



**JAQUELINE
SMITH**

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PROFESSIONAL SUMMARY

Detail-oriented professional with a background in dental administration, transitioned into software engineering through an intensive coding bootcamp. Proficient in full-stack web development with hands-on experience in HTML, CSS, JavaScript, and backend technologies. Successfully founded and operated a small press-on nail business, designing and developing an e-commerce website from scratch. Adept at problem-solving, project management, and applying technical skills to real-world applications. Seeking to leverage a unique blend of customer service experience and technical acumen in a challenging software engineering role.

SKILLS

- Python
- JavaScript
- SQL
- HTML
- Web Applications
- Python
- React
- Flask
- API Integration

EXPERIENCE

- Small Business Owner February 2024 - Current
Bunny Bubble Nails | Remote, PA
- Developed a custom handmade press-on nail business website using Flask for backend and React for frontend.
 - Created RESTful API routes for the website backend to interact with the frontend, utilizing Flask.
 - Integrated Stripe API for secure payment processing on the website.
 - Created engaging content and managed business accounts on TikTok and Instagram.
 - Developed and implemented social media marketing strategies to promote the business and increase brand awareness.
 - Managed all aspects of the custom handmade press-on nail business, including product design, marketing and shipping.
- Software Engineer Trainee August 2023 - December 2023
Coding Temple | Remote, IL
- Acquired proficiency in both frontend and backend technologies through hands-on projects and coding exercises.
 - Developed dynamic and responsive user interfaces using JavaScript and React.
 - Applied analytical thinking and problem-solving skills to overcome coding challenges.
 - Demonstrated the ability to meet tight deadlines and deliver high-quality code.
- Treatment Coordinator May 2021 - May 2022
Tend | Manhattan, NY
- Utilized Dentrax Ascend and Salesforce to optimize the studio's workflow, ensuring a streamlined and efficient experience for patients.
 - Implemented technical solutions to improve the overall patient journey, focusing on the integration of software tools for enhanced operational efficiency.

- Enforced strict adherence to HIPAA guidelines, leveraging technological solutions within Dentrix Ascend and Salesforce to safeguard patient privacy and sensitive information.
- Investigated and resolved billing discrepancies using Dentrix Ascend and Salesforce, enhancing the accuracy of financial transactions.
- Leveraged Dentrix Ascend for scheduling appointments and verifying insurance coverage, applying technical expertise to navigate and manage patient information.
- Trained fellow treatment coordinators in the technical aspects of Dentrix Ascend and Salesforce for effective team collaboration.
- Measured and analyzed performance metrics using Dentrix Ascend and Salesforce, implementing data-driven recommendations for long-term process improvements.
- Demonstrated strong communication skills when interacting with patients, providing clear explanations of treatment choices and benefits.
- Facilitated open and transparent communication within the team, ensuring efficient collaboration and problem-solving.

EDUCATION

Certification - Software Engineering
Coding Temple, Remote

December 2023

WEBSITES

- LinkedIn : <https://www.linkedin.com/in/jacqueline-smith-237366238/>
- Portfolio: <https://starlit-pastelito-f2feg6.netlify.app/>
- Github: <https://github.com/BunniBooXx>

BUNNY BUBBLE NAILS WEBSITE

- Developed and launched an e-commerce website for BunnyBubbleNails, a small press-on nail business, leveraging modern web technologies.
- Implemented a seamless payment system using Stripe API to securely handle online transactions and ensure a smooth customer checkout experience.
- Built a robust backend using Flask, enabling efficient handling of server-side logic, database interactions, and user authentication.
Designed an interactive frontend with React, providing a dynamic and responsive user interface that enhances the overall user experience.
- Utilized DaisyUI and Tailwind CSS to create a visually appealing, responsive, and user-friendly design, adhering to best practices in web design and accessibility.
- Optimized website performance by employing best practices in coding, resulting in fast load times and a superior user experience.
Integrated inventory management features to track product availability and automate order processing, improving operational efficiency.
- Conducted thorough testing and debugging to ensure the website's functionality, security, and reliability.
- Maintained and updated the website regularly, incorporating new features and enhancements based on customer feedback and market trends.