

# M. SREE RAMANA

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# SENIOR BUSINESS DEVELOPMENT PROFESSIONAL ~ PROFIT CENTRE HEAD

A results-focused professional, seeking a senior level role, to utilize skills, experience and education to contribute to employer objectives, profitability and success, with a company offering potential for challenge and growth

## PROFESSIONAL ABRIDGEMENT

- Seasoned professional, offering an impressive experience of 27+ years, across the gamut of Strategy Planning, Business Modelling, Product Launching, Budgeting & Cost Control, Turnaround Management, Market Research & Team Management.
- A qualified **professional**; **proven acumen in** managing all aspects of business operations as Profit Center Head; currently spearheading as **Product Head** (**Karnataka**, **Goa**, **Andhra Pradesh** & **Telangana**) with **Orient Bell Ltd**.
- Self-motivated, hardworking and goal-oriented with a high degree of flexibility, creativity, resourcefulness, commitment and optimism
- Strong influencing skills coupled with excellent time management skills with proven ability to think in and out of the box, generating new solutions and ideas; work accurately and prioritize and consolidate tasks; resilient with a high level of integrity and energy experience.

#### **PROFICIENCY FORTE**

- Proven acumen in managing operations in a large business environment, strategizing the business directions for developing new business, identifying new markets and key people, developing new products & taking functional initiatives.
- \$\Box\$ Expertise in driving business for service offerings coupled with deep understanding of critical business drivers in multiple markets and industries.
- Highly skilled in setting up new business operations and strategic planning for achieving cost control, revenue growth and process improvements thereby achieving increased business growth.
- Adept in market analysis, target segment selection, budgeting and formulating customer capture strategies.

# **Core Competencies**

Strategic Planning
Revenue Generation
Personnel Management
Turn Around Management
Key Account Management
Project Planning & Control
Business Development
product Launch
Contract Negotiation
Product Management
Commercial Negotiations
Process Re-engineering
Strategic Technology Planning

## **Soft Skills**

Analytical skills
Communication Skills
Presentation Skills
Time Management
Organizational Skills
Leadership qualities
Interpersonal Skills
Relationship Management
Team Building & Management

# LEADERSHIP AND EXPERTISE

**Business Development**: Formulating & implementing strategies for the growth of business opportunities and maintaining consistent profitability.

**Strategy Planning**: Conceptualizing and implementing strategies for enhancing operational efficiency levels, cost control and improvement in bottom-line performance.

**Setting up Business Operations:** Developing business plans and setting up the operating procedures, budgets and objectives to achieve consistent growth in business and profitability.

**Customer Relation Management:** Ensuring total customer satisfaction through providing quality service and adherence to service quality norms.

**Market Research:** Conducting market research and trend analysis for keeping abreast with market trends, economy trends and competitor moves to achieve market share metrics and assessment of market needs

**Team Management:** Developing, managing and monitoring the performance of multi-skilled work force and conceptualizing need-based training programs to enhance skill set.

**Process Improvement**: Designing internal controls and quality audit checks for various operational areas and verification of operational efficiency levels & recommending cost control measures for improvement in bottom-line performance.

**Relationship Management:** Conduct relationship management with key customers, & strategic alliances with channel partners for increasing the level of sales growth.

**Promotional Activities:** Developing and implementing product promotion, market development and counter competition strategies based on market intelligence and assessment

## **EMPLOYMENT CHRONICLE**

JK CEMENT LTD (WHITE CEMENT DIVISION)

Sr. General Manager – Tamilnadu, Pondicherry & kerala (ZONAL HEAD)

Since April '21 - June'22

# Products: White Cement, Wall Putty & Other Value Added Products

The Year 2021-22 closed with big bang growth of : Wallputty :14% & VAP: 63% with Retention crossing Rs. 11000/-mt and 190000/mt respectively. Stood at no two position at pan India ranking and highest in Southindia .

#### Appraisal Ranking "Exceeds Expectation"

SALES:

WC : 42380 MTS WP : 40527 MTS SMWP : 1903 MTS

DSO: TN-:16 days KER:23 DAYS

CD %: 86 %

The Force : Stateheads : 03

Area Managers : 10 Front line : 52 Technical : 08 Support Team at Branch : 08

Channel support: 1500 counters (approx.)

KPI adherence for business growth: Review meetings, Monthly JCP, New retailer counters addition, Closing Whitespace vacuum, Daywise productiove visits, daywise & bucketwise sales plan, strategy- plan – execution, result oriented sales promotion activities, strict adherence of primary & secondary sales in DNA, Balance confirmation on quarterly and many more ....

JK CEMENT LTD (WHITE CEMENT DIVISION)

Sr. General Manager – Karnataka,,Andhrapradesh & Telangana (ZONAL HEAD)

Since OCT'16 - MAR'21

Products: White Cement, Wall Putty & Value Added products.

Zonal growth at 23% growth over LY in this new assigned zone with tremendous growth path for YOY ....

#### **Distinctive Highlights:**

■ Robust Sales growth of 52% - Telangana , 33% - Andhra Pradesh & 34 % - Karnataka . which is highest ever in Karnataka, Telangana & Andhrapradesh and shift over from negative rating to growth in Karnataka in Trade Awarded as "Outstanding Performing Zone"

**⊃** Performance / Growth over LY:

Volume: WC: 36700 mts (12%) WP: 59235 mts (37%) PX: 154 mts (8%)

Revenue: WC: 81(24%) cr WP: 130 (30%) cr px: 1.70 (2%) cr.

CAGR: WC: 7% WP: .28%

DSO %: 8.60 DAYS - Target - 15 Days CD %: 58 % - National Average 47%

**⊃** The Force: Team: State Head: 04

Sales Team: 41 (on rolls) sales team: 24 (off rolls)

Support team: Tech: 12: Accounts: 02 Coordinators: 04 Branding: 01: project: 07

Depots: 15 - Managed by CFA

Channel Partners: 1. Distributors: 194

2. Retailers : 5736

3.Major Influencers: Painters, Applicators, Contractors, Builders, PMC, Engineers & Architects,

Operations tracking System: 1.JCP, PDP, DSR monitored thru Cloud for Customer system

2. Daily visits / Unique visits updatdation in UMBER APP

3. Productivity per officer of primary & Secondary is measured in DNA APP

4. Datewise / Bucketwise invoice plan

5. Monthly/quarterly/Half yearly and Annual Review method.

6. Monthly reviews – Districtwise

RATING: Outstanding performer throughout

#### **RAK Ceramics India Pvt Limited**

# Asst. General Manager- IB Divn – Karnataka,,Andhrapradesh & Telangana

Since Feb'16 -Sept'16

Product: Ceramic & Vitrified Tiles

## **Distinctive Highlights:**

- ⇒ phenominal Breakthrough in enlisting our Brand in very prestigious 86 Builders & Developers, 34 leading Architects & interior Designers, 3 PMC's,added with Big construcction companies, Civil Engineers,Govt Dept's,Public Sectors, Financial Institutions, Contractors & Others.
- **⊃** Business Generation of Rs.8.25 Cr. And much more in pipe line..
- Huge Project mapping for future Business Development.

#### **Orient Bell Limited**

Sr. Regional Manager – Karnataka, Goa, Andhrapradesh & Telangana Nov'09 – Feb'16

(Formerly: Orient Ceramics And Industries Ltd.)

Product: Ceramic & Vitrified Tiles (Both Domestic & International Tiles)

# **Distinctive Highlights:**

- ⇒ Heading the state of Karnataka, Goa, Andhra Pradesh & Telangana for Retail thru Channel partners & Project Business development through Influencers like Architects, builders, PMC, Interior Designers, contractors etc.
- → Major responsibilities include: introduction of new sizes like: 200 x 350 / 350 x 475 / 300 x 600 / 600 x 600 (UVT),
  Europa Series, Double Charge, Digital, Real Art series PGVT, DGVT, GFT, FT, COOL TILES & Imported Tiles
  from Spain, China etc., in selected markets.
- ⇒ As a responsible profit Centre Head, improved margins by 19% by disciplining inventory, receivables, focusing on High value product sales development and many more ...
- **⊃** Introduced High Value Products in major cities .
- The dedicated Eight member sales team together made a good breakthrough in introducing products in few esteem projects of Purvankara projects, Skyline constructions, Shoba Developers, Adarsh Builders, Sierra Constructions, Mantri Developers, Brigade Group & Many more ..... Equally in financial institutions, Educational institutions & major govt projects like CPWD, PWD, POSTAL, FINANCIAL INSTITUTIONS, PUBLIC SECTOR, CENTRAL & STATE GOVT, HOSPITALS AND OTHER MAJOR INSTITUTIONS.
- **○** Growth YOY is 32% and turn-around of disciplined profitable operation, focusing TOP & BOTTOM line
- OUTSTANDING PERFORMER AWARD through-out the period
- **⊃** Elevated for company stock option scheme consequtively for Three Years.

# Kajaria Ceramics Ltd.

#### Senior Area Manager

Apr'07 - Oct'09

**Product: Vitrified Tiles** 

#### **Distinctive Highlights:**

- ⇒ Head of project Team of Karnataka.
- ➡ Key Responsibilities: Sales & Receivables, Budgeting, Logistics, Technical Presentations, Exhibitions, Introduction of new designs.—TOTAL TEAM RESPONSIBILITY
- **○** 67 % of increase in Business Development with absolute qualitative parameters and continuous discipline on receivables
- → Achieved Target of 1.43 Lakh boxes(2216500 sq.ft) as against Sales Target of 1.28 lakh boxes(1984000 sq.ft) value contribution of Rs. 8.87 cr
- **○** 63 new customers added in the financial year (highest in All India )
- ➡ Big breakthrough in segments like Corporates, International Airport, Retail Chains, Hospitals, Hotels & Resorts, Showrooms, Residential & commercial complexes, Govt Departments, Builders & Developers, Architects & Project Management Consultants etc.,
- ➡ High realization to company since 84% of business is directly serviced by company And 19% of sales contribution is High value items

- Successful implementation of Highseas Sales (Import Sales).
- **⊃** Honoured with "<u>OUTSTANDING PERFORMANCE AWARD</u>" for the year 2007-08.

# Watertec systems India Pvt. Ltd.

# **Area Sales Manager**

Feb'06 - Mar'07

**Product: Bath Fittings** 

# **Distinctive Highlights:**

- Incharge of South Karnataka operations on lines of channel sales management.
- Key roles in Human resource management, training for new recruits in sales & marketing
- **⊃** Business growth of **80**% within short span of **3 months** with complete discipline on credit control and adoption of quality business parameters.
- **⊃** Appoint of additional **16** potential dealers
- Adoption of KAIZEN in all areas for improvement
- Business development through Channel partners, Architects, Builders & Developers, Plumbers etc.,

#### Larsen & Toubro Ltd. (Now Ultratech Cement Limited)

**Unit Head** 

Apr'97 - Apr'05

**Product: Cement** 

## **Distinctive Highlights:**

- **⇒** Independently handled the entire Sales & Distribution operations as Profit Center Head.
- □ Instrumental in setting up the business operations from scratch in the part of North Karnataka region in 1998 and established it as a leading market player with the turnover of **Rs. 17.4 Cr.** p.a.
- Successfully formulated and implemented business development and promotional strategies and generated business to the tune of Rs 165 crores / p.a.
- ➡ Have consistently surpassed the targets and achieved sales of 5.6 lakh metric tons of cement against the target of 4.3 lakh metric ton in the year 2004 -2005.
- **⊃** Played a key role in launching new products in the most competitive & sensitive markets.
- Successfully handled the distribution operations and developed C/F, stockiests and retailers networks for better penetration and reach and handled a network of 310 channel partners.
- **⊃** Business Development through influencers like Civil engineers, architects, builders&developers, masons etc.,
- ⇒ Achieved savings to the tune of Rs. 45 lakhs through reduction of secondary transportation, administration cost, discounts & continuous follow up of Kaizen other cost effective methods.
- Successfully led the team to achieve excellence in performance as individual & as a cohesive unit and team was adjudged to be the best team.
- Designed internal controls and quality audit checks for various operational areas for verification of operational efficiency and implemented cost control measures to improvement bottomline performance.
- Distinction of receiving the 'Performance Linked Reward' every year for the for the entire tenure.
- **○** Ability & Capability of handling South India & Gujarat State operations

## Dunlop India Ltd.

Sales Officer

Aug'94 - Mar'97

**Product: Tyres** 

#### **Distinctive Highlights:**

- ➡ Gained hands on experience in handling sales & marketing functions for commercial, farm and passenger vehicle tyres and achieved 6.6 % growth in business
- Instrumental in compiling detailed market report to facilitate strategy formulation for launching of new radial tyres in the market.
- ➤ Very extensive field work in rural areas of Karnataka for Farm Tyres promotion and emphasis on Passenger & commercial tyres in tier-1,tier-2 & tier 3 towns of Karnataka.
- → Participated in various sales promotional activities like customers meet, OEM meets, Exhibition, Tyre care Programmes etc.
- Promoted from Sales trainee to Sales Officer

# **ACADEMIC QUALIFICATIONS**

1993 Post Graduate Diploma (Personnel Management), M.E.S College of Arts, Science & Commerce (Bangalore

University), Bangalore

**1991** Bachelor of Commerce, P.E.S College (Bangalore University), Bangalore

#### IT Skills:

1992 Diploma in Computer Applications from Reliance Computers, Bangalore

# PERSONAL DOSSIER

Date of Birth: 23rd Dec., 1968

**Gender:** Male **Married Married** 

Languages known: English, Kannada, Hindi, Telugu & Tamil

Address: # 223, "Vrunda" 4th Cross, Penn Field Gardens, Telecom Layout, Jakkur, Post, Bangalore

#### **DECLARATION**

I hereby declare that particulars furnished above are true to the best of my knowledge and belief.

Yours Sincerely,

Date: 21-07-2022 Place: Bangalore

(M.SREE RAMANA)