

Introduction:

Welcome to the mSociety App, your comprehensive solution for streamlined communication, management, and security within your residential community. Designed to enhance the living experience for residents and facilitate efficient operations for society management, our app caters to the diverse needs of residents, resident members, and security guards alike.

Key Features:

Residence:

- Access to view upcoming events, enabling residents to stay informed about community gatherings, meetings, and celebrations.
- Convenient submission of maintenance requests for any assistance needed within the society premises, ensuring timely resolution of issues.
- Instant access to important announcements and notices from the society management committee, keeping residents informed about important updates and developments.

Residence Member:

- All the features are available to residents, including adding events, maintenance request submission and take payment, & adding residents.
- Additional access to view requests from other residents, fostering a sense of community engagement and collaboration in addressing shared concerns.

Security Guard:

- Dedicated functionality for monitoring and managing access to the society premises, allowing security guards to track and verify visitors entering the community efficiently.
- Seamless communication with residents to notify them of visitor arrivals and seek confirmation for entry, ensuring enhanced security measures and resident safety.

Additional Features:

Document Sharing: mSociety management can upload and share important documents such as bylaws, meeting minutes, or maintenance guidelines, enabling easy access for residents and promoting transparency in governance.

Community Forums: Foster community engagement and interaction by providing residents with a platform to share ideas, discuss neighbourhood issues, and connect with fellow members through online forums or discussion boards.

Emergency Alerts: Enable residents to receive timely alerts and notifications in case of emergencies or urgent situations such as inclement weather, security threats, or maintenance emergencies, facilitating swift response and action.

The mSociety App is more than just a tool for managing day-to-day tasks – it's a gateway to fostering a vibrant, cohesive, and secure residential community. Whether you're a resident looking to stay informed about upcoming events, a resident member seeking to contribute to community initiatives, or a security guard entrusted with ensuring the safety of the neighbourhood, our app offers tailored features to meet your unique needs.

For residents, the app serves as a central hub for accessing essential information and services, from browsing event calendars to submitting maintenance requests and staying updated on important announcements. With intuitive navigation and user-friendly interfaces, residents can effortlessly engage with their community and actively shape its environment.

For resident members, the app goes a step further by providing enhanced visibility into the needs and concerns of fellow residents. By gaining access to requests from other members, resident members can offer support, collaborate on solutions, and contribute to a culture of mutual assistance and solidarity within the community.

For security guards, the app serves as a powerful tool for ensuring the safety and security of residents and property. With features designed specifically for monitoring visitor access and facilitating communication with residents, security guards can efficiently manage entry procedures, deter unauthorized individuals, and provide residents with peace of mind knowing that their community is protected.

But the mSociety App is not just about functionality – it's about fostering a sense of belonging and connection among residents. Whether it's through organising community events, sharing important information, or facilitating interactions between neighbours, our app is committed to nurturing a thriving and harmonious residential community.

Welcome to the mSociety App – where convenience, security, and community spirit come together to create a better living experience for all.

Getting Started:

Downloading and Installing the mSociety App:

For iOS Devices:

Open the App Store: On your iOS device, locate and tap on the "App Store" icon, which is typically found on the home screen.

Search for the App: In the search bar at the top of the App Store, type in "mSociety" and press enter or search.

Locate the App: Once the search results appear, look for the official mSociety App icon and tap on it to open the app listing.

Download the App: On the app listing page, tap the "Download" or "Get" button next to the app icon. You may be prompted to enter your Apple ID password or use Touch ID/Face ID to confirm the download.

Wait for Installation: The app will begin downloading and installing on your device. Once the installation process is complete, you will see the app icon appear on your home screen.

Open the App: Tap on the app icon to launch the mSociety App. Follow any on-screen prompts to complete the setup process, such as signing up or logging in with your account credentials.

Start Exploring: Once you've successfully logged in, you can start exploring the app's features and functionality to stay connected with your residential community.

For Android Devices:

Open the Google Play Store: On your Android device, find and tap the "Google Play Store" icon, usually located on the home screen or in the app drawer.

Search for the App: Use the search bar at the top of the Google Play Store to search for "mSociety" and press enter or search.

Find the App: Look for the official mSociety listing in the search results and tap on it to open the app's page.

Install the App: On the app's page, tap the "Install" button. You may need to grant permission for the app to download and install on your device.

Wait for Installation: The app will begin downloading and installing on your device. Once the installation is complete, you will see the app icon appear on your home screen or in the app drawer.

Launch the App: Tap on the app icon to open the mSociety App. Follow any on-screen instructions to complete the initial setup, such as signing up or logging in with your account details.

Get Started: Once you've successfully logged in, you can start exploring the app's features and functionalities to engage with your residential community and enjoy the convenience it offers.

By following these instructions, you can easily download and install the mSociety App on your iOS or Android device, empowering you to stay connected and informed within your residential community.

App Overview: The application provides detailed explanations of all sections tailored for residents, Residence Members, and Security Guards, accompanied by a comprehensive screen flow analysis.

As for the list of flows, you can present it as follows:

Here are the two distinct flows within the app:

- Residential & Residential Members
- Security Guards

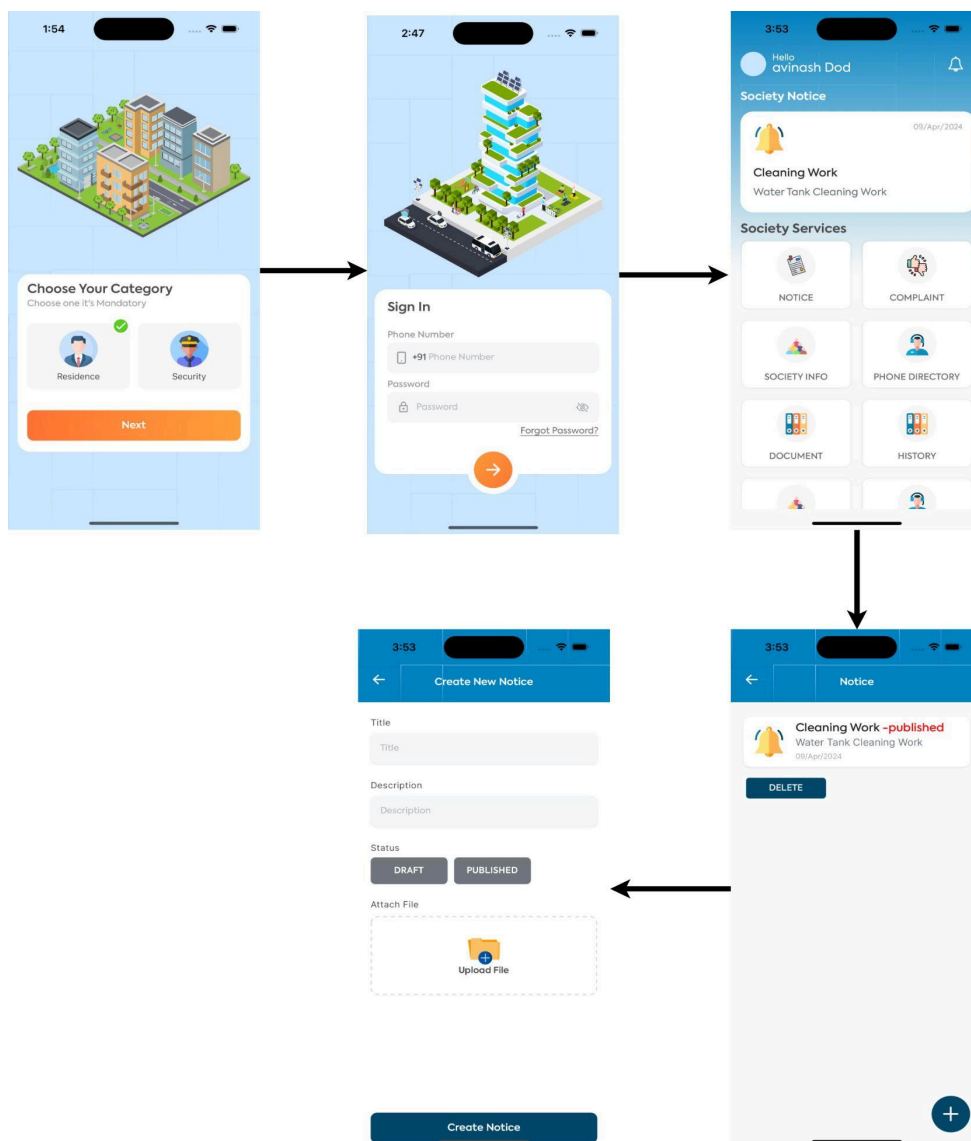
Residential & Residential Members Flow

NOTICE :

The notice feature within our app facilitates users to access society notices seamlessly.

How to use this feature in the app :

- Begin by logging into the app as a residential user.
- Navigate to the dashboard where you will find the prominently displayed NOTICE button.
- Upon locating the button, simply press it to reveal all the notices pertinent to the society.
- For society members, the additional functionality of creating a notice is available. This can be accomplished effortlessly by clicking the plus button, as illustrated in the provided example image 1.0 below.



img 1.0

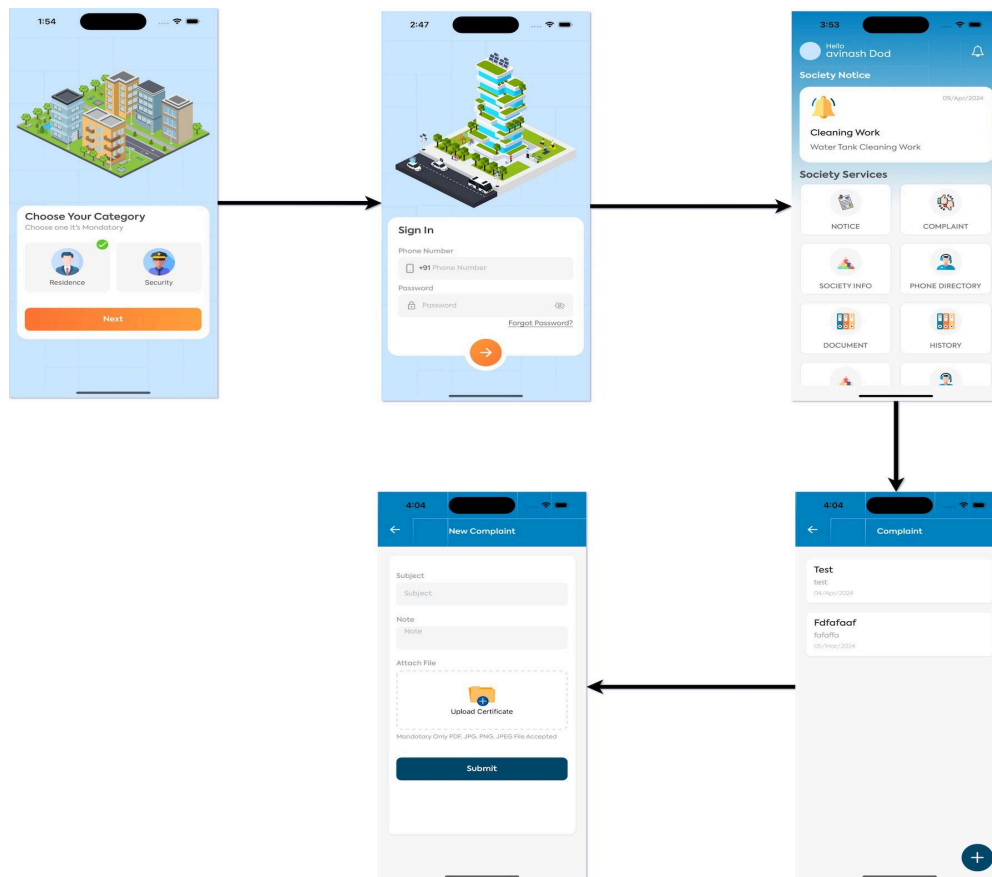
COMPLAINT: Users can conveniently register complaints with the society management through the app, streamlining communication and issue resolution processes.

How to use this feature in the app :

- Log in to the app using your residential credentials.
- Navigate to the dashboard where you'll find the "Complaint" button.
- Tap the button to view all complaints you've previously raised.

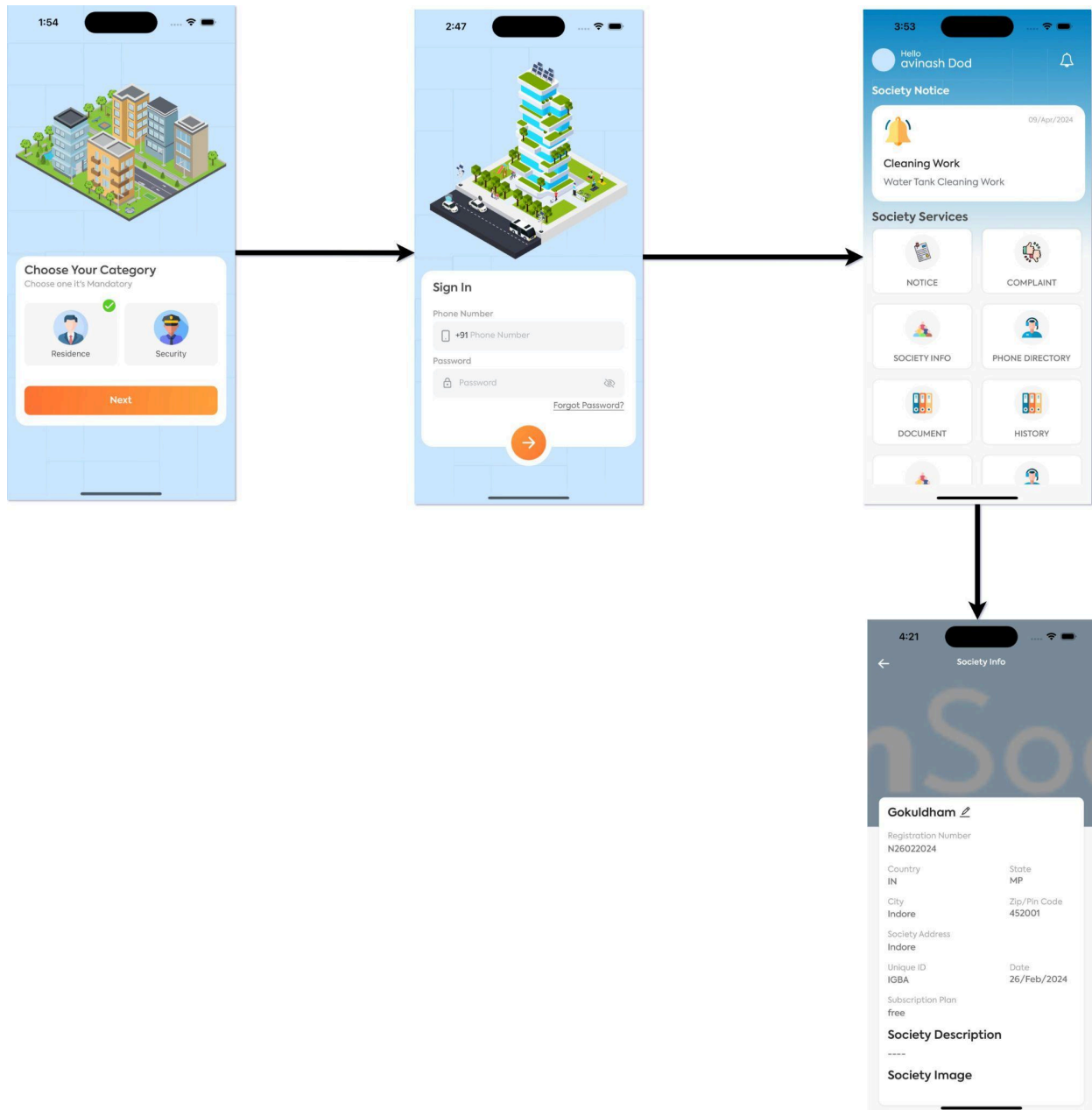
How to add complaints from the app:

- Log in to the app as a residential user.
- On the dashboard, locate and select the "Complaint" button.
- View all previously raised complaints.
- Within the complaint list view, locate the "+" button.
- Tap the "+" button to access the complaint submission form.
- Fill in the required details in the complaint form.
- After completing the form, press "Submit".
- You'll receive confirmation that your new complaint has been successfully raised and can be viewed in the complaint list.



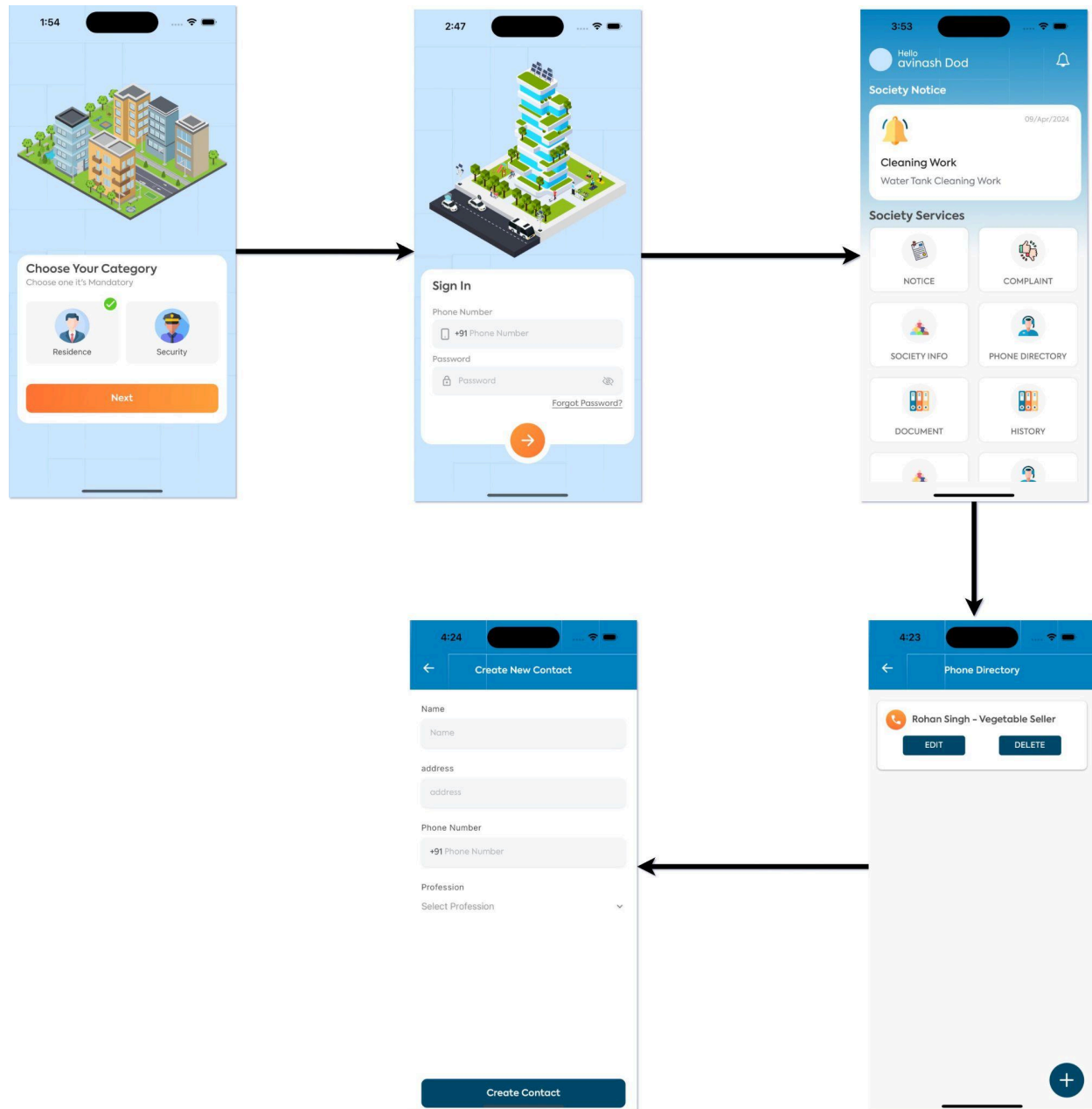
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SOCIETY INFO: Detailed information about the society is meticulously provided, encompassing its registration number, geographical location spanning country, state, city, and zip code, along with a comprehensive address. Additionally, unique identifiers, registration date, subscription plan details, society description, and images are included.



img 3.0

PHONE DIRECTORY: The society's phone directory is thoughtfully curated to encompass contact numbers for all essential touchpoints, facilitating streamlined communication and enhanced accessibility for its members.



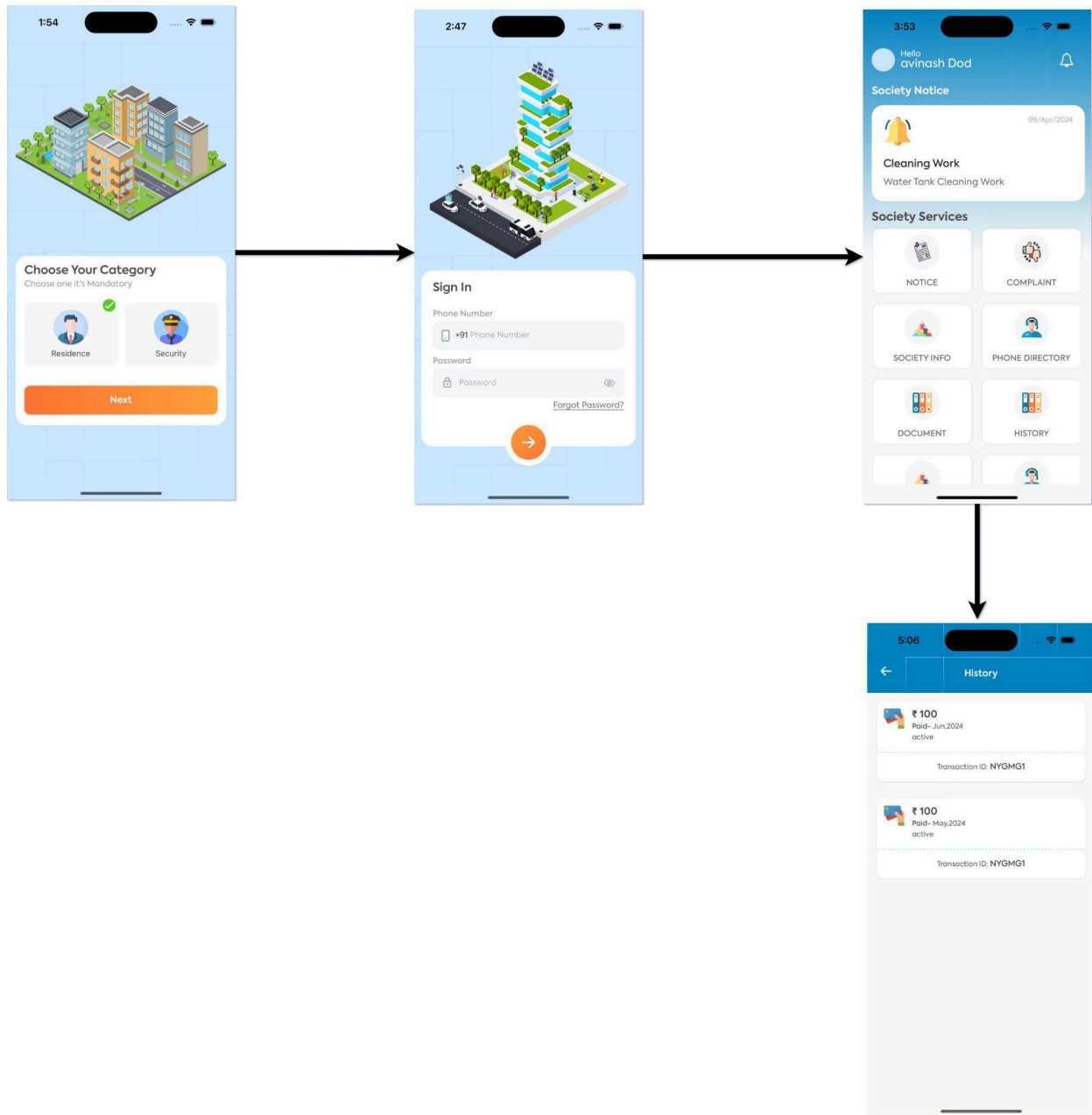
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DOCUMENT: This section serves as a platform for accessing society documents, while also allowing society members to contribute additional documents through the app.



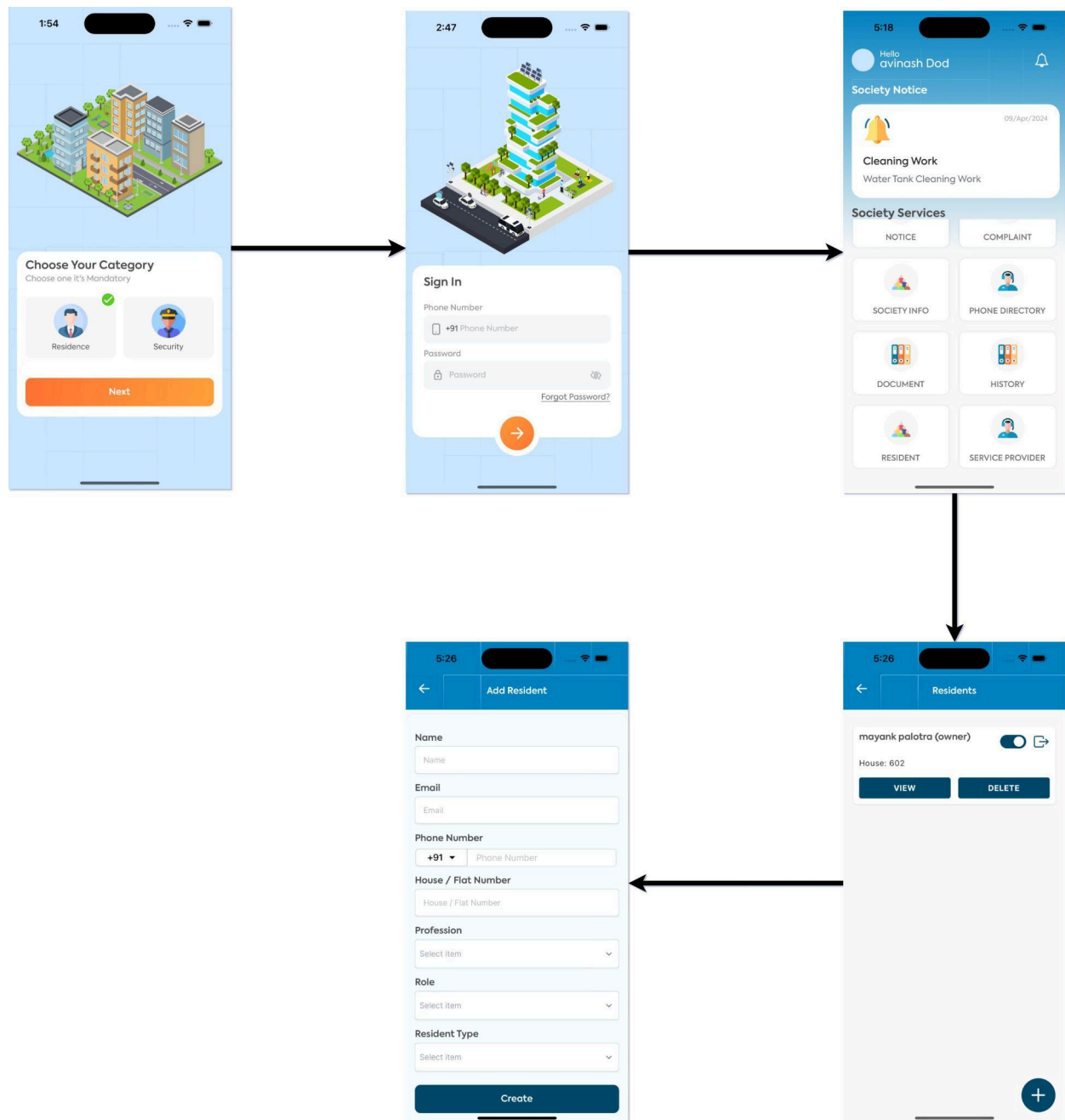
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HISTORY: History: This section serves to illustrate the chronological record of past maintenance payments.



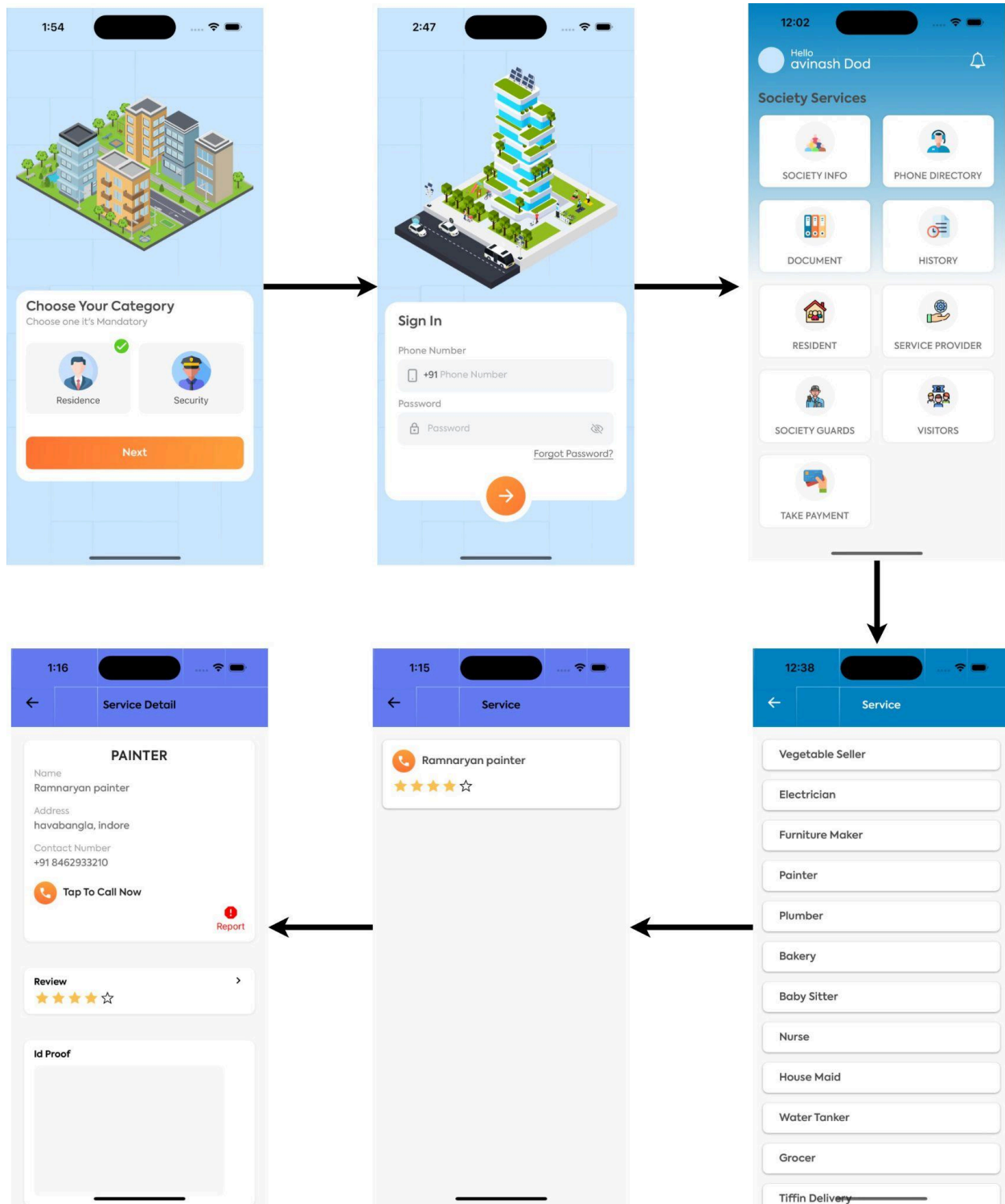
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RESIDENT: The 'Resident' section serves as a comprehensive display of the society's residential list, facilitating easy access to residential details for all members. Those with society member privileges can seamlessly add a residence via the app by simply clicking the plus button, filling out the form, and creating.



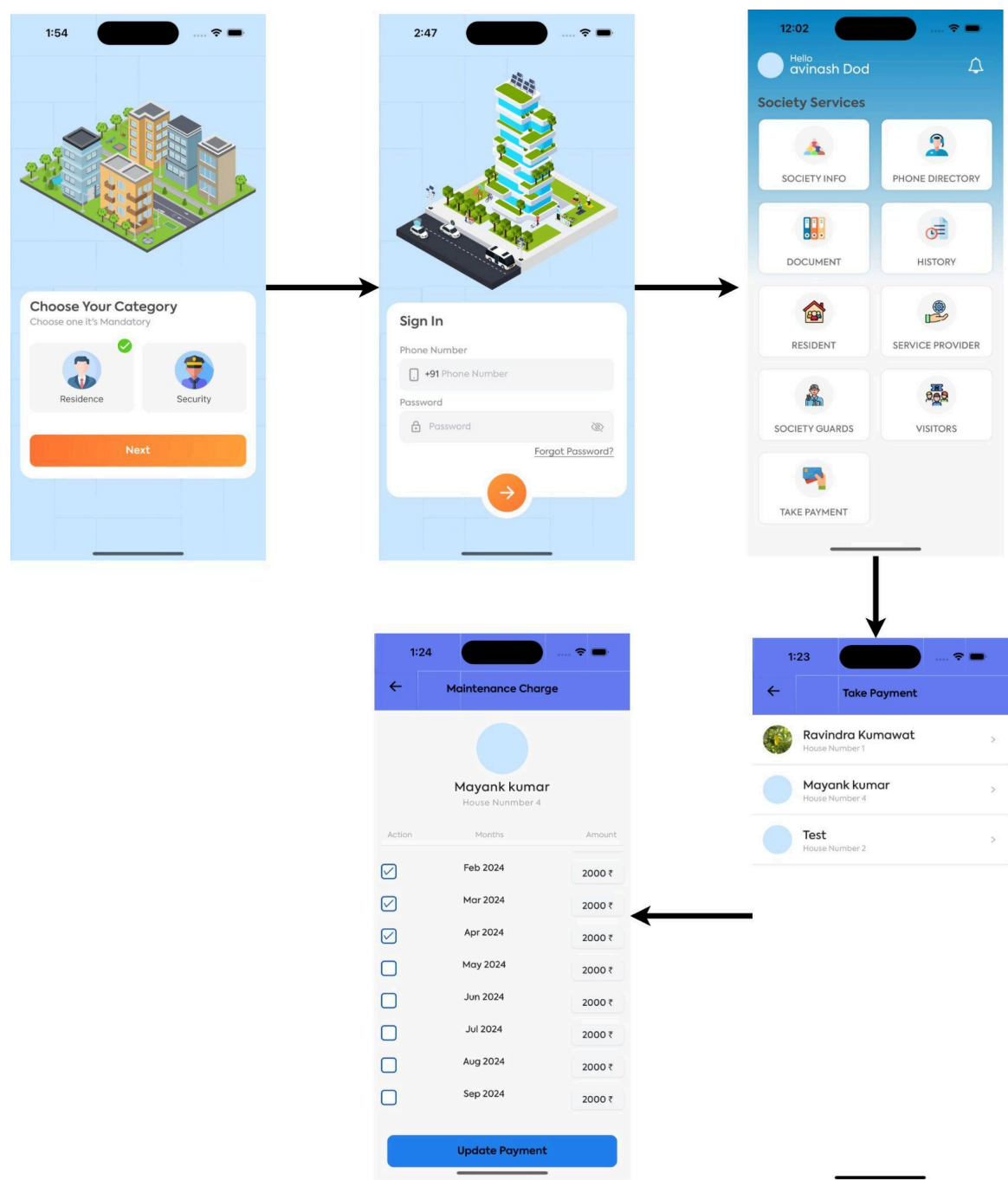
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SERVICE PROVIDER: This section provides a comprehensive list of service providers available to assist with residential needs.



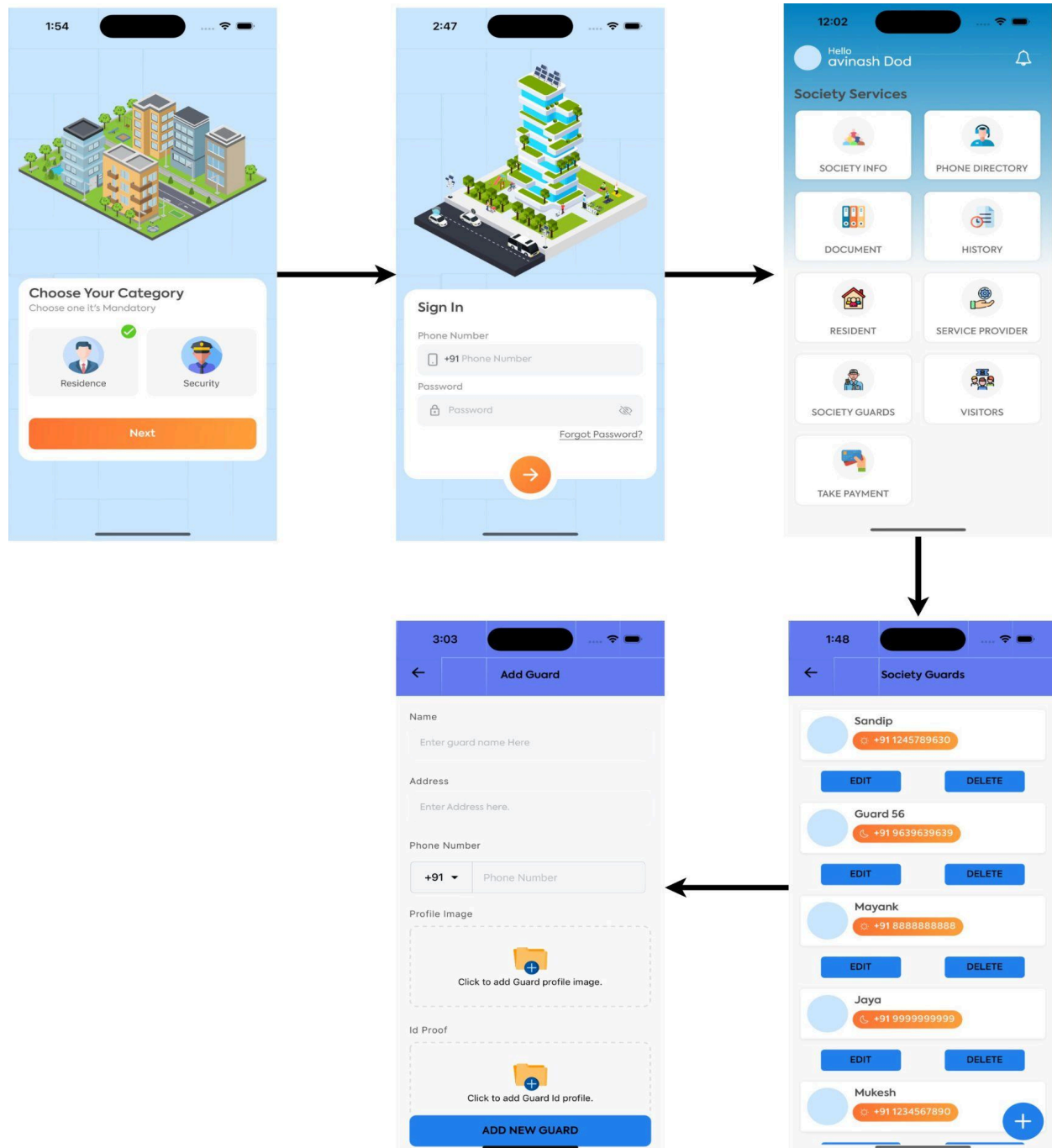
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TAKE PAYMENT: This feature enables users to conveniently make payments towards their society maintenance fees. Society members can manually collect payments from residential units and update the payment status within the 'Payment Collection' section. Please refer to the accompanying flow chart for a visual representation of the payment collection process.



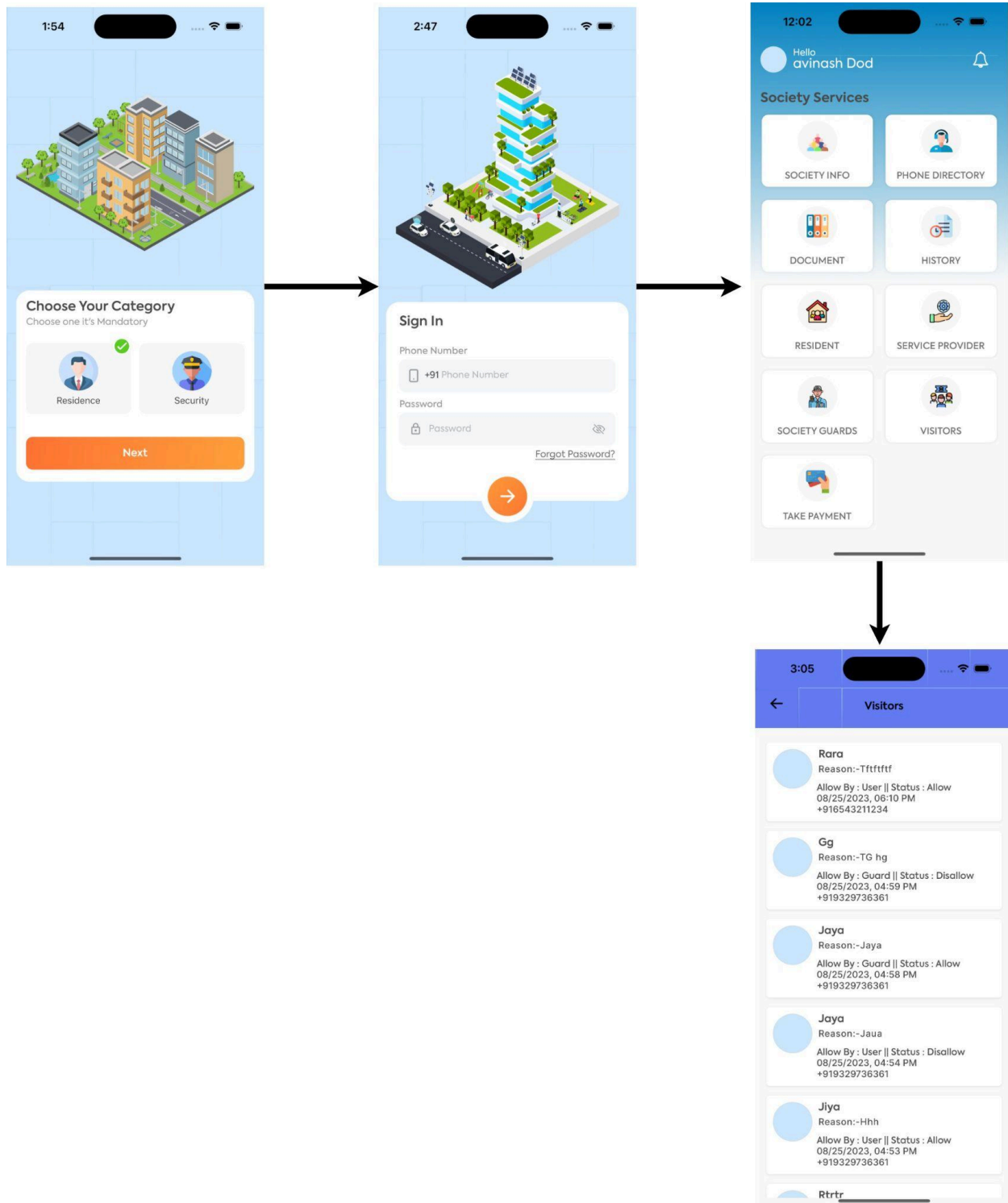
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SOCIETY GUARDS: Within this section, you will find a comprehensive list of society guards along with their respective details. If you are a society member, you have the ability to add a new guard by simply clicking on the plus button, filling out the necessary guard details, and then clicking on 'Add New Guard'.



img 10

VISITORS: Utilize the mSociety app to effortlessly monitor past visitors to your Society and their visitation dates, enhancing your understanding of your neighborhood's dynamics.



img 11.0

Security Guard Flow

The Security Guard Flow encompasses specialized features designed to monitor and regulate access to the society premises effectively. This functionality empowers security guards to efficiently track and verify visitors entering the community. Additionally, it facilitates seamless communication with residents, enabling prompt notifications of visitor arrivals and soliciting confirmation for entry. These integrated measures significantly enhance security protocols and ensure the safety of residents.

