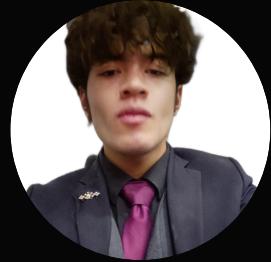


Jhonatan Stidk Nieto Buitrago

Strategic Operations & Systems Specialist



Businessare@proton.me

+57 320 824 8064

Bogotá, D.C.

<https://businessdisplay.github.io/Showcase/>

PROFESSIONAL SUMMARY

Strategically-minded professional with a comprehensive background in Fiduciary Accounting, Business Administration, and Management Information Systems. Proven expertise in bridging the gap between financial oversight and technical infrastructure to drive operational excellence. Adept at Business Process Re-engineering, financial reporting, and the deployment of scalable IT solutions. A collaborative leader focused on internal controls, data-driven decision-making, and the seamless integration of cross-functional workflows to support enterprise-level objectives.

PROFESSIONAL EXPERIENCE

10/2023 – Present
Internationally

FREELANCE, STRATEGIC TECHNOLOGY & SYSTEMS CONSULTANT

Digital Transformation & Corporate Governance: Orchestrated end-to-end digital transformation initiatives for emerging ventures and high-net-worth private clientele. Directed the full lifecycle development of high-performance web and mobile applications while institutionalizing corporate branding protocols. Managed global visual identities, ensuring all digital assets complied with rigorous cybersecurity standards and data integrity frameworks.

Systems Architecture & AI Infrastructure: Served as Lead Systems Architect, defining the logic and structural framework for AI-integrated management platforms. Conducted root-cause analysis for complex software bottlenecks, engineering bespoke internal collaboration tools to synchronize backend technical stacks with executive-level productivity requirements.

Operational Strategy & Business Continuity: Functioned as a strategic liaison between technical infrastructure and core business operations within high-stakes environments. Engineered rapid-response protocols and crisis management frameworks to guarantee business continuity and operational scalability during critical performance cycles and periods of global media volatility.

Global Operations & Stakeholder Management: Developed integrated workflows aligning information technology infrastructure with large-scale organizational and geopolitical objectives. Facilitated cross-functional communication between technical departments and international stakeholders across the Americas, Europe, and Oceania, deploying high-velocity media tools to expand global influence and reach.

03/2023 – 08/2023
Bogota D.C

TELEPERFORMANCE, APPLECARE ADVISOR

Technical Systems Diagnostics & Ecosystem Support: Provided tier-one and tier-two technical consultation for the Apple hardware and software ecosystem across the Americas. Served as a Subject Matter Expert in diagnosing complex operating system malfunctions across iOS, macOS, and visionOS environments. Executed advanced troubleshooting protocols for hardware-software integration with a focus on optimizing system performance and achieving immediate incident resolution.

Financial Operations & Media Services Governance: Specialized in Apple Media Services support, overseeing high-security financial transactions and resolving complex billing discrepancies. Managed sensitive consumer data in accordance with strict privacy and financial compliance standards, providing systematic guidance for the restoration of service and account integrity.

Operational Excellence & Performance Optimization: Consistently exceeded Key Performance Indicators (KPIs) regarding technical problem-solving accuracy, transaction security, and case management. Leveraged CRM tools to manage comprehensive follow-up cycles, ensuring long-term solution stability and cross-functional alignment within the support infrastructure.

04/2022 – 08/2022
Bogota D.C

GROUP A.S.D, GENERAL AGENT MILITARY HEALTH

Institutional Healthcare Logistics & Operations: Coordinated specialized healthcare delivery operations for the Colombian Military, Air Force, Navy, and National Police. Directed high-volume clinical scheduling and resource allocation through proprietary institutional platforms, ensuring 100% adherence to rigorous organizational Key Performance Indicators (KPIs) and service-level agreements (SLAs).

Strategic Process Management: Oversaw end-to-end patient care workflows, optimizing the interface between military personnel and healthcare providers. Acted as a primary liaison within the systemic healthcare network, resolving administrative bottlenecks and ensuring operational continuity within a high-security institutional environment.

ACADEMIC CREDENTIALS (Institución Educativa Romega)

Associate of Applied Science: Business Management

Specialized in organizational strategy, resource optimization, and executive leadership. Expertise includes corporate scaling protocols, KPI management, and the strategic coordination of cross-functional teams to drive operational efficiency.

Associate of Applied Science: Accounting

Focused on financial precision, internal auditing, and fiscal reporting. Proficient in managing complex financial data sets, resolving high-level billing discrepancies, and ensuring rigorous adherence to regulatory compliance and fiduciary standards.

Associate of Applied Science: Information Systems

Dedicated to IT infrastructure, enterprise system architecture, and digital security. Advanced training in the deployment of scalable web and mobile platforms, troubleshooting enterprise-level software, and the engineering of bespoke digital tools.

TECHNICAL PROFICIENCIES & ECOSYSTEMS

Computational Development & Systems Architecture

Languages & Frameworks: Swift (Xcode/iOS Development), JavaScript, HTML5, CSS3, Vue.js, React and Web Frontend Architecture.

Systems & Infrastructure: AI Infrastructure Logic, GitHub Version Control, and Backend-to-AI Integration.

Modern Environments: Optimized development utilizing Vibe and Agile Development Methodologies for scalable system design.

Analytical Methodologies & Research

Linguistic & Ontological Analysis: Advanced application of Exegesis, Hermeneutics, and Philology; specialized research in Systematic Theology, Metaphysics, and Ontology.

Scientific & Physical Research: Theoretical and Applied Physics; scientific study of Zoology, specializing in both Terrestrial Ethology and Marine Biology.

Institutional Governance: High-level qualitative research and Historical Materialism for organizational leadership and strategic communications.

Professional Software Ecosystems

Enterprise Productivity: Microsoft Office Suite (Competent-level Excel for data management) and specialized Project Management platforms.

Creative Suites: Apple Professional Tools, Adobe Creative Cloud (Advanced Visual Identity), and Canva for multimedia production.

Aeronautical Sciences & Technical Systems

Aeronautical Engineering Theory: Comprehensive mastery of Aerodynamics, Structural Mechanics, and Synoptic Meteorology.

Avionics & Powerplant Maintenance: Technical proficiency in amateur-built aircraft airframe maintenance and avionics systems integration.

Operational Regulatory Compliance: Strict adherence to propulsion system diagnostics, safety protocols, and Aeronautical Standard Operating Procedures (SOPs).

LANGUAGES

English

Professional

Italian

Semi-native

Spanish

Native

EXECUTIVE CORE COMPETENCIES

Global Strategic Communications & Media Growth

Specialist in high-velocity media acquisition and international campaign visibility, consistently generating 400k–2M+ impressions through data-driven digital strategy and cross-border outreach.

Operational Excellence & Performance Engineering

Demonstrated capability to deliver high-output technical solutions with superior efficiency; optimized for maximum resource utilization and the acceleration of complex project lifecycles.

Full-Stack Software Architecture

Expertise in Swift (iOS) and Web Technologies (HTML5/CSS3/JS), with a focus on engineering scalable architectures and robust Minimum Viable Products (MVPs) for the startup ecosystem.

Cross-Jurisdictional Strategic Liaison

Facilitating high-level communication and geopolitical coordination across the Americas, Europe, and Oceania to align international stakeholder interests and expand organizational influence.

Enterprise Systems & AI Infrastructure

Advanced proficiency in AI-driven structural design, internal systems architecture, and security-centric Quality Assurance (QA) to ensure system resilience and technical scalability.

Fiduciary Oversight & Financial Integrity

Specialized in forensic auditing, complex billing reconciliation, and strict adherence to fiscal compliance frameworks and international accounting standards.

Aeronautical Systems & Technical Compliance

Comprehensive mechanical understanding of turbine and propeller propulsion systems; characterized by a 100% adherence rate to Standard Operating Procedures (SOPs) and safety protocols.

High-Security Protocol & Information Governance

Proven record of managing sensitive assets and proprietary data for high-profile entities; maintaining absolute confidentiality and data integrity under rigorous security clearances.

★ STRATEGIC PROJECT HIGHLIGHTS

AI Enterprise Infrastructure Architecture (Confidential/NDA)

Engineered the structural logic and integration bridges for a proprietary AI-driven management platform, facilitating 100% synchronization between backend data structures and AI processing units. This architecture successfully automated complex decision-making workflows for multinational management teams, significantly reducing operational latency and streamlining global resource allocation.

International Strategic Communications & Public Relations (Confidential/NDA)

Directed end-to-end multimedia architecture and visual identity for prominent international stakeholders, managing high-stakes digital assets under strict confidentiality protocols. This work ensured total alignment with global public relations objectives and provided the agility needed to adapt messaging to volatile market demands and high-pressure media cycles.

Global Audience Acquisition & High-Velocity Media

Developed high-performance digital assets and didactic design frameworks that secured a verifiable reach of 400K to 2M+ impressions per release via traditional channels, with exponential surges on high-velocity social platforms. By optimizing technical delivery and visual impact, I engineered a scalable model for global influence and information dissemination.

Geopolitical Strategy & Transatlantic Liaison (Confidential/NDA)

Orchestrated multi-region messaging strategies across the Americas, Europe, and Oceania to align international stakeholder interests and influence domestic policy frameworks. This role involved managing complex external communication flows to catalyze institutional shifts and maintain a cohesive strategic narrative across diverse geopolitical jurisdictions.

High-Performance Technical Service Engineering (AppleCare / Teleperformance)

Consistently outperformed institutional benchmarks by 200%, delivering an average of 60–70 positive performance reviews against an industry standard of 10–30. Maintained an 88%+ positive review rate for complex technical and financial inquiries, demonstrating elite-level proficiency in incident management and the secure handling of sensitive consumer data.

Ecclesiastical Diplomacy & Institutional Ethics

Facilitated strategic dialogues with high-ranking ecclesiastical officials regarding organizational ethics and leadership, establishing a foundation for navigating the world's most prestigious and rigid institutional hierarchies. This work required absolute discretion and diplomatic precision, proving the ability to operate effectively within high-stakes, traditional power structures.

★ GOVERNANCE & ENGAGEMENT PROTOCOL

Operational Readiness & Mobility

Fully available for international relocation and global travel to support cross-border initiatives. Trained in high-pressure environments with a rigorous focus on procedural discipline, rapid-response crisis management, and long-term operational resilience.

Professional Ethics & Confidentiality

Committed to the highest standards of professional integrity, informed by advanced research into institutional ethics and leadership. Due to current Non-Disclosure Agreements (NDAs), specific names of private figures and proprietary systems are omitted; however, detailed methodologies and non-proprietary outcomes can be discussed during a private consultation.

Engagement & Contact Protocol

Available for interviews and strategic consultations Monday through Friday, 2:00 PM – 11:00 PM (EST). In the event that a call cannot be answered immediately due to active project commitments, please leave a voicemail or message. All professional correspondence is prioritized with a guaranteed response window of 2–4 business hours or the following day.

❖ AREAS OF INTELLECTUAL INTEREST & RESEARCH

Geopolitics & Diplomatic Strategy: Deep research into historical frameworks, Historical Materialism, and the socio-economic drivers that catalyze modern international policy and domestic shifts.

Systemic Theology, Metaphysics & Ethics: Exploring the intersection of ecclesiastical hierarchy and Ontology to inform modern institutional leadership and ethical governance.

Aeronautical Engineering & Precision Mechanics: Studying the complexities of turbine propulsion, Aerodynamics, and the rigorous procedural discipline required for 100% safety and regulatory compliance.

Natural Sciences & Physical Research: Investigating Theoretical Physics and Zoology, with a specific focus on Terrestrial Ethology and the biodiversity of Marine Biology.

Digital Sovereignty & Information Governance: Monitoring the evolution of AI Infrastructure, cryptographic security, and the preservation of sensitive data integrity within global media ecosystems.