Viktor Vidolov

Junior Developer

PERSONAL PROFILE

An aspiring developer, I am proactive and always ready to learn. I enjoy experimenting with new languages or systems and I have a broad understanding of the essentials, giving me the opportunity to adapt quickly to new challenges. My professional experience of 6 years in various roles in tech companies combined with my mathematics background allow me to work with a diverse skill set.

CONTACT DETAILS

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PROFESSIONAL EXPERIENCE

TECHNICAL SUPPORT SERVICE
Bose Corporation - Chatham, Kent
November 2018 - Present
Providing 3rd level support for smart speakers and LAN troubleshooting. Developing internal knowledge base for the service centre using MS SharePoint. Developing automation for day to day tasks with MS Workflow.

MULTI SUPPLIER ORGANISATION COORDINATOR
DXC Technology - Sofia, Bulgaria
September 2016 - September 2018
Organized technical teams and prepared Disaster Recovery Plans for applications and services. Took up additional responsibilities like Change Management, Technical training for our team and SharePoint development.

CONTINUITY PROGRAM MANAGER
Hewlett Packard Enterprise - Sofia, Bulgaria
August 2015 - September 2015
Responsible for keeping the SLA for business continuity arrangement between HPE and E.On. Spoke tight communication with the technical teams associated with the provided infrastructure. Regularly held meetings and prepared monthly reports for both internal and external needs.

TECHNICAL ADVISOR
Freelance - Sofia, Bulgaria
September 2014 - May 2015
Worked as both tech support and a secretary for a paediatrician's office. Kept technology in working order and took office duties. I have had no unsolved technical problems for 9 months and have automated 50% of the previously manual labour.

TEACHER - DIGITAL SOUND RECORDING
Sofia, Bulgaria
September 2012 - September 2014
Taught young perspective students recording and editing skills for digital audio. I was the first alumni to become a teacher at our school studio.
Successfully trained one of my pupils and they are currently working in the largest radio group in Sofia.

TECHNICAL SKILLS

Intermediate C#
Basic C++
HTML/CSS
Basic Python
JIRA
Adobe Photoshop
Adobe Premiere PRO
Adobe AfterEffects

SOFT SKILLS

Perseverance
Resolution seeking
Time Management
Program Management
Continuity Management

LANGUAGES

Bulgarian (Native)
English (Proficient)
Hebrew (Intermediate)

CERTIFICATES

ITIL Foundation
Certificate in
IT Service Management
2016-Present
Certificate number
5883531.20613735

EDUCATION

SOFTWARE ENGINEERING
SoftUni
Remote - Not Graduated
An online university founded by some of my colleagues in from when I studied applied mathematics. I have grown to love the system and I have managed to catch up quickly with my programming skills. It has been a new passion to learn new languages and solidify old ones.

MINI-DEGREE, COMPUTER GAMES AND PROGRAMMING SKILLS
Zenva Academy
2017-2019
Started learning basic Unity and C# usage to get acquainted with game development and design. I have started developing a couple of short games.

APPLIED MATHEMATICS
Sofia University St. Kliment Ohridski
October 2014 - Not Graduated
Studied mathematics because of my passion for game design, but after a while, I learned to love developing and learning new coding languages. I plan on continuing my studies on a part time basis in the future.

ADDITIONAL PROJECTS

KIOSK SYSTEM DEPLOYMENT
2020
Deployed a system with an android application for "Best Cars". The purpose of the project was to create a kiosk system for partnering hotels to ease the access to potential customers. Managed to plan, program and deliver the whole service for 3 days, mostly using a scaling website to translate as an application.

RAINWAY
2020
Translated Rainway to my native language. It is a streaming solution for local private gaming servers. Started my ongoing practice with GitHub.