

# David Démian Escobar Velázquez



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## SKILLS

- Time Management
- Team Collaboration
- Team Leadership
- Coaching and Mentoring
- Project Estimation
- Technical Requirements Analysis
- DevOps Engineering
- Databases: Oracle, MySQL
- Web Design
- Web Technologies: React, Bootstrap
- HTML, CSS, JavaScript

## CERTIFICATIONS

- Jr. Front End Developer – ORACLE Next Education – 03/2023
- Certified Scrum Foundation Professional Certificate SFPC v2020 , CertiProf - 04/2023 - [view certificate](#)
- EF SET English Certificate, (C2) - 05/2023 - [view certificate](#)
- Oracle Certified Foundations Associate – Oracle Cloud Infrastructure 2023 – 10/2023 – [ver certificado](#)

## EDUCATION

Universidad Virtual del Estado de Guanajuato  
Computer Systems Engineering  
On course, expected in 12/25

## LANGUAGES

English – Proficient (C2)

## PROFESSIONAL SUMMARY

I offer my skills and ability to develop elegant websites using HTML5, CSS3, JavaScript and React. I have soft skills in project management, team leadership and independent problem solving. I am organized and experienced in project scheduling, design improvement and code verification.

Experienced working with teams to produce impactful, leading-edge websites that engage customers and deliver business results. Well-versed in design standards and user preferences.

I have a great ability to adapt to all types of environments and always bring the best of me. I am characterized by my ability to work in a team and my enthusiasm to learn and develop my skills.

## PORTFOLIO

[https://bushimx.github.io/Portfolio\\_David\\_Escobar/](https://bushimx.github.io/Portfolio_David_Escobar/)

## WORK HISTORY

*Freelance – Front End Developer*

*Querétaro, México • 02/2023 – Current*

- Coded using HTML, CSS, React and JavaScript to develop features for both mobile and desktop platforms.
- Produced websites compatible with multiple browsers.
- Designed and updated layouts to meet usability and performance requirements.
- Worked cooperatively with client services, sales and design team in deadline-driven environment.

*Bilingual Customer Service Representative*

*Querétaro, México • 03/2022 – 10/2022*

- Receive phone calls from customers in USA and Canada, resolving three main issues:
  1. Everything related to purchase orders, such as: placing new orders, reviewing the delivery status of previous orders and if necessary to correct the incidences they reported when receiving their orders and warranty applications.
  2. Helped them to manage corrections and updates in their accounts such as personal or payment information.
  3. Resolve their doubts or attend to customer complaints by raising the corresponding ticket according to the situation to be resolved.

*Freelance Consultant*

*Querétaro, México • 01/2017 – 12/2022*

- Provided training and coaching to various companies in human development and soft skills.
- During the COVID pandemic I provided online training.
- I analyzed and evaluated the effectiveness of the training and the results of the programs with post-training KPIs.

*Training Coordinator – Soluciones y Desarrollo en Recursos Humanos Querétaro, Qro. • 04/2016 – 04/2017*

- Creation of teams by levels to carry out scheduled group activities.
- Planning and preparation of lessons and necessary resources and materials.
- Documentation of group and individual performance, and preparation of reports.
- Verification of the availability of course approval certifications and processing of these.
- Monitoring of training equipment condition and maintenance needs.
- Organization of relevant and effective training programs.
- Creation of exercises, content and reading materials.

*Back to Basics Consulting – Senior Training Instructor México City, México • 10/2014 – 12/2016*

- I trained and coached more than 2,000 employees to perform various functions in the commercial area of City-Banamex bank.
- I used andragogic techniques for the trainings adjusted to the set objectives.
- Analyzed and evaluated training effectiveness and program results with post-training KPI's.
- Conducted needs assessments to identify areas of opportunity in employee performance and develop learning solutions specific to their needs.
- Documented group and individual performance and reporting.
- Managed content, schedules and attendance.

## **HOBBIES**

I have been practicing martial arts since 1985 and teaching since 2002, I also started a school for 15 years and now I only teach on weekends because I like to help people develop in an integral way.