

Customer Churn Analysis



Customer/Churn Dashboard



- . Demographics
- . Services
- . Customer Account Information



Customer Dashboard



7,043

Total Customer

2955

Tech Tickets

3632

Admin Tickets

\$16.06M

Yearly Charges

\$456.12K

Monthly Charges

Demographic

Gender

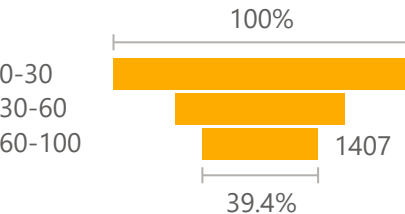
- Male
- Female



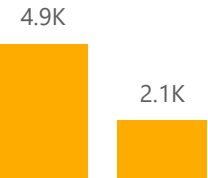
1142

Sr Citizen

Tenure

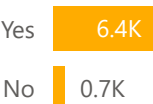


Dependents

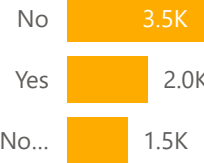


Services

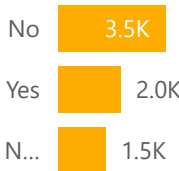
PhoneService



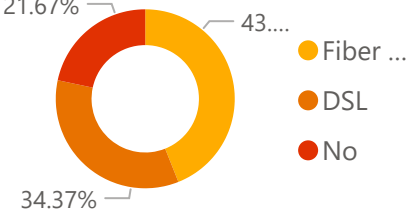
TechSupport



OnlineSecurity



InternetService

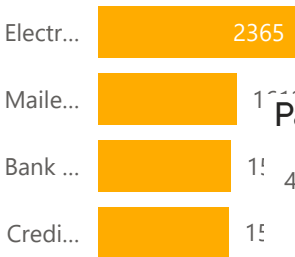


Avg Charges

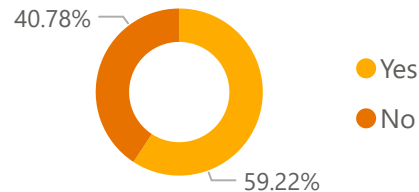
\$64.7616924605...
Monthly
\$2,279.73
Total

Customer Account Information

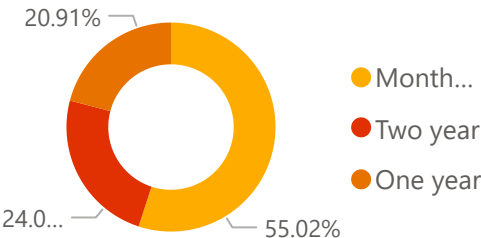
PaymentMethod



Paperless Billing



Contract



Churn Dashboard



1,869

Churn Customer

2173

Tech Tickets

885

Admin Tickets

\$2.86M

Yearly Charges

\$139.13K

Monthly Charges

Demographic

Gender

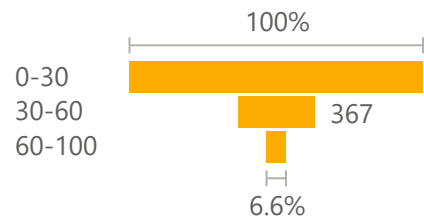
- Female
- Male



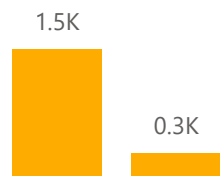
476

Sr Citizen

Tenure

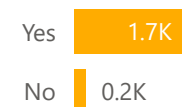


Dependents

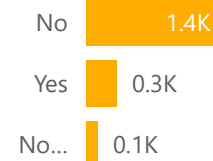


Services

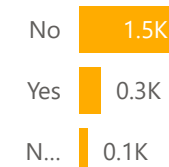
PhoneService



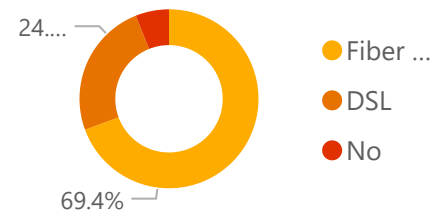
TechSupport



OnlineSecurity



InternetService

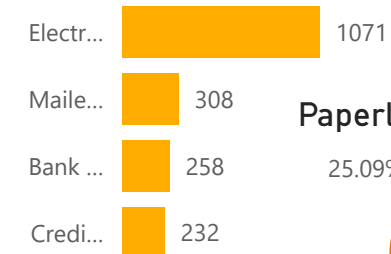


Avg Charges

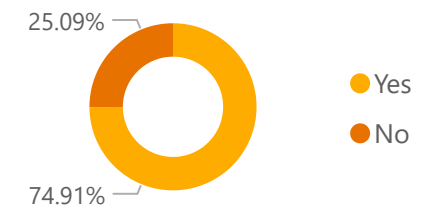
\$74.4413322632...
Monthly
\$1,531.80
Total

Customer Account Information

PaymentMethod



Paperless Billing



Contract

