

4 April 2020

Your account number
7042321394


Your invoice number
B4-421469546



CONOR SINCLAIR
63 DEVON ROAD
BRISTOL
BS5 6ED

Hello Conor,
Your bill total is **£25.16**

The amount due will be collected from your bank account by
Direct Debit on or just after **14 April 2020**

	BUNDLE & EXTRAS (INC. VAT)	ADDITIONAL CHARGES (INC. VAT)	TOTAL
 Mobile (07425571742) unlimited minutes,unlimited texts,4GB data,Vodafone Global Roaming	£25.16	-	£25.16 £20.96 (EXC. VAT)
Your bill total	£25.16	£0.00	£25.16 £20.96 (EXC. VAT) £4.20 (VAT TOTAL)

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Bill breakdown for

Mobile (07425571742)

Bundle and extras

£25.16

£20.96 (EXC. VAT)

From 4 April to 3 May 2020

> unlimited minutes, unlimited texts, 4GB data, Vodafone Global Roaming

£24.16

£20.13 (EXC. VAT 20%)

> Vodafone Secure Net

£1.00

£0.83 (EXC. VAT 20%)

Total

£25.16

£20.96 (EXC. VAT)

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Mobile (07425571742)

Itemised usage

A quick reminder: all UK calls made from your mobile lasting less than a minute are charged as a full minute. Once a call goes over a minute, we charge by the second. All calls from your home phone are charged by the minute, rounded up to the nearest minute.

Calls

UK calls			Total of 35 calls		263mins 13s	Out of Bundle usage: 0min 0s			£0.00
Date	Time	Phone number	Destination	Duration hh:mm:ss	Charged hh:mm:ss	Included?	VAT Ex.	VAT rate	VAT Inc.
Tue 3 Mar	12:40	447523909754	Vodafone mobile	00:10:14	00:10:14	Yes	£0.000	20%	£0.000
Tue 3 Mar	17:35	447523909754	Vodafone mobile	00:01:03	00:01:03	Yes	£0.000	20%	£0.000
Fri 6 Mar	17:36	447523909754	Vodafone mobile	00:11:16	00:11:16	Yes	£0.000	20%	£0.000
Sun 8 Mar	12:43	01446509750	Landline	00:05:11	00:05:11	Yes	£0.000	20%	£0.000
Mon 9 Mar	17:34	447523909754	Vodafone mobile	00:00:28	00:01:00	Yes	£0.000	20%	£0.000
Tue 10 Mar	17:36	447523909754	Vodafone mobile	00:20:35	00:20:35	Yes	£0.000	20%	£0.000
Wed 11 Mar	17:35	447523909754	Vodafone mobile	00:00:42	00:01:00	Yes	£0.000	20%	£0.000
Thu 12 Mar	12:33	441179557711	Landline	00:00:43	00:01:00	Yes	£0.000	20%	£0.000
Thu 12 Mar	13:21	447523909754	Vodafone mobile	00:10:41	00:10:41	Yes	£0.000	20%	£0.000
Thu 12 Mar	17:38	447523909754	Vodafone mobile	00:10:20	00:10:20	Yes	£0.000	20%	£0.000
Sat 14 Mar	17:35	447814519517	Vodafone mobile	00:00:02	00:01:00	Yes	£0.000	20%	£0.000
Sun 15 Mar	12:58	447523909754	Vodafone mobile	00:03:29	00:03:29	Yes	£0.000	20%	£0.000
Mon 16 Mar	12:15	447523909754	Vodafone mobile	00:01:56	00:01:56	Yes	£0.000	20%	£0.000
Mon 16 Mar	13:36	121	Voicemail	00:00:35	00:01:00	Yes	£0.000	20%	£0.000
Mon 16 Mar	17:40	447523909754	Vodafone mobile	00:16:19	00:16:19	Yes	£0.000	20%	£0.000
Tue 17 Mar	11:35	447523909754	Vodafone mobile	00:05:44	00:05:44	Yes	£0.000	20%	£0.000
Tue 17 Mar	17:32	447523909754	Vodafone mobile	00:09:51	00:09:51	Yes	£0.000	20%	£0.000
Tue 17 Mar	18:05	447814519517	Vodafone mobile	00:00:26	00:01:00	Yes	£0.000	20%	£0.000
Tue 17 Mar	18:05	447814519517	Vodafone mobile	00:53:03	00:53:03	Yes	£0.000	20%	£0.000
Tue 17 Mar	20:51	01656724846	Landline	00:01:49	00:01:49	Yes	£0.000	20%	£0.000
Wed 18 Mar	12:58	01656870246	Landline	00:00:50	00:01:00	Yes	£0.000	20%	£0.000
Wed 18 Mar	15:50	01656870246	Landline	00:00:41	00:01:00	Yes	£0.000	20%	£0.000
Wed 18 Mar	17:01	121	Voicemail	00:00:43	00:01:00	Yes	£0.000	20%	£0.000
Wed 18 Mar	17:47	00447523909754	Vodafone mobile	00:01:51	00:01:51	Yes	£0.000	20%	£0.000
Sun 22 Mar	19:19	447814519517	Vodafone mobile	00:00:03	00:01:00	Yes	£0.000	20%	£0.000
Sun 22 Mar	19:33	447814519517	Vodafone mobile	00:11:39	00:11:39	Yes	£0.000	20%	£0.000
Sun 22 Mar	20:26	07814519517	Vodafone mobile	00:05:25	00:05:25	Yes	£0.000	20%	£0.000
Mon 23 Mar	18:58	01656870690	Landline	00:00:33	00:01:00	Yes	£0.000	20%	£0.000
Wed 25 Mar	16:11	447523909754	Vodafone mobile	00:04:24	00:04:24	Yes	£0.000	20%	£0.000
Wed 25 Mar	17:51	441507824302	Landline	00:00:07	00:01:00	Yes	£0.000	20%	£0.000
Wed 25 Mar	17:51	441507824302	Landline	00:04:50	00:04:50	Yes	£0.000	20%	£0.000
Wed 25 Mar	19:06	07814519517	Vodafone mobile	00:58:21	00:58:21	Yes	£0.000	20%	£0.000
Sat 28 Mar	14:00	01547550331	Landline	00:00:13	00:01:00	Yes	£0.000	20%	£0.000
Tue 31 Mar	15:14	447523909754	Vodafone mobile	00:01:12	00:01:12	Yes	£0.000	20%	£0.000
Thu 2 Apr	16:33	121	Voicemail	00:00:31	00:01:00	Yes	£0.000	20%	£0.000

Texts

UK texts		Total of 48 texts		Out of Bundle usage: 0 texts			£0.00
Date	Phone number	Destination	Number of texts	Included?	VAT Ex.	VAT rate	VAT Inc.
Sun 8 Mar	447786207708	Text to UK number	1 text	Yes	£0.000	20%	£0.000
Tue 10 Mar	447501292896	Text to UK number	9 texts	Yes	£0.000	20%	£0.000
Wed 11 Mar	447534596703	Text to UK number	3 texts	Yes	£0.000	20%	£0.000
Tue 17 Mar	447534596703	Text to UK number	3 texts	Yes	£0.000	20%	£0.000
Tue 17 Mar	447598977384	Text to UK number	10 texts	Yes	£0.000	20%	£0.000

Our VAT number is GB 569 9532 77

Registered address: Vodafone Limited, Vodafone House, The Connection, Newbury, Berkshire RG14 2FN

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Mobile (07425571742)

Itemised usage

Texts

UK texts		Total of 48 texts		Out of Bundle usage: 0 texts			£0.00
Date	Phone number	Destination	Number of texts	Included?	VAT Ex.	VAT rate	VAT Inc.
Fri 20 Mar	447501292896	Text to UK number	2 texts	Yes	£0.000	20%	£0.000
Fri 20 Mar	447534596703	Text to UK number	2 texts	Yes	£0.000	20%	£0.000
Mon 23 Mar	447534596703	Text to UK number	11 texts	Yes	£0.000	20%	£0.000
Tue 24 Mar	447912323403	Text to UK number	3 texts	Yes	£0.000	20%	£0.000
Wed 1 Apr	447534596703	Text to UK number	4 texts	Yes	£0.000	20%	£0.000

Mobile data

UK mobile data		Total of 3400.440MB					£0.00
Date	Volume (MB)	Included?		VAT Ex.	VAT rate	VAT Inc.	
Tue 3 Mar	0.979	Yes - 4GB data		£0.000	20%	£0.000	
Wed 4 Mar	2.865	Yes - 4GB data		£0.000	20%	£0.000	
Thu 5 Mar	10.761	Yes - 4GB data		£0.000	20%	£0.000	
Fri 6 Mar	114.833	Yes - 4GB data		£0.000	20%	£0.000	
Sat 7 Mar	97.744	Yes - 4GB data		£0.000	20%	£0.000	
Sun 8 Mar	114.649	Yes - 4GB data		£0.000	20%	£0.000	
Mon 9 Mar	5.994	Yes - 4GB data		£0.000	20%	£0.000	
Tue 10 Mar	326.674	Yes - 4GB data		£0.000	20%	£0.000	
Wed 11 Mar	78.820	Yes - 4GB data		£0.000	20%	£0.000	
Thu 12 Mar	68.575	Yes - 4GB data		£0.000	20%	£0.000	
Fri 13 Mar	5.248	Yes - 4GB data		£0.000	20%	£0.000	
Sat 14 Mar	35.929	Yes - 4GB data		£0.000	20%	£0.000	
Sun 15 Mar	63.256	Yes - 4GB data		£0.000	20%	£0.000	
Mon 16 Mar	335.559	Yes - 4GB data		£0.000	20%	£0.000	
Tue 17 Mar	249.759	Yes - 4GB data		£0.000	20%	£0.000	
Wed 18 Mar	18.158	Yes - 4GB data		£0.000	20%	£0.000	
Thu 19 Mar	8.166	Yes - 4GB data		£0.000	20%	£0.000	
Fri 20 Mar	6.473	Yes - 4GB data		£0.000	20%	£0.000	
Sat 21 Mar	250.896	Yes - 4GB data		£0.000	20%	£0.000	
Sun 22 Mar	57.825	Yes - 4GB data		£0.000	20%	£0.000	
Mon 23 Mar	169.885	Yes - 4GB data		£0.000	20%	£0.000	
Tue 24 Mar	60.512	Yes - 4GB data		£0.000	20%	£0.000	
Wed 25 Mar	129.028	Yes - 4GB data		£0.000	20%	£0.000	
Thu 26 Mar	71.385	Yes - 4GB data		£0.000	20%	£0.000	
Fri 27 Mar	4.075	Yes - 4GB data		£0.000	20%	£0.000	
Sat 28 Mar	374.537	Yes - 4GB data		£0.000	20%	£0.000	
Sat 28 Mar	52.379	Yes - 4GB data		£0.000	20%	£0.000	
Mon 30 Mar	19.366	Yes - 4GB data		£0.000	20%	£0.000	
Tue 31 Mar	264.552	Yes - 4GB data		£0.000	20%	£0.000	
Wed 1 Apr	134.576	Yes - 4GB data		£0.000	20%	£0.000	
Thu 2 Apr	142.283	Yes - 4GB data		£0.000	20%	£0.000	
Fri 3 Apr	124.699	Yes - 4GB data		£0.000	20%	£0.000	

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Thank you for choosing Vodafone, Is there anything we can help with?

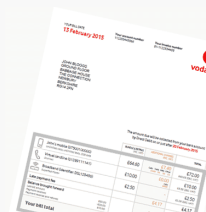
Have you tried our My Vodafone app? It makes it easy to:

- > Check how much of your minutes, text and internet allowance you've used
- > See the date and amount of your last bill
- > See your plan information
- > Get answers to frequently asked questions



Understanding your bill

If you've got a question about the charges on your bill you'll find lots of useful help online at www.vodafone.co.uk/billexplained. If you can't find what you need, just call us free on 191 from your Vodafone mobile, or 03333 040 191 from any other phone (standard call charges apply) - we're here Mon to Fri 8am to 9pm and Sat to Sun 8am to 8pm.
Late payment – please make sure you pay by the due date or a fee will be added to your next bill.



Non-geographic call charging?



- > All calls to 084, 087, 09 and 118 numbers are made up of an access and a service charge. The access charge is the charge we make for giving you access to this number. The service charge is set by the organisation you called. The charge you can see on your bill is the total cost of the call.
- > To find out more about charges for calls to 08, 09 and 118 numbers, go to www.ofcom.org.uk/phones-telecoms-and-internet/advice-for-consumers/advice/uk-calling

Would you like to know more about VAT?



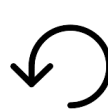
- > If you're a business, the VAT total shown on the front page of this invoice is the amount you may be able to reclaim from HMRC
- > If your bill includes a charge for a non-Vodafone purchase, you'll need to contact the supplier for a VAT invoice
- > You can view your last 13 monthly bills online at www.vodafone.co.uk/myvodafone. If you need to keep your bills for longer than this, please make sure you download and save them

Not completely happy with our service?



- > Please get in touch with us first. Go to www.vodafone.co.uk/complaints to find out more about our complaints procedure
- > If after eight weeks a resolution hasn't been reached, you're entitled to independent help from the Communication and Internet Services Adjudication Scheme. As long as your complaint is covered by them, they'll investigate it free of charge
Write to: CISAS, Communications & Internet Services Adjudication Scheme, 70 Fleet Street, London EC4Y 1EU

Usage from a previous month



Some items may look like they belonged on an earlier bill but don't worry, we haven't charged you for these twice. Sometimes it takes a while for details to reach us.

This bill is also available in large print, braille or as a talking bill. Please call 0333 304 3222