Developer to CTO

CS 7002



The final exam

From next Tuesday: 4 sessions of project **presentation** and **debate**

The goal of the **presenting group** is to **explain** to the audience **why & how** they designed their IT project.

The goal of the **audience** is to **challenge** the presenting group on its **choices** and **designs**.

The final exam

Points to be included in the presentation:

- General description of the project
- Vision and Strategy
- Business Model Canvas
- Team organisation
- MVP presentation
- Event Storming
- Architecture
- Information System
- Architecture
- Stacks
- Roadmap

Developer to CTO SESSION 8

Setup

Information System

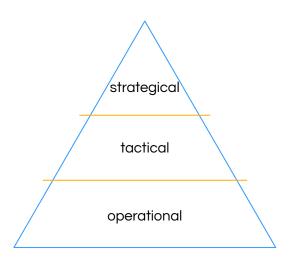
It is an **organizational system** designed to **collect**, **process**, **store** and **distribute** information.

Examples:

- CRM
- Internal documentation
- Customer support

The goal of the Information System

See and analyse what happens inside the company in order to make decisions



The IS components

Hardware

Software

People

Processes

Data-driven company

Today's company should be data-driven from day 1.

"What is measurable is improvable"

What is to be data-driven?

Data-driven company

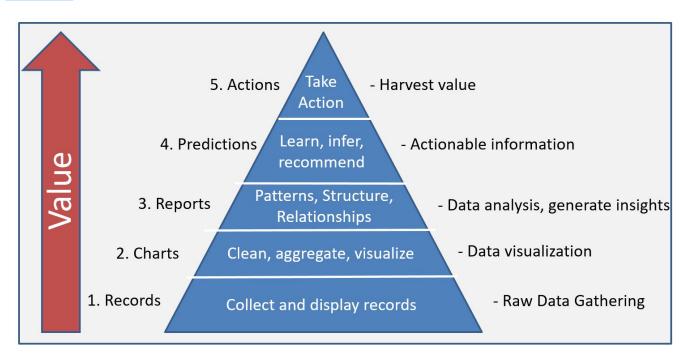
A company where **decisions** are based on data **analysis** and **interpretation**.

A data-driven approach enables companies to examine and organise their data with the goal of better serving their customers and improving its internal processes

Allow IS **sustainability** by considering every element of your company as a **source of information**.

Make these elements enter in your **strategy** of **company-wide data treatment**.

Data-value pyramid



IS and Data?

The usual implicit difference between information and data is only that

- information is handled by an external system (the IS)
- data is handled by a software your write (the tech)

The challenge is the **formality of the information**

Information types

- Strategic information
- Financial information
- Legal information
- Human Resources information
- Product information
- Technical information → what you might call "data"
- Operations information
- Customer information
- Support information
- Metrology / BI

The required systems

- Communication system
- Documentation system
- Sale system
- Operations system
- Support system
- Metrology system

Our minimal setup at Cantoo

- © General
- Strategy
- ▶ △ Admin
- Product
- Telecom Admin
- Sales
- Marketing

- A Operations
- ► Tools
- People
- ► **=** Tech
- Culture

Communication systems

















Documentation systems























Sale systems















Operations systems











Support systems



















Metrology systems











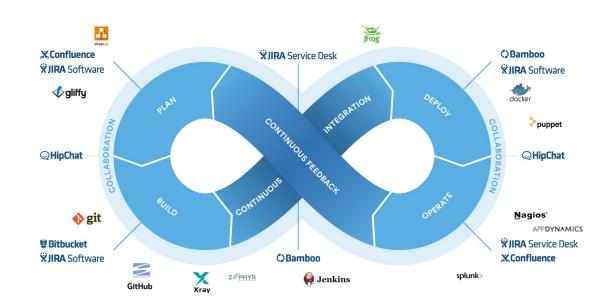








Atlassian suite



Session learnings

- What is an Information System
- How to setup a minimal IS for your project
- Common tools used for your SI

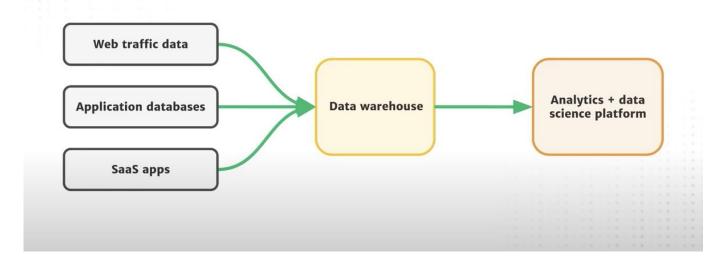
Next session

- Develop modern systems
- Cloud
- Infrastructure
- Modern processes

Developer to CTO SESSION 9

Develop

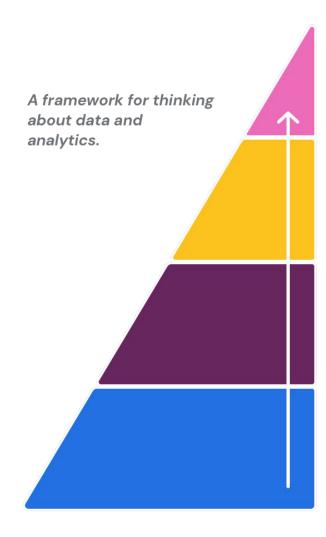
Three major categories:



Developer to CTO SESSION 10

ImpodCt

Appendix



Analytics

Added context to some metrics to tell a story that will inform future decision making.

KPIs

Simply the most important metrics that matter to your business.

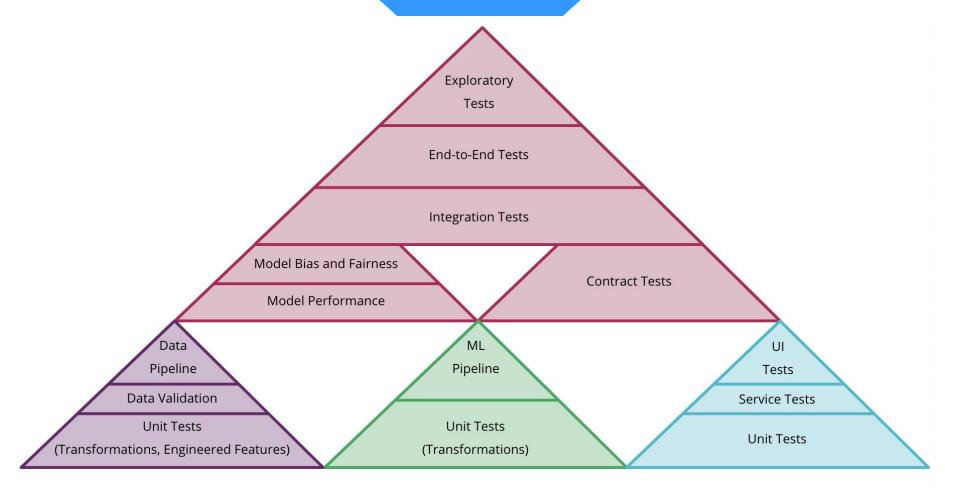
Metrics

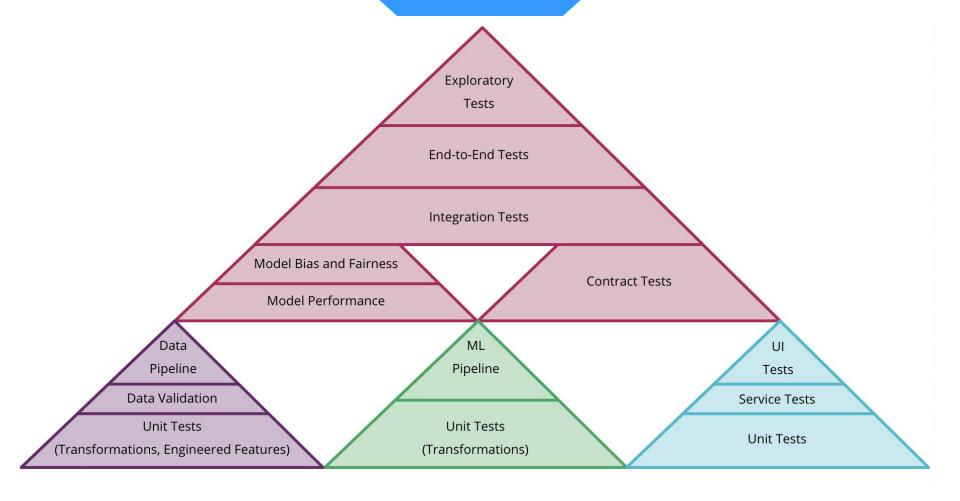
The collection of one or more measurements to give a standard value of something meaningful.

Measurement

The foundation of all data-driven businesses, collecting data from actions in the systems powers everything above it.

Developer to CTO - Romain Untereiner





The Elements of Value Pyramid

Products and services deliver fundamental elements of value that address four kinds of needs: functional, emotional, life changing, and social impact. In general, the more elements provided, the greater customers' loyalty and the higher the company's sustained revenue growth.

SOCIAL IMPACT



Selftranscendence

LIFE CHANGING





Provides hope

actualization







Motivation

Heirloom

Affiliation/ belonging

EMOTIONAL











Reduces anxiety

Rewards me

Nostalgia

Design/ aesthetics

Badge value











Wellness

Therapeutic

Provides

Fun/ entertainment



access

FUNCTIONAL







money





Reduces

risk



Organizes



Integrates





Reduces

effort

Saves time





hassles





cost











Sensory appeal

Informs

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