



BullBag Online Portal Ordering Process

In order for a customer to place an order online the BullBag Sales Representative must have set up in Salesforce the following unique customer information:

- Contact Name
- Phone Number
- Email Address

If the customer uses one email for all team members, the portal will only issue one customer login.

*** Important: The following items must be completed prior to your customer being able to place an online order.

- 1) Type must be selected
- 2) Shipping address must be completed. You can select “copy billing address” when filling out these fields.

The screenshot shows the Salesforce Business Account Detail page for 'ServPro of the Farmington Valley'. The 'Account Type' field is highlighted with a red box. The 'Shipping Address' section is also highlighted with a red box. The page includes fields for Account Name, Customer Status, Type, Phone, Account Type, Special, Pay by Terms, Email, Account Number, Account Owner, Parent Account, Website, Employees, Email Format, Description, Billing Latitude, and Billing Longitude. Below the account details is an 'Address Information' section with a map showing the location of the billing and shipping addresses. The map indicates '377 New Britain avenue Unionville, CT 06085' and shows 'New Britain Ave', 'Farmington Library', and 'West New Tervel'. A 'Google' logo is visible at the bottom of the map.

Getting Customer Ready To Place Order

Using web browser, customers should go to BullBag portal link: <https://ecommerce.thebullbag.com/my-account>

Customers logging in for the first time, the customer will need to select “forgot password”.

Following selecting “:forgot password”, the customer will be sent an email with a link to issue a new password.

The customer will also be sent an authentication email so the email address can be verified.
Example:

*To activate your email address and start using The BullBag Portal please click on the link below.
[Confirm email](#)*

*Thank you,
Support Team at The BullBag.*

Once the email address has been verified, the customer will be sent an email confirmation stating they can now use the portal to place an order.

Example:

Dear Jon Doe,

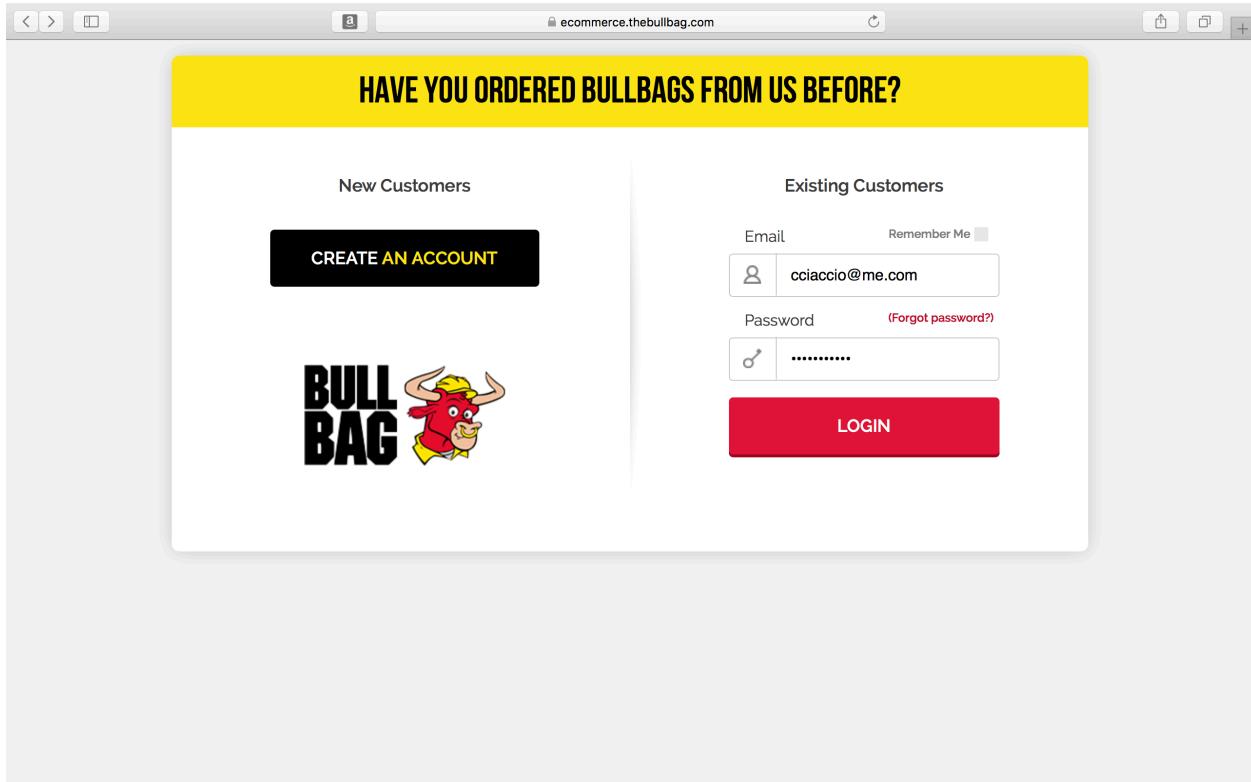
*You successfully completed registration with The BullBag.
To make a purchase or schedule a disposal, please [login to portal](#) using your email address and password you provided.
If you have any problems, please contact our Customer Service at 866.414.2855.*

*Thank you for your business
Support at The BullBag*

Your customer is now ready to place an order.

Step 1

Customer enter email address and password.



ecommerce.thebullbag.com

HAVE YOU ORDERED BULLBAGS FROM US BEFORE?

New Customers

CREATE AN ACCOUNT

Existing Customers

Email Remember Me

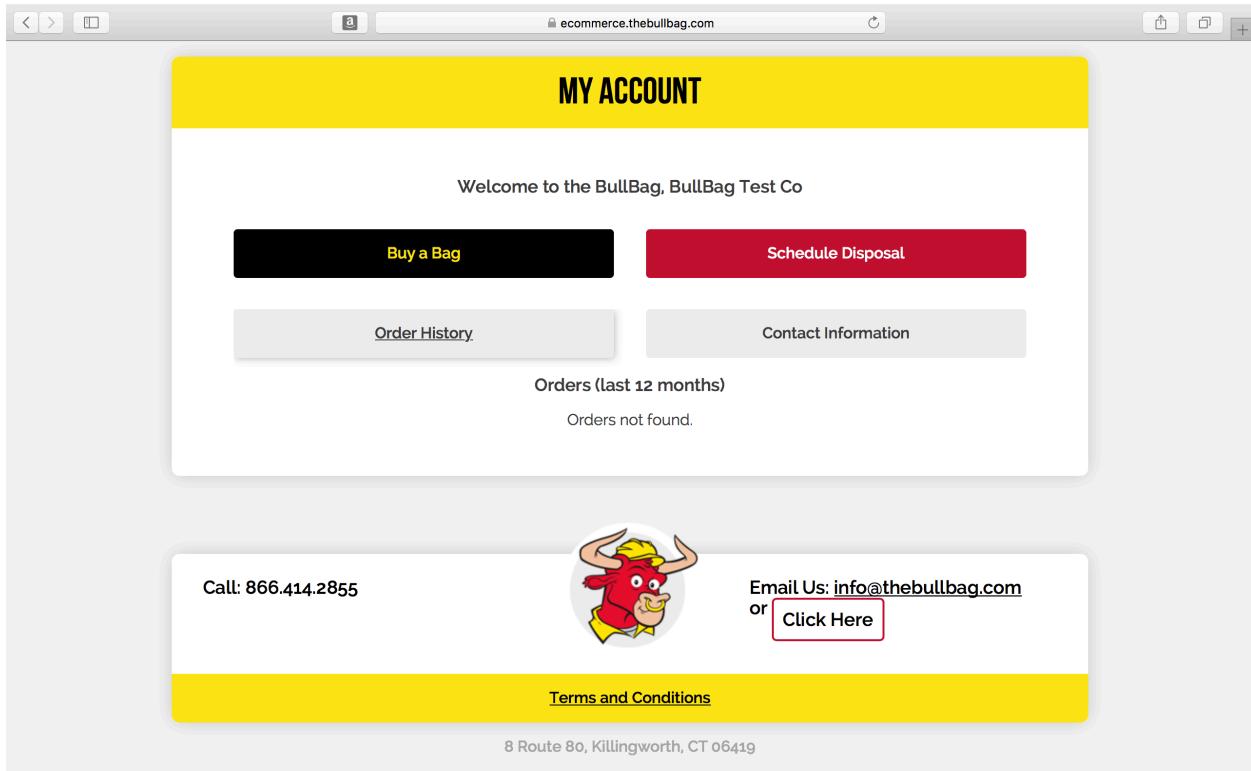
Password ([Forgot password?](#))

..... [LOGIN](#)

**BULL
BAG**

Step 2

Customer select “schedule disposal”



ecommerce.thebullbag.com

MY ACCOUNT

Welcome to the BullBag, BullBag Test Co

[Buy a Bag](#) [Schedule Disposal](#)

[Order History](#) [Contact Information](#)

Orders (last 12 months)
Orders not found.

Call: 866.414.2855

Email Us: info@thebullbag.com
or [Click Here](#)

[Terms and Conditions](#)

8 Route 80, Killingworth, CT 06419

Step 3

Customer enters pickup address, contact phone, special instructions, additional notes.

SCHEDULE DISPOSAL

Disposal Address

Same as Shipping

Address
10986 Ledgement Lane

Address 2 (Optional)

City
Windermere

State
FL

Postal Code
34786

Phone # where driver can reach you
4073408275

Special Instructions
None

Note
Your message for The BullBag...

Disposal Instructions

Please ensure that your BullBag

① Is located within **15'** from truck access point

② Truck access is min **12' wide**

③ Has **12' height** clearance

④ Is Not located under trees or overhead wires

Please Note:

We endeavor to empty all bags as promised when promised. When there is an overfilled bag and we are unable to reach the contractor or homeowner, BullBag will not empty the bag until either it is unloaded to the scheduled height/level or permission is given to charge the difference for the actual height. If the bag is not emptied due to no return phone call, BullBag reserves the right to charge a \$50 revisit fee (\$75 for NY) when rescheduled.

Disposal Instructions

Please ensure that your BullBag

① Is located within **15'** from truck access point

② Truck access is min **12' wide**

③ Has **12' height** clearance

④ Is Not located under trees or overhead wires

 Questions? Call Us:
1 866.414.2855

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Step 01 Step 02 Step 03



Step 4

Customer verifies the type of bag (dirt or regular)
Customer selects the number of bags and fill line.

The BullBag offers discounts for multiple bags disposed from the same location.

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BULLBAG #1

Shingles, Tile, Asphalt, Concrete, Brick, Dirt, Sand or Roofing Materials? Yes No

How high is it filled? 8 Cubic Yards

MAX

Price \$269

BULLBAG #2

Shingles, Tile, Asphalt, Concrete, Brick, Dirt, Sand or Roofing Materials? Yes No

How high is it filled? 8 Cubic Yards

MAX

Price \$269

BULLBAG #3

Shingles, Tile, Asphalt, Concrete, Brick, Dirt, Sand or Roofing Materials? Yes No

BULLBAG #4

Shingles, Tile, Asphalt, Concrete, Brick, Dirt, Sand or Roofing Materials? Yes No

Step 5

Customer selects additional items to be included in pickup order

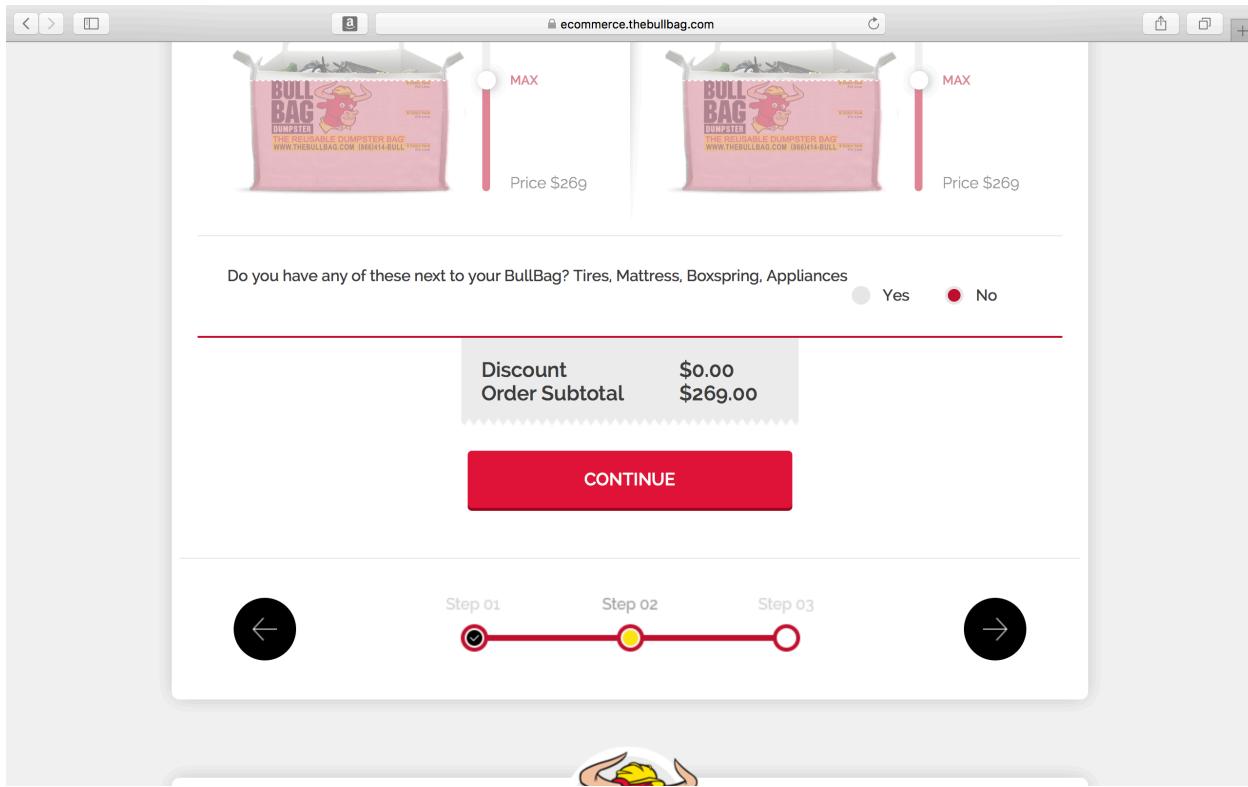
Do you have any of these next to your BullBag? Tires, Mattress, Boxspring, Appliances

Yes No

Item	Price	Quantity	Sub Total
Love Seat	\$35	0	\$0
Mattress	\$30	0	\$0
Boxspring	\$30	0	\$0
Appliance	\$30	0	\$0
Sofa	\$35	0	\$0
Stove	\$30	0	\$0
Passenger Car Tires	\$35	0	\$0
Pallets	\$6	0	\$0
Metal/Wood Door	\$15	0	\$0

Step 6

Order is totaled and customer selects “continue” to proceed to order placement.



Step 7

If first time entering credit card, customer will have option to keep card on file or one time use only. If customer has credit terms, they will select terms here.

The screenshot shows a web browser window for 'ecommerce.thebullbag.com'. A message box at the top states: 'We endeavor to empty all bags as promised when promised. When there is an overfilled bag and we are unable to reach the contractor or homeowner, BullBag will not empty the bag until either it is unloaded to the scheduled height/level or permission is given to charge the difference for the actual height. If the bag is not emptied due to no return phone call, BullBag reserves the right to charge a \$50 revisit fee (\$75 for NY) when rescheduled.' Below the message, form fields include: 'Name: Chris Ciaccio', 'Disposal Address: 10986 Ledgement Lane, Windermere, FL 34786', 'Volume discount \$0', 'BULLBAGSx1 \$269', 'Additional Charges \$0', and 'Charge to Credit Card \$269'. Under 'Billing Address', there is a checkbox for 'Same as Business Address' and fields for 'Address', 'Address 2 (Optional)', 'City', 'State', and 'Postal Code'. On the right, under 'Credit card information', logos for MasterCard, VISA, AMERICAN EXPRESS, and DISCOVER are shown. A dropdown menu for 'Payment Type' lists 'Credit Card (Save for future use)' (checked), 'Credit Card (Do not save)' (selected), and 'Pay by Terms'. Below the payment type are fields for 'Credit Card #' and 'Expiration' (with a placeholder 'MM/YY'). To the right of the expiration field is a 'CVV' field.

Step 8

Customer agrees to disclaimer and selects “place order”

Screenshot of the "Place Order" step on ecommerce.thebullbag.com. The form includes fields for Billing Address (Address: 1715 S Division Ave, City: Orlando, FL 32805), Credit card information (MasterCard, VISA, AMERICAN EXPRESS, DISCOVER), Payment Type (Pay by Terms), Name on Credit Card, Credit Card #, Expiration (MM, YYYY), and CVV. There are two checkboxes for terms and conditions, and a large red "PLACE ORDER" button.

Step 9

Final screen confirming order

Screenshot of the final order confirmation screen on ecommerce.thebullbag.com. It features a yellow header bar with "THANK YOU FOR PLACING YOUR ORDER". Below it is the Bull Bag logo (a cartoon bull wearing a yellow vest). Text indicates an email confirmation will be sent and provides a phone number (866.414.2855) and team contact information ("Team of «The BullBag»"). At the bottom, there's a callout box with "Call: 866.414.2855" and an "Email Us" section with "info@thebullbag.com" and a "Click Here" button.

Email Confirmation

Customer is immediately sent an email confirmation with order details

The screenshot shows a split-screen view. On the left, a web browser window displays a yellow header "THANK YOU FOR PLACING YOUR ORDER". Below it is the BullBag logo, which features the word "BULL" in black and "BAG" in white inside a red speech bubble-like shape, with a cartoon bull's head above it. The main body of the page contains text about order confirmation and contact information. On the right, an email message is shown in an iPhone Mail app. The recipient is Tangienika Lewis, with "Inbox - iCloud 11:38 AM" and a "C" icon. The subject is "The BullBag - Order confirmation". The message body includes order summary details and a disposal address.

THANK YOU FOR PLACING YOUR ORDER

**BULL
BAG** 

The email confirmation will be sent to the email on file.
If you have any questions, please call 866.414.2855

Team of «The BullBag»

Call: 866.414.2855
Email Us: info@thebullbag.com

★ Tangienika Lewis
The BullBag - Order confirmation
To: Undisclosed recipients: ;

Your order has been complete and this is the confirmation email.
Here is the summary of your order.
BullBag Disposal - 1
Total Order Amount - \$269

The Disposal is scheduled for the following address:
10986 Ledgement Lane,
Windermere, FL 34786