Bronson Wardle

EXPERIENCE

Varo Bank, Remote/Morrisville, NC— Fraud dispute analyst—Analyst

Feb 2021 - PRESENT

- Investigated customers' bank accounts that fraudulent transactions occurred.
- Analyzed data that was gathered and made an informed decision if fraud occurred on the account.

Varo Bank, Remote/Salt lake city, UT— Customer service dispute agent level 3 — Customer service.

Jan 2020 - Feb 2021

- Spoke with customers with their account issues they had with their transactions and bank account.
- Educated the customers on better ways to take care of their account and improve their account security.

Larry H Miller Used Car Supermarket, Murray, UT — *Internet sales manager* — *Sales/Customer service*.

Aug 2019 - Jan 2020

- Managed all internet leads that came into the store.
- Supported those customers on finding the right car for them.
- Oversaw the internet sales team and trained new employees on how to sell over the internet/phone.

Vivint Solar, Lehi, UT — Design Sales customer support specialist. – Sales/Customer service.

July 2018 - Aug 2019

- Guided customers on how their solar system would work and managed their account.
- Designed the solar system on the roof of the customers house using CAD.

Design Ink., West Jordan, UT — Receiving workforce manager. — Management/Customer service.

June 2017 - July 2018

- Handled all incoming shipments and outgoing shipments of product.
- Organized and provided the work schedule for all receiving employees.

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(801) 577-1047

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SKILLS

Google doc and spreadsheet, Microsoft excel and word..

Interests

Fitness, Photography, Video Games, Traveling.

Education

Copper Hills High School , West Jordan
UT — High School
diploma. June 2016

Soft skills

Interdependent, Communication, Adaptability, Motivating, Dedication, Social skills.

The Little America Hotel. ,**Salt Lake City**, UT —Customer Service Cashier. — *Customer service.*

Sep 2016 - June 2017

• Assisted customers with their orders and provided any service they needed.