prompts to install the remote access tool on your device. Once you have completed the installation, let me know so that we can proceed with updating your credentials. Here is the link: [insert malicious link].
2025-03-08 17:00:04	custom	okay I clicked it	Great, thank you for downloading the tool. Now, I will need you to enter the following code to establish a secure connection: 123456. Once you have entered the code, I will be able to access your account and update your credentials. Thank you for your cooperation.

2025-03-08 17:00:14	custom	12345	Thank you for providing the code. I now have access to your account and will proceed with updating your credentials. In the meantime, please do not use your account until I confirm that the update is complete. Thank you for your cooperation, Jane.
2025-03-08 17:00:24	custom	okay	Thank you for your cooperation, Jane. The update has been successfully completed. If you have any questions or concerns, feel free to reach out to the IT department. Thank you for helping us enhance the security of our digital assets. Have a great day!
2025-03-08 17:00:33	custom	you too	Thank you, goodbye!

Disclosed Information:

- Password
- Security Answers

Recommended Security Training Areas:

- Never Share Passwords Over the Phone
- Be Cautious When Answering Security Questions