Knox Release Highlights

January & February 2021

Highlights

1. [KM] Samsung Knox Manage v21.2 was released on 25th February 2021; Knox
2. [KCAP] Knox Capture v1.0.1 was released on 25th February 2021;
3. [KSP] Knox Service Plugin R20 was released on 25th January 2021;
4. [KCS] Knox Cloud Services v1.38 planned in March 2021;
5. [KM] Knox Managed was certified as Android Enterprise Recommended. Details available [here](#).
6. [AER] Chosen Samsung devices were certified as Android Enterprise Recommended. Details available [here](#).

Product Updates

Knox Product	Version	Description	Release Date
Knox Manage	21.1	**KME Integration** ▪ Customer can configure both KME and KM in a Knox Manage console **Android 11 provisioning improvements** ▪ Knox Support on Work Profile on company-owned device **Support Web app distribution through MGP** **Alert enhancement** ▪ Selected alerts can be sent to IT admins by email **SSO for Sub Admin** ▪ KM Super-admin will be able to invite Sub-admin like KCS products [Full Release notes 21.1](#)	7th Jan 2021
	21.2	**Android Enterprise enhancements** ▪ Unified password policy ▪ Improvements for Work Profile on company owned device ▪ Wi-Fi setting > MSCHAPV2 authentication type **Cloud-based Azure AD support for user sync** **KME Integration Improvement** **iOS Improvements** ▪ Support Force iOS Update ▪ Device Location History Improvements **Geo-fencing Event Notification** [Full Release Notes 21.2](#)	25th Feb 2021

Knox Capture	v1.0.1	- Support for Android 11 OS - Solving German umlauts issue about DataMatrix - Support for DataMatrix encoded in ISO-8859-1	25th Feb 2021* *depending on the region and device model
	v1.1	Support for XCover 5	March 2021
Knox Mobile Enrollment	1.38	EE/JDM device model recognition by model DB (For easy license creation)	March 2021
Knox Configure	1.38	- Cover release button fix - Trail and commercial license will work for EE devices - Upcoming KCS 1.38 release updates: - Battery optimization management for wearable KC - Touch sensitivity management improvements - App configuration push & management improvements - Disable USB connection popup	March 2021
Knox Platform for Enterprise	3.7	- Work profile on company-owned devices - Separated apps - Lock screen enhancements - Deep Settings customization - Bug fixes and feature enhancements	1st Dec 2020
Knox Service Plugin	R20	- HW Key remapping - Launch app/activity and send intent - Display - set the touch sensitivity of device - Keyboard control - set default keyboard for application - Power Management - enable / disable concentrate mode - Advance Access Control - Lock Profile with Face authentication - Device Connectivity - Enable SIM Lock 1/2 - Smart Switch Control - Enable / Disable smart switch	25th Jan 2021
Knox E-FOTA One	1.37.1	EFOTA One and MS Intune limitation for group sync (Current limitation for MS Intune is 999 groups)	29th Jan 2021
Knox Unified Service Portal (USP)	1.38	- Knox E-FOTA, SC+ integration - KM soft integration (consolidated onboarding)	March 2021
Knox MSP Portal	1.38	- Knox E-FOTA One integration - Roles and Permissions of MSP Admin - Allow MSP to change customer email address	March 2021
samsungknox.com	N/A	Setting up Microsoft's Azure Active Directory (Azure AD) integration with Samsung Knox services account, for KC and KME users is now possible. For more information please check webpage	-

| Enterprise Edition | N/A | ▪ EE Legacy license (Knox Configure EE & Knox E-FOTA on MDM EE) will no longer be provided from Aug 1, 2021
▪ Customers officially informed on Jan 28, 2021 through samsungknox.com blog and by an e-mail registered for EE legacy license generation
▪ Samsung Knox Portal Customers can generate EE Legacy License in samsungknox.com until Jul 31, 2021 | - |
| E-FOTA on MDM | ALL | **End of Sales & Service Notice**
▪ End of Sale - 31st Jan 2021
▪ End of Service - 31st July 2022 | 31st Jan 2021 & 31st July 2022 |

Notable Articles & Videos

[Android] On the launch of Android Enterprise Essentials
Ever since the first smartphones and tablets began to penetrate the enterprise, bringing enhancements in productivity by freeing users from the shackles of desktop-focused computing, it has been necessary for IT departments…
https://www.samsungknox.com/en/blog/on-the-launch-of-android-enterprise-essentials

[Galaxy S21] Introducing the Galaxy S21: Supporting today's hybrid workplace
The past year has been full of challenges that have tested our adaptability, resilience, and resourcefulness as a society and a workforce. While we remain optimistic that work and life will stabilize in the coming months, one thing is certain — we won't be going back to business as usual….
https://www.samsungknox.com/en/blog/introducing-the-galaxy-s21-supporting-todays-hybrid-workplace

[MSP] Knox: Getting started with the Knox MSP program
This video will walk you through setting up the Knox Managed Service Provider program. You'll learn how to get access to it, and how to add and manage customers and administrators…
https://www.youtube.com/watch?v=cKUe2wZmQNg

[ETS] Knox: Enterprise Technical Support Customer Portal
Samsung Enterprise Technical Support is our dedicated technical support for IT admins. This video walks you through Samsung Technical Support Customer Portal. Learn how to use the ETS dashboard and how to raise support cases following best practices to get faster resolution…
https://www.youtube.com/watch?v=BGLR0rsOWNo

[KCAP] Getting started with Knox Capture: Admin | Samsung - YouTube
See how Knox Capture lets users quickly capture and input data at the press of a button. This video walks you through the simple steps on how to configure Knox Capture for your business app…
https://www.youtube.com/watch?v=DH4Mcfd3_1A