

Brian Latchman

I am a motivated IT and Cybersecurity specialist with a go-getter work ethic, eager to showcase my skills and provide top-notch support to any work environment. I take pride in my dedication to continue learning, staying up-to-date with the latest advancements in technology and cybersecurity. This ensures that I consistently implement the best technical practices.

EXPERIENCE

Lenmark Co LLC, New York, NY — Handyman Apprentice

January 2023 - September 2024

Managed building security systems, enhancing skills in system monitoring and troubleshooting.

Coordinated with vendors for technical repairs and installations, developing communication and project management abilities.

Assisted in maintenance tasks, including electrical and HVAC systems, honing diagnostic and problem-solving skills.

Supported daily operations to maintain a secure and functional environment.

Moore-Defurio Agencies, Valhalla, NY — Insurance Agent

June 2022 - August 2022

Provided technical support for clients in navigating online insurance platforms.

Attended training sessions to enhance IT knowledge for better customer service delivery.

Attended continuing education courses and workshops to gain additional insurance industry knowledge

Dogtopia, New Rochelle, NY — Handler

October 2021 - January 2022

Managed digital records of animal health and activities using specialized software.

Ensured a safe digital environment by updating and maintaining the company's data entry systems.

Worked flexible hours; weekends, and holiday shifts.

CVS Pharmacy, New Rochelle, NY — Retail Store Associate

January 2020 - October 2021

Supported store operations by troubleshooting point-of-sale systems and updating software.

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SKILLS

Computer Support and Maintenance

Desktop Environment Management

Telecommunications and Voicemail Systems

IT Networking Fundamentals

Software Troubleshooting

Microsoft Office Suite & Google Workspace

TECHNICAL PROFICIENCY

Desktop Operating Systems:
Windows, macOS, Linux

Software: Microsoft Office Suite,
Google Workspace

Basic Networking: Routers,
Switches, and Network
Configuration

Troubleshooting: Hardware and
Software Issues, VoIP Systems

Tools: Remote Desktop, System
Monitoring, Ticketing Systems

Provided technical assistance for in-store registers and equipment.

Provided professional telephone customer service pertaining to orders, promotions, store operations and products.

EDUCATION/CERTIFICATIONS

Google Cybersecurity Certificate

Issued: February 9, 2024

CompTIA Security+ (In Progress)

Expected Completion: October 2024

Westchester Community College, Valhalla, NY

Major in Business Management 2019-2021

Relevant coursework: Computer Science Basics, IT Fundamentals

New Rochelle High School, New Rochelle, NY

Diploma Issued: June 2019

PROJECTS

Home Lab Setup

Cybersecurity Tools and Penetration Testing Projects

Custom Discord Bot Development

Router Configuration

Website Development and Coding

(See my personal website: brianlatchman.com)