

CHURN DASHBOARD

Akashdeep Dam



Customer at Risk

7032

of Tech Tickets

2955

of Admin Tickets

3621

Yearly Charges

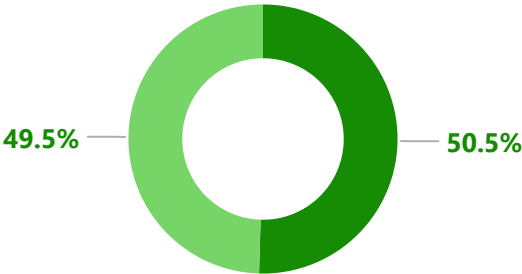
\$16.06M

Monthly Charges

\$456K

Demographics

gender ● Male ● Female



25%

Senior Citizen

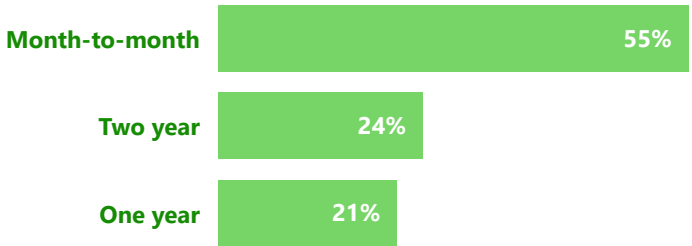
36%

Partners

17%

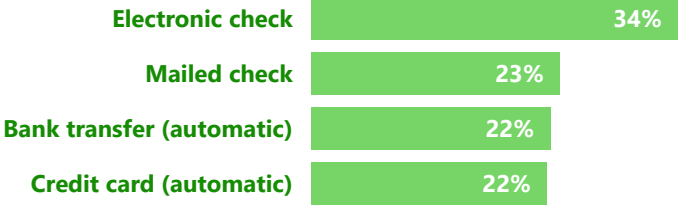
Dependents

Type of Contract

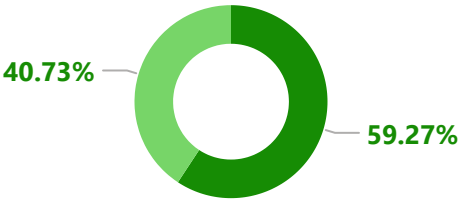


Customer Account Information

Payment Method



Paperless ● Yes ● No



Average Charges

\$65 Monthly \$2,283.30 Total

Services Enrolled

90.90%
Phone Service

43.55%
Streaming TV

43.77%
Streaming Movies

29.16%
Device protection

27.98%
Online Backup

16.59%
Tech Support

● Fiber optic ● DSL ● No

