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# Internal AppD Hub



## Quick Navigation & Highlights

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### Internal AppD News and Current Event High Lights

Aug 4th - Final App Migrated to SaaS Controller with Anomaly Detection!
Aug 20th - AppD for New Hires - Foundations Accelerator
Aug 28th - Full Deployment Automation Via Ansible Available
Sept 13th - CS Engineer-Lead Lunch and Learn over Dashboarding Tips
Sept 22nd - Production Controller Outage (AWS Planned Maint.)

## Introduction

The Purpose of the Internal AppD Hub is to enable the user-base to be confident and successful with the tool, AppDynamics. It can be used to navigate the self-service nature of our onboarding, to using the tool effectively, while giving options to get help if/when needed.

**What is AppDynamics (AppD)?** AppD is a collection of powerful monitoring and observability solutions, that teams can take advantage of to know what is going on in their apps in a more proactive way, as opposed to a reactive one. While still being a powerful pane of glass to see what is going on when reaction is forced, due to some outside attack or outage, etc..

Beyond the product, AppDynamics is a partner in helping users be successful with the tool by offering a lot of learning opportunities. There's a wide range of content offered, from self-service and on-demand, to engineer/instructor-lead workshops, presentation of accelerators, or AppD University deep-dive courses, which prepares people for official certifications.

## Links, Requests and Contact Info

### Controller Links:

[appswitcher Production SaaS Controller](#)

[appswitcher Non-Prod SaaS Controller](#)

### Onboarding:

**<<CLIENT'S INTAKE FORM/LINK OR INSTRUCTIONS.>>**

### Related Requests (access, break/fix, workshops):

**<<CLIENT'S OTHER REQUEST TYPES AND HYPERLINKS>>**

### Contact Info:

**AppD Internal (Admin Teams)**

[help Contact AppD Admins](#)

**AppD Core (Partnered Cisco/AppD Teams)**

[help Contact AppD Support](#)

[email Contact AppD Customer Success](#)

[info Contact AppD Education](#)

## Enablement and Education

### Role Based Tracks (Combined Content)

#### AppD Admins

[view AppdAdminTrack](#)

#### Application Teams

[view AppOwner/MgmtTrack](#)

[view DeveloperTrack](#)

[view DevOpsTrack](#)

[view Monitoring/SupportTrack](#)

[view PerformanceEng/TesterTrack](#)

#### System/Platform, Middleware, DB, Network or Security Teams

[view DB\\_AdminTrack](#)

[view Network/SecurityTrack](#)

[view Middleware/Implementer Track](#)

[view Server/PlatformAdminTrack](#)

### Customer Success Content

#### On-Demand Content

**Bite-Sized Videos** = These Short and Sweet videos are presented by a CS Engineer, getting right to the point about a topic in a brief amount of time. Click the link below to expand the full list of appetizing on-demand videos!

Video Topic	Category	High Spot Link
How to Manage Business Transactions	APM	<a href="#">link</a>
How to Business Transactions and Understanding Application Performance	APM	<a href="#">link</a>
How to View and Output All Other Traffic BT's	APM	<a href="#">link</a>
How to Add Context With Data Collectors	APM	<a href="#">link</a>
How to Use Dash Studio	APM	<a href="#">link</a>
How to Use the Metric Browser	APM	<a href="#">link</a>
How to Capture Code and Business Metrics with Information Points	APM	<a href="#">link</a>
How to Troubleshoot Slow Performance and Errors	APM	<a href="#">link</a>
How to Automated Transaction Diagnostics	APM	<a href="#">link</a>
How To Configure Health Rules	APM	<a href="#">link</a>
How to Send Alerts with Policies & Actions	APM	<a href="#">link</a>
How to Capture Custom Data with Browser RUM	B R UM	<a href="#">link</a>
How To Instrument Browser Real User Monitoring	B R UM	<a href="#">link</a>
How to Monitor the Health of a Database Agent	D B M on	<a href="#">link</a>
How to Instrument an Android Application	M R UM	<a href="#">link</a>
How to Deploy the Linux-Based Private Synthetics Agent	Sy nt he tics	<a href="#">link</a>
How to Configure Service Endpoints	APM	<a href="#">link</a>
How To Manually Upgrade Java Agent - Linux	APM	<a href="#">link</a>
How To Manually Upgrade Java Agent - Windows	APM	<a href="#">link</a>
How To Install Java Agent - EKS	APM	<a href="#">link</a>

How To Install Maven to Configure AppDynamics Extension	EXT	<a href="#">link</a>
How To Build an AppDynamics Extension	EXT	<a href="#">link</a>
How To Configure an AppDynamics Extension	EXT	<a href="#">link</a>
How To K8 Cluster Agent Overview	K8	<a href="#">link</a>

#### ***CS Talks (Snacks) Webcast Video Recordings =***

These videos are presented by a CS Engineer to extend on topics where it's too much to chew in a bite-sized video. Click the button below to expand the list of our on-demand CS-Talk Webcasts!

[view CS-Talks: Webcast Recordings](#)

#### ***Accelerator (Dinner Plate) Webcast Video***

***Recordings*** = These Full-Portioned videos are presented by a CS Engineer to extend on topics where it takes over an hour to review, and still it could be gone into deeper. Click the button below to expand the list of our on-demand Accelerator Webcasts!

[view Accelerators: Webcast Recordings](#)

#### **Past Session Recordings:**

##### **Customer Success Enablement Webex Recordings**

[view Foundations](#)

[view TroubleShooting](#)

[view HealthRules and Alerts](#)

##### **Customer Success Enablement MS-Teams Recordings**

[view Developer](#)

#### **New Accelerator/Demo/Working Session Sign-Ups:**

##### ***Custom or Unlisted Topics -***

Coordinate with the Customer Success Manager to request a custom Accelerator Presentation/Demo/Discussion which are not listed in the above webcasts, but you feel is important for your team to learn. They'll schedule a private Presentations or hybrid Working Sessions with your CS Engineer and your local AppD Admins.

[email EmailYourCSM](#)

## **AppD University Content**

#### **Available Courses and Subscriptions:**

##### **On-Demand AppD University Courses**

[workbox On Demand and Self-Paced](#)

## **Instructor-Lead AppD University Courses**

[user Instructor Lead Courses](#)

## **Subscriptions for AppD University**

[info Subscriptions](#)

### **Certification Options:**

#### **Associate Performance Analyst**

Become certified with the skills required to monitor applications and analyze performance issues using AppDynamics core Application Performance Management, Application Analytics, Infrastructure Visibility and End User Monitoring technologies.

[view MORE INFO](#)

#### **Associate Administrator**

Become certified with the skills required to configure, manage, and optimize AppDynamics technologies, including core AppDynamics Performance Management, Business IQ and End User Monitoring

[view MORE INFO](#)

#### **Implementation Professional**

Become certified with the skills required to deploy AppDynamics Controllers on-premises, Agents, EUM Servers and Analytics Servers, as well as use AppDynamics APIs to extend and customize the AppDynamics Platform.

[view MORE INFO](#)

## **AppD Community, YouTube and Vimeo Content**

### **Community Articles and Discussions**

[info AppDynamics Community](#)

[info Monitoring cloud K8 on EKS, AKS, and GKE](#)

[info EUM - Naming Convention](#)

[info Health Rules - Naming Convention](#)

[info DB Vis - Naming Convention](#)

[info Dashboards - Naming Convention](#)

[info Analytics - Naming Convention](#)

[info APM - Naming Convention](#)

[info Infra Vis - Naming Convention](#)

[info TroubleShooting - Intro](#)

[info TroubleShooting - Troubleshoot and Tools](#)

[info Syn - New Synthetic monitoring for APIs](#)

[info Syn - Changes to Synthetic Monitoring Browsers](#)

**YouTube:**

Synthetics

[view AppDynamics Micro Demo: Synthetic API Monitoring](#)

Example

[view MORE INFO](#)

Example

[view MORE INFO](#)

**Vimeo:**

Example

[view MORE INFO](#)

Example

[view MORE INFO](#)

Example

[view MORE INFO](#)

## Documentation and Repos

### AppD Internal

#### **Forms. Compliance, Expectation RACI, and SLA's**

[success IQOQ](#)

<<PLACEHOLDER: Compliance Checks>>

<<PLACEHOLDER: Expectation RACI>>

<<PLACEHOLDER: AppD Team SLA's>>

#### **Documentation and Recordings**

**Documentation:**

<<PLACEHOLDER: Documentation>>

**Runbooks:**

<<PLACEHOLDER: Implementers>>

<<PLACEHOLDER: Developers>>

<<PLACEHOLDER: Performance Engineers>>

[info Implementer Series: Download and Install Java Agents](#)

**Internal Recorded Learning:**

<<PLACEHOLDER: Recorded Internal-Only working sessions, lunch and learns, etc.>>

Repos

- share INTERNAL GITHUB
- share NEXUS ARTIFACTS

AppD Core

Official Docs

General

info AppDynamics DOCS

Agent Installs

Java Agent
.NET Agent
Node.js Agent
PHP Agent
Python Agent
Serverless APM for AWS Lambda
Apache Web Server Agent
C/C++ SDK
Go Language Agent
IBM Integration Bus Agent
SAP Monitoring Using AppDynamics
Getting Started with Ruby Agent
Cloud Application Monitoring
Machine Agent
DB Agent
End User Monitoring
Application Security Monitoring

Extensions

add Extension Docs

Integrations

add Integration Docs

API's

add AppD API's

Repos

GitHub:

share AppDynamics Public Repositories

Recommended:



**Dexter:** AppDynamics provides a rich source of information about your monitored applications, including the performance of individual business activities, dependency flow between application components, and details on every business transaction in an instrumented environment.

AppDynamics APM provides a rich toolkit for turning the vast corpus of data captured by AppDynamics into valuable insights.

AppDynamics DEXTER (Data Extraction and Enhanced Reporting) can make this process even faster and simpler. DEXTER provides new ways to unlock the data stored in the AppDynamics platform. You can analyze this information in a number of data warehousing and visualization applications, and combine it with your own data to generate customized reports.

[share github repo - Dexter](#)

**AppDynamics Helm Charts:** Welcome to the repository of Helm charts for deployments of AppDynamics agents.

[share github repo - HelmCharts](#)

## Event Calendar

**AppD Core Events:**

[info AppD \(Official\) Events](#)

[workbox Product and Release Announcements](#)

[configure Agent Enhancements](#)

[configure Controller Enhancements](#)

**Internal Calendar:**

Team Calendars

## Glossary

**Internal and Most-Used Terms:**

- **Onboarding/Intake** = Initial instrumentation of AppDynamics solutions across an application, infrastructure, websites, databases, etc...
- **Break/Fix** = Engagement of an internal AppD Admin to figure out an issue in an existing instrumentation, and is past its initial onboarding period.
- **Example 3**

## **AppDynamics Terms:**

Official AppD glossary: <https://docs.appdynamics.com/21.5/en/glossary>

- Familiarize yourself with a list of common terms you may come across as an AppDynamics user.

# App Owner/Management Track

## CS CONTENT

### Bite-Sized

Video Topic	C a t e g o r y	H i g h S p o t L i n k
How to Manage Business Transactions	A PM	<a href="#">link</a>
How to Business Transactions and Understanding Application Performance	A PM	<a href="#">link</a>
How to View and Output All Other Traffic BT's	A PM	<a href="#">link</a>
How to Add Context With Data Collectors	A PM	<a href="#">link</a>
How to Use Dash Studio	A PM	<a href="#">link</a>
How to Use the Metric Browser	A PM	<a href="#">link</a>
How to Capture Code and Business Metrics with Information Points	A PM	<a href="#">link</a>
How to Troubleshoot Slow Performance and Errors	A PM	<a href="#">link</a>
How to Automated Transaction Diagnostics	A PM	<a href="#">link</a>
How To Configure Health Rules	A PM	<a href="#">link</a>
How to Send Alerts with Policies & Actions	A PM	<a href="#">link</a>
How to Capture Custom Data with Browser RUM	B R UM	<a href="#">link</a>
How To Instrument Browser Real User Monitoring	B R UM	<a href="#">link</a>
How to Monitor the Health of a Database Agent	D B M on	<a href="#">link</a>
How to Instrument an Android Application	M R UM	<a href="#">link</a>

How to Deploy the Linux-Based Private Synthetics Agent	S y n t h e t i c s	<a href="#">link</a>
How to Configure Service Endpoints	A P M	<a href="#">link</a>
How To Manually Upgrade Java Agent - Linux	A P M	<a href="#">link</a>
How To Manually Upgrade Java Agent - Windows	A P M	<a href="#">link</a>
How To Install Java Agent - EKS	A P M	<a href="#">link</a>
How To Install Maven to Configure AppDynamics Extension	E X T	<a href="#">link</a>
How To Build an AppDynamics Extension	E X T	<a href="#">link</a>
How To Configure an AppDynamics Extension	E X T	<a href="#">link</a>
How To K8 Cluster Agent Overview	K8	<a href="#">link</a>

#### CS Talks

C o n t e n t T y p e	Name	L i n k
A c c e l e r a t o r	Intro to AppDynamics Accelerator	L i n k
A c c e l e r a t o r	Proactive Monitoring Accelerator	<a href="#">L i n k</a>
A c c e l e r a t o r	Anomaly Detection and Automated Root Cause Analysis Accelerator	<a href="#">L i n k</a>
A c c e l e r a t o r	Troubleshooting Accelerator	<a href="#">L i n k</a>
A c c e l e r a t o r	Dashboards Accelerator	<a href="#">L i n k</a>

Accelerator	Business Transactions Accelerator	<a href="#">Link</a>
Accelerator	Browser Real User Monitoring Accelerator	<a href="#">Link</a>
Accelerator	Advanced APM Accelerator	<a href="#">Link</a>
Accelerator	Mobile Real User Monitoring Accelerator	<a href="#">Link</a>
Accelerator	Intro to Business iQ Accelerator	<a href="#">Link</a>
Accelerator	Synthetic Monitoring Accelerator	<a href="#">Link</a>
Accelerator	Container Monitoring Accelerator	<a href="#">Link</a>
Accelerator	Database Monitoring Accelerator	<a href="#">Link</a>
CS Talks	CS Talks - Browser RUM Overview	<a href="#">Link</a>
CS Talks	CS Talks - Controller Overview	<a href="#">Link</a>
CS Talks	CS Talks - Dash Studio	<a href="#">Link</a>
CS Talks	CS Talks - Dashboards	<a href="#">Link</a>
CS Talks	CS Talks - Database Monitoring Overview	<a href="#">Link</a>
CS Talks	CS Talks - Experience Journey Maps	<a href="#">Link</a>

C S Ta lks	CS Talks - Follow the Red, 3 clicks to resolve	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Health Rule Violations	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Mobile RUM Overview	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Networking Monitoring Overview	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Optimize your BT's	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Slow Response Times & Errors	<a href="#">Li n k</a>
C S Ta lks	CS Talks - ThousandEyes Overview	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Why BT's are critical	<a href="#">Li n k</a>
Bit es iz e	How to Add Context With Data Collectors	<a href="#">li nk</a>
Bit es iz e	How to Business Transactions and Understanding Application Performance	<a href="#">li nk</a>
Bit es iz e	How to Capture Code and Business Metrics with Information Points	<a href="#">li nk</a>
Bit es iz e	How to Capture Custom Data with Browser RUM	<a href="#">li nk</a>
Bit es iz e	How To Configure Health Rules	<a href="#">li nk</a>
Bit es iz e	How to Configure Service Endpoints	<a href="#">li nk</a>
Bit es iz e	How to Deploy the Linux-Based Private Synthetics Agent	<a href="#">li nk</a>

Bit es iz e	How To Install Java Agent - EKS	<a href="#">li nk</a>
Bit es iz e	How to Instrument an Android Application	<a href="#">li nk</a>
Bit es iz e	How to Manage Business Transactions	<a href="#">li nk</a>
Bit es iz e	How To Manually Upgrade Java Agent - Linux	<a href="#">li nk</a>
Bit es iz e	How To Manually Upgrade Java Agent - Windows	<a href="#">li nk</a>
Bit es iz e	How to Monitor the Health of a Database Agent	<a href="#">li nk</a>
Bit es iz e	How to Send Alerts with Policies & Actions	<a href="#">li nk</a>
Bit es iz e	How to Troubleshoot Slow Performance and Errors	<a href="#">li nk</a>
Bit es iz e	How to Use Dash Studio	<a href="#">li nk</a>
Bit es iz e	How to Use the Metric Browser	<a href="#">li nk</a>

#### Accelerators

C on te nt Ty pe	Name	Li n k
Ac ce ler at or	Intro to AppDynamics Accelerator	Li n k
Ac ce ler at or	Proactive Monitoring Accelerator	<a href="#">Li n k</a>
Ac ce ler at or	Anomaly Detection and Automated Root Cause Analysis Accelerator	<a href="#">Li n k</a>

Ac ce ler at or	Troubleshooting Accelerator	<a href="#">Li n k</a>
Ac ce ler at or	Dashboards Accelerator	<a href="#">Li n k</a>
Ac ce ler at or	Business Transactions Accelerator	<a href="#">Li n k</a>
Ac ce ler at or	Browser Real User Monitoring Accelerator	<a href="#">Li n k</a>
Ac ce ler at or	Advanced APM Accelerator	<a href="#">Li n k</a>
Ac ce ler at or	Mobile Real User Monitoring Accelerator	<a href="#">Li n k</a>
Ac ce ler at or	Intro to Business iQ Accelerator	<a href="#">Li n k</a>
Ac ce ler at or	Synthetic Monitoring Accelerator	<a href="#">Li n k</a>
Ac ce ler at or	Container Monitoring Accelerator	<a href="#">Li n k</a>
Ac ce ler at or	Database Monitoring Accelerator	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Browser RUM Overview	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Controller Overview	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Dash Studio	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Dashboards	<a href="#">Li n k</a>



C S Ta lks	CS Talks - Database Monitoring Overview	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Experience Journey Maps	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Follow the Red, 3 clicks to resolve	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Health Rule Violations	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Mobile RUM Overview	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Networking Monitoring Overview	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Optimize your BT's	<a href="#">Li n k</a>
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Bit es iz e	How to Use the Metric Browser	<a href="#">li nk</a>

## **EDU / APPD UNI CONTENT**

Log into AppD University to Access: <https://education.appdynamics.com/learn/signin>

### Standard Courses

Application Monitoring
Trigger Actions Using Policies
Custom Dashboards and Dashboard Templates
Too Many/Slow Database Calls
Troubleshooting Over-synchronization Issues

Troubleshooting Resource Misuse Issues
Diagnose Memory Leaks with Automatic Leak Detection (ALD)
Create a Business Transaction with Live Preview
Data Collectors
Create and Use Information Points
Monitor and Customize JMX Metrics
Manage Business Transactions
Detect a Custom Backend
Scopes
Create and Use Service Endpoints
Explore and Create Health Rules
View and Explore Events
Apply and Configure Baselines
Three Ways to Begin Diagnostic Sessions
Use Development Level Monitoring
Work with Node Level Dashboards
Handle and Configure Errors
Manage Business Transactions
Use Transaction Snapshots to Troubleshoot Application Issues
Analyze Metrics in the Metric Browser
APM Success - Establishing an APM Strategy
APM Success - Defining Relevant Key Performance Indicators
APM Success - Identifying Proper Business Transactions
APM Success - Optimizing Application Flow Maps
APM Success - Establishing Proactive Health Rules
APM Success - Using Lower Environments as Troubleshooting Tools
APM Success - Correlating Data with Performance Goals
APM Success - Applying a Continuous Delivery Philosophy

APM Success - Runbook
Discover How AppDynamics and APM Can Help You
Explore How AppDynamics Monitoring Works
Planning for App Agent Installation
Overview of App Agent Configuration
Troubleshooting Agent Installation with Log Files
Managing App Agents
Editing Node Level Properties
Locating Transaction Snapshots
Tour the Application Dashboard
APM Essentials
Troubleshooting Tools
Transaction and Data Configuration
Monitoring Your Application
Troubleshooting Scenarios
Troubleshooting Using Transaction Snapshots
Create and Manage a Virtual War Room
Run and Schedule Reports
Data Collectors - Types and Uses for APM
Use the Time Series Chart Widget in Dash Studio to Visualize Data Over Time
Use the Label Widget in Dash Studio to Add Text to Your Dashboard
Edit Widget Properties in Dash Studio
Introduction to Dash Studio
Navigate the Dash Studio Tools and Panels
Configuring a Method Invocation Data Collector
Troubleshoot Slow Transactions
Troubleshoot Error Transactions
Edit Widget Data in Dash Studio
Customize a Flow Map

Overview of Agents: Application Agents and Flow Maps
Extending AppDynamics - Getting Started with REST
Configure Business Transaction Thresholds
Diagnose Memory Leaks with Object Instance Tracking (OIT)
Business IQ & Analytics
ADQL Essentials
ADQL Solutions
Using ADQL Search Results
ADQL Metrics
ADQL Visualizations
ADQL Advanced Solutions and Techniques
Analytics Data Collection Essentials
Transaction Analytics Data Collection
Log Analytics Data Collection
Business Transaction and Log Correlation
EUM and Analytics Event API Data Collection
What Is Business iQ?
BiQ - Collect Transaction Analytics Data
BiQ - Search and Visualize Analytics Data
BiQ - Log Analytics
BiQ Metrics & Alerts and Experience Level Management (XLM)
BiQ - Analytics and Data Security
Creating Business Journeys
Using Business Journeys and Funnel Widgets
Introduction to Business Journeys
Explore Business Journey Definitions
Explore Business Journey Events
Explore Business Journey Metrics
Analytics Data Essentials
Configure Custom Data Collection for Analytics

Explore Analytics Data Features
Create, View, and Delete Custom Metrics
End User Monitoring
Introduction to End User Monitoring
BRUM - Browser Real User Monitoring Overview
BRUM - What We Monitor
BRUM - Configuration
BRUM - Basic Usage and Troubleshooting
BRUM - Custom Data and License
MRUM - Mobile Real-User Monitoring Overview
MRUM - Mobile RUM Performance Overview
MRUM - Mobile Network Requests
MRUM - Mobile Sessions
MRUM - Mobile Crashes and Code Issues
MRUM - Mobile Application Custom Data and Alerts
IoT Application Monitoring
Synthetic Monitoring Overview
Synthetic Monitoring - Create a Synthetic Script
Synthetic Monitoring - Create and Run a Scheduled Job
Synthetic Monitoring - Troubleshoot Website Login Errors
Synthetic Monitoring - Create Alerts and Troubleshoot Website Performance
Infrastructure Visibility
Applications and Network Problem Diagnosis
The AppDynamics Network Visibility Solution
Network Visibility Metrics
Diagnosing Network Problems
Network Visibility Installation and Configuration
The Power of Database Visibility
The Power of ThousandEyes and AppDynamics

## Premium Courses

Courses
<b>Enterprise Self-paced Library (26 Total)</b>
Advanced Business Transaction Detection - Manually Detect Your Business Transactions
Naming MVC and WebAPI Transactions for .NET
Viewing Mobile Screenshots
Customizing Error Detection
Configuring an HTTP Data Collector
Using Variables in Dash Studio
Compare Time Ranges in Dash Studio
View Experience Level Management (XLM) Reports
Configure Experience Level Management (XLM) Reports
Installing the iOS App Agent for Mobile RUM Using CocoaPods
Installing the Android Agent for Mobile RUM Using the Android Studio Plugin
Monitoring BGP Routing with ThousandEyes
Installing the Xamarin Agent for Mobile RUM
Extending AppDynamics - Create a New API Client and Generate Token
Enable ThousandEyes Token in AppDynamics
Create a ThousandEyes Widget in Dash Studio
Create and View Business Transactions in SAP
Use Snapshots to Troubleshoot Slow SAP Transactions
View Default Data Collectors for SAP
Use BiQ Insights to Evaluate the Health of an SAP System
Use Snapshots to Troubleshoot SAP Transactions with Errors
Use Data Collectors to View SAP Transaction Detail

Link Two Dashboards Using Single-Click Actions in Dash Studio
EUM BT Correlation and Consent Managment
Assign Permission to a User using Roles and Groups
Manage Users with an External IDP
<b>Application Monitoring - Instructor Lead</b>
APM221 - Strategy & Business Transaction Discovery
APM212 - Troubleshooting Basics
APM410 - On Premises Administration I
APM223 - Proactive Monitoring and Dashboards
APM224 - Advanced Troubleshooting and Monitoring
APM222 - Managing Business Transactions
APM211 - Introduction to AppDynamics
APM403 - Essential Administrator Functions II
APM402 - Essential Administrator Functions I
APM411 - On Premises Administration II
APM214 - Monitoring the Health of your Application
APM213 - Advanced Troubleshooting and Tools
APM211 - Introduction to AppDynamics
APM213 - Advanced Troubleshooting and Tools
APM214 - Monitoring the Health of your Application
APM411 - On Premises Administration II
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APM222 - Managing Business Transactions
APM224 - Advanced Troubleshooting and Monitoring
APM223 - Proactive Monitoring and Dashboards



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APM221 - Strategy & Business Transaction Discovery
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APM210 - Core APM I: Essentials
APM220 - Core APM II: Advanced
APM220 - Core APM II: Advanced
APM230 - Core APM Condensed
APM400 - User License and Account Administration
APM240 - CORE APM: Complete
APM240 - CORE APM: Complete
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APM405 - User Administration
APM405 - User Administration
APM421 - Monitoring with Artificial Intelligence
APM421 - Monitoring with Artificial Intelligence
<b>Analytics - Instructor Lead</b>
ALY402 - Business Insights with Business iQ
ALY402 - Business Insights with Business iQ
<b>End User Monitoring - Instructor Lead</b>
EUM202 - Mobile and IoT Application Monitoring
EUM201 - Browser Real User Monitoring
EUM201 - Browser Real User Monitoring
EUM202 - Mobile and IoT Application Monitoring
EUM210 - Browser Synthetic Monitoring
EUM210 - Browser Synthetic Monitoring

<b>Infrastructure Visibility - Instructor Lead</b>
IFV401 - Database Visibility
IFV401 - Database Visibility
<b>Implementation - Instructor Lead</b>
IMP862 - Installing Application and Machine Agents
IMP862 - Installing Application and Machine Agents
IMP860 - On Premises Installation Workshop
IMP860 - On-premises Installation Workshop
IMP875 - Partners' Implementation Essentials
IMP875 - Partners' Implementation Essentials
<b>Pro Series - Instructor Lead</b>
PRO510 - Pro Series: Custom Correlation
PRO510 - Pro Series: Custom Correlation
PRO520 - Pro Series: Building Effective Dashboards with AppDynamics
PRO520 - Pro Series: Building Effective Dashboards with AppDynamics

## **YOUTUBE / VIMEO CONTENT**

### Youtube

Synthetics

[view AppDynamics Micro Demo: Synthetic API Monitoring](#)

### Vimeo

## **COMMUNITY CONTENT**

### Recommended Discussions

[info Monitoring cloud K8 on EKS, AKS, and GKE](#)

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[info Health Rules - Naming Convention](#)

[info DB Vis - Naming Convention](#)

[info Dashboards - Naming Convention](#)

[info Analytics - Naming Convention](#)

[info APM - Naming Convention](#)

[info Infra Vis - Naming  
Convention](#)

[info TroubleShooting - Intro](#)

[info TroubleShooting -  
Troubleshoot and Tools](#)

[info Syn - New Synthetic  
monitoring for APIs](#)

[info Syn - Changes to Synthetic  
Monitoring Browsers](#)

# Developer Track

CS CONTENT

Bite-Sized

Video Topic	Cate gory	High Spot Link
How to Manage Business Transactions	APM	<a href="#">link</a>
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How to Instrument an Android Application	MRUM	<a href="#">link</a>

How to Deploy the Linux-Based Private Synthetics Agent	S y n t h e t i c s	<a href="#">link</a>
How to Configure Service Endpoints	A P M	<a href="#">link</a>
How To Manually Upgrade Java Agent - Linux	A P M	<a href="#">link</a>
How To Manually Upgrade Java Agent - Windows	A P M	<a href="#">link</a>
How To Install Java Agent - EKS	A P M	<a href="#">link</a>
How To Install Maven to Configure AppDynamics Extension	E X T	<a href="#">link</a>
How To Build an AppDynamics Extension	E X T	<a href="#">link</a>
How To Configure an AppDynamics Extension	E X T	<a href="#">link</a>
How To K8 Cluster Agent Overview	K8	<a href="#">link</a>

#### CS Talks

C o n t e n t T y p e	Name	L i n k
A c c e l e r a t o r	Intro to AppDynamics Accelerator	L i n k
A c c e l e r a t o r	Proactive Monitoring Accelerator	<a href="#">L i n k</a>
A c c e l e r a t o r	Anomaly Detection and Automated Root Cause Analysis Accelerator	<a href="#">L i n k</a>
A c c e l e r a t o r	Troubleshooting Accelerator	<a href="#">L i n k</a>
A c c e l e r a t o r	Dashboards Accelerator	<a href="#">L i n k</a>

Accelerator	Business Transactions Accelerator	<a href="#">Link</a>
Accelerator	Browser Real User Monitoring Accelerator	<a href="#">Link</a>
Accelerator	Advanced APM Accelerator	<a href="#">Link</a>
Accelerator	Mobile Real User Monitoring Accelerator	<a href="#">Link</a>
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Accelerator	Synthetic Monitoring Accelerator	<a href="#">Link</a>
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Accelerator	Database Monitoring Accelerator	<a href="#">Link</a>
CS Talks	CS Talks - Browser RUM Overview	<a href="#">Link</a>
CS Talks	CS Talks - Controller Overview	<a href="#">Link</a>
CS Talks	CS Talks - Dash Studio	<a href="#">Link</a>
CS Talks	CS Talks - Dashboards	<a href="#">Link</a>
CS Talks	CS Talks - Database Monitoring Overview	<a href="#">Link</a>
CS Talks	CS Talks - Experience Journey Maps	<a href="#">Link</a>

C S Ta lks	CS Talks - Follow the Red, 3 clicks to resolve	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Health Rule Violations	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Mobile RUM Overview	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Networking Monitoring Overview	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Optimize your BT's	<a href="#">Li n k</a>
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C S Ta lks	CS Talks - Why BT's are critical	<a href="#">Li n k</a>
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## **EDU / APPD UNI CONTENT**

Log into AppD University to Access: <https://education.appdynamics.com/learn/signin>

### Standard Courses

Application Monitoring
Trigger Actions Using Policies
Custom Dashboards and Dashboard Templates
Too Many/Slow Database Calls
Troubleshooting Over-synchronization Issues

Troubleshooting Resource Misuse Issues
Diagnose Memory Leaks with Automatic Leak Detection (ALD)
Create a Business Transaction with Live Preview
Data Collectors
Create and Use Information Points
Monitor and Customize JMX Metrics
Manage Business Transactions
Detect a Custom Backend
Scopes
Create and Use Service Endpoints
Explore and Create Health Rules
View and Explore Events
Apply and Configure Baselines
Three Ways to Begin Diagnostic Sessions
Use Development Level Monitoring
Work with Node Level Dashboards
Handle and Configure Errors
Manage Business Transactions
Use Transaction Snapshots to Troubleshoot Application Issues
Analyze Metrics in the Metric Browser
APM Success - Establishing an APM Strategy
APM Success - Defining Relevant Key Performance Indicators
APM Success - Identifying Proper Business Transactions
APM Success - Optimizing Application Flow Maps
APM Success - Establishing Proactive Health Rules
APM Success - Using Lower Environments as Troubleshooting Tools
APM Success - Correlating Data with Performance Goals
APM Success - Applying a Continuous Delivery Philosophy

APM Success - Runbook
Discover How AppDynamics and APM Can Help You
Explore How AppDynamics Monitoring Works
Planning for App Agent Installation
Overview of App Agent Configuration
Troubleshooting Agent Installation with Log Files
Managing App Agents
Editing Node Level Properties
Locating Transaction Snapshots
Tour the Application Dashboard
APM Essentials
Troubleshooting Tools
Transaction and Data Configuration
Monitoring Your Application
Troubleshooting Scenarios
Troubleshooting Using Transaction Snapshots
Create and Manage a Virtual War Room
Run and Schedule Reports
Data Collectors - Types and Uses for APM
Use the Time Series Chart Widget in Dash Studio to Visualize Data Over Time
Use the Label Widget in Dash Studio to Add Text to Your Dashboard
Edit Widget Properties in Dash Studio
Introduction to Dash Studio
Navigate the Dash Studio Tools and Panels
Configuring a Method Invocation Data Collector
Troubleshoot Slow Transactions
Troubleshoot Error Transactions
Edit Widget Data in Dash Studio
Customize a Flow Map

Overview of Agents: Application Agents and Flow Maps
Extending AppDynamics - Getting Started with REST
Configure Business Transaction Thresholds
Diagnose Memory Leaks with Object Instance Tracking (OIT)
Business IQ & Analytics
ADQL Essentials
ADQL Solutions
Using ADQL Search Results
ADQL Metrics
ADQL Visualizations
ADQL Advanced Solutions and Techniques
Analytics Data Collection Essentials
Transaction Analytics Data Collection
Log Analytics Data Collection
Business Transaction and Log Correlation
EUM and Analytics Event API Data Collection
What Is Business iQ?
BiQ - Collect Transaction Analytics Data
BiQ - Search and Visualize Analytics Data
BiQ - Log Analytics
BiQ Metrics & Alerts and Experience Level Management (XLM)
BiQ - Analytics and Data Security
Creating Business Journeys
Using Business Journeys and Funnel Widgets
Introduction to Business Journeys
Explore Business Journey Definitions
Explore Business Journey Events
Explore Business Journey Metrics
Analytics Data Essentials
Configure Custom Data Collection for Analytics

Explore Analytics Data Features
Create, View, and Delete Custom Metrics
End User Monitoring
Introduction to End User Monitoring
BRUM - Browser Real User Monitoring Overview
BRUM - What We Monitor
BRUM - Configuration
BRUM - Basic Usage and Troubleshooting
BRUM - Custom Data and License
MRUM - Mobile Real-User Monitoring Overview
MRUM - Mobile RUM Performance Overview
MRUM - Mobile Network Requests
MRUM - Mobile Sessions
MRUM - Mobile Crashes and Code Issues
MRUM - Mobile Application Custom Data and Alerts
IoT Application Monitoring
Synthetic Monitoring Overview
Synthetic Monitoring - Create a Synthetic Script
Synthetic Monitoring - Create and Run a Scheduled Job
Synthetic Monitoring - Troubleshoot Website Login Errors
Synthetic Monitoring - Create Alerts and Troubleshoot Website Performance
Infrastructure Visibility
Applications and Network Problem Diagnosis
The AppDynamics Network Visibility Solution
Network Visibility Metrics
Diagnosing Network Problems
Network Visibility Installation and Configuration
The Power of Database Visibility
The Power of ThousandEyes and AppDynamics

## Premium Courses

Courses
<b>Enterprise Self-paced Library (26 Total)</b>
Advanced Business Transaction Detection - Manually Detect Your Business Transactions
Naming MVC and WebAPI Transactions for .NET
Viewing Mobile Screenshots
Customizing Error Detection
Configuring an HTTP Data Collector
Using Variables in Dash Studio
Compare Time Ranges in Dash Studio
View Experience Level Management (XLM) Reports
Configure Experience Level Management (XLM) Reports
Installing the iOS App Agent for Mobile RUM Using CocoaPods
Installing the Android Agent for Mobile RUM Using the Android Studio Plugin
Monitoring BGP Routing with ThousandEyes
Installing the Xamarin Agent for Mobile RUM
Extending AppDynamics - Create a New API Client and Generate Token
Enable ThousandEyes Token in AppDynamics
Create a ThousandEyes Widget in Dash Studio
Create and View Business Transactions in SAP
Use Snapshots to Troubleshoot Slow SAP Transactions
View Default Data Collectors for SAP
Use BiQ Insights to Evaluate the Health of an SAP System
Use Snapshots to Troubleshoot SAP Transactions with Errors
Use Data Collectors to View SAP Transaction Detail



Link Two Dashboards Using Single-Click Actions in Dash Studio
EUM BT Correlation and Consent Managment
Assign Permission to a User using Roles and Groups
Manage Users with an External IDP
<b>Application Monitoring - Instructor Lead</b>
APM221 - Strategy & Business Transaction Discovery
APM212 - Troubleshooting Basics
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# Monitoring and Support Track

CS CONTENT

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Transaction Analytics Data Collection
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APM212 - Troubleshooting Basics
APM410 - On Premises Administration I
APM223 - Proactive Monitoring and Dashboards
APM224 - Advanced Troubleshooting and Monitoring
APM222 - Managing Business Transactions
APM211 - Introduction to AppDynamics
APM403 - Essential Administrator Functions II
APM402 - Essential Administrator Functions I
APM411 - On Premises Administration II
APM214 - Monitoring the Health of your Application
APM213 - Advanced Troubleshooting and Tools
APM211 - Introduction to AppDynamics
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APM214 - Monitoring the Health of your Application
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APM402 - Essential Administrator Functions I
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APM410 - On Premises Administration I
APM212 - Troubleshooting Basics
APM221 - Strategy & Business Transaction Discovery
APM210 - Core APM I: Essentials
APM210 - Core APM I: Essentials
APM220 - Core APM II: Advanced
APM220 - Core APM II: Advanced
APM230 - Core APM Condensed
APM400 - User License and Account Administration
APM240 - CORE APM: Complete
APM240 - CORE APM: Complete
APM409 - On-Premises Administration I + II
APM406 - License and Account Administration
APM406 - License and Account Administration
APM405 - User Administration
APM405 - User Administration
APM421 - Monitoring with Artificial Intelligence
APM421 - Monitoring with Artificial Intelligence
<b>Analytics - Instructor Lead</b>
ALY402 - Business Insights with Business iQ
ALY402 - Business Insights with Business iQ
<b>End User Monitoring - Instructor Lead</b>
EUM202 - Mobile and IoT Application Monitoring
EUM201 - Browser Real User Monitoring
EUM201 - Browser Real User Monitoring
EUM202 - Mobile and IoT Application Monitoring
EUM210 - Browser Synthetic Monitoring
EUM210 - Browser Synthetic Monitoring

<b>Infrastructure Visibility - Instructor Lead</b>
IFV401 - Database Visibility
IFV401 - Database Visibility
<b>Implementation - Instructor Lead</b>
IMP862 - Installing Application and Machine Agents
IMP862 - Installing Application and Machine Agents
IMP860 - On Premises Installation Workshop
IMP860 - On-premises Installation Workshop
IMP875 - Partners' Implementation Essentials
IMP875 - Partners' Implementation Essentials
<b>Pro Series - Instructor Lead</b>
PRO510 - Pro Series: Custom Correlation
PRO510 - Pro Series: Custom Correlation
PRO520 - Pro Series: Building Effective Dashboards with AppDynamics
PRO520 - Pro Series: Building Effective Dashboards with AppDynamics

## **YOUTUBE / VIMEO CONTENT**

### Youtube

Synthetics

[view AppDynamics Micro Demo: Synthetic API Monitoring](#)

### Vimeo

## **COMMUNITY CONTENT**

### Recommended Discussions

[info Monitoring cloud K8 on EKS, AKS, and GKE](#)

[info EUM - Naming Convention](#)

[info Health Rules - Naming Convention](#)

[info DB Vis - Naming Convention](#)

[info Dashboards - Naming Convention](#)

[info Analytics - Naming Convention](#)

[info APM - Naming Convention](#)

[info Infra Vis - Naming  
Convention](#)

[info TroubleShooting - Intro](#)

[info TroubleShooting -  
Troubleshoot and Tools](#)

[info Syn - New Synthetic  
monitoring for APIs](#)

[info Syn - Changes to Synthetic  
Monitoring Browsers](#)

# Dev Ops Track

CS CONTENT

Bite-Sized

Video Topic	Cate gory	High Spot Link
How to Manage Business Transactions	APM	<a href="#">link</a>
How to Business Transactions and Understanding Application Performance	APM	<a href="#">link</a>
How to View and Output All Other Traffic BT's	APM	<a href="#">link</a>
How to Add Context With Data Collectors	APM	<a href="#">link</a>
How to Use Dash Studio	APM	<a href="#">link</a>
How to Use the Metric Browser	APM	<a href="#">link</a>
How to Capture Code and Business Metrics with Information Points	APM	<a href="#">link</a>
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How to Automated Transaction Diagnostics	APM	<a href="#">link</a>
How To Configure Health Rules	APM	<a href="#">link</a>
How to Send Alerts with Policies & Actions	APM	<a href="#">link</a>
How to Capture Custom Data with Browser RUM	BRUM	<a href="#">link</a>
How To Instrument Browser Real User Monitoring	BRUM	<a href="#">link</a>
How to Monitor the Health of a Database Agent	DBMon	<a href="#">link</a>
How to Instrument an Android Application	MRUM	<a href="#">link</a>

How to Deploy the Linux-Based Private Synthetics Agent	S y n t h e t i c s	<a href="#">link</a>
How to Configure Service Endpoints	A P M	<a href="#">link</a>
How To Manually Upgrade Java Agent - Linux	A P M	<a href="#">link</a>
How To Manually Upgrade Java Agent - Windows	A P M	<a href="#">link</a>
How To Install Java Agent - EKS	A P M	<a href="#">link</a>
How To Install Maven to Configure AppDynamics Extension	E X T	<a href="#">link</a>
How To Build an AppDynamics Extension	E X T	<a href="#">link</a>
How To Configure an AppDynamics Extension	E X T	<a href="#">link</a>
How To K8 Cluster Agent Overview	K8	<a href="#">link</a>

#### CS Talks

C o n t e n t T y p e	Name	L i n k
A c c e l e r a t o r	Intro to AppDynamics Accelerator	L i n k
A c c e l e r a t o r	Proactive Monitoring Accelerator	<a href="#">L i n k</a>
A c c e l e r a t o r	Anomaly Detection and Automated Root Cause Analysis Accelerator	<a href="#">L i n k</a>
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A c c e l e r a t o r	Dashboards Accelerator	<a href="#">L i n k</a>

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CS Talks	CS Talks - Experience Journey Maps	<a href="#">Link</a>



C S Ta lks	CS Talks - Follow the Red, 3 clicks to resolve	<a href="#">Li n k</a>
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APM212 - Troubleshooting Basics
APM221 - Strategy & Business Transaction Discovery
APM210 - Core APM I: Essentials
APM210 - Core APM I: Essentials
APM220 - Core APM II: Advanced
APM220 - Core APM II: Advanced
APM230 - Core APM Condensed
APM400 - User License and Account Administration
APM240 - CORE APM: Complete
APM240 - CORE APM: Complete
APM409 - On-Premises Administration I + II
APM406 - License and Account Administration
APM406 - License and Account Administration
APM405 - User Administration
APM405 - User Administration
APM421 - Monitoring with Artificial Intelligence
APM421 - Monitoring with Artificial Intelligence
<b>Analytics - Instructor Lead</b>
ALY402 - Business Insights with Business iQ
ALY402 - Business Insights with Business iQ
<b>End User Monitoring - Instructor Lead</b>
EUM202 - Mobile and IoT Application Monitoring
EUM201 - Browser Real User Monitoring
EUM201 - Browser Real User Monitoring
EUM202 - Mobile and IoT Application Monitoring
EUM210 - Browser Synthetic Monitoring
EUM210 - Browser Synthetic Monitoring

<b>Infrastructure Visibility - Instructor Lead</b>
IFV401 - Database Visibility
IFV401 - Database Visibility
<b>Implementation - Instructor Lead</b>
IMP862 - Installing Application and Machine Agents
IMP862 - Installing Application and Machine Agents
IMP860 - On Premises Installation Workshop
IMP860 - On-premises Installation Workshop
IMP875 - Partners' Implementation Essentials
IMP875 - Partners' Implementation Essentials
<b>Pro Series - Instructor Lead</b>
PRO510 - Pro Series: Custom Correlation
PRO510 - Pro Series: Custom Correlation
PRO520 - Pro Series: Building Effective Dashboards with AppDynamics
PRO520 - Pro Series: Building Effective Dashboards with AppDynamics

## **YOUTUBE / VIMEO CONTENT**

### Youtube

Synthetics

[view AppDynamics Micro Demo: Synthetic API Monitoring](#)

### Vimeo

## **COMMUNITY CONTENT**

### Recommended Discussions

[info Monitoring cloud K8 on EKS, AKS, and GKE](#)

[info EUM - Naming Convention](#)

[info Health Rules - Naming Convention](#)

[info DB Vis - Naming Convention](#)

[info Dashboards - Naming Convention](#)

[info Analytics - Naming Convention](#)

[info APM - Naming Convention](#)

[info Infra Vis - Naming  
Convention](#)

[info TroubleShooting - Intro](#)

[info TroubleShooting -  
Troubleshoot and Tools](#)

[info Syn - New Synthetic  
monitoring for APIs](#)

[info Syn - Changes to Synthetic  
Monitoring Browsers](#)

# Performance Engineer Track

**CS CONTENT**

Bite-Sized

Video Topic	Cate gory	High Spot Link
How to Manage Business Transactions	APM	<a href="#">link</a>
How to Business Transactions and Understanding Application Performance	APM	<a href="#">link</a>
How to View and Output All Other Traffic BT's	APM	<a href="#">link</a>
How to Add Context With Data Collectors	APM	<a href="#">link</a>
How to Use Dash Studio	APM	<a href="#">link</a>
How to Use the Metric Browser	APM	<a href="#">link</a>
How to Capture Code and Business Metrics with Information Points	APM	<a href="#">link</a>
How to Troubleshoot Slow Performance and Errors	APM	<a href="#">link</a>
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How To Configure Health Rules	APM	<a href="#">link</a>
How to Send Alerts with Policies & Actions	APM	<a href="#">link</a>
How to Capture Custom Data with Browser RUM	BRUM	<a href="#">link</a>
How To Instrument Browser Real User Monitoring	BRUM	<a href="#">link</a>
How to Monitor the Health of a Database Agent	DBMon	<a href="#">link</a>
How to Instrument an Android Application	MRUM	<a href="#">link</a>

How to Deploy the Linux-Based Private Synthetics Agent	S y n t h e t i c s	<a href="#">link</a>
How to Configure Service Endpoints	A P M	<a href="#">link</a>
How To Manually Upgrade Java Agent - Linux	A P M	<a href="#">link</a>
How To Manually Upgrade Java Agent - Windows	A P M	<a href="#">link</a>
How To Install Java Agent - EKS	A P M	<a href="#">link</a>
How To Install Maven to Configure AppDynamics Extension	E X T	<a href="#">link</a>
How To Build an AppDynamics Extension	E X T	<a href="#">link</a>
How To Configure an AppDynamics Extension	E X T	<a href="#">link</a>
How To K8 Cluster Agent Overview	K8	<a href="#">link</a>

#### CS Talks

C o n t e n t T y p e	Name	L i n k
A c c e l e r a t o r	Intro to AppDynamics Accelerator	L i n k
A c c e l e r a t o r	Proactive Monitoring Accelerator	<a href="#">L i n k</a>
A c c e l e r a t o r	Anomaly Detection and Automated Root Cause Analysis Accelerator	<a href="#">L i n k</a>
A c c e l e r a t o r	Troubleshooting Accelerator	<a href="#">L i n k</a>
A c c e l e r a t o r	Dashboards Accelerator	<a href="#">L i n k</a>



Accelerator	Business Transactions Accelerator	<a href="#">Link</a>
Accelerator	Browser Real User Monitoring Accelerator	<a href="#">Link</a>
Accelerator	Advanced APM Accelerator	<a href="#">Link</a>
Accelerator	Mobile Real User Monitoring Accelerator	<a href="#">Link</a>
Accelerator	Intro to Business iQ Accelerator	<a href="#">Link</a>
Accelerator	Synthetic Monitoring Accelerator	<a href="#">Link</a>
Accelerator	Container Monitoring Accelerator	<a href="#">Link</a>
Accelerator	Database Monitoring Accelerator	<a href="#">Link</a>
CS Talks	CS Talks - Browser RUM Overview	<a href="#">Link</a>
CS Talks	CS Talks - Controller Overview	<a href="#">Link</a>
CS Talks	CS Talks - Dash Studio	<a href="#">Link</a>
CS Talks	CS Talks - Dashboards	<a href="#">Link</a>
CS Talks	CS Talks - Database Monitoring Overview	<a href="#">Link</a>
CS Talks	CS Talks - Experience Journey Maps	<a href="#">Link</a>

C S Ta lks	CS Talks - Follow the Red, 3 clicks to resolve	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Health Rule Violations	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Mobile RUM Overview	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Networking Monitoring Overview	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Optimize your BT's	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Slow Response Times & Errors	<a href="#">Li n k</a>
C S Ta lks	CS Talks - ThousandEyes Overview	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Why BT's are critical	<a href="#">Li n k</a>
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Bit es iz e	How to Configure Service Endpoints	<a href="#">li nk</a>
Bit es iz e	How to Deploy the Linux-Based Private Synthetics Agent	<a href="#">li nk</a>

Bit es iz e	How To Install Java Agent - EKS	<a href="#">li nk</a>
Bit es iz e	How to Instrument an Android Application	<a href="#">li nk</a>
Bit es iz e	How to Manage Business Transactions	<a href="#">li nk</a>
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Bit es iz e	How to Send Alerts with Policies & Actions	<a href="#">li nk</a>
Bit es iz e	How to Troubleshoot Slow Performance and Errors	<a href="#">li nk</a>
Bit es iz e	How to Use Dash Studio	<a href="#">li nk</a>
Bit es iz e	How to Use the Metric Browser	<a href="#">li nk</a>

#### Accelerators

C on te nt Ty pe	Name	Li n k
Ac ce ler at or	Intro to AppDynamics Accelerator	Li n k
Ac ce ler at or	Proactive Monitoring Accelerator	<a href="#">Li n k</a>
Ac ce ler at or	Anomaly Detection and Automated Root Cause Analysis Accelerator	<a href="#">Li n k</a>

Ac ce ler at or	Troubleshooting Accelerator	<a href="#">Li n k</a>
Ac ce ler at or	Dashboards Accelerator	<a href="#">Li n k</a>
Ac ce ler at or	Business Transactions Accelerator	<a href="#">Li n k</a>
Ac ce ler at or	Browser Real User Monitoring Accelerator	<a href="#">Li n k</a>
Ac ce ler at or	Advanced APM Accelerator	<a href="#">Li n k</a>
Ac ce ler at or	Mobile Real User Monitoring Accelerator	<a href="#">Li n k</a>
Ac ce ler at or	Intro to Business iQ Accelerator	<a href="#">Li n k</a>
Ac ce ler at or	Synthetic Monitoring Accelerator	<a href="#">Li n k</a>
Ac ce ler at or	Container Monitoring Accelerator	<a href="#">Li n k</a>
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## **EDU / APPD UNI CONTENT**

Log into AppD University to Access: <https://education.appdynamics.com/learn/signin>

### Standard Courses

Application Monitoring
Trigger Actions Using Policies
Custom Dashboards and Dashboard Templates
Too Many/Slow Database Calls
Troubleshooting Over-synchronization Issues

Troubleshooting Resource Misuse Issues
Diagnose Memory Leaks with Automatic Leak Detection (ALD)
Create a Business Transaction with Live Preview
Data Collectors
Create and Use Information Points
Monitor and Customize JMX Metrics
Manage Business Transactions
Detect a Custom Backend
Scopes
Create and Use Service Endpoints
Explore and Create Health Rules
View and Explore Events
Apply and Configure Baselines
Three Ways to Begin Diagnostic Sessions
Use Development Level Monitoring
Work with Node Level Dashboards
Handle and Configure Errors
Manage Business Transactions
Use Transaction Snapshots to Troubleshoot Application Issues
Analyze Metrics in the Metric Browser
APM Success - Establishing an APM Strategy
APM Success - Defining Relevant Key Performance Indicators
APM Success - Identifying Proper Business Transactions
APM Success - Optimizing Application Flow Maps
APM Success - Establishing Proactive Health Rules
APM Success - Using Lower Environments as Troubleshooting Tools
APM Success - Correlating Data with Performance Goals
APM Success - Applying a Continuous Delivery Philosophy

APM Success - Runbook
Discover How AppDynamics and APM Can Help You
Explore How AppDynamics Monitoring Works
Planning for App Agent Installation
Overview of App Agent Configuration
Troubleshooting Agent Installation with Log Files
Managing App Agents
Editing Node Level Properties
Locating Transaction Snapshots
Tour the Application Dashboard
APM Essentials
Troubleshooting Tools
Transaction and Data Configuration
Monitoring Your Application
Troubleshooting Scenarios
Troubleshooting Using Transaction Snapshots
Create and Manage a Virtual War Room
Run and Schedule Reports
Data Collectors - Types and Uses for APM
Use the Time Series Chart Widget in Dash Studio to Visualize Data Over Time
Use the Label Widget in Dash Studio to Add Text to Your Dashboard
Edit Widget Properties in Dash Studio
Introduction to Dash Studio
Navigate the Dash Studio Tools and Panels
Configuring a Method Invocation Data Collector
Troubleshoot Slow Transactions
Troubleshoot Error Transactions
Edit Widget Data in Dash Studio
Customize a Flow Map



Overview of Agents: Application Agents and Flow Maps
Extending AppDynamics - Getting Started with REST
Configure Business Transaction Thresholds
Diagnose Memory Leaks with Object Instance Tracking (OIT)
Business IQ & Analytics
ADQL Essentials
ADQL Solutions
Using ADQL Search Results
ADQL Metrics
ADQL Visualizations
ADQL Advanced Solutions and Techniques
Analytics Data Collection Essentials
Transaction Analytics Data Collection
Log Analytics Data Collection
Business Transaction and Log Correlation
EUM and Analytics Event API Data Collection
What Is Business iQ?
BiQ - Collect Transaction Analytics Data
BiQ - Search and Visualize Analytics Data
BiQ - Log Analytics
BiQ Metrics & Alerts and Experience Level Management (XLM)
BiQ - Analytics and Data Security
Creating Business Journeys
Using Business Journeys and Funnel Widgets
Introduction to Business Journeys
Explore Business Journey Definitions
Explore Business Journey Events
Explore Business Journey Metrics
Analytics Data Essentials
Configure Custom Data Collection for Analytics

Explore Analytics Data Features
Create, View, and Delete Custom Metrics
End User Monitoring
Introduction to End User Monitoring
BRUM - Browser Real User Monitoring Overview
BRUM - What We Monitor
BRUM - Configuration
BRUM - Basic Usage and Troubleshooting
BRUM - Custom Data and License
MRUM - Mobile Real-User Monitoring Overview
MRUM - Mobile RUM Performance Overview
MRUM - Mobile Network Requests
MRUM - Mobile Sessions
MRUM - Mobile Crashes and Code Issues
MRUM - Mobile Application Custom Data and Alerts
IoT Application Monitoring
Synthetic Monitoring Overview
Synthetic Monitoring - Create a Synthetic Script
Synthetic Monitoring - Create and Run a Scheduled Job
Synthetic Monitoring - Troubleshoot Website Login Errors
Synthetic Monitoring - Create Alerts and Troubleshoot Website Performance
Infrastructure Visibility
Applications and Network Problem Diagnosis
The AppDynamics Network Visibility Solution
Network Visibility Metrics
Diagnosing Network Problems
Network Visibility Installation and Configuration
The Power of Database Visibility
The Power of ThousandEyes and AppDynamics

## Premium Courses

Courses
<b>Enterprise Self-paced Library (26 Total)</b>
Advanced Business Transaction Detection - Manually Detect Your Business Transactions
Naming MVC and WebAPI Transactions for .NET
Viewing Mobile Screenshots
Customizing Error Detection
Configuring an HTTP Data Collector
Using Variables in Dash Studio
Compare Time Ranges in Dash Studio
View Experience Level Management (XLM) Reports
Configure Experience Level Management (XLM) Reports
Installing the iOS App Agent for Mobile RUM Using CocoaPods
Installing the Android Agent for Mobile RUM Using the Android Studio Plugin
Monitoring BGP Routing with ThousandEyes
Installing the Xamarin Agent for Mobile RUM
Extending AppDynamics - Create a New API Client and Generate Token
Enable ThousandEyes Token in AppDynamics
Create a ThousandEyes Widget in Dash Studio
Create and View Business Transactions in SAP
Use Snapshots to Troubleshoot Slow SAP Transactions
View Default Data Collectors for SAP
Use BiQ Insights to Evaluate the Health of an SAP System
Use Snapshots to Troubleshoot SAP Transactions with Errors
Use Data Collectors to View SAP Transaction Detail

Link Two Dashboards Using Single-Click Actions in Dash Studio
EUM BT Correlation and Consent Managment
Assign Permission to a User using Roles and Groups
Manage Users with an External IDP
<b>Application Monitoring - Instructor Lead</b>
APM221 - Strategy & Business Transaction Discovery
APM212 - Troubleshooting Basics
APM410 - On Premises Administration I
APM223 - Proactive Monitoring and Dashboards
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EUM210 - Browser Synthetic Monitoring

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IFV401 - Database Visibility
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PRO520 - Pro Series: Building Effective Dashboards with AppDynamics

## **YOUTUBE / VIMEO CONTENT**

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[view AppDynamics Micro Demo: Synthetic API Monitoring](#)

### Vimeo

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Convention](#)

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[info TroubleShooting -  
Troubleshoot and Tools](#)

[info Syn - New Synthetic  
monitoring for APIs](#)

[info Syn - Changes to Synthetic  
Monitoring Browsers](#)

# Server and Platform Admin Tracks

## CS CONTENT

### Bite-Sized

Video Topic	C a t e g o r y	H i g h S p o t L i n k
How to Manage Business Transactions	A PM	<a href="#">link</a>
How to Business Transactions and Understanding Application Performance	A PM	<a href="#">link</a>
How to View and Output All Other Traffic BT's	A PM	<a href="#">link</a>
How to Add Context With Data Collectors	A PM	<a href="#">link</a>
How to Use Dash Studio	A PM	<a href="#">link</a>
How to Use the Metric Browser	A PM	<a href="#">link</a>
How to Capture Code and Business Metrics with Information Points	A PM	<a href="#">link</a>
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How to Send Alerts with Policies & Actions	A PM	<a href="#">link</a>
How to Capture Custom Data with Browser RUM	B R UM	<a href="#">link</a>
How To Instrument Browser Real User Monitoring	B R UM	<a href="#">link</a>
How to Monitor the Health of a Database Agent	D B M on	<a href="#">link</a>
How to Instrument an Android Application	M R UM	<a href="#">link</a>



How to Deploy the Linux-Based Private Synthetics Agent	S y n t h e t i c s	<a href="#">link</a>
How to Configure Service Endpoints	A P M	<a href="#">link</a>
How To Manually Upgrade Java Agent - Linux	A P M	<a href="#">link</a>
How To Manually Upgrade Java Agent - Windows	A P M	<a href="#">link</a>
How To Install Java Agent - EKS	A P M	<a href="#">link</a>
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How To Configure an AppDynamics Extension	E X T	<a href="#">link</a>
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C o n t e n t T y p e	Name	L i n k
A c c e l e r a t o r	Intro to AppDynamics Accelerator	L i n k
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A c c e l e r a t o r	Troubleshooting Accelerator	<a href="#">L i n k</a>
A c c e l e r a t o r	Dashboards Accelerator	<a href="#">L i n k</a>

Accelerator	Business Transactions Accelerator	<a href="#">Link</a>
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Accelerator	Advanced APM Accelerator	<a href="#">Link</a>
Accelerator	Mobile Real User Monitoring Accelerator	<a href="#">Link</a>
Accelerator	Intro to Business iQ Accelerator	<a href="#">Link</a>
Accelerator	Synthetic Monitoring Accelerator	<a href="#">Link</a>
Accelerator	Container Monitoring Accelerator	<a href="#">Link</a>
Accelerator	Database Monitoring Accelerator	<a href="#">Link</a>
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Ac ce ler at or	Synthetic Monitoring Accelerator	<a href="#">Li n k</a>
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C S Ta lks	CS Talks - Dashboards	<a href="#">Li n k</a>

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ADQL Visualizations
ADQL Advanced Solutions and Techniques
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Transaction Analytics Data Collection
Log Analytics Data Collection
Business Transaction and Log Correlation
EUM and Analytics Event API Data Collection
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The Power of ThousandEyes and AppDynamics

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View Experience Level Management (XLM) Reports
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Installing the iOS App Agent for Mobile RUM Using CocoaPods
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Monitoring BGP Routing with ThousandEyes
Installing the Xamarin Agent for Mobile RUM
Extending AppDynamics - Create a New API Client and Generate Token
Enable ThousandEyes Token in AppDynamics
Create a ThousandEyes Widget in Dash Studio
Create and View Business Transactions in SAP
Use Snapshots to Troubleshoot Slow SAP Transactions
View Default Data Collectors for SAP
Use BiQ Insights to Evaluate the Health of an SAP System
Use Snapshots to Troubleshoot SAP Transactions with Errors
Use Data Collectors to View SAP Transaction Detail

Link Two Dashboards Using Single-Click Actions in Dash Studio
EUM BT Correlation and Consent Managment
Assign Permission to a User using Roles and Groups
Manage Users with an External IDP
<b>Application Monitoring - Instructor Lead</b>
APM221 - Strategy & Business Transaction Discovery
APM212 - Troubleshooting Basics
APM410 - On Premises Administration I
APM223 - Proactive Monitoring and Dashboards
APM224 - Advanced Troubleshooting and Monitoring
APM222 - Managing Business Transactions
APM211 - Introduction to AppDynamics
APM403 - Essential Administrator Functions II
APM402 - Essential Administrator Functions I
APM411 - On Premises Administration II
APM214 - Monitoring the Health of your Application
APM213 - Advanced Troubleshooting and Tools
APM211 - Introduction to AppDynamics
APM213 - Advanced Troubleshooting and Tools
APM214 - Monitoring the Health of your Application
APM411 - On Premises Administration II
APM402 - Essential Administrator Functions I
APM403 - Essential Administrator Functions II
APM222 - Managing Business Transactions
APM224 - Advanced Troubleshooting and Monitoring
APM223 - Proactive Monitoring and Dashboards

APM410 - On Premises Administration I
APM212 - Troubleshooting Basics
APM221 - Strategy & Business Transaction Discovery
APM210 - Core APM I: Essentials
APM210 - Core APM I: Essentials
APM220 - Core APM II: Advanced
APM220 - Core APM II: Advanced
APM230 - Core APM Condensed
APM400 - User License and Account Administration
APM240 - CORE APM: Complete
APM240 - CORE APM: Complete
APM409 - On-Premises Administration I + II
APM406 - License and Account Administration
APM406 - License and Account Administration
APM405 - User Administration
APM405 - User Administration
APM421 - Monitoring with Artificial Intelligence
APM421 - Monitoring with Artificial Intelligence
<b>Analytics - Instructor Lead</b>
ALY402 - Business Insights with Business iQ
ALY402 - Business Insights with Business iQ
<b>End User Monitoring - Instructor Lead</b>
EUM202 - Mobile and IoT Application Monitoring
EUM201 - Browser Real User Monitoring
EUM201 - Browser Real User Monitoring
EUM202 - Mobile and IoT Application Monitoring
EUM210 - Browser Synthetic Monitoring
EUM210 - Browser Synthetic Monitoring

<b>Infrastructure Visibility - Instructor Lead</b>
IFV401 - Database Visibility
IFV401 - Database Visibility
<b>Implementation - Instructor Lead</b>
IMP862 - Installing Application and Machine Agents
IMP862 - Installing Application and Machine Agents
IMP860 - On Premises Installation Workshop
IMP860 - On-premises Installation Workshop
IMP875 - Partners' Implementation Essentials
IMP875 - Partners' Implementation Essentials
<b>Pro Series - Instructor Lead</b>
PRO510 - Pro Series: Custom Correlation
PRO510 - Pro Series: Custom Correlation
PRO520 - Pro Series: Building Effective Dashboards with AppDynamics
PRO520 - Pro Series: Building Effective Dashboards with AppDynamics

## **YOUTUBE / VIMEO CONTENT**

### Youtube

Synthetics

[view AppDynamics Micro Demo: Synthetic API Monitoring](#)

### Vimeo

## **COMMUNITY CONTENT**

### Recommended Discussions

[info Monitoring cloud K8 on EKS, AKS, and GKE](#)

[info EUM - Naming Convention](#)

[info Health Rules - Naming Convention](#)

[info DB Vis - Naming Convention](#)

[info Dashboards - Naming Convention](#)

[info Analytics - Naming Convention](#)

[info APM - Naming Convention](#)

[info Infra Vis - Naming  
Convention](#)

[info TroubleShooting - Intro](#)

[info TroubleShooting -  
Troubleshoot and Tools](#)

[info Syn - New Synthetic  
monitoring for APIs](#)

[info Syn - Changes to Synthetic  
Monitoring Browsers](#)



# DB Admin Track

## CS CONTENT

### Bite-Sized

Video Topic	C a t e g o ry	H i g h S c o r e L i n k
How to Manage Business Transactions	A PM	<a href="#">link</a>
How to Business Transactions and Understanding Application Performance	A PM	<a href="#">link</a>
How to View and Output All Other Traffic BT's	A PM	<a href="#">link</a>
How to Add Context With Data Collectors	A PM	<a href="#">link</a>
How to Use Dash Studio	A PM	<a href="#">link</a>
How to Use the Metric Browser	A PM	<a href="#">link</a>
How to Capture Code and Business Metrics with Information Points	A PM	<a href="#">link</a>
How to Troubleshoot Slow Performance and Errors	A PM	<a href="#">link</a>
How to Automated Transaction Diagnostics	A PM	<a href="#">link</a>
How To Configure Health Rules	A PM	<a href="#">link</a>
How to Send Alerts with Policies & Actions	A PM	<a href="#">link</a>
How to Capture Custom Data with Browser RUM	B R UM	<a href="#">link</a>
How To Instrument Browser Real User Monitoring	B R UM	<a href="#">link</a>
How to Monitor the Health of a Database Agent	D B M on	<a href="#">link</a>
How to Instrument an Android Application	M R UM	<a href="#">link</a>

How to Deploy the Linux-Based Private Synthetics Agent	S y n t h e t i c s	<a href="#">link</a>
How to Configure Service Endpoints	A P M	<a href="#">link</a>
How To Manually Upgrade Java Agent - Linux	A P M	<a href="#">link</a>
How To Manually Upgrade Java Agent - Windows	A P M	<a href="#">link</a>
How To Install Java Agent - EKS	A P M	<a href="#">link</a>
How To Install Maven to Configure AppDynamics Extension	E X T	<a href="#">link</a>
How To Build an AppDynamics Extension	E X T	<a href="#">link</a>
How To Configure an AppDynamics Extension	E X T	<a href="#">link</a>
How To K8 Cluster Agent Overview	K8	<a href="#">link</a>

#### CS Talks

C o n t e n t T y p e	Name	L i n k
A c c e l e r a t o r	Intro to AppDynamics Accelerator	L i n k
A c c e l e r a t o r	Proactive Monitoring Accelerator	<a href="#">L i n k</a>
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A c c e l e r a t o r	Dashboards Accelerator	<a href="#">L i n k</a>

Accelerator	Business Transactions Accelerator	<a href="#">Link</a>
Accelerator	Browser Real User Monitoring Accelerator	<a href="#">Link</a>
Accelerator	Advanced APM Accelerator	<a href="#">Link</a>
Accelerator	Mobile Real User Monitoring Accelerator	<a href="#">Link</a>
Accelerator	Intro to Business iQ Accelerator	<a href="#">Link</a>
Accelerator	Synthetic Monitoring Accelerator	<a href="#">Link</a>
Accelerator	Container Monitoring Accelerator	<a href="#">Link</a>
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CS Talks	CS Talks - Browser RUM Overview	<a href="#">Link</a>
CS Talks	CS Talks - Controller Overview	<a href="#">Link</a>
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C S Ta lks	CS Talks - Follow the Red, 3 clicks to resolve	<a href="#">Li n k</a>
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Use Snapshots to Troubleshoot Slow SAP Transactions
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APM240 - CORE APM: Complete
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APM406 - License and Account Administration
APM405 - User Administration
APM405 - User Administration
APM421 - Monitoring with Artificial Intelligence
APM421 - Monitoring with Artificial Intelligence
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EUM201 - Browser Real User Monitoring
EUM201 - Browser Real User Monitoring
EUM202 - Mobile and IoT Application Monitoring
EUM210 - Browser Synthetic Monitoring
EUM210 - Browser Synthetic Monitoring

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IFV401 - Database Visibility
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IMP862 - Installing Application and Machine Agents
IMP860 - On Premises Installation Workshop
IMP860 - On-premises Installation Workshop
IMP875 - Partners' Implementation Essentials
IMP875 - Partners' Implementation Essentials
<b>Pro Series - Instructor Lead</b>
PRO510 - Pro Series: Custom Correlation
PRO510 - Pro Series: Custom Correlation
PRO520 - Pro Series: Building Effective Dashboards with AppDynamics
PRO520 - Pro Series: Building Effective Dashboards with AppDynamics

## **YOUTUBE / VIMEO CONTENT**

### Youtube

Synthetics

[view AppDynamics Micro Demo: Synthetic API Monitoring](#)

### Vimeo

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[info Monitoring cloud K8 on EKS, AKS, and GKE](#)

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[info Health Rules - Naming Convention](#)

[info DB Vis - Naming Convention](#)

[info Dashboards - Naming Convention](#)

[info Analytics - Naming Convention](#)

[info APM - Naming Convention](#)



[info Infra Vis - Naming  
Convention](#)

[info TroubleShooting - Intro](#)

[info TroubleShooting -  
Troubleshoot and Tools](#)

[info Syn - New Synthetic  
monitoring for APIs](#)

[info Syn - Changes to Synthetic  
Monitoring Browsers](#)

# Network and Security Track

**CS CONTENT**

Bite-Sized

Video Topic	Cate gory	High Spot Link
How to Manage Business Transactions	APM	<a href="#">link</a>
How to Business Transactions and Understanding Application Performance	APM	<a href="#">link</a>
How to View and Output All Other Traffic BT's	APM	<a href="#">link</a>
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How To Configure Health Rules	APM	<a href="#">link</a>
How to Send Alerts with Policies & Actions	APM	<a href="#">link</a>
How to Capture Custom Data with Browser RUM	BRUM	<a href="#">link</a>
How To Instrument Browser Real User Monitoring	BRUM	<a href="#">link</a>
How to Monitor the Health of a Database Agent	DBMon	<a href="#">link</a>
How to Instrument an Android Application	MRUM	<a href="#">link</a>

How to Deploy the Linux-Based Private Synthetics Agent	S y n t h e t i c s	<a href="#">link</a>
How to Configure Service Endpoints	A P M	<a href="#">link</a>
How To Manually Upgrade Java Agent - Linux	A P M	<a href="#">link</a>
How To Manually Upgrade Java Agent - Windows	A P M	<a href="#">link</a>
How To Install Java Agent - EKS	A P M	<a href="#">link</a>
How To Install Maven to Configure AppDynamics Extension	E X T	<a href="#">link</a>
How To Build an AppDynamics Extension	E X T	<a href="#">link</a>
How To Configure an AppDynamics Extension	E X T	<a href="#">link</a>
How To K8 Cluster Agent Overview	K8	<a href="#">link</a>

#### CS Talks

C o n t e n t T y p e	Name	L i n k
A c c e l e r a t o r	Intro to AppDynamics Accelerator	L i n k
A c c e l e r a t o r	Proactive Monitoring Accelerator	<a href="#">L i n k</a>
A c c e l e r a t o r	Anomaly Detection and Automated Root Cause Analysis Accelerator	<a href="#">L i n k</a>
A c c e l e r a t o r	Troubleshooting Accelerator	<a href="#">L i n k</a>
A c c e l e r a t o r	Dashboards Accelerator	<a href="#">L i n k</a>

Accelerator	Business Transactions Accelerator	<a href="#">Link</a>
Accelerator	Browser Real User Monitoring Accelerator	<a href="#">Link</a>
Accelerator	Advanced APM Accelerator	<a href="#">Link</a>
Accelerator	Mobile Real User Monitoring Accelerator	<a href="#">Link</a>
Accelerator	Intro to Business iQ Accelerator	<a href="#">Link</a>
Accelerator	Synthetic Monitoring Accelerator	<a href="#">Link</a>
Accelerator	Container Monitoring Accelerator	<a href="#">Link</a>
Accelerator	Database Monitoring Accelerator	<a href="#">Link</a>
CS Talks	CS Talks - Browser RUM Overview	<a href="#">Link</a>
CS Talks	CS Talks - Controller Overview	<a href="#">Link</a>
CS Talks	CS Talks - Dash Studio	<a href="#">Link</a>
CS Talks	CS Talks - Dashboards	<a href="#">Link</a>
CS Talks	CS Talks - Database Monitoring Overview	<a href="#">Link</a>
CS Talks	CS Talks - Experience Journey Maps	<a href="#">Link</a>

C S Ta lks	CS Talks - Follow the Red, 3 clicks to resolve	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Health Rule Violations	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Mobile RUM Overview	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Networking Monitoring Overview	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Optimize your BT's	<a href="#">Li n k</a>
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Bit es iz e	How to Configure Service Endpoints	<a href="#">li nk</a>
Bit es iz e	How to Deploy the Linux-Based Private Synthetics Agent	<a href="#">li nk</a>

Bit es iz e	How To Install Java Agent - EKS	<a href="#">li nk</a>
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#### Accelerators

C on te nt Ty pe	Name	Li n k
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## **EDU / APPD UNI CONTENT**

Log into AppD University to Access: <https://education.appdynamics.com/learn/signin>

### Standard Courses

Application Monitoring
Trigger Actions Using Policies
Custom Dashboards and Dashboard Templates
Too Many/Slow Database Calls
Troubleshooting Over-synchronization Issues

Troubleshooting Resource Misuse Issues
Diagnose Memory Leaks with Automatic Leak Detection (ALD)
Create a Business Transaction with Live Preview
Data Collectors
Create and Use Information Points
Monitor and Customize JMX Metrics
Manage Business Transactions
Detect a Custom Backend
Scopes
Create and Use Service Endpoints
Explore and Create Health Rules
View and Explore Events
Apply and Configure Baselines
Three Ways to Begin Diagnostic Sessions
Use Development Level Monitoring
Work with Node Level Dashboards
Handle and Configure Errors
Manage Business Transactions
Use Transaction Snapshots to Troubleshoot Application Issues
Analyze Metrics in the Metric Browser
APM Success - Establishing an APM Strategy
APM Success - Defining Relevant Key Performance Indicators
APM Success - Identifying Proper Business Transactions
APM Success - Optimizing Application Flow Maps
APM Success - Establishing Proactive Health Rules
APM Success - Using Lower Environments as Troubleshooting Tools
APM Success - Correlating Data with Performance Goals
APM Success - Applying a Continuous Delivery Philosophy

APM Success - Runbook
Discover How AppDynamics and APM Can Help You
Explore How AppDynamics Monitoring Works
Planning for App Agent Installation
Overview of App Agent Configuration
Troubleshooting Agent Installation with Log Files
Managing App Agents
Editing Node Level Properties
Locating Transaction Snapshots
Tour the Application Dashboard
APM Essentials
Troubleshooting Tools
Transaction and Data Configuration
Monitoring Your Application
Troubleshooting Scenarios
Troubleshooting Using Transaction Snapshots
Create and Manage a Virtual War Room
Run and Schedule Reports
Data Collectors - Types and Uses for APM
Use the Time Series Chart Widget in Dash Studio to Visualize Data Over Time
Use the Label Widget in Dash Studio to Add Text to Your Dashboard
Edit Widget Properties in Dash Studio
Introduction to Dash Studio
Navigate the Dash Studio Tools and Panels
Configuring a Method Invocation Data Collector
Troubleshoot Slow Transactions
Troubleshoot Error Transactions
Edit Widget Data in Dash Studio
Customize a Flow Map

Overview of Agents: Application Agents and Flow Maps
Extending AppDynamics - Getting Started with REST
Configure Business Transaction Thresholds
Diagnose Memory Leaks with Object Instance Tracking (OIT)
Business IQ & Analytics
ADQL Essentials
ADQL Solutions
Using ADQL Search Results
ADQL Metrics
ADQL Visualizations
ADQL Advanced Solutions and Techniques
Analytics Data Collection Essentials
Transaction Analytics Data Collection
Log Analytics Data Collection
Business Transaction and Log Correlation
EUM and Analytics Event API Data Collection
What Is Business iQ?
BiQ - Collect Transaction Analytics Data
BiQ - Search and Visualize Analytics Data
BiQ - Log Analytics
BiQ Metrics & Alerts and Experience Level Management (XLM)
BiQ - Analytics and Data Security
Creating Business Journeys
Using Business Journeys and Funnel Widgets
Introduction to Business Journeys
Explore Business Journey Definitions
Explore Business Journey Events
Explore Business Journey Metrics
Analytics Data Essentials
Configure Custom Data Collection for Analytics

Explore Analytics Data Features
Create, View, and Delete Custom Metrics
End User Monitoring
Introduction to End User Monitoring
BRUM - Browser Real User Monitoring Overview
BRUM - What We Monitor
BRUM - Configuration
BRUM - Basic Usage and Troubleshooting
BRUM - Custom Data and License
MRUM - Mobile Real-User Monitoring Overview
MRUM - Mobile RUM Performance Overview
MRUM - Mobile Network Requests
MRUM - Mobile Sessions
MRUM - Mobile Crashes and Code Issues
MRUM - Mobile Application Custom Data and Alerts
IoT Application Monitoring
Synthetic Monitoring Overview
Synthetic Monitoring - Create a Synthetic Script
Synthetic Monitoring - Create and Run a Scheduled Job
Synthetic Monitoring - Troubleshoot Website Login Errors
Synthetic Monitoring - Create Alerts and Troubleshoot Website Performance
Infrastructure Visibility
Applications and Network Problem Diagnosis
The AppDynamics Network Visibility Solution
Network Visibility Metrics
Diagnosing Network Problems
Network Visibility Installation and Configuration
The Power of Database Visibility
The Power of ThousandEyes and AppDynamics

## Premium Courses

Courses
<b>Enterprise Self-paced Library (26 Total)</b>
Advanced Business Transaction Detection - Manually Detect Your Business Transactions
Naming MVC and WebAPI Transactions for .NET
Viewing Mobile Screenshots
Customizing Error Detection
Configuring an HTTP Data Collector
Using Variables in Dash Studio
Compare Time Ranges in Dash Studio
View Experience Level Management (XLM) Reports
Configure Experience Level Management (XLM) Reports
Installing the iOS App Agent for Mobile RUM Using CocoaPods
Installing the Android Agent for Mobile RUM Using the Android Studio Plugin
Monitoring BGP Routing with ThousandEyes
Installing the Xamarin Agent for Mobile RUM
Extending AppDynamics - Create a New API Client and Generate Token
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### Vimeo

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[info Syn - Changes to Synthetic  
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# Middleware or Implementer Track

## CS CONTENT

### Bite-Sized

Video Topic	C a t e g o r y	H i g h S p o t L i n k
How to Manage Business Transactions	A PM	<a href="#">link</a>
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How to Monitor the Health of a Database Agent	D B M on	<a href="#">link</a>
How to Instrument an Android Application	M R UM	<a href="#">link</a>

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Accelerator	Advanced APM Accelerator	<a href="#">Link</a>
Accelerator	Mobile Real User Monitoring Accelerator	<a href="#">Link</a>
Accelerator	Intro to Business iQ Accelerator	<a href="#">Link</a>
Accelerator	Synthetic Monitoring Accelerator	<a href="#">Link</a>
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C S Ta lks	CS Talks - Controller Overview	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Dash Studio	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Dashboards	<a href="#">Li n k</a>



C S Ta lks	CS Talks - Database Monitoring Overview	<a href="#">Li n k</a>
C S Ta lks	CS Talks - Experience Journey Maps	<a href="#">Li n k</a>
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ADQL Solutions
Using ADQL Search Results
ADQL Metrics
ADQL Visualizations
ADQL Advanced Solutions and Techniques
Analytics Data Collection Essentials
Transaction Analytics Data Collection
Log Analytics Data Collection
Business Transaction and Log Correlation
EUM and Analytics Event API Data Collection
What Is Business iQ?
BiQ - Collect Transaction Analytics Data
BiQ - Search and Visualize Analytics Data
BiQ - Log Analytics
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Applications and Network Problem Diagnosis
The AppDynamics Network Visibility Solution
Network Visibility Metrics
Diagnosing Network Problems
Network Visibility Installation and Configuration
The Power of Database Visibility
The Power of ThousandEyes and AppDynamics

## Premium Courses

Courses
<b>Enterprise Self-paced Library (26 Total)</b>
Advanced Business Transaction Detection - Manually Detect Your Business Transactions
Naming MVC and WebAPI Transactions for .NET
Viewing Mobile Screenshots
Customizing Error Detection
Configuring an HTTP Data Collector
Using Variables in Dash Studio
Compare Time Ranges in Dash Studio
View Experience Level Management (XLM) Reports
Configure Experience Level Management (XLM) Reports
Installing the iOS App Agent for Mobile RUM Using CocoaPods
Installing the Android Agent for Mobile RUM Using the Android Studio Plugin
Monitoring BGP Routing with ThousandEyes
Installing the Xamarin Agent for Mobile RUM
Extending AppDynamics - Create a New API Client and Generate Token
Enable ThousandEyes Token in AppDynamics
Create a ThousandEyes Widget in Dash Studio
Create and View Business Transactions in SAP
Use Snapshots to Troubleshoot Slow SAP Transactions
View Default Data Collectors for SAP
Use BiQ Insights to Evaluate the Health of an SAP System
Use Snapshots to Troubleshoot SAP Transactions with Errors
Use Data Collectors to View SAP Transaction Detail

Link Two Dashboards Using Single-Click Actions in Dash Studio
EUM BT Correlation and Consent Managment
Assign Permission to a User using Roles and Groups
Manage Users with an External IDP
<b>Application Monitoring - Instructor Lead</b>
APM221 - Strategy & Business Transaction Discovery
APM212 - Troubleshooting Basics
APM410 - On Premises Administration I
APM223 - Proactive Monitoring and Dashboards
APM224 - Advanced Troubleshooting and Monitoring
APM222 - Managing Business Transactions
APM211 - Introduction to AppDynamics
APM403 - Essential Administrator Functions II
APM402 - Essential Administrator Functions I
APM411 - On Premises Administration II
APM214 - Monitoring the Health of your Application
APM213 - Advanced Troubleshooting and Tools
APM211 - Introduction to AppDynamics
APM213 - Advanced Troubleshooting and Tools
APM214 - Monitoring the Health of your Application
APM411 - On Premises Administration II
APM402 - Essential Administrator Functions I
APM403 - Essential Administrator Functions II
APM222 - Managing Business Transactions
APM224 - Advanced Troubleshooting and Monitoring
APM223 - Proactive Monitoring and Dashboards



APM410 - On Premises Administration I
APM212 - Troubleshooting Basics
APM221 - Strategy & Business Transaction Discovery
APM210 - Core APM I: Essentials
APM210 - Core APM I: Essentials
APM220 - Core APM II: Advanced
APM220 - Core APM II: Advanced
APM230 - Core APM Condensed
APM400 - User License and Account Administration
APM240 - CORE APM: Complete
APM240 - CORE APM: Complete
APM409 - On-Premises Administration I + II
APM406 - License and Account Administration
APM406 - License and Account Administration
APM405 - User Administration
APM405 - User Administration
APM421 - Monitoring with Artificial Intelligence
APM421 - Monitoring with Artificial Intelligence
<b>Analytics - Instructor Lead</b>
ALY402 - Business Insights with Business iQ
ALY402 - Business Insights with Business iQ
<b>End User Monitoring - Instructor Lead</b>
EUM202 - Mobile and IoT Application Monitoring
EUM201 - Browser Real User Monitoring
EUM201 - Browser Real User Monitoring
EUM202 - Mobile and IoT Application Monitoring
EUM210 - Browser Synthetic Monitoring
EUM210 - Browser Synthetic Monitoring

<b>Infrastructure Visibility - Instructor Lead</b>
IFV401 - Database Visibility
IFV401 - Database Visibility
<b>Implementation - Instructor Lead</b>
IMP862 - Installing Application and Machine Agents
IMP862 - Installing Application and Machine Agents
IMP860 - On Premises Installation Workshop
IMP860 - On-premises Installation Workshop
IMP875 - Partners' Implementation Essentials
IMP875 - Partners' Implementation Essentials
<b>Pro Series - Instructor Lead</b>
PRO510 - Pro Series: Custom Correlation
PRO510 - Pro Series: Custom Correlation
PRO520 - Pro Series: Building Effective Dashboards with AppDynamics
PRO520 - Pro Series: Building Effective Dashboards with AppDynamics

## **YOUTUBE / VIMEO CONTENT**

### Youtube

Synthetics

[view AppDynamics Micro Demo: Synthetic API Monitoring](#)

### Vimeo

## **COMMUNITY CONTENT**

### Recommended Discussions

[info Monitoring cloud K8 on EKS, AKS, and GKE](#)

[info EUM - Naming Convention](#)

[info Health Rules - Naming Convention](#)

[info DB Vis - Naming Convention](#)

[info Dashboards - Naming Convention](#)

[info Analytics - Naming Convention](#)

[info APM - Naming Convention](#)

[info Infra Vis - Naming  
Convention](#)

[info TroubleShooting - Intro](#)

[info TroubleShooting -  
Troubleshoot and Tools](#)

[info Syn - New Synthetic  
monitoring for APIs](#)

[info Syn - Changes to Synthetic  
Monitoring Browsers](#)

# AppD Admin Track

CS CONTENT

Bite-Sized

Video Topic	Cate gory	High Spot Link
How to Manage Business Transactions	APM	<a href="#">link</a>
How to Business Transactions and Understanding Application Performance	APM	<a href="#">link</a>
How to View and Output All Other Traffic BT's	APM	<a href="#">link</a>
How to Add Context With Data Collectors	APM	<a href="#">link</a>
How to Use Dash Studio	APM	<a href="#">link</a>
How to Use the Metric Browser	APM	<a href="#">link</a>
How to Capture Code and Business Metrics with Information Points	APM	<a href="#">link</a>
How to Troubleshoot Slow Performance and Errors	APM	<a href="#">link</a>
How to Automated Transaction Diagnostics	APM	<a href="#">link</a>
How To Configure Health Rules	APM	<a href="#">link</a>
How to Send Alerts with Policies & Actions	APM	<a href="#">link</a>
How to Capture Custom Data with Browser RUM	BRUM	<a href="#">link</a>
How To Instrument Browser Real User Monitoring	BRUM	<a href="#">link</a>
How to Monitor the Health of a Database Agent	DBMon	<a href="#">link</a>
How to Instrument an Android Application	MRUM	<a href="#">link</a>

How to Deploy the Linux-Based Private Synthetics Agent	S y n t h e t i c s	<a href="#">link</a>
How to Configure Service Endpoints	A P M	<a href="#">link</a>
How To Manually Upgrade Java Agent - Linux	A P M	<a href="#">link</a>
How To Manually Upgrade Java Agent - Windows	A P M	<a href="#">link</a>
How To Install Java Agent - EKS	A P M	<a href="#">link</a>
How To Install Maven to Configure AppDynamics Extension	E X T	<a href="#">link</a>
How To Build an AppDynamics Extension	E X T	<a href="#">link</a>
How To Configure an AppDynamics Extension	E X T	<a href="#">link</a>
How To K8 Cluster Agent Overview	K8	<a href="#">link</a>

#### CS Talks

C o n t e n t T y p e	Name	L i n k
A c c e l e r a t o r	Intro to AppDynamics Accelerator	L i n k
A c c e l e r a t o r	Proactive Monitoring Accelerator	<a href="#">L i n k</a>
A c c e l e r a t o r	Anomaly Detection and Automated Root Cause Analysis Accelerator	<a href="#">L i n k</a>
A c c e l e r a t o r	Troubleshooting Accelerator	<a href="#">L i n k</a>
A c c e l e r a t o r	Dashboards Accelerator	<a href="#">L i n k</a>

Accelerator	Business Transactions Accelerator	<a href="#">Link</a>
Accelerator	Browser Real User Monitoring Accelerator	<a href="#">Link</a>
Accelerator	Advanced APM Accelerator	<a href="#">Link</a>
Accelerator	Mobile Real User Monitoring Accelerator	<a href="#">Link</a>
Accelerator	Intro to Business iQ Accelerator	<a href="#">Link</a>
Accelerator	Synthetic Monitoring Accelerator	<a href="#">Link</a>
Accelerator	Container Monitoring Accelerator	<a href="#">Link</a>
Accelerator	Database Monitoring Accelerator	<a href="#">Link</a>
CS Talks	CS Talks - Browser RUM Overview	<a href="#">Link</a>
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CS Talks	CS Talks - Dash Studio	<a href="#">Link</a>
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CS Talks	CS Talks - Database Monitoring Overview	<a href="#">Link</a>
CS Talks	CS Talks - Experience Journey Maps	<a href="#">Link</a>

C S Ta lks	CS Talks - Follow the Red, 3 clicks to resolve	<a href="#">Li n k</a>
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Courses
<b>Enterprise Self-paced Library (26 Total)</b>
Advanced Business Transaction Detection - Manually Detect Your Business Transactions
Naming MVC and WebAPI Transactions for .NET
Viewing Mobile Screenshots
Customizing Error Detection
Configuring an HTTP Data Collector
Using Variables in Dash Studio
Compare Time Ranges in Dash Studio
View Experience Level Management (XLM) Reports
Configure Experience Level Management (XLM) Reports
Installing the iOS App Agent for Mobile RUM Using CocoaPods
Installing the Android Agent for Mobile RUM Using the Android Studio Plugin
Monitoring BGP Routing with ThousandEyes
Installing the Xamarin Agent for Mobile RUM
Extending AppDynamics - Create a New API Client and Generate Token
Enable ThousandEyes Token in AppDynamics
Create a ThousandEyes Widget in Dash Studio
Create and View Business Transactions in SAP
Use Snapshots to Troubleshoot Slow SAP Transactions
View Default Data Collectors for SAP
Use BiQ Insights to Evaluate the Health of an SAP System
Use Snapshots to Troubleshoot SAP Transactions with Errors
Use Data Collectors to View SAP Transaction Detail



Link Two Dashboards Using Single-Click Actions in Dash Studio
EUM BT Correlation and Consent Managment
Assign Permission to a User using Roles and Groups
Manage Users with an External IDP
<b>Application Monitoring - Instructor Lead</b>
APM221 - Strategy & Business Transaction Discovery
APM212 - Troubleshooting Basics
APM410 - On Premises Administration I
APM223 - Proactive Monitoring and Dashboards
APM224 - Advanced Troubleshooting and Monitoring
APM222 - Managing Business Transactions
APM211 - Introduction to AppDynamics
APM403 - Essential Administrator Functions II
APM402 - Essential Administrator Functions I
APM411 - On Premises Administration II
APM214 - Monitoring the Health of your Application
APM213 - Advanced Troubleshooting and Tools
APM211 - Introduction to AppDynamics
APM213 - Advanced Troubleshooting and Tools
APM214 - Monitoring the Health of your Application
APM411 - On Premises Administration II
APM402 - Essential Administrator Functions I
APM403 - Essential Administrator Functions II
APM222 - Managing Business Transactions
APM224 - Advanced Troubleshooting and Monitoring
APM223 - Proactive Monitoring and Dashboards

APM410 - On Premises Administration I
APM212 - Troubleshooting Basics
APM221 - Strategy & Business Transaction Discovery
APM210 - Core APM I: Essentials
APM210 - Core APM I: Essentials
APM220 - Core APM II: Advanced
APM220 - Core APM II: Advanced
APM230 - Core APM Condensed
APM400 - User License and Account Administration
APM240 - CORE APM: Complete
APM240 - CORE APM: Complete
APM409 - On-Premises Administration I + II
APM406 - License and Account Administration
APM406 - License and Account Administration
APM405 - User Administration
APM405 - User Administration
APM421 - Monitoring with Artificial Intelligence
APM421 - Monitoring with Artificial Intelligence
<b>Analytics - Instructor Lead</b>
ALY402 - Business Insights with Business iQ
ALY402 - Business Insights with Business iQ
<b>End User Monitoring - Instructor Lead</b>
EUM202 - Mobile and IoT Application Monitoring
EUM201 - Browser Real User Monitoring
EUM201 - Browser Real User Monitoring
EUM202 - Mobile and IoT Application Monitoring
EUM210 - Browser Synthetic Monitoring
EUM210 - Browser Synthetic Monitoring

<b>Infrastructure Visibility - Instructor Lead</b>
IFV401 - Database Visibility
IFV401 - Database Visibility
<b>Implementation - Instructor Lead</b>
IMP862 - Installing Application and Machine Agents
IMP862 - Installing Application and Machine Agents
IMP860 - On Premises Installation Workshop
IMP860 - On-premises Installation Workshop
IMP875 - Partners' Implementation Essentials
IMP875 - Partners' Implementation Essentials
<b>Pro Series - Instructor Lead</b>
PRO510 - Pro Series: Custom Correlation
PRO510 - Pro Series: Custom Correlation
PRO520 - Pro Series: Building Effective Dashboards with AppDynamics
PRO520 - Pro Series: Building Effective Dashboards with AppDynamics

## **YOUTUBE / VIMEO CONTENT**

### Youtube

Synthetics

[view AppDynamics Micro Demo: Synthetic API Monitoring](#)

### Vimeo

## **COMMUNITY CONTENT**

### Recommended Discussions

[info Monitoring cloud K8 on EKS, AKS, and GKE](#)

[info EUM - Naming Convention](#)

[info Health Rules - Naming Convention](#)

[info DB Vis - Naming Convention](#)

[info Dashboards - Naming Convention](#)

[info Analytics - Naming Convention](#)

[info APM - Naming Convention](#)

[info Infra Vis - Naming  
Convention](#)

[info TroubleShooting - Intro](#)

[info TroubleShooting -  
Troubleshoot and Tools](#)

[info Syn - New Synthetic  
monitoring for APIs](#)

[info Syn - Changes to Synthetic  
Monitoring Browsers](#)

# AppD University Content



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## Quick Navigation:

- [Subscription Offerings](#)
- [On-Demand Courses](#)
- [Public Instructor-led Courses](#)

## **Contact AppD's Education Team**

Still have AppD Education Questions? Ask the team directly!

[email APPD UNIVERSITY TEAM](#)

## **Register for AppD Certifications!**

Ready to get certified and show off the badges of your accomplishments in your email signatures? Sign up here!

[email REGISTER HERE](#)

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## Subscription Offerings

AppDynamics offers a variety of education subscriptions for company user pools and individuals alike; check the explanations below to see which best fits your situation.

### **Standard Content Library Access**

Typically access here is included with the company's license purchases, but it can also be purchased by teams or individuals for themselves.

Included with your AppDynamics subscription license is access to the AppDynamics University standard content library. This is a repository of over 100 self-paced topics which provide foundational knowledge about AppDynamics monitoring. Topic areas include Core APM, End User Monitoring, Infrastructure Visibility and Analytics. Most topics are under 20 minutes in duration.

The AppDynamics Standard Content Library is most suitable for those roles that need to become familiar with application monitoring at a high level. These roles typically play a lesser role in monitoring and responding to alerts but need to know the basic steps of reacting to a trouble alert.

**NOTE:** To inquire or request access, please reach your Internal AppD Admins/AppD owner to set you up on the accounts page of your company.

#### **Premium Content Library Access**

Typically access here is limited to a few seats with a license purchase, but it can also be purchased by teams or individuals for themselves.

The Premium University Subscription allows named users access to the full content library inside the AppDynamics 'learning portal'.

Named users have unlimited access to all basic and Premium self-paced content and includes live, instructor-led classes on the AppDynamics public schedule. The premium e-learning library contains additional courses that provide the depth of instruction necessary for Performance Analysts and Administrators to configure and troubleshoot a wide range of scenarios using AppDynamics.

Named users can attend an unlimited number of Instructor-led courses. These virtual sessions are available in all different regions (US, EMEA & APAC) and provide an opportunity for the student to engage a live instructor. Hands-on-Labs are a part of the learning experience in each session.

Additionally, a named user can request up to 32 hours of self-paced lab time per month. This gives the student an opportunity to work at their own pace on practice labs that may help solve questions in a real-world scenario. Furthermore, two certification exam vouchers are included per Premium Subscription seat to encourage a named user to become AppDynamics Certified!

Company Admins may change named users two additional times during the subscription period, which would enable a total of three people per seat.

**NOTE:** To inquire or request access, please first reach your Internal AppD Admins/AppD owner to see if there are any available seats within your organization firstly.

#### **All Options**

AppD supports companies, teams and individuals wanting to improve their skillsets/resume, all the same; click below to see all subscription options offered!

[search Explore All Options](#)

#### **AppD Subscription FAQ's**

Have a question? You're probably not the only one to have asked it; see if the answer is in their FAQ's.

[info FAQ's](#)

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## On-Demand Courses

AppDynamics offers a variety of Standard and Premium, On-Demand courses.

**STANDARD Courses - ON DEMAND CONTENT**

**Application Monitoring (69 Total)**

Trigger Actions Using Policies  
Custom Dashboards and Dashboard Templates  
Too Many/Slow Database Calls  
Troubleshooting Over-synchronization Issues  
Troubleshooting Resource Misuse Issues  
Diagnose Memory Leaks with Automatic Leak Detection (ALD)  
Create a Business Transaction with Live Preview  
Data Collectors  
Create and Use Information Points  
Monitor and Customize JMX Metrics  
Manage Business Transactions  
Detect a Custom Backend  
Scopes  
Create and Use Service Endpoints  
Explore and Create Health Rules  
View and Explore Events  
Apply and Configure Baselines  
Three Ways to Begin Diagnostic Sessions  
Use Development Level Monitoring  
Work with Node Level Dashboards  
Handle and Configure Errors  
Manage Business Transactions  
Use Transaction Snapshots to Troubleshoot Application Issues  
Analyze Metrics in the Metric Browser  
APM Success - Establishing an APM Strategy  
APM Success - Defining Relevant Key Performance Indicators  
APM Success - Identifying Proper Business Transactions  
APM Success - Optimizing Application Flow Maps  
APM Success - Establishing Proactive Health Rules  
APM Success - Using Lower Environments as Troubleshooting Tools  
APM Success - Correlating Data with Performance Goals  
APM Success - Applying a Continuous Delivery Philosophy  
APM Success - Runbook  
Discover How AppDynamics and APM Can Help You  
Explore How AppDynamics Monitoring Works  
Planning for App Agent Installation  
Overview of App Agent Configuration  
Troubleshooting Agent Installation with Log Files  
Managing App Agents  
Editing Node Level Properties  
Locating Transaction Snapshots  
Tour the Application Dashboard  
APM Essentials  
Troubleshooting Tools  
Transaction and Data Configuration  
Monitoring Your Application  
Troubleshooting Scenarios  
Troubleshooting Using Transaction Snapshots  
Create and Manage a Virtual War Room  
Run and Schedule Reports  
Data Collectors - Types and Uses for APM  
Use the Time Series Chart Widget in Dash Studio to Visualize Data Over Time  
Use the Label Widget in Dash Studio to Add Text to Your Dashboard  
Edit Widget Properties in Dash Studio  
Introduction to Dash Studio  
Navigate the Dash Studio Tools and Panels  
Configuring a Method Invocation Data Collector  
Troubleshoot Slow Transactions  
Troubleshoot Error Transactions  
Edit Widget Data in Dash Studio  
Customize a Flow Map  
Overview of Agents: Application Agents and Flow Maps  
Extending AppDynamics - Getting Started with REST  
Configure Business Transaction Thresholds  
Diagnose Memory Leaks with Object Instance Tracking (OIT)



## **STANDARD Courses - ON DEMAND CONTENT**

### **Business IQ & Analytics (27 Total)**

ADQL Essentials  
ADQL Solutions  
Using ADQL Search Results  
ADQL Metrics  
ADQL Visualizations  
ADQL Advanced Solutions and Techniques  
Analytics Data Collection Essentials  
Transaction Analytics Data Collection  
Log Analytics Data Collection  
Business Transaction and Log Correlation  
EUM and Analytics Event API Data Collection  
What Is Business iQ?  
BiQ - Collect Transaction Analytics Data  
BiQ - Search and Visualize Analytics Data  
BiQ - Log Analytics  
BiQ Metrics & Alerts and Experience Level  
Management (XLM)  
BiQ - Analytics and Data Security  
Creating Business Journeys  
Using Business Journeys and Funnel Widgets  
Introduction to Business Journeys  
Explore Business Journey Definitions  
Explore Business Journey Events  
Explore Business Journey Metrics  
Analytics Data Essentials  
Configure Custom Data Collection for Analytics  
Explore Analytics Data Features  
Create, View, and Delete Custom Metrics

### **End User Monitoring (18 Total)**

Introduction to End User Monitoring  
BRUM - Browser Real User Monitoring Overview  
BRUM - What We Monitor  
BRUM - Configuration  
BRUM - Basic Usage and Troubleshooting  
BRUM - Custom Data and License  
MRUM - Mobile Real-User Monitoring Overview  
MRUM - Mobile RUM Performance Overview  
MRUM - Mobile Network Requests  
MRUM - Mobile Sessions  
MRUM - Mobile Crashes and Code Issues  
MRUM - Mobile Application Custom Data and Alerts  
IoT Application Monitoring  
Synthetic Monitoring Overview  
Synthetic Monitoring - Create a Synthetic Script  
Synthetic Monitoring - Create and Run a Scheduled Job  
Synthetic Monitoring - Troubleshoot Website Login Errors  
Synthetic Monitoring - Create Alerts and Troubleshoot Website Performance

### **Infrastructure Visibility (7 Total)**

Applications and Network Problem Diagnosis  
The AppDynamics Network Visibility Solution  
Network Visibility Metrics  
Diagnosing Network Problems  
Network Visibility Installation and Configuration  
The Power of Database Visibility  
The Power of ThousandEyes and AppDynamics  
**PREMIUM Courses - ON DEMAND CONTENT**

### **Enterprise Self-paced Library (26 Total)**

Advanced Business Transaction Detection -  
Manually Detect Your Business Transactions  
Naming MVC and WebAPI Transactions for .NET  
Viewing Mobile Screenshots  
Customizing Error Detection  
Configuring an HTTP Data Collector  
Using Variables in Dash Studio  
Compare Time Ranges in Dash Studio  
View Experience Level Management (XLM)  
Reports  
Configure Experience Level Management (XLM)  
Reports  
Installing the iOS App Agent for Mobile RUM  
Using Cocoapods  
Installing the Android Agent for Mobile RUM Using  
the Android Studio Plugin  
Monitoring BGP Routing with ThousandEyes  
Installing the Xamarin Agent for Mobile RUM  
Extending AppDynamics - Create a New API  
Client and Generate Token  
Enable ThousandEyes Token in AppDynamics  
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Use Snapshots to Troubleshoot Slow SAP  
Transactions  
View Default Data Collectors for SAP  
Use BiQ Insights to Evaluate the Health of an SAP  
System  
Use Snapshots to Troubleshoot SAP Transactions  
with Errors  
Use Data Collectors to View SAP Transaction  
Detail  
Link Two Dashboards Using Single-Click Actions  
in Dash Studio  
EUM BT Correlation and Consent Managment  
Assign Permission to a User using Roles and  
Groups  
Manage Users with an External IDP

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## Public Instructor-led Courses

AppDynamics offers an average of 18 courses per Month. (These are only available in the Premium and Multi-User Subscriptions. If there's a Multi-User Subscription, other "Private Classes" are also available. Please inquire with the team directly for more information on Private Classes.)

### **Application Monitoring**

APM221 - Strategy & Business Transaction  
Discovery  
APM212 - Troubleshooting Basics  
APM410 - On Premises Administration I  
APM223 - Proactive Monitoring and Dashboards  
APM224 - Advanced Troubleshooting and  
Monitoring  
APM222 - Managing Business Transactions  
APM211 - Introduction to AppDynamics  
APM403 - Essential Administrator Functions II  
APM402 - Essential Administrator Functions I  
APM411 - On Premises Administration II  
APM214 - Monitoring the Health of your  
Application  
APM213 - Advanced Troubleshooting and Tools  
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APM411 - On Premises Administration II  
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APM222 - Managing Business Transactions  
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APM223 - Proactive Monitoring and Dashboards  
APM410 - On Premises Administration I  
APM212 - Troubleshooting Basics  
APM221 - Strategy & Business Transaction  
Discovery  
APM210 - Core APM I: Essentials  
APM210 - Core APM I: Essentials  
APM220 - Core APM II: Advanced  
APM220 - Core APM II: Advanced  
APM230 - Core APM Condensed  
APM400 - User License and Account  
Administration  
APM240 - CORE APM: Complete  
APM240 - CORE APM: Complete  
APM409 - On-Premises Administration I + II  
APM406 - License and Account Administration  
APM406 - License and Account Administration  
APM405 - User Administration  
APM405 - User Administration  
APM421 - Monitoring with Artificial Intelligence  
APM421 - Monitoring with Artificial Intelligence

### **Analytics**

ALY402 - Business Insights with Business iQ  
ALY402 - Business Insights with Business iQ

### **End User Monitoring**

EUM202 - Mobile and IoT Application Monitoring  
EUM201 - Browser Real User Monitoring  
EUM201 - Browser Real User Monitoring  
EUM202 - Mobile and IoT Application Monitoring  
EUM210 - Browser Synthetic Monitoring  
EUM210 - Browser Synthetic Monitoring

### **Infrastructure Visibility**

IFV401 - Database Visibility  
IFV401 - Database Visibility

### **Implementation**

IMP862 - Installing Application and Machine  
Agents  
IMP862 - Installing Application and Machine  
Agents  
IMP860 - On Premises Installation Workshop  
IMP860 - On-premises Installation Workshop  
IMP875 - Partners' Implementation Essentials  
IMP875 - Partners' Implementation Essentials

### **Pro Series**

PRO510 - Pro Series: Custom Correlation  
PRO510 - Pro Series: Custom Correlation  
PRO520 - Pro Series: Building Effective  
Dashboards with AppDynamics  
PRO520 - Pro Series: Building Effective  
Dashboards with AppDynamics

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