Ravi's Yoga Studio

1. OVERVIEW

My business is a Yoga Studio, providing yoga training services and also building good health for a community.

2. THE MAIN CONSUMER PROFILE TO BE TARGETED

- 1. Basic age range 40-80
- 2. Medium/high income
- 3. Well-Informed about the benefits of yoga
- 4. People with chronic diseases such as diabetes.
- 5. Consumer classification:
 - a. Elderly people who usually stay at home and want the remainder of their life to be healthy.
 - b. Middle aged or elderly people having chronic disease and don't want it to grow severely.
 - c. Anyone aspiring to have a healthy lifestyle.

3. STRATEGIC GOAL/VISION

To become a trusted symbol of good health and offer services around the city.

4. STATUS OF THE BUSINESS

The business is a startup that is currently going through the infrastructure building & branding phase.

5. COMPETITION

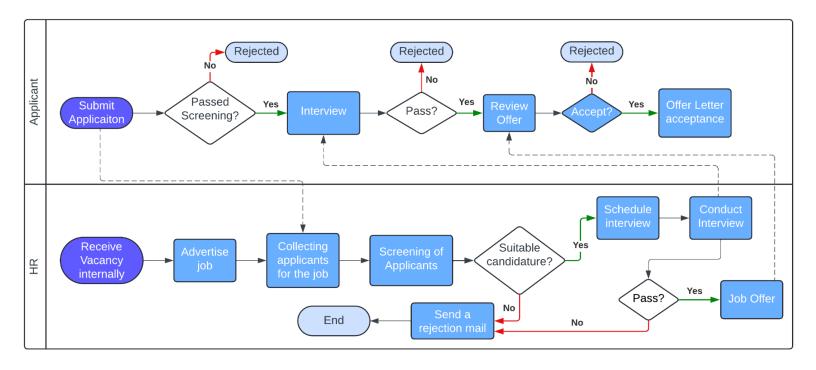
Already established local yoga businesses run by individuals and personal trainers. Gurus having ashrams.

BUSINESS NEEDS

- 1. Peaceful and healthy infrastructure.
- 2. Marketing needs (freelance marketeer, social media coverage...) building a brand.
- 3. Hire instructors and local businesses.
- 4. Referrals via hospitals to chronic disease patients.

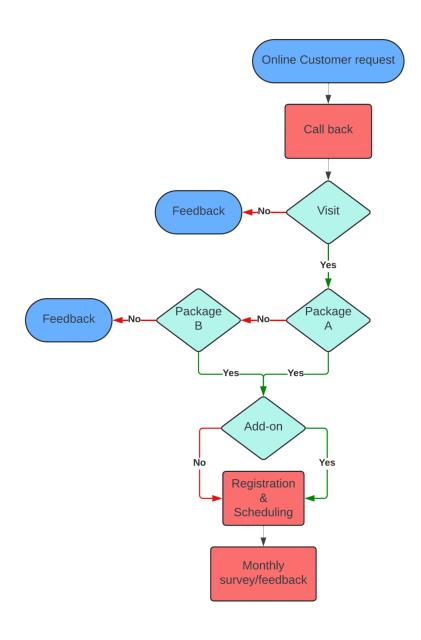
Yoga Teachers Recruitment Process

- 1) Receiving vacancy information internally.
- 2) Advertising the job.
- 3) Collecting applications for the job.
- 4) Screening the applicants.
- 5) Schedule an interview for a suitable candidate.
- 6) Interviewing screened applicants.
- 7) Offer letter to qualified applicants.d
- 8) Send a rejection mail to all rejected students.



Yoga Studio BUSINESS PROCESS STEPS

- 1) The potential client is asked to fill in a request on the website.
- 2) We'll call him back and schedule a visit.
- 3) Propose them the packages A,B and also an addon.
- 4) If it's Package A it's a regular session at the studio, if it's Package B then it's a personal trainer with home visits, later an add-on is proposed if a package is chosen for a diet plan.
- 5) After choosing a plan and/or add-on registration and scheduling is done as per convenience.
- 6) Customer feedback is taken each week/month and implied upon to improve customer satisfaction.



<u>Problem</u>: Need for yoga trainers is increasing while the recruitment process is slow since there's only One HR.

Yoga Trainer recruitment process automation & improvement

- 1. Install and HR system, which,
 - a. Receives vacancies internally
 - b. Publish an online exam to assess the candidates
- 2. Applicants take an online exam after registration,
 - a. If they pass the screening exam, there will be an interview, And the system will schedule the interview and send it to the applicants
 - b. If they fail, the system will send auto generated rejection mail to those candidates.

