

Samsung Knox Manage 20.6

&

Knox Platform for Enterprise

July 2020

Samsung R&D Centre UK
(SRUK)

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2. Pre-requisites for Knox Platform for Enterprise
3. Configure Android Enterprise
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 - Company-owned Device
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 - Dedicated Device
5. Managed Google Play [MGP] Configuration
6. AppConfig in Samsung Knox Manage
7. Configure Knox Platform for Enterprise : Standard Edition
8. Configure Knox Platform for Enterprise : Premium Edition
9. Configure Knox Service Plugin [KSP]

Contacts:

sruk.rtam@samsung.com

Knowledge Base:

<https://support.samsungknox.com/hc/en-us/categories/115001950368>

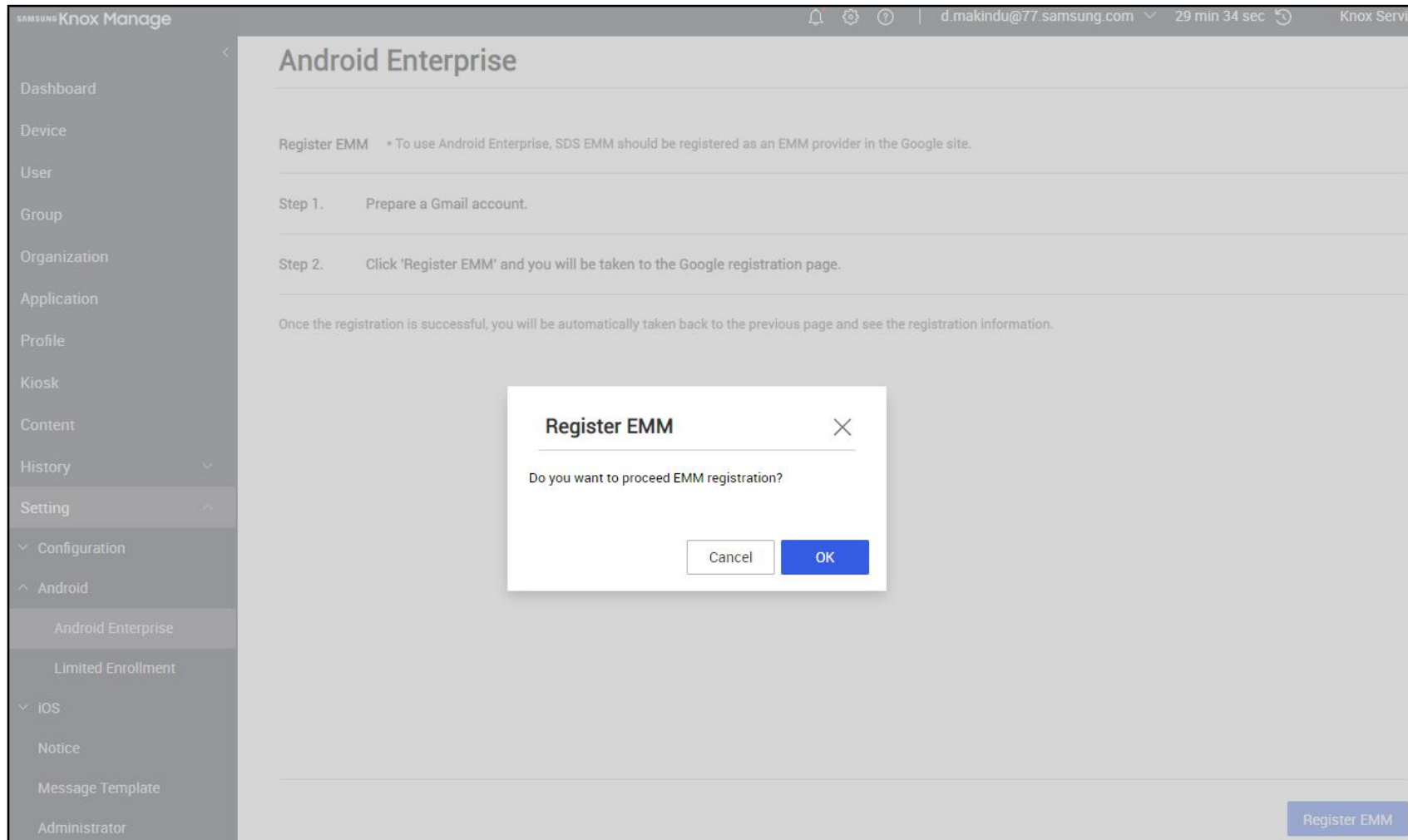
Trial Access:

<https://www.samsungknox.com/en/solutions/it-solutions/knox-manage>

1. Obtain access to Samsung Knox Manage console
2. A Gmail account for the Android Enterprise Binding
3. Consider what enrollment method to use:
 - Knox Mobile Enrollment (KME)
 - QR Code enrollment
 - Token (afw#KnoxManage)
 - Manual (Applicable to BYOD only)

Configure Android Enterprise

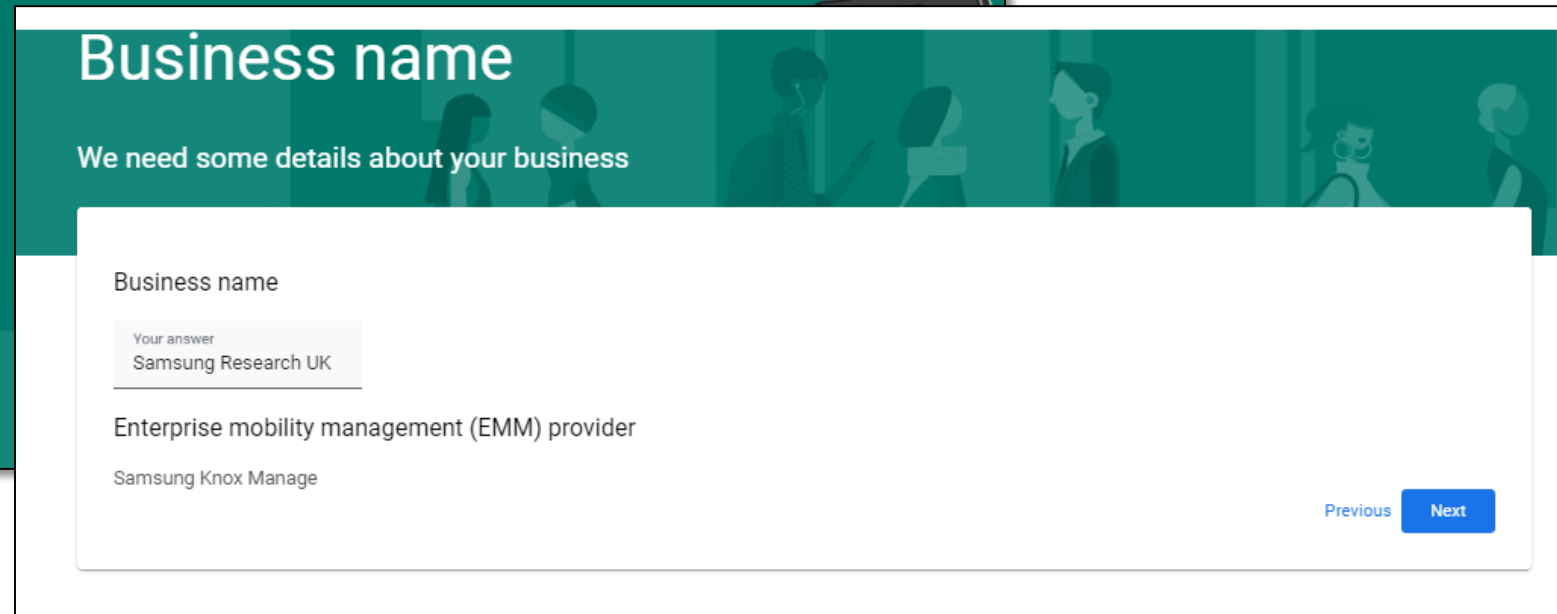
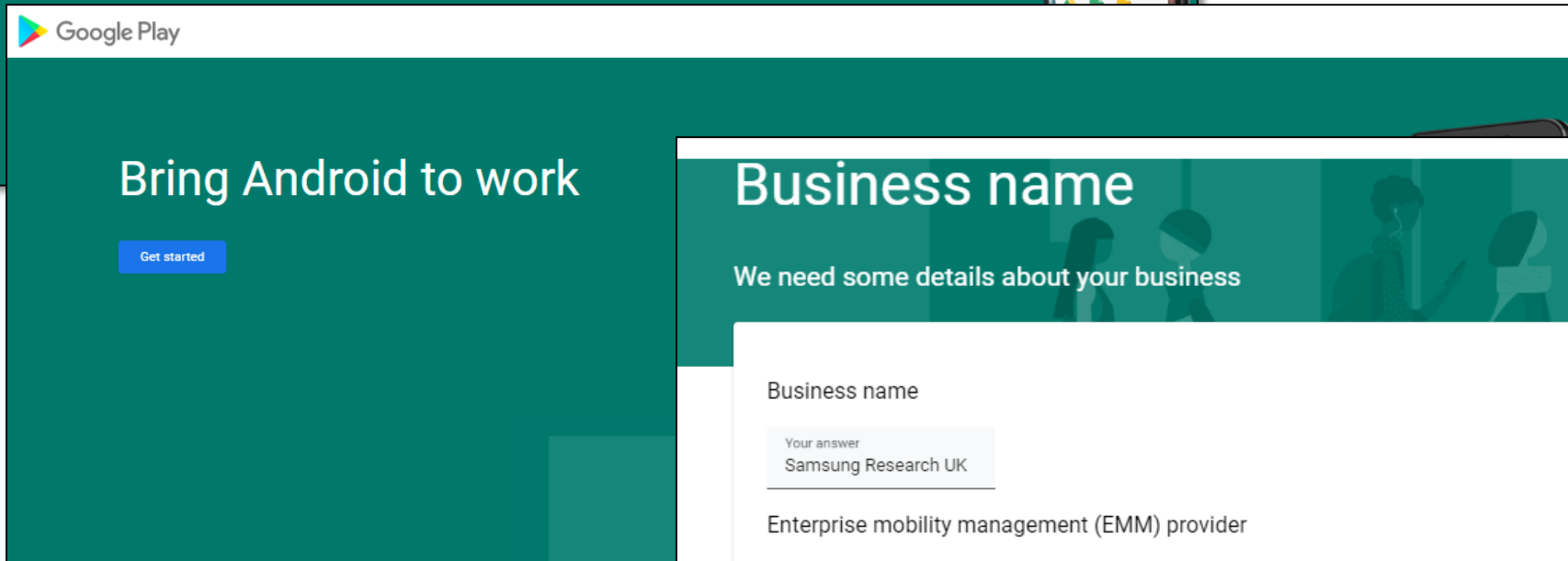
- Log into Knox Manage Console. Navigate to: **Setting -> Android -> Android Enterprise**
- Select **Register EMM** button and Yes when prompted for Register EMM



Configure Android Enterprise

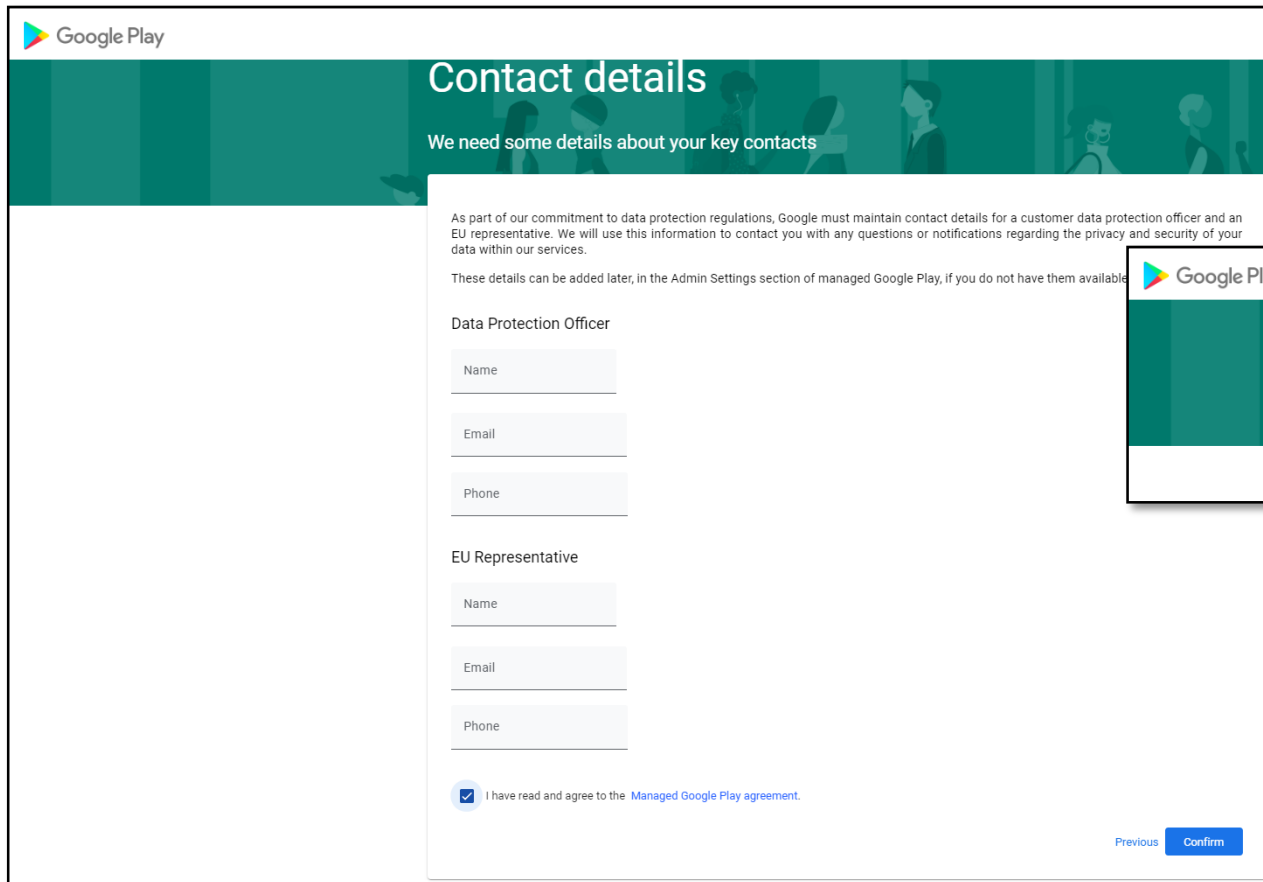
Configure Android Enterprise

- You will then get redirected to a Google Play screen. Click **SIGN IN** to sign with a Gmail Account
- Fill out your Business name and Select **Next** to allow Samsung Knox Manage to be your EMM provider.

A screenshot of the 'Business name' form. The title 'Business name' is at the top, followed by the subtitle 'We need some details about your business'. The form contains two input fields: 'Business name' with the text 'Your answer' and 'Samsung Research UK', and 'Enterprise mobility management (EMM) provider' with the text 'Samsung Knox Manage'. At the bottom right, there are 'Previous' and 'Next' buttons.

Configure Android Enterprise

- Fill out the Contact details page, tick the Managed Google Play agreement page and then select Confirm. These text fields are not mandatory, so you can alternatively leave them blank and just tick the Managed Google Play agreement and then select **Confirm**.
- Click **Complete Registration** to complete the Android Enterprise configuration and return to Samsung Knox Manage Console.



Google Play

Contact details

We need some details about your key contacts

As part of our commitment to data protection regulations, Google must maintain contact details for a customer data protection officer and an EU representative. We will use this information to contact you with any questions or notifications regarding the privacy and security of your data within our services.

These details can be added later, in the Admin Settings section of managed Google Play, if you do not have them available

Data Protection Officer

Name

Email

Phone

EU Representative

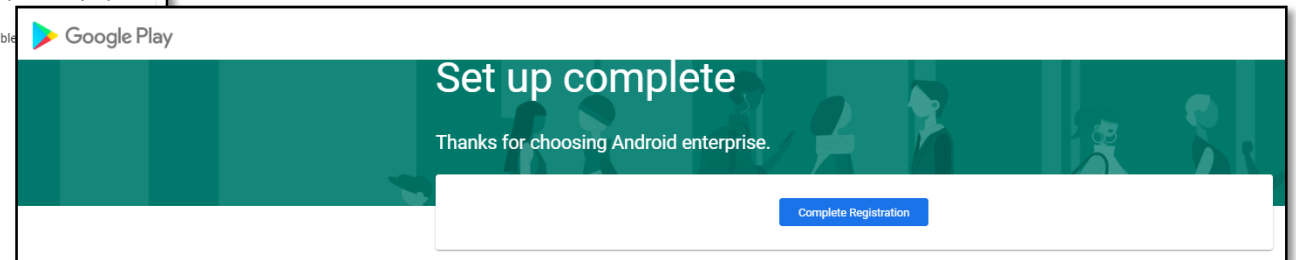
Name

Email

Phone

☒ I have read and agree to the [Managed Google Play agreement](#).

Previous Confirm



Google Play

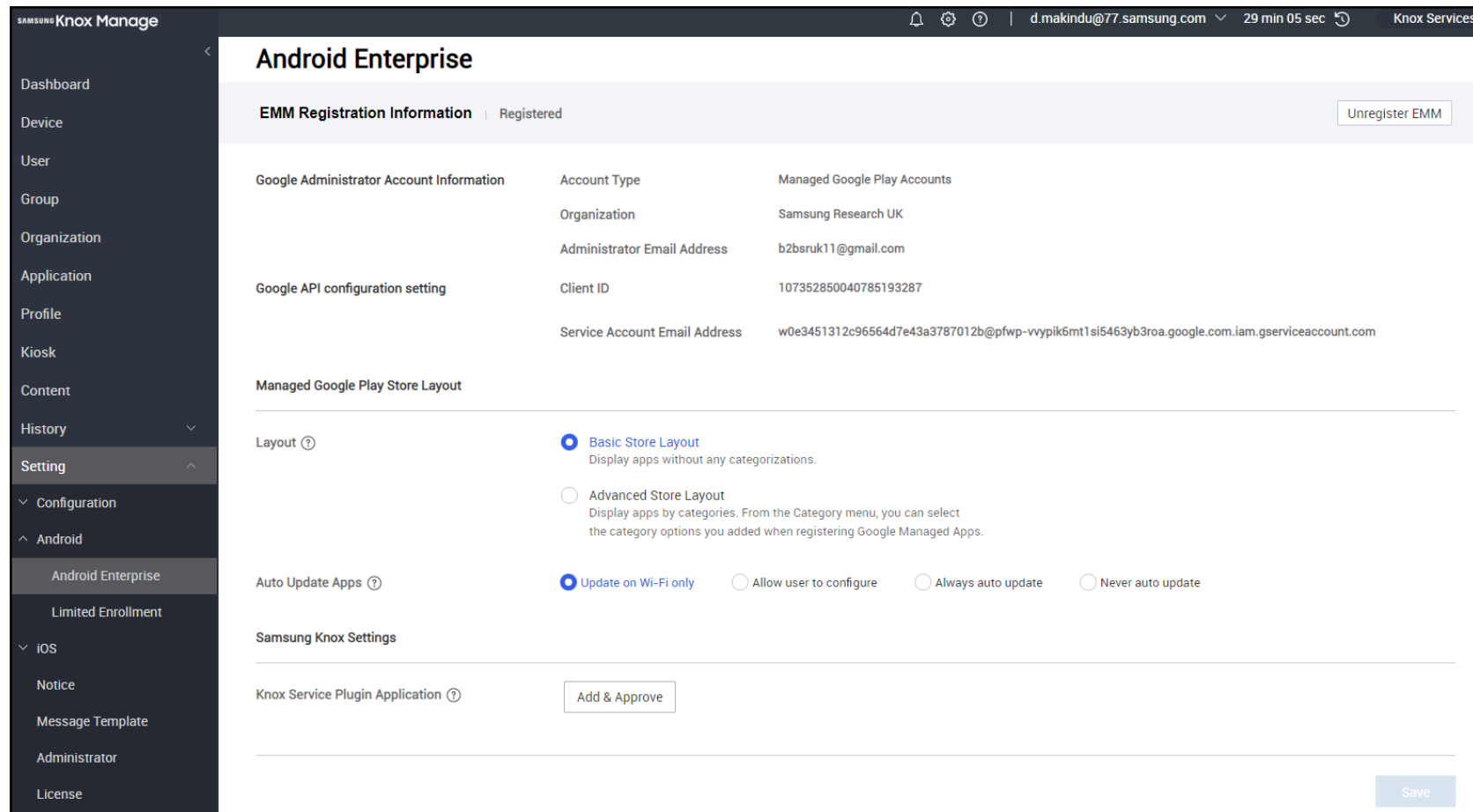
Set up complete

Thanks for choosing Android enterprise.

Complete Registration

Configure Android Enterprise

- You should now have been redirected back to the Samsung Knox Manage EMM Console and the configuration should now be completed and look similar to the screen below.
- Your Samsung Knox Manage Tenant is now configured and ready to deploy Android Enterprise and Knox Platform for Enterprise: Standard Edition.

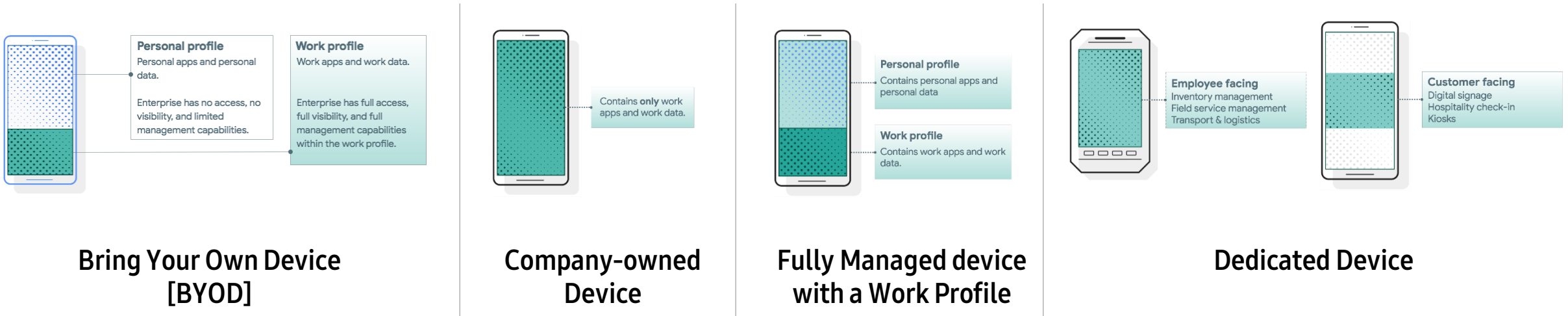


Deployment Modes

Android Enterprise can be deployed in the following 4 deployment modes

1. BYOD [*formerly known as Profile Owner*]
2. Company-owned Device [*formerly known as Device Owner*]
3. Fully Managed device with a work profile [*formerly known as COMP*]
4. Dedicated device [*formerly known as COSU*]

Samsung Knox Manage can support all 4 of these deployment modes. In this next section we will show you how to configure each of these 4 deployment modes in Samsung Knox Manage for your device fleet.



Android Enterprise BYOD Deployment

To enroll a device in the Android Enterprise BYOD deployment type, the final pre requisite is you need to ensure that Android Enterprise is defined at the user level under Android Manage Type.

- Go to *User* -> *Choose Add or Select modify an existing user* -> *Android Manage Type = Android Enterprise*

Device

User

Group

Organization

Application

Profile

Kiosk

Content

History

Setting

Advanced

User ID *

srukdaniel

@77.samsung.com

User Name *

srukdaniel

Email *

srukdaniel@abc.com

Mobile Number

United Kingdom (+44)

11111111111111

User Group / Organization *

Select

2 Selected

Name	Type
AE	User Group
Undefined	Organization

License * ?

☐ Knox Suite

☒ Knox Manage

- Knox Platform for Enterprise (Android Enterprise) ?

☐ Yes

☒ No

Android Manage Type * ?

☐ Android Legacy

☒ Android Enterprise

☐ Follow Organization Type (Android Legacy)

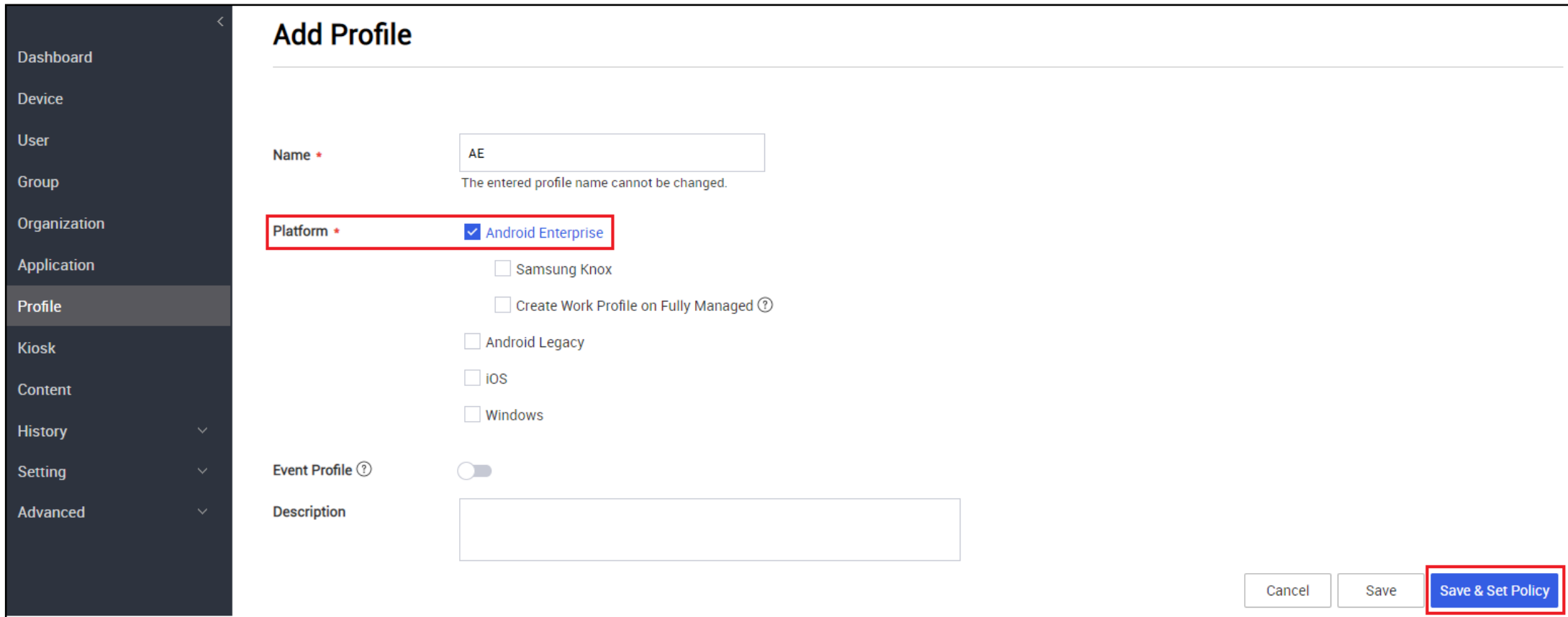
Tag

Add

Android Enterprise BYOD Deployment

To ensure that the right enrollment type is set up for BYOD, ensure that “Create Work Profile on Fully Managed” is not ticked and assign this profile to the group where the user to be enrolled resides.

- Go to *Profiles* > *Add* -> *Fill in a name under Name* -> *Platform = Android Enterprise* -> *Leave unticked “Create Work Profile on Fully Managed”*
- Select *Save & Set Policy* to set policy and assign to the right group where the user resides.



Add Profile

Name * AE
The entered profile name cannot be changed.

Platform * ☒ Android Enterprise

☐ Samsung Knox

☐ Create Work Profile on Fully Managed ?

☐ Android Legacy

☐ iOS

☐ Windows

Event Profile ? ☐

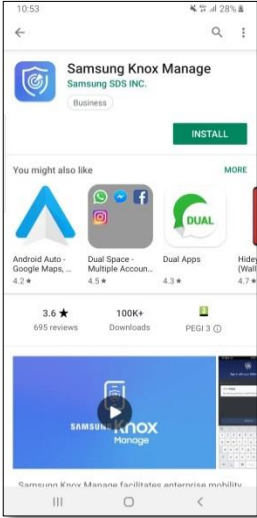
Description

Cancel Save **Save & Set Policy**

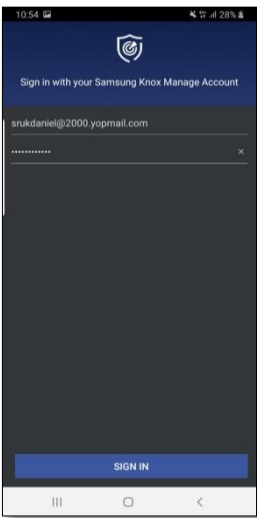
Android Enterprise BYOD Deployment

Now all you simply need to do is enroll your device by completing the following:

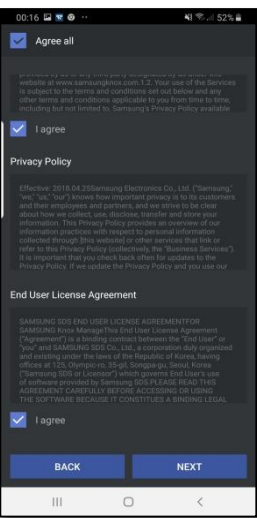
- On your device, go to the Google Play Store, download the Samsung Knox Manage client, and enroll your device into your tenant.



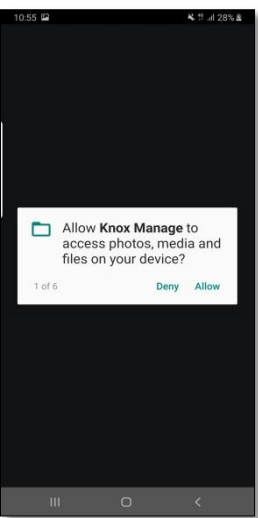
Install Samsung Knox Manage Client from Google Play Store



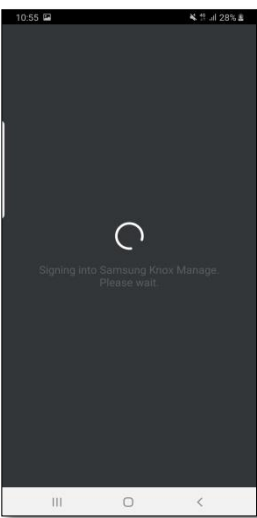
Enter credentials & hit NEXT



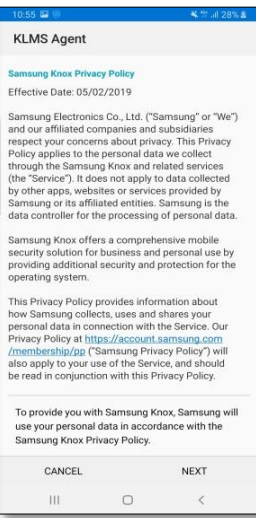
Accept privacy permissions



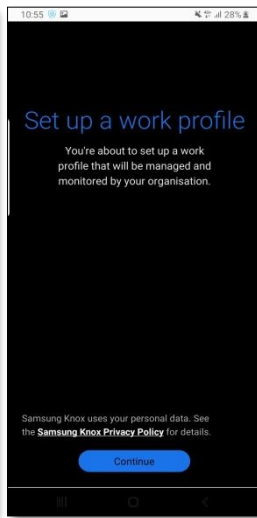
Allow the permission Access



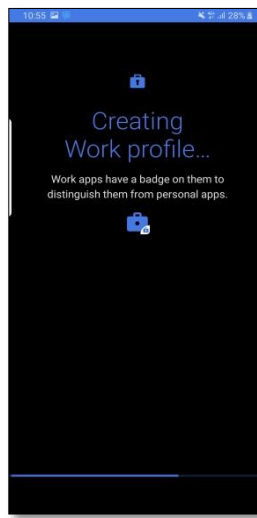
Signing into Samsung Knox Manage initiated




Click Next on KLMS Agent Screen



Click Continue to Set up a Work Profile



Creating Work Profile



Device Enrollment Successful!

*Knox Mobile Enrollment has not been fully tested for BYOD deployment and as a result the current support is Best Effort.

Android Enterprise Company-Owned Device Deployment

To enroll a device in the Android Enterprise Company-Owned Device deployment type, the final pre requisite is you need to ensure that Android Enterprise is defined at the user level under Android Manage Type.

- Go to *User -> Choose Add or Select modify an existing user -> Android Manage Type = Android Enterprise*

Device

User

Group

Organization

Application

Profile

Kiosk

Content

History

Setting

Advanced

User ID *

srukdaniel

@77.samsung.com

User Name *

srukdaniel

Email *

srukdaniel@abc.com

Mobile Number

United Kingdom (+44)

1111111111111

User Group / Organization *

Select

2 Selected

Name	Type
AE	User Group
Undefined	Organization

License * ?

☐ Knox Suite

☒ Knox Manage

- Knox Platform for Enterprise (Android Enterprise) ?

☐ Yes

☒ No

Android Manage Type * ?

☐ Android Legacy

☒ Android Enterprise

☐ Follow Organization Type (Android Legacy)

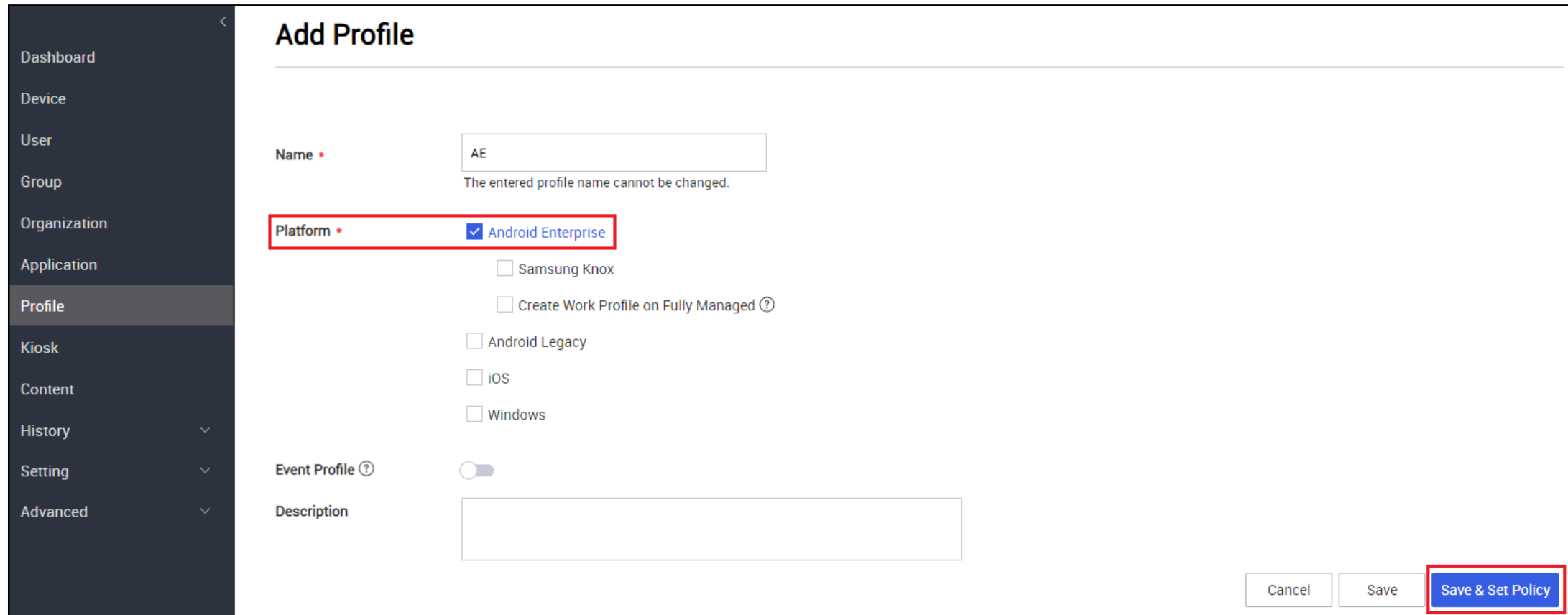
Tag

Add

Android Enterprise Company-owned Device

To ensure that the right enrollment type is set up for Company-owned Device, ensure that “Create Work Profile on Fully Managed” is not ticked and assign this profile to the group where the user to be enrolled resides.

- Go to *Profiles* > *Add* -> *Fill in a name under Name* -> *Platform = Android Enterprise* -> *Leave unticked “Create Work Profile on Fully Managed”*
- Select *Save & Set Policy* to set policy and assign to the right group where the user resides.



Add Profile

Name *
The entered profile name cannot be changed.

Platform * ☒ Android Enterprise

☐ Samsung Knox

☐ Create Work Profile on Fully Managed [?]

☐ Android Legacy

☐ iOS

☐ Windows

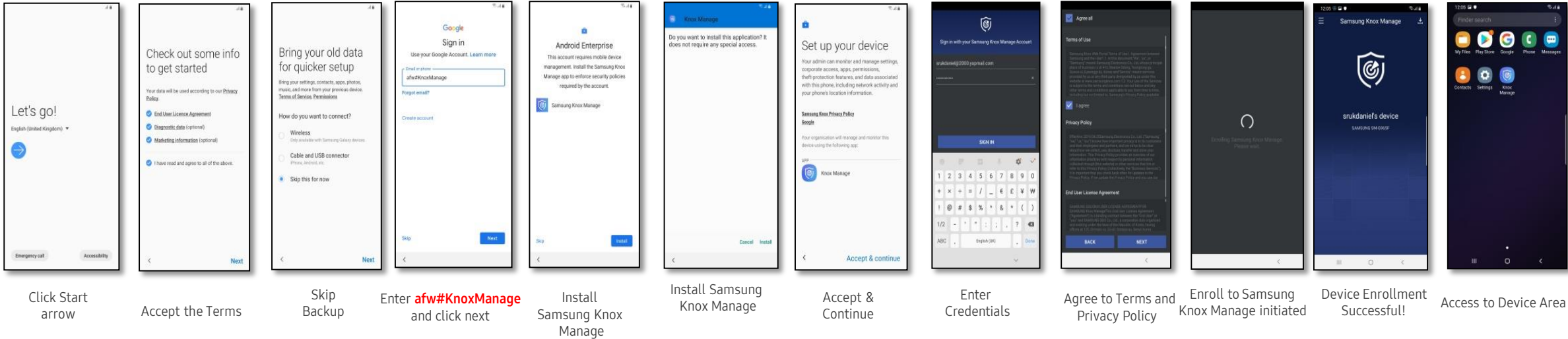
Event Profile [?] ☐

Description

Android Enterprise Company-owned Device Deployment

To enroll your device as an Android Enterprise Company-owned device, you need to ensure the device is factory reset and at the welcome screen. From here, there are 3 ways you can enroll your device into Samsung Knox Manage as an Android Enterprise Company-owned device.

- 1. DPC Identifier [Also known as the hashtag method] **afw#KnoxManage**
 - 2. QR Code Enrollment
 - 3. Knox Mobile Enrollment
- Below is a screen-by-screen play to enroll your device using the DPC Identifier method.



Android Enterprise Fully Managed Device with a Work Profile Deployment

To enroll a device in the Android Enterprise Fully Managed Device with a Work Profile deployment type, the final pre requisite is you need to ensure that Android Enterprise is defined at the user level under Android Manage Type.

- Go to *User -> Choose Add or Select modify an existing user -> Android Manage Type = Android Enterprise*

Device

User

Group

Organization

Application

Profile

Kiosk

Content

History

Setting

Advanced

User ID *

srukdanial

@77.samsung.com

User Name *

srukdanial

Email *

srukdanial@abc.com

Mobile Number

United Kingdom (+44)

11111111111111

User Group / Organization *

Select

2 Selected

Name	Type
AE	User Group
Undefined	Organization

License * ?

☐ Knox Suite

☒ Knox Manage

- Knox Platform for Enterprise (Android Enterprise) ?

☐ Yes

☒ No

Android Manage Type * ?

☐ Android Legacy

☒ Android Enterprise

☐ Follow Organization Type (Android Legacy)

Tag

Add

Android Enterprise Fully Managed Device with a Work Profile

To ensure that the right enrollment type is set up for Fully Managed Device with a Work Profile, ensure to tick “Create Work Profile on Fully Managed” is ticked and assign this profile to the group where the user to be enrolled resides.

- Go to *Profiles > Add -> Fill in a name under Name -> Platform = Android Enterprise -> Tick “Create Work Profile on Fully Managed”*
- Select *Save & Set Policy* to set policy and assign to the right group where the user resides.

Dashboard

Device

User

Group

Organization

Application

Profile

Kiosk

Content

History

Setting

Advanced

Add Profile

Name *

AE

The entered profile name cannot be changed.

Platform *

☒ Android Enterprise

☐ Samsung Knox

☒ Create Work Profile on Fully Managed ?

☐ Android Legacy

☐ iOS

☐ Windows

Event Profile ?

☐

Description

Cancel

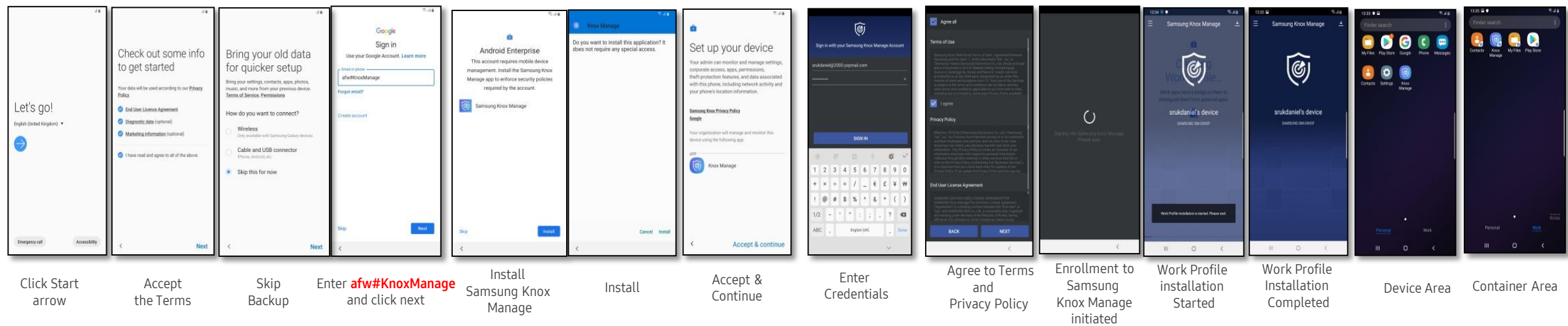
Save

Save & Set Policy

Android Enterprise Fully Managed Device with a Work Profile Deployment

To enroll your device as an Android Enterprise Fully Managed Device with a Work Profile, you need to ensure the device is factory reset and at the welcome screen. From here, there are 3 ways you can enroll your device into Samsung Knox Manage as an Android Enterprise Fully Managed Device with a Work Profile.

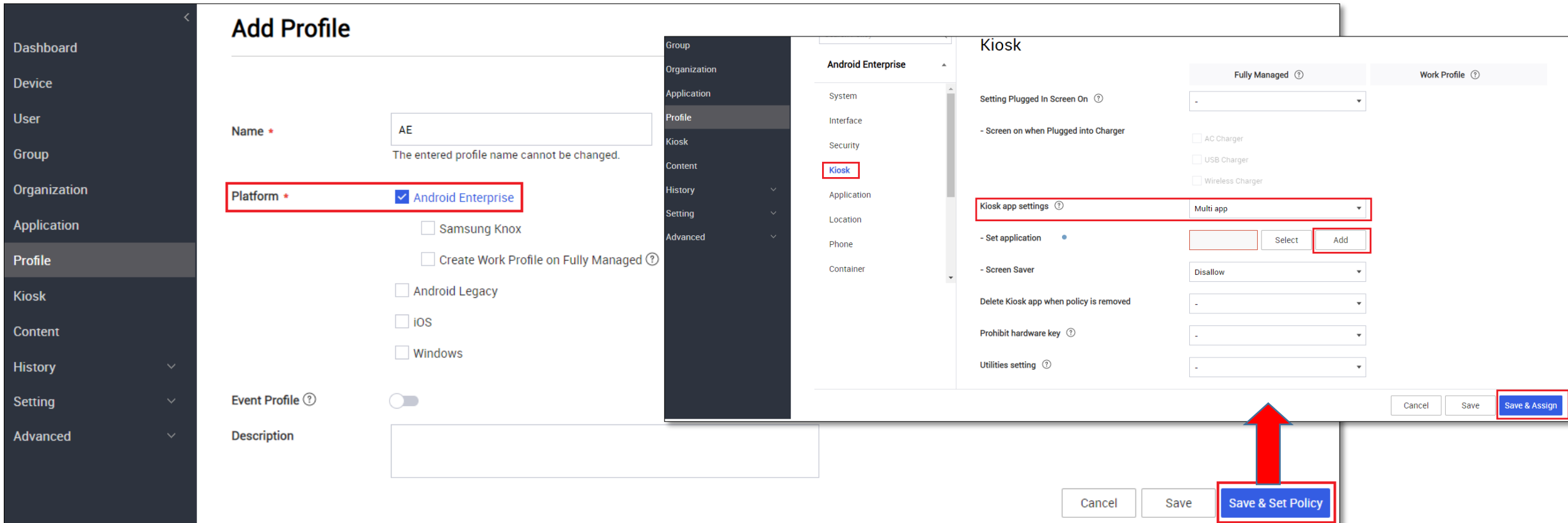
- 1. DPC Identifier [Also known as the hashtag method] **afw#KnoxManage**
 - 2. QR Code Enrollment
 - 3. Knox Mobile Enrollment
- Below is a screen-by-screen play to enroll your device using the DPC Identifier method.



Android Enterprise Dedicated Device

To ensure that the right enrollment type is set up for Dedicated Device, ensure that

- Create Work Profile on Fully Managed is not ticked and assign this profile to the group where the user to be enrolled resides.
- Kiosk app settings are configured.
- Go to *Profiles > Add -> Fill in a name under Name -> Platform = Android Enterprise -> Leave unticked "Create Work Profile on Fully Managed"*
- *Select Save & Set Policy Under Android Enterprise go to Kiosk > Kiosk app settings > Select Kiosk type i.e. Multi app > Select if there is an existing kiosk app or Add to create a new one > Save & Assign*



Add Profile

Name * AE
The entered profile name cannot be changed.

Platform * ☒ Android Enterprise

☐ Samsung Knox

☐ Create Work Profile on Fully Managed ?

☐ Android Legacy

☐ iOS

☐ Windows

Event Profile ? ☐

Description

Kiosk

Fully Managed ? Work Profile ?

Setting Plugged In Screen On ? -

- Screen on when Plugged into Charger

☐ AC Charger

☐ USB Charger

☐ Wireless Charger

Kiosk app settings ? Multi app

- Set application • Select **Add**

- Screen Saver Disallow

Delete Kiosk app when policy is removed -

Prohibit hardware key ? -

Utilities setting ? -

Cancel Save **Save & Assign**

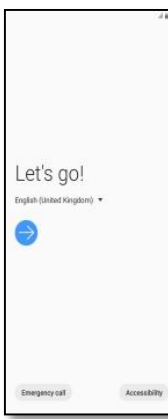
Cancel Save **Save & Set Policy**

Android Enterprise Dedicated Device Deployment

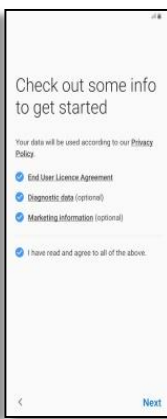
To enroll your device as an Android Enterprise Dedicated Device, you need to ensure the device is factory reset and at the welcome screen. From here, there are 3 ways you can enroll your device into Samsung Knox Manage as an Android Enterprise Dedicated Device.

1. DPC Identifier [Also known as the hashtag method] **afw#KnoxManage**
2. QR Code Enrollment
3. Knox Mobile Enrollment

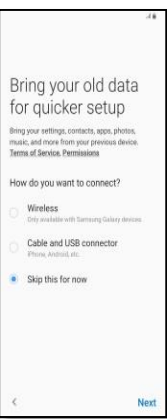
Below is a screen-by-screen play to enroll your device using the DPC Identifier method.



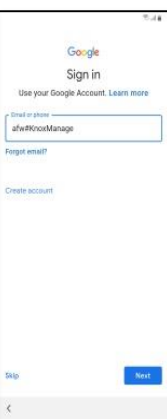
Click Start arrow



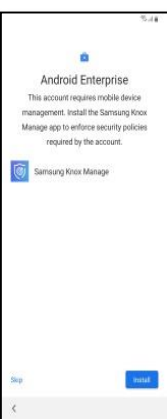
Accept the Terms




Skip Backup




Enter **afw#KnoxManage** and click next




Install Samsung Knox Manage



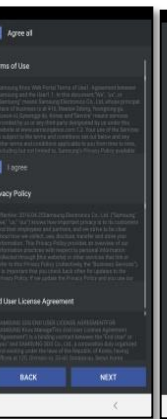
Install Samsung Knox Manage



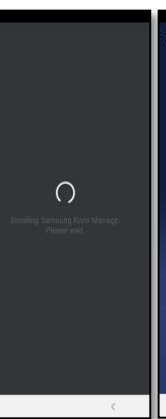
Accept & Continue




Enter Credentials




Agree to Terms & Privacy Policy




Enroll to Samsung Knox Manage initiated



Device Enrollment Successful!



Device Area

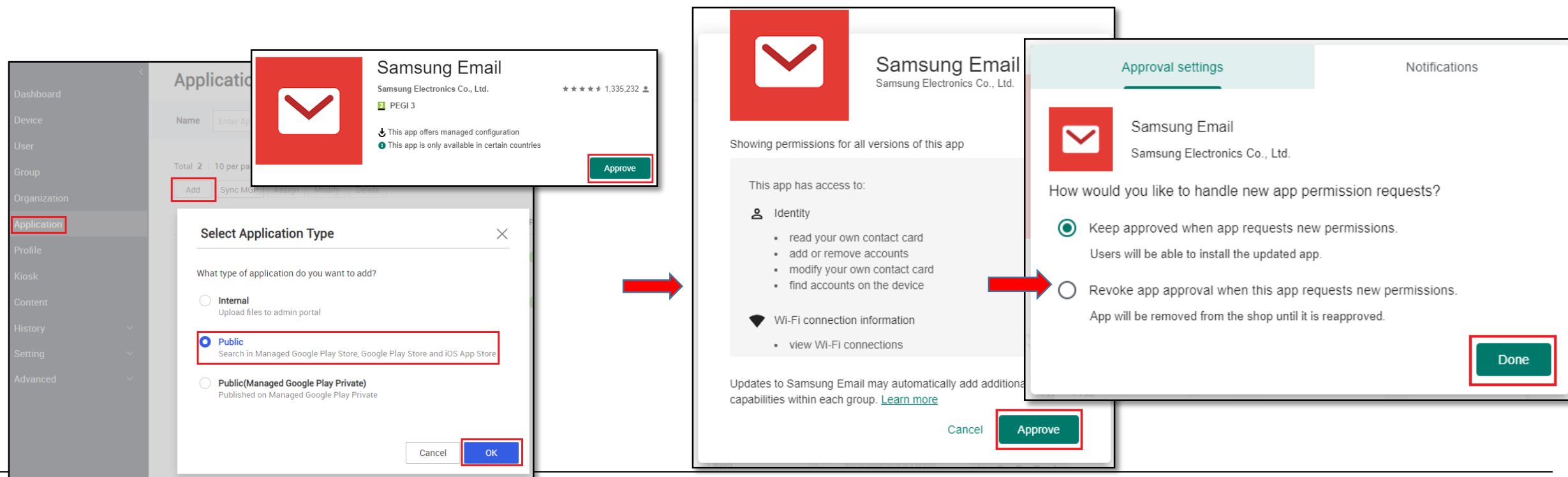


Device locked to Kiosk

Managed Google Play Configuration

In the Configuring Android Enterprise section of this document, we completed the majority of the work needed to configure applications to be used for Managed Google Play. All we have left to do is the following:

- In Samsung Knox Manage console, go to **Applications** -> **Add** -> **Public** -> enter an app Name i.e Samsung Email
- Search for the App you want to distribute. Click the **APPROVE** button.
- **APPROVE** the App Permission request
- Choose how you would like to handle new app permission requests and then click **Done**



The image illustrates the process of configuring the Samsung Email app for distribution in the Samsung Knox Manage console. It consists of three sequential screenshots connected by red arrows.

Step 1: Select Application Type
The first screenshot shows the 'Applications' section in the console. The 'Add' button is highlighted. A dialog box titled 'Select Application Type' is open, showing three options: 'Internal', 'Public', and 'Public(Managed Google Play Private)'. The 'Public' option is selected and highlighted with a red box. The 'OK' button is also highlighted.

Step 2: Approve App
The second screenshot shows the 'Samsung Email' app details. The 'Approve' button is highlighted with a red box.

Step 3: Approval settings
The third screenshot shows the 'Approval settings' dialog. The 'Keep approved when app requests new permissions' option is selected and highlighted with a red box. The 'Done' button is also highlighted.

Managed Google Play Configuration

Now we have approved an application we would like to distribute in Samsung Knox Manage

- Select **Save & Assign** to be able to see the app listed as Google Managed app

User

Group

Organization

Application

Profile

Kiosk

Content

History

Setting

Advanced

Name *

Samsung Email

Version *

6.1.12.1

Package Name *

com.samsung.android.email.provider

URL *

https://play.google.com/store/apps/details?id=com.samsung.android.email.provider&hl=en

Platform & Source *

Android Managed Google Play Store

Type *

Public

Category *

Common

Manage Category


Unassign Option

☐ Uninstall app when unassigned

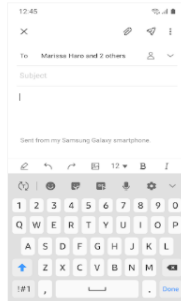
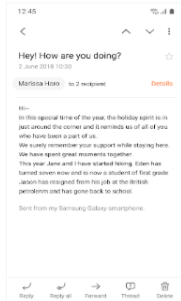
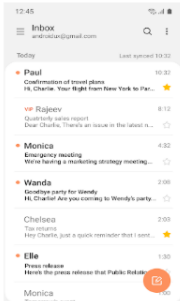
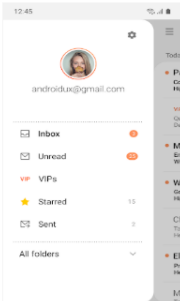
Description

Experience powerful and Reliable email client on your Galaxy.

Icon *



Screenshot



Cancel

Save

Save & Assign

Save & Assign

Do you want to save and assign this application?

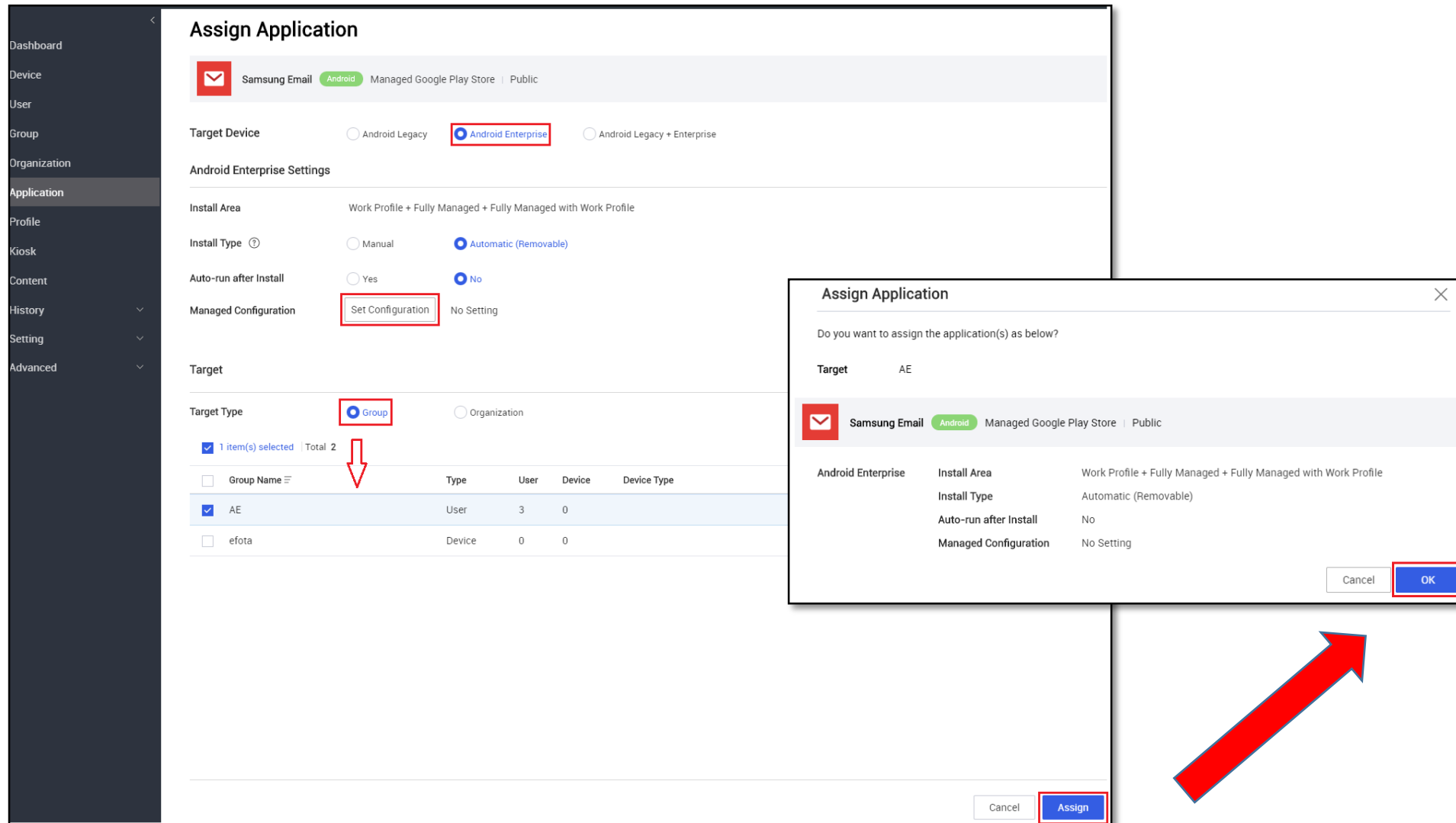
Cancel

OK

Managed Google Play Configuration

Following the previous slide, we need now to select a group where user resides

- Target device = **Android Enterprise** -> Select **Set Configuration** under **Managed Configuration** in relation to AppConfig explained at next slide -> Target Type -> Select the group where user resides -> **Assign** -> OK



Assign Application

Samsung Email Android Managed Google Play Store Public

Target Device: ☐ Android Legacy ☒ **Android Enterprise** ☐ Android Legacy + Enterprise

Android Enterprise Settings

Install Area: Work Profile + Fully Managed + Fully Managed with Work Profile

Install Type: ☐ Manual ☒ **Automatic (Removable)**

Auto-run after Install: ☐ Yes ☒ **No**

Managed Configuration: ☒ **Set Configuration** ☐ No Setting

Target

Target Type: ☒ **Group** ☐ Organization

1 item(s) selected | Total 2

Group Name	Type	User	Device	Device Type
<input checked="" type="checkbox"/> AE	User	3	0	
<input type="checkbox"/> efota	Device	0	0	

Cancel Assign

Assign Application

Do you want to assign the application(s) as below?

Target: AE

Samsung Email Android Managed Google Play Store Public

Android Enterprise

Install Area: Work Profile + Fully Managed + Fully Managed with Work Profile

Install Type: Automatic (Removable)

Auto-run after Install: No

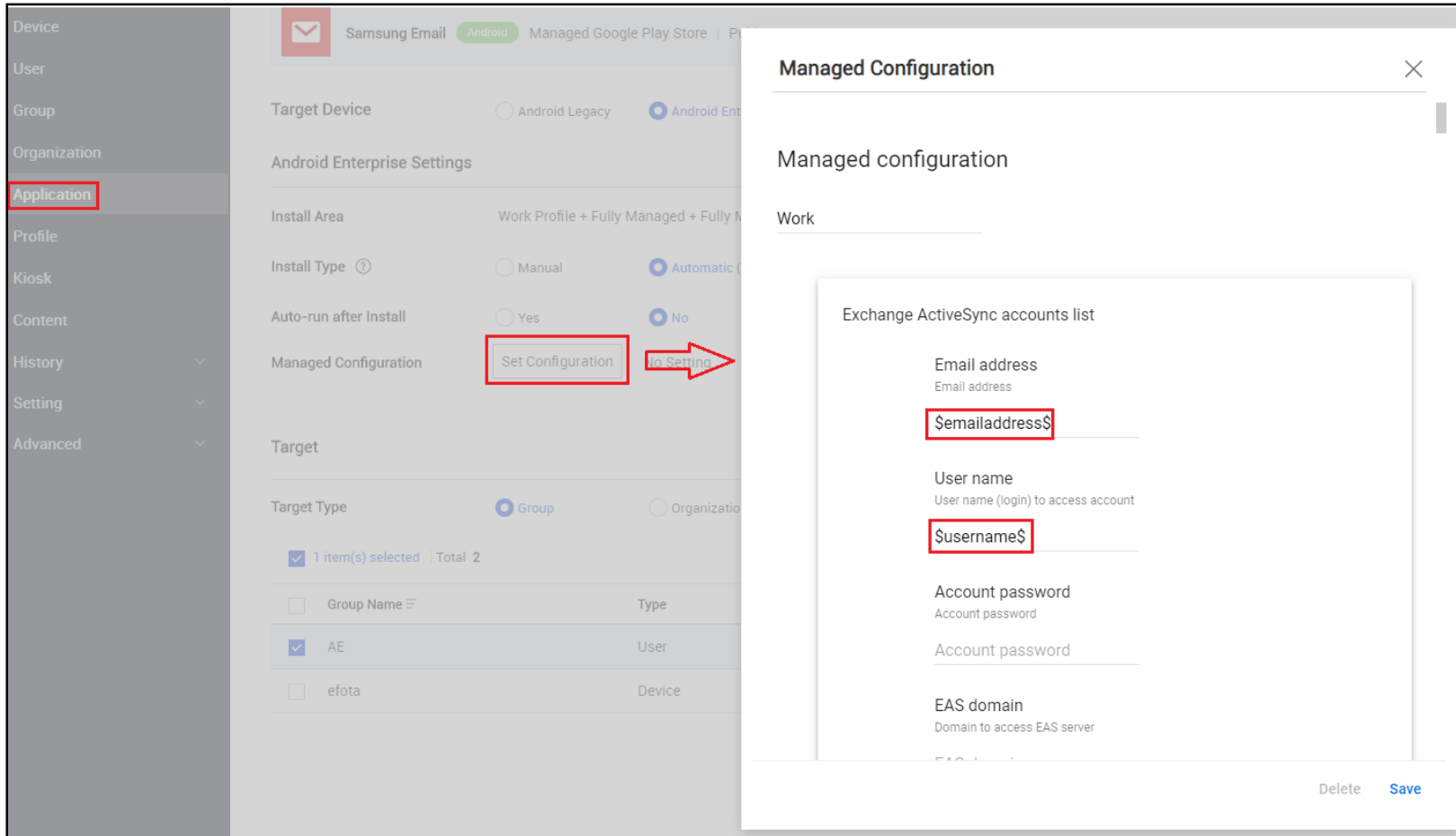
Managed Configuration: No Setting

Cancel **OK**

AppConfig

AppConfig enables you to send down application configuration profiles along with your managed apps when you distribute them through your Managed Google Play Store. This saves on having to have the UEM implement the required APIs for the app you are using so you can remotely configure it. To use AppConfig on Samsung Knox Manage, follow the instructions below.

- Following previous slide **Select Set Configuration -> enter variable as \$emailaddress\$ for Email Address and \$username\$ for User name**



Knox Platform for Enterprise : Standard Edition

The Knox Platform for Enterprise solution provides a robust set of features on top of the core Android Enterprise platform, to fill security and management gaps and meet the strict requirements of highly regulated industries.

The Knox Platform for Enterprise solution comes in a two tiered offering:

- Knox Platform for Enterprise : Standard Edition [FREE]
- Knox Platform for Enterprise : Premium Edition [\$]

Knox Platform for Enterprise : Standard Edition offers free additional policies you can use to provide enhanced security, manageability and usability over your Samsung device fleet, running Android Enterprise on Android 8.0 or above.

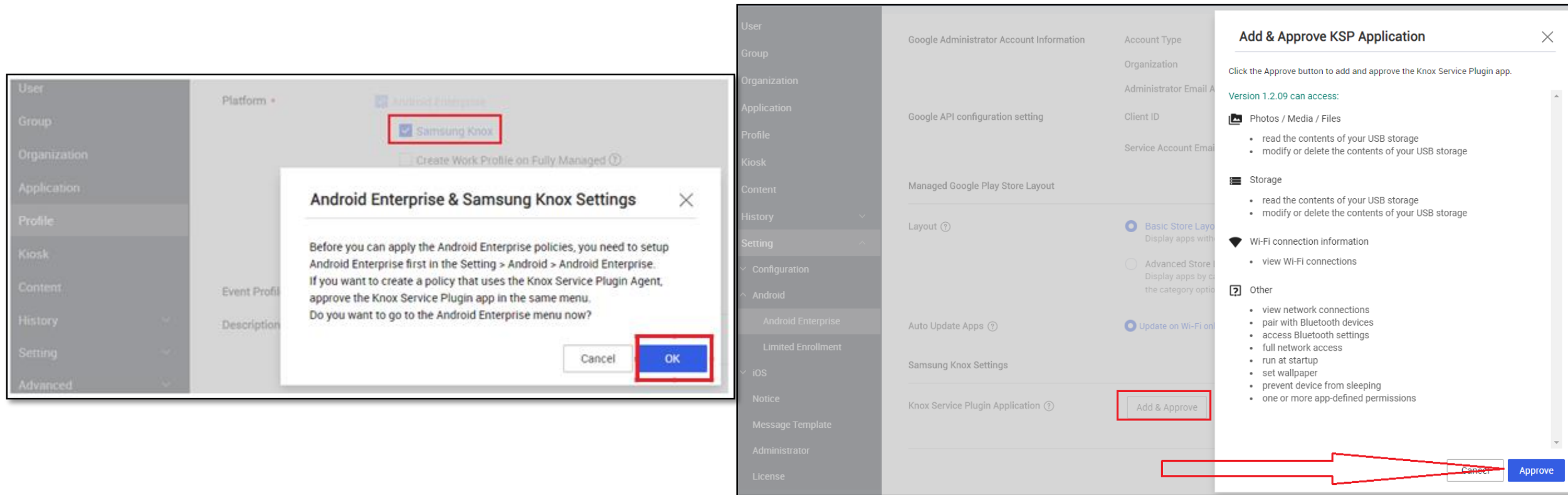


Configure Knox Platform for Enterprise : Standard Edition

Configure KPE : Standard Edition on Samsung Knox Manage

Pre requisite, Samsung Knox option needs to be ticked at the Profile level.

- Navigate to **Profile** -> Select Existing one or **Add** for new profile -> i.e. Existing one, go to **Modify Profile Info.** -> Select **Samsung Knox** to enable KPE Standard API -> **Android Enterprise & Samsung Knox Settings** prompt will be displayed -> **OK** -> **Select Add & Approve** to add the KSP Application
- Now that KSP app is approved, double check that **Samsung Knox** is ticked at the profile level; please see next slide





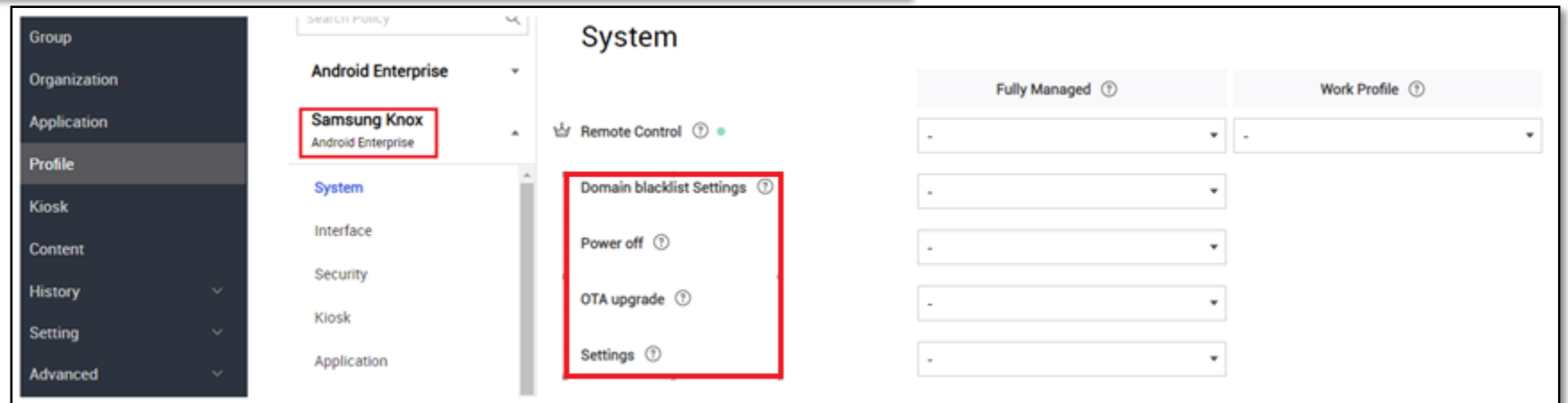
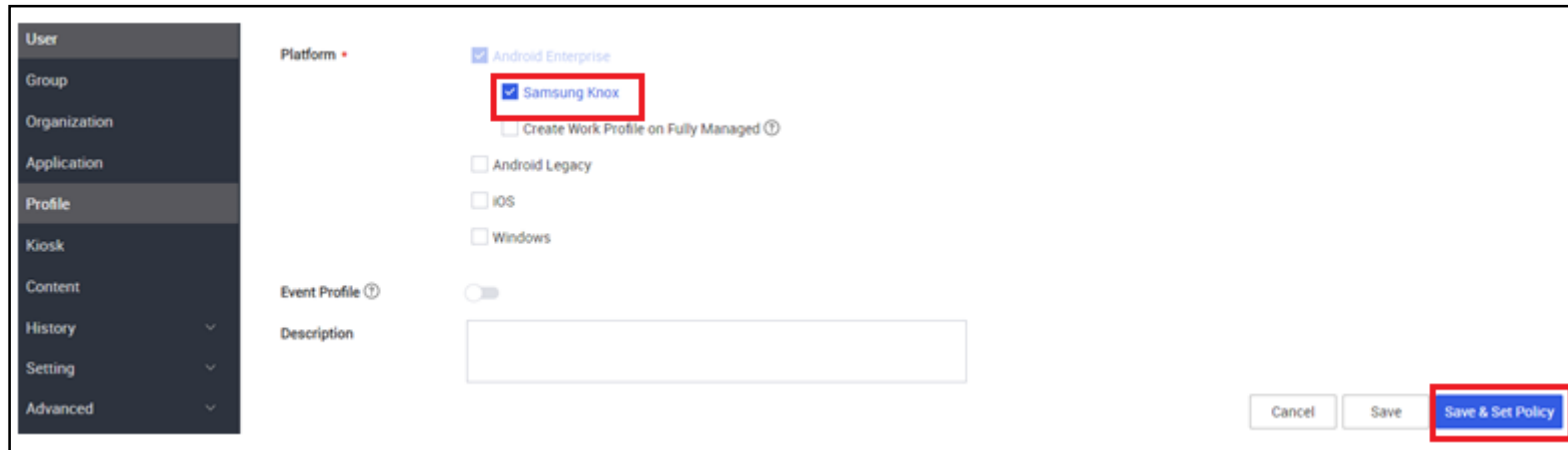
The left screenshot shows the 'Profile' settings page in Samsung Knox Manage. The 'Samsung Knox' option is checked under the 'Platform' section. A dialog box titled 'Android Enterprise & Samsung Knox Settings' is displayed, asking if the user wants to go to the Android Enterprise menu. The 'OK' button is highlighted with a red box.

The right screenshot shows the 'Add & Approve KSP Application' dialog. It lists various permissions for the KSP application, including Photos / Media / Files, Storage, Wi-Fi connection information, and Other. The 'Add & Approve' button is highlighted with a red box. A red arrow points from the 'Add & Approve' button to the 'Approve' button at the bottom right of the dialog.

Configure KPE : Standard Edition on Samsung Knox Manage

To take advantage of the free additional APIs available in KPE Standard Edition, now that Samsung Knox is ticked at profile level simply complete the instructions below.

- To set policy, select **Save & Set Policy** -> KPE Standard API will be listed under **Samsung Knox Android Enterprise** without the Green dot  and or Crown 



Knox Platform for Enterprise : Premium Edition using KPE Key

Pre requisite:

- Both Knox Manage and Knox Platform for Enterprise license keys are available in Knox Manage Console (**Settings → License**)
- At the user level, select **Knox Manage** as License type and tick **Yes** for **Knox Platform for Enterprise (Android Enterprise)**

Device

User

Group

Organization

Application

Profile

Kiosk

Content

History

Setting

Advanced

User ID *

srukdaniel

@77.samsung.com

User Name *

srukdaniel

Email *

srukdaniel@abc.com

Mobile Number

United Kingdom (+44)

11111111111111

User Group / Organization *

Select

2 Selected

Name	Type
AE	User Group
Undefined	Organization

License * ?

☐ Knox Suite

☒ Knox Manage

☐ No

- Knox Platform for Enterprise ?
(Android Enterprise)

☒ Yes

Android Manage Type * ?



☐ Android Legacy

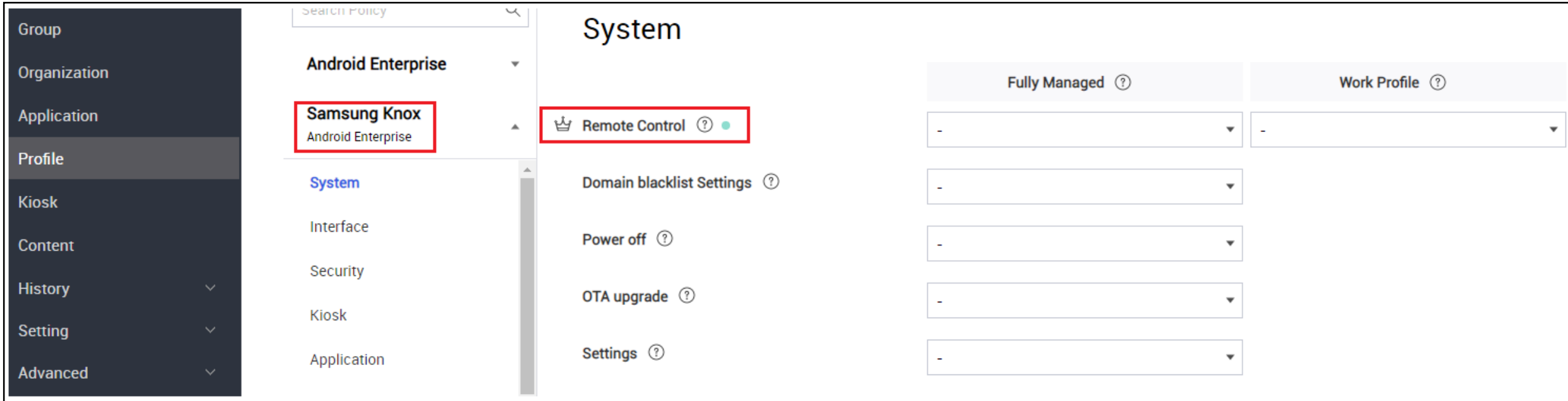
☒ Android Enterprise

☐ Follow Organization Type (Android Legacy)

Tag

Add

- To use Knox Platform for Enterprise Premium edition API -> Navigate to your profile and KPE Premium API will be listed under **Samsung Knox Android Enterprise** with Green dot  and Crown icon 



The screenshot displays the Knox Platform for Enterprise interface. On the left, a dark sidebar contains a menu with options: Group, Organization, Application, Profile (highlighted), Kiosk, Content, History, Setting, and Advanced. The main content area is titled 'System' and features a search bar at the top. Below the search bar, the 'Android Enterprise' section is expanded, showing 'Samsung Knox' (highlighted with a red box) and 'Android Enterprise'. Under 'Samsung Knox', the 'System' option is selected. The 'System' settings are displayed in a table with two columns: 'Fully Managed' and 'Work Profile'. The 'Remote Control' option is highlighted with a red box and a crown icon, indicating it is a premium feature. The 'Remote Control' option is currently disabled, as indicated by a green dot and a crown icon. The table shows the following settings:

	Fully Managed	Work Profile
Remote Control	-	-
Domain blacklist Settings	-	-
Power off	-	-
OTA upgrade	-	-
Settings	-	-

Knox Platform for Enterprise : Premium Edition using Knox Suite Key

Pre requisite:

- Knox Suite license is available in Knox Manage Console (Settings → License)
- At the user level, select **Knox Suite** as License type

Device

User

Group

Organization

Application

Profile

Kiosk

Content

History

Setting

Advanced

User ID *

srukdaniel

@77.samsung.com

User Name *

srukdaniel

Email *

srukdaniel@abc.com

Mobile Number

United Kingdom (+44)

111111111111

User Group / Organization *

Select

2 Selected

Name	Type
AE	User Group
Undefined	Organization

License * ?

☒ Knox Suite

☐ Knox Manage

Android Manage Type * ?

☐ Android Legacy



☒ Android Enterprise

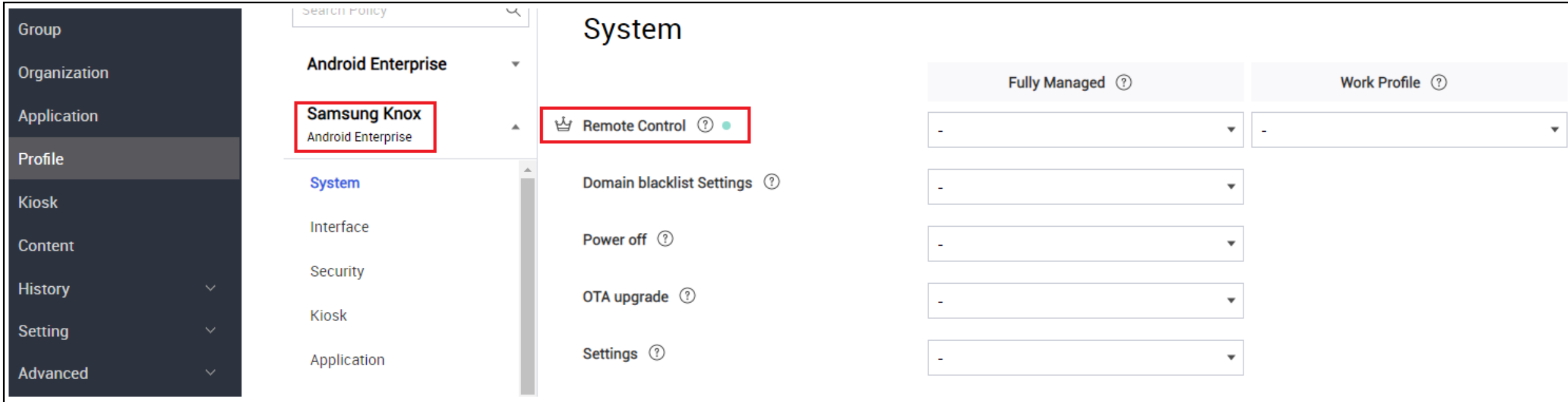
☐ Follow Organization Type (Android Legacy)

Tag



Add

Knox Platform for Enterprise : Premium Edition using Knox Suite Key

- To use Knox Platform for Enterprise Premium edition API -> Navigate to your profile and KPE Premium API will be listed under **Samsung Knox Android Enterprise** with Green dot  and Crown icon 



The screenshot displays the Knox Platform for Enterprise interface. On the left, a dark sidebar contains a menu with options: Group, Organization, Application, Profile (highlighted), Kiosk, Content, History, Setting, and Advanced. The main area is divided into three sections. The top-left section, titled 'Android Enterprise', shows a list of profiles with 'Samsung Knox Android Enterprise' highlighted by a red box. The top-right section, titled 'System', shows a list of settings with 'Remote Control' highlighted by a red box, accompanied by a crown icon, a question mark, and a green dot. The bottom section contains two columns of settings: 'Fully Managed' and 'Work Profile'. Each column has a header with a question mark and four rows of settings, each with a dropdown menu showing a hyphen.

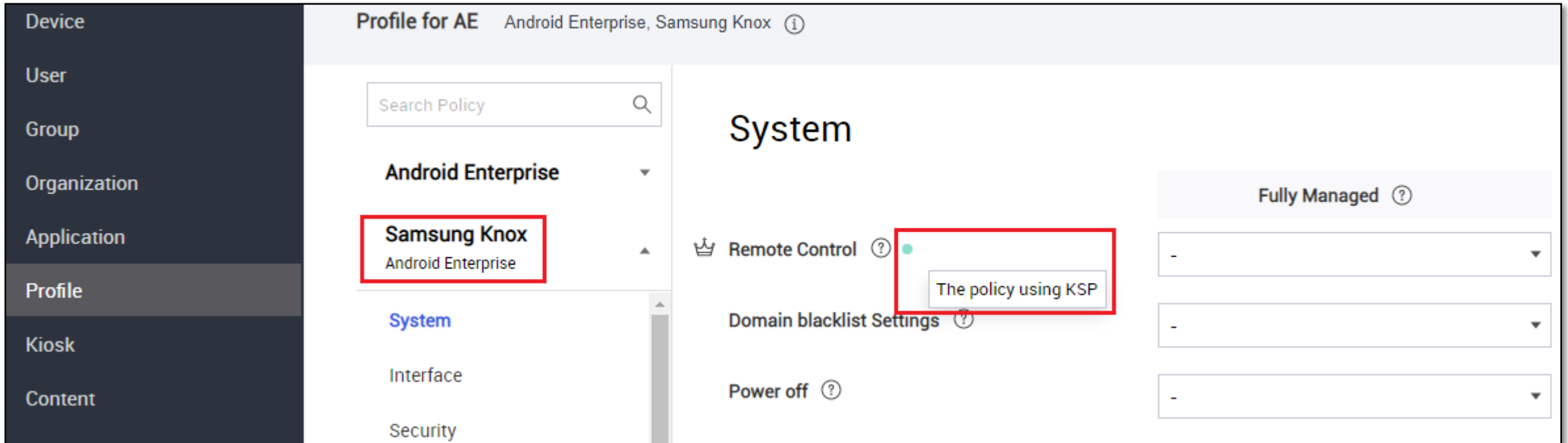
	Fully Managed ?	Work Profile ?
Remote Control ?  	-	-
Domain blacklist Settings ?	-	-
Power off ?	-	-
OTA upgrade ?	-	-
Settings ?	-	-

License Requirement:

- Knox Manage for free feature
- Knox Platform for Enterprise for paid feature
- Knox Suite license for free and paid feature

Knox Service Plugin app addition and approval was explained in Slide 26.

Knox Service Plugin policies are marked with a green dot  under **Samsung Knox Android Enterprise** policy category.



The screenshot displays the 'Profile for AE' (Android Enterprise, Samsung Knox) configuration page. On the left sidebar, the 'Profile' section is selected. The main content area shows the 'System' settings. A red box highlights the 'Samsung Knox' policy under the 'Android Enterprise' category, which is marked with a green dot. A tooltip points to the green dot with the text 'The policy using KSP'. The 'System' settings include 'Remote Control', 'Domain blacklist Settings', and 'Power off', each with a dropdown menu set to '-'. The 'Fully Managed' status is indicated as 'Fully Managed'.

Document Information

This is version 2.2 of this document.

Thank you!

