



AMERICAN INTERNATIONAL UNIVERSITY–BANGLADESH (AIUB)

**Dept. of Computer Science
Faculty of Science and Technology**

CSC2210: OBJECT ORIENTED PROGRAMMING 2

Spring 2024-2025

Section: M

Group No: 06

Project Report On

Project Name: Disaster Relief Management System

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CO2: Display and verify the mean of a real-life Project using the concepts of C# Graphical User Interface based environment with database integration to depict a desktop-based application.

Assessment Criteria	Not Attended/ Incorrect (0)	Inadequate (1-2)	Average (3)	Good (4)	Excellent (5)
Evaluation Criteria	Evaluation Definition				Total =
Requirement fulfillment	Properly demonstrate a real-life scenario-based project with proper functional requirement identification for the Object-Oriented Programming project development activities.				
Validation	Ensuring the ability of students' proper demonstration on validation forms in their system in terms of dealing with the data.				
Verification	Identifying if the students can verify the system data along with proper functional requirements in terms of data flow.				

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Chapter 1: Introduction

The **Disaster Relief Management System** is a role-based application designed to facilitate efficient coordination between victims affected by disasters, individuals willing to donate, volunteers handling deliveries, administrators managing the overall process, and the manager responsible for controlling administrative access. The system provides a centralized platform where victims can submit disaster requests, donors can contribute aid, and volunteers can deliver assistance while ensuring transparency and proper tracking of requests, donations, and deliveries.

Administrators monitor system activities and user accounts, while the manager manages the creation and activation of admin users. The platform aims to improve disaster relief efficiency through structured workflows, centralized data management, and role-based access control.

Chapter 2: User stories

Overall System Story

The Disaster Relief Management System acts as a bridge between victims affected by disasters and individuals or organizations willing to help. Users first register and log in to the system. Based on their role, they can perform specific actions such as requesting aid, donating resources, volunteering for deliveries, or managing system data.

Victim User Story

A victim who has been affected by a disaster registers and logs into the system. After logging in, the victim creates a disaster request by providing details such as the disaster title, type, and description. The victim can view his submitted requests and track their progress (donations and deliveries). Once donations and deliveries are completed, the victim receives the assistance needed.

Donator User Story

A donator registers and logs into the system to help victims. After logging in, the donator views available disaster requests and selects one to support. The donator submits a donation by specifying the donation type, item details, and preferred delivery method. The donator can track donation and delivery status through the system and view their donation history.

Volunteer User Story

A volunteer logs into the system and views available delivery requests. Instead of being assigned by an admin, volunteers independently choose and accept delivery requests. After accepting a request, the volunteer delivers the donation to the specified location and updates the delivery status in the system.

Admin User Story

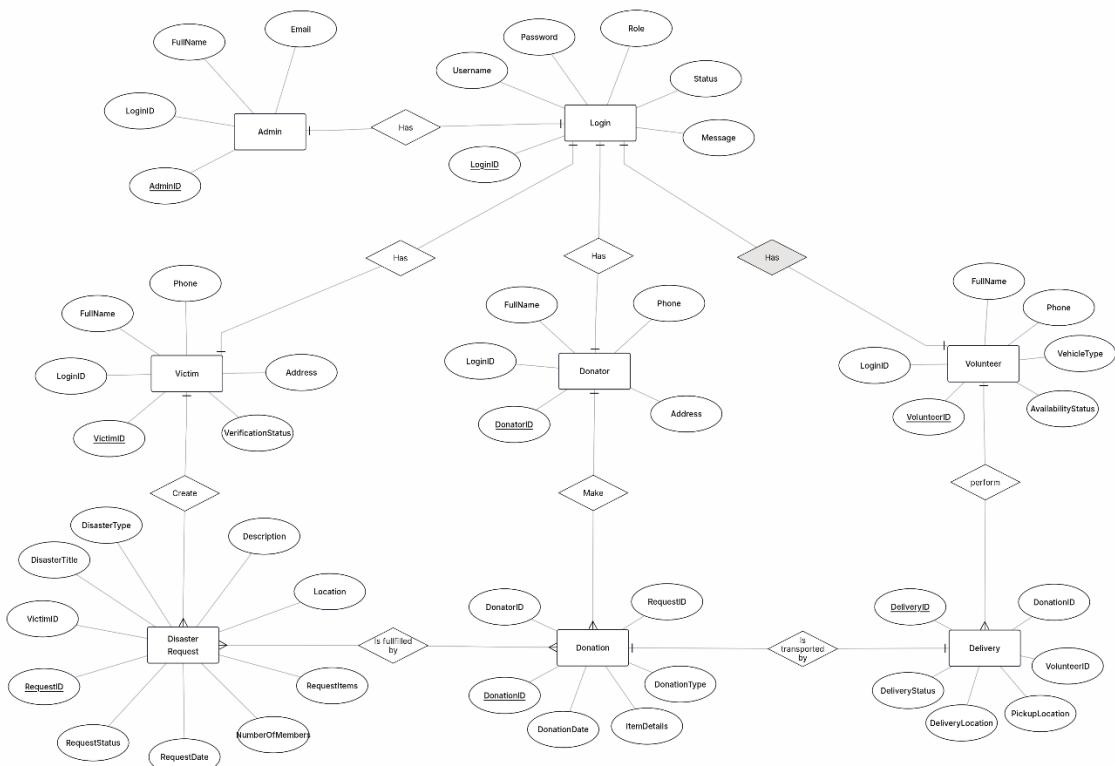
An admin logs into the system and accesses the dashboard, which displays system statistics such as total users, active users, inactive users, pending requests and the user distribution percentage. The admin reviews, approves, edits or deletes disaster requests and manages user accounts by activating or deactivating users by giving proper reason as message when necessary.

Manager User Story

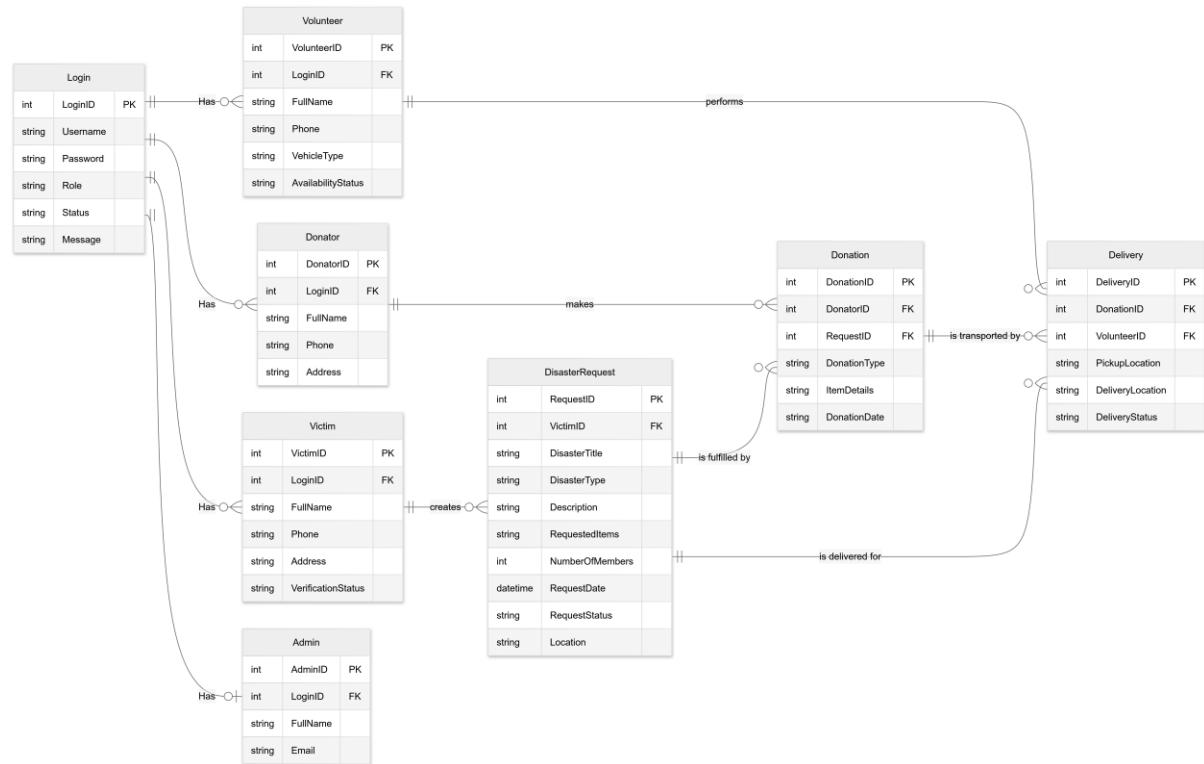
The manager logs into the system and oversees administrative accounts. The manager can view the list of admins, create new admin accounts, and activate or deactivate existing admins. This role ensures that administrative access remains controlled and secure.

Chapter 3: Database:

ER- Diagram



Data dictionary



SQL queries

1. Retrieve all approved disaster requests sorted by request date

```

SELECT *
FROM DisasterRequest
WHERE RequestStatus = 'Approved'
ORDER BY RequestDate DESC;
  
```

2. Validate user login credentials

```

SELECT * FROM Login
WHERE Username = @Username
AND Password = @Password;
  
```

3. Retrieve admin details during login

```

SELECT a.* , l.Username, l.Status, l.Message
FROM Admin a
INNER JOIN Login l ON a.LoginID = l.LoginID
WHERE a.LoginID = @LoginID;
  
```

4. Retrieve donator details during login

```
SELECT d.*, l.Username, l.Status, l.Message  
FROM Donator d  
INNER JOIN Login l ON d.LoginID = l.LoginID  
WHERE d.LoginID = @LoginID;
```

5. Retrieve victim details during login

6.

```
SELECT v.*, l.Username, l.Status, l.Message  
FROM Victim v  
INNER JOIN Login l ON v.LoginID = l.LoginID  
WHERE v.LoginID = @LoginID;
```

7. Retrieve volunteer details during login

```
SELECT v.*, l.Username, l.Status, l.Message  
FROM Volunteer v  
INNER JOIN Login l ON v.LoginID = l.LoginID  
WHERE v.LoginID = @LoginID;
```

8. Retrieve donation history for a specific donator

```
SELECT d.DonationID, r.DisasterTitle, v.FullName AS VictimName,  
d.DonationDate, dl.DeliveryStatus  
FROM Donation d  
INNER JOIN DisasterRequest r ON d.RequestID = r.RequestID  
INNER JOIN Victim v ON r.VictimID = v.VictimID  
LEFT JOIN Delivery dl ON d.DonationID = dl.DonationID  
WHERE d.DonatorID = @DonatorID;
```

9. Retrieve dashboard statistics for admin

```
SELECT  
(SELECT COUNT() FROM Login) AS TotalUsers,  
(SELECT COUNT() FROM Login WHERE Status = 1 AND Role NOT IN  
('Admin','Manager')) AS ActiveUsers,  
(SELECT COUNT() FROM Login WHERE Status = 0 AND Role NOT IN  
('Admin','Manager')) AS InactiveUsers,  
(SELECT COUNT() FROM DisasterRequest) AS TotalRequests,  
(SELECT COUNT() FROM DisasterRequest WHERE RequestStatus =  
'Pending') AS PendingRequests,  
(SELECT COUNT() FROM Login WHERE Role = 'Volunteer') AS Volunteers,  
(SELECT COUNT() FROM Login WHERE Role = 'Donator') AS Donors,  
(SELECT COUNT() FROM Login WHERE Role = 'Victim') AS Victims,
```

```
(SELECT COUNT() FROM Login WHERE Role = 'Admin') AS TotalAdmins,  
(SELECT COUNT() FROM Login WHERE Role = 'Admin' AND Status = 1)  
AS ActiveAdmins,  
(SELECT COUNT(*) FROM Login WHERE Role = 'Admin' AND Status = 0)  
AS InactiveAdmins;
```

10. Retrieve detailed delivery information using delivery ID

```
SELECT dr.DisasterTitle, d.DonationType, d.ItemDetails, d.DonationDate,  
del.DeliveryStatus,  
lv.Username AS VictimUsername, v.Phone AS VictimPhone,  
ld.Username AS DonatorUsername, dn.Phone AS DonatorPhone  
FROM Delivery del  
INNER JOIN Donation d ON del.DonationID = d.DonationID  
INNER JOIN DisasterRequest dr ON d.RequestID = dr.RequestID  
INNER JOIN Victim v ON dr.VictimID = v.VictimID  
INNER JOIN Login lv ON v.LoginID = lv.LoginID  
INNER JOIN Donator dn ON d.DonatorID = dn.DonatorID  
INNER JOIN Login ld ON dn.LoginID = ld.LoginID  
WHERE del.DeliveryID = @DeliveryID;
```

11. Retrieve user profile details by login ID

```
SELECT l.Username, l.Status, l.Role,  
v.FullName AS VictimFullName, v.Phone AS VictimPhone, v.Address AS  
VictimAddress,  
d.FullName AS DonatorFullName, d.Phone AS DonatorPhone, d.Address AS  
DonatorAddress,  
vol.FullName AS VolunteerFullName, vol.Phone AS VolunteerPhone,  
vol.VehicleType  
FROM Login l  
LEFT JOIN Victim v ON l.LoginID = v.LoginID  
LEFT JOIN Donator d ON l.LoginID = d.LoginID  
LEFT JOIN Volunteer vol ON l.LoginID = vol.LoginID  
WHERE l.LoginID = @LoginID;
```

12. Retrieve a specific disaster request with victim details

```
SELECT dr.DisasterTitle, dr.DisasterType, dr.Description, dr.RequestedItems,  
dr.NumberOfMembers, dr.RequestDate, dr.Location, dr.RequestStatus,  
v.FullName AS VictimFullName  
FROM DisasterRequest dr  
INNER JOIN Victim v ON dr.VictimID = v.VictimID  
WHERE dr.RequestID = @RequestID;
```

13. Insert a new login record

```
INSERT INTO Login (Username, Password, Status, Role, Message)
VALUES (@Username, @Password, @Status, @Role, @Message);
```

14. Insert a new admin record

```
INSERT INTO Admin (LoginID, FullName, Email)
VALUES (@LoginID, @FullName, @Email);
```

15. Insert a new victim record

```
INSERT INTO Victim (LoginID, FullName, Phone, Address,
VerificationStatus)
VALUES (@LoginID, @FullName, @Phone, @Address,
@VerificationStatus);
```

16. Insert a new donator record

```
INSERT INTO Donator (LoginID, FullName, Phone, Address)
VALUES (@LoginID, @FullName, @Phone, @Address);
```

17. Insert a new volunteer record

```
INSERT INTO Volunteer (LoginID, FullName, Phone, VehicleType,
AvailabilityStatus)
VALUES (@LoginID, @FullName, @Phone, @VehicleType,
@AvailabilityStatus);
```

18. Insert a new disaster request

```
INSERT INTO DisasterRequest (VictimID, DisasterTitle, DisasterType,
Description, RequestedItems, NumberOfMembers, Location)
VALUES (@VictimID, @DisasterTitle, @DisasterType, @Description,
@RequestedItems, @NumberOfMembers, @Location);
```

19. Insert a new donation record

```
INSERT INTO Donation (DonatorID, RequestID, DonationType, ItemDetails)
VALUES (@DonatorID, @RequestID, @DonationType, @ItemDetails);
```

20. Insert a new delivery record

```
INSERT INTO Delivery (DonationID, PickupLocation, DeliveryLocation,
DeliveryStatus)
VALUES (@DonationID, @PickupLocation, @DeliveryLocation,
```

@DeliveryStatus);

21. Delete delivery records related to a disaster request

```
DELETE FROM Delivery
WHERE DonationID IN (
    SELECT DonationID FROM Donation WHERE RequestID = @RequestID
);
```

22. Delete donation records related to a disaster request

```
DELETE FROM Donation
WHERE RequestID = @RequestID;
```

23. Delete a disaster request

```
DELETE FROM DisasterRequest
WHERE RequestID = @RequestID;
```

24. Update disaster request details

```
UPDATE DisasterRequest
SET DisasterTitle = @DisasterTitle,
DisasterType = @DisasterType,
Description = @Description,
RequestedItems = @RequestedItems,
NumberOfMembers = @NumberOfMembers,
Location = @Location,
RequestStatus = @RequestStatus
WHERE RequestID = @RequestID;
```

25. Update login status and message

```
UPDATE Login
SET Status = @Status, Message = @Message
WHERE LoginID = @LoginID;
```

26. Retrieve pending delivery requests for volunteers

```
SELECT del.*, dn.DonationDate AS RequestDate
FROM Delivery del
INNER JOIN Donation dn ON del.DonationID = dn.DonationID
WHERE DeliveryStatus = 'Pending';
```

27. Assign volunteer to a delivery

UPDATE Delivery

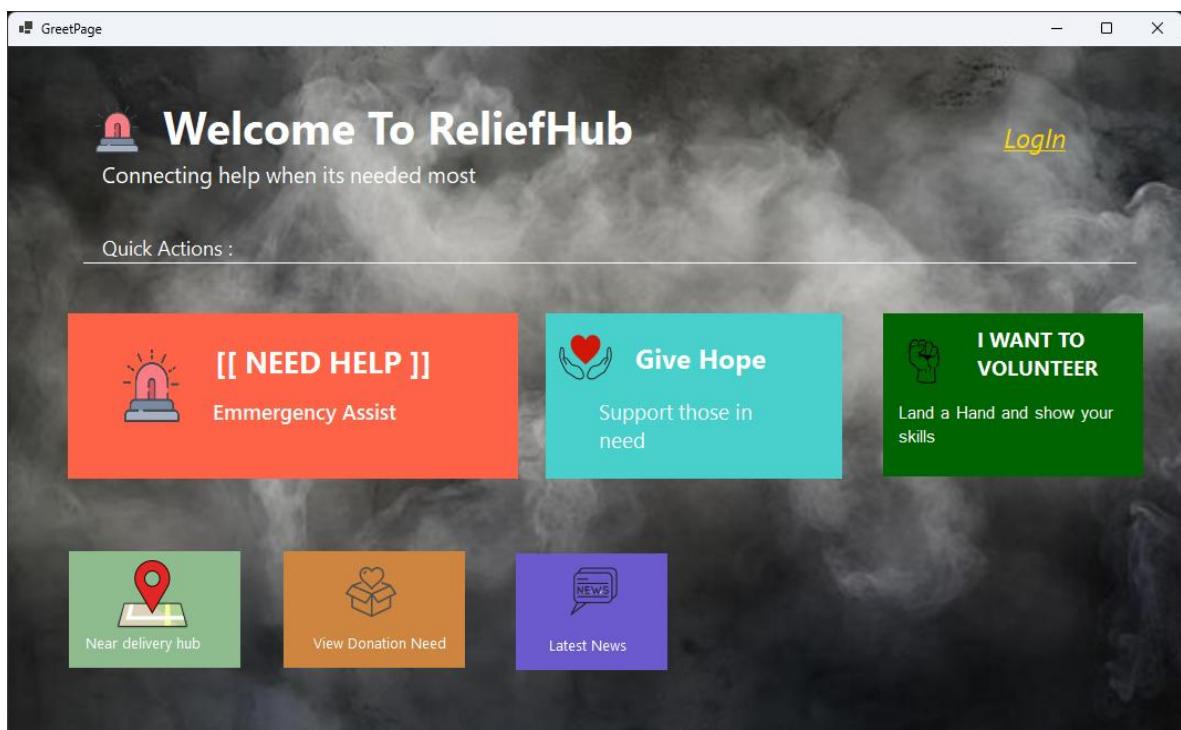
SET DeliveryStatus = 'Assigned', VolunteerID = @VolunteerID
WHERE DeliveryID = @DeliveryID;

28. Update delivery status

UPDATE Delivery

SET DeliveryStatus = @DeliveryStatus
WHERE DeliveryID = @DeliveryID;

Chapter 4: Screenshot of forms with figure names:



Form1: Start Page

VictimSignUp

Sign Up on ReliefHub



First Name

Last Name

Username

Password

Confirm Password

Address

Phone

Form2: Victim SignUp

DonatorSignUp

Sign Up on ReliefHub



First Name

Last Name

Username

Password

Confirm Password

Phone

Address

Form3: Donator SignUP

VolunteerSignUp

Sign Up on ReliefHub



Full Name

Username

Password

Confirm Password

Vehicle Type

Phone Number

[Back](#) [SignUp](#)

Form4: Volunteer SignUP

LoginPage

Log In to ReliefHub



Username:

Password: enter your password

[Login](#) [-> Back](#)

Form5: Login Page



Form6: Manager Dashboard

Admin Creation

Username	<input type="text"/>
password	<input type="text"/>
Full name	<input type="text"/>
Email	<input type="text"/>

Create

Form7: Create Admin (Manager)

The screenshot shows the 'Admin List' section of the ReliefHub application. On the left, there's a sidebar with links for 'Home', 'Create New Admin', and 'Admin List'. The main area has a search bar with 'Search by name or username...' and a dropdown menu set to 'All'. Two user entries are listed:

- asdf** - eee • Admin (Status: Inactive, with 'Activate' button)
- fdsfa** - ad1 • Admin (Status: Active, with 'Deactivate' button)

Form8: Admin List (Manager)

The screenshot shows the 'Dash Board' section of the ReliefHub application. On the left, there's a sidebar with links for 'Home', 'Manage Users', 'Manage Requests', and 'Pending Requests'. The main area features a dashboard with four colored boxes: red for PENDING (1), green for ACTIVE USER (7), blue for TOTAL REQ: (3), and grey for INACTIVE (1). Below this, there's a section for 'PENDING REQUESTS' with a list item: 'boner maje ami | sundarban | Needs: afsdkjf'. To the right, there's a chart titled 'USER DRISTRIBUTION' showing the percentage of users for Donor (37%), Victim (37%), and Volunteer (25%) as represented by colored bars.

Form9: Admin Dashboard

HomePage

Welcome, fdsfa | LogOut

ReliefHub

- [Home](#)
- [Manage Users](#)
- [Manage Requests](#)
- [Pending Requests](#)

Search by name or username...		All	All
dfg hh	asd • Victim	Active	Deactivate
masd asd	me1 • Victim	Inactive	Activate
asdf asdf	vc1 • Victim	Active	Deactivate
hhhh hhh	asd1 • Donator	Active	Deactivate
zx xx	me1 • Donator	Active	Deactivate
do nator	dn1 • Donator	Active	Deactivate
we	1 • Volunteer	Active	Deactivate
rfer	vl1 • Volunteer	Active	Deactivate

Form10: Manage Users (Admin)

HomePage

Welcome, fdsfa | LogOut

ReliefHub

- [Home](#)
- [Manage Users](#)
- [Manage Requests](#)
- [Pending Requests](#)

Search by title or type	
ads	ddddd
fdgfgf	f

Form11: Manage Requests (Admin)

HomePage

ReliefHub

Welcome, fdsfa | [LogOut](#)

[Home](#)

[Manage Users](#)

[Manage Requests](#)

[Pending Requests](#)

Search by title or type

asdfs
dfgdf sd

This screenshot shows the 'Pending Requests' section of the ReliefHub application for administrators. The sidebar on the left includes links for Home, Manage Users, Manage Requests, and Pending Requests. The main area features a search bar and a list containing one item: 'asdfs' with the subtitle 'dfgdf sd'.

Form12: Pending Requests (Admin)

HomePage

ReliefHub

Welcome, asdf | [LogOut](#)

[Home](#)

[Your Requests](#)

[Create New Request](#)

[Donations](#)

Search by title or type

ads
ddddd

fdgfgf
f

This screenshot shows the 'Your Requests' section of the ReliefHub application for victims. The sidebar on the left includes links for Home, Your Requests, Create New Request, and Donations. The main area features a search bar and a list containing two items: 'ads' with subtitle 'ddddd' and 'fdgfgf' with subtitle 'f'.

Form13: Victim Home

The screenshot shows a web application window titled "ReliefHub". The top navigation bar includes "HomePage", "ReliefHub", "Welcome, asdf", and "LogOut". On the left, a sidebar menu lists "Home", "Your Requests" (which is selected), "Create New Request", and "Donations". The main content area features a search bar with placeholder "Search by title or type" and a dropdown menu. A single request card is displayed with the title "asfdgs", a description "dfgdf sd", and a status "Pending".

Form14: User's Requests (Victim)

The screenshot shows a web application window titled "ReliefHub". The top navigation bar includes "HomePage", "ReliefHub", "Welcome, asdf", and "LogOut". On the left, a sidebar menu lists "Home", "Your Requests", "Create New Request" (which is selected), and "Donations". The main content area has a heading "Create Help Request". It contains several input fields: "Disaster Title" (text input), "Disaster Type" (dropdown menu with an "add" button), "Location" (text input), "Number Of Members" (text input), "Description" (text area), and "Requested Items" (text area). At the bottom is a blue "Create Request" button.

Form15: Create Request (Victim)

Received Donation Details										
	Delivery ID	Status	Pickup	Delivery	Donation ID	Type	Items	Date	Donator	Phone
▶	1	Delivered	dhaka	dhaka	1	Money	Amount: 233...	1/20/2026 8:4...	asd1	03467878888
*										

Form16: History of Donation Received (Victim himself only)

Search by title or type	
ads	ddddd
fdgfgf	f

Form17: Donator Home

The screenshot shows a web application window titled "ReliefHub". The top navigation bar includes "HomePage", "ReliefHub", "Welcome, do", and "LogOut". On the left, a sidebar menu has "Home" and "Donation History" selected. The main content area displays two donation requests:

- Donation to masd asd**
Request Title: ads | Donation Date: 1/22/2026 | Status: In Transit
- Donation to dfg hh**
Request Title: fdgfdf | Donation Date: 1/23/2026 | Status: Pending

Form18: Donation History (Donator)

The screenshot shows a web application window titled "ReliefHub". The top navigation bar includes "HomePage", "ReliefHub", "Welcome, rfer", and "LogOut". The left sidebar menu has "Home", "Current Deliveries" selected, and "Delivey History". The main content area shows a delivery request:

Search by location... Most Recent

dhamondi -> dhaka
Request Date: 1/23/2026 8:03:30 PM | Accept Delivery

Form19: Volunteer Home

HomePage

ReliefHub

Welcome, rfer | LogOut

Home

Current Deliveries

Delivery History

Search by location... Most Recent

dhamondi -> dhaka
Request Date: 1/23/2026 8:03:30 PM
Assigned X

kilkhet -> dd2
Request Date: 1/22/2026 12:44:16 AM
In Transit X

Form20: Currently Ongoing Deliveries (Volunteer)

HomePage

ReliefHub

Welcome, rfer | LogOut

Home

Current Deliveries

Delivery History

Search by location... Most Recent

kilkhet -> dd2
Request Date: 1/22/2026 12:44:16 AM

Form21: Delivery History (Volunteer)