

### TIMELINE

Identifying the Business Domain

Identifying and Handling unnecessary data

Data

Preprocessing

**Fulfilling** objectives

Modeling Interim Data Presentation

Connecting

tables in

order to

achieve the

objectives

Analyzing

**Describing** on going work

maximum to the company

Presentation

Recommendations and conclusions

> **Stating final** results using the dashboard



**Understanding** the requirement





### BUSINESS OVERVIEW

Different Telecommunication companies offer telecom services of different types. The services include voice, video, telephone, internet and communication services.

Services

Competitors

Telecommunication is the most competitive and fastest-growing market in the globe. Dynamic competition in telecom is produced by battle among companies to produce more reliable or more economical commodities.

Main Revenue Streams



Customers

base.

Increase in data traffic will create highly utilized network enabling more people to consume and creating more revenue.

The telecommunication sector is made up of companies that make communication possible on a global scale, whether it is through the phone or the Internet, through airwaves or cables, through wires or wirelessly. These companies created the infrastructure that allows data in words, voice, audio, or video to be sent anywhere in the world.

Telecom companies gather

different kinds of data to

make sure their services

answer customers' needs

and to develop customer





Finding the current operational gaps in order to provide the business with proper suggestions to enhance performance after a thorough region wise comparison of key performance indicators between the company and competitors.

- Identifying regional business performance and suspect behaviors.
- Identifying possible root causes for such behaviors.
- Delivering suggestions to regional managers to improve regional business performances.

# DATA PREPROCESSING



Identifying and removing duplicates and missing values

Checked for duplicates in each data table and removed them.



**Removing Unnecessary variables** 

Many variable columns which are not of use for analysis were removed from the tables.



Pivoting the text data file

Variable "Measure name" was pivoted using data in "Measure value" variable.



**Appending data and Joining tables** 

Competitor data was appended to company table and text data table was merged to company table.

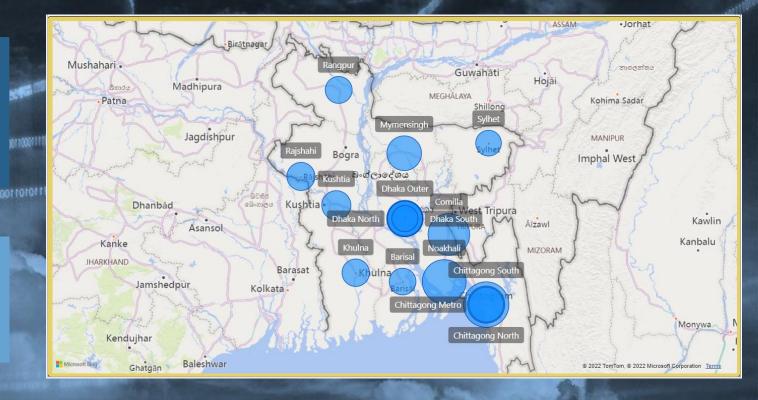
### ANALYSIS

#### **RGB** users

Revenue Generating Base

N 011 410111101110010010

It is a count of users who actually contribute to generate revenue by consuming data facilities of each company after paying for them.

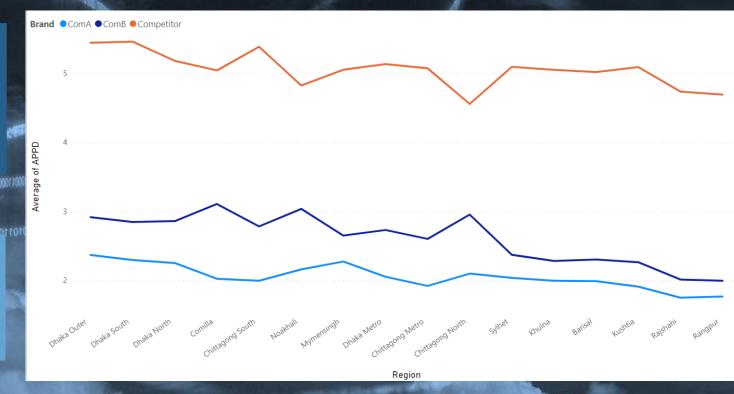


### ANALYSIS

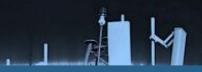
#### **APPD**

 $APPD = \frac{Revenue\ of\ the\ region}{Data\ Volume\ of\ that\ region} \times 100$ 

APPD is the average price per data. When average data price is high it will affect the amount of users using the network in that specific region.



## ANALYSIS

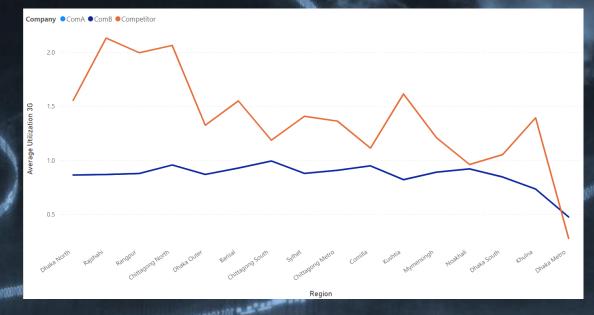


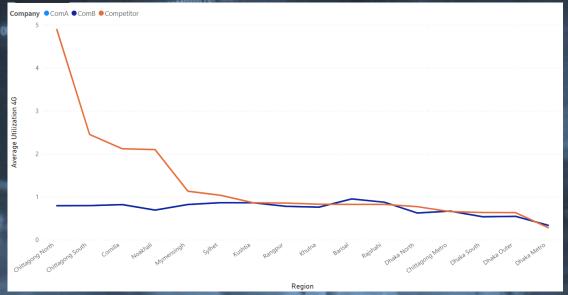
#### **Utilization**

 $Utilization = \frac{Traffic of the region}{Capacity of that region} \times 0.9$ 



Network utilization is the proportion of the current network traffic to the maximum amount of traffic that can be handled (capacity). It indicates the bandwidth consumption in the network. While high utilization means more people are consuming the network, generating more revenue and low utilization means few people are consuming the network generating less revenue.





#### **DASHBOARD**



