

JOHN LESTER BODONAL

FULLSTACK DEVELOPER

CONTACT

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San Andres, Manila City

SKILLS

Microsoft Azure
Microsoft Office Applications
Technical Support
Windows Server Administration
Critical thinking & Analysis
HTML, Css, JavaScript, Python,
PostgreSQL, Linux, Powershell, Git
Communication

EDUCATION

Universidad De Manila

BS Computer Engineering

2015-2022

Manuel Araullo High School

2011-2015

**Epifanio Delos Santos
Elementary School**

2005-2011

CERTIFICATION

AZ-900 Microsoft Azure
Fundamentals

OBJECTIVE

I am a self-taught Fullstack Developer eager to apply my web development skills in a dynamic professional environment. With a solid understanding of cloud computing and infrastructure services gained through practical experience, I have a demonstrated ability to address technical challenges and prioritize customer satisfaction. My adept problem-solving and communication skills enable seamless collaboration across diverse teams. I am highly adaptable and deeply passionate about pursuing Fullstack Development. I am thrilled at the prospect of joining your team and contributing to the company's success.

WORK EXPERIENCE

App/Cloud Support Engineer

Accenture

June 2022-Current

- Proficient in server maintenance tasks, including Updates, Patches, Event log remediation, Monitoring, and addressing drive space utilization and performance issues.
- Skilled in resolving intricate technical issues, monitoring the ServiceNow (SNOW) platform, and ensuring client satisfaction with requests. Collaborates effectively with cross-functional teams to address specific tickets.
- Experienced in onboarding and offboarding processes for Microsoft Defender (MDE), as well as managing whitelisting, blacklisting, and blackout procedures

IT Assistant

Manila City Hall

January 2021-January 2022

- Daily encoding of Tax Declarations for database completeness. Monitoring, scanning, scheduled chores, backup jobs, recovery procedures, and encoding are all responsibilities for the database's operational needs.
- Assists in the construction of maps inside Metro Manila using QGIS and the entry of Tax Declarations for each land, building, and machinery into the Digitization and Excel Database.
- Perform troubleshooting and connectivity issues that arise during office hours. Collaborates with necessary departmental resources to verify that all encoded Tax Declarations included in Digitization are proper and up to date.