Every Smile Dentistry – Pretoria Decision Brief (Condensed)

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Period Covered: GBP Mar-Aug 2025; GA4 Aug 2024-Aug 2025 Decision Lens: Keep & 90-day turnaround vs. orderly closure

1) Executive Summary

Pretoria shows **solid demand signals** (calls, directions, page views) but **weak measured conversion** because GA4 conversions are not configured for the location page. July was a **peak month** across GBP actions with a **dip in August**. The location's **restricted service mix** (no crowns/bridges/veneers/root canals) limits high-ticket upside, so success depends on **volume + conversion hygiene**.

Important context: In the last ~2 weeks we shipped multiple on-page improvements on Pretoria pages (content refreshes, interlinking, stronger CTAs) and commissioned 200+ citations/NAP listings (in progress; ETA Fri, Aug 15, 2025). These updates are not yet reflected in historical analytics; expect early movement in GBP discovery searches and GSC impressions within 2–6 weeks as citations index and pages re-crawl.

Recommendation: Run a focused 90-day turnaround with clear tracking and offer-led marketing. If we **miss targets by >20%** at Day 90, proceed with an **orderly consolidation/merge**.

2) Key Numbers (what matters)

Metric	Period	Value	Source / Notes
GBP – Calls	Mar-Aug 2025	306	Interest signal; requires call tracking to qualify.
GBP – Chats	Mar-Aug 2025	114	Via GBP messages.
GBP – Directions	Mar-Aug 2025	471	High intent to visit; July peak → Aug dip.
GBP – Website clicks	Mar-Aug 2025	513	Feeds site page traffic.
GA4 – /dentist-pretoria views	Aug 2024-Aug 2025	1,259	Location page volume.
GA4 – Active users (same page)	Aug 2024-Aug 2025	980	
GA4 – Avg engagement (same page)	Aug 2024-Aug 2025	~57s	Healthy interest window.
GA4 – Events (same page)	Aug 2024-Aug 2025	4,402	No Key events configured in export → conversions not measured.
GA4 – All "Pretoria" pages	Aug 2024-Aug 2025	7,271 views	49 URLs; mean engagement ~47.6s .

Top content feeding Pretoria (by views)

- 1. /dentist-pretoria/ (1,259)
- 2. Dentures price blog (1,134)
- 3. Dental implants Pretoria (937)
- 4. Teeth removal cost Pretoria (836)
- 5. Invisalign Pretoria cost (606)

3) 90-Day Turnaround (simple + practical)

- Track properly (Week 0–1): In GA4 mark book_now, click_to_call, whatsapp_click, appointment_submit as Key events. Assign a Pretoria call-tracking number; enable GBP Bookings with UTM.
- Make it easy to book/call: Sticky WhatsApp/Call, 2-click booking on /dentist-pretoria and top Pretoria blogs; missed-call text-back.
- Offer-led demand: "New Patient Special (exam + clean + x-rays)" across GBP posts, Meta lead ads (5 km), and Google call-only for emergency terms.
- Reputation flywheel: Aim +40 new reviews in 90 days (≥4.8★), staff prompt + SMS link after visit. Add GBP Q&A and fresh photos weekly.
- Local SEO boost: 3 Pretoria-intent blogs; add FAQs + LocalBusiness/Dentist + FAQ schema; internal link back to /dentist-pretoria.
- Weekly dashboard: Leads, Booked, Show %, New patients, CPA. Adjust ads/creatives weekly.

4) KPIs & Decision Gate (what we judge by)

KPI (Day 90)	Target
New reviews added	+40 (rating ≥4.8★)
/dentist-pretoria booking rate	≥2.0% of sessions
Lead → Booked	≥35%
Show rate	≥75%
New patients / month	≥35
CPA per new patient	≤ R650

Go/No-Go Gate: If **new patients < 28/mo** *or* **CPA > R650** by Day 90 **after fixes**, begin **closure/merge** plan.

5) Notes & Constraints

- **Service restriction:** Pretoria & Port Elizabeth do **not** offer crowns/bridges/veneers/root canals → rely on general dentistry volume & sharp offers.
- Citations/NAP build: 200+ listings purchased; delivery by Fri, Aug 15, 2025. Expect indexation over ~1–3 weeks; monitor GBP discovery searches & GSC impressions for lift.
- **Recent updates:** On-page refresh + internal linking on Pretoria pages completed ~2 weeks ago; analytics lag applies.
- **Data caveat:** GSC "Search appearance" returned no rows (N/A). Conversions untracked in GA4
 → fixed in Week 0–1 tasks.

Wideo 4: Bestuur Jou Bates Met Vertroue

(Manage Your Assets With Confidence)

[0:00-0:04]

🎥 Scene: Busy professional checking finances on a phone during a lunch break.

VO: "Het jy bates wat bestuur moet word, maar min tyd?" (Do you have assets that need managing, but little time?)

[0:05-0:10]

Scene: Smooth animation showing the Eklavya dashboard with clean charts and portfolio tracking.

VO: "Eklavya gee jou 'n volledige platform om jou geld slim en veilig te bestuur." (Eklavya gives you a complete platform to manage your money smartly and securely.)

[0:11-0:18]

Scene: A deposit being made on the platform, then "Bonus: +50%" appears.

VO: "En wanneer jy begin, kry jy tot 50% bonus op jou eerste deposito." (And when you start, you get up to 50% bonus on your first deposit.)

[0:19-0:26]

Scene: User smiling while viewing steady growth on the app.

VO: "Meer beheer. Meer groei. Meer vir jou." (More control. More growth. More for you.)

[0:27-0:32]

🎥 Scene: Eklavya logo + "Sign Up Today" button.

VO: "Begin nou by eklavya-am.com"

(Start now at eklavya-am.com)

Wideo 5: Kry 'n Voorsprong op Jou Beleggings

(Get a Head Start on Your Investments)

[0:00-0:05]

Scene: Someone staring at multiple browser tabs of complex investment tools, looking frustrated.

🌷 VO: "Vind jy belegging ingewikkeld en deurmekaar?"

(Do you find investing complicated and confusing?)

[0:06-0:11]

Scene: Switch to Eklavya app – clean, simple, and easy-to-read dashboard.

VO: "Eklavya maak dit eenvoudig, deursigtig, en maklik om te verstaan." (Eklavya makes it simple, transparent, and easy to understand.)

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[0:12-0:18]

Scene: Visual of first deposit being made, with "+50% Bonus" popping up.

VO: "En jy kry tot 50% bonus op jou eerste deposito."

(And you get up to 50% bonus on your first deposit.)

[0:19-0:26]

🎥 Scene: Hand holding phone, showing portfolio growth and bonus amount.

🌷 VO: "Begin maklik. Bou slim. Groei sterk."

(Start easy. Build smart. Grow strong.)

[0:27-0:33]

Scene: Eklavya logo + CTA button "Join Now"

VO: "Sluit aan by eklavya-am.com"

(Join at eklavya-am.com)

Wideo 6: Die Slimste Eerste Stap

(The Smartest First Step)

[0:00-0:04]

Scene: Close-up of a hand hovering over "Invest Now" but hesitating.

VO: "Gereed om te begin belê, maar onseker waar?"

(Ready to start investing, but unsure where?)

[0:05-0:10]

🎥 Scene: Eklavya logo with key features flashing: "Secure", "Simple", "Transparent".

VO: "Eklavya gee jou al die gereedskap om jou finansiële toekoms te bou."

(Eklavya gives you all the tools to build your financial future.)

[0:11-0:17]

Scene: Quick animation showing "First Deposit → Bonus +50%"

VO: "Begin nou en ontvang tot 50% bonus op jou eerste deposito."

(Start now and receive up to 50% bonus on your first deposit.)

[0:18-0:25]

Scene: Smiling user closing laptop with a sense of achievement.

🌷 VO: "Dis jou eerste stap – maak dit die slimste een."

(It's your first step – make it the smartest one.)

[0:26-0:32]

Scene: Eklavya logo + web address + CTA button "Claim Your Bonus"

VO: "Sluit aan vandag by eklavya-am.com"

(Join today at eklavya-am.com)