

Matthew Serre

Full Stack Engineer with strong experience creating quality web applications open to full stack engineering opportunities.

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EXPERIENCE

Higher Logic | Application Engineering

Application Engineer

January 2020 - Present

- Provide technical support for enterprise solution offerings
- Educate and provide guidance to internal client support staff regarding application issues
- Monitor solution services and respond to outages as appropriate
- Resolve critical incidents utilizing tools in conjunction with associated error logs
- Support integrations with third party applications as needed
- Act as liaison with other cross-functional groups to ensure accuracy and timeliness of production and non-production activities

Serrendipitous Development | Consulting and Web Development

Owner

2019

- Consulted with organizations on software needs and web design/development services
- Created minimum viable products to demonstrate potential options to clients
- Researched and implemented software solutions that support organizations in fulfilling their missions
- Created websites using platforms such as Odoo and Squarespace to give clients platforms for their businesses and programs

The Treatment and Learning Centers | The Outcomes Service

Admissions and Career Development Specialist

2013 - 2019

- Educated individuals with disabilities and their families about employment and skills development services
- Coordinated admissions process for individuals seeking services
- Provided case management to individuals receiving services and assisted with independent living and vocational skills development
- Assisted with vocational programming that teaches individuals about searching for employment and pursuing post-secondary education options

Jewish Foundation for Group Homes | MOST Program

AREAS OF KNOWLEDGE

Amazon Web Services
Atlassian (Bitbucket, Confluence, Jira)
C#
Datadog
Heroku
HTML
JavaScript
Linux
Postman
React
Ruby
Ruby on Rails
SQL
Windows

EDUCATION AND CERTIFICATIONS

Flatiron School

Certificate in Full Stack Web Development

University of Maryland

Certificate in Professional Studies

Mount Aloysius College

B.A. English

VOLUNTEERING

Team Leader

2011 - 2014

- Supervised a team of direct support professionals and provided guidance and instruction on daily duties
- Acted as primary contact for individuals with disabilities and their families to coordinate services and schedules of daily activities

Kiwanis Children's Fund

2016 - 2018

AmeriCorps

2011 - 2013

ADDITIONAL LINKS

[GitHub](#)

[LinkedIn](#)