Brian Bernales

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EDUCATION

Centennial College   **Expected: Dec. 2026**

Ontario College Advanced Diploma in Software Engineering Technology   *Scarborough, ON*

- **GPA: 3.3/4.0**
- **Relevant Coursework:** Software Systems Design, Advanced Database Concepts, Java Programming, Mobile Apps Development, Web Application Development.
  - **Notable Project:** Lumière Pâtisserie Café (COMP246 - Software System Design) – presented a web and mobile café management app concept that includes order tracking and role-based features to streamline daily operations.

University of St. La Salle   **Jun. 2024**

Bachelor of Science in Information Technology   *Bacolod, PH*

- **Relevant Coursework:** Object Oriented Programming, Computer Programming, Discrete Structures, Database Management System, Information Assurance and Security, System Integration and Architecture.
  - **Thesis Project**: Animal Vaccination System – Android + PHP/SQLite (XAMPP) for scheduling and vaccine records.

WORK EXPERIENCE

Centennial College Student Association Inc.   **Sep. 2025 – Present**

Engagement Staff - Street Team   *Scarborough, ON*

- Centennial College Student Association Inc. is a non-profit organization dedicated to enhancing student life through various initiatives and events on campus.
- Promoted campus events by engaging 400+ students through tabling, classroom drops, and peer outreach, increasing attendance by 10%.
- Managed event booths, signage, and A/V to maintain brand consistency and safe foot traffic flow.
  - Quick surveys (QR + Google Form) with over 200+ responses were used to inform the design process.

Concentrix   **Jan. 2024 – Apr. 2024**

IT Intern   *Bacolod, PH*

- Concentrix is a global leader in customer engagement solutions, serving over 550 clients and supporting more than 250,000 employees worldwide.
- Assisted BPO production floor agents and team leaders with hardware setup, troubleshooting, and peripheral replacements.
  - Resolved level 1 support tickets (Windows 10/11, O365, VPN, printers) with 60% on-time completion across 100+ requests.
- Minimized agent downtime by performing hardware diagnostics and minor repairs on PCs, headsets, and networking devices.
- Worked with senior IT technicians to analyze performance and improve user experience at the BPO site.

PROJECTS

Animal Vaccination System

- A web and mobile application built with PHP, SQLite, HTML/CSS, and JavaScript, developed and tested locally with XAMPP.

VOLUNTEERING

Civic Welfare Training Service   **Jun. 2019 – Mar. 2020**

- Assisted in planning and delivering community outreach (clean-ups, literacy drives, donation sorting) in coordination with student teams and barangay officials.
- Completed 100+ hours of community engagement and voluntary service through the National Service Training Program (NSTP 1 & 2)

SKILLS, TECHNOLOGIES, LANGUAGES & INTERESTS

- **Skills:** Agile Methodologies, Database Management, Web Development, UI/UX Design, Time Management, Research Skills, Adaptability, Teamwork, Communication
- **Technologies:** React, Node.js, Express.js, MongoDB, PHP, SQLite, Java, XAMPP
- **Interests:** Weightlifting, Building Computers, Basketball