

Detran SP Website Navigation Structure

Introduction: This document describes the structure and main elements of the home page of the Detran SP website, to assist users in navigation and performing common tasks, such as accessing information about licensing, vehicles, infractions and education.

1. Header and Government Bar

- The top of the page contains the **São Paulo Government Bar**, with important links:
 - **SP Government Website**
 - **Social media icons:** Quick access to platforms like Facebook, Twitter, Instagram, LinkedIn, etc.
 - **Accessibility options:** Includes buttons to increase or decrease the font, apply contrast, and report errors.

2. Main Navigation Menu

- The main menu is located just below the Detran SP logo. It is divided into important sections:
 1. **Qualification:** Links to information and services related to the CNH, such as renewal, issuance, and points check.
 2. **Vehicles:** Access to information on documentation, licensing, vehicle transfer, etc.
 3. **Infractions:** Services related to fines and infractions, consultation and payment of debts.
 4. **Education:** Traffic education resources and information on educational campaigns.

3. Highlight Options

- In addition to the main menu, there is a navigation bar with highlighted links to:
 - **Communication channels:** Information on how to contact Detran SP.
 - **Institutional:** Details about the organizational structure and mission of Detran SP.
 - **Rules:** Regulations and laws related to traffic.
 - **Transparency:** Information about the agency's transparency and access to public data.

4. Login and Registration Area

- A button with the option "Log in or Register" directs users to access the personalized services area, such as the "Meu Detran" portal.

5. Main Content and Widgets

- The main section of the page can include widgets or dynamic content blocks, which present relevant information or links as you navigate.
- In the services area, you can find the following available services:
- 2nd copy of CNH
- 2nd copy of fines for vehicles registered in another state
- Monitoring of CNH services (sent by post)
- Monitoring of vehicle services
- Schedule your theoretical exam - CNH processes and specialized courses
- updating of CNH address
- CNH Digital Applications - optional document
- CNH Digital - security code search
- Confirm damages to a certificate
- Check your driver's license points
- Check your suspension/revocation process
- Check your practical classes
- Check your theory classes
- Check your test results
- Questions about IPVA? Find out more
- Theory exam - check or cancel your appointment
- History - driver's license certificate
- Inclusion of Remunerated Activity - EAR
- Driver indication
- Start of Compliance with Driver's License Suspension
- Releasing or unblocking the vehicle
- Vehicle licensing (CRLV-e)
- Payment of fines and other debts in installments - find out more
- International driving permit (PID)
- First license - follow the process
- First license - exchange the permit for a permanent driver's license
- First license - see how to obtain it
- Downgrading the driver's license category
- Registration of a brand new vehicle
- Online Driver's License Renewal
- Your vehicle - debts and restrictions
- SNE - Electronic notification system
- Driver's license appeal request
- Digital Vehicle Transfer - TDV
- Vehicle transfer
- Check if the vehicle has restrictions for purchase or sale (Search for liens)
- Third-party vehicle - debts and restrictions

6. Footer

- The footer contains additional links to services, user support, and rights and privacy information.
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Navigation Examples

1. **To renew your driver's license:**
 - Access the **Qualification menu** > Click on "CNH Renewal" > Follow the detailed instructions.
 2. **To Consult Fines:**
 - Go to **Infractions** > Select "Fines Query" > Enter the necessary data to check pending infractions.
 3. **To Pay Licensing:**
 - Select the **Vehicles menu** > Click on "Licensing" > Choose the desired payment option.
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Final Observations:

- Certain services may require login through the "Meu Detran" portal.
- The website has accessibility options to suit all users.