

Panduan Pengiriman SMS kepada pelanggan SMS Manual RNA T1

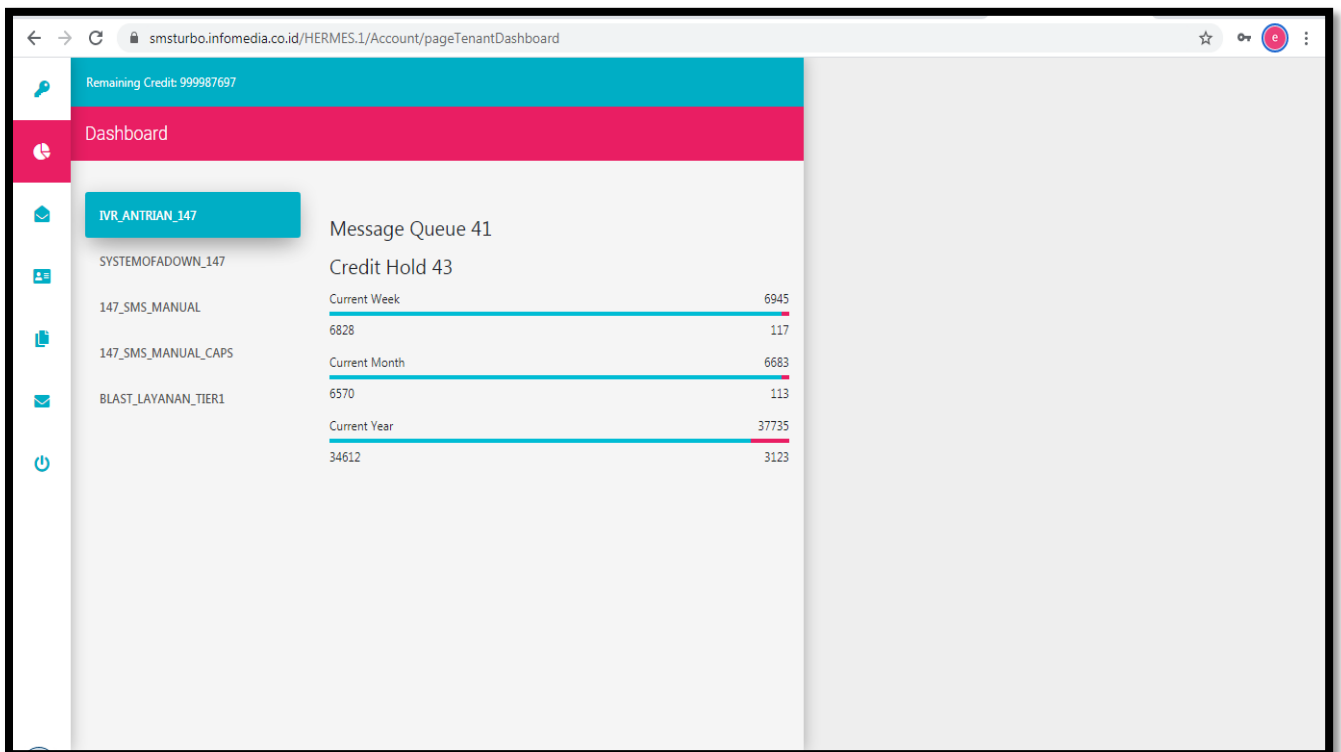
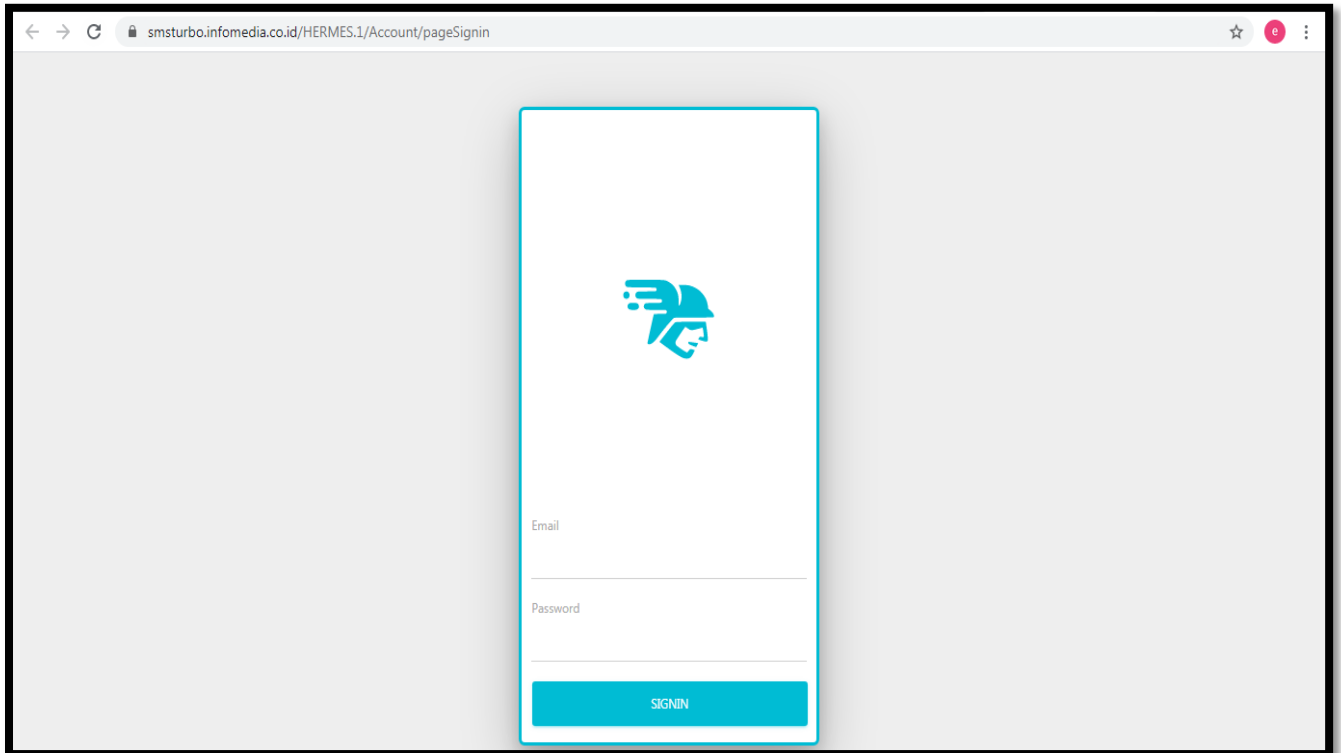
1. Masuk ke Alamat Dashboard, Masukkan Username dan Password

Alamat Dashboard :

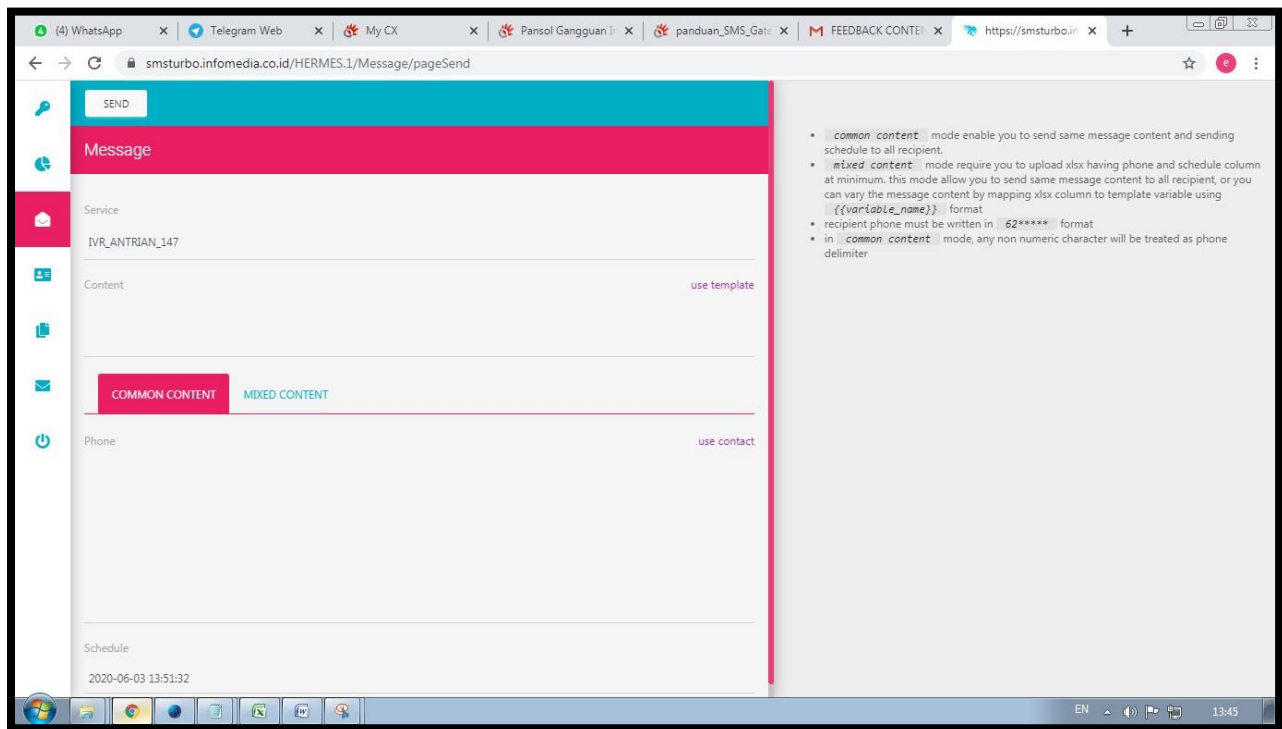
<https://smsturbo.infomedia.co.id/HERMES.1/Account/pageSignin>

Username : diko_aristiyan@infomedia.co.id

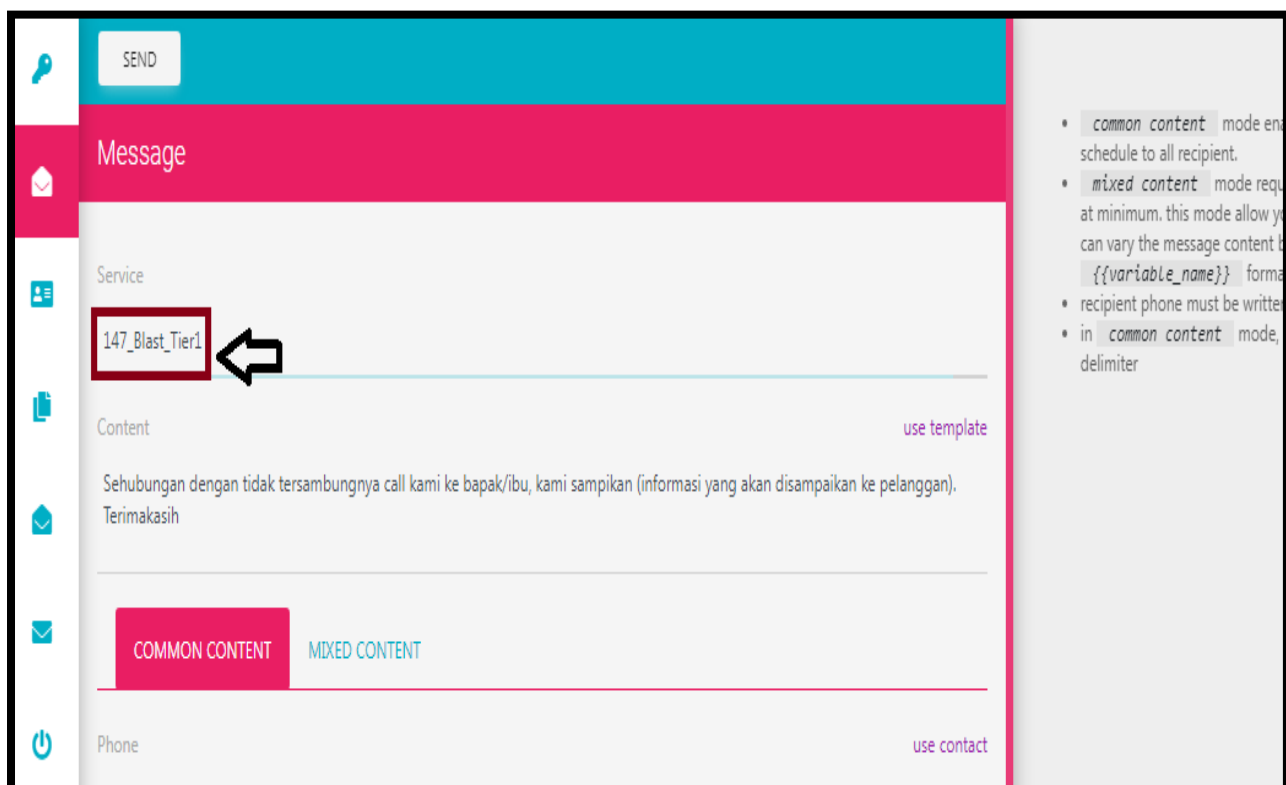
Password : dikomedia21



2. Pilih New Message (Menu Kiri No 3)



3. Pilih Service : 147_Blast_Tier1



4. Pilih Contact : Pilih Template (Use Template) untuk menggunakan Script SMS Pelanggan.
(Pilih Script sesuai case pelanggan SMS Manual RNA T1 atau Copy pastekan Script SMS sesuai konten MyKiss pada kolom Content)

Account

Message

Service

147_Blast_Tier1

Content

use template

COMMON CONTENT MIXED CONTENT

Phone

use contact

- `common content` mode enable you to schedule to all recipient.
- `mixed content` mode require you to set at minimum. this mode allow you to send the message content by mapping `{{variable_name}}` format
- recipient phone must be written in 62+ in `common content` mode, any non delimiter

Message

Service

147_Blast_Tier1

Content

COMMON CONTENT MIXED CONTENT

Phone

use contact

Inet Lambat

Inet TBC

jani

RNA FULLFILMENT FEASIBILITY NOK

RNA FULLFILMENT FEASIBILITY OK

SMS MANUAL RNA T1

SMS_CAPS_RNA_REFUND

SOO - Assurance Case

- `common content` mode enable you to schedule to all recipient.
- `mixed content` mode require you to set at minimum. this mode allow you to send the message content by mapping `{{variable_name}}` format
- recipient phone must be written in 62+ in `common content` mode, any non delimiter

5. Masukan Nomor Pelanggan pada kolom Phone.
(Pastikan No GSM dan angka 0 didepan dirubah menjadi 62)
Contoh : 0851xxxxxx dirubah menjadi 62851xxxxxx

Message

Service

147_Blast_Tier1

Content

use template

COMMON CONTENT MIXED CONTENT

Phone

use contact

Sehubungan dengan tidak tersambungnya call kami ke bapak/ibu, kami sampikan (informasi yang akan disampaikan ke pelanggan). Terimakasih

Masukan Nomor Pelanggan pada Kolom Phone

- can vary the message content by `{{variable_name}}` format
- recipient phone must be written in 62+ in `common content` mode, any non delimiter

6. Klik Send pada kolom diatas service



The screenshot shows a messaging application interface. At the top, there is a blue header bar with a 'SEND' button and a back arrow icon. Below this is a pink bar with the word 'Message'. The main area is divided into sections: 'Service' with the value '147_Blast_Tier1', 'Content' with the text 'Sehubungan dengan tidak tersambungnya call kami ke bapak/ibu, kami sampikan (informasi yang akan disampaikan ke pelanggan). Terimakasih', and 'Phone'. The 'Content' section has a 'use template' link. The 'Phone' section has a 'use contact' link. On the right side, there is a sidebar with a list of items, including 'common content' and 'mixed content', with a 'delimiter' label at the bottom.

SEND

Message

Service

147_Blast_Tier1

Content

use template

Sehubungan dengan tidak tersambungnya call kami ke bapak/ibu, kami sampikan (informasi yang akan disampaikan ke pelanggan).
Terimakasih

COMMON CONTENT MIXED CONTENT

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