

CNH – DRIVER’S LICENSE PAGE

Navigation Structure, Element Objectives, and Complete List of Services

Navigation Structure and Element Objectives

1. **Government Top Bar (govsp-topo):**
 - **Objective:** Display institutional information and social media links for the São Paulo Government, along with accessibility tools (such as font adjustment and contrast mode).
 - **Components:** São Paulo Government logo, social media links, and accessibility icons.
2. **Main Menu (main-nav):**
 - **Objective:** Provide quick access to Detran-SP's main categories, such as "Licensing," "Vehicles," "Infractions," and "Education."
 - **Components:** Detran-SP logo, main navigation links, and a highlights submenu with links to "Communication Channels," "Institutional," "Norms," and "Transparency."
3. **Online Services Area:**
 - **Objective:** Offer quick access to the most-used online services and allow easy access to detailed licensing-related services.
 - **Components:**
 - Service cards with title, description, and “Access Service” buttons.
 - Services search table with a description of services and links to access them directly.
4. **Service Search Table (buscaServicos):**
 - **Objective:** Display a complete, detailed list of available services, with one column for the service name and another for access.
 - **Components:** “Service” and “Action” columns, where users can directly select the service they need.
5. **Footer:**
 - **Objective:** Include institutional links such as privacy policy, terms of use, and other government links.
 - **Components:** Links to institutional pages and site policies.

Complete List of Online Services

The main services listed in the online services area for licensing include:

1. **Online Renewal:** Access the online driver’s license renewal service.
2. **Definitive License (CNH):** Issue a permanent driver’s license after completing the provisional period.
3. **Driver’s License Points Certificate:** Check and issue points accumulated on the driver’s license.

4. **License Issuance Check:** Track the status of issuance and mailing of the driver's license.

The following additional services are available in the Services Search Table:

5. **International Driving Permit (PID):** Apply for an international permit to drive abroad.
 6. **Driver's License Information:** Details about the license, its validity, and categories.
 7. **Forms and Fees:** List of forms and applicable fees for various services.
 8. **Foreign License Conversion:** Process for converting a foreign driver's license to a Brazilian license.
 9. **Specialized Course Theory Exam Scheduling:** Bookings for theory exams for specialized courses.
 10. **Addition of "Paid Driver" Status (EAR):** Add paid activity information to the driver's license.
 11. **Verification of Certificate Authenticity:** Confirm the authenticity of certificates issued by Detran.
 12. **Detran-SP Mobile Apps:** Mobile apps related to Detran-SP services.
 13. **Suspension Process Defense:** Access procedures for defending against a license suspension.
 14. **Recycling Course and Exam for Suspension Penalty:** Enrollment for recycling in cases of suspension.
 15. **Automatic License Unblocking:** License release after suspension compliance.
 16. **License Revocation Defense:** Access procedures for defending against license revocation.
 17. **Counting Period for Revocation:** Information on the start of the term for revocation cases.
 18. **Rehabilitation for Drivers with Revoked License:** Rehabilitation procedures following license revocation.
 19. **Recycling Course and Exam for Revocation Penalty:** Enrollment for recycling in revocation cases.
 20. **License Transfer from São Paulo to Another State:** Procedures to transfer a São Paulo license to another state.
 21. **License Transfer from Another State to São Paulo:** Procedures to transfer a license from another state to São Paulo.
 22. **In-person License Renewal - Categories A, ACC, B, AB, or ACCB:** Schedule renewal for specific categories.
 23. **In-person License Renewal - Categories C, D, or E:** Schedule renewal for other categories.
 24. **License Renewal for People with Disabilities (PCD):** Schedule renewal for PCD licenses.
 25. **PCD Renewal - Categories C, D, or E:** Schedule renewal for PCD licenses in specific categories.
 26. **License Data Changes:** Changes such as adding a social name or paid activity information.
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Page Layouts

Layout 1: Vertical Navigation

- **Top:** Government bar with logo and institutional links.
- **Main Menu:** Fixed at the top, with links to each main section.
- **Main Body:**
 - First section includes quick-access cards for primary online services.
 - Below is the service search table, where the user can scroll to access more services.
- **Footer:** Fixed at the bottom, with institutional links.

Layout 2: Column-Based Navigation

- **Top and Main Menu:** Identical to Layout 1.
- **Main Body:**
 - Divided into two columns: the left column displays quick-access cards to the most-accessed services, and the right column shows the full services search table.
 - This layout is suitable for larger monitors, where users can view both sections at once.
- **Footer:** Fixed at the bottom, with institutional links and site policy links.