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Profile Summary

Successful career of over 16 years of experience & year-on-year success in Tele sales, Distribution Management, Residential Sales, B2C & B2B and Business Development, Channel Management.

Result-oriented professional with a proven record of achievement in conceiving & implementing effective ideas; targeting top level assignments in Residential Sales / Channel Partners Management / Business Development/Team Management with a leading organization sales targets.

PROFICIENCIES

- Hard working with commitment and confidence
- Team building and leadership qualities
- Good presentation ability
- Good understanding and fast learner

EDUCATION

Completed BE (Computer Science) from VTU Belgaum.

Key Skills:

 Sales and marketing, Property consultation (residential and commercial), Home loan, Alternate investment fund, Investment plans for Indian and NRI clients, Personal loans, Cross sell, credit cards, banking and Customer assistance.

Technical Skills:

- Experience in handling CRM tools- Salesforce, iCRM.
- Experience and proficiency in MS excel, MS Office, Data Analytic and Power point Presentations, SQL Server, Automation and Manual Testing, ERP.

Industry:

Real estate / Banking Sector.

Departments:

Business development, Sales and marketing in real estate and banking sector, Alternate investment fund.

<u>Professional Experience – 16+ Years</u>

- Working with Feliks Realtors as Strategic partner for Sales and marketing for residential sales and commercial leasing requirements (January 2023 to Till date).
- Worked with 4B Networks Private Limited as AVP Projects, responsible for business development (January 2022 to December 2022).
- Worked in **360 Realtors LLP as a Cluster Head of South Bangalore** for residential sales (October 2020 to November 2021).
- Worked with Feliks Realtors (Feliks was initially associated with HousingMan for Residential sales) as a Sr. Manager Sales and marketing for residential sales and commercial requirements (April 2018 to October 2020).
- Worked as Assistant manager in JLL Residential (India) Pvt Ltd (November 2015 to April, 2018) for Residential requirements.
- Worked as **Sr. Sales Manager with Helios Developers** for DLF My Town, Bangalore and Supertech MICASA (May 2013 to November 2015).
- Worked in India homes as a Property Consultant for residential sales (August 2012 to April 2013).
- Worked in Scope International Pvt Ltd (A wholly Owned Subsidiary of Standard Chartered Bank, UK) as a senior sales specialist, PL coordinator and Team leader for Credit Card Operations and Personal loan section (April 2008 to July 2012).
- Worked in ADFC Pvt. Ltd. an associate Company of HDFC Bank Limited as Customer relationship officer for credit card services (November 2006 to March 2008).

Strategic partner in Feliks Realtors (January 2023 to Till date)

- Taking care of Sales and marketing for residential sales and commercial leasing requirements.
- Planning business strategy for Focus and Super focus projects for higher revenue.
- Taking care of marketing of various projects for all the top builders and land owner units throughout Bangalore.
- Guiding Team to generate revenue through company leads as well as referrals. Taking care of HNI clients and NRI clients as well.
- Guiding Feliks to generate more revenue through Home loan and LAP Payouts.

AVP for Projects in 4B Networks Private Limited (January 2022 to December 2022)

- Perform market research into industry trends related to company's business.
- Conduct research and monitor the competition within the surrounding market.
- Key Account Management (for Developers and channel partners).
- Business Development and Revenue Generation.
- On boarding and retention of Developers and channel partners.
- Network partners in hub and corresponding location.
- People Management (Channel partners).

Cluster Head of South Bangalore in 360 Realtors LLP (October 2020 to November 2021)

- Taking care of AOP's with top developers of Bangalore.
- Taking care of marketing of various projects for all the top builders and land owner units throughout Bangalore.
- Handling a South Bangalore branch to generate revenue through company leads as well as referrals.
- Working on mandate projects with higher revenue.
- Planning business strategy for Focus and Super focus projects for higher revenue.
- Working on Alternate investment fund.

Sr. Manager Sales and Marketing in Feliks Realtor (April 2018 to October 2020)

- Taking care of Residential sales, on revenue sharing basis with Housingman.
- Taking clients requirement and give them exact suggestion and consultation regarding Flats/ Villas/Plots, as per their requirements.
- Taking care of commercial properties for clients, related to leasing and rentals of commercial properties (Business development and transaction).
- Taking care of marketing of various projects for all the top builders and land owner units throughout Bangalore.
- Handling a Team to generate revenue through company leads as well as referrals.
 Taking care of HNI clients and NRI clients as well.
- Taking care in marketing activities to generate leads.

<u>Assistant Sales Manager in JLL Residential/Anarock property consultant (November 2015 to April 2018)</u>

- Taking care of NRI clients and HNI clients for residential requirements.
- Taking care of marketing of various projects for all the top builders, land owner units and channel partners across Bangalore.
- Control the process for issuing Confidentiality Agreements as requested by the Senior Management and Business Development.
- Contribute to the financial aspects of bids particularly cost estimation.
- Coordinate administrative support to ensure that Confidentiality Agreement and Contracts & Agreements registers are properly maintained.
- Taking clients requirement and give them exact suggestion and consultation regarding Flats/ Villas/Plots and commercial properties, as per their requirements.

Sr. Sales Manager in Helios Developers (May 2013 to November 2015)

- Taking care of all the Sales and marketing activities, events to promote DLF MY TOWN & Supertech MICASA projects in Bangalore.
- Working with channel partner to increase sales and generate more revenue to the organization.
- End to end follow-up on the prospects, handle HNI and NRI clients. Closing the deals in mandate projects with maximum revenue for the company.
- Always over achieved team targets by motivating and team morale building activities.

Property Consultant in India world technologies Pvt. Ltd. (August 2012 to April 2013)

- Taking care of marketing of various projects for all the top builders throughout Bangalore.
- Taking clients requirement and give them exact suggestion and consultation regarding Flats/ Villas/Plots, as per their requirements.
- Sending mails to the clients about different projects, taking them for site visit to the project and explaining them the USP of the projects.

<u>Sales Team Lead in Standard Chartered Bank Service Operations Credit cards (April 2008 to July 2012).</u>

- Ensuring to achieve Sale Targets for self and team, call transfer tracking. Tracking and closure of all leads and follow ups. Customer TAT to be maintained.
- Assist teams in improving Sales Productivity, High awareness of Product knowledge and process. Ensure MIS etc. maintained and updated for Sales related activities. Correct communication of features and charges across a range of banking products.
- Roles and responsibilities (letters and email drafting), Closing all queries received with defined time frames. Documentation of solution given to customers, Achieve business service quality standards.

<u>Customer relation officer in ADFC Pvt. Ltd. an associate Company of HDFC Bank Limited</u> (November 2006 to March 2008).

- Ensuring to achieve Sale Targets and customer service.
- Tracking and closure of all leads and follow ups.
- Customer TAT to be maintained

Languages Known: English, Hindi, and Bengali.

All the particulars furnished above are true & correct to the best of my knowledge. Testimonials in support will be presented as & when required.

Date:

Signature

Place: Bangalore (Pranay Kumar Kaushik)