

Seasoned Project Management Professional with over 30 years of comprehensive experience in the Middle East, specializing in large-scale project management from inception, execution, and close-out. My career is marked by a proven track record of success in the United Arab Emirates, GCC offering deep insights into the region's unique business and construction landscape. I bring a strong blend of technical expertise and strategic leadership, having managed complex masterplan programs encompassing residential, commercial, and infrastructural developments. Equipped with a robust understanding of client needs and market dynamics, I excel in driving project efficiencies, fostering client relationships, and leading cross-functional teams towards achieving exceptional results. Passionate about professional growth and development, I am eager to leverage my skills contributing to innovative and challenging projects while embracing the opportunities for career advancement within the organization. Highly experienced in **Project controls, claims management & dispute resolution, managing bids and proposals, earned value management, forensic delay analysis, project audits and QRM compliance** architecting **Project controls services** for several clients in the Middle East, UK and India. Project controls experience is from auditing complex construction projects including analyzing project schedules, estimates, budget & costs, variations, procurement, risks & governance, EOT claims and disputes. Certified RICS Expert Witness, Certified Project Management Professional (PMP®), Forensic Schedule Analysis Professional, Strategy Management and the Balanced Scorecard Professional, Scheduling Professional (PMI-SP®), Planning & Scheduling Professional (PMI-SP®), Project Risk Management Professional (PMI-RMP®) Prince2 Practitioner and many other credentials. Well versed in several project management solutions.

Leadership Strengths & Highlights	
Strategic Planning, Bids	Proven ability in defining strategies for implementing multiple high value technology/transformation projects, managing delivery for large & complex deals, collaborating with project teams, and deploying technology to build successful solutions and services for clients in compliance to project SLA parameters
Forensic Delay Analysis	Certified as an Expert witness by the RICS, Pearson BTEC Level 7 Advanced Professional Award in Forensic Delay Analysis in Construction (SRF) and Certified as a Forensic Schedule Analysis Professional by the College of Contract Management - United Kingdom (Recognized program by the Society of Construction Law (SCL) in the United Kingdom), well versed with all delay analysis methodologies including those using the AACE protocol.
Project Risk Management	Demonstrated ability in identifying & implementing effective remedial measures based on anticipated / potential project risks aimed at seamless implementation of assigned project phases
Project Management Training	Expert in organizing training for over 2000+ people (Project Managers, Development Managers, Schedulers, Document Manager and Contracts team) in project management courses including Project controls, Project Planning and Scheduling and software like Primavera EPPM, PPM, Oracle Primavera Contract Management (PCM), Deltek Acumen, Hard dollar and PMWeb
Program Management Controls, Audit & Governance	Highly skilled in managing large and complex projects including providing project management solutions, earned value analysis, forensic schedule analysis, preparing extension of time claims using various methodologies and disputes management. Develop and implement projects audit programs in compliance with audit manuals, projects risks registers, risk policies and delegation of authority.
Team Building & Leadership	Adroit in leading and motivating large cross-functional and multi-cultural teams to maximize productivity, ensuring technical solutions meet business requirements. Directed a team of professionals in planning and scheduling, fostering staff development and optimizing team performance. Demonstrated excellence in communicating complex analyses and implementing effective corrective measures

Selected Value-Offered Highlights

- ✓ Skilled in fostering robust client relationships and driving business growth, I have consistently demonstrated my ability to understand client needs and deliver tailored solutions. I spearheaded client engagement initiatives that resulted in a increase in client satisfaction and retention. My proactive approach in identifying new business opportunities led to a significant expansion of our client base, contributing to an enhanced growth in annual revenue. I excel in negotiating and closing deals, maintaining a keen focus on creating win-win situations that foster long-term partnerships. My expertise also extends to developing strategic alliances, which have been instrumental in expanding market reach and enhancing service offerings.
- ✓ As an articulate communicator, I possess a strong track record of delivering compelling presentations to a diverse range of audiences. My experience includes presenting complex project plans and strategies to stakeholders, clients, and team members, facilitating a clear understanding and buy-in. I was frequently commended for my ability to break down complex technical concepts into digestible, engaging presentations, leading to a great improvement in project alignment and stakeholder satisfaction. My communication skills extend beyond presentations; I am adept at cross-functional collaboration, ensuring seamless information flow and alignment across teams. This has been pivotal in driving project success and fostering a culture of open communication and teamwork.
- ✓ Project management controls professional providing strategy and governance in managing complex projects leading a successful team of 15 to 20 professionals in managing scope, schedule, resources, cost, quality, and risks in delivery.
- ✓ Expert in presales and delivery of all project management tools namely Primavera P6 / Primavera Contract Manager / Unifier / PMWeb / Primavera Risk Analysis / COSTOS / Deltek acumen for managing projects in the construction, finance, Oil & Gas, petrochemicals, and IT industries.
- ✓ Highly skilled in preparing and analyzing EOT claims & disputes management, and interpretation of construction law.
- ✓ Senior Project Management Professional with over 30 years of experience in the Middle East, specializing in Project Controls, Forensic Delay Analysis, Claims Management, and Dispute Resolution. Extensive experience in strategic planning, scheduling, EVM, and project control methodologies within various sectors including construction, finance, oil & gas, petrochemicals, and IT. Certified in various project management disciplines and tools, adept at managing medium to high complexity projects, and leading multidisciplinary teams. Seeking to leverage my skills and experience in a PMO team for a complex masterplan program in Dubai.
- ✓ Proven ability in defining and managing strategies for complex, high-value projects, including technology and transformation initiatives. Experienced in collaborating with diverse project teams and deploying technology for successful client solutions.

Professional Experience

Kroll Emerging Markets ~ November 2022 Onwards

Associate Managing Director, Construction & Infrastructure Advisory

Key Highlights:

- Identify, analyze, prepare, and substantiate claims to support extensions of schedules resulting from delay events and equitable cost adjustments.
- Development, analysis, update, and monitoring of project schedules, and other project controls reporting procedures.
- Identification and evaluation of prolongation costs associated with extension of time claims.
- Identification of liability and claims validation, quantification of damages, and assistance with resolving disputes.
- Demonstrated expertise in project risk management, identifying, and implementing effective measures to manage project uncertainties and achieve seamless project execution.
- Certified Forensic Schedule Analysis Professional, skilled in all delay analysis methodologies, particularly in the context of complex construction projects.

Crunchtech Software Solutions ~ November 2021 - November 2022

Chief Technology Officer

Key Highlights:

- Led claims management for extensions of schedules due to delay events in projects. Oversaw development, analysis, and monitoring of project schedules with a focus on EVM and project control methodologies.
- Managed and evaluated prolongation costs associated with EOT claims in major projects, ensuring client approval and satisfaction.
- Responsible for all operations related to product solutions related to Oracle Primavera, Deltek Acumen, Nomitech CostOS and ISETIA.
- Strategic decisions for the growth of the company.
- Responsible for all strategic alliances.

Financial Audit Authority (Government of Dubai) ~ December 2018 – October 2021

Senior Controller / Audit Manager of Construction & Infrastructure projects department.

Key Highlights:

- Responsible for Capital projects audit of all major Dubai government projects including EXPO Strategic & Tactical projects, Route2020 – RTA, The Royal Atlantis, Museum of the Future, DEWA HQ, Transguard HQ, Dubai Financial Market HQ, DAEP Additional Baggage Handling Project, Berbera Port Expansion Project, Marsa Al Arab development, Ain Dubai and Ithra One Za'abeel projects.
 - Ensure all projects objectives are integrated and in line with entities' overall strategic objectives.
 - Audit Schedule including EOT claims analysis, Budget & costs, Variations, Procurement, Governance and Risks on prestigious projects in Dubai.
 - Oversee & provide strategic direction for Capital Projects directorate and lead the audit teams to ensure Audit Plans are implemented.
 - Review and Implement Audit procedures for capital projects confirming with the FAA's policy and procedures.
 - Review all aspects of the project performance, including management of the design, contracts procurement, construction, and provide mitigation plans and follow up to ensure implementation.
 - Review all financial, risk and governance aspects of projects and provide commercial reviews and support throughout the lifecycle.
 - Delivery of all Audit Reports within the given time frame, budget and in compliance with approved audit programs and manuals.
 - Provide technical support and guidance to audit teams, and professional judgement to other audit directorates on issues related to capital projects.
 - Expert in managing and delivering project management tools like Primavera P6, Unifier, PMWeb, and others, for diverse industries including construction, finance, oil & gas, petrochemicals, and IT.
 - Support the FAA with strategies and work processes and ensure integration of all audit manuals and procedures.
 - Highly skilled in EOT claims & disputes management, with deep understanding of construction law and its applications in project management.
 - Develop and implement projects audit programs in compliance with audit manuals, projects risks registers and entities risk policies and allocate resources to execute audit plans.
 - Technical review of pre contract activities including pre contract master programs, project budgeting and cost plans, consultancy contracts, delivery, and compliance of design packages to agreed scope of work and client requirements.
 - Review of all technical and commercial post contract data including budget, schedule, cash flow, procurement, payments, variations, and risks and provide early warning of any potential issues.
 - Provide technical support and professional judgment for other audit directorates on all projects related issues.
 - Prepare audit reports, attend all pre issuance quality requirements, and finalize and issuance of Audit reports.
 - Coaches, mentors, and provides training to employees to ensure they have the required capabilities to carry out assigned work.
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ASTAD Consult ~ September 2017 – November 2018

Head of Project Support Office

Key Highlights:

- Led claims management for extensions of schedules due to delay events in projects. Oversaw development, analysis, and monitoring of project schedules with a focus on EVM and project control methodologies.
 - Managed and evaluated prolongation costs associated with EOT claims in major projects, ensuring client approval and satisfaction.
 - Day-to-day management and work prioritization for the staff of the Project Support Office (PSO).
 - Daily review of the log of Support Desk Requests with the Support Desk team.
 - Hold joint discussion with the Support Desk team and the IT Department (HICT), as appropriate, regarding any escalated problems of a serious nature.
 - Discussion and action planning for System Improvement Requests with the Support Desk team.
 - Organize top executive approval or rejection of specific System Improvement Requests and associated action plans.
 - Organize, act as Chairperson, and formally record all Management System Review Meetings, held once every three months or other frequency agreed with the top executives.
 - Organize, act as Chairperson, and formally record all Stage Gate Reviews, recommending to the top executives whether to hold the project at the gate until remedial actions are carried out, or to allow the project through the gate.
 - Check the feedback from all induction training sessions delivered by staff of the Project Support Office and act if necessary.
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Vice President – Professional Services

Key Highlights:

- Distinguished for organizing various risk workshops for customers across Middle East and Europe
- Functioned as Business Analyst / Project Manager for PMWEB implementations for customers like Dubai Aviation Engineering projects, Dubai Parks and Resorts, Ministry of Public works, Eagle Hills, Shurooq, Union Properties amongst others.
- Recipient of Primavera Excellence award for successful implementation of Primavera Enterprise at KNPC, Kuwait (integrating P3e with work order management system 'Maximo' followed by organizing training sessions for end users)
- Played key role in implementing shutdown projects at BAPCO, Bahrain, PDO, Oman and ADGAS, UAE, Primavera IT Office at Bank Muscat, Oman, EQUITY Bank, Kenya, Primavera P3 / P6 to ABDALI, ALDAR, AL Raha Beach development, KERZNER, Al Mabbar, MANAZEL, Dubai Holding all real estate development companies, Expedition at TAISEI, TABREED, First Gulf Bank at Abu Dhabi and KERZNER, Dubai and Expedition trainings for Dubai Civil Aviation
- Actively involved in training / implementation of Primavera / Success software for the various projects in Iraq through US Government aid for Ministry of Water Resources, Ministry of Municipality and Public works, Amanat, Baghdad
- Bagged multiple client appreciations including US Navy in Bahrain for demonstrating superior instructor skills.
- Successfully developed Business Requirement documents and solution framework documents. Mapped Project & Portfolio related information in various PMWeb Modules as well as Primavera P6 and PCM
- Developed Export & Import Templates for certain PMWeb Sub-Modules as well as Primavera P6 and PCM
- Solely responsible for Workflow, Design, Development & Administration
- Customized Forms Development and Business Intelligence Reporting using SQL, BI Publisher & PMWeb MS-Office Templates
- Managed PMWeb tool, Portfolio Configuration/ Setup, PMWeb User security & Profile Groups Configuration / Setup
- Developed EPS/OBS Structure for the organization in Oracle Primavera P6, worked on Project/WBS/Activities and assigned duration & relationship for the activities under Oracle Primavera P6
- Leading and guiding team in Primavera Unifier delivery (previously SKIRE) includes Capital Planning, Project Delivery (BPM, Document Management, BI reporting) at Saudi Aramco in Saudi Arabia. Having knowledge of Primavera Unifier FMRE solution.

Key Responsibilities:

Project Management

- Spearhead assigned team projects and provided high-level status of development, quality, operations, system performance reporting to management on a weekly basis.
- Set up execution plans requiring constant coordination with project stakeholders, various additional internal groups and external clients.
- Focus on implementation of project plans and commitments by evaluating work requirements, priorities aimed at optimizing resource utilization.
- Ensure alignment of changes to existing architectural principles encompassing security, scalability, performance, or maintainability

Operations & Administration

- Acquaint team members with organizational policies & procedures for implementing the same in day-to-day project implementation.
- Optimize resource utilization and streamline processes for enhancing operational efficiency and departmental profitability.
- Interact with clients for collating & evaluating requirements to align with project deliverables. Enhance client satisfaction by effectively resolving issues and rendering superior quality service.
- Prepare & present various status reports at senior management reviews for reengineering policy decisions based on changing market dynamics.

Team Leadership

- Evaluate team performance & render productivity enhancement feedback. Organize training sessions for team members based on identified training needs.
- Guide team members in effectively resolving critical issues with potential business impact by implementing remedial measures.

PROJACS Project Management & Controls, Dubai, UAE ~ Apr 1999 – Mar 2005

Senior EPMS Consultant / Projects Control Manager

Key Highlights:

- Functioned as Project Controls Manager for Al Nahda Shopping Mall (Sahara Centre), Sharjah worth \$100 Million.
- Managed project control services for Sharjah Mega Mall, Al Buhairah Insurance Tower, Dubai Vegetable & Fruit Market, Dubai Civil Aviation, Shuweihat Water Transmission Line
- Rendered technical support for Primavera related products in the Middle East and Arabian Gulf as well as training / implementation on Primavera Products

Syed Hasan

Key Responsibilities:

- Spearheaded operations of the Projects Control Department encompassing activities like planning, scheduling, cost control, risk management, cash flow, budgeting, and reporting across multiple large projects
- Coached / guided planners in review and approval of planning packages including scheduling of project baseline, logic & relations between activities, constraints / resource loaded schedule, manpower / resource analysis and leveling.
- Generated / updated various status reports for the senior leadership team and other stakeholders based on project requirements.
- Focused on evaluation & guiding cost controllers in preparation of monthly cost reports of projects to the executive management.
- Updated the management on potential schedule/ cost risk events and implemented remedial measures to avoid or mitigate anticipated risks.
- Involved in collation of data related to actual unit rate and productivity of manpower/ equipment's to be compared to estimated rates.
- Set up / maintained updated data bank of performance parameters and lessons learned to be used for cost control purposes, performance improvement and reference/ feedback to update estimation database.

Previous Assignments

Organization	Designation	Duration
SQUARE General Contracting Co., Abu Dhabi, UAE	Senior Planning & Scheduling Engineer	Sept 1997 – Mar 1999
Khansaheb Hussain, Abu Dhabi, UAE	Planning & Methods Engineer	Jul 1996 – Aug 1997
CIVILCO Civil Engineering & Contracting, Abu Dhabi, UAE	Planning & Methods Engineer	Sept 1994 – Mar 1995
Al Futtaim WIMPY, Dubai, UAE	Planning Engineer	May 1995 – Jun 1996
Larsen & Toubro Ltd. ECC Construction Group, India	Construction Methods Engineer	Jun 1991 – Aug 1994

Credentials

Academics:

- B.E. (Civil Engineering), PSG College of Technology, Coimbatore, India (1991)
- Pearson BTEC Level 7 Advanced Professional Award in Forensic Delay Analysis in Construction (SRF)
- Certified Expert Witness by RICS

Accreditation:

- Project Management Professional (PMP®)
- Forensic Schedule Analysis Professional (FSA®)
- Strategy Management and the Balanced Scorecard Professional (CBSC®)
- Planning and Scheduling Professional (PSP®)
- Risk Management Professional (PMI-RMP®)
- PMI Scheduling Professional (PMI-SP®)
- Prince 2 Practitioner ®
- Certified Oracle Primavera EPPM Implementation Specialist
- Certified Oracle Primavera P6 Enterprise Project Portfolio Management Sales Specialist
- Certified Oracle Primavera P6 Enterprise Project Portfolio Management Pre-Sales Specialist
- Oracle Engineering & Construction Industry Specialist
- Oracle Oil & Gas Specialist
- Oracle Public Sector Specialist
- Primavera Unifier 9 Pre-Sales Specialist
- Primavera Unifier 9 Sales Specialist
- Primavera PPM (Client / Server) Authorized Trainer
- Primavera Web Solution Authorized Trainer
- Primavera Contract Management Authorized Trainer
- Primavera Risk Analysis Authorized Trainer
- Hard Dollar Certified Trainer
- Active Risk Management Trainer
- TILOS Linear Scheduling
- Asta Power Project
- Synchro 4D Construction Simulation
- Success Estimator Certified Trainer
- PMWEB
- Nomitech COSTOS
- Certified Deltek Acumen Fuse, Risk and 360 Trainer