BUSSINESS GALORE

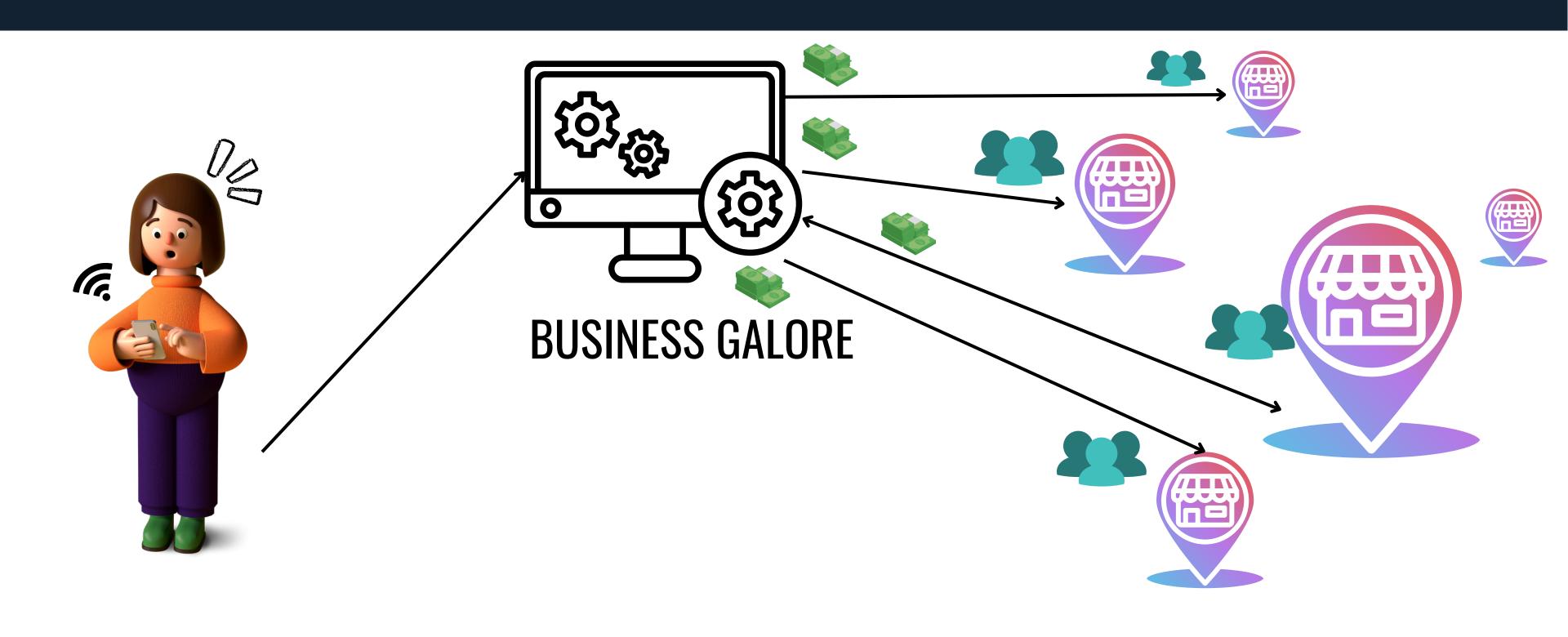
A project of Software-Modeling Foundations

By: Julian David Celis Giraldo and Catalina Ariza Ardila

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BUSINESS MODEL



USER STORIES MANAGER (ADMINISTRATOR)

- AS A MANAGER, I WANT TO BE ABLE TO REGISTER MY SHOP IN THE APPLICATION SO THAT CUSTOMERS CAN LEARN ABOUT MY BUSINESS.
- AS A MANAGER, I WANT TO HAVE A SPACE TO LIST SERVICES, DETAILS, AND THE SERVICE HOURS, SO THAT CUSTOMERS ARE WELL INFORMED ABOUT THESE ASPECTS.
- AS A MANAGER, I WANT TO HAVE A SPACE TO SHOWCASE IN DETAIL THE WORKS OR SERVICES OFFERED IN MY SHOP, SO THAT CUSTOMERS CAN CHECK IF IT'S WHAT THEY ARE LOOKING FOR.
- AS A MANAGER, I WANT TO BE ABLE TO SHOW BASIC INFORMATION ABOUT MY EMPLOYEES ON THE SHOP'S PROFILE, SO THAT CUSTOMERS CAN SEE RELEVANT DETAILS AND CHOOSE WHO THEY WANT TO SCHEDULE WITH.
- AS A USER, I WANT TO REGISTER TO HAVE MY PROFILE IN THE APP AND ADD BASIC PERSONAL INFORMATION.

USER STORIES CUSTOMER

- AS A CUSTOMER, I WANT TO SEARCH FOR SHOPS BY NAME OR CODE FOR CONVENIENCE.
- AS A CUSTOMER, I WANT TO SCHEDULE ONE OR MORE SERVICES TO BE ATTENDED.

• AS A CUSTOMER, I WANT TO HAVE DIFFERENT PAYMENT OPTIONS IN THE APPLICATION FOR CONVENIENCE.

- AS A CUSTOMER, I WANT TO SEE A SUMMARY OF MY APPOINTMENTS, BOTH PAST AND FUTURE, TO KEEP TRACK OF THE SERVICES I'VE TAKEN AND THE ONES I HAVE SCHEDULED.
- AS A CUSTOMER, I WANT TO BE ABLE TO RATE THE SERVICE I RECEIVED AT THE SHOP AFTER MY APPOINTMENT, TO HELP OTHER CUSTOMERS MAKE INFORMED DECISIONS AND PROVIDE FEEDBACK TO THE SHOP.

USER STORIES EMPLOYEE

• AS A SHOP EMPLOYEE, I WANT TO RECEIVE NOTIFICATIONS FROM CUSTOMERS WHO CHOSE MY SERVICE.

• AS A SHOP EMPLOYEE, I WANT MY
PROFESSIONAL INFORMATION AND THE SHOP
WHERE I WORK TO BE VISIBLE IN THE
APPLICATION, SO THAT CUSTOMERS CAN
LEARN ABOUT MY SKILLS AND SELECT THE
SERVICES I OFFER.

• AS A SHOP EMPLOYEE, I WANT TO BE ABLE TO RATE CUSTOMERS AFTER COMPLETING A SERVICE, TO HELP MAINTAIN A HISTORY OF CUSTOMER BEHAVIOR AND IMPROVE SERVICE QUALITY IN THE FUTURE.

APPLICATION PROCESSES AND COMPONENTS

Processes:

Sign in

Log in

Create shop

Shearch shops

Find services

Schedule appointment

Components:

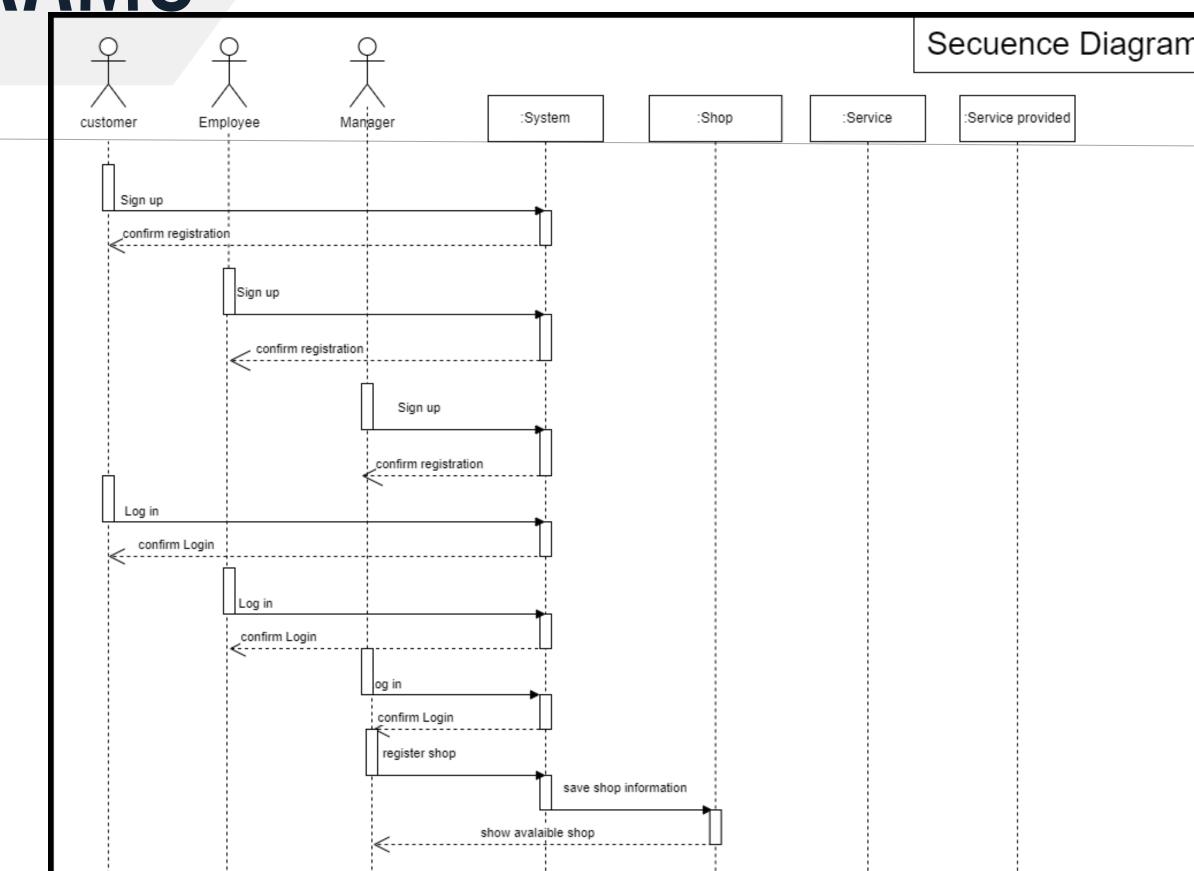
Users:

- Manager (Administrator)
- Employee
- Customer

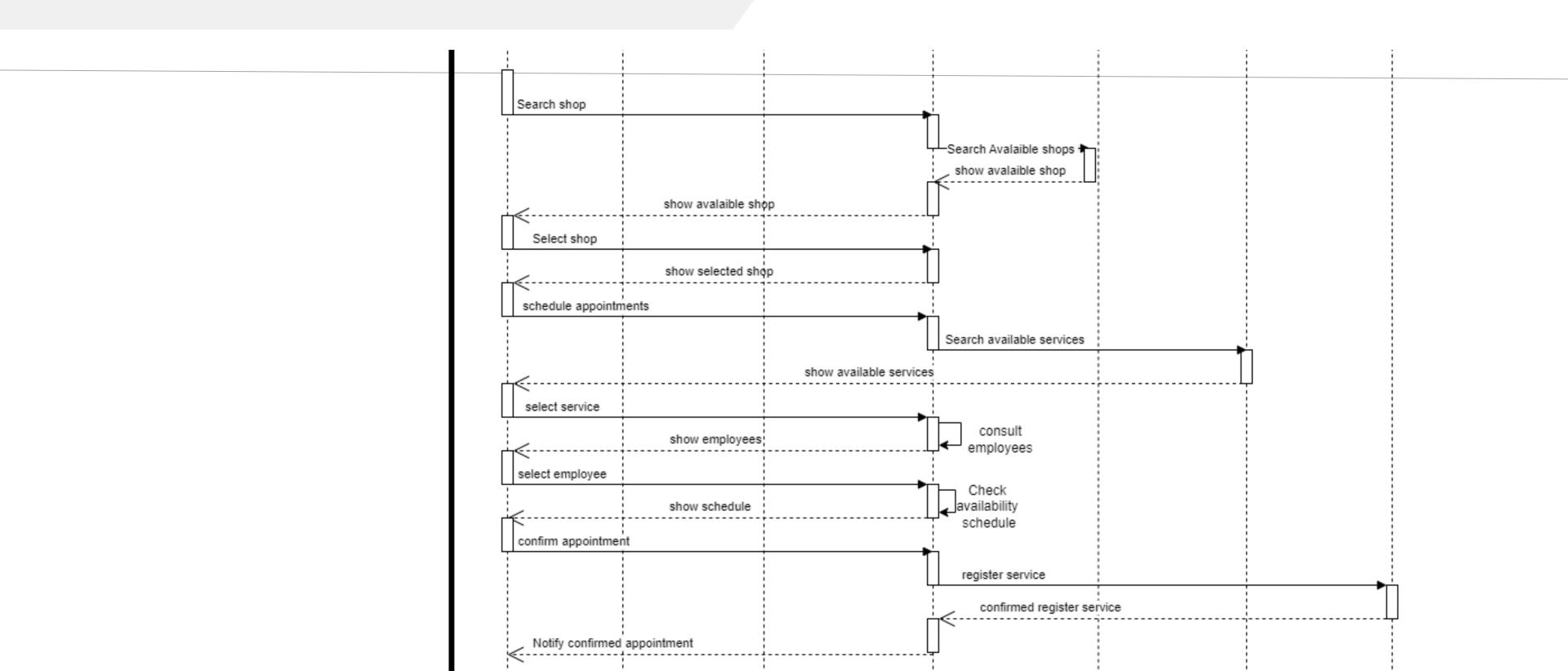
POO: • SOLID

- **Functionalities:** Store Registration and Administration.
 - Service Scheduling.
 - Service Management.
 - Qualifications.
 - Notifications.

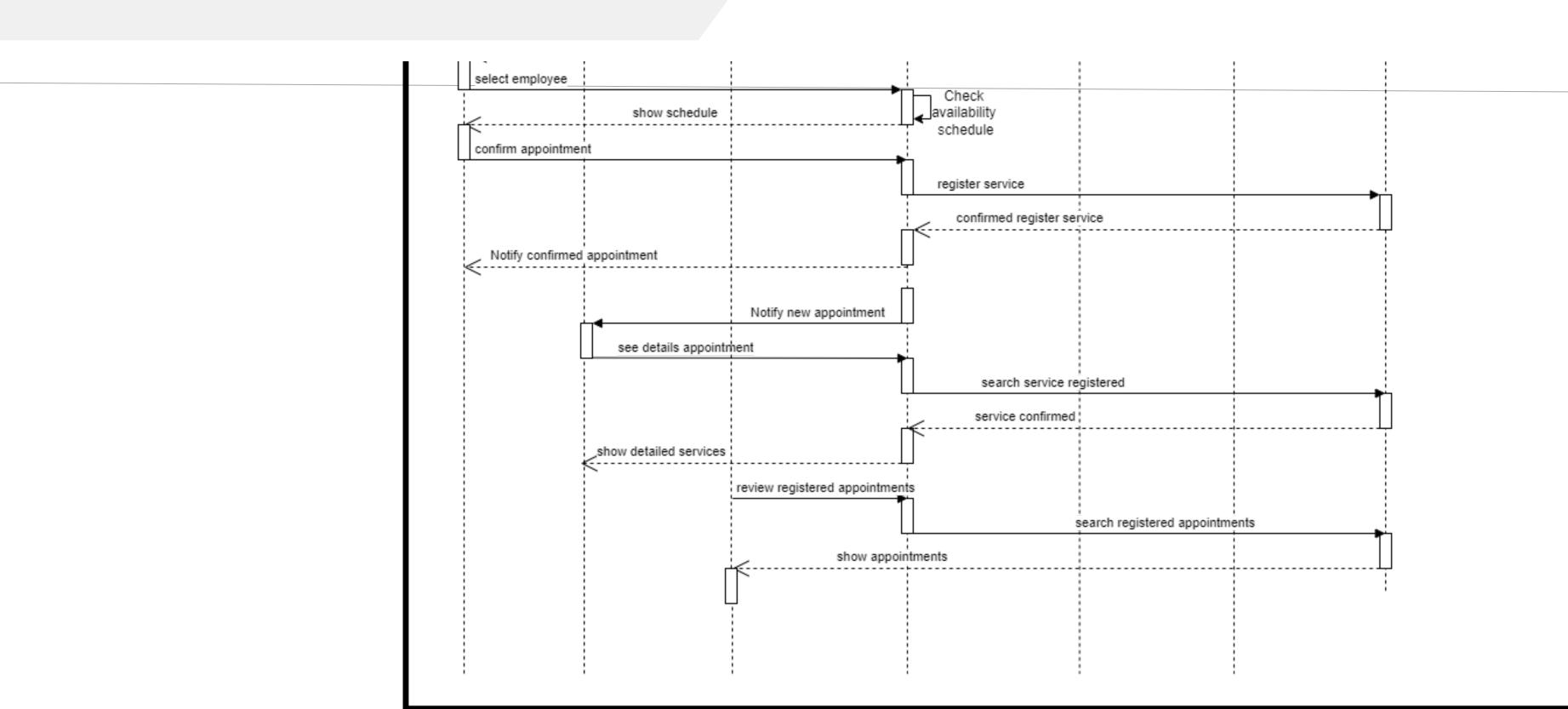
SECUENCY DIAGRAMS



SECUENCY DIAGRAMS



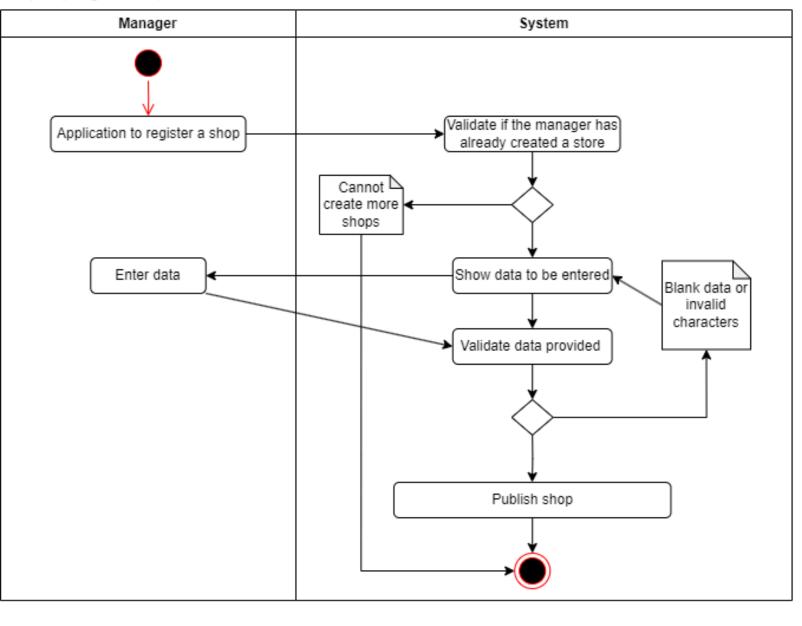
SECUENCY DIAGRAMS



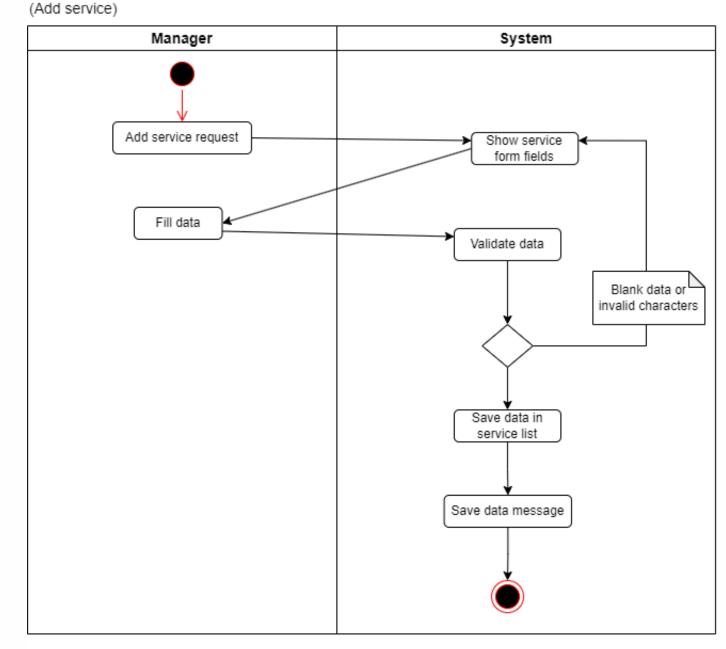
BUSINESS MANAGER

<u>User history: Manager</u>

(Shop registration)



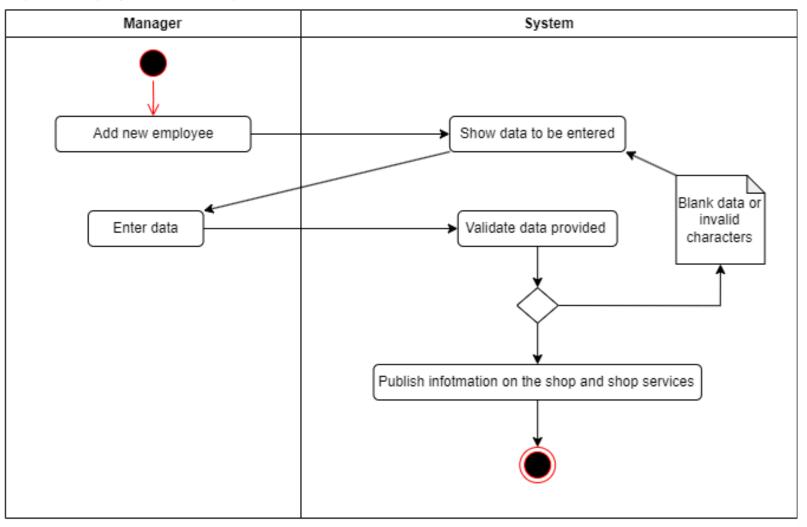
User history: Manager



BUSINESS MANAGER

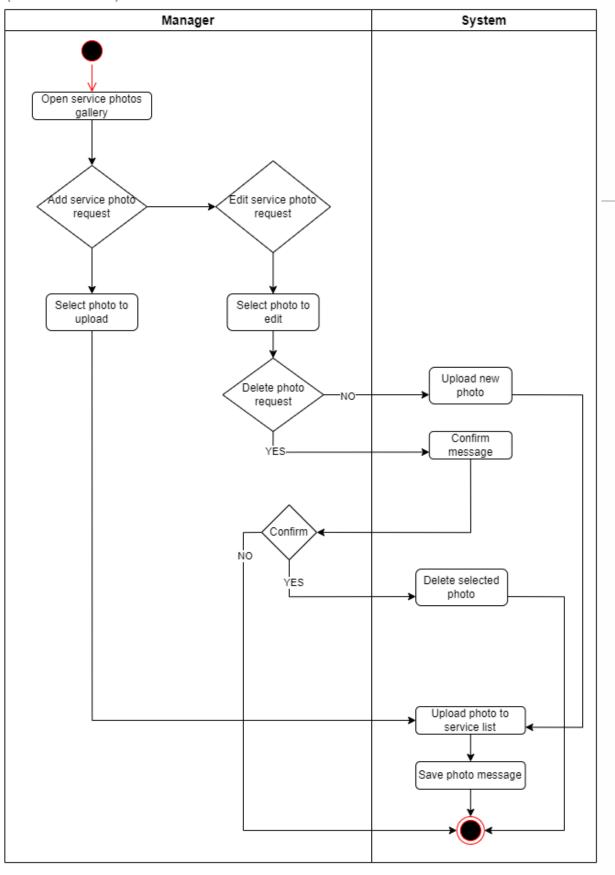
User history: Manager

(Show employee information)



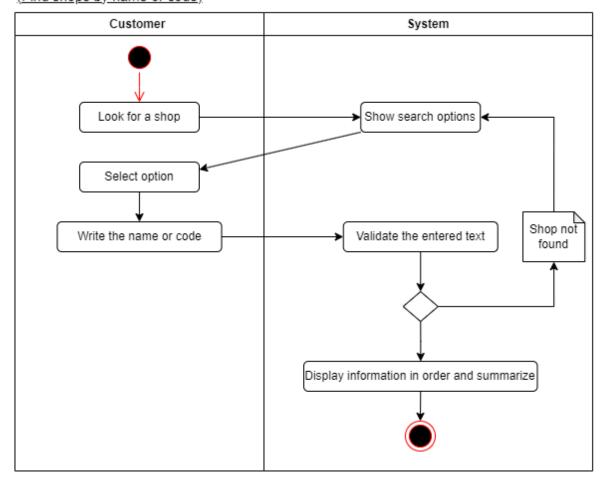
User history: Manager

(Advertise services)

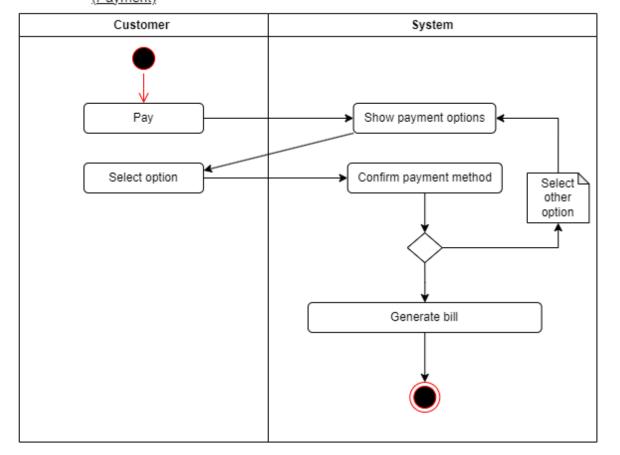


CUSTOMER

<u>User history: Customer</u> (Find shops by name or code)

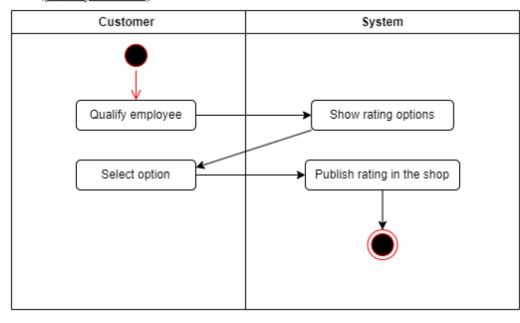


<u>User history: Customer</u> (<u>Payment)</u>



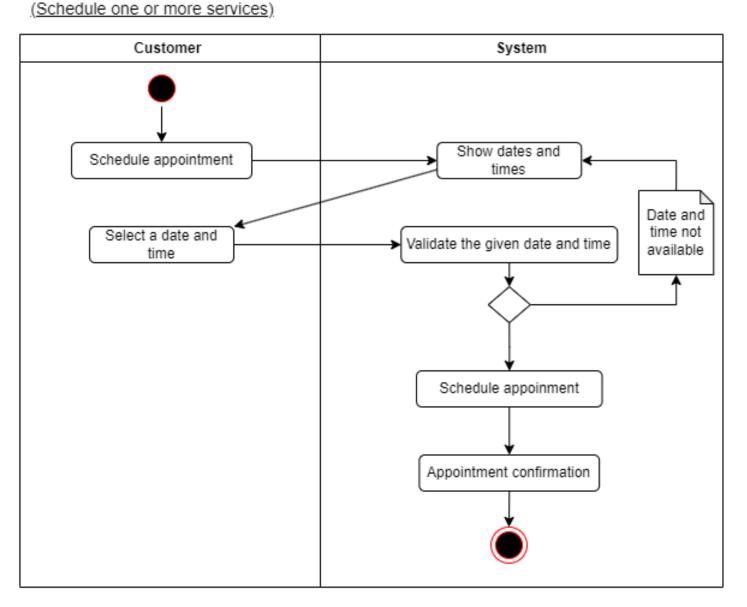
User history: Customer

(Qualify services)



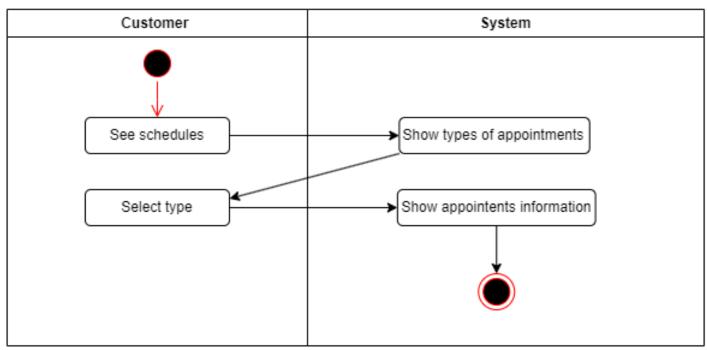
CUSTOMER

User history: Customer



User history: Customer

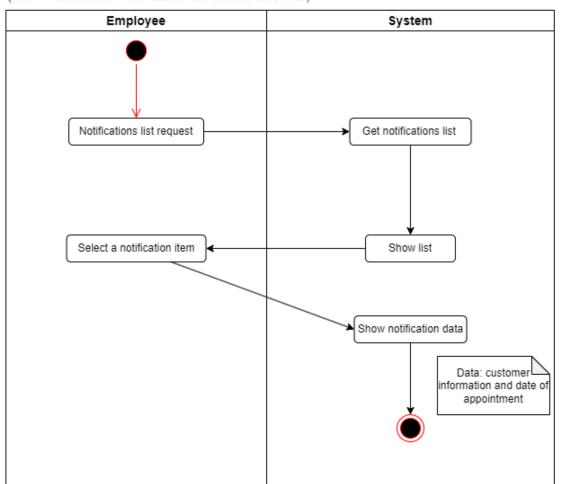
(Appointment history)



EMPLOYEE

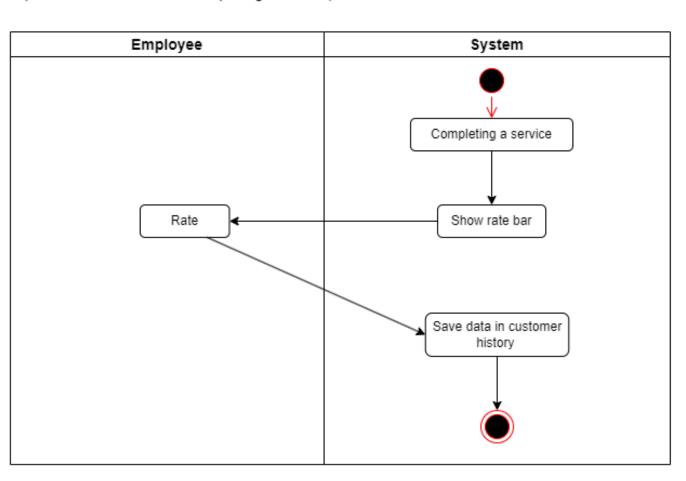
User history: Employe

(Show notifications when customers choose a service)



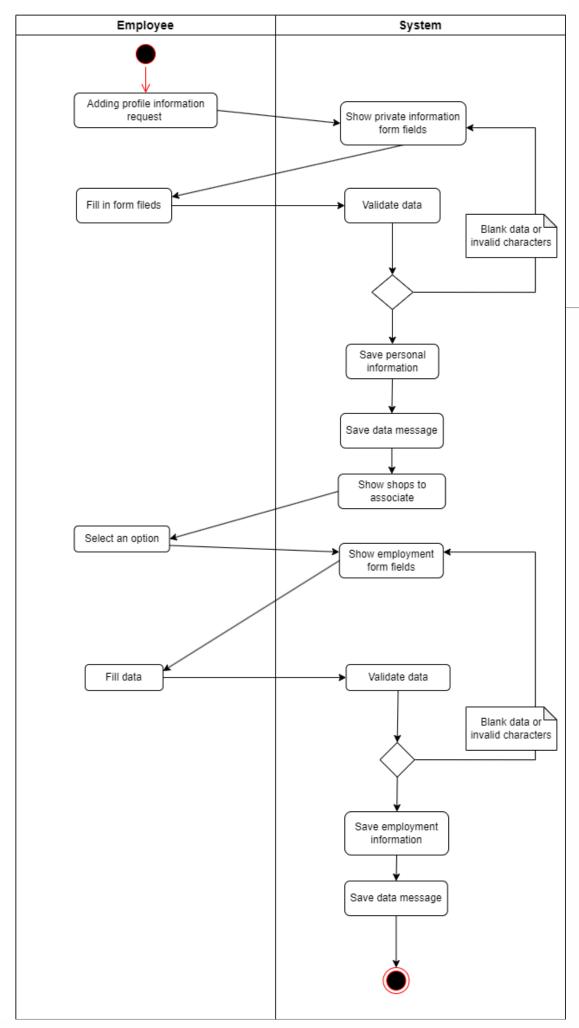
User history: Employee

(Rate the costumer after completing a service)



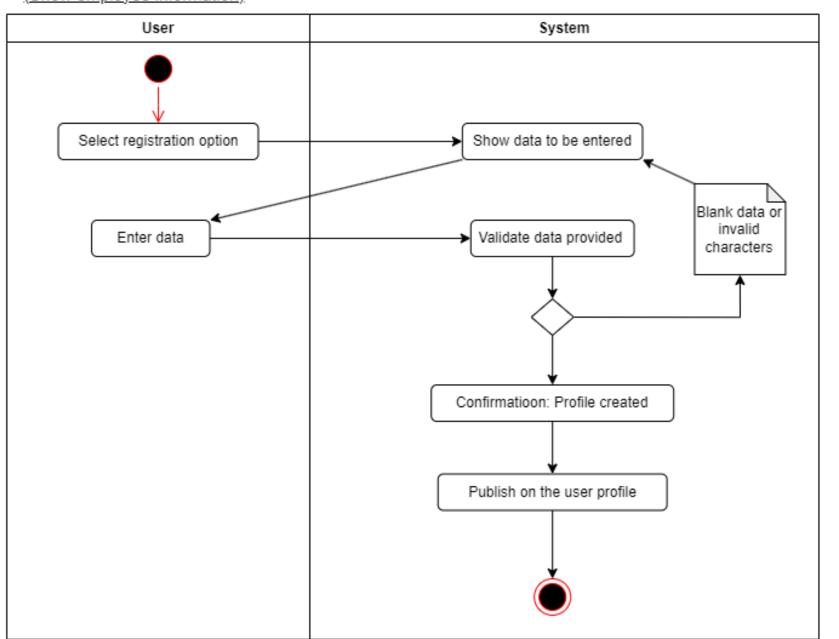
User history: Employee

(Add Employee information and associate to service)



USER

<u>User history: User</u> (Show employee information)

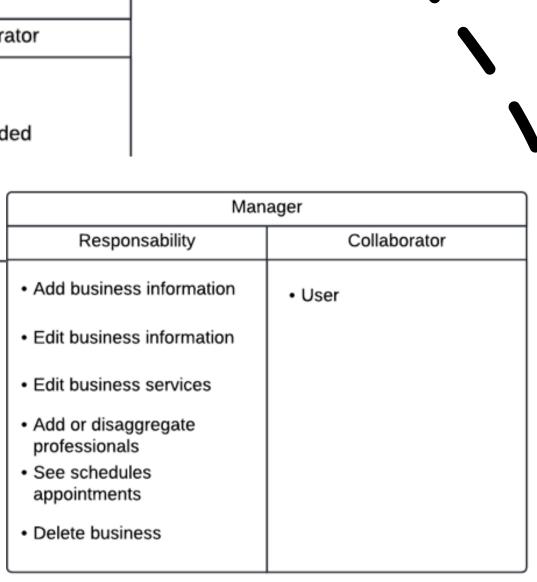


CRC CARDS

Employee		
Responsability	Collaborator	
Add job information	• User	
View appointments with your clients	Service provided	
View customer information		
Add work samples		
View service history		

Customer	
Responsability	Collaborator
Search business	• User
Schedule service	Servicio provided
View service history	

Rate store



CRC CARDS

User		
Responsability	Collaborator	
• Sign Up	Employee	
• Log in	Customer	
• Edit information	• Manager	
Ver calificaciones	• Shop	
Visualizar perfil	Service	
Delete account		

Shop		
Responsability	Collaborator	
 Show Store Information Show employees Show services Generate Accounting Balance Services list 	• Service	
- Services list		

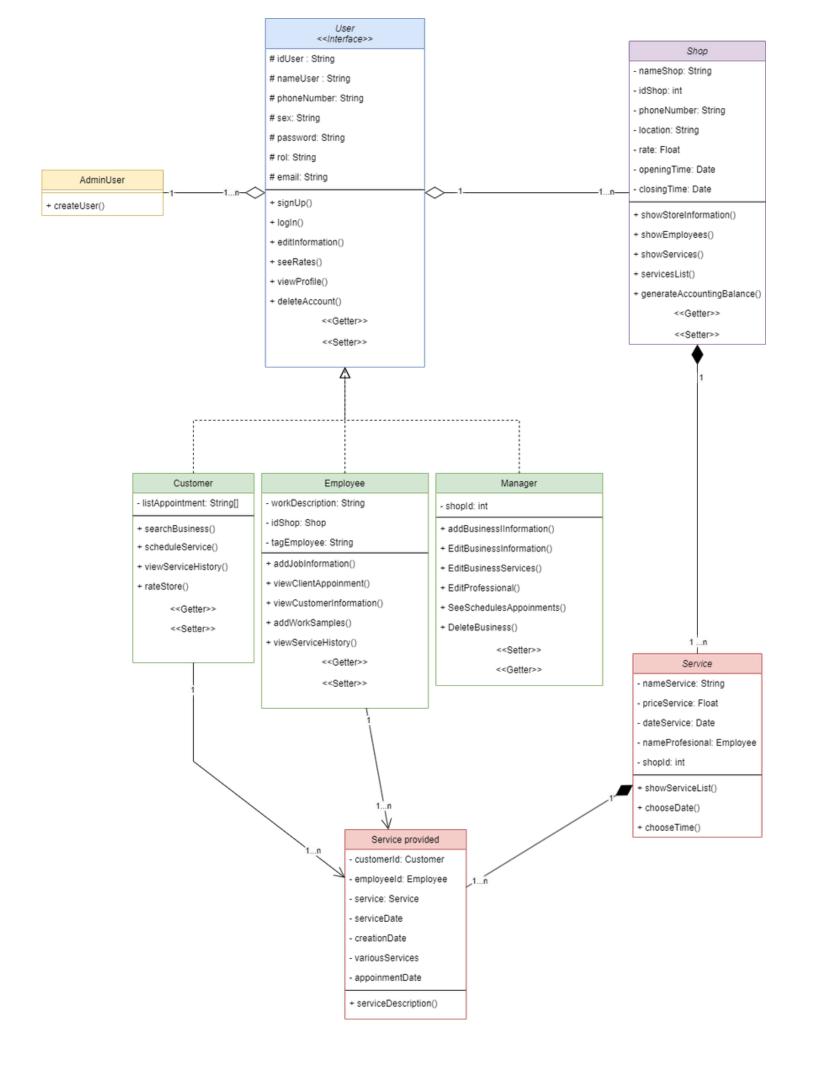
Service		
Responsability	Collaborator	
Show service list	• Shop	
Choose date		
Choose time		

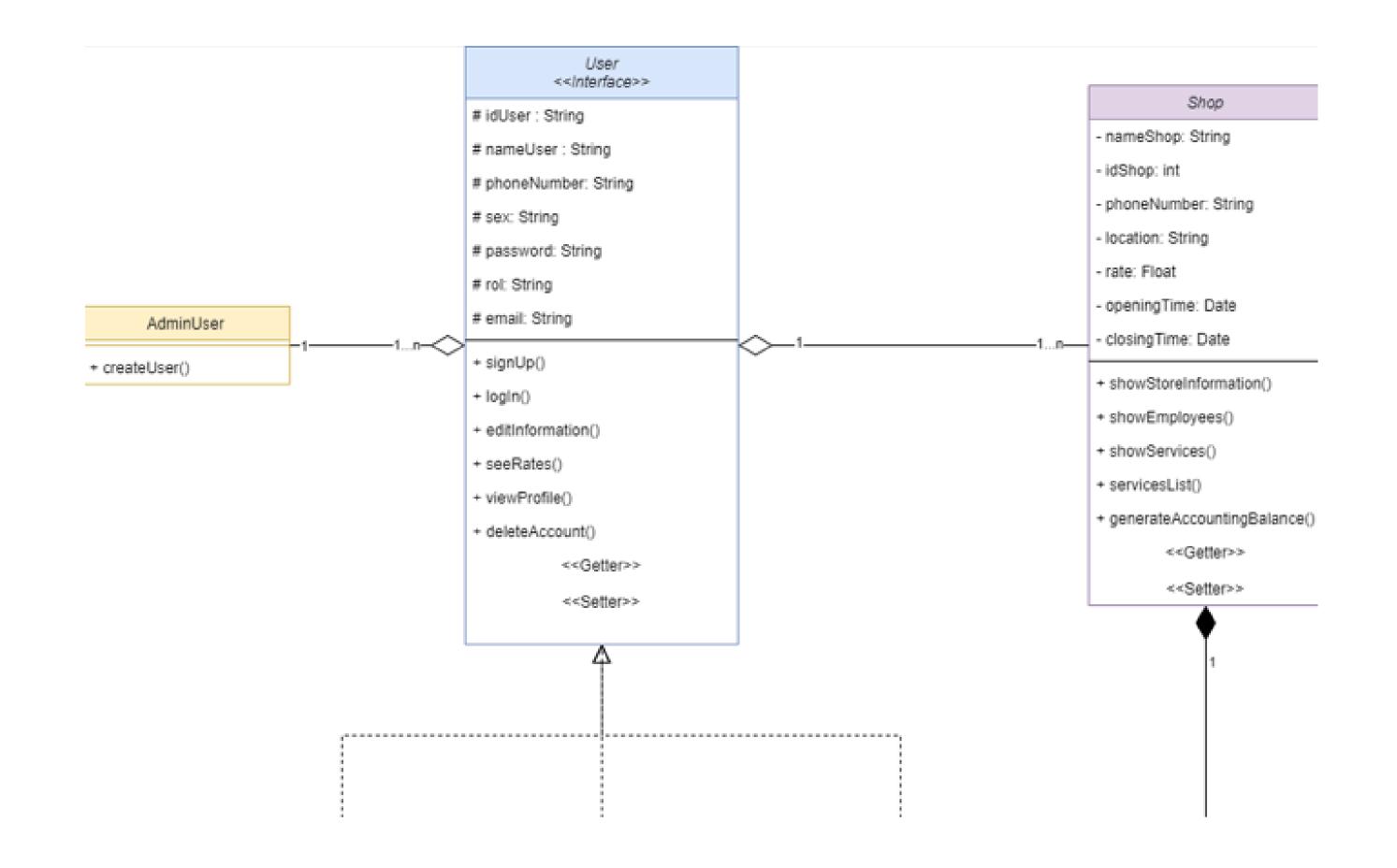
CRC CARDS

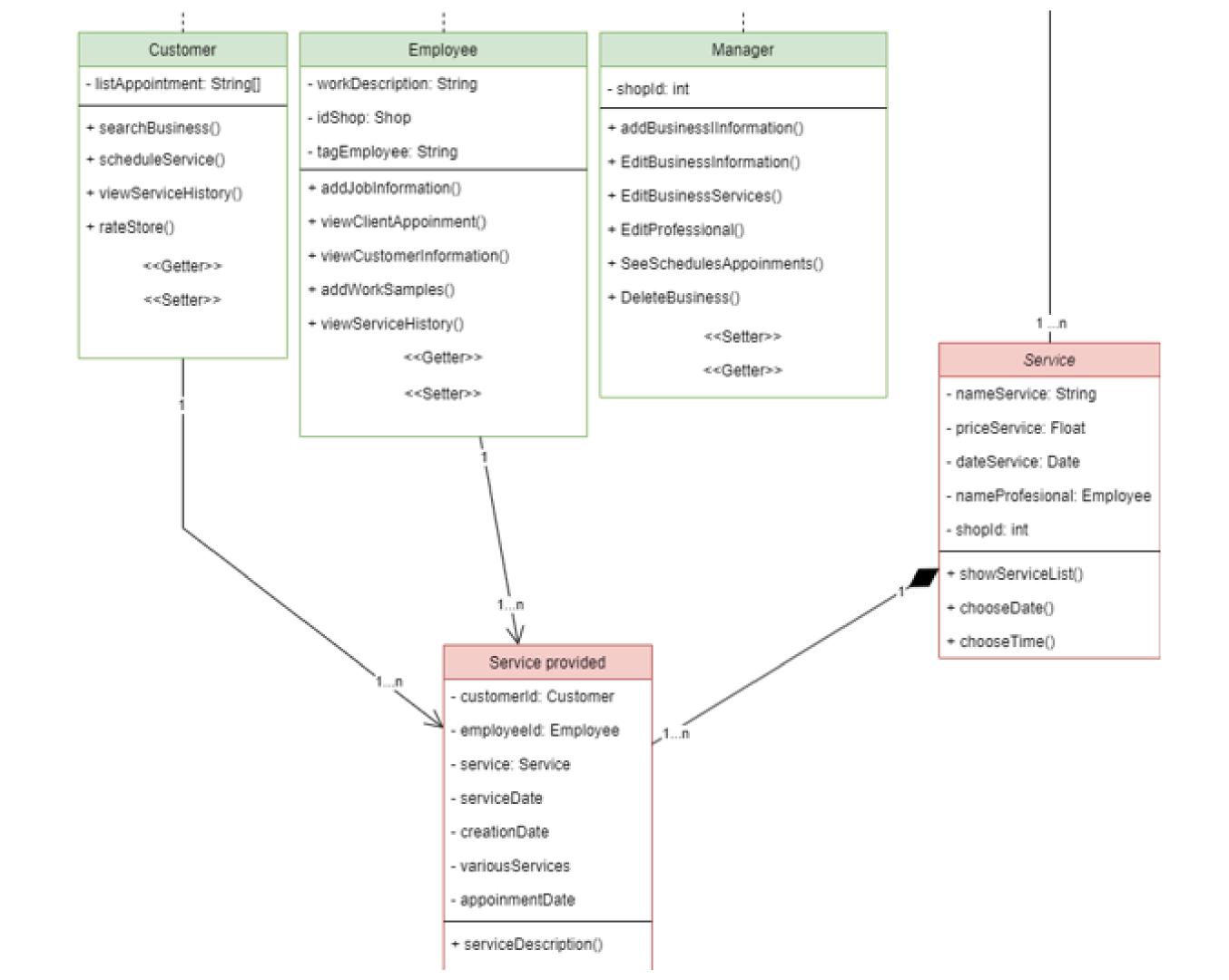
Servicio prestado		
Responsability	Collaborator	
Save services provided Service description	Customer Employee	

AdminUser		
Responsability	Collaborator	
• Create User	• User	

CLASS DIAGRAM







• Thanks for your attention

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