# Brian Latchman

Hands-on and self-driven tech enthusiast with a strong foundation in IT and a growing focus on cloud engineering. Experienced in building and managing a home lab environment using real-world tools like Docker, Proxmox, and virtual networks. Skilled in troubleshooting, system setup, and project-based learning—from building custom Discord bots to configuring media servers and VPNs. Actively developing cloud engineering skills with the goal of supporting scalable, secure systems. Portfolio of home lab projects available at my personal website.

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## EXPERIENCE

### Wallauer Paint, Hardware & Design, Mamaroneck, NY, — *Sales Associate*

January 2023 - September 2024

Provide front-line support to customers and assist in daily store operations.

Retrieved and secured surveillance footage for law enforcement, demonstrating attention to detail and technical initiative.

Assist with troubleshooting store equipment and basic system operations.

Collaborate with team members to ensure smooth and efficient store performance.

### Lenmark Co LLC, New York, NY, — *Handyman Apprentice*

January 2023 - September 2024

Managed building security systems, enhancing skills in system monitoring and troubleshooting.

Coordinated with vendors for technical repairs and installations, developing communication and project management abilities.

Assisted in maintenance tasks, including electrical and HVAC systems, honing diagnostic and problem–solving skills.

Supported daily operations to maintain a secure and functional environment.

### Moore–Defurio Agencies, Valhalla, NY — *Insurance Agent*

June 2022 - August 2022

Provided technical support for clients in navigating online insurance platforms.

Attended training sessions to enhance IT knowledge for better customer service delivery.

Attended continuing education courses and workshops to gain additional insurance industry knowledge

### Dogtopia, New Rochelle, NY — *Handler*

October 2021 - January 2022

Managed digital records of animal health and activities using specialized

## SKILLS

Computer Support and Maintenance

Desktop Environment Management

IT Networking Fundamentals

Software Troubleshooting

System Monitoring and Diagnostics

Microsoft Office Suite & Google Workspace

Basic Hardware Repair and Configuration

Familiarity with Virtualization (e.g., Proxmox, VirtualBox)

## TECHNICAL PROFICIENCY

**Desktop Operating Systems: Windows, macOS, Linux**

**Software: Microsoft Office Suite, Google Workspace**

**Basic Networking: Routers, Switches, and Network Configuration**

**Troubleshooting: Hardware and Software Issues, VoIP Systems**

**Tools: Remote Desktop, System Monitoring, Ticketing Systems**

software.

Ensured a safe digital environment by updating and maintaining the company's data entry systems.

Worked flexible hours; weekends, and holiday shifts.

### CVS Pharmacy, New Rochelle, NY — *Retail Store Associate*
January 2020 - October 2021

Supported store operations by troubleshooting point-of-sale systems and updating software.

Provided technical assistance for in-store registers and equipment.

Provided professional telephone customer service pertaining to orders, promotions, store operations and products.

## EDUCATION/CERTIFICATIONS

### Google Cybersecurity Certificate
Issued: February 9, 2024

### CompTIA Security+ (In Progress)
Expected Completion: October 2024

### Westchester Community College, Valhalla, NY
Major in Business Management 2019-2021

Relevant coursework: Computer Science Basics, IT Fundamentals

### New Rochelle High School, New Rochelle, NY
Diploma Issued: June 2019

## PROJECTS

### Home Lab Setup

### Cybersecurity Tools and Penetration Testing Projects

### Custom Discord Bot Development

### Router Configuration

### Website Development and Coding
(See my personal website: [brianlatchman.com](brianlatchman.com))