



CAPACITY

Busisiwe Mcaka

Personal Details

Age:

25

Location:

Midrand, Gauteng

Languages:

English, Xhosa, Zulu

Drivers Licence:

No

Online Presence

- Email(Busisiwe.mcaka@icloud.com)
- Facebook (Busisiwe Busie Mcaka)
- Instagram(@Busie_mcaka)
- Tiktok(Busie_mcaka)

Technical Proficiencies

- Hardware Proficiency, Software Knowledge
- Security Fundamentals
- Troubleshooting
- Configurations on Packet tracer

Soft Skills

- Emotional Intelligence
- Team work
- Adaptability
- Problem solving skills

Interests

- Creating innovative projects
- Watching online videos both educational and entertaining

I am an enthusiastic, bubbly and a quite funny individual. I am very observant and talkative. I have obtained Matric in 2017 and a Higher-certificate in 2018. I completed my National Diploma in Information Technology in 2023. I have configuration and troubleshooting skills and basic computer repair skills. I partook a one-month skills program at Siyaya skills institute which was based on health and safety in the workplace, also worked at Home Affairs as a prepper in the digitization program where we revamped and prepared torn documentation from previous years that had valuable information to be scanned and digitalize. Lastly I aspire to be the next great IT tech employee.

Education

- Matric , Strelitzia Highschool
- Higher Certificate NQF5, Nelson Mandela University
- National Diploma NQF 6, Nelson Mandela University

Work Experience

- Skills program at Siyaya Skills Institute (1 month)
- Prepper at Home Affairs Digitization Program (8 months)

Achievements and Key Projects

- Cisco CCNA (CCNAV7:Enterprise Networking, Security, and Automation)
Cisco CCNA (IT Essentials, Routing and switching)

References

- Siyaya skills institute Gqeberha Front Desk: - +27 41 396 3600
- DHA Home Affairs team leader: Lorraine.Kganakga@dha.co.za
- Phetego HR: hrsupport@phetego.net