

Bronson Wardle

EXPERIENCE

Varo Bank, Remote/Morrisville, NC— *Fraud dispute analyst — Analyst*

Feb 2021 - PRESENT

- Investigated customers' bank accounts that fraudulent transactions occurred.
- Analyzed data that was gathered and made an informed decision if fraud occurred on the account.

Varo Bank, Remote/Salt lake city, UT— *Customer service dispute agent level 3 — Customer service.*

Jan 2020 - Feb 2021

- Spoke with customers with their account issues they had with their transactions and bank account.
- Educated the customers on better ways to take care of their account and improve their account security.

Larry H Miller Used Car Supermarket, Murray, UT — *Internet sales manager — Sales/Customer service.*

Aug 2019 - Jan 2020

- Managed all internet leads that came into the store.
- Supported those customers on finding the right car for them.
- Oversaw the internet sales team and trained new employees on how to sell over the internet/phone.

Vivint Solar, Lehi, UT — *Design Sales customer support specialist. – Sales/Customer service.*

July 2018 - Aug 2019

- Guided customers on how their solar system would work and managed their account.
- Designed the solar system on the roof of the customers house using CAD.

Design Ink. , West Jordan, UT — *Receiving workforce manager. — Management/Customer service.*

June 2017 - July 2018

- Handled all incoming shipments and outgoing shipments of product.
- Organized and provided the work schedule for all receiving employees.

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SKILLS

Google doc and spreadsheet, Microsoft excel and word. JavaScript, HTML, CSS, React.js, MySQL, NoSQL, Express.js, Node.js, MongoDB.

Interests

Fitness, Photography, Video Games, Traveling, Coffee, Tech.

Education

Copper Hills High School , West Jordan UT — *High School diploma. June 2016*

University of North Carolina, Full stack developer bootcamp. 2023

Soft skills

Interdependent, Communication, Adaptability, Motivating, Dedication, Social skills, Problem solver, Critical thinking..