EDITORS' PICK | 688 views | Feb 18, 2020, 04:07pm

50 Stats Showing The Power Of Personalization



Blake Morgan Senior Contributor ①

CMO Network

I am a Customer Experience Futurist, Author and Keynote Speaker.

CALIFORNIA RESIDENTS: If you would like to exercise any of your state consumer privacy rights, contact us by clicking here: <u>Do Not Sell My Info</u>. To opt out of personalized advertising or manage cookies on this site, click "More Info". See our <u>Privacy Statement</u> to learn more.

OK

More Info

1 of 3 2/19/20, 9:46 AM



GETTY

From Spotify to Netflix and Amazon, we're surrounded by extreme personalization every day. Consumers have come to expect that same level of personalization from companies of all sizes. Investing in personalization efforts to build relationships and create better experiences can pay off with serious rewards for brands. And in a world where the vast majority of companies are focused on improving personalization, companies that don't prioritize creating a tailored experience run the risk of getting left behind.

Here are 50 statistics that show the power and potential of personalization.

CALIFORNIA RESIDENTS: If you would like to exercise any of your state consumer privacy rights, contact us by clicking here: <u>Do Not Sell My Info</u>. To opt out of personalized advertising or manage cookies on this site, click "More Info". See our <u>Privacy Statement</u> to learn more.

OK

More Info

2 of 3 2/19/20, 9:46 AM

CALIFORNIA RESIDENTS: If you would like to exercise any of your state consumer privacy rights, contact us by clicking here: <u>Do Not Sell My Info</u>. To opt out of personalized advertising or manage cookies on this site, click "More Info". See our <u>Privacy Statement</u> to learn more.

OK

More Info