



SEMESTER TEST ★ SEMESTER TOETS

MODULE CODE/KODE	ITRW 213	DURATION/DUUR	2h
EXAMINER/EKSAMINATOR	Imelda Smit	MARKS/PUNTE	60
MODERATOR	Prof Roelien Goede	DATE/DATUM	20-04-2015
		TIME/TYD	10:00

MEMORANDUM

Answer all the questions .★ Beantwoord al die vrae.

Question 1 | Vraag 1 [Chapter 1-3, 5 | Hoofstukke 1-3, 5] [15]

(1.1) Discuss and interpret the **Systems Development Process** regarding to your **own project**. Make use of a table.

5

(1.1) Bespreek en interpreteer **die Stelselontwikkelingsproses** ten opsigte van **jou eie projek**. Maak gebruik van 'n tabel.

(1.2) Name and discuss the **building blocks** of Information Systems from the given **perspectives** in the table below.

6

(1.2) Noem en bespreek die **boustene** van Inligtingstelsels uit die gegewe **perspektiewe** in die onderstaande tabel.

Building Blocks	1.	2.	3.
Roles			
Users			
System Designers			
System Builders			

(1.3) Explain what a **Capability Maturity Model** is.

2

(1.3) Verduidelik wat 'n "**Capability Maturity Model**" is.

(1.4) Explain what the **Model-Driven Analysis Approach** is.

2

(1.4) Verduidelik wat die **Modelgedrewe Analise-benadering** is.

Answer (1.1) See p. 30

System Development Process Steps	Problem-Solving Regarding Project
<b>1. System Initiation</b> ½✓	<ul style="list-style-type: none"> <li>Identify the problem (own interpretation) ½✓</li> </ul>
<b>2. System Analysis</b> ½✓	<ul style="list-style-type: none"> <li>Analyze and understand the problem (own interpretation) ½✓</li> <li>Solution Requirements and Expectations (own interpretation) ½✓</li> </ul>
<b>3. System Design</b> ½✓	<ul style="list-style-type: none"> <li>Alternative Solutions, choose best cause (own interpretation) ½✓</li> <li>Design Chosen solution (own interpretation) ½✓</li> </ul>
<b>4. System Implementation</b> ½✓	<ul style="list-style-type: none"> <li>Implement chosen solution (own interpretation) ½✓</li> <li>Evaluate (own interpretation) ½✓</li> </ul>
½✓ - table format	

Mark allocation: See allocated marks (max 5marks)

Answer (1.2) See p. 46 - 58

Building Blocks Roles	1. Knowledge ½✓	2. Process ½✓	3. Communication ½✓
Users	Supply data requirements ½✓	Process requirements and work flows ½✓	Inputs and Outputs of prototype ½✓
System Designers	More concerned with the Database technology ½✓	Processes to automate and software specifications ½✓	Technical design such as interface specifications ½✓
System Builders	Concerned with database management system technology ½✓	Precise computer programming languages ½✓	Construct, install, test and implement user and system-to-system interface ½✓

Mark allocation: See marks allocated (max 6 marks)

Answer (1.3) See p. 69

A standardised framework ½✓ for assessing the maturity level ½✓ of an organisation's information system development and management process and products ½✓ It consists of 5 levels of maturity. ½✓

Mark allocation: See marks allocated

Answer (1.4) See p. 94

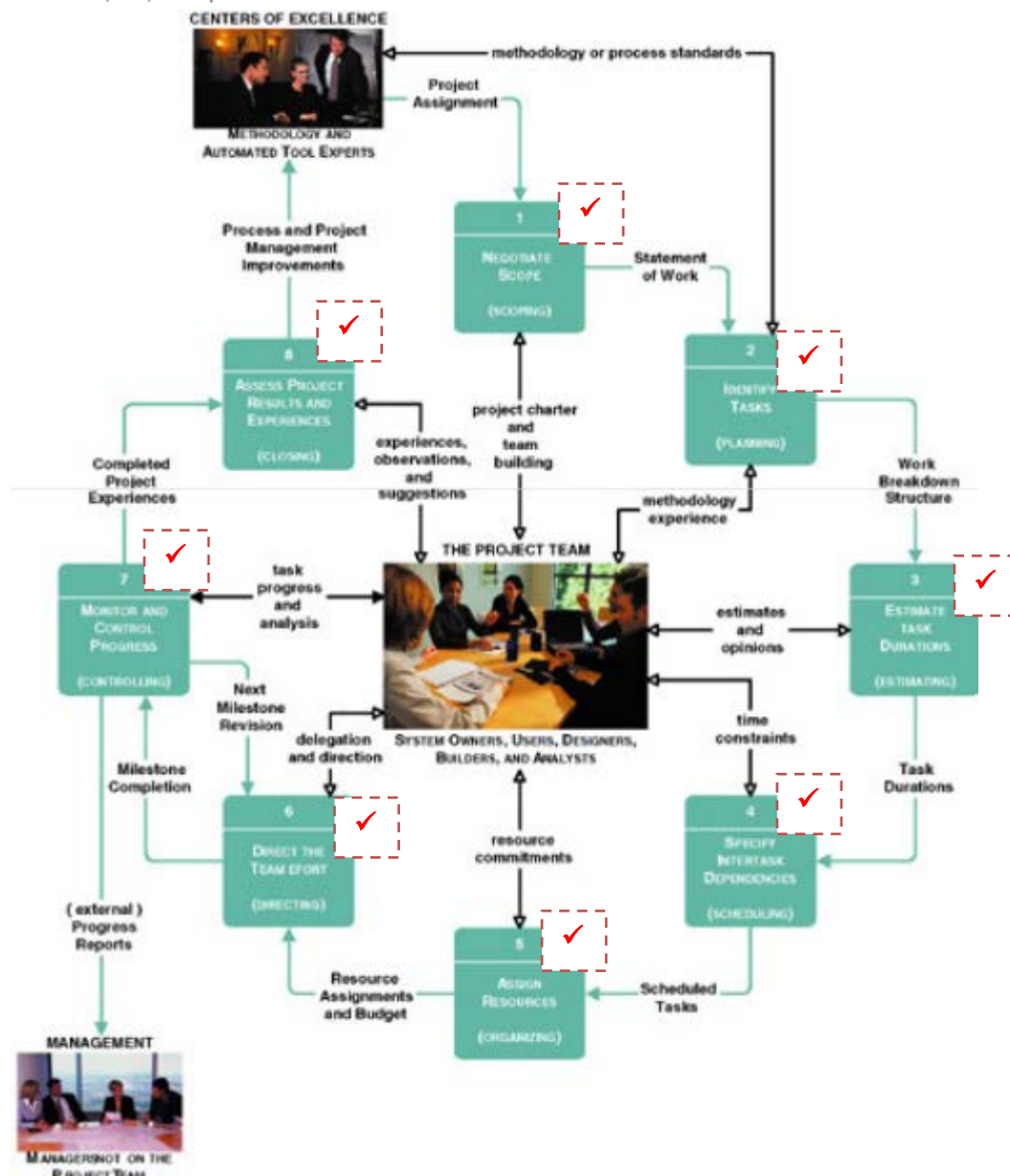
A problem-solving approach that emphasizes on drawing ✓ of pictorial system models to document and validate existing and/or proposed systems. ✓

Mark allocation: See marks allocated

(2.1) Draw the **Project Management Life Cycle** with the appropriate labels.  
 (2.2) All users and managers have expectations regarding the project. Over time these expectations may change. This can lead to two undesirable situations: **Scope Creep** and **Feature Creep**. Explain the difference between the above mentioned undesirable situations.

(2.1) Teken die **Projekbestuur Lewenssiklus** met die gepaste byskrifte.  
 (2.2) Alle gebruikers en bestuurders het verwagtinge met betrekking tot die projek. Na 'n tyd kan die verwagtinge verander. Dit kan lei tot twee ongewenste situasies: "**Scope Creep**" en "**Feature Creep**". Verduidelik die verskil tussen die bogenoemde ongewenste situasies.

Answer (2.1) See p. 129



Mark allocation: See allocated marks (✓ per correct label)

Answer (2.2) See p. 122

Scope Creep – unexpected growth  $\frac{1}{2}$ ✓ of user expectations and business requirements for an information system as the project progresses. Schedule and budget can be affected.  $\frac{1}{2}$ ✓

Feature Creep – uncontrolled addition  $\frac{1}{2}$ ✓ of technical features to a system under development without regard to schedule or budget  $\frac{1}{2}$ ✓

Mark allocation: See allocated marks

### Question 3 | Vraag 3 [Chapter 6|Hoofstuk 6]

[10]

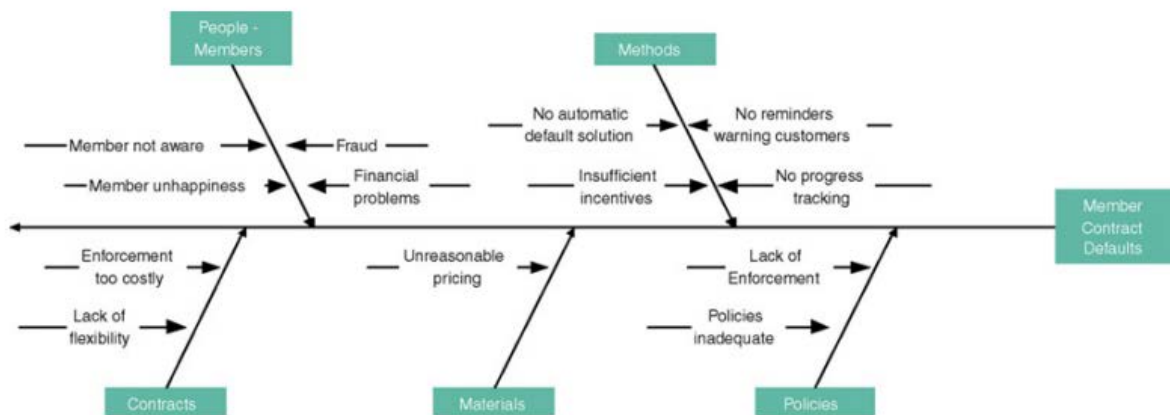
Describe a **problem** that you are currently experiencing at the university and draw a **Fishbone Diagram** representing your problem.

Beskryf n **probleem** wat jy tans by die universiteit ervaar en teken n **Visgraatdiagram** om die probleem voor te stel.

Answer See p. 211

Any problem related to the university ✓✓

**Example:**




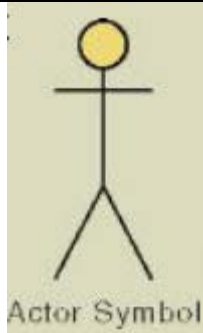
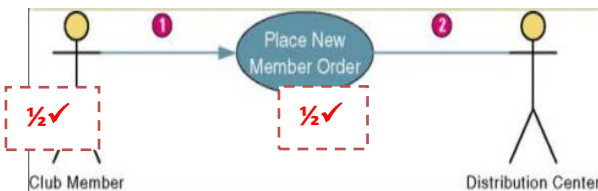
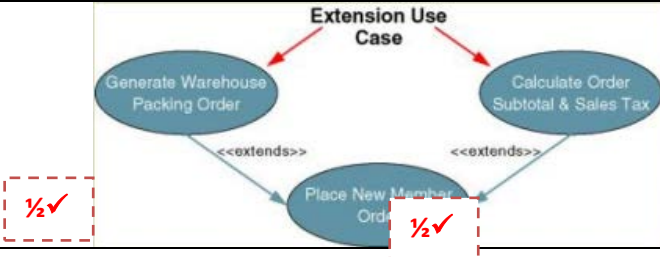
Mark allocation: Bone labels ✓ each (max 4marks)

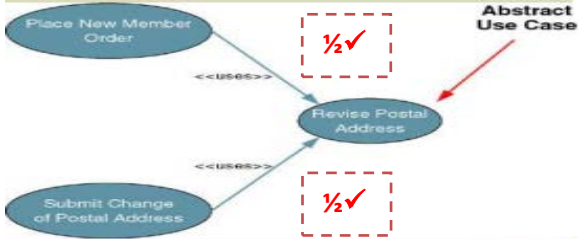
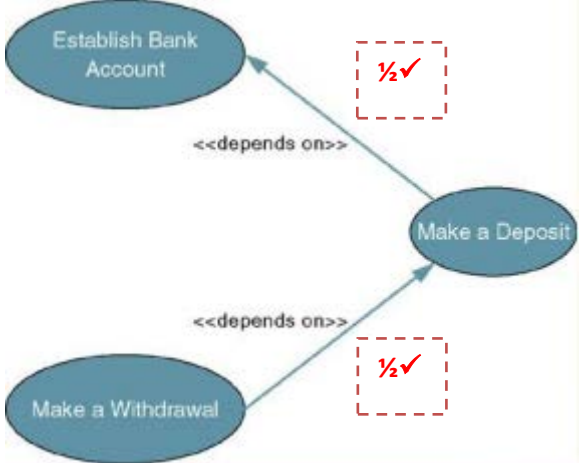
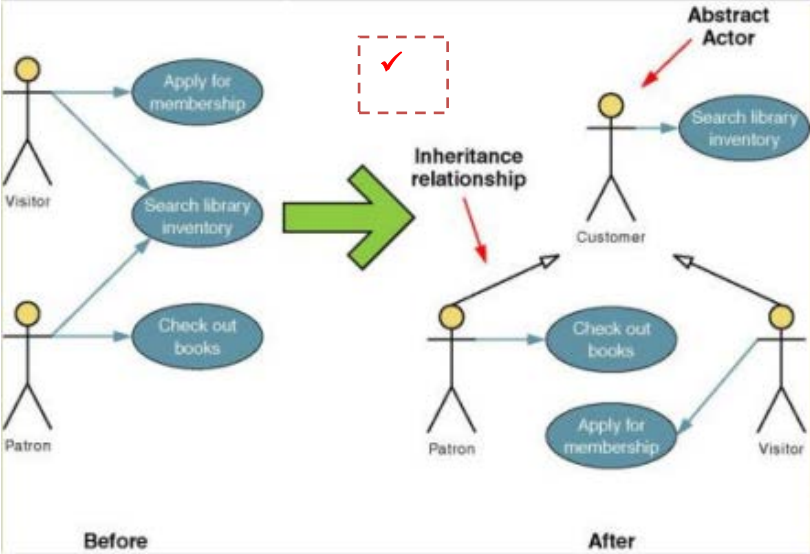
Cause & Effect  $\frac{1}{2}$ ✓ each (max 4marks)

Give the **name**, a **definition** and an **illustration** (make use of examples from your own project) of the different components used in **Use-Case modelling**. Use a table.

Gee die **naam**, 'n **definisie** en 'n **illustrasie** (maak gebruik van voorbeelde uit jou eie projek) van die verskillende komponente wat gebruik word in **Gebruiksgeval modellering**. Gebruik 'n tabel.

Answer See p.246 - 250

Component Name	Component Description	Component Illustration
1. Use-Cases✓	Identifies and describes the system functions✓	 ✓
2. Actors✓	Initiated/triggered by external users✓	 ✓
3. Relationships✓	1. Association – between actor and use case when use case describes an interaction between them✓	
	2. Extends – extends functionality of original use case✓	

	<p>3. Uses – represent a form of “reuse” tool to reduce redundancy ✓</p>	
	<p>4. Depends on – one use case cannot be performed until another use case has been performed ✓</p>	
	<p>5. Inheritance – relation between actors to simplify drawing when an abstract actor inherits role of multiple real actors ✓</p>	

Mark allocation: See allocated marks

Study the following **case study** before you answer the questions:

Bestudeer die volgende gevallestudie voordat jy die vrae beantwoord:

**At the NWU, we need to store data about each student, for instance; name, course enrolled, subjects passed and enrolled. Addresses (with contact numbers) are stored to be able to get hold of a student, send results and to bill a student (although billing is not included in THIS system). The system also keeps track of a student's results to be able to calculate an average at the end of the course. This determines whether a student passed with a distinction. Some subjects weigh more towards the average, some do not count towards the average**

(5.1) List the **steps** to draw a detailed **ERD**.

**2** Lys die **stappe** wat gevolg moet word om 'n gedetailleerde **EVD** te teken.

(5.2) **Apply** the steps to the case study.

**5** **Pas** die stappe op die gevallestudie **toe**.

(5.3) List and explain the **three normal forms** that you studied.

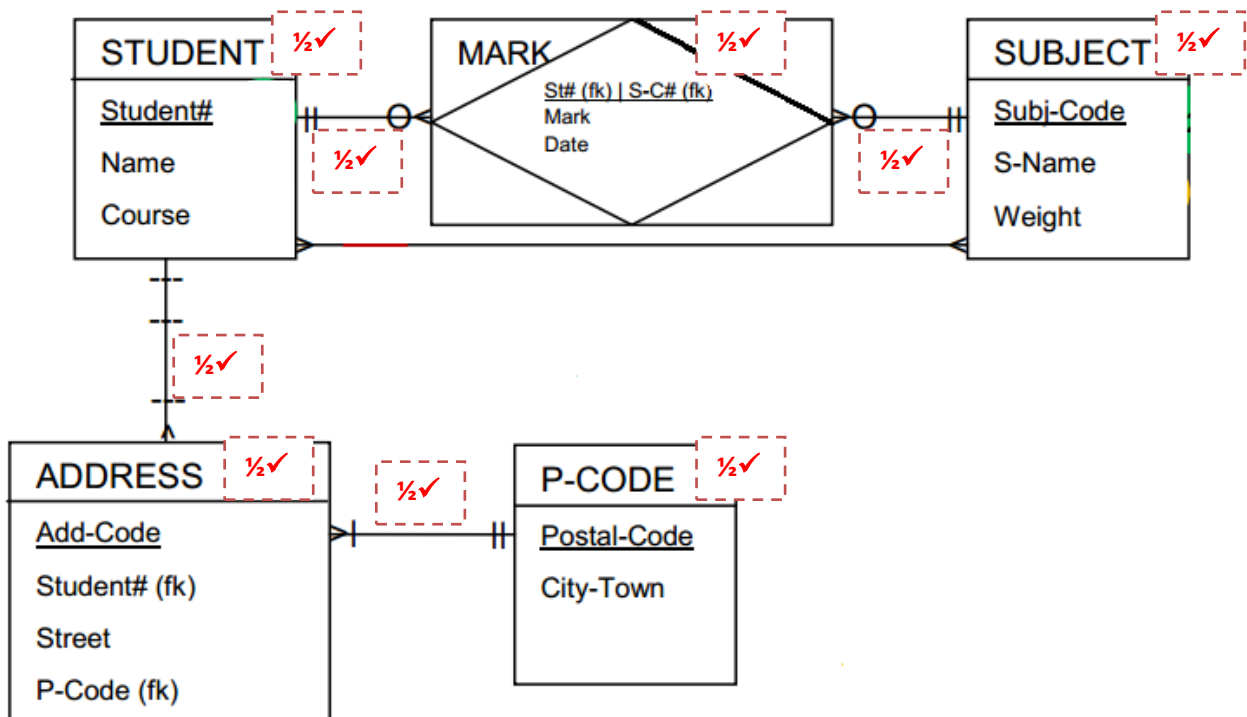
**3** Lys en verduidelik die **drie normaalvormdefinies** wat jy bestudeer het.

Answer(5.1) See p. 288 - 298

1. Context Data Model  $\frac{1}{2}\checkmark$
2. Key Based Data Model  $\frac{1}{2}\checkmark$
3. Fully Attributed Data Model  $\frac{1}{2}\checkmark$
4. Normalized Data Model  $\frac{1}{2}\checkmark$

Mark allocation: See allocated marks

Answer (5.2) See p. 296 - 297



Mark allocation:  $\frac{1}{2}\checkmark$  for each correct entity and relationship  $\frac{1}{2}\checkmark$  overall

Answer (5.3) See p. 299 - 306

1NF – an entity whose attributes have no more than one value for a single instance of that entity ✓

2NF – entity whose non-primary key attributes are dependent on full primary key ✓

3NF – entity whose non-primary key attributes are not dependent on any non-primary key attribute ✓

Mark allocation: See allocated marks