# ENGR3450 – Project Management

Week 9
The Project Execution
Monitoring and Control

Halil POSACI – Dr. Esra Ekinci 2018, İzmir



# Agenda today

- Monitoring and Control
  - Report creation and meetings
- Earned Value Analysis
- Other reports and PMIS
- Project Control
- Design of Controls
- Go Back to your project charter

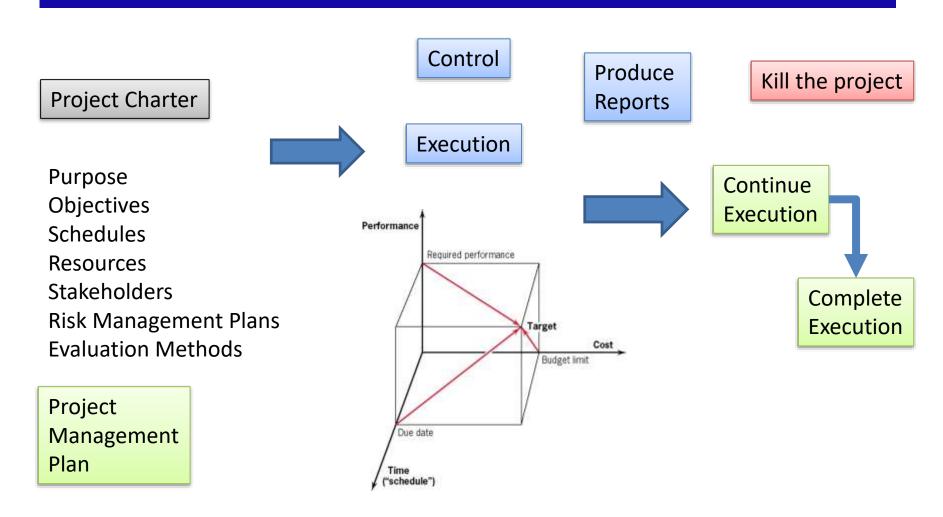
\_\_\_\_\_

- Problems from Ch 10-11.



# **Monitoring and Control**

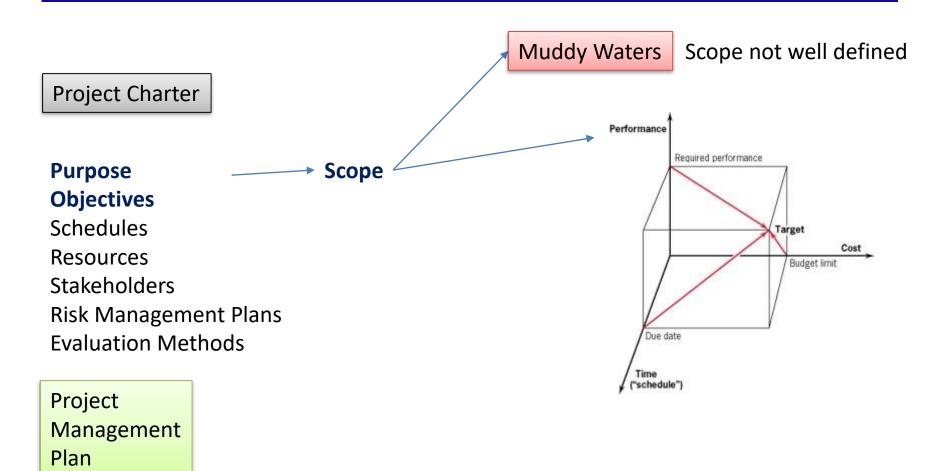
Scope(Performance) - Time(Milestones) - Cost(On Budget)





# Define Scope well

Then you may control well





# Report to whom and when

**Project Charter** 

Purpose

**Objectives** 

**Schedules** 

Resources

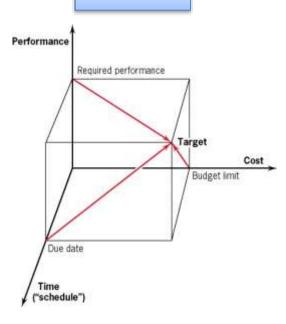
**Stakeholders** 

Risk Management Plans

**Evaluation Methods** 

Project Management Plan Control

Execution



Mysterious Stakeholders



## Know the constraints well

**Project Charter** 

Unconstrained Constraints

Control

Execution

Purpose Objectives

**Schedules** 

Resources

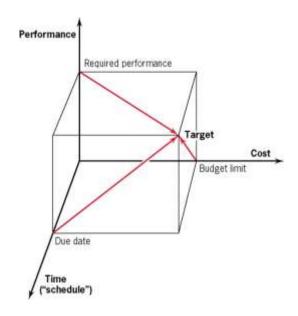
**Stakeholders** 

Risk Management Plans

**Evaluation Methods** 

Project Management Plan







# Poor design of Monitoring Controls

Project Charter

Purpose

**Objectives** 

**Schedules** 

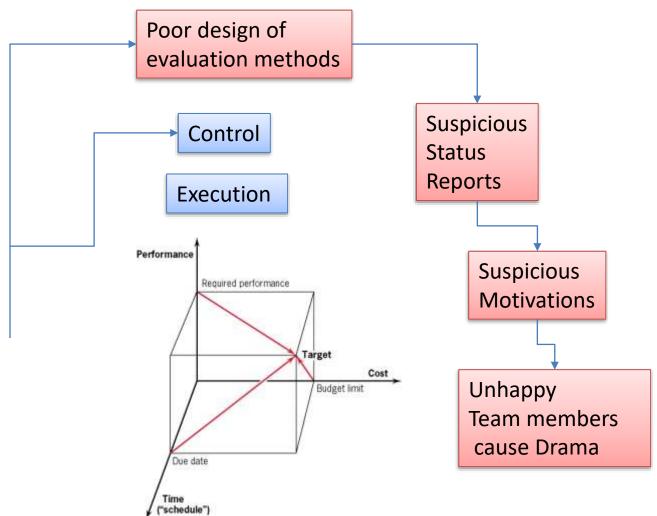
Resources

**Stakeholders** 

Risk Management Plans

**Evaluation Methods** 

Project Management Plan





## How to collect data

Frequency counts

Bugs in SW, accidents, services, leakages, complaints, etc.

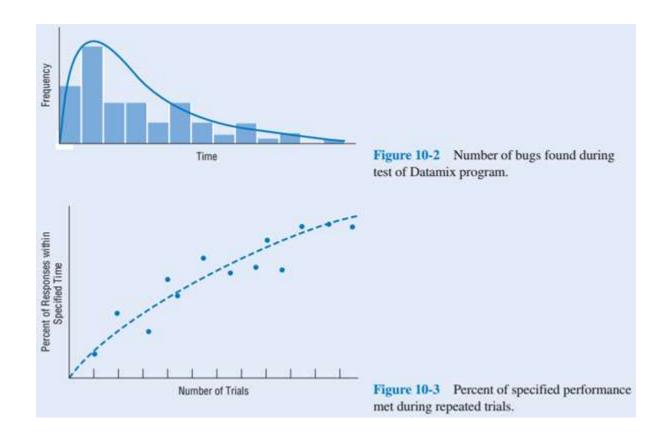
Raw numbers

Hours, units, dollars, TLs, kgs, dates or durations, etc.

- Subjective (but numeric) ratings
   Quality, ranking, motivation level, etc.
- Indicators and verbal measures (non numeric)
   (speed of response, good morale etc.)

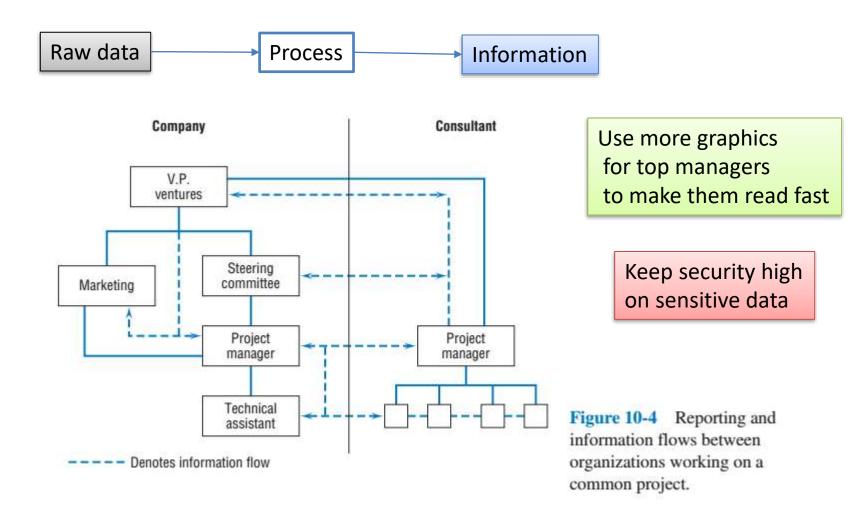


# Data to Information to report



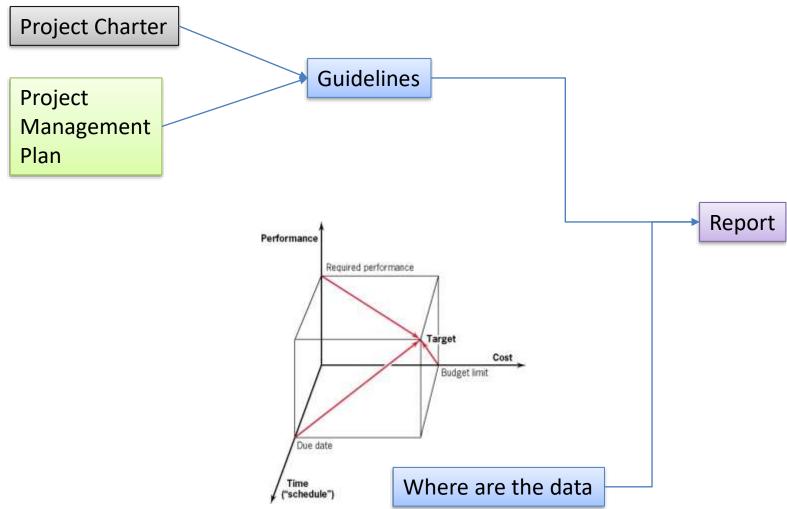


## **Information Flow**





# Reporting Process





## Meetings

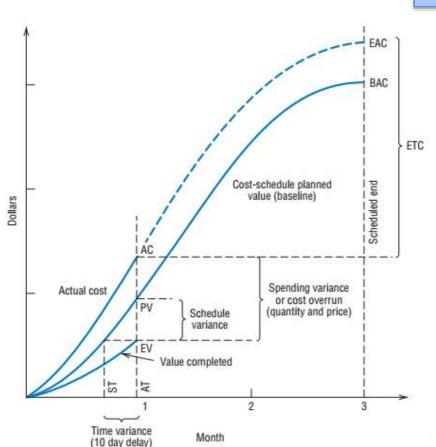
Reports are not satisfactory for giving decisions So plan meetings formal or informal.

- Make your team (and you) do their home-works before meeting.
- Be timely on meetings (Determined start and finish times) with durations about 30 minutes.
- Make everybody talk and use your minutes too.
- Focus on the aim of the meeting
- Don't be too formal or informal.
- In crisis times do specific meetings with no time limit (unless problem solved). Or close a selected group in a room until they find the solution.
- Sometimes it may be needed to use on-line tools to make distance colligates with you.



## Earned Value Analysis

Expert judgement is important for estimates besides analytical measurements



BAC – Budget At Completion

EAC – Estimated cost At Completion

ETC – Estimated cost To Complete

AC – Actual Cost now (on time of measure)

PV - Planned Value for now

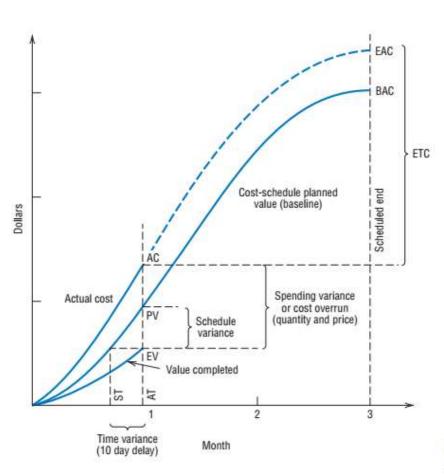
EV – Earned Value now

AT – Actual Time now

ST – Scheduled Time for the work completed

Figure 10-5 Earned value chart.

## Earned Value Analysis



BAC - Budget At Completion

EAC – Estimated cost At Completion

ETC – Estimated cost To Complete

AC – Actual Cost now (on time of measure)

PV - Planned Value for now

EV – Earned Value now

AT – Actual Time now

ST – Scheduled Time for the work completed

Cost Variance

CV = EV - AC

Schedule Variance SV = EV - PV

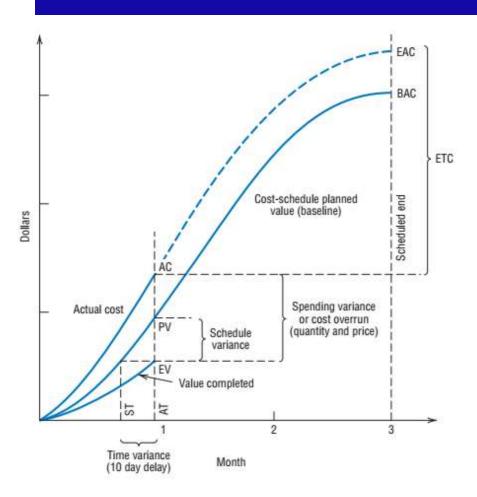
Time Variance

TV = ST - AT

Figure 10-5 Earned value chart.



## Earned Value Analysis





EAC – Estimated cost At Completion

ETC – Estimated cost To Complete

AC – Actual Cost now (on time of measure)

PV - Planned Value for now

EV - Earned Value now

AT – Actual Time now

ST – Scheduled Time for the work completed

| Cost Variance     | CV = EV - AC |
|-------------------|--------------|
| Schedule Variance | SV = EV - PV |
| Time Variance     | TV = ST - AT |

Cost Performance Index

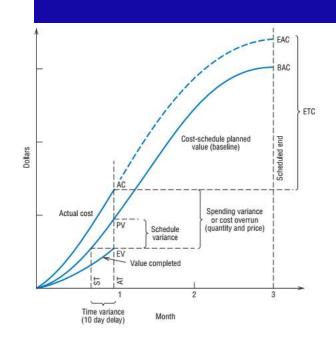
CPI = EV/AC

Schedule Performance Index SPI = EV/PV

Time Performance Index TPI = ST/AT

Cost Schedule Index CSI = CPI\*SPI=  $EV^2 /AC*PV$ 

## A short example



Assume that operations on a work package were expected to cost \$1,500 to complete the package. They were originally scheduled to have been finished today.

At this point, however, we have actually expended \$1,350,

and we estimate that we have completed twothirds of the work.

What are the cost and schedule variances?

$$CV = EV - AC = 1500*(2/3) - 1350 = -$350$$

$$SV = EV - PV = 1500*(2/3) - 1500 = -$500$$

$$CPI = EV/AC = 1500*(2/3)/1350 = 74\%$$

$$SPI = EV/PV = 1500*(2/3)/1500 = 67\%$$

$$CSI = (1500*2/3)^2 / (1350*1500) = 49\% < 100\% Problem$$

Easy to see a problem



## Possible Examples for EVA

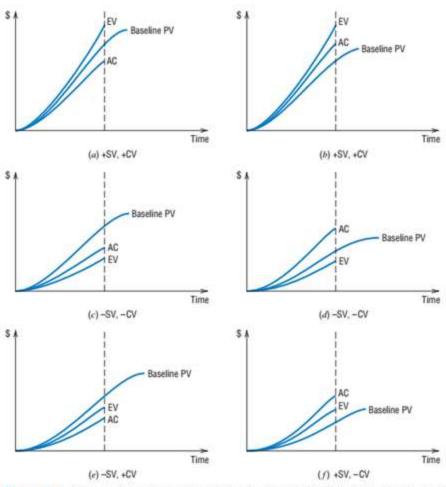
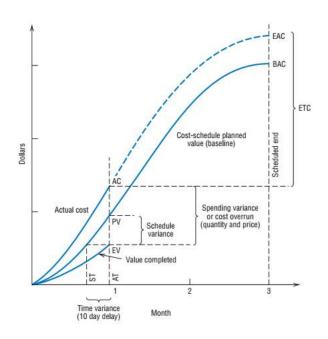


Figure 10-6 Six possible arrangements of AC, EV, and baseline PV resulting in four combinations of positive and negative schedule variance (SV) and cost variance (CV). (Figure 10-5 is arrangement d.)



## Continue short example



$$EAC = ETC + AC = 676 + 1350 = $2026$$

Crashing is done – A rough estimate for estimated cost to complete

$$ETC = (BAC - EV) / CPI * SPI = 676 / .67 = ~1000$$

## Example

Table 10-1 Earned Value Example (today is day 7)

| Activity | Predecessors | Days Duration | Budget, \$ | Actual Cost, \$ |
|----------|--------------|---------------|------------|-----------------|
| a        | _            | 3             | 600        | 680             |
| b        | a            | 2             | 300        | 270             |
| c        | a            | 5             | 800        |                 |
| d        | b            | 4             | 400        |                 |
|          |              | 2             | 400        |                 |

0 0 0 3 4 6 6 10 10 10 End 10 10 10 10 10 ES EF Legend: LS LF

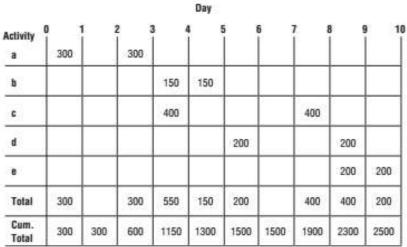
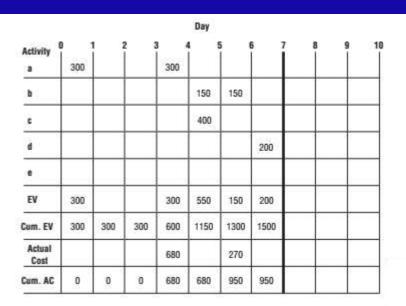
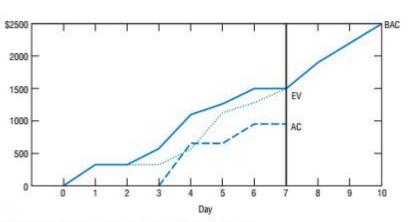


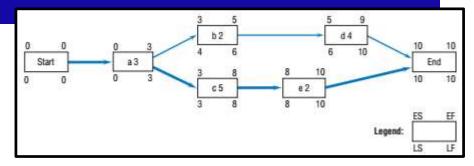
Figure 10-8 Example baseline (PV) budget using the 50-50 rule.



## Status at day 7







|               |     |     |     |      | Day  |      |          |      |      |      |
|---------------|-----|-----|-----|------|------|------|----------|------|------|------|
| Activity      | 0 1 | 1 2 | 2 3 | 3 4  | 1 :  | 5 (  | 6 7<br>I | 7 1  | B 9  | 9 10 |
| а             | 300 |     | 300 |      |      |      |          |      |      |      |
| b             |     |     |     | 150  | 150  |      |          |      |      |      |
| С             |     |     |     | 400  |      |      |          | 400  |      |      |
| d             |     |     |     |      |      | 200  |          |      | 200  |      |
| е             |     |     |     |      |      |      |          |      | 200  | 200  |
| Total         | 300 |     | 300 | 550  | 150  | 200  |          | 400  | 400  | 200  |
| Cum.<br>Total | 300 | 300 | 600 | 1150 | 1300 | 1500 | 1500     | 1900 | 2300 | 2500 |

50-50 rule makes estimates rough

Good

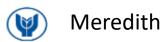


Figure 10-10 Example earned value chart at day 7.

# Earned value report

|                                   | 1          |            |                      |               |                 |            |                        | Ĭ         | 100      | QTR 1    | d Com | 3   | OTR 2 |    |
|-----------------------------------|------------|------------|----------------------|---------------|-----------------|------------|------------------------|-----------|----------|----------|-------|-----|-------|----|
| Name                              | PV         | EV         | AC                   | Sch. Variance | Cost Variance   | BAC        | FAC                    | Variance  | Jan      | Feb      | Mar   | Jan | Feb   | Ma |
| Contact Organizations             | \$3,797.00 | \$3,980.00 | \$3,920.00           | \$183.00      | \$60.00         | \$3,980.00 | \$3,920.00             | \$60.00   | F        |          | -     | 10  | 1 10  |    |
| Print forms                       | \$645.00   | \$645.00   | \$645.00             | \$0.00        | \$0.00          | \$645.00   | \$845.00               | \$0.00    | E        | 1        | -     |     |       |    |
| Contact organizations             | \$840.00   | \$840.00   | \$728.00             | \$0.00        | \$112.00        | \$840.00   | \$728.00               | \$112.00  |          |          |       |     |       |    |
| Collect display information       | \$860.00   | \$660.00   | \$660.00             | \$0.00        | \$0.00          | \$660.00   | \$660.00               | \$0.00    |          | E        | 3     |     |       |    |
| Gather college particulars        | \$520.00   | \$520.00   | \$520.00             | \$0.00        | \$0.00          | \$520.00   | \$520.00               | \$0.00    | 100      | E        | 3     |     |       |    |
| Print programs                    | \$687.00   | \$870.00   | \$922.00             | \$183.00      | (\$52.00)       | \$870.00   | \$922.00               | (\$52.00) | 6        |          | H     |     |       |    |
| Print participants' certificates  | \$445.00   | \$445.00   | \$445.00             | \$0.00        | \$0.00          | \$445.00   | \$445.00               | \$0.00    | B        |          |       |     |       |    |
| Banquet and Refreshments          | \$1,220.00 | \$1,220.00 | \$1,200.00           | \$0.00        | \$20.00         | \$1,220.00 | \$1,200.00             | \$20.00   | -        | -        | 7     |     |       |    |
| Select guest speaker              | \$500.00   | \$500.00   | \$500.00             | \$0.00        | \$0.00          | \$500.00   | \$500.00               | \$0.00    | E        | $\equiv$ |       |     |       |    |
| Organize food                     | \$325.00   | \$325.00   | \$325.00             | \$0.00        | \$0.00          | \$325.00   | \$325.00               | \$0.00    |          |          | 8     |     |       |    |
| Organize liquor                   | \$100.00   | \$100.00   | \$100.00             | \$0.00        | \$0.00          | \$100,00   | \$100.00               | \$0.00    |          |          | 8     |     |       |    |
| Organize refreshments             | \$295.00   | \$295.00   | \$275.00             | \$0.00        | \$20.00         | \$295.00   | \$275.00               | \$20.00   |          |          | В     |     |       |    |
| Publicity and Promotion           | \$2,732.00 | \$2,297.75 | \$2,039.00           | (\$434.25)    | \$258.75        | \$3,010.00 | \$2,870.00             | \$140.00  | <b>=</b> | _        | -     |     |       |    |
| Send invitations                  | \$700.00   | \$700.00   | \$560.00             | \$0.00        | \$140.00        | \$700.00   | \$560.00               | \$140.00  | E        | ]        |       |     |       |    |
| Organize gift certificates        | \$330.00   | \$330.00   | \$330.00             | \$0.00        | \$0.00          | \$330.00   | \$330.00               | \$0.00    | E        | 10       |       |     |       |    |
| Arrange banner                    | \$570.00   | \$570.00   | \$570.00             | \$0.00        | \$0.00          | \$570.00   | \$570.00               | \$0.00    | 8        |          | В     |     |       |    |
| Contact faculty                   | \$280.00   | \$280.00   | \$280.00             | \$0.00        | \$0.00          | \$280.00   | \$280.00               | \$0.00    |          |          | 8     |     |       |    |
| Advertise in college paper        | \$165.00   | \$82.50    | \$65.00              | (\$82.50)     | \$17.50         | \$165.00   | \$165.00               | \$0.00    |          |          | 8     |     |       |    |
| Class announcements               | \$99.00    | \$0.00     | \$0.00               | (\$99.00)     | \$0.00          | \$220.00   | \$220.00               | \$0.00    |          |          | П     |     |       |    |
| Organize posters                  | \$588.00   | \$335.25   | \$234.00             | (\$252.75)    | \$101.25        | \$745.00   | \$745.00               | \$0.00    | 8        |          | E     |     |       |    |
| Facilities                        | \$200.00   | \$0.00     | \$0.00               | (\$200.00)    | \$0.00          | \$200.00   | \$200.00               | \$0.00    |          |          | Q.    |     |       |    |
| Arrange facility for event        | \$52.00    | \$0.00     | \$0.00               | (\$52.00)     | \$0.00          | \$52.00    | \$52.00                | \$0.00    |          |          | 1     |     |       |    |
| Transport materials               | \$148.00   | \$0.00     | \$0.00               | (\$148.00)    | \$0.00          | \$148.00   | \$148.00               | \$0.00    |          |          | T.    |     |       |    |
| Project: Career Day<br>Date: 3/24 |            | 11 (5)     | itical<br>omoritical |               | Progre<br>Summi |            | Milestone<br>Rolled up |           |          |          | 1100  |     |       |    |

Figure 10-11 MSP budget sheet for Career Day project (cf. Chapter 6).



#### Other control charts

#### Milestone monitoring

| NAME        |             |            |          |          | PROJECT | ENGR.  | DESIGN | QUOTE | PAT   | PAT    | QUOTES | MAKE |
|-------------|-------------|------------|----------|----------|---------|--------|--------|-------|-------|--------|--------|------|
|             |             |            |          |          | PLAN    | REVIEW | REVIEW | QUES. | COMPL | COMPL. | DUE    | BUY  |
| PROJECT NO. | PRODUCT NO. | MPG SOURCE | TURNOVER | ORIGINAL |         |        |        |       |       |        |        |      |
| A = PRICE   | QUOTA       | POTENTIAL  |          | CURRENT  |         |        |        |       |       |        |        |      |
| EGALAMATES  | 575.00      |            |          | ACTUAL   |         |        |        |       |       |        |        |      |

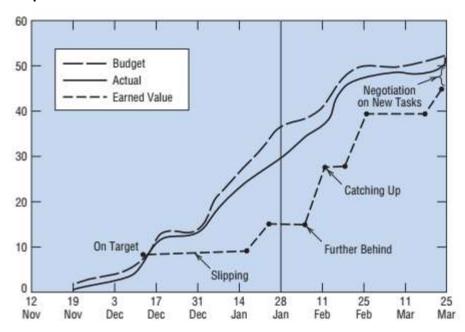
| ENGR.<br>RELEASE | PROJECT<br>REVIEW | RELEASE<br>DWGS. | C - 217 C 27 C 27 C 28 C | INSIDE<br>SAMPLES | C. C | INSTR.<br>LAYOUT | 100000000000000000000000000000000000000 | FINAL<br>PARTS | FIRST<br>EP | FINAL<br>EP | SIGN-<br>OFF | ORIENT<br>PS | OBS | PROD.<br>PILOT | 100000000000000000000000000000000000000 | PROD.<br>START | ATS |
|------------------|-------------------|------------------|--------------------------|-------------------|--|------------------|---|----------------|-------------|-------------|--------------|--------------|-----|----------------|---|----------------|-----|
|                  |                   |                  |                          |                   |  |                  |   |                |             |             |              |              |     |                |   |                |     |

Figure 10-13 Milestone monitoring chart for Figure 10-11.

### **Other Control Charts**

#### Burnup and burndown charts

#### Scope



time

## PMIS – PM Information System

Software for Project Management

- Establish criteria
  - Easy to use, friendly, keep schedules, communicate team for meetings and more
- Conduct with vendors

Create shortlist

Evaluate and negotiate on prices



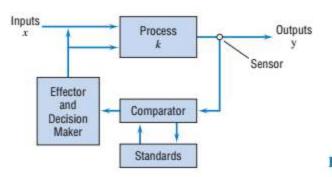
## **Project Control**

#### What to control

- Physical Assets and Inventory
  - Spreadsheets or SW
- Human Resource control
  - Use sheets or electronic tools and other methods (preferably analytic) of your own.
  - Create chances to improve your team but do not hesitate fire cheaters that harm financially and emotionally your team.
- Financial resource control
  - Keep control of your accounts besides accounting department if necessary (it is most of the time)



#### Cybernetic



- Investment cost should be justified.
- Corrective action should be immediate

Figure 11-1 A cybernetic control system.

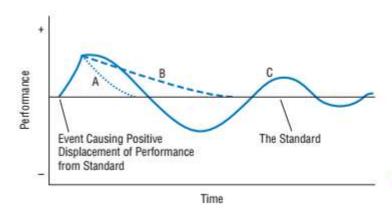
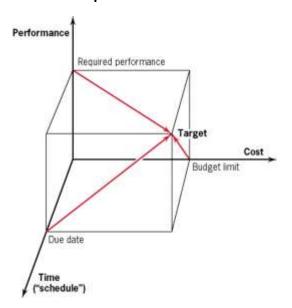


Figure 11-2 Typical paths for correction of deviation of performance from standard.

Go – No-Go controls

Team is in Muddy Water – False scope Customers not happy Competitors do better

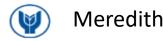
- Against Predetermined Specifications
- But bosses decides about No-Go



Cost overrun
Can be negotiated with stakeholders

Time overruns

Can be negotiated with stakeholders



#### Phase gate process

- Against Predetermined Specifications
- Done at each task and/or milestone
- It is a Go No-Go decision for the next step

#### Milestone Tracking CRS-J3 Quality Gate Release Handoff to Test Perf Results Iteration Milestone Reg'ts Planning Test Tracking Products/Programs Std Interval 5/14 11/5 12/31 12/31 11/14 Commit 5/14 7/9 Revised 6/8 7/22 5/14 6/8 0.0% Developers: Testers: Architects: Quality Gate 8 approved on 05/14 Successfully completed the Design Documents and Annotated MRD Quality Gate 7 approved on 06/08 Quality Gate 6 is targeted for 07/22 (original 07/09 – Delay is due to the COMMCO work planning) Revised Targets: ■ Gate 4 - 08/25 ■ Gate 1 - 10/13 Customer Commit – 10/14 Operations Update - Engineering

Figure 11-3 A quality-gate application.



#### **Discovery Driven**

- How valid initial assumptions appear now.
- If no plan satisfies revised assumptions one option is to kill the project.

|                       |  |             | Project       |                           |             |                      |
|-----------------------|--|-------------|---------------|---------------------------|-------------|----------------------|
| Tas                   | k  | #1          | #2            | #3                        |             |                      |
| Priorities set        |  | С           | С             | С                         |             |                      |
| PM selected           |  | 00000000000 | 0 0 0         | 000000                    |             |                      |
| Key members brie      | fed on RFP   | C           | C             | C                         |             |                      |
| Proposal sent         |  | C           | C             | C                         |             |                      |
| Proposal accepted     | as negotiated  | C           |               | C                         |             |                      |
| Preliminary design    | developed  | C           | W/10          | C                         |             |                      |
| Design accepted       |  | C           | W/12          |                           |             |                      |
| Software develope     |  | C           | NS/NR         | N/A                       |             |                      |
| Product test desig    |  | C           | W/30          | W/15                      |             |                      |
| Manufacturing sch     |  | 3,000       | NS/HR         | W/8                       |             |                      |
| Tools, jigs, fixture: |  | W/1         | NS/HR         | W/2                       |             |                      |
| Tools, jigs, fixture: |  | W/2         | NS/HR         | W/8                       |             |                      |
| Production comple     |  | NS/HR       | NS/HR         | NS/HR                     |             |                      |
| Product test comp     | AND AND DESCRIPTION OF THE PARTY OF THE PART | NS/HR       | NS/HR         | NS/HR                     |             |                      |
| Marketing sign-off    | on product   | NS/HR       | NS/HR         | NS/HR                     |             |                      |
|                       |  |             | _             |                           |             |                      |
| lotes:                |  |             |               |                           |             |                      |
| 4500000               | M. Medicin   |             | NO No         | trabouts d'               |             |                      |
| /A—Not<br>applicable  | W—Work in<br>(number   | refers to   | (400 P) - 500 | t started<br>ed resources | Figure 11-4 | Sample project statu |
| -Completed            | month re   |             |               | we resources              | report.     | Sample project stati |



#### Post Controls – Lessons learned

#### **Includes**

- Project objectives
- Milestones gates and budgets
- The final report on Project Results
- Recommendations

# **Design of Controls**

#### Back to your project charter

Flexible
Cost effective
Useful
Ethical
Timely
Accurate
Simple
Maintainable
Documented

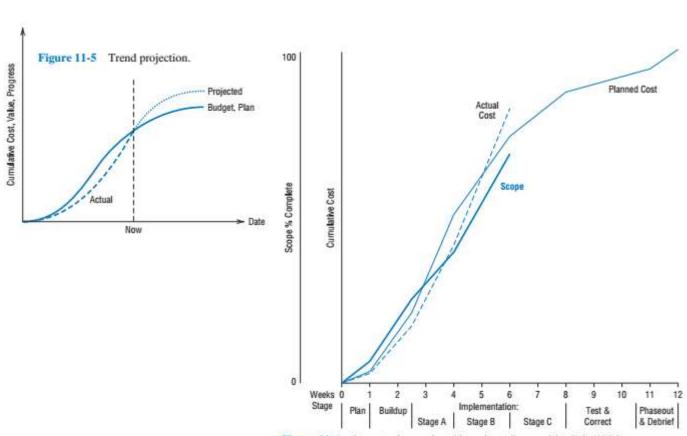


Figure 11-6 Integrated scope/cost/time chart. Source: Murdick (1984).



#### **Critical ratio Control Charts**

#### Back to your project charter

Table 11-1 (Actual Progress/Scheduled Progress) × (Budgeted Cost/Actual Cost)

| Task Number | Actual<br>Progress |   | Scheduled<br>Progress |   | Budgeted<br>Cost |   | Actual<br>Cost |   | Critical<br>Ratio |
|-------------|--------------------|---|-----------------------|---|------------------|---|----------------|---|-------------------|
| 1           | (2                 | 1 | 3)                    | × | (3               | 1 | 2)             | = | 1.00              |
| 2           | (2                 | 1 | 3)                    | × | (6               | 1 | 6)             | = | 0.67              |
| 3           | (3                 | 1 | 3)                    | × | (4               | 1 | 6)             | = | 0.67              |
| 4           | (3                 | 1 | 2)                    | × | (6               | 1 | 6)             | = | 1.50              |
| 5           | (3                 | 1 | 3)                    | × | (6               | 1 | 4)             | = | 1.50              |

#### **Critical ratio Control Charts**

Back to your project charter

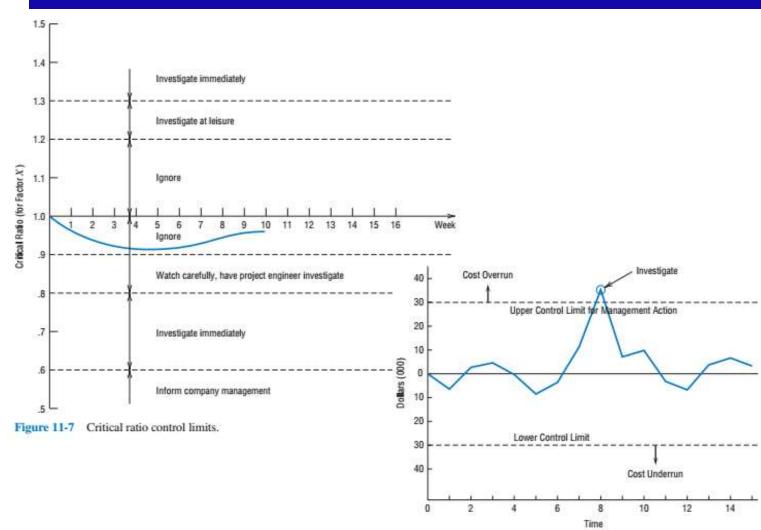


Figure 11-8 Cost control chart.



# Go back to your project charter

- Make the scope clear if it is not
  - In purpose, objectives and schedules
     (Not to drop your team to muddy water)
- Re-observe your resources
  - In timely manner to design control structures
- Re-write Evaluation Methods
  - Considering what you have learned in this lecture
- Observe your risk management plans
  - To prevent your project to be killed during execution



- Find the schedule and cost variances for a project that has an actual cost at month 22 of \$540,000, a scheduled cost of \$523,000, and an earned value of \$535,000.
- A sales project at month 5 had an actual cost of \$34,000, a planned cost of \$42,000, and a value completed of \$39,000. Find the cost and schedule variances and the CPI and SPI.
- 3. A software development project at day 70 exhibits an actual cost of \$78,000 and a scheduled cost of \$84,000. The software manager estimates a value completed of \$81,000. What are the cost and schedule variances and CSI? Estimate the time variance.
- 4. A project to develop a county park has an actual cost in month 17 of \$350,000, a planned cost of \$475,000, and a value completed of \$300,000. Find the cost and schedule variances and the three indexes.
- A consulting project has an actual cost in month 10 of \$23,000, a scheduled cost of \$17,000, and a value completed of \$20,000. Find the schedule and cost variances and the three indexes.

- 6. A project to develop technology training seminars is 5 days behind schedule at day 65. It had a planned cost of \$735,000 for this point in time, but the actual cost is only \$550,000. Estimate the schedule and cost variances. Re-estimate the variances if the actual cost had been \$750,000.
- 7. Given an activity in an advertising project whose planned cost was \$12,000 but actual cost to date is \$10,000 so far and the value completed is only 70 percent, calculate the cost and schedule variances. Will the client be pleased or angry?
- 8. For the following test marketing project at week 6:
  - (a) Ignore the far right "% Complete" column and using the 50-50 percent completion rule for PV and EV, calculate the cost, schedule, and time variances. Also calculate the CPI, SPI, CSI, and the ETC and EAC.
  - (b) Repeat the calculations in a, but now using the "% Complete" column. Assume that the PV values are based on time proportionality but the "% Complete" values for EV are from the workers actually doing the tasks.

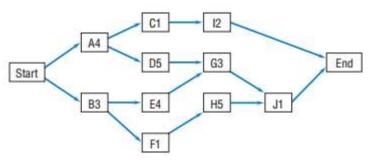
| Activity              | Predecessors       | Duration (weeks) | Budget, \$ | Actual Cost, \$ | % Complete |
|-----------------------|--------------------|------------------|------------|-----------------|------------|
| a: Build items        | V <del>123</del> 4 | 2                | 300        | 400             | 100        |
| b: Supply stores      | 1                  | 3                | 200        | 180             | 100        |
| c: Create ad program  | а                  | 2                | 250        | 300             | 100        |
| d: Schedule ads       | а                  | 5                | 600        | 400             | 20         |
| e: Check sale results | b, c               | 4                | 400        | 200             | 20         |



9. At week 24 of a project to shoot a television commercial, what should the expenditures be? If the earned value is right on schedule but the actual expenses are \$9,000, what are the cost and schedule variances? What are the three indexes, the ETC, and the EAC? Use the proportionality rule.

| Activity               | Pre-<br>decessors | Duration (weeks) | Budget,<br>\$ |
|------------------------|-------------------|------------------|---------------|
| a: Write script        | ; <del></del> :   | 6                | 900           |
| b: Screen actors       | _                 | 6                | 1200          |
| c: Select actors       | a                 | 6                | 1200          |
| d: Contract<br>studio  | a                 | 12               | 1800          |
| e: Obtain props        | b, c              | 14               | 1400          |
| f: Schedule date       | b, c, d           | 10               | 1500          |
| g: Shoot<br>commercial | d, e              | 16               | 800           |

13. Draw an earned value chart for the end of the first week (5 days) assuming the time proportionality rule for the project illustrated in the following network diagram given the following costs and percentage completions:



| Activity | Budget, \$ | Actual, \$ | % Complete |
|----------|------------|------------|------------|
| A        | 600        | 400        | 100        |
| В        | 300        | 450        | 100        |
| C        | 150        | 100        | 100        |
| D        | 750        | 60         | 10         |
| E        | 400        | 150        | 30         |
| F        | 100        | 50         | 100        |
| G        | 200        | 0          | 0          |
| Н        | 400        | 0          | 0          |
| I        | 100        | 0          | 0          |
| J        | 100        | 0          | 0          |



14. The following project is at the end of its sixth week. Find the cost and schedule variances. Also find the CPI, SPI, ETC, and EAC for the project.

|          | Pre-        | Duration | Budget, | Actual   | %        |
|----------|-------------|----------|---------|----------|----------|
| Activity | decessors   | (weeks)  | \$      | Cost, \$ | Complete |
| a        | <u>9</u> _8 | 2        | 300     | 400      | 100      |
| b        | _           | 3        | 200     | 180      | 100      |
| c        | a           | 2        | 250     | 300      | 100      |
| d        | a           | 5        | 600     | 400      | 20       |
| e        | b, c        | 4        | 400     | 200      | 20       |



 Given the following information, calculate the critical ratios, and indicate which activities are on target and which need to be investigated. Comment on the situation for each of the activities.

| Activity | Actual<br>Progress | Scheduled<br>Progress | Budgeted<br>Cost | Actual<br>Cost |
|----------|--------------------|-----------------------|------------------|----------------|
| A        | 2 days             | 2 days                | \$40             | \$35           |
| В        | 4 days             | 6 days                | \$30             | \$40           |
| C        | 1 day              | 3 days                | \$50             | \$70           |
| D        | 3 days             | 2 days                | \$25             | \$25           |

Calculate the critical ratios for the following activities and indicate which activities are probably on target and which need to be investigated. Comment on each activity.

| Activity | Actual<br>Progress | Scheduled<br>Progress | Budgeted<br>Cost | Actual<br>Cost |
|----------|--------------------|-----------------------|------------------|----------------|
| A        | 4 days             | 4 days                | \$60             | \$40           |
| В        | 3 days             | 2 days                | \$50             | \$50           |
| C        | 2 days             | 3 days                | \$30             | \$20           |
| D        | 1 day              | 1 day                 | \$20             | \$30           |
| E        | 2 days             | 4 days                | \$25             | \$25           |

3. Given the following information about a showroom renovation, which activities are on time, which are early, and which are behind schedule?

| Activity             | Budgeted<br>Cost | Actual<br>Cost | Critical<br>Ratio |
|----------------------|------------------|----------------|-------------------|
| A: Plan changes      | \$60             | \$40           | 1.0               |
| B: Solicit bids      | \$25             | \$50           | 0.5               |
| C: Select contractor | \$45             | \$30           | 1.5               |
| D: Schedule date     | \$20             | \$20           | 1.5               |
| E: Start renovation  | \$50             | \$50           | 0.67              |

- 4. Design and plot a critical ratio for a computer installation project that had planned constant, linear progress from 0 to an earned value of 200 over a 100-day duration. In fact, progress for the first 20 days has been: 2, 3, 4, 6, 7, 9, 12, 14, 15, 17, 20, 21, 21, 22, 24, 26, 27, 29, 31, 33. What can you conclude about this project?
- 5. Design and plot a critical ratio for a Web site project that has planned constant, linear spending from 0 to a total of 1000 over a 100-day duration. In fact, daily spending for the first 15 days has been: 11, 10, 9, 10, 11, 12, 11, 9, 8, 9, 10, 12, 14, 11, 7. What can you conclude about this project?



6. Industrial Building, Inc., has two project teams installing virtually identical, four-story commercial buildings for a customer in two separate cities. Both projects have a planned daily cost of 100 and a planned daily earned value of 100. The first 6 days for each team have progressed as follows:

| Day | Team A:<br>Earned Value | Team B:<br>Earned Value | A:<br>Cost | B:<br>Cost |
|-----|-------------------------|-------------------------|------------|------------|
| 1   | 90                      | 90                      | 95         | 95         |
| 2   | 92                      | 88                      | 98         | 94         |
| 3   | 94                      | 95                      | 101        | 102        |
| 4   | 98                      | 101                     | 106        | 109        |
| 5   | 104                     | 89                      | 116        | 99         |
| 6   | 112                     | 105                     | 126        | 118        |

Compare the two projects in terms of general progress and according to critical ratios. 8. The following information (in AOA format) concerns progress at day 40 of an Internet marketing project. Determine if the project is in control based on time and cost to date. If not, what is the cost overage or underage?

| Activity             | Days<br>Duration | Budget | Actual<br>Cost | %<br>Completed |
|----------------------|------------------|--------|----------------|----------------|
| 1-2: Contact sites   | 10               | 300    | 250            | 100            |
| 2-3: Solicit costs   | 8                | 400    | 450            | 100            |
| 2-4: Design ads      | 12               | 350    | 380            | 100            |
| 4-3: Evaluate budget | 0                | 0      | 0              | 15-10          |
| 3-5: Shoot ads       | 18               | 405    | 400            | 70             |
| 5-6: Place ads       | 16               | 450    | _              | 0              |



9. Determine if the following test marketing project at week 6 is in control. If not, what is out of control? If it is in control, are both budget and schedule in control?

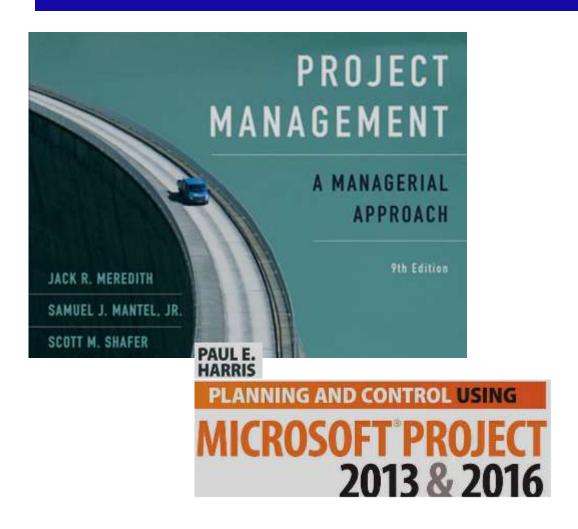
| Activity                 | Prede-<br>cessors | Dura-<br>tion<br>(weeks) | Bud-<br>get,<br>\$ | Actual<br>Cost,<br>\$ | %<br>Com-<br>pleted |
|--------------------------|-------------------|--------------------------|--------------------|-----------------------|---------------------|
| a: Build items           | 8-48              | 2                        | 300                | 400                   | 100                 |
| b: Supply stores         | -                 | 3                        | 200                | 180                   | 100                 |
| c: Create ad<br>program  | a                 | 2                        | 250                | 300                   | 100                 |
| d: Schedule ads          | a                 | 5                        | 600                | 400                   | 20                  |
| e: Check sale<br>results | b, c              | 4                        | 400                | 200                   | 20                  |

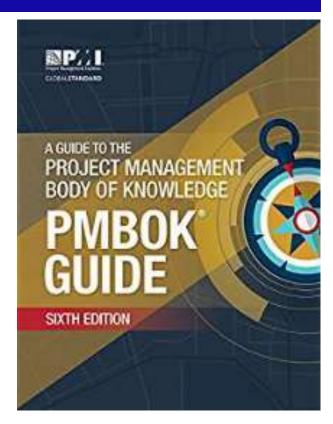
10. At week 24 of a project to shoot a television commercial, the project manager is worried about her budget since costs have risen to \$7,500. Is there a cost overage? If so, how much is it? Is the schedule ahead or behind? Overall, does the project appear to be in control?

| Activity               | Prede-<br>cessors | Duration<br>(weeks) | Bud-<br>get,<br>\$ | %<br>Completed |
|------------------------|-------------------|---------------------|--------------------|----------------|
| a: Write script        | 275               | 6                   | 900                | 100            |
| b: Screen actors       | 57549             | 6                   | 1200               | 100            |
| c: Select actors       | a                 | 6                   | 1200               | 100            |
| d: Contract studio     | a                 | 12                  | 1800               | 100            |
| e: Obtain props        | b, c              | 14                  | 1400               | 100            |
| f: Schedule date       | b, c, d           | 10                  | 1500               | 40             |
| g: Shoot<br>commercial | d,e               | 16                  | 800                | 0              |



#### Resources







## Questions

Questions

hp@quiztechnology.com

NEXT WEEK: Project Execution – Auditing