SONAM SINGH

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EDUCATION						
Year	Degree/Class	Institute & Degree	Marks			
2013-17	B. Tech, ECE	United College of Engineering and Research, Allahabad (UP)	65%			
2013	Class XII (CBSE)	St. Joseph's, Shaktinagar (UP)	73%			
2011	Class X (CBSE)	St. Joseph's, Shaktinagar (UP)	84%			

PROFESSIONAL EXPERIENCE

Sr. Business Development Manager Prographer, Bangalore Jun'23 - Present

- Prepared battlecards specific to industry use cases and assisted with **creating pitch decks for clients** in real estate and hospitality segment
- Implemented process for tracking lead generation & utilization; assigned daily KPIs to a team of 4 BDMs

Business Development Manager	Byju's, Bangalore	May'21 - Jun'23			
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- Founding member for setting-up and managing the first ever K12 Pre-Sales team in Aakash vertical for catering Rajasthan cluster demand
- Recognized amongst Byju's **Top 10 pre-sales managers** PAN India for consistent run in terms of **target achievement** and **best retention** of team employees (above 90%)
- Optimized team productivity by creating and analyzing daily performance dashboards, assigning KPIs and identifying areas of improvement at individual level
- Achieved a record of **consistent 5 SPP per week (250% of target), contributing to Rs. 75+ Lakh revenue per week** by establishing efficient sales coordination channel across teams and lead optimization
- Maintained Average Demo per Salesperson (CPP) of 10+ (150% of target) through optimizing crude input parameters into refined demo tracking, rigorous feedback calling and establishing task delegation framework across teams

Assistant Manager - B2B Byju's, Bangalore Aug'20 - May'21

- Adapted sales strategy to target emerging markets in Karnataka, achieved double-digit growth in new customer acquisition
- Account management through cross and upselling resulting in customer satisfaction and 20% increase in revenue
- Differentiated K-12 offering from competitors by developing **tailored sales pitches** covering customer pain points and offering bundled solutions

Business Development Associate Byju's, Bangalore Jun'17 - Aug'20

- Achieved Rs. 4 Cr+ revenue from 450+ unit sales, average DRPS of Rs. 20,000+ maintained throughout the BDA tenure
- Recognized amongst **Top 100 BDAs across Byju's for consecutive 3 years ('18-'20)** by consistently overachieving weekly targets and maintaining **lowest RCN**
- Mentored 25+ BDAs during the tenure by acting as Team Leader to sensitize them with sales pitching & presentation, follow-up sales activities and CRM practices to deliver target numbers collectively with tagged associates
- Integrated sales pitching with referral drives and word of mouth marketing; maintained constant customer feedback loop to pass on insights and optimize the product

SKILLS

Demonstrated skills in managing and leading team, creating client pitches, onboarding clients & maintaining relations					
B2C, B2B Sales	Team Leadership	Talent Acquisition			
Revenue Generation	Sales strategy development	Sales Presentation			
Pitch & Battlecards Development	Sales pipeline management	Performance tracking & evaluation			
Client Relationship Management	Excel and Data Analysis	Sales forecasting and planning			
Sales training and development	Negotiation skills	Territory Management			