



## AMERICAN INTERNATIONAL UNIVERSITY–BANGLADESH (AIUB)

Dept. of Computer Science  
Faculty of Science and Technology

### CSC2210: OBJECT ORIENTED PROGRAMMING 2

Spring 2024-2025

Section: **M**

Group No: **06**

### Project Report On

*Project Name: Disaster Relief Management System*

Supervised By

**Zahiduddin Ahmed**

Submitted By:

Name	ID
1. Tauhidur Rahman	24-57854-2
2. Wasisur Rahman	24-57844-2
3. Nuzhat Imam	24-58815-2
4.	

**CO2:** Display and verify the mean of a real-life Project using the concepts of C# Graphical User Interface based environment with database integration to depict a desktop-based application.

Assessment Criteria	Not Attended/ Incorrect (0)	Inadequate (1-2)	Average (3)	Good (4)	Excellent (5)
Evaluation Criteria	Evaluation Definition				Total =
Requirement fulfillment	Properly demonstrate a real-life scenario-based project with proper functional requirement identification for the Object-Oriented Programming project development activities.				
Validation	Ensuring the ability of students' proper demonstration on validation forms in their system in terms of dealing with the data.				
Verification	Identifying if the students can verify the system data along with proper functional requirements in terms of data flow.				

# Table of Contents:

## **Chapter 1: Introduction**

## **Chapter 2: User stories**

## **Chapter 3: Database:**

- ER- Diagram
- Data dictionary
- SQL queries

## **Chapter 4: Screenshot of forms with figure names:**

## **Chapter 1: Introduction**

The **Disaster Relief Management System** is a role-based application designed to facilitate efficient coordination between victims affected by disasters, individuals willing to donate, volunteers handling deliveries, administrators managing the overall process, and the manager responsible for controlling administrative access. The system provides a centralized platform where victims can submit disaster requests, donors can contribute aid, and volunteers can deliver assistance while ensuring transparency and proper tracking of requests, donations, and deliveries. Administrators monitor system activities and user accounts, while the manager manages the creation and activation of admin users. The platform aims to improve disaster relief efficiency through structured workflows, centralized data management, and role-based access control.

## **Chapter 2: User stories**

### **Overall System Story**

The Disaster Relief Management System acts as a bridge between victims affected by disasters and individuals or organizations willing to help. Users first register and log in to the system. Based on their role, they can perform specific actions such as requesting aid, donating resources, volunteering for deliveries, or managing system data.

### **Victim User Story**

A victim who has been affected by a disaster registers and logs into the system. After logging in, the victim creates a disaster request by providing details such as the disaster title, type, and description. The victim can view his submitted requests and track their progress (donations and deliveries). Once donations and deliveries are completed, the victim receives the assistance needed.

### **Donator User Story**

A donator registers and logs into the system to help victims. After logging in, the donator views available disaster requests and selects one to support. The donator submits a donation by specifying the donation type, item details, and preferred delivery method. The donator can track donation and delivery status through the system and view their donation history.

### **Volunteer User Story**

A volunteer logs into the system and views available delivery requests. Instead of being assigned by an admin, volunteers independently choose and accept delivery requests. After accepting a request, the volunteer delivers the donation to the specified location and updates the delivery status in the system.

## Admin User Story

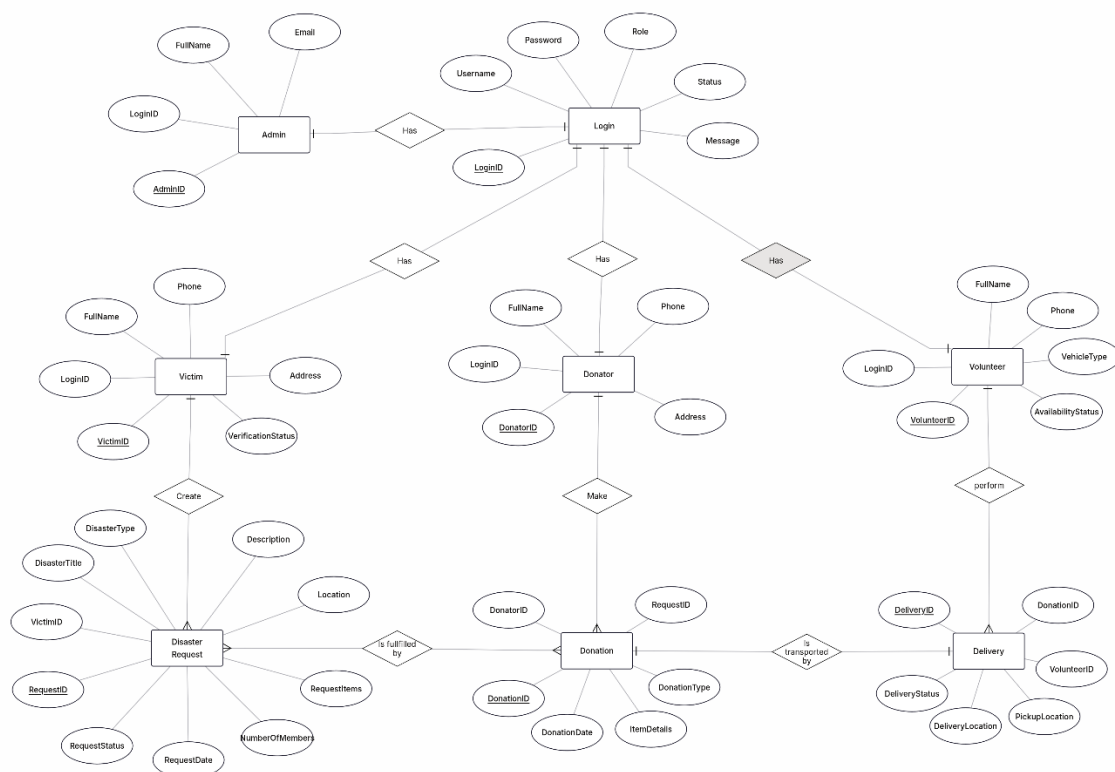
An admin logs into the system and accesses the dashboard, which displays system statistics such as total users, active users, inactive users, pending requests and the user distribution percentage. The admin reviews, approves, edits or deletes disaster requests and manages user accounts by activating or deactivating users by giving proper reason as message when necessary.

## Manager User Story

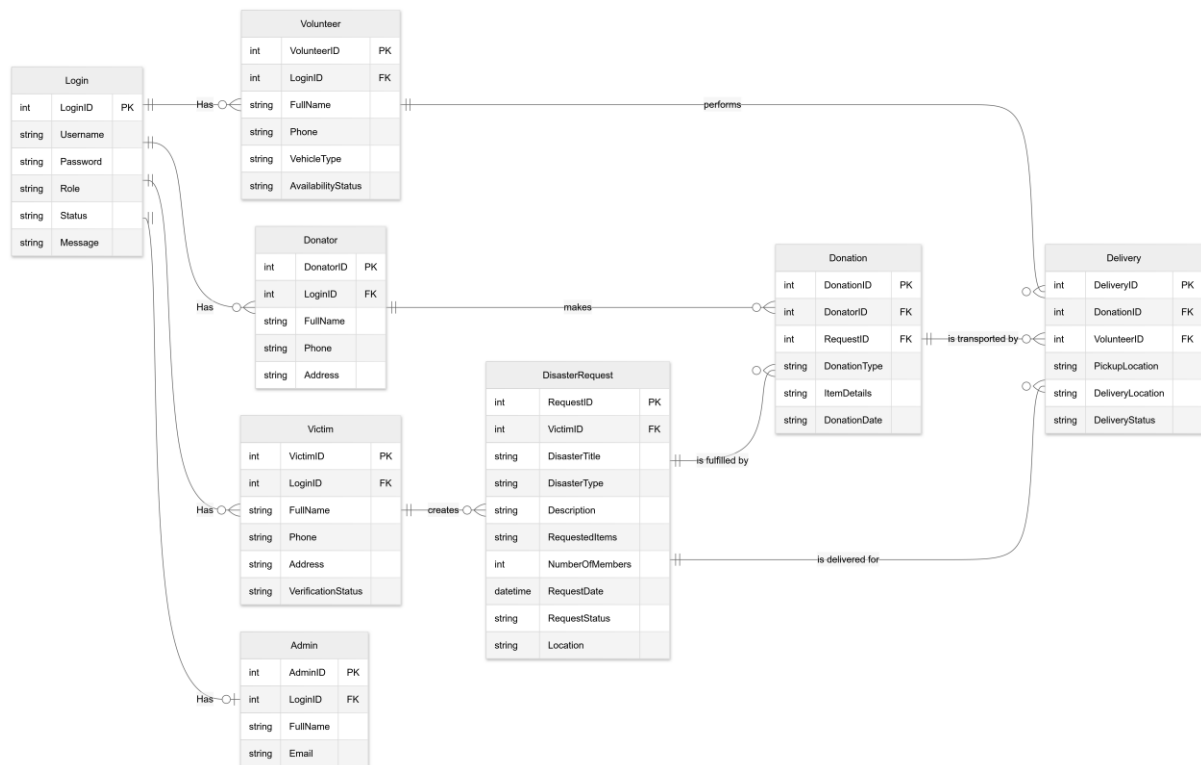
The manager logs into the system and oversees administrative accounts. The manager can view the list of admins, create new admin accounts, and activate or deactivate existing admins. This role ensures that administrative access remains controlled and secure.

## Chapter 3: Database:

### ER- Diagram



## Data dictionary



## SQL queries

1. Retrieve all approved disaster requests sorted by request date

```
SELECT *
FROM DisasterRequest
WHERE RequestStatus = 'Approved'
ORDER BY RequestDate DESC;
```

2. Validate user login credentials

```
SELECT * FROM Login
WHERE Username = @Username
AND Password = @Password;
```

3. Retrieve admin details during login

```
SELECT a.*, l.Username, l.Status, l.Message
FROM Admin a
INNER JOIN Login l ON a.LoginID = l.LoginID
WHERE a.LoginID = @LoginID;
```

4. Retrieve donator details during login

```
SELECT d.*, l.Username, l.Status, l.Message
FROM Donator d
INNER JOIN Login l ON d.LoginID = l.LoginID
WHERE d.LoginID = @LoginID;
```

5. Retrieve victim details during login

6.

```
SELECT v.*, l.Username, l.Status, l.Message
FROM Victim v
INNER JOIN Login l ON v.LoginID = l.LoginID
WHERE v.LoginID = @LoginID;
```

7. Retrieve volunteer details during login

```
SELECT v.*, l.Username, l.Status, l.Message
FROM Volunteer v
INNER JOIN Login l ON v.LoginID = l.LoginID
WHERE v.LoginID = @LoginID;
```

8. Retrieve donation history for a specific donator

```
SELECT d.DonationID, r.DisasterTitle, v.FullName AS VictimName,
d.DonationDate, dl.DeliveryStatus
FROM Donation d
INNER JOIN DisasterRequest r ON d.RequestID = r.RequestID
INNER JOIN Victim v ON r.VictimID = v.VictimID
LEFT JOIN Delivery dl ON d.DonationID = dl.DonationID
WHERE d.DonatorID = @DonatorID;
```

9. Retrieve dashboard statistics for admin

```
SELECT
(SELECT COUNT() FROM Login) AS TotalUsers,
(SELECT COUNT() FROM Login WHERE Status = 1 AND Role NOT IN
('Admin','Manager')) AS ActiveUsers,
(SELECT COUNT() FROM Login WHERE Status = 0 AND Role NOT IN
('Admin','Manager')) AS InactiveUsers,
(SELECT COUNT() FROM DisasterRequest) AS TotalRequests,
(SELECT COUNT() FROM DisasterRequest WHERE RequestStatus =
'Pending') AS PendingRequests,
(SELECT COUNT() FROM Login WHERE Role = 'Volunteer') AS Volunteers,
(SELECT COUNT() FROM Login WHERE Role = 'Donator') AS Donors,
(SELECT COUNT() FROM Login WHERE Role = 'Victim') AS Victims,
```

```
(SELECT COUNT() FROM Login WHERE Role = 'Admin') AS TotalAdmins,
(SELECT COUNT() FROM Login WHERE Role = 'Admin' AND Status = 1)
AS ActiveAdmins,
(SELECT COUNT(*) FROM Login WHERE Role = 'Admin' AND Status = 0)
AS InactiveAdmins;
```

10. Retrieve detailed delivery information using delivery ID

```
SELECT dr.DisasterTitle, d.DonationType, d.ItemDetails, d.DonationDate,
del.DeliveryStatus,
lv.Username AS VictimUsername, v.Phone AS VictimPhone,
ld.Username AS DonatorUsername, dn.Phone AS DonatorPhone
FROM Delivery del
INNER JOIN Donation d ON del.DonationID = d.DonationID
INNER JOIN DisasterRequest dr ON d.RequestID = dr.RequestID
INNER JOIN Victim v ON dr.VictimID = v.VictimID
INNER JOIN Login lv ON v.LoginID = lv.LoginID
INNER JOIN Donator dn ON d.DonatorID = dn.DonatorID
INNER JOIN Login ld ON dn.LoginID = ld.LoginID
WHERE del.DeliveryID = @DeliveryID;
```

11. Retrieve user profile details by login ID

```
SELECT l.Username, l.Status, l.Role,
v.FullName AS VictimFullName, v.Phone AS VictimPhone, v.Address AS
VictimAddress,
d.FullName AS DonatorFullName, d.Phone AS DonatorPhone, d.Address AS
DonatorAddress,
vol.FullName AS VolunteerFullName, vol.Phone AS VolunteerPhone,
vol.VehicleType
FROM Login l
LEFT JOIN Victim v ON l.LoginID = v.LoginID
LEFT JOIN Donator d ON l.LoginID = d.LoginID
LEFT JOIN Volunteer vol ON l.LoginID = vol.LoginID
WHERE l.LoginID = @LoginID;
```

12. Retrieve a specific disaster request with victim details

```
SELECT dr.DisasterTitle, dr.DisasterType, dr.Description, dr.RequestedItems,
dr.NumberOfMembers, dr.RequestDate, dr.Location, dr.RequestStatus,
v.FullName AS VictimFullName
FROM DisasterRequest dr
INNER JOIN Victim v ON dr.VictimID = v.VictimID
WHERE dr.RequestID = @RequestID;
```

13. Insert a new login record

```
INSERT INTO Login (Username, Password, Status, Role, Message)
VALUES (@Username, @Password, @Status, @Role, @Message);
```

14. Insert a new admin record

```
INSERT INTO Admin (LoginID, FullName, Email)
VALUES (@LoginID, @FullName, @Email);
```

15. Insert a new victim record

```
INSERT INTO Victim (LoginID, FullName, Phone, Address,
VerificationStatus)
VALUES (@LoginID, @FullName, @Phone, @Address,
@VerificationStatus);
```

16. Insert a new donator record

```
INSERT INTO Donator (LoginID, FullName, Phone, Address)
VALUES (@LoginID, @FullName, @Phone, @Address);
```

17. Insert a new volunteer record

```
INSERT INTO Volunteer (LoginID, FullName, Phone, VehicleType,
AvailabilityStatus)
VALUES (@LoginID, @FullName, @Phone, @VehicleType,
@AvailabilityStatus);
```

18. Insert a new disaster request

```
INSERT INTO DisasterRequest (VictimID, DisasterTitle, DisasterType,
Description, RequestedItems, NumberOfMembers, Location)
VALUES (@VictimID, @DisasterTitle, @DisasterType, @Description,
@RequestedItems, @NumberOfMembers, @Location);
```

19. Insert a new donation record

```
INSERT INTO Donation (DonatorID, RequestID, DonationType, ItemDetails)
VALUES (@DonatorID, @RequestID, @DonationType, @ItemDetails);
```

20. Insert a new delivery record

```
INSERT INTO Delivery (DonationID, PickupLocation, DeliveryLocation,
DeliveryStatus)
VALUES (@DonationID, @PickupLocation, @DeliveryLocation,
```



@DeliveryStatus);

21. Delete delivery records related to a disaster request

```
DELETE FROM Delivery
WHERE DonationID IN (
SELECT DonationID FROM Donation WHERE RequestID = @RequestID
);
```

22. Delete donation records related to a disaster request

```
DELETE FROM Donation
WHERE RequestID = @RequestID;
```

23. Delete a disaster request

```
DELETE FROM DisasterRequest
WHERE RequestID = @RequestID;
```

24. Update disaster request details

```
UPDATE DisasterRequest
SET DisasterTitle = @DisasterTitle,
DisasterType = @DisasterType,
Description = @Description,
RequestedItems = @RequestedItems,
NumberOfMembers = @NumberOfMembers,
Location = @Location,
RequestStatus = @RequestStatus
WHERE RequestID = @RequestID;
```

25. Update login status and message

```
UPDATE Login
SET Status = @Status, Message = @Message
WHERE LoginID = @LoginID;
```

26. Retrieve pending delivery requests for volunteers

```
SELECT del.*, dn.DonationDate AS RequestDate
FROM Delivery del
INNER JOIN Donation dn ON del.DonationID = dn.DonationID
WHERE DeliveryStatus = 'Pending';
```

27. Assign volunteer to a delivery

UPDATE Delivery

SET DeliveryStatus = 'Assigned', VolunteerID = @VolunteerID

WHERE DeliveryID = @DeliveryID;

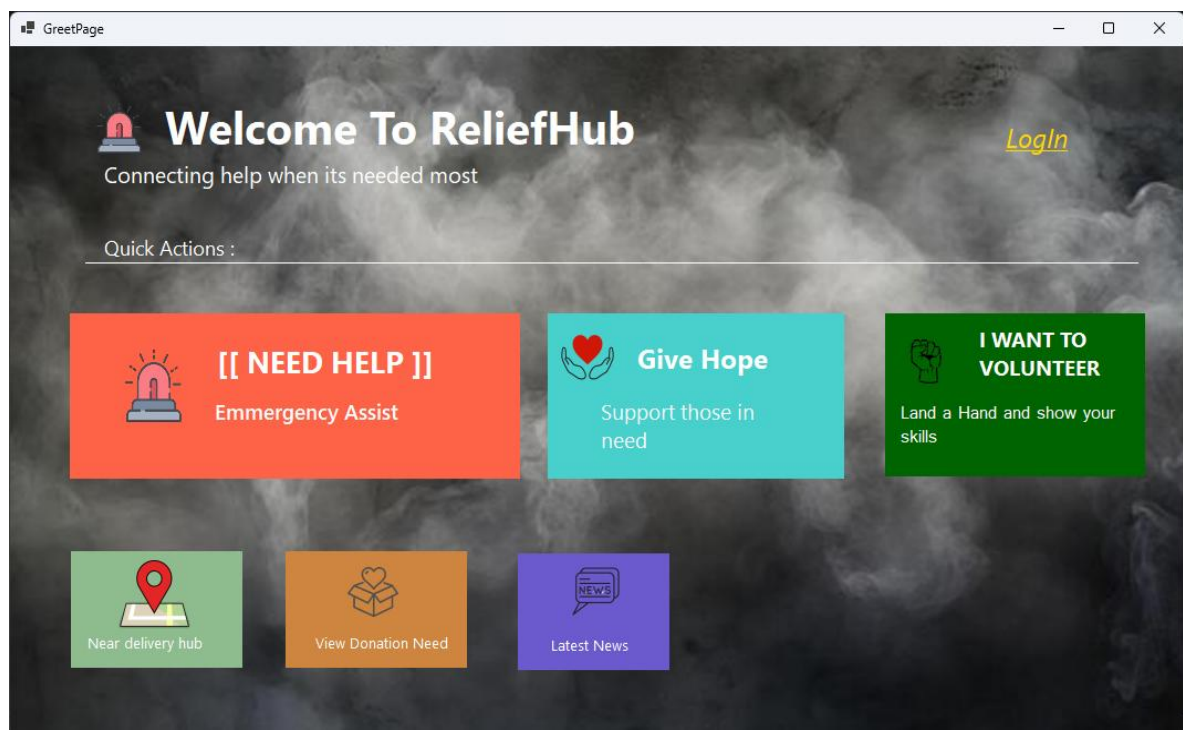
28. Update delivery status

UPDATE Delivery

SET DeliveryStatus = @DeliveryStatus

WHERE DeliveryID = @DeliveryID;

## **Chapter 4: Screenshot of forms with figure names:**



Form1: Start Page

VictimSignUp

### Sign Up on ReliefHub

First Name

Last Name


Username

Password

Confirm Password

Address

Phone



Form2: Victim SignUp

DonatorSignUp

### Sign Up on ReliefHub

First Name

Last Name


Username

Password

Confirm Password

Phone

Address



Form3: Donator SignUP

VolunteerSignUp

## Sign Up on ReliefHub

Full Name


Username

Password

Confirm Password

Vehicle Type

Phone Number




Form4: Volunteer SignUP

LoginPage

## Log In to ReliefHub

Username:

Password:



Form5: Login Page



Form6: Manager Dashboard

The Admin Creation form, titled "ReliefHub", contains the following fields and a "Create" button:

Field	Value
Username	
password	
Full name	
Email	

Buttons: Home, Create New Admin, Admin List, Create

Form7: Create Admin (Manager)

HomePage

ReliefHub

[Home](#)
[Create New Admin](#)
[Admin List](#)

Welcome, Manager

LogOut

Search by name or username...

All

asdf

eee • Admin

Inactive

Activate

fdsfa

ad1 • Admin

Active

Deactivate

Form8: Admin List (Manager)

HomePage

ReliefHub

[Home](#)
[Manage Users](#)
[Manage Requests](#)
[Pending Requests](#)

Welcome, fdsfa

LogOut

PENDING

1

ACTIVE USER

7

TOTAL REQ:

3

INACTIVE

1

PENDING REQUESTS: 1

boner maje ami | sundarban | Needs: afsdjlf

USER DRISTRIBUTION

Donor (37%)

Victim (37%)

Volunteer (25%)

Form9: Admin Dashboard

HomePage

ReliefHub

Welcome, fdsfa

LogOut

Home

Manage Users

Manage Requests

Pending Requests

Search by name or username...

All

All

dfg hh

asd • Victim

Active

Deactivate

masd asd

me1 • Victim

Inactive

Activate

asdf asdf

vc1 • Victim

Active

Deactivate

hhhh hhh

asd1 • Donator

Active

Deactivate

zx xx

me • Donator

Active

Deactivate

do nator

dn1 • Donator

Active

Deactivate

we

1 • Volunteer

Active

Deactivate

rfer

vf1 • Volunteer

Active

Deactivate

Form10: Manage Users (Admin)

HomePage

ReliefHub

Welcome, fdsfa

LogOut

Home

Manage Users

Manage Requests

Pending Requests

Search by title or type

ads

dddddd

fdgfgf

f

Form11: Manage Requests (Admin)

HomePage

ReliefHub

Welcome, fdsfa | [LogOut](#)

[Home](#)  
[Manage Users](#)  
[Manage Requests](#)  
[Pending Requests](#)

Search by title or type

asdfs

dfgdf sd

Form12: Pending Requests (Admin)

HomePage

ReliefHub

Welcome, asdf | [LogOut](#)

[Home](#)  
[Your Requests](#)  
[Create New Request](#)  
[Donations](#)

Search by title or type

ads

dddddd

fdgfgf

f

Form13: Victim Home



The screenshot shows a web browser window titled 'HomePage'. The page header for 'ReliefHub' includes a welcome message 'Welcome, asdf' and a 'LogOut' link. A dark sidebar on the left contains navigation links: 'Home', 'Your Requests' (highlighted), 'Create New Request', and 'Donations'. The main content area features a search bar with the placeholder 'Search by title or type' and a dropdown menu. Below the search bar, a single request is displayed in a light blue box. The request has a title 'asdfs' in blue text, a description 'dfgdf sd' in gray text, and a status 'Pending' in orange text.

Form14: User's Requests (Victim)

The screenshot shows the 'Create Help Request' form within the ReliefHub application. The layout is consistent with the previous form, featuring the same sidebar and header. The main content area is titled 'Create Help Request' in bold black text. The form contains several input fields: 'Disaster Title' (text input), 'Disaster Type' (dropdown menu with an 'add' button), 'Location' (text input), 'Number Of Members' (text input), 'Description' (large text area), and 'Requested Items' (large text area). A blue 'Create Request' button is positioned at the bottom center of the form.

Form15: Create Request (Victim)

HomePage

ReliefHub

[Home](#)
[Your Requests](#)
[Create New Request](#)
[Donations](#)

Welcome, dfg | [LogOut](#)

Recieved Donation Details

	Delivery ID	Status	Pickup	Delivery	Donation ID	Type	Items	Date	Donator	Phone
▶	1	Delivered	dhaka	dhaka	1	Money	Amount: 233...	1/20/2026 8:4...	asd1	03467878888
*										

Form16: History of Donation Received (Victim himself only)

HomePage

ReliefHub

[Home](#)
[Donation History](#)

Welcome, do | [LogOut](#)

ads

ddddd

fdgfgf

f

Form17: Donator Home

HomePage

ReliefHub

[Home](#)
[Donation History](#)

Welcome, do

LogOut

All

**Donation to masd asd**  
Request Title: ads | Donation Date: 1/22/2026

Status: In Transit

**Donation to dfg hh**  
Request Title: fdgfgf | Donation Date: 1/23/2026

Status: Pending

Form18: Donation Histiory (Donator)

HomePage

ReliefHub

[Home](#)
[Current Deliveries](#)
[Delivey History](#)

Welcome, rfer

LogOut

Search by location...

Most Recent

**dhanmondi -> dhaka**  
Request Date: 1/23/2026 8:03:30 PM

Accept Delivery

Form19: Volunteer Home

HomePage

ReliefHub

[Home](#)
[Current Deliveries](#)
[Delivery History](#)

Search by location...

Most Recent

dhanmondi -> dhaka

Request Date: 1/23/2026 8:03:30 PM

Assigned

X

kilkhet -> dd2

Request Date: 1/22/2026 12:44:16 AM

In Transit

X