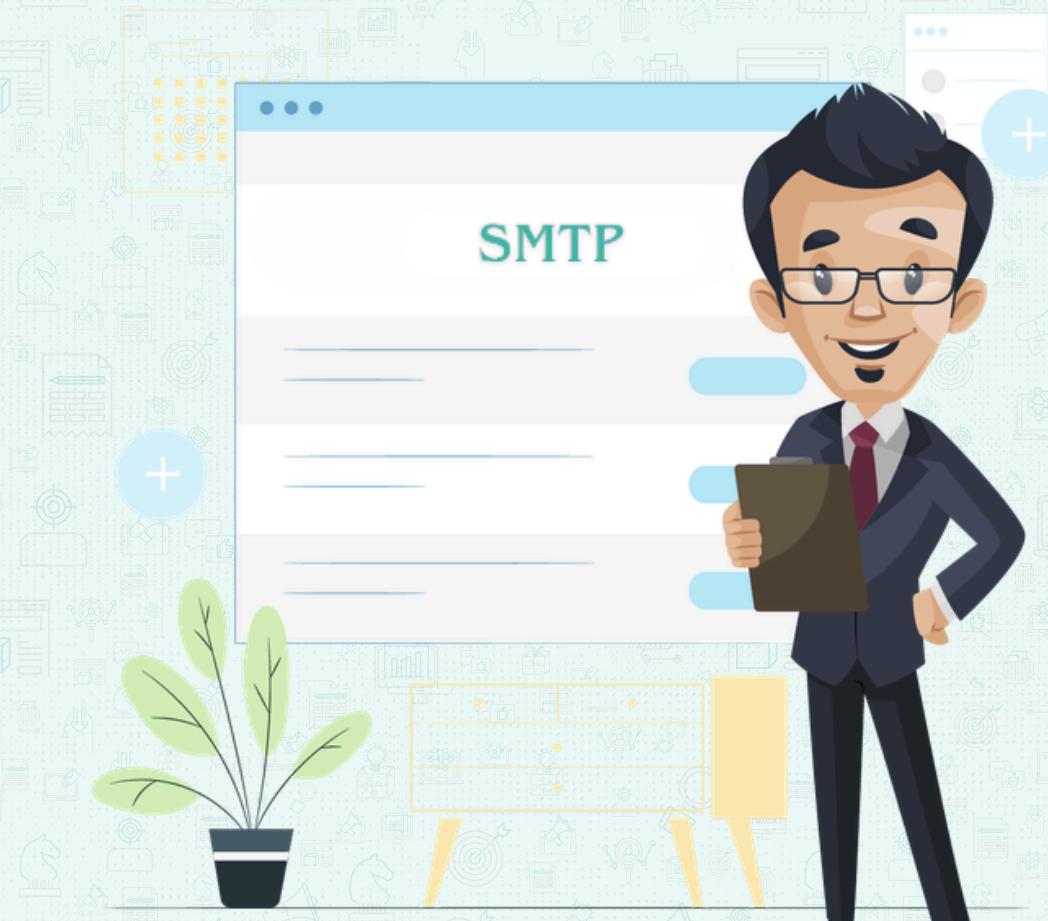




SMTP Guide

in CA CloudDesk





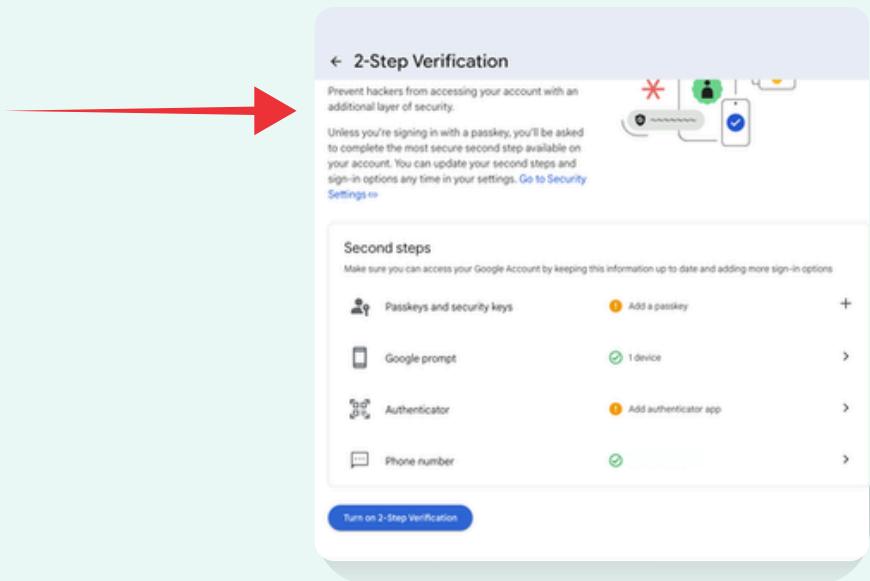
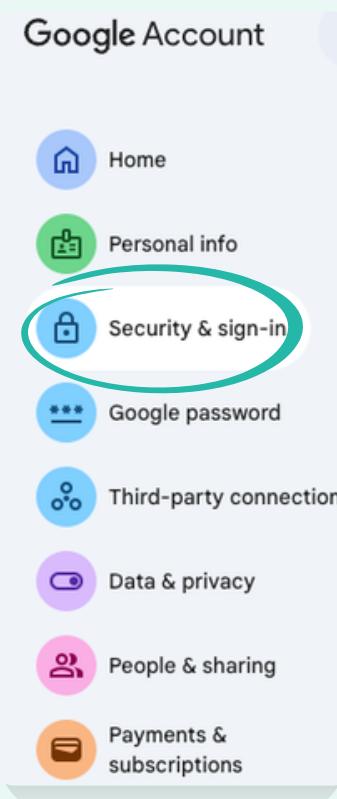
OPTION 1: IF YOU ARE USING GMAIL

Step 1: Create App Password in Google

1. Log in to your **Google Account**
2. Click **Manage** your Google Account



3. Go to **Security**
4. Enable **Two-Step Verification**





4. Search for App Passwords

5. Generate a new App Password

6. Generate a new App Password

7. Copy the password

Google Account

app password

- Home
- Personal info
- Security & sign-in
- Google password
- Third-party connections
- Data & privacy
- People & sharing
- Payments & subscriptions

← App passwords

App passwords help you sign into your Google Account on older apps and services that don't support modern security standards.

App passwords are less secure than using up-to-date apps and services that use modern security standards. Before you create an app password, you should check to see if your app needs this in order to sign in.

Learn more

You don't have any app passwords.

To create a new app specific password, type a name for it below...

App name
ca clouddesk

Create



Generated app password

Your app password for your device

wtec wemd fkmh mhn

How to use it
Go to the settings for your Google Account in the application or device you are trying to set up. Replace your password with the 16-character password shown above.
Just like your normal password, this app password grants complete access to your Google Account. You won't need to remember it, so don't write it down or share it with anyone.

Done

STEP 2: CONFIGURE GMAIL SMTP IN CA CLOUDDESK

1. Go to CA CloudDesk → Settings → SMTP Configuration

Welcome
Ashish Pundir
CA CloudDesk | Sat, February 7

Quick Links

- My Attendance
- Calendar
- Add Invoice
- My Leaves
- Create Docs
- Client

My Tasks

Processing	Open	Finalized for Submission	Overdue	Stuck	Completed	Under Consultation
Task ID	Task Name	Reviewer	Client	Due Date		





3. Select **Gmail**

4. Enter:

- o Email Address: **Your Gmail ID**
- o Password: **App Password**
- o Host: **smtp.gmail.com**
- o Port: **587**



Email*	cacloud12@gmail.com
Password*	[REDACTED]
Host*	smtp.gmail.com
Port*	587
Default:	<input type="checkbox"/>



5. Click **Save**

✓ Gmail SMTP is now configured.

SMTP Configuration View SMTP

Email*: cacloud12@gmail.com

Password*:

Host*: smtp.gmail.com

Port*: 587

Default:

Save

SMTP Created Successfully.

Check In 11:58 Kamal Assoc.

COMPLETED

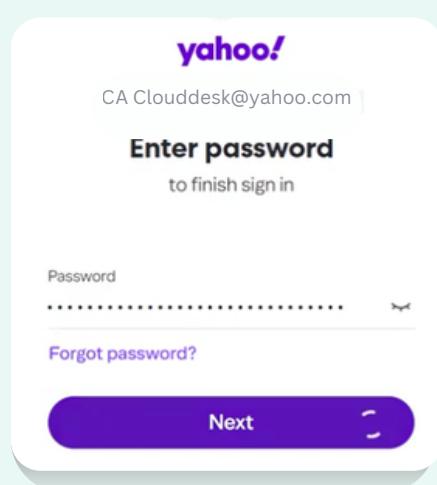
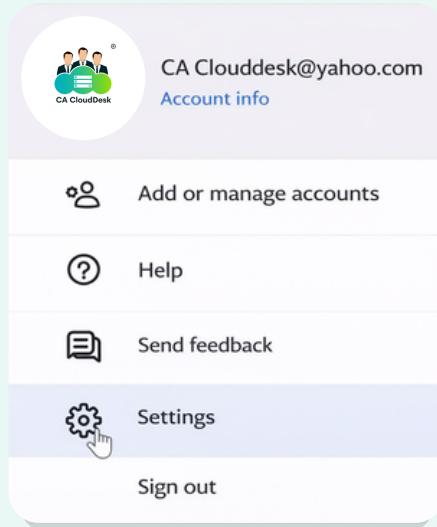




OPTION 2: IF YOU ARE USING YAHOO MAIL

Step 1: Create App Password in Yahoo

1. Log in to your **Yahoo Account**
2. Go to **Account Security**
3. Enable **Two-Step Verification**
4. Click **Generate App Password**
5. Select **Mail App**
6. Copy the **password**





CA CloudDesk

ACCOUNT ACCESS

How you sign in to Yahoo

Find your current sign-in method or discover other ways to access your account.

This is how you sign in now

Password	Last Changed: November 13, 2023	Change password
2-Step Verification		
Your phone number	Manage	2-Step Verification - ON

Other ways to sign in

App Password

If you don't normally use a password to sign in to your Yahoo account, here's where you can generate a password for 3rd-party apps that require passwords.

[Generate app password](#)

Generate an app password

Some apps require a separate, one-time password to sign in. Generate and manage them here.

Enter your app's name

App name:

[Generate password](#)

Your app password

Your one-time app password for **Outlook** is:

WXXn WXXn WXXn WXXn [Copy](#)

This is a one-time password -- you do not need to remember it. It does not replace your normal password.

STEP 2: CONFIGURE YAHOO SMTP IN CA CLOUDDESK

1. Go to **CA CloudDesk** → **Settings** → **SMTP Configuration**

2. Select **Yahoo**

3. Enter:

- Email Address: **Your Yahoo ID**
- Password: **App Password**
- Host: **smtp.mail.yahoo.com**
- Port: **587**

4 .Click **Save**

✓ **Yahoo SMTP is now configured.**





OPTION 3: IF YOU ARE USING REDIFF MAIL

STEP 1: USE YOUR REDIFF EMAIL PASSWORD

App password is not required for Rediff.

STEP 2: CONFIGURE REDIFF SMTP IN CA CLOUDDESK

1. Go to **CA CloudDesk** → **Settings** → **SMTP Configuration**

2. Select **Rediff**

3. Enter:

- Email Address: **Your Rediff ID**
- Password: **Your Rediff Email Password**
- Host: **smtp.rediffmail.com**
- Port: **587**

4 .Click **Save**

Rediff SMTP is now configured.

OPTION 4: IF YOU ARE USING OUTLOOK

STEP 1: CREATE APP PASSWORD IN OUTLOOK

1. Log in to your **Microsoft Account**

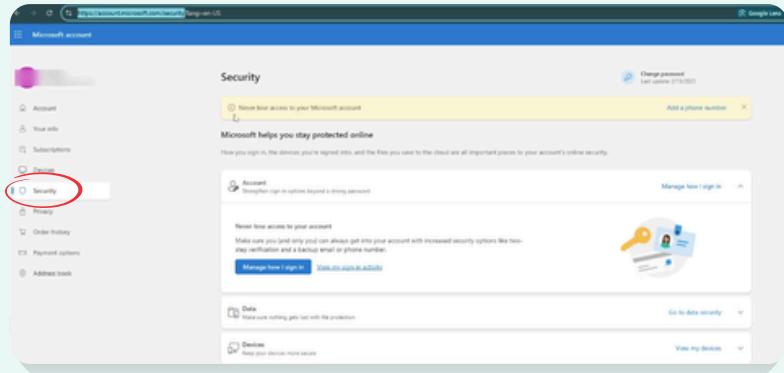
2. Go to **Security**

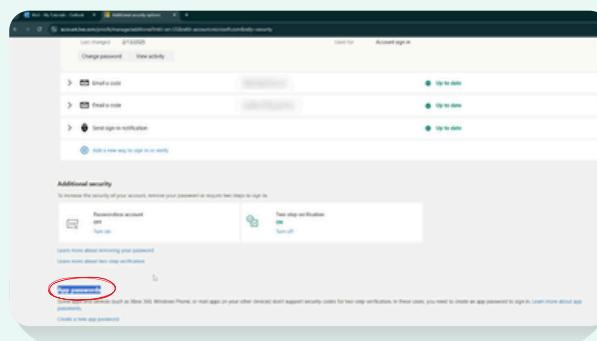
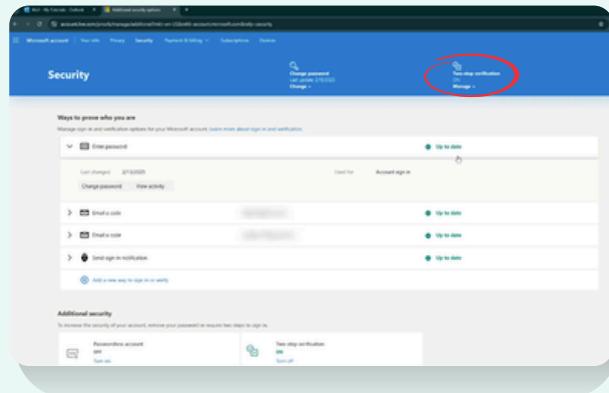
3. Enable **Two-Step Verification**

4. Click **App Passwords**

5. Generate a **new App Password**

6. Copy the **password**





STEP 2: CONFIGURE OUTLOOK SMTP IN CA CLOUDDESK

1. Go to **CA CloudDesk** → **Settings** → **SMTP Configuration**

2. Select **Outlook**

3. Enter:

- Email Address: **Your Outlook ID**
- Password: **App Password**
- Host: **smtp.office365.com**
- Port: **587**

4 .Click **Save**

Outlook SMTP is now configured.

COMPLETED

