Jonathan R. Tresch

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Skills:

JavaScript **|** HTML5 **|** CSS3 **|** React **|** Git **|** Command Line

Experience:

Burlington Code Academy   **Sep 2020-present**
Student - Fall Software Development Bootcamp:
* *Learning full-stack software development in a small-group remote cohort.*
* *Building weekly projects to add to my GitHub portfolio.*
* *An end-of-course capstone project is forthcoming.*

Vermont Refugee Resettlement Program - Colchester, VT   **Dec 2013-Nov 2014**
Computer Technician: *Tested and refurbished computer equipment for future deployment IAW agency's New American technology introduction program.*

ReSOURCE - Burlington, VT   **Apr 2013-Nov 2014**
Computer Technician: ** refurbished computer equipment and made ready for sale according to department specifications*
* created and deployed OS images for Windows XP, Vista, and 7 on DVD and booting over PXE, along with sale-standard software package
* built custom PC configurations on a per-order basis, including workstations and Linux boxes
* provided telephone support and on-site repair services for customers
* staffed helpdesk and resolved agency technology issues as needed

Committee on Temporary Shelter - Burlington, VT   **Nov 2009-Apr 2013**
Family Shelter Staff:
* oversaw shelter site operations and resolved guest concerns during evening and overnight shifts
* maintained site safety and logged daily events
* assisted in policy review and implementation
* trained new shelter staff regularly and agency staff when requested
* provided informal, remote technical support for other shelter sites during shifts

VT Pride Center - Burlington, VT   **Aug 2009-Apr 2013**
Front Desk Receptionist:
* provided first point of contact for visitors in-person and over the phone
* oversaw organization of Center resource library
* routed calls to staff and provided informal technical support as needs arose

Circus Smirkus - Greensboro, VT   **Jun 2002-Aug 2005**
Senior Camp Counselor:
* Provided supervision, support, and training for rotating assigned groups during the
  regular summer camp seasons; also served as a member of the programming team to
  provide traditional whole-camp activities

Education & Certifications:

CompTIA (A+ technician)   **Jan 2014-Jan 2017**
* Certification #001020617908

College of Saint Joseph - Rutland, VT   **2000-2008**
* Masters of Science in Clinical Mental Health Counseling - May 2008
* Bachelor of Arts in Liberal Studies - May 2003
* Served as a Resident Assistant in the men's dormitory from AY 2002-2005

Norwich University - Northfield, VT   **Aug 1998-May 2000**
* Began a course of study for a BA History and English
* Served very briefly in the NU Corps of Cadets
* Served as a civilian Resident Assistant during AY 1999-2000
* Transferred to the College of Saint Joseph