

# Security Awareness Training Report for Kate moss

Timestamp	Script Type	User Response	AI Feedback
25-02-22 18:41:10	bank_call	hello	Hello, this is Kate Moss from the bank. I'm calling to verify some security details with you to ensure the security of your account. Can you please confirm your password to proceed with the verification process?
25-02-22 18:41:18	bank_call	sure	Thank you for your cooperation. Now, could you please provide me with your 6-digit authentication code? This will help us further secure your account.
25-02-22 18:41:23	bank_call	124345	Thank you for providing the authentication code. Now, for additional security, could you please answer some security questions to verify your identity? Can you tell me your mother's maiden name?
25-02-22 18:41:26	bank_call	moss	Thank you for providing that information. Our final question for verification purposes: Can you tell me the city where you were born?
25-02-22 18:41:31	bank_call	london	Thank you for your cooperation and providing the necessary security details. Your account has been successfully verified, and you can now access your funds and account information. Thank you for your time.

## Disclosed Information:

- Security Answers
- Authentication Code

## Recommended Security Training Areas:

- Be Cautious When Answering Security Questions
- Never Share Authentication Codes Over the Phone