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My webMethods Server - How can I customise the error report returned when a user is denied authorisation?

KB #:	1611817436	**Operating System Family:**	ALL
Product:	My webMethods Server (MWS)	**Operating System:**	All
Version:			
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Description:

Original Article Number : 0 : Portal components can be configured to deny access to a user through the use of the permissions wizard. When a user is denied permissions to a Portal page or component but navigates to it through a link which is not restricted a message will be displayed. In some cases it can be useful to customise this display to add more relevant environment-specific links and content. A sample of the error message returned when a login attempt fails is shown here:

Error Report

[POP.004.0091] Invalid username or password

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Resolution:

The Error Report portlet is a system portlet which cannot itself be modified. It includes the 'Some Useful Links' section which can be customised since it is a reference to the Portal Page 'Folders > Portal Start > Portal Help'. Login as PortalAdmin (or equivalent) to navigate to it and change it. This page can be customised like any other Portal Page, but the following guideline should be followed.
1. Each item on the page should have appropriate permissions set. Only those items with View property set to 'Allow' for 'Portal Guest' will be visible to unauthenticated users.

You may choose to replace the default Error Report portlet with a different Portlet or Portal Page. To do this, change the Alias 'portlet.errorReport' in the management page 'Folders > Administrative Folders > Administration Dashboard > Portal Configuration > Alias Management'. Note that this approach is system-wide and may suppress legitimate error notifications; it is not recommended for all deployments.