Jake Dickman
UX / Web Design

My Contact

✉ JPDickman@gmail.com

☎ (530) 680 - 7137

📍 Chico, CA, USA

🌐 JakeDickman.com

Hard Skill

- Figma
- HTML
- CSS
- Graphic Design
- Wireframing
- Technical Writing

Soft Skill

- People Leading
- B2B Sales
- Design Thinking
- Communication
- Visual Design

Education Background

- Career Foundry
  UX Design / Front-end Dev
  Expected Spring '23

- CSU Chico
  B.A. - Humanities
  Minor - Foodservice Administration
  Graduated 2014

- Pleasant Valley High School
  GED
  Graduated 2008

About Me

I am a dedicated UX designer with a diverse background in customer service and user experience. With proficiency in user research, wireframing, and prototyping, I bring a problem-solving and design thinking mindset to create intuitive and user-centered designs using tools such as Canva, Adobe XD and Figma, Wix, Wordpress, and more.

Professional Experience

Sierra Nevada Co-Packaging | Operations Technical Lead
2023 – Present - People Leader

Key responsibilities:
- Ensure safe and efficient operation of packaging facility.
- Deployment of quality program / Standards and control documents

Sierra Nevada Brewing Co. | BrewIng Technician II
2020 – 2023 - Individual Contributor

Key responsibilities:
- Yeast Management / Coordination with cross-functional teams
- Technical Writing / Standard Operational Document Design

Secret Trail Brewing Co. | Account Manager / Lead Brewer
2014 – 2020 - Hybrid

Key responsibilities:
- Business developement / commissioning retail and production space
- Beer production / packaging / sales / graphic design

BetterBeerKits.com - Internship
2014 – 2015

Key responsibilities:
- Graphic Design
- Assisted email marketing campaign deployment
- Social Media Management
- Kickstarter Launch
- QA testing

Achievements

2017 -2020	Produced award winning beer as part of a startup brewery founding team
2020-2023	Created a controlled documents library of SOPs for cellar operations at Sierra Nevada Brewing Company